

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/23/2024	36	149	95	20	900	720
11/22/2024	36	149	95	22	900	706
11/21/2024	36	149	95	22	900	702
11/20/2024	36	149	95	22	900	702
11/19/2024	36	149	95	22	900	702
11/18/2024	36	149	95	22	900	702
11/17/2024	37	149	95	22	900	703

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	48	89	46
11/22/2024	48	89	46
11/21/2024	48	89	46
11/20/2024	46	89	48
11/19/2024	48	89	46
11/18/2024	49	89	46
11/17/2024	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	59	79	32
11/22/2024	59	79	32
11/21/2024	59	79	32
11/20/2024	58	79	33
11/19/2024	57	79	34
11/18/2024	59	79	32
11/17/2024	61	79	31

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	42	79	46
11/22/2024	42	79	46
11/21/2024	42	79	46
11/20/2024	42	79	46
11/19/2024	42	79	46
11/18/2024	42	79	46
11/17/2024	43	79	45

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	40	149	90
11/22/2024	40	149	90
11/21/2024	40	149	90
11/20/2024	40	149	90
11/19/2024	40	149	90
11/18/2024	40	149	90
11/17/2024	40	149	90

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/23/2024	36	149	96	20	1,843	1,482
11/22/2024	36	149	96	19	1,843	1,486
11/21/2024	36	149	96	19	1,843	1,484
11/20/2024	36	149	96	19	1,843	1,490
11/19/2024	36	149	96	19	1,843	1,491
11/18/2024	36	149	96	20	1,843	1,483
11/17/2024	36	149	96	20	1,843	1,470

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/23/2024	59	199	81	22	1,843	1,438	64	500	180
11/22/2024	59	199	81	22	1,843	1,440	69	500	157
11/21/2024	59	199	81	22	1,843	1,438	69	500	153
11/20/2024	59	199	81	22	1,843	1,440	68	500	161
11/19/2024	59	199	81	22	1,843	1,442	69	500	157
11/18/2024	59	199	81	22	1,843	1,439	69	500	153
11/17/2024	59	199	81	22	1,843	1,432	69	500	154

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	56	79	35
11/22/2024	56	79	35
11/21/2024	56	79	35
11/20/2024	53	79	37
11/19/2024	53	79	37
11/18/2024	54	79	36
11/17/2024	55	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	50	79	40
11/22/2024	50	79	40
11/21/2024	50	79	40
11/20/2024	50	79	40
11/19/2024	50	79	40
11/18/2024	51	79	39
11/17/2024	52	79	38

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	35	149	96
11/22/2024	35	149	96
11/21/2024	36	149	96
11/20/2024	36	149	96
11/19/2024	36	149	96
11/18/2024	36	149	96
11/17/2024	36	149	96

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Harddisk Usage JSG_PRD_WORF

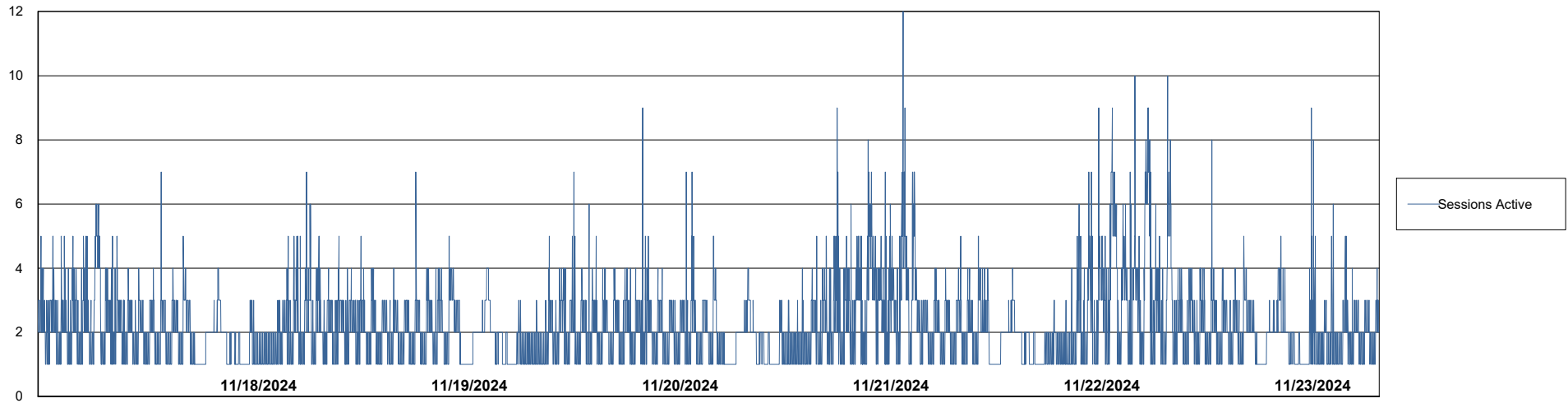
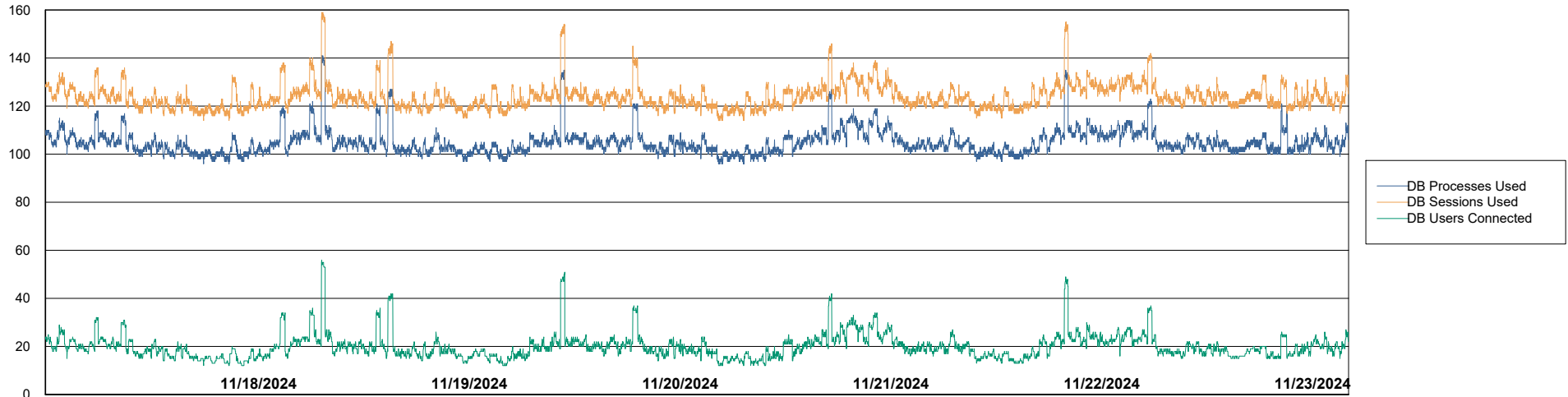
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/23/2024	53	149	70
11/22/2024	53	149	70
11/21/2024	53	149	70
11/20/2024	53	149	70
11/19/2024	53	149	70
11/18/2024	53	149	70
11/17/2024	53	149	70

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Database Performance JSG_PRD_BASHIR_DB_ABS1



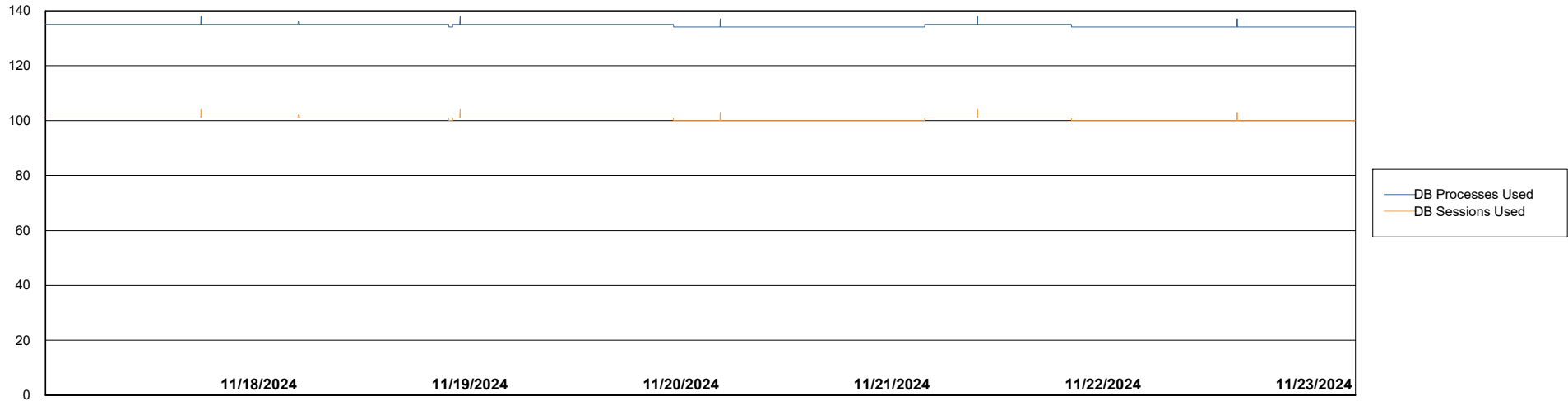
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

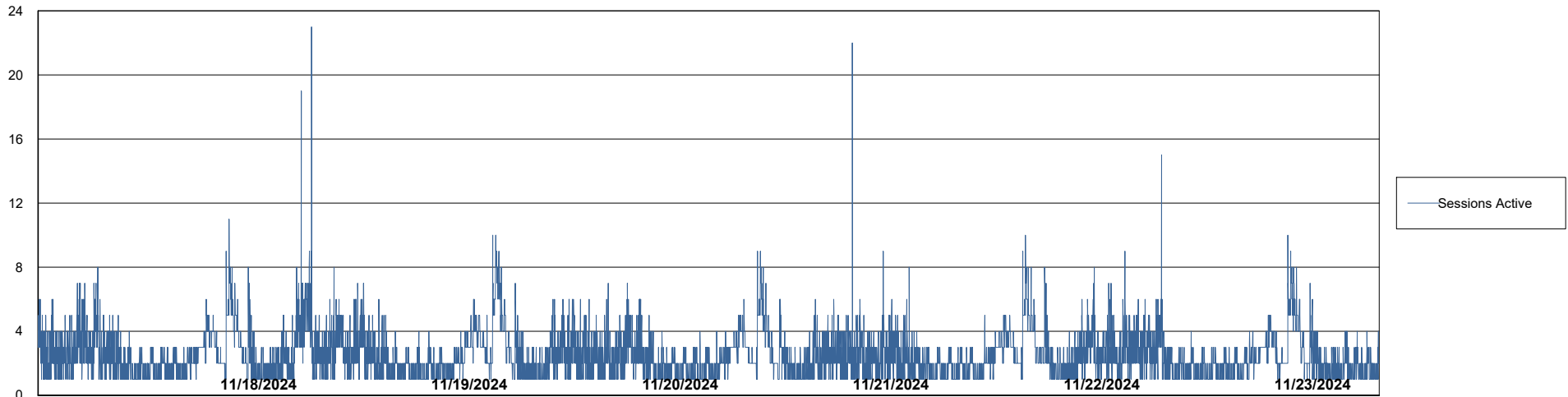
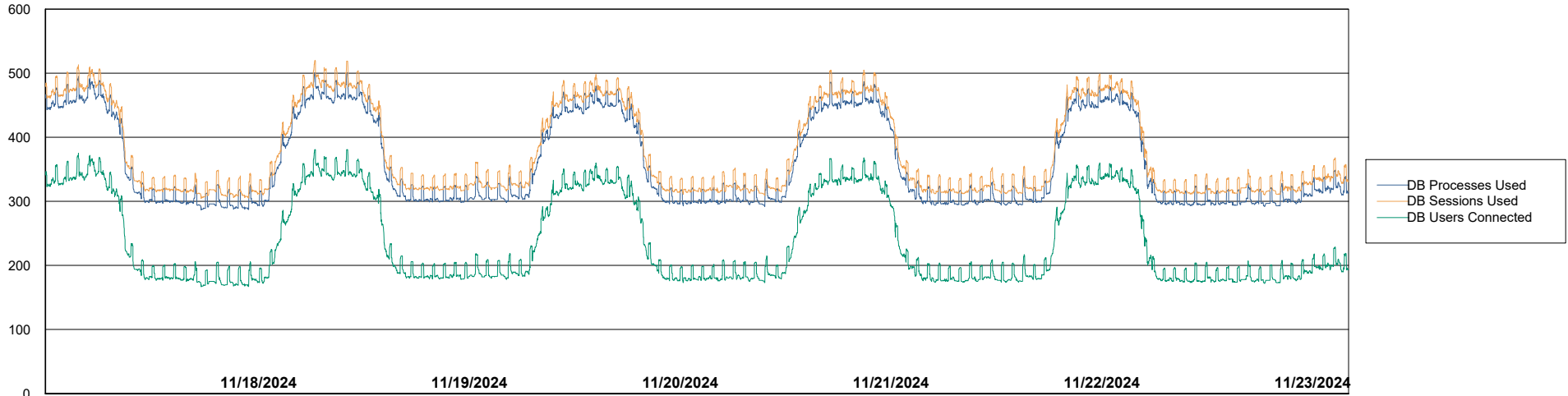


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



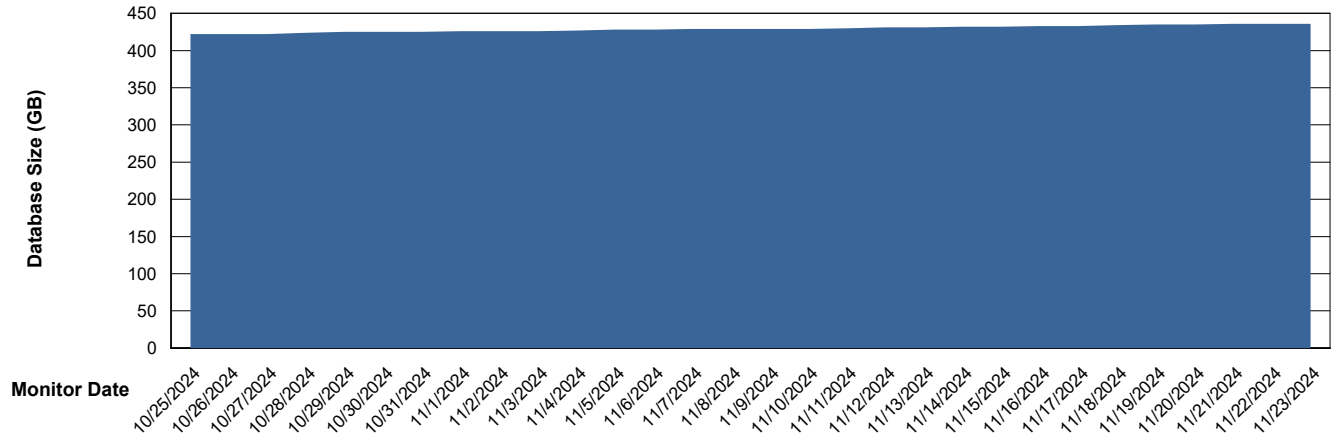
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Customer JSG_Production (24/7)
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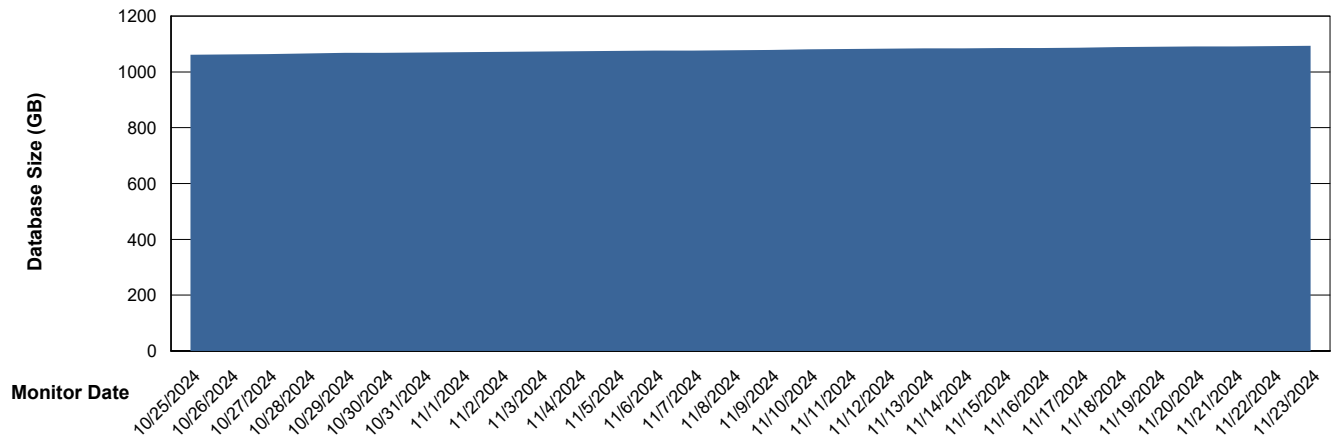
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/23/2024	ABSDATA	224	187	16
	INDX	298	245	18
11/22/2024	ABSDATA	224	187	17
	INDX	298	244	18
11/21/2024	ABSDATA	224	187	16
	INDX	298	244	18
11/20/2024	ABSDATA	224	187	17
	INDX	298	244	18
11/19/2024	ABSDATA	224	187	17
	INDX	298	244	18
11/18/2024	ABSDATA	224	186	17
	INDX	298	244	18
11/17/2024	ABSDATA	224	186	17
	INDX	298	243	19

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/23/2024	ABSDATA	1,248	1,023	18
	INDX	63	50	20
11/22/2024	ABSDATA	1,248	1,022	18
	INDX	63	50	20
11/21/2024	ABSDATA	1,248	1,021	18
	INDX	63	50	20
11/20/2024	ABSDATA	1,248	1,021	18
	INDX	63	50	20
11/19/2024	ABSDATA	1,248	1,019	18
	INDX	63	50	20
11/18/2024	ABSDATA	1,248	1,018	18
	INDX	63	50	20
11/17/2024	ABSDATA	1,248	1,017	19
	INDX	63	50	20

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 18/11/2024	Tue 19/11/2024	Wed 20/11/2024	Thu 21/11/2024	Fri 22/11/2024	Sat 23/11/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 21-11-2024	None
Thu, 21-11-2024	None
Sun, 17-11-2024	None
Sun, 17-11-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 20-11-2024	None
Sat, 23-11-2024	None
Tue, 19-11-2024	None
Mon, 18-11-2024	None
Tue, 19-11-2024	None
Fri, 22-11-2024	None
Mon, 18-11-2024	None
Fri, 22-11-2024	None
Sun, 17-11-2024	None
Wed, 20-11-2024	None
Sat, 23-11-2024	None

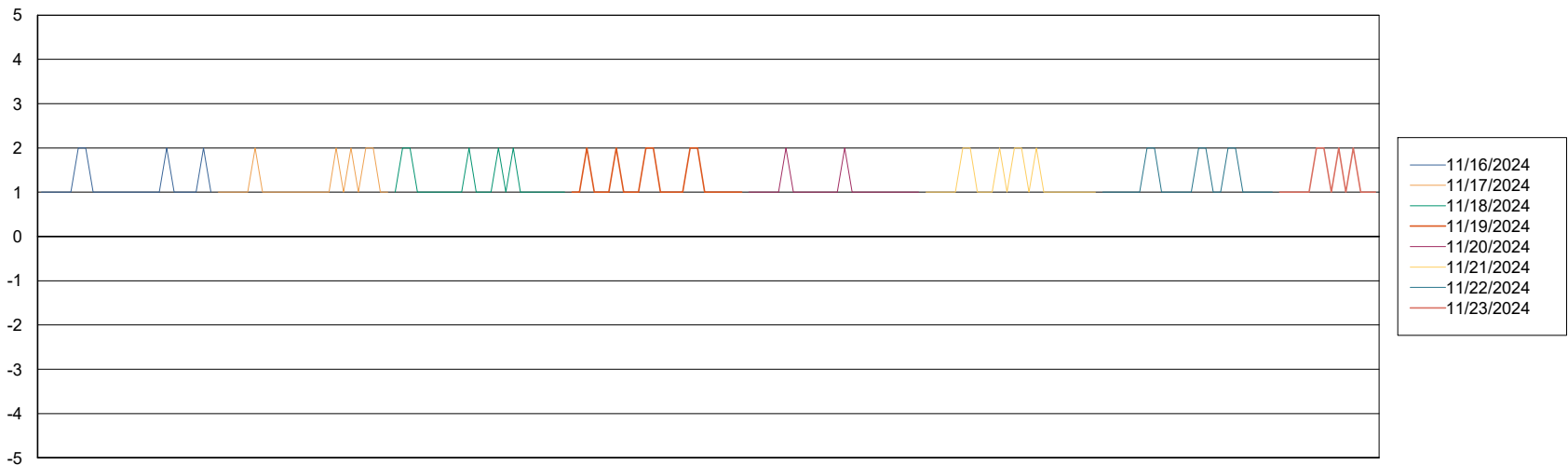
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



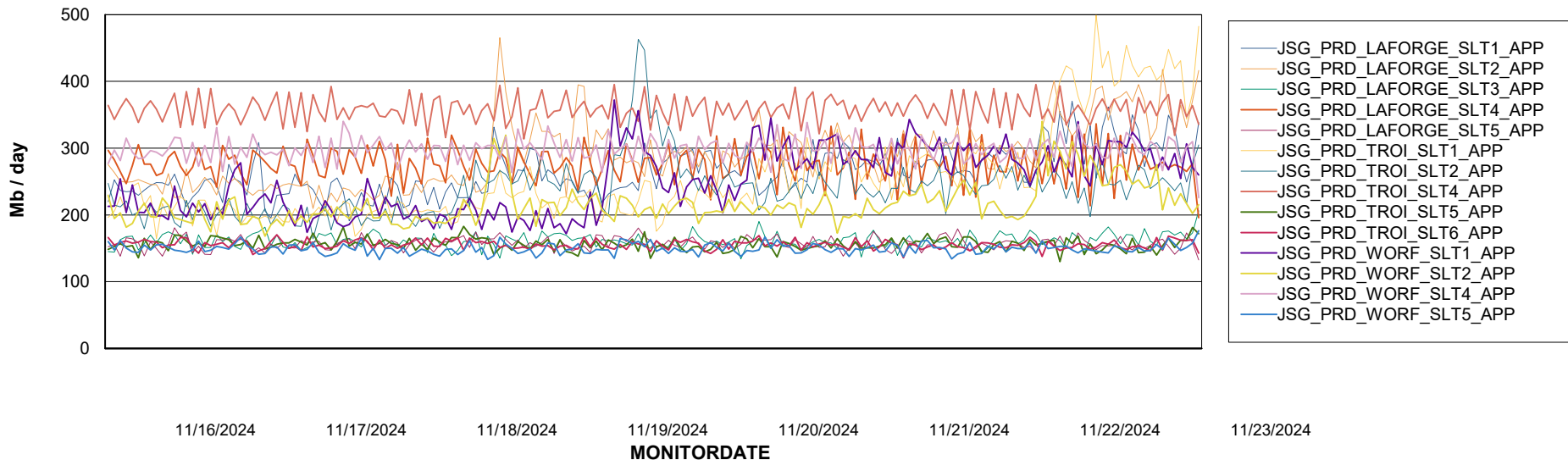
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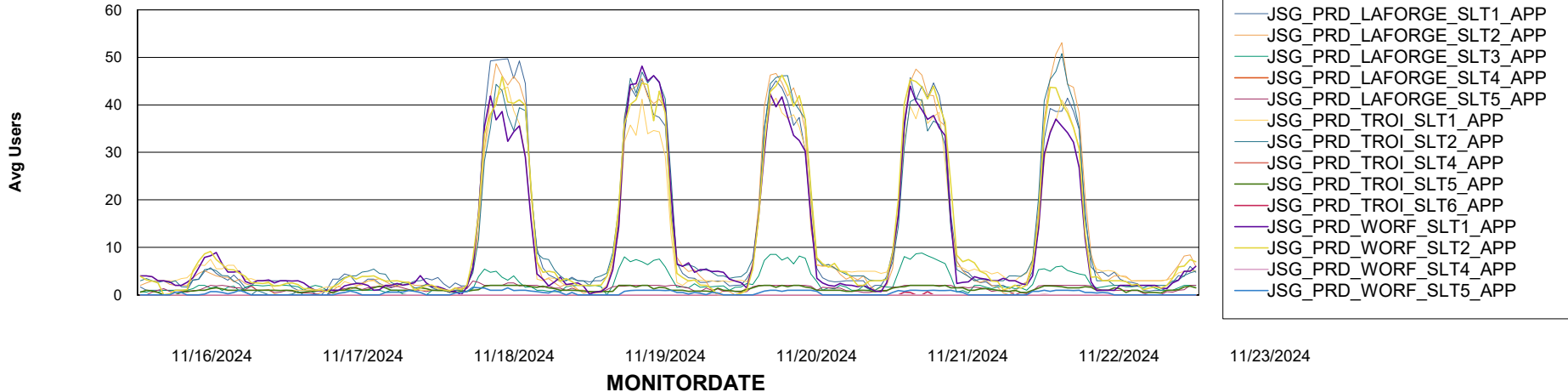


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



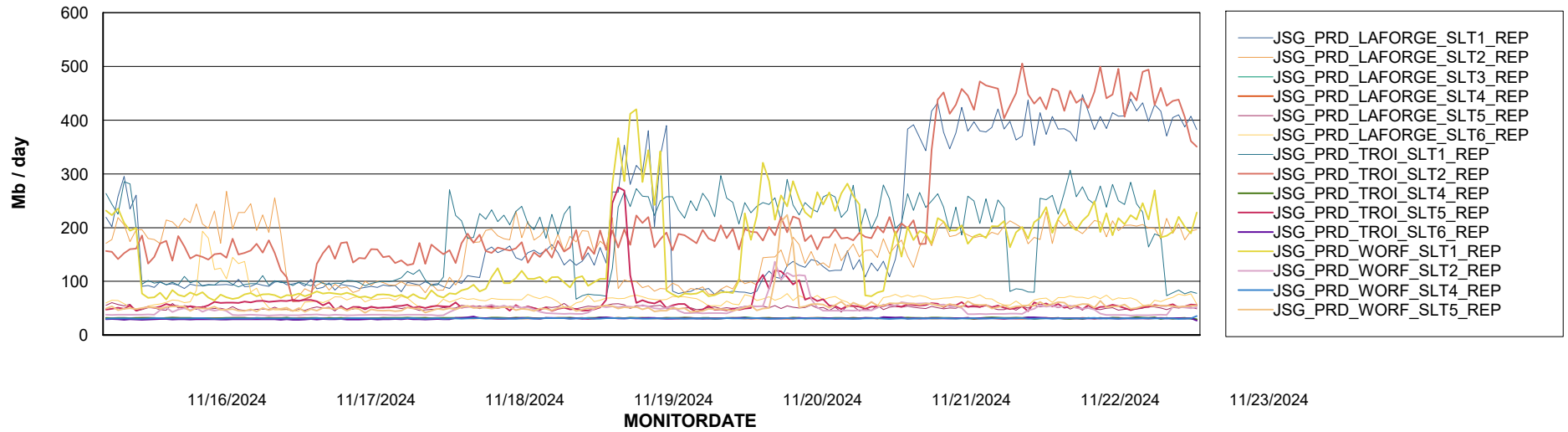
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



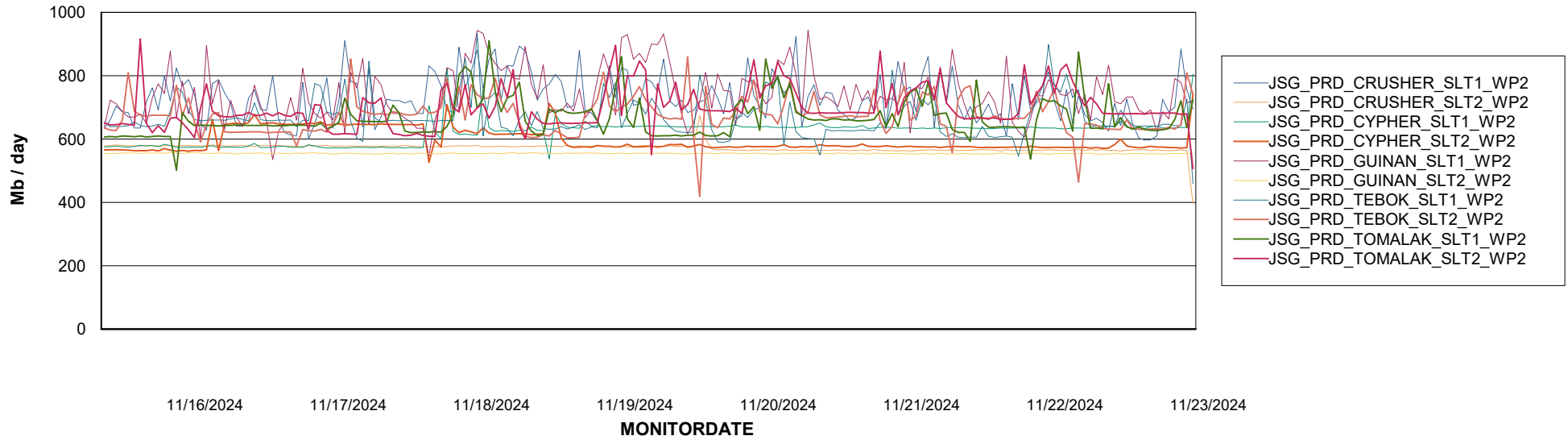
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ABSSolute Web Component Services

Avg memory used per ABS Web component

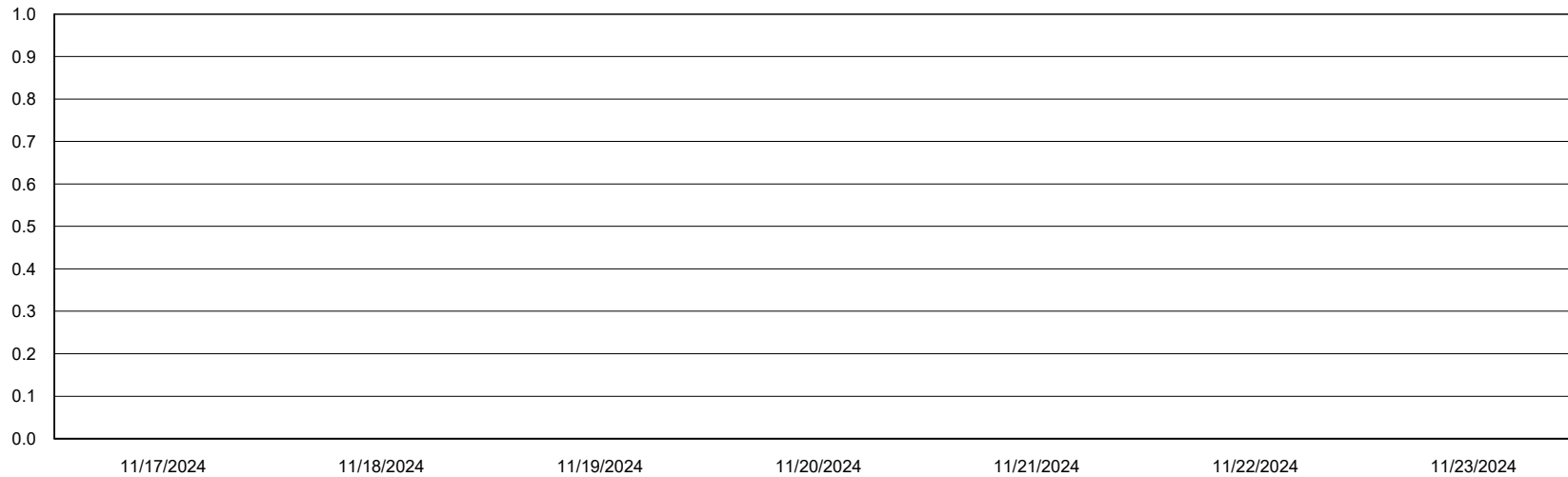


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP