

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
 Database ID 200



Harddisk Usage KBR-APP1-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 11                       | 39                         | 34                        | 86                          | 100                           | 14                           | 17                           | 1                              | 1                             | 99                           |
| 11/22/2024 | 12                       | 39                         | 34                        | 86                          | 100                           | 14                           | 17                           | 1                              | 1                             | 99                           |
| 11/21/2024 | 12                       | 39                         | 34                        | 86                          | 100                           | 14                           | 17                           | 1                              | 1                             | 99                           |
| 11/20/2024 | 12                       | 39                         | 34                        | 86                          | 100                           | 14                           | 17                           | 1                              | 1                             | 99                           |
| 11/19/2024 | 11                       | 39                         | 34                        | 86                          | 100                           | 14                           | 17                           | 1                              | 1                             | 99                           |
| 11/18/2024 | 11                       | 39                         | 34                        | 86                          | 100                           | 14                           | 17                           | 1                              | 1                             | 99                           |
| 11/17/2024 | 11                       | 39                         | 34                        | 88                          | 100                           | 12                           | 19                           | 1                              | 1                             | 99                           |

Harddisk Usage KBR-APP2-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 12                       | 39                         | 34                        | 88                          | 100                           | 12                           | 17                           | 1                              | 1                             | 99                           |
| 11/22/2024 | 12                       | 39                         | 34                        | 88                          | 100                           | 12                           | 17                           | 1                              | 1                             | 99                           |
| 11/21/2024 | 12                       | 39                         | 34                        | 88                          | 100                           | 12                           | 17                           | 1                              | 1                             | 99                           |
| 11/20/2024 | 12                       | 39                         | 34                        | 88                          | 100                           | 12                           | 17                           | 1                              | 1                             | 99                           |
| 11/19/2024 | 12                       | 39                         | 34                        | 88                          | 100                           | 12                           | 17                           | 1                              | 1                             | 99                           |
| 11/18/2024 | 12                       | 39                         | 34                        | 88                          | 100                           | 12                           | 17                           | 1                              | 1                             | 99                           |
| 11/17/2024 | 12                       | 39                         | 34                        | 91                          | 100                           | 9                            | 19                           | 1                              | 1                             | 99                           |

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Harddisk Usage KBR-BI-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 11/23/2024 | 12                       | 39                         | 34                        | 17                           | 1                              | 1                             | 38                          | 100                           | 62                           | 18                          |
| 11/22/2024 | 13                       | 39                         | 34                        | 17                           | 1                              | 1                             | 38                          | 100                           | 62                           | 19                          |
| 11/21/2024 | 13                       | 39                         | 34                        | 17                           | 1                              | 1                             | 38                          | 100                           | 62                           | 19                          |
| 11/20/2024 | 13                       | 39                         | 34                        | 17                           | 1                              | 1                             | 38                          | 100                           | 62                           | 19                          |
| 11/19/2024 | 13                       | 39                         | 34                        | 17                           | 1                              | 1                             | 38                          | 100                           | 62                           | 19                          |
| 11/18/2024 | 13                       | 39                         | 34                        | 17                           | 1                              | 1                             | 32                          | 100                           | 68                           | 19                          |
| 11/17/2024 | 11                       | 39                         | 35                        | 19                           | 1                              | 1                             | 26                          | 100                           | 74                           | 19                          |

Harddisk Usage KBR-DBS1-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 11/23/2024 | 10                       | 39                         | 35                        | 17                           | 1                              | 1                             | 72                          | 100                           | 28                           | 28                          |
| 11/22/2024 | 10                       | 39                         | 35                        | 17                           | 1                              | 1                             | 72                          | 100                           | 28                           | 27                          |
| 11/21/2024 | 10                       | 39                         | 35                        | 17                           | 1                              | 1                             | 72                          | 100                           | 28                           | 26                          |
| 11/20/2024 | 10                       | 39                         | 35                        | 17                           | 1                              | 1                             | 72                          | 100                           | 28                           | 26                          |
| 11/19/2024 | 10                       | 39                         | 35                        | 17                           | 1                              | 1                             | 72                          | 100                           | 28                           | 26                          |
| 11/18/2024 | 10                       | 39                         | 35                        | 17                           | 1                              | 1                             | 72                          | 100                           | 28                           | 26                          |
| 11/17/2024 | 10                       | 39                         | 35                        | 19                           | 1                              | 1                             | 73                          | 100                           | 27                           | 27                          |

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Harddisk Usage KBR-DBS2-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 11/23/2024 | 15                       | 39                         | 33                        | 17                           | 1                              | 1                             | 74                          | 100                           | 26                           | 43                          |
| 11/22/2024 | 15                       | 39                         | 33                        | 17                           | 1                              | 1                             | 74                          | 100                           | 26                           | 43                          |
| 11/21/2024 | 15                       | 39                         | 33                        | 17                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |
| 11/20/2024 | 15                       | 39                         | 33                        | 17                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |
| 11/19/2024 | 15                       | 39                         | 33                        | 17                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |
| 11/18/2024 | 15                       | 39                         | 33                        | 17                           | 1                              | 1                             | 74                          | 100                           | 26                           | 41                          |
| 11/17/2024 | 14                       | 39                         | 33                        | 19                           | 1                              | 1                             | 75                          | 100                           | 25                           | 43                          |

Harddisk Usage KBR-NFS-FTP-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/22/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/21/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/20/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/19/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/18/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/17/2024 | 35                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |

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Harddisk Usage KBR-RPROXY-TOR

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 46                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/22/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/21/2024 | 46                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/20/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/19/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/18/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/17/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |

Harddisk Usage KBR-SLAPROXY-TOR

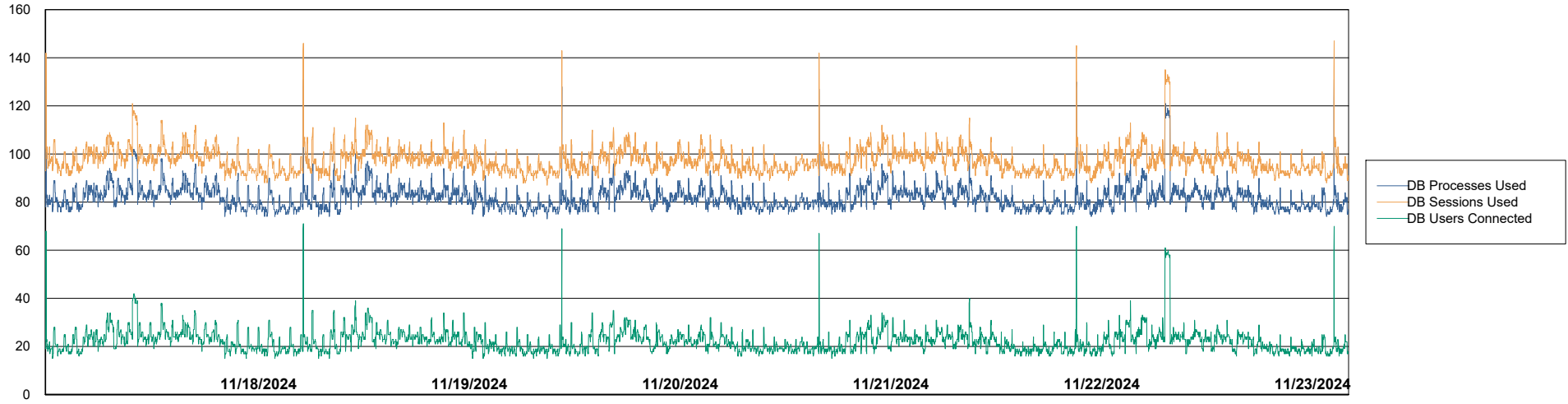
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 46                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/22/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/21/2024 | 46                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/20/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/19/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/18/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/17/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
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## Database Performance KBR-BI-TOR\_PROD\_ABS1

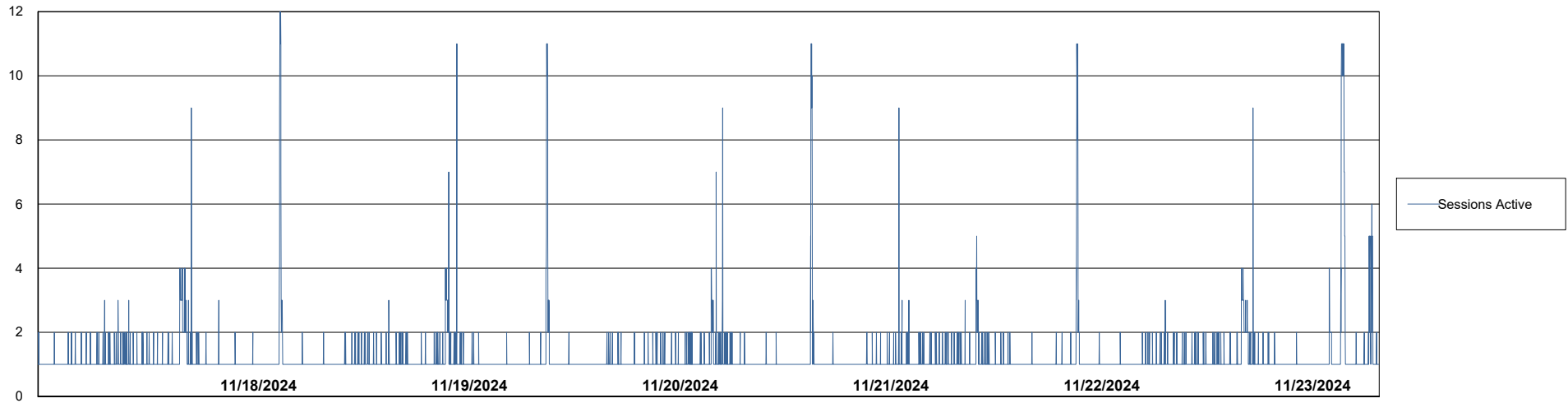
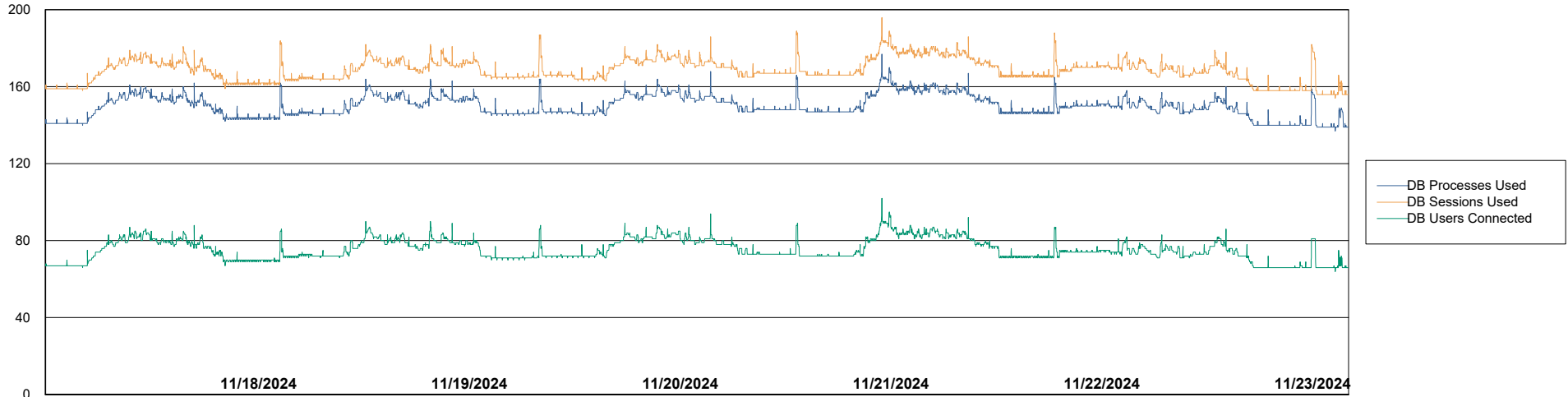


# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-DBS1-TOR\_PROD\_ABS1



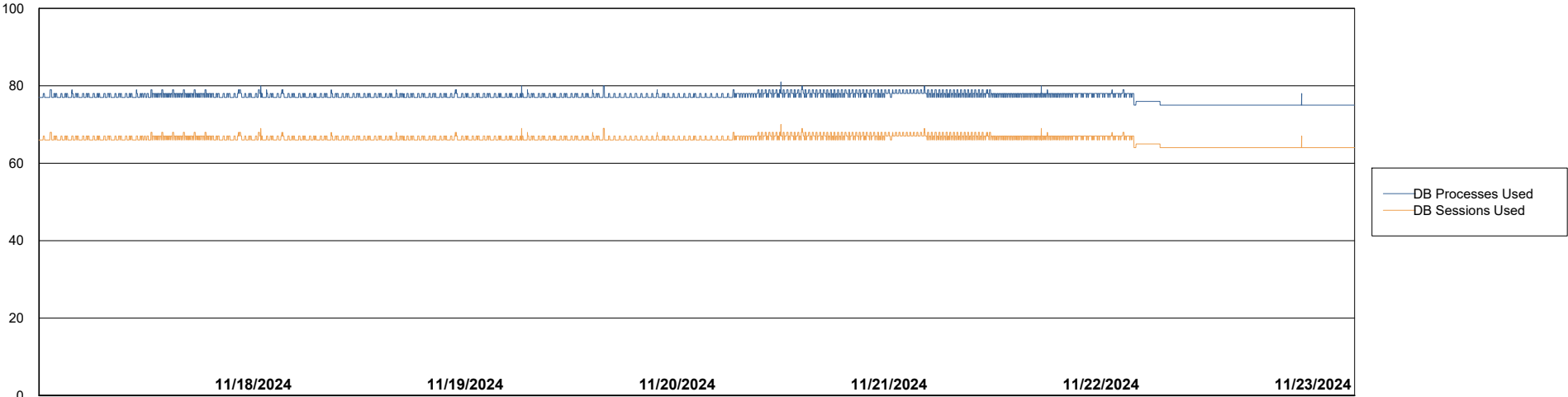
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



Database Performance KBR-DBS2-TOR\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



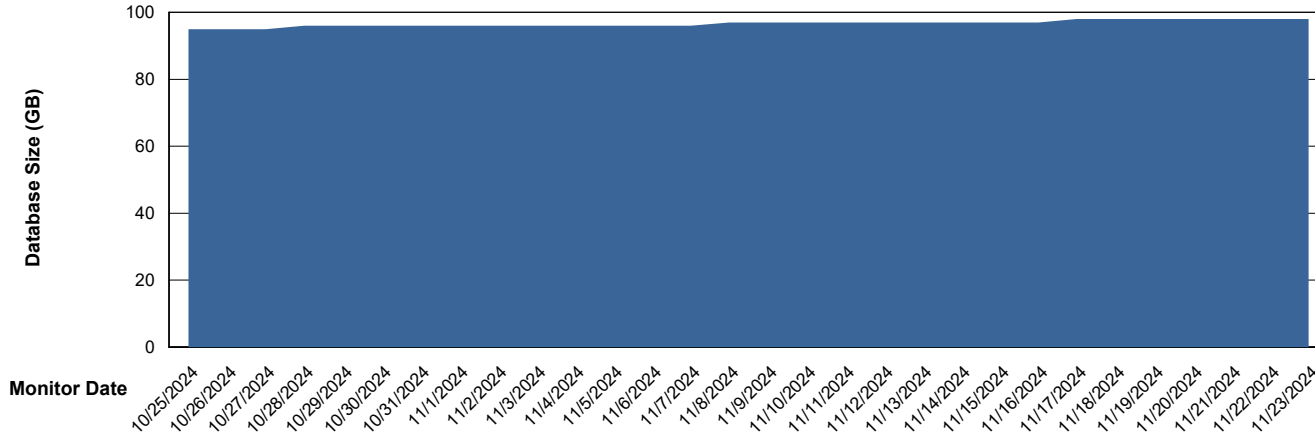
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



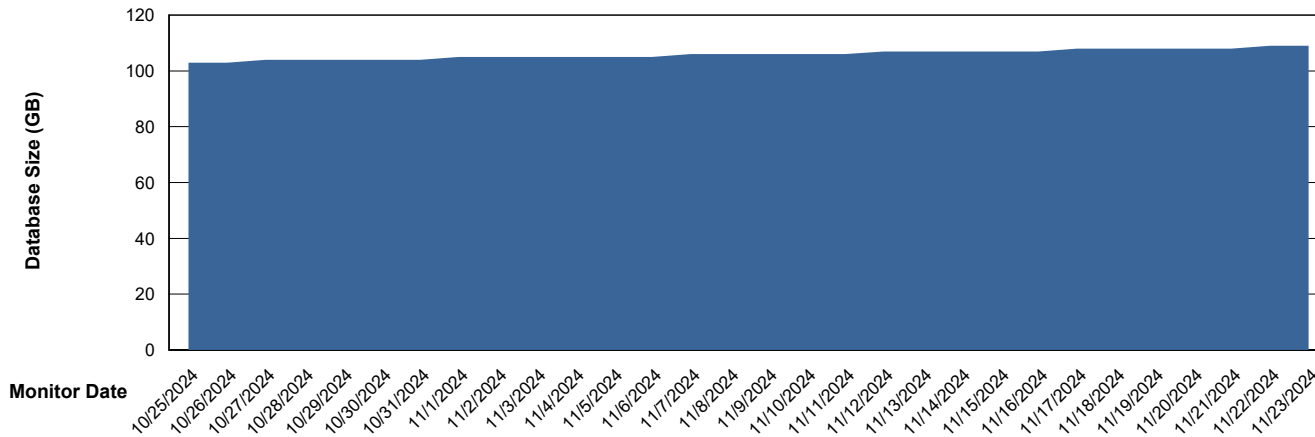
DATABASE SIZE KBR-BI-TOR\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE KBR-DBS1-TOR\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
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Database Tablespace KBR-BI-TOR\_PROD\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/23/2024 | ABSDATA         | 60            | 49            | 18              |
|            | INDX            | 56            | 45            | 19              |
| 11/22/2024 | ABSDATA         | 60            | 49            | 18              |
|            | INDX            | 56            | 45            | 19              |
| 11/21/2024 | ABSDATA         | 60            | 49            | 18              |
|            | INDX            | 56            | 45            | 19              |
| 11/20/2024 | ABSDATA         | 60            | 49            | 19              |
|            | INDX            | 56            | 45            | 19              |
| 11/19/2024 | ABSDATA         | 60            | 49            | 19              |
|            | INDX            | 56            | 45            | 19              |
| 11/18/2024 | ABSDATA         | 60            | 49            | 19              |
|            | INDX            | 56            | 45            | 19              |
| 11/17/2024 | ABSDATA         | 60            | 49            | 19              |
|            | INDX            | 56            | 45            | 19              |

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Database Tablespace KBR-DBS1-TOR\_PROD\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/23/2024 | ABSDATA         | 112           | 83            | 26              |
|            | INDX            | 80            | 6             | 92              |
| 11/22/2024 | ABSDATA         | 112           | 83            | 26              |
|            | INDX            | 80            | 6             | 92              |
| 11/21/2024 | ABSDATA         | 112           | 83            | 26              |
|            | INDX            | 80            | 6             | 92              |
| 11/20/2024 | ABSDATA         | 112           | 83            | 26              |
|            | INDX            | 80            | 6             | 92              |
| 11/19/2024 | ABSDATA         | 112           | 83            | 26              |
|            | INDX            | 80            | 6             | 92              |
| 11/18/2024 | ABSDATA         | 112           | 82            | 26              |
|            | INDX            | 80            | 6             | 92              |
| 11/17/2024 | ABSDATA         | 112           | 82            | 27              |
|            | INDX            | 80            | 6             | 92              |

BI last ETL error for KBR-BI-TOR\_PROD\_ABS1

|                 |      |
|-----------------|------|
| Wed, 20-11-2024 | None |
| Sun, 17-11-2024 | None |
| Fri, 22-11-2024 | None |
| Thu, 21-11-2024 | None |
| Sat, 23-11-2024 | None |
| Tue, 19-11-2024 | None |
| Mon, 18-11-2024 | None |

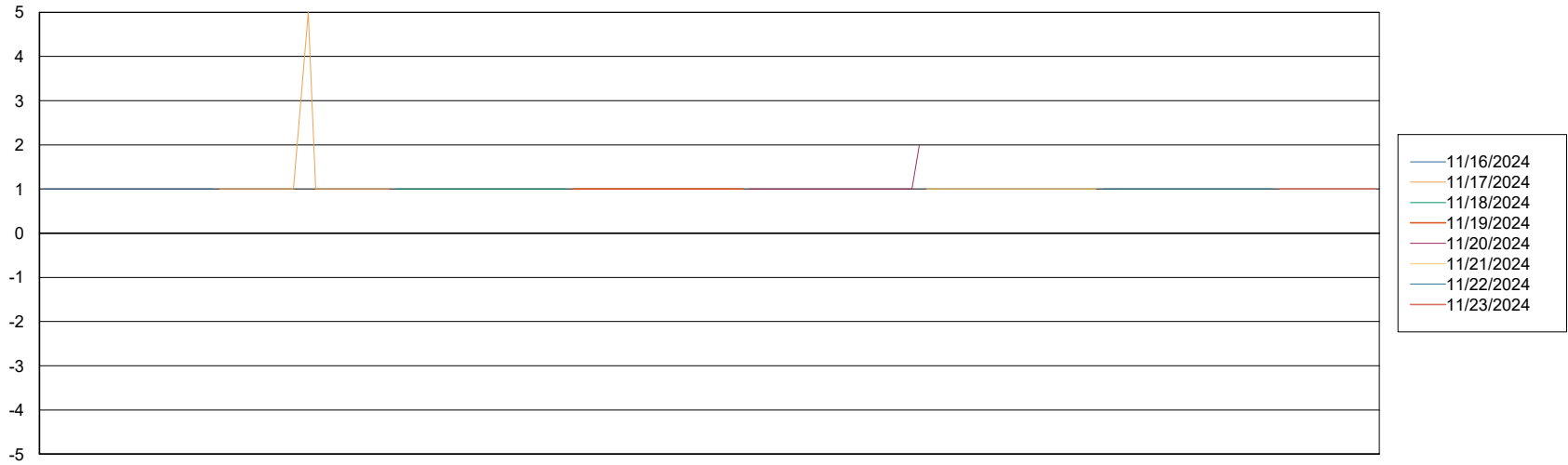
# Weekly SLA Customer Report

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Standby Database Health KBR OCI TOR Production

### Recovery lag for last 7 days



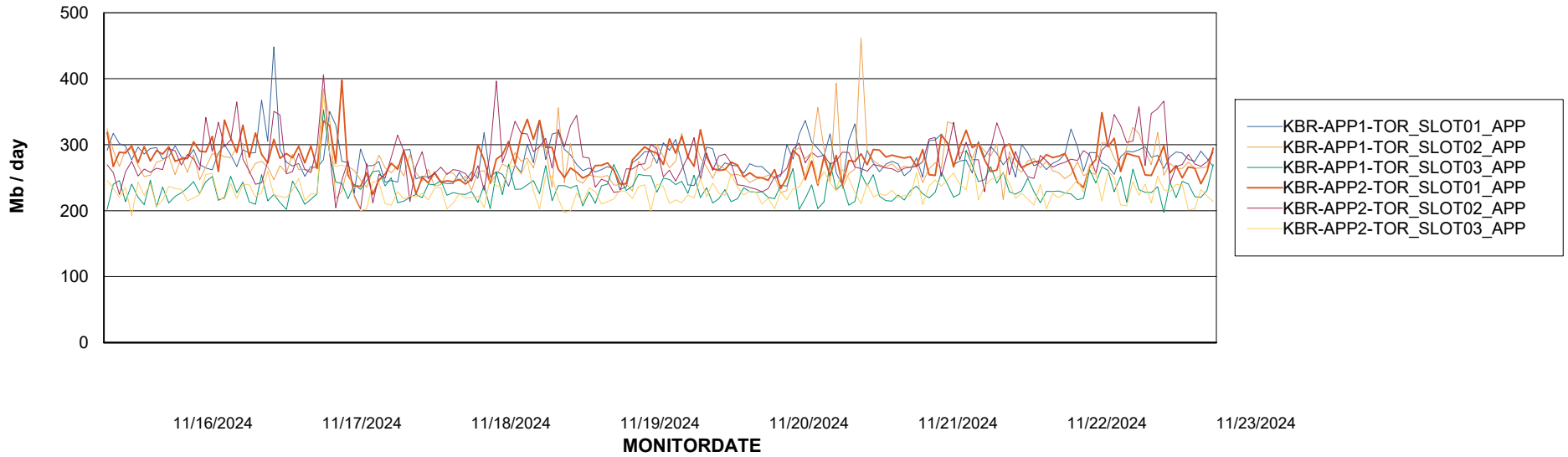
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200

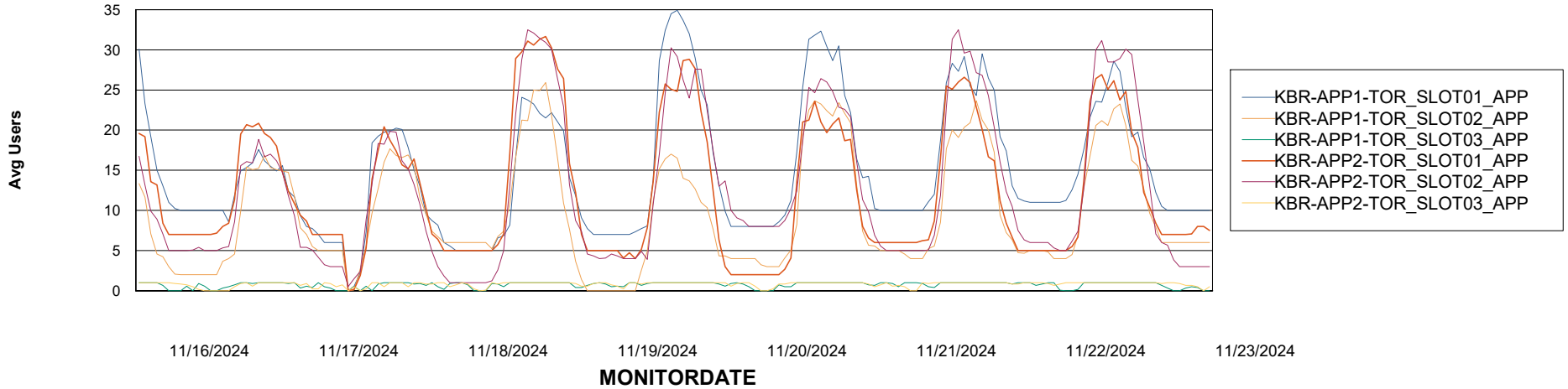


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



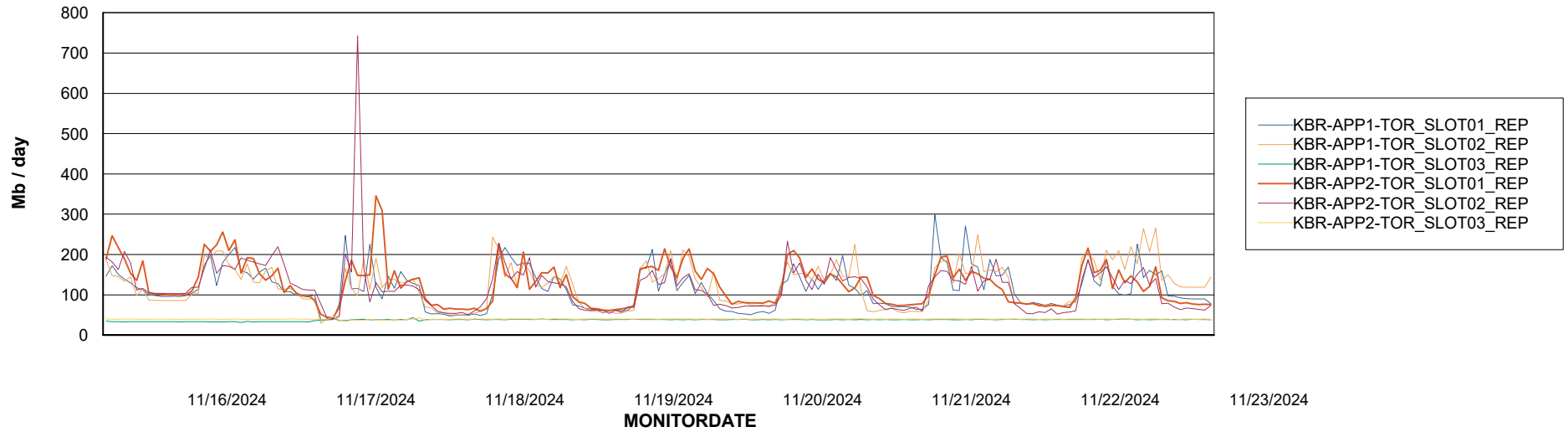
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



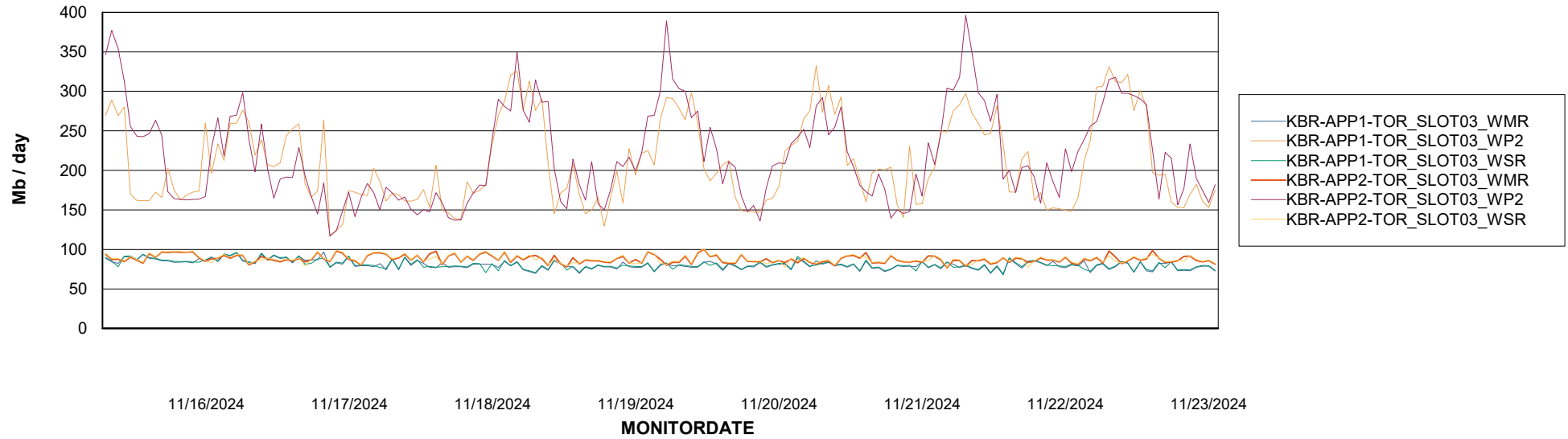
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Disaster per ABS component

