

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/30/2024	36	149	95	19	900	729
11/29/2024	36	149	95	21	900	711
11/28/2024	36	149	95	21	900	712
11/27/2024	36	149	95	21	900	711
11/26/2024	36	149	96	21	900	707
11/25/2024	36	149	95	21	900	707
11/24/2024	36	149	95	21	900	708

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	48	89	46
11/29/2024	48	89	46
11/28/2024	48	89	46
11/27/2024	48	89	46
11/26/2024	48	89	46
11/25/2024	48	89	46
11/24/2024	48	89	46

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	59	79	32
11/29/2024	59	79	32
11/28/2024	59	79	32
11/27/2024	59	79	32
11/26/2024	59	79	32
11/25/2024	59	79	32
11/24/2024	59	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	42	79	46
11/29/2024	40	79	48
11/28/2024	41	79	47
11/27/2024	42	79	46
11/26/2024	42	79	46
11/25/2024	42	79	46
11/24/2024	42	79	46

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	41	149	89
11/29/2024	41	149	89
11/28/2024	41	149	89
11/27/2024	41	149	89
11/26/2024	40	149	90
11/25/2024	40	149	90
11/24/2024	40	149	90

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/30/2024	36	149	96	20	1,843	1,475
11/29/2024	36	149	96	19	1,843	1,484
11/28/2024	36	149	96	19	1,843	1,484
11/27/2024	36	149	96	19	1,843	1,498
11/26/2024	36	149	96	19	1,843	1,498
11/25/2024	36	149	96	19	1,843	1,485
11/24/2024	36	149	96	20	1,843	1,470

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/30/2024	59	199	81	22	1,843	1,435	63	500	186
11/29/2024	59	199	81	22	1,843	1,438	69	500	156
11/28/2024	59	199	81	22	1,843	1,437	68	500	158
11/27/2024	59	199	81	22	1,843	1,441	69	500	157
11/26/2024	59	199	81	22	1,843	1,445	69	500	157
11/25/2024	59	199	81	22	1,843	1,442	69	500	156
11/24/2024	59	199	81	22	1,843	1,432	69	500	154

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	56	79	35
11/29/2024	56	79	35
11/28/2024	56	79	35
11/27/2024	56	79	35
11/26/2024	56	79	35
11/25/2024	56	79	35
11/24/2024	56	79	35

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	55	79	35
11/29/2024	53	79	38
11/28/2024	50	79	40
11/27/2024	50	79	40
11/26/2024	50	79	40
11/25/2024	50	79	40
11/24/2024	50	79	40

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	37	149	94
11/29/2024	37	149	94
11/28/2024	37	149	94
11/27/2024	37	149	94
11/26/2024	37	149	94
11/25/2024	36	149	96
11/24/2024	35	149	97

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_WORF

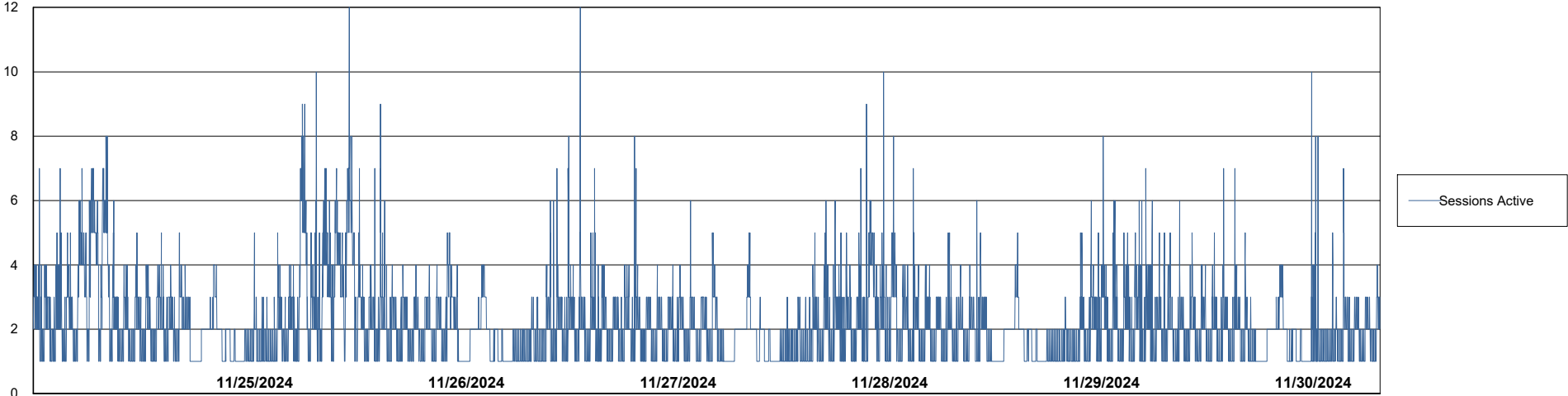
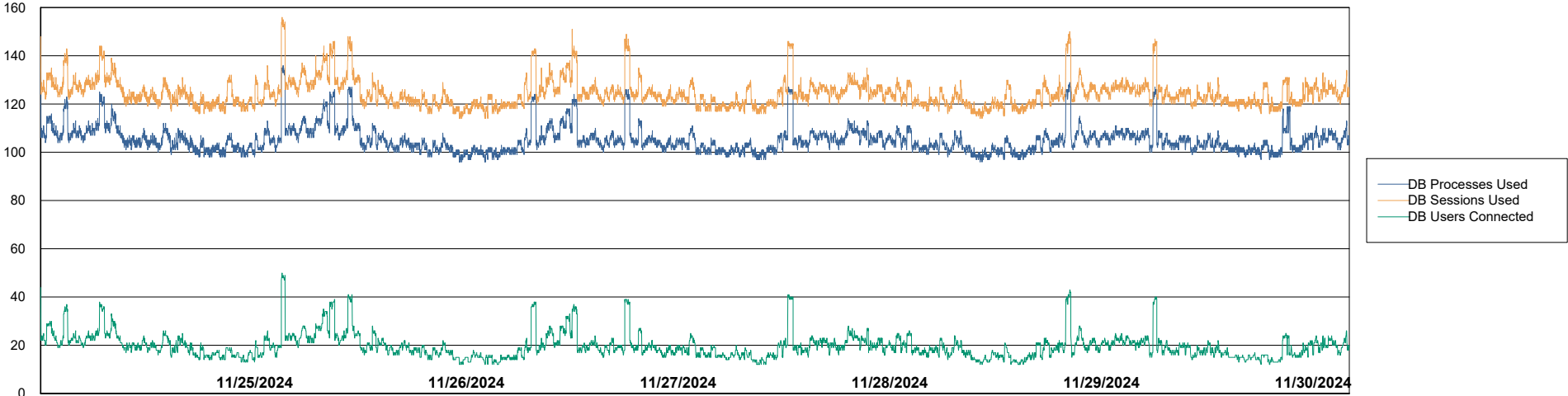
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/30/2024	53	149	70
11/29/2024	53	149	70
11/28/2024	53	149	70
11/27/2024	53	149	70
11/26/2024	53	149	70
11/25/2024	53	149	70
11/24/2024	53	149	70

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



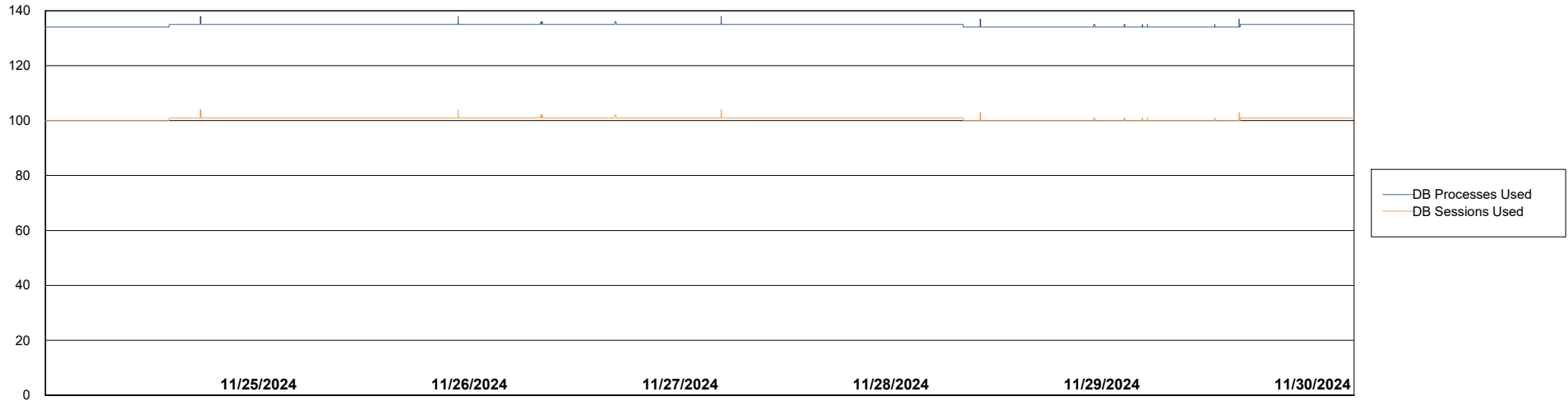
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

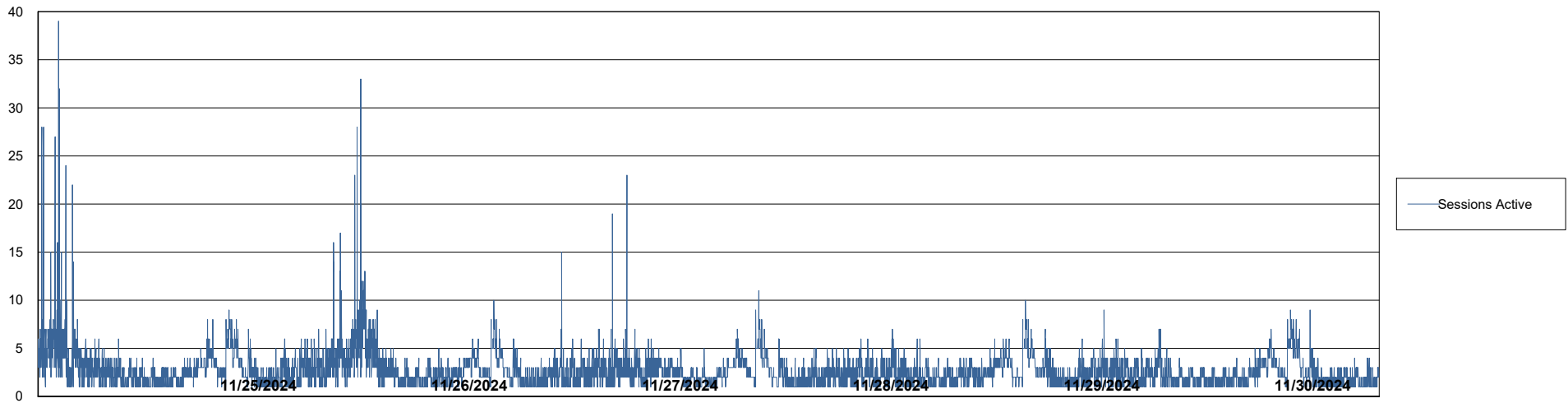
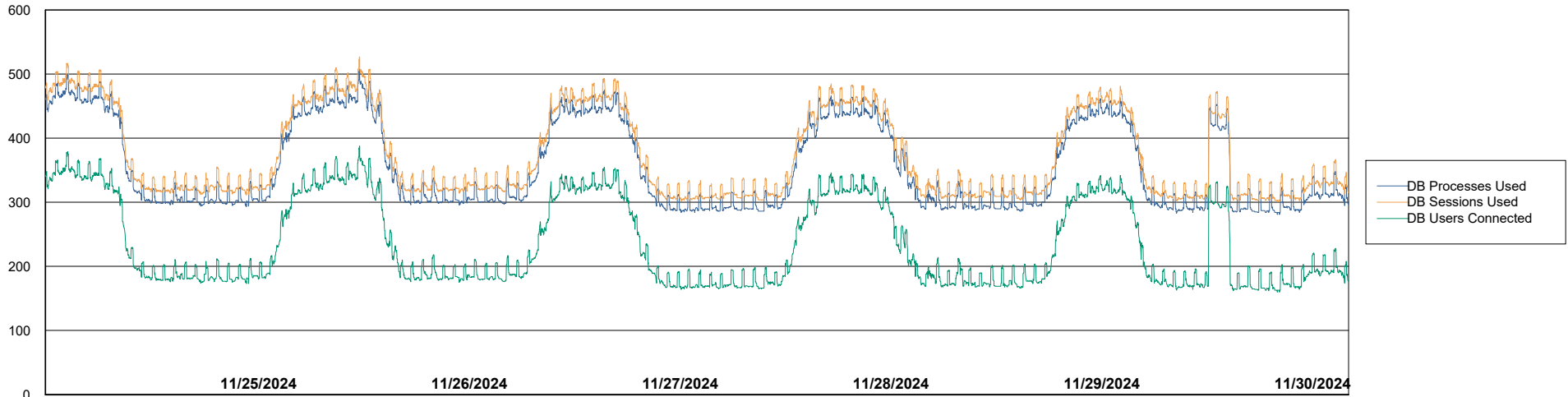


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



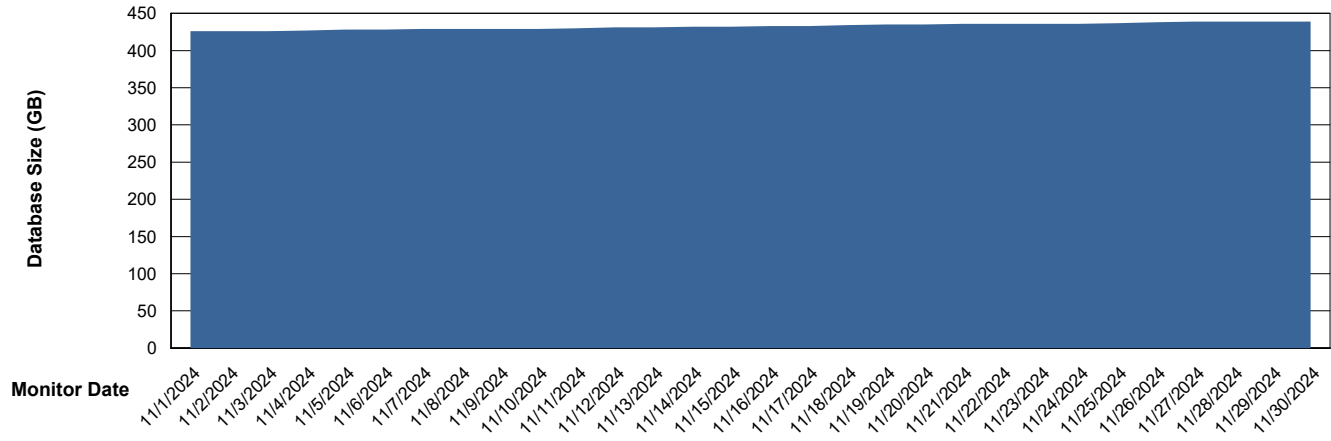
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



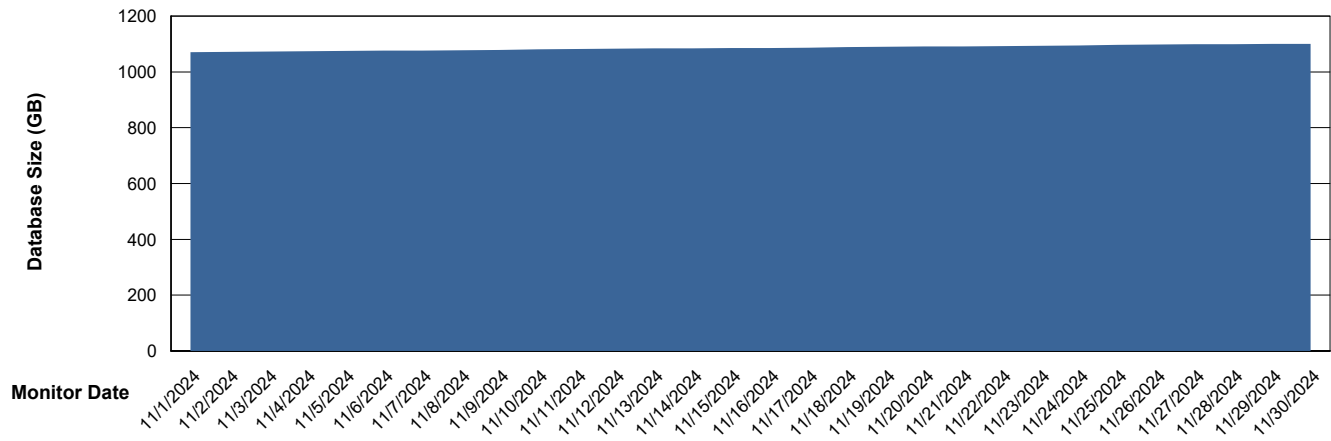
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/30/2024	ABSDATA	224	188	16
	INDX	298	247	17
11/29/2024	ABSDATA	224	188	16
	INDX	298	247	17
11/28/2024	ABSDATA	224	188	16
	INDX	298	246	17
11/27/2024	ABSDATA	224	188	16
	INDX	298	246	17
11/26/2024	ABSDATA	224	188	16
	INDX	298	246	17
11/25/2024	ABSDATA	224	187	16
	INDX	298	246	18
11/24/2024	ABSDATA	224	187	16
	INDX	298	245	18

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/30/2024	ABSDATA	1,248	1,030	17
	INDX	63	51	19
11/29/2024	ABSDATA	1,248	1,030	17
	INDX	63	51	19
11/28/2024	ABSDATA	1,248	1,029	18
	INDX	63	51	19
11/27/2024	ABSDATA	1,248	1,028	18
	INDX	63	51	19
11/26/2024	ABSDATA	1,248	1,027	18
	INDX	63	51	19
11/25/2024	ABSDATA	1,248	1,026	18
	INDX	63	51	19
11/24/2024	ABSDATA	1,248	1,024	18
	INDX	63	50	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 25/11/2024	Tue 26/11/2024	Wed 27/11/2024	Thu 28/11/2024	Fri 29/11/2024	Sat 30/11/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sat, 30-11-2024	None
Thu, 28-11-2024	None
Sun, 24-11-2024	None
Wed, 27-11-2024	None
Sun, 24-11-2024	None
Tue, 26-11-2024	None
Tue, 26-11-2024	None
Fri, 29-11-2024	None
Mon, 25-11-2024	None
Wed, 27-11-2024	None
Mon, 25-11-2024	None
Thu, 28-11-2024	None
Sat, 30-11-2024	None
Fri, 29-11-2024	None
Sun, 24-11-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long

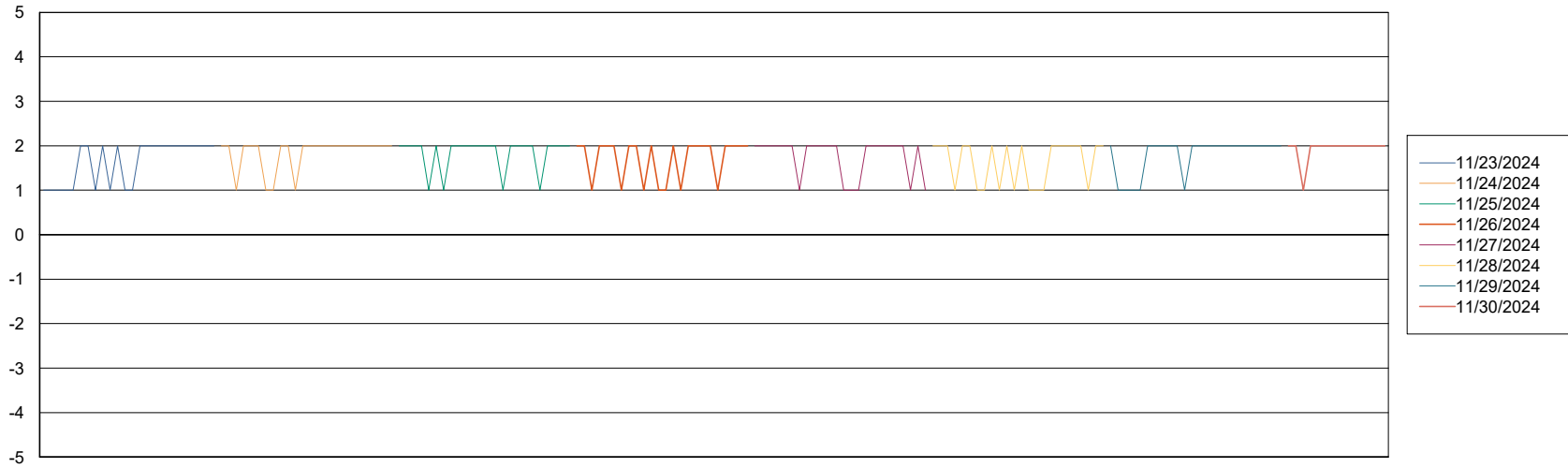
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



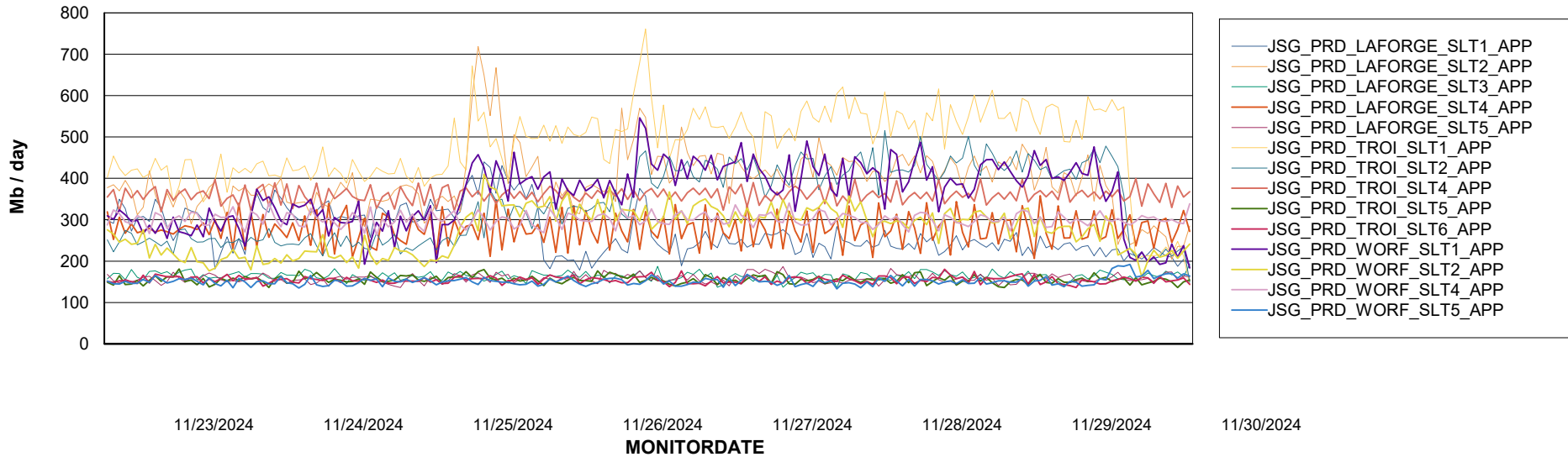
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

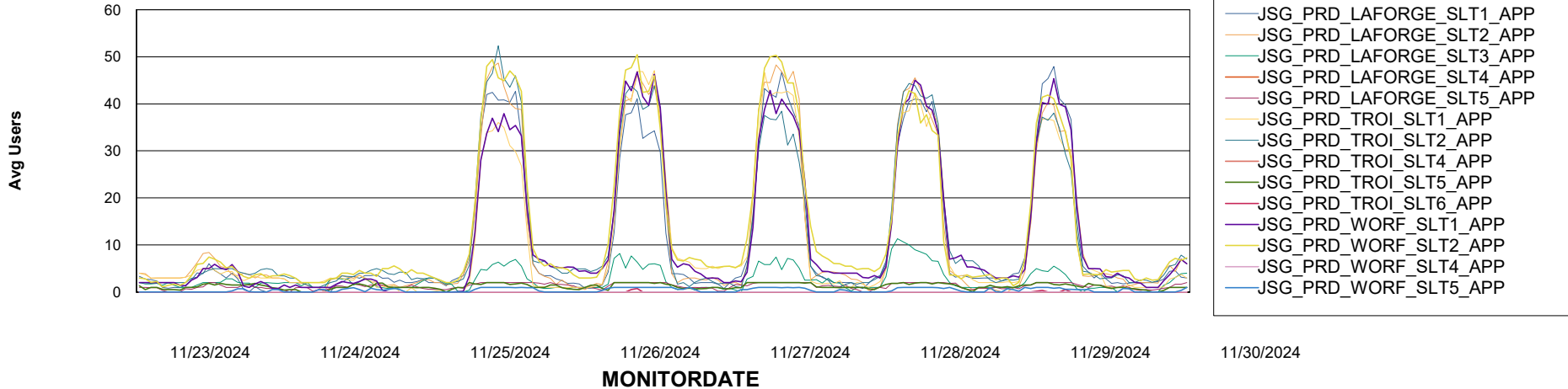


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



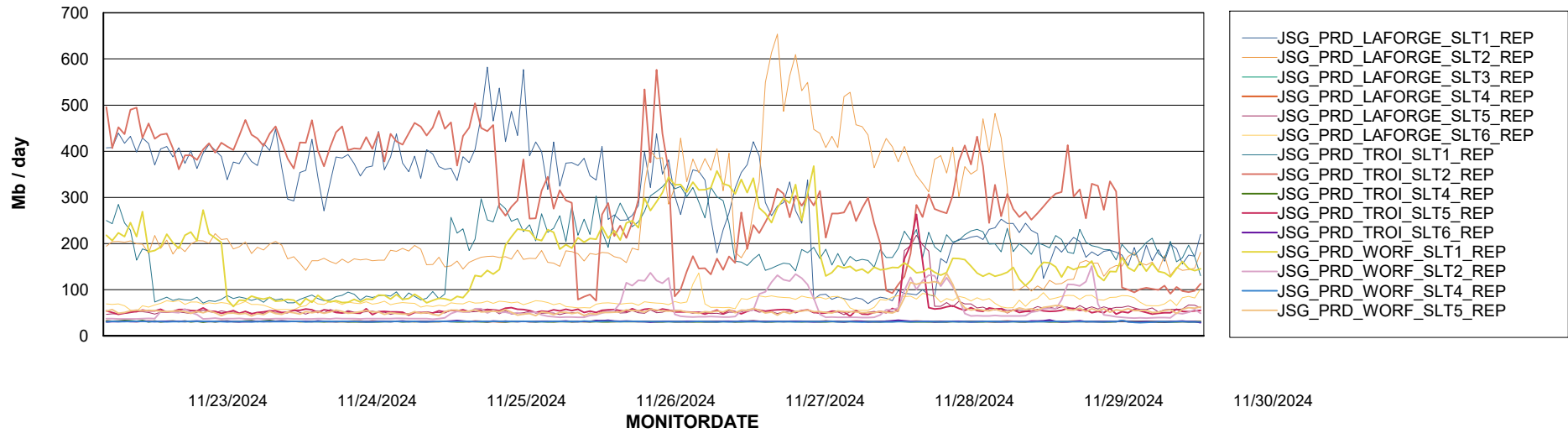
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



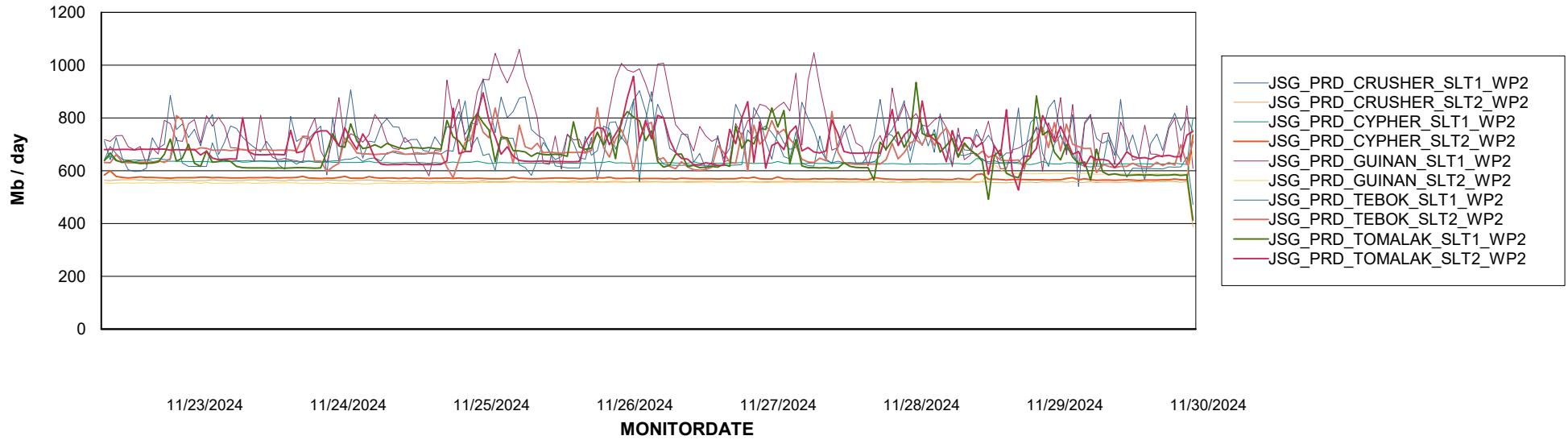
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

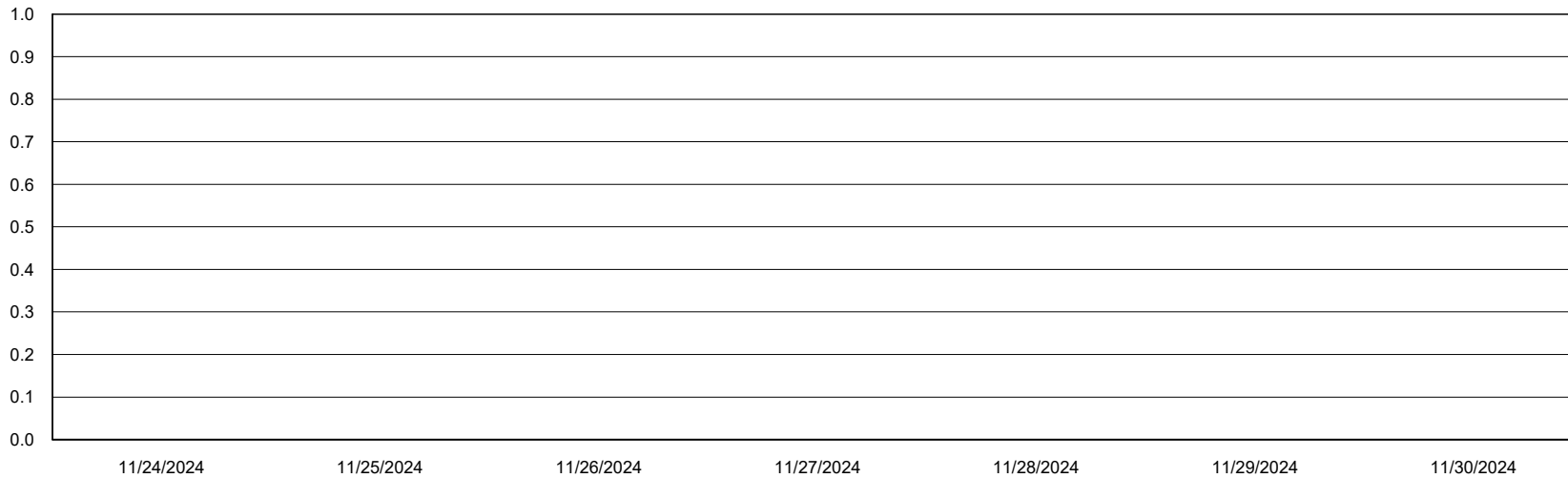


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP