

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
11/23/2024	25	97	73	53	500	235	64	300	108	53
11/22/2024	24	97	73	53	500	235	63	300	111	53
11/21/2024	24	97	73	53	500	235	64	300	108	53
11/20/2024	25	97	73	53	500	235	64	300	108	53
11/19/2024	26	97	72	53	500	235	64	300	108	53
11/18/2024	27	97	71	53	500	235	64	300	108	53
11/17/2024	27	97	71	53	500	235	64	300	108	53

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/23/2024	46	100	54	20	900	723	87	400	51
11/22/2024	46	100	54	20	900	719	87	400	53
11/21/2024	46	100	54	20	900	723	87	400	53
11/20/2024	46	100	54	20	900	721	87	400	52
11/19/2024	47	100	53	20	900	718	87	400	51
11/18/2024	47	100	53	20	900	720	87	400	51
11/17/2024	41	100	58	18	900	740	88	400	50

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/23/2024	63	279	103	34	838	556	91	559	51
11/22/2024	63	279	102	34	838	556	90	559	53
11/21/2024	63	279	102	34	838	556	91	559	53
11/20/2024	63	279	103	34	838	556	91	559	52
11/19/2024	63	279	103	34	838	556	91	559	51
11/18/2024	63	279	103	34	838	556	91	559	51
11/17/2024	63	279	103	34	838	556	91	559	50

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	57	100	43
11/22/2024	57	100	43
11/21/2024	57	100	43
11/20/2024	57	100	43
11/19/2024	58	100	42
11/18/2024	58	100	42
11/17/2024	58	100	42

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	62	100	37
11/22/2024	62	100	37
11/21/2024	62	100	38
11/20/2024	62	100	38
11/19/2024	62	100	38
11/18/2024	62	100	37
11/17/2024	62	100	37

Harddisk Usage NOA_PRD_NovoLink

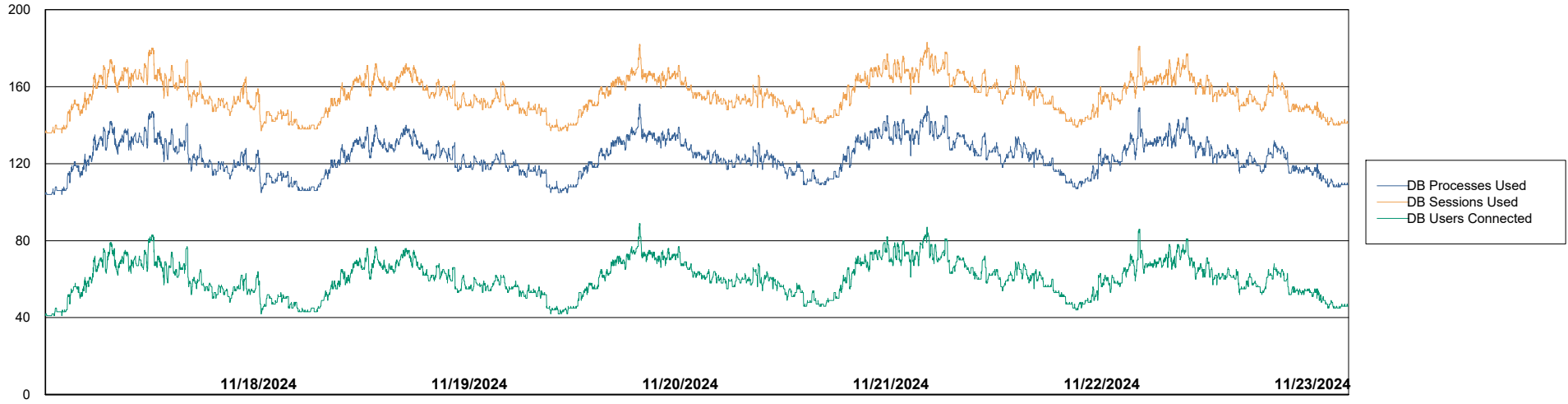
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	58	100	41
11/22/2024	58	100	41
11/21/2024	58	100	41
11/20/2024	59	100	41
11/19/2024	59	100	41
11/18/2024	59	100	41
11/17/2024	59	100	41

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Database Performance NOA_PRD_NovoABS01_ABS1



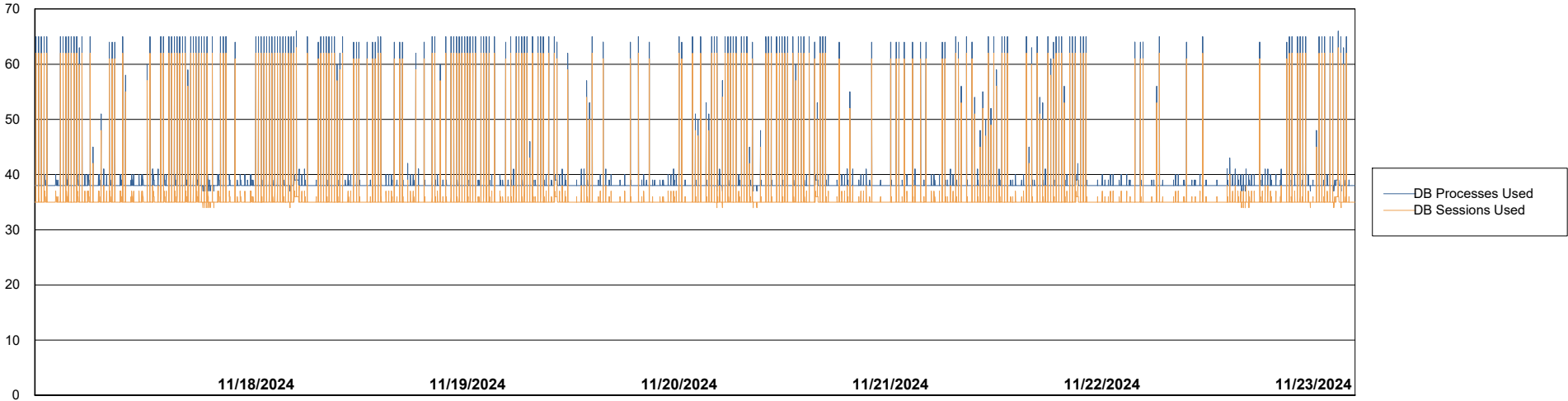
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

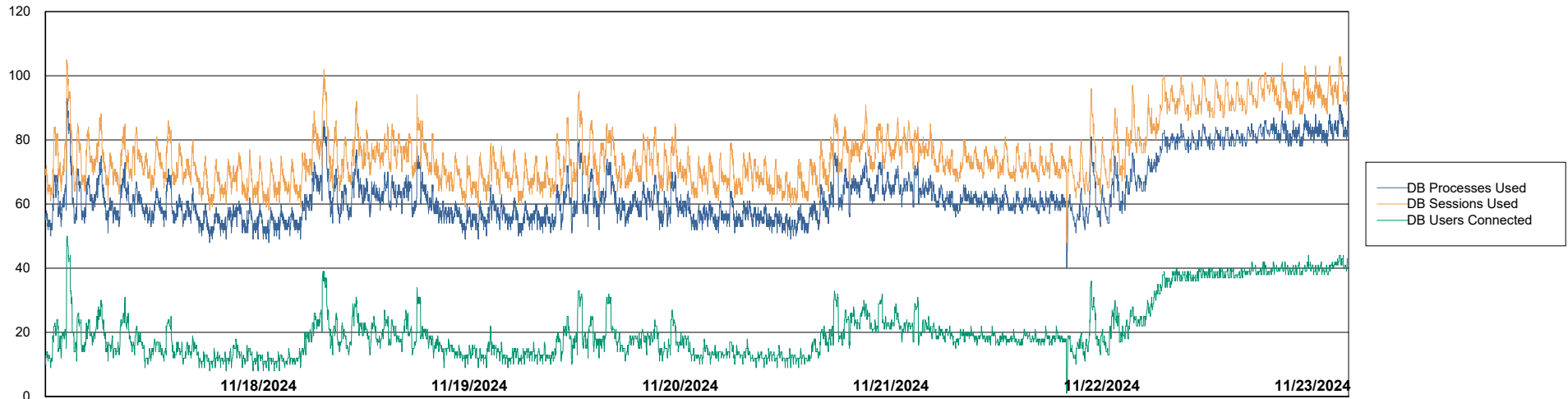


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Database Performance NOA_PRD_NOVOBI_ABS1



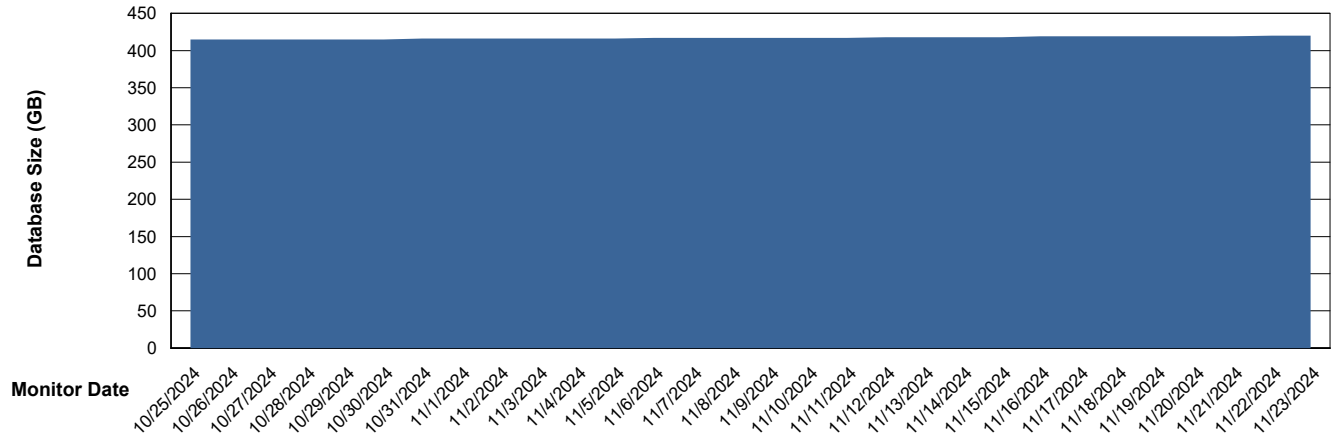
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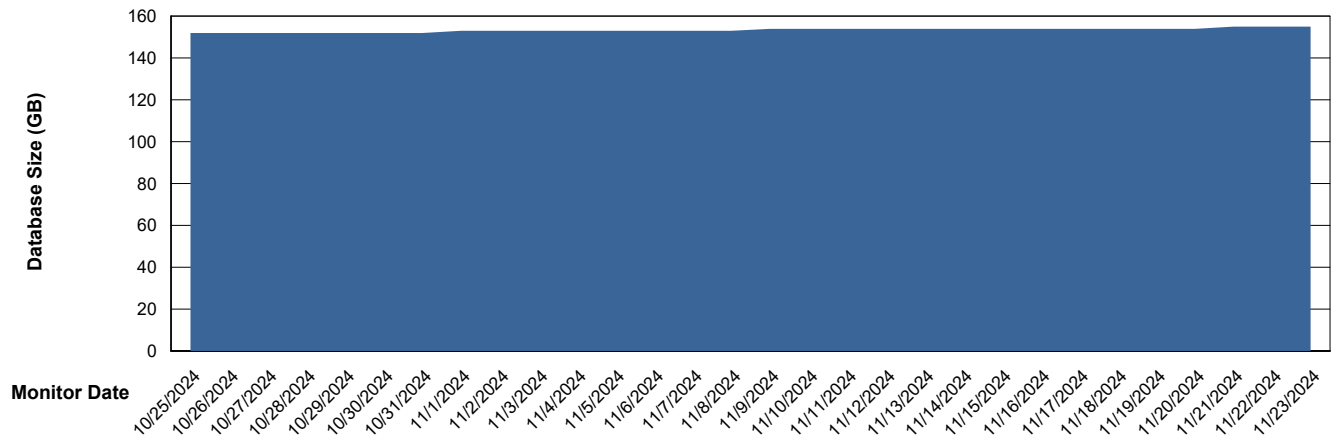
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/23/2024	ABSDATA	183	151	17
	INDX	304	256	16
11/22/2024	ABSDATA	183	151	17
	INDX	304	256	16
11/21/2024	ABSDATA	183	151	17
	INDX	304	255	16
11/20/2024	ABSDATA	183	151	17
	INDX	304	255	16
11/19/2024	ABSDATA	183	151	18
	INDX	304	255	16
11/18/2024	ABSDATA	183	151	18
	INDX	304	255	16
11/17/2024	ABSDATA	183	151	18
	INDX	304	255	16

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Database Tablespace NOA_PRD_NOVOBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/23/2024	ABSDATA	76	64	16
	INDX	103	87	16
11/22/2024	ABSDATA	76	64	16
	INDX	103	87	16
11/21/2024	ABSDATA	76	64	16
	INDX	103	87	16
11/20/2024	ABSDATA	76	63	17
	INDX	103	87	16
11/19/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/18/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/17/2024	ABSDATA	76	63	17
	INDX	103	86	16

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

	Mon 18/11/2024	Tue 19/11/2024	Wed 20/11/2024	Thu 21/11/2024	Fri 22/11/2024	Sat 23/11/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for NOA_PRD_NOVOBI_ABS1

Sun, 17-11-2024	ORA-12514: TNS:listener does not currently know of service requested in connect descriptor
Wed, 20-11-2024	None
Sat, 23-11-2024	None
Mon, 18-11-2024	None
Thu, 21-11-2024	None
Mon, 18-11-2024	None
Sun, 17-11-2024	None
Thu, 21-11-2024	None
Tue, 19-11-2024	None
Sat, 23-11-2024	None
Tue, 19-11-2024	None
Fri, 22-11-2024	None
Fri, 22-11-2024	None
Sun, 17-11-2024	None
Wed, 20-11-2024	None

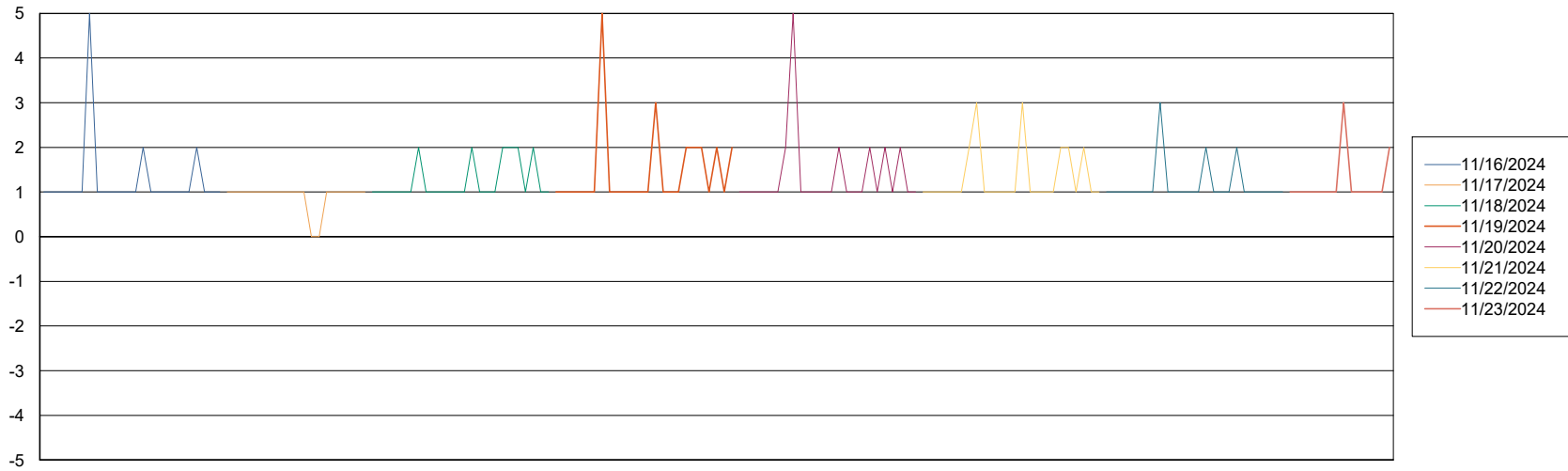
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



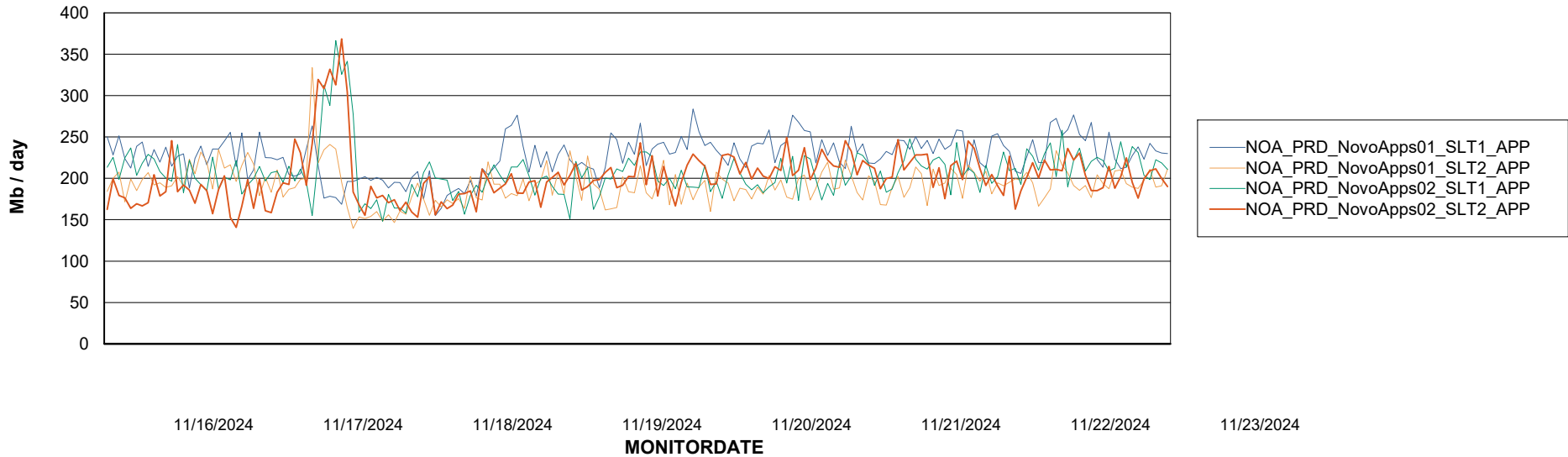
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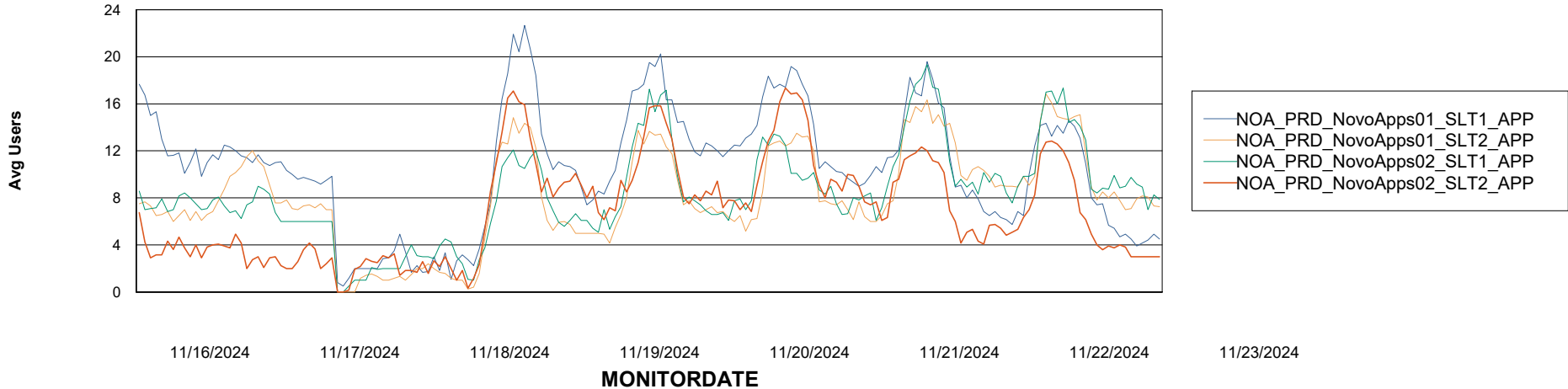


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



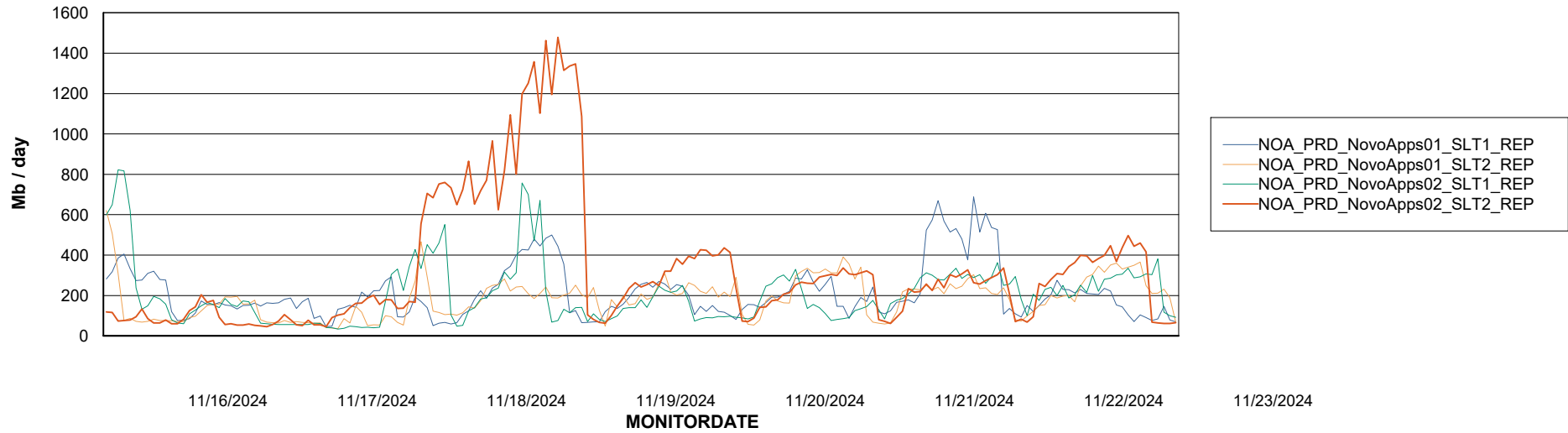
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



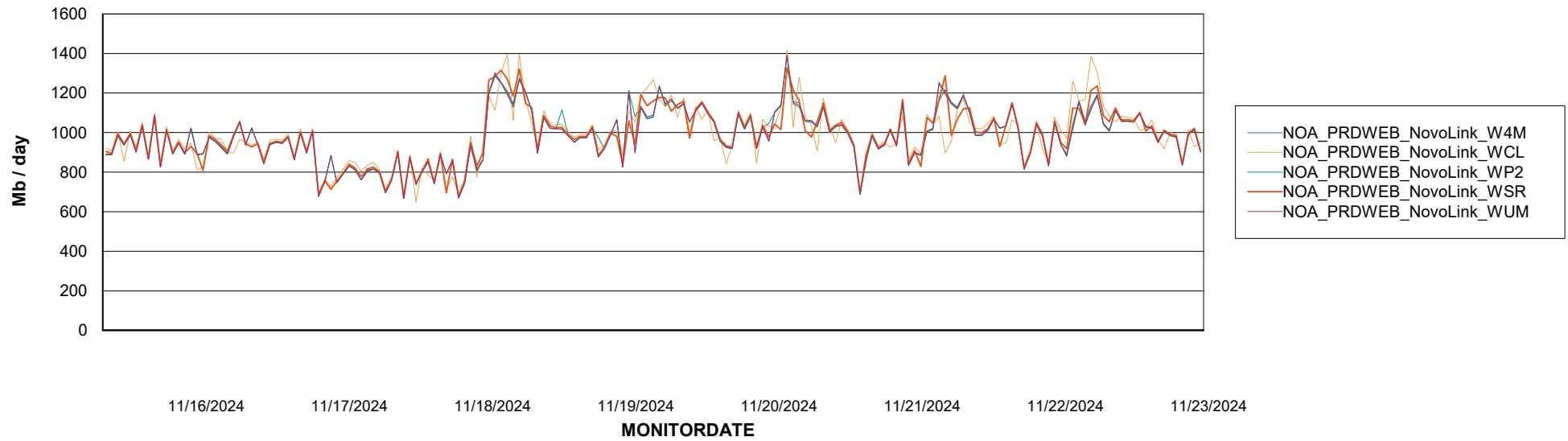
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

