

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/23/2024	13	39	34	84	100	16	20	1	1	99
11/22/2024	13	39	34	84	100	16	20	1	1	99
11/21/2024	13	39	34	84	100	16	20	1	1	99
11/20/2024	13	39	34	84	100	16	20	1	1	99
11/19/2024	13	39	34	84	100	16	20	1	1	99
11/18/2024	13	39	34	84	100	16	20	1	1	99
11/17/2024	13	39	34	84	100	16	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
11/23/2024	13	39	34	93	100	7	20	1	1	99
11/22/2024	14	39	34	93	100	7	20	1	1	99
11/21/2024	14	39	34	93	100	7	20	1	1	99
11/20/2024	14	39	34	93	100	7	20	1	1	99
11/19/2024	14	39	34	93	100	7	20	1	1	99
11/18/2024	14	39	34	93	100	7	20	1	1	99
11/17/2024	14	39	34	93	100	7	20	1	1	99

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/23/2024	10	39	35	21	1	1	35	100	64	48
11/22/2024	10	39	35	21	1	1	35	100	64	48
11/21/2024	10	39	35	21	1	1	36	100	64	48
11/20/2024	10	39	35	21	1	1	34	100	66	48
11/19/2024	10	39	35	21	1	1	33	100	67	48
11/18/2024	10	39	35	21	1	1	33	100	67	48
11/17/2024	10	39	35	21	1	1	33	100	67	49

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/23/2024	13	39	34	20	1	1	69	100	31	39
11/22/2024	14	39	34	20	1	1	69	100	31	37
11/21/2024	14	39	34	20	1	1	69	100	31	35
11/20/2024	11	39	34	20	1	1	69	100	31	35
11/19/2024	10	39	35	20	1	1	69	100	31	35
11/18/2024	10	39	35	20	1	1	69	100	31	35
11/17/2024	10	39	35	20	1	1	69	100	31	36

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
11/23/2024	14	39	33	20	1	1	74	100	26	51
11/22/2024	15	39	33	20	1	1	74	100	26	49
11/21/2024	15	39	33	20	1	1	74	100	26	48
11/20/2024	15	39	33	20	1	1	74	100	26	48
11/19/2024	15	39	33	20	1	1	74	100	26	48
11/18/2024	15	39	33	20	1	1	74	100	26	48
11/17/2024	15	39	33	20	1	1	74	100	26	49

Harddisk Usage SHL-RPROXY-ASH

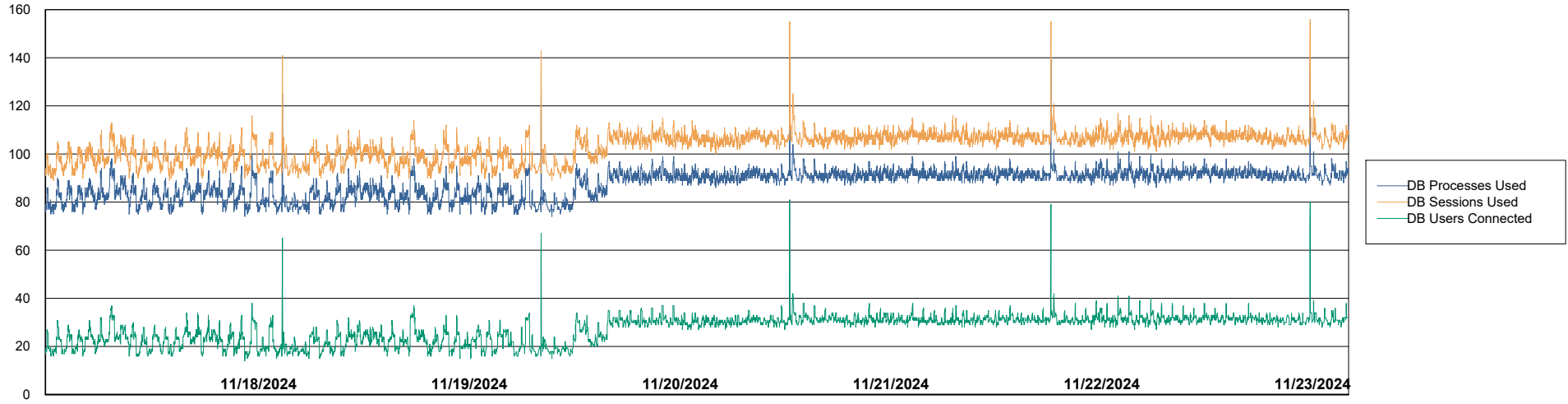
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
11/23/2024	47	39	20	20	1	1	99	10	0
11/22/2024	48	39	20	20	1	1	99	10	0
11/21/2024	48	39	20	20	1	1	99	10	0
11/20/2024	48	39	20	20	1	1	99	10	0
11/19/2024	48	39	20	20	1	1	99	10	0
11/18/2024	48	39	20	20	1	1	99	10	0
11/17/2024	48	39	20	20	1	1	99	10	0

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## Database Performance SHL-BI-ASH\_PROD\_ABS1

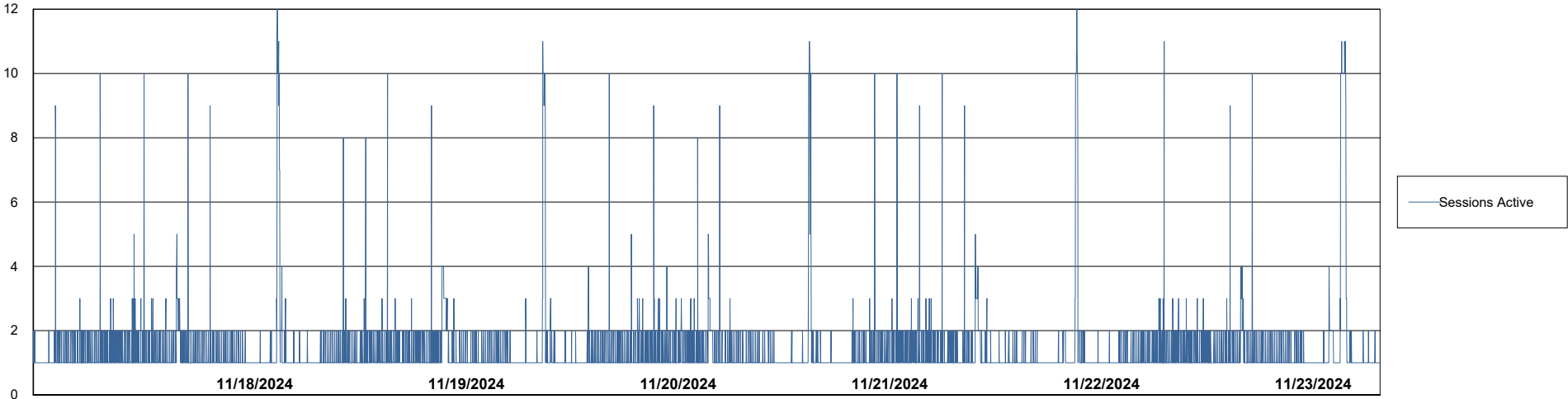
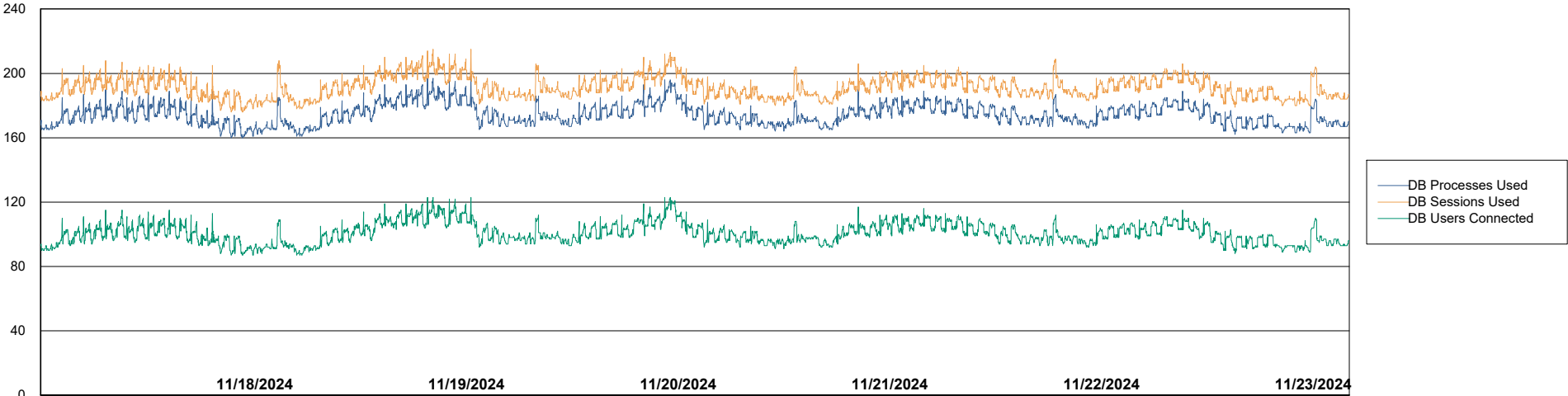


# Weekly SLA Customer Report

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Database Performance SHL-DBS1-ASH\_PROD\_ABS1



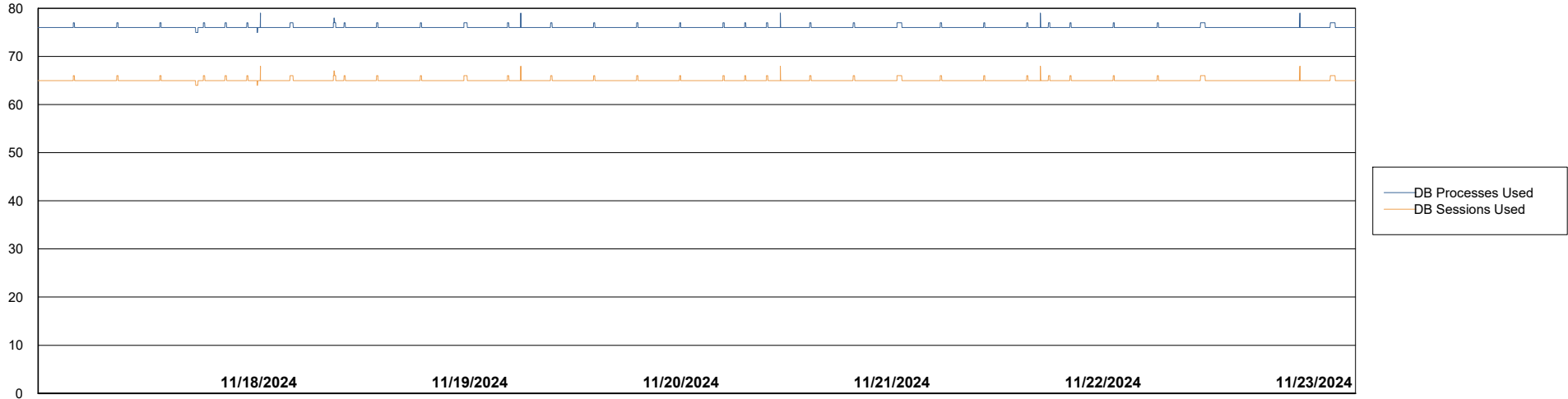
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



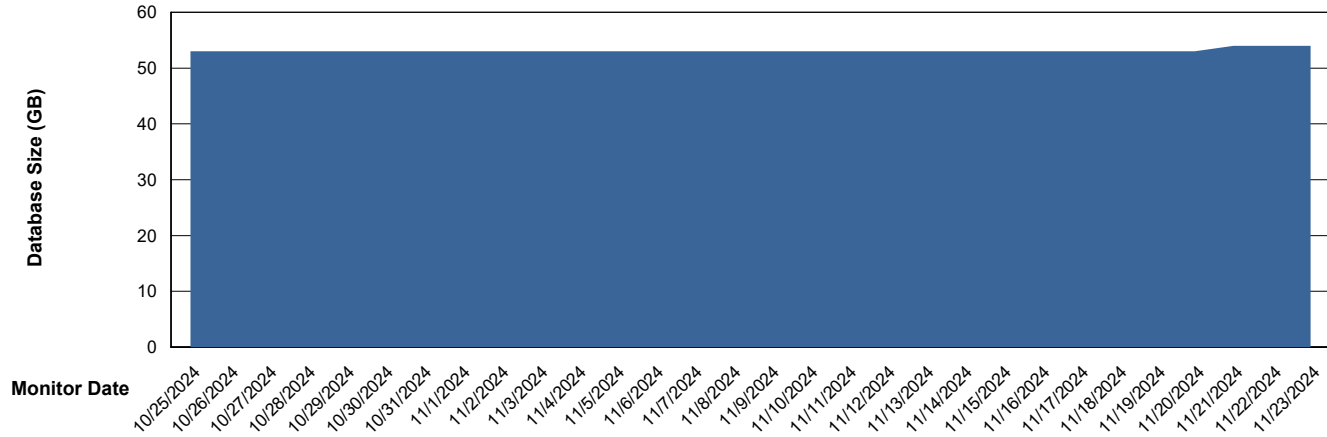
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



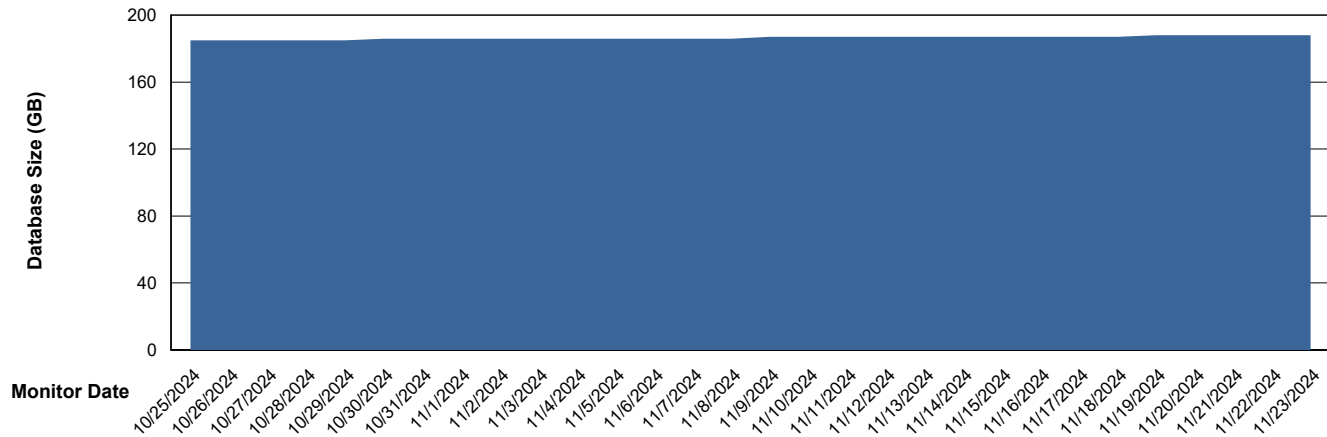
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/23/2024	ABSDATA	30	25	17
	INDX	30	26	16
11/22/2024	ABSDATA	30	25	17
	INDX	30	26	16
11/21/2024	ABSDATA	30	25	17
	INDX	30	26	16
11/20/2024	ABSDATA	30	25	17
	INDX	30	26	16
11/19/2024	ABSDATA	30	25	17
	INDX	30	25	16
11/18/2024	ABSDATA	30	25	18
	INDX	30	25	16
11/17/2024	ABSDATA	30	25	18
	INDX	30	25	16

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/23/2024	ABSDATA	100	83	17
	INDX	106	85	20
11/22/2024	ABSDATA	100	83	17
	INDX	106	85	20
11/21/2024	ABSDATA	100	83	17
	INDX	106	85	20
11/20/2024	ABSDATA	100	83	17
	INDX	106	85	20
11/19/2024	ABSDATA	100	83	17
	INDX	106	85	20
11/18/2024	ABSDATA	100	83	17
	INDX	106	85	20
11/17/2024	ABSDATA	100	83	17
	INDX	106	85	20

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Wed, 20-11-2024	None
Fri, 22-11-2024	None
Sun, 17-11-2024	None
Mon, 18-11-2024	None
Sat, 23-11-2024	None
Thu, 21-11-2024	None
Tue, 19-11-2024	None

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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



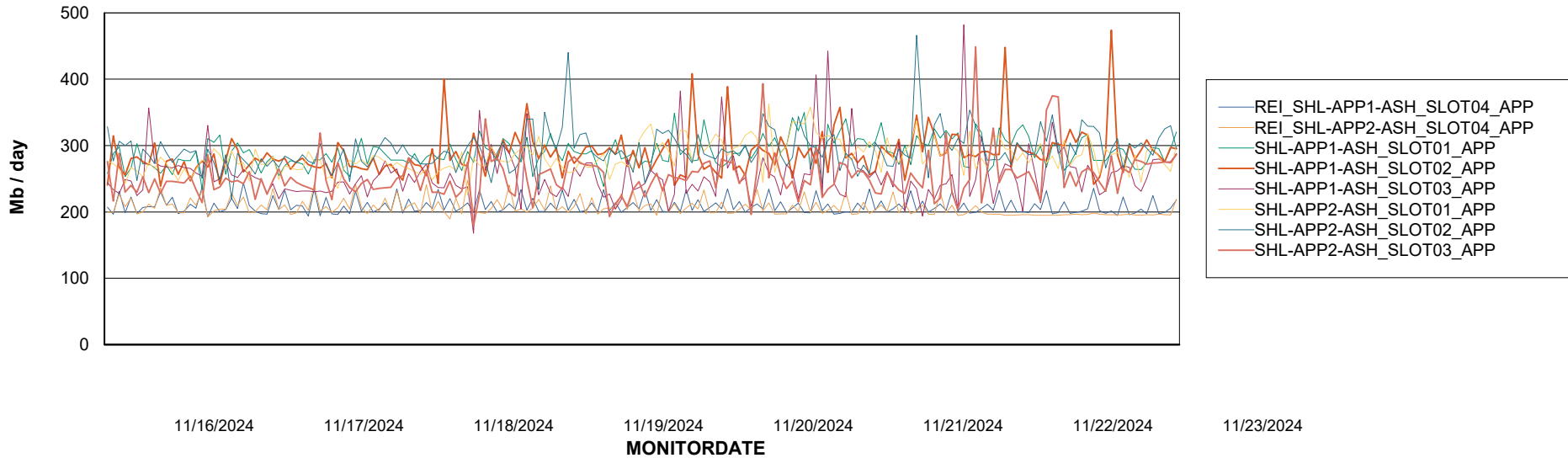
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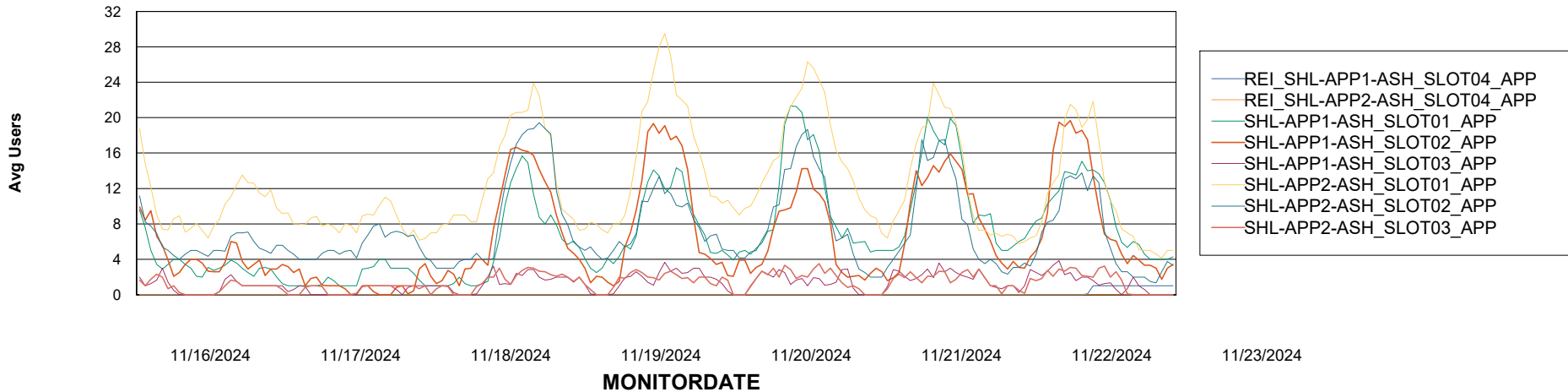


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



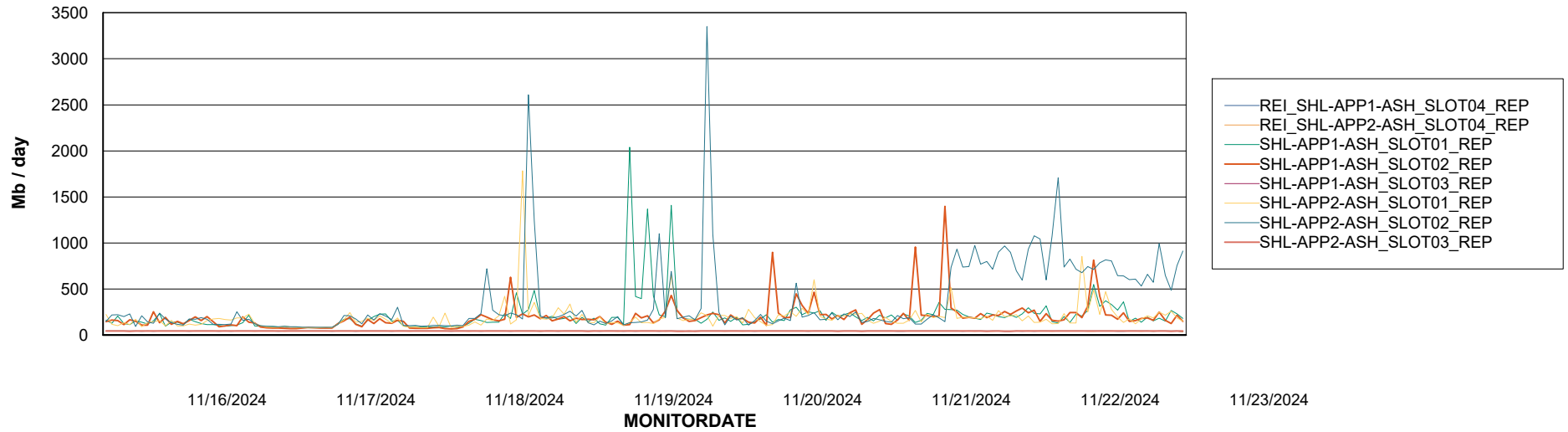
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



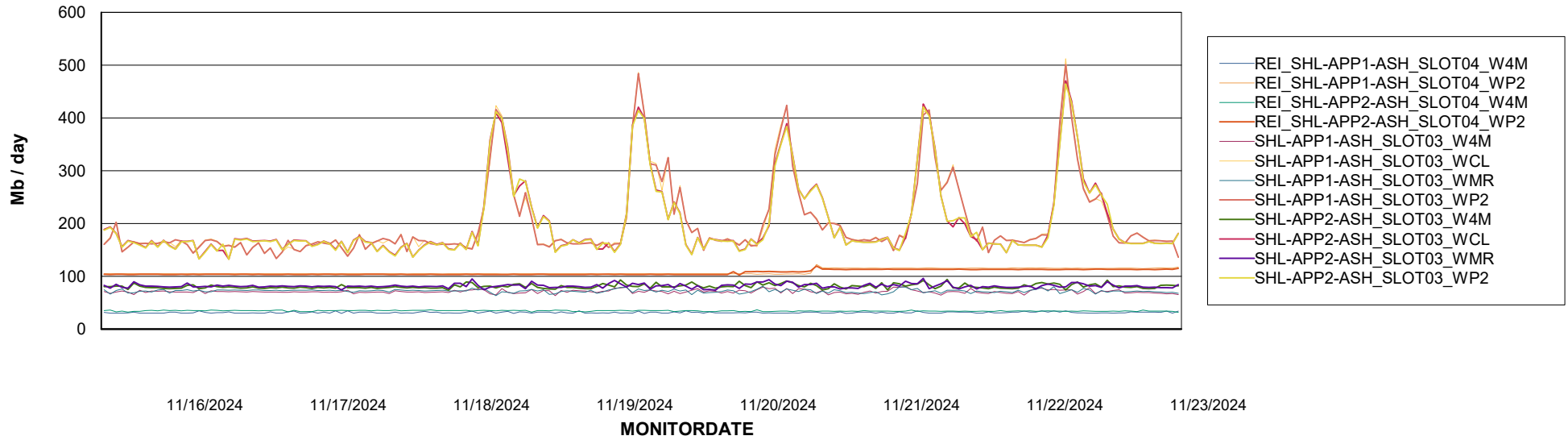
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

