

# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 68                          | 599                           | 195                          |
| 11/22/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 67                          | 599                           | 196                          |
| 11/21/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 67                          | 599                           | 198                          |
| 11/20/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 67                          | 599                           | 197                          |
| 11/19/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 67                          | 599                           | 195                          |
| 11/18/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 68                          | 599                           | 194                          |
| 11/17/2024 | 66                       | 61                         | 21                        | 99                            | 49                             | 0                             | 68                          | 599                           | 194                          |

Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB02

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 64                          | 599                           | 214                          |
| 11/22/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 64                          | 599                           | 216                          |
| 11/21/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 64                          | 599                           | 217                          |
| 11/20/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 64                          | 599                           | 214                          |
| 11/19/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 65                          | 599                           | 211                          |
| 11/18/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 65                          | 599                           | 208                          |
| 11/17/2024 | 82                       | 61                         | 11                        | 99                            | 49                             | 0                             | 65                          | 599                           | 208                          |

# Weekly SLA Customer Report

Customer ELJ Production  
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Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB03

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 11/23/2024 | 61                       | 61                         | 24                        | 99                            | 49                             | 0                             | 11                          | 199                           | 176                          |
| 11/22/2024 | 61                       | 61                         | 24                        | 99                            | 49                             | 0                             | 10                          | 199                           | 179                          |
| 11/21/2024 | 61                       | 61                         | 24                        | 99                            | 49                             | 0                             | 10                          | 199                           | 178                          |
| 11/20/2024 | 61                       | 61                         | 23                        | 99                            | 49                             | 0                             | 11                          | 199                           | 177                          |
| 11/19/2024 | 61                       | 61                         | 23                        | 99                            | 49                             | 0                             | 12                          | 199                           | 176                          |
| 11/18/2024 | 61                       | 61                         | 23                        | 99                            | 49                             | 0                             | 12                          | 199                           | 175                          |
| 11/17/2024 | 61                       | 61                         | 24                        | 99                            | 49                             | 0                             | 13                          | 199                           | 174                          |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 11/23/2024 | 33                       | 57                         | 38                        |
| 11/22/2024 | 33                       | 57                         | 38                        |
| 11/21/2024 | 33                       | 57                         | 38                        |
| 11/20/2024 | 33                       | 57                         | 38                        |
| 11/19/2024 | 33                       | 57                         | 38                        |
| 11/18/2024 | 33                       | 57                         | 38                        |
| 11/17/2024 | 33                       | 57                         | 38                        |

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Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS02

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 11/23/2024 | 49                       | 57                         | 29                        |
| 11/22/2024 | 49                       | 57                         | 29                        |
| 11/21/2024 | 49                       | 57                         | 29                        |
| 11/20/2024 | 49                       | 57                         | 29                        |
| 11/19/2024 | 49                       | 57                         | 29                        |
| 11/18/2024 | 49                       | 57                         | 29                        |
| 11/17/2024 | 49                       | 57                         | 29                        |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS03

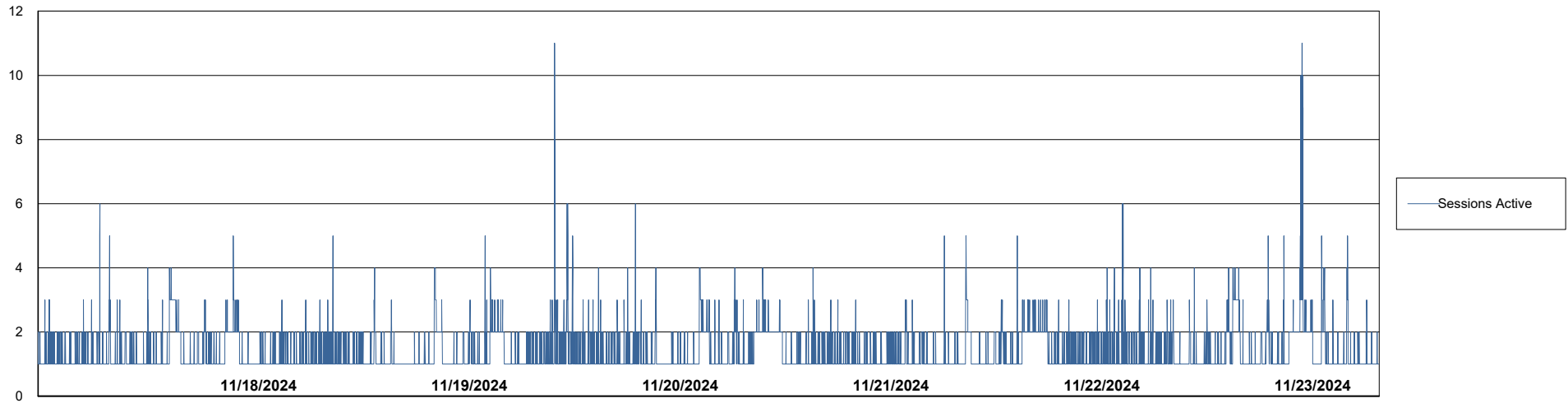
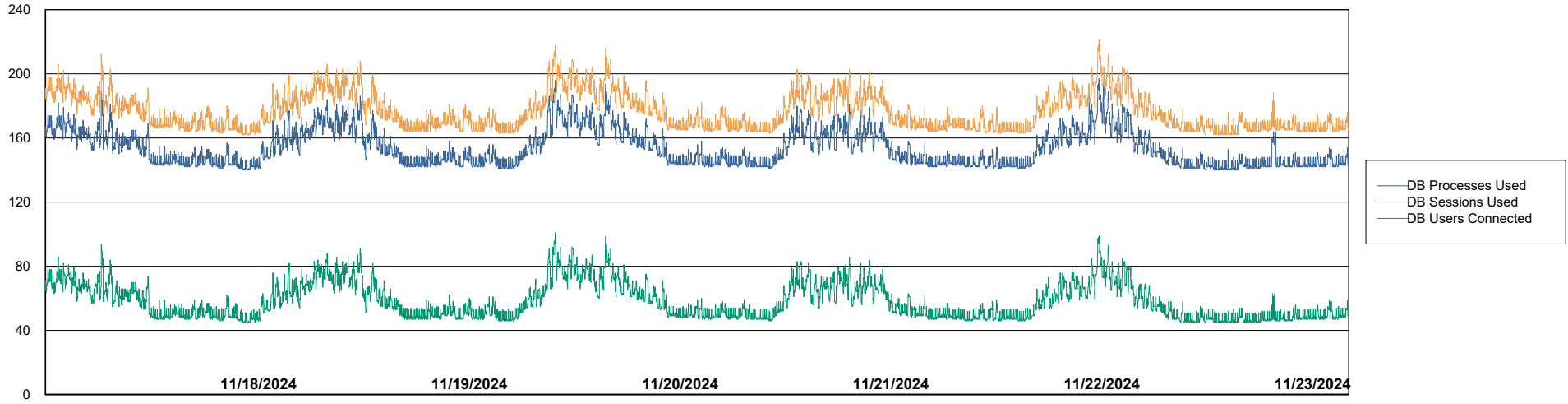
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 11/23/2024 | 70                       | 97                         | 29                        |
| 11/22/2024 | 70                       | 97                         | 29                        |
| 11/21/2024 | 70                       | 97                         | 29                        |
| 11/20/2024 | 70                       | 97                         | 29                        |
| 11/19/2024 | 70                       | 97                         | 29                        |
| 11/18/2024 | 70                       | 97                         | 29                        |
| 11/17/2024 | 70                       | 97                         | 29                        |

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJ\_PRD\_FRASEQXPRDDB01\_ABS1



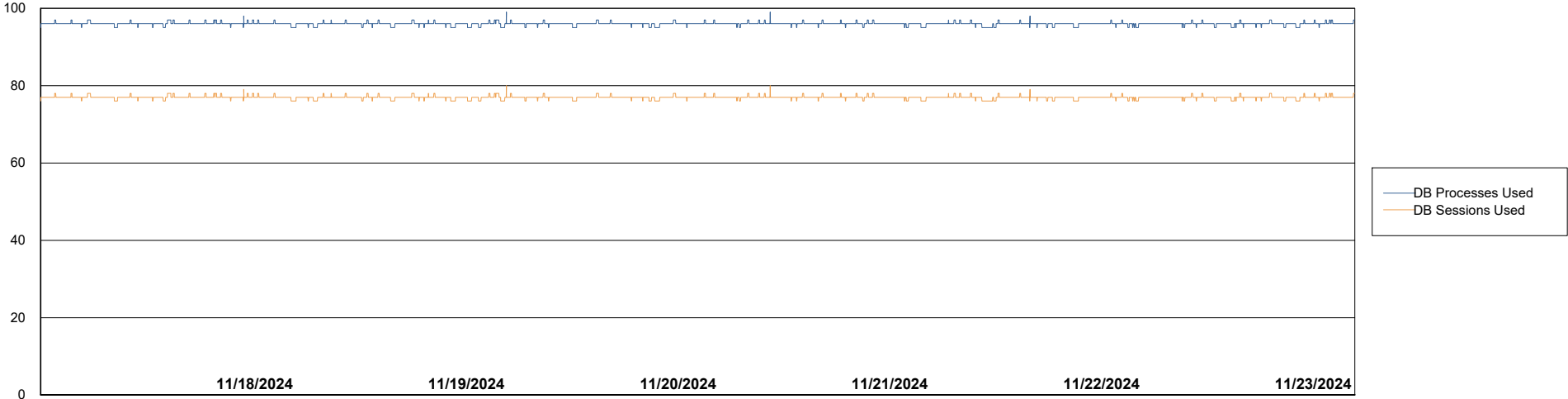
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



Database Performance ELJ\_PRD\_FRASEQXPRDDB02\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000

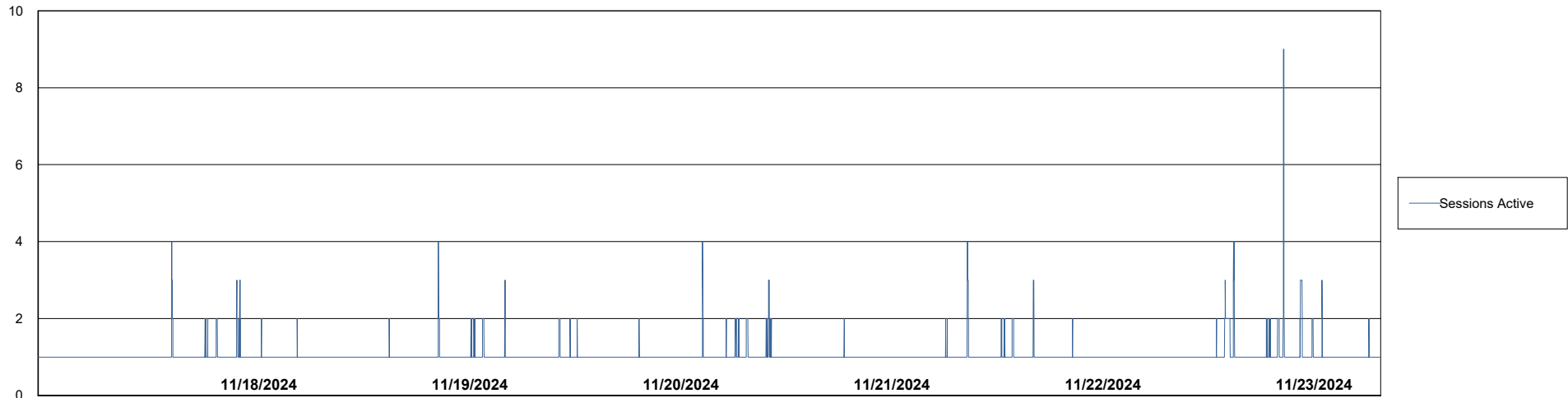
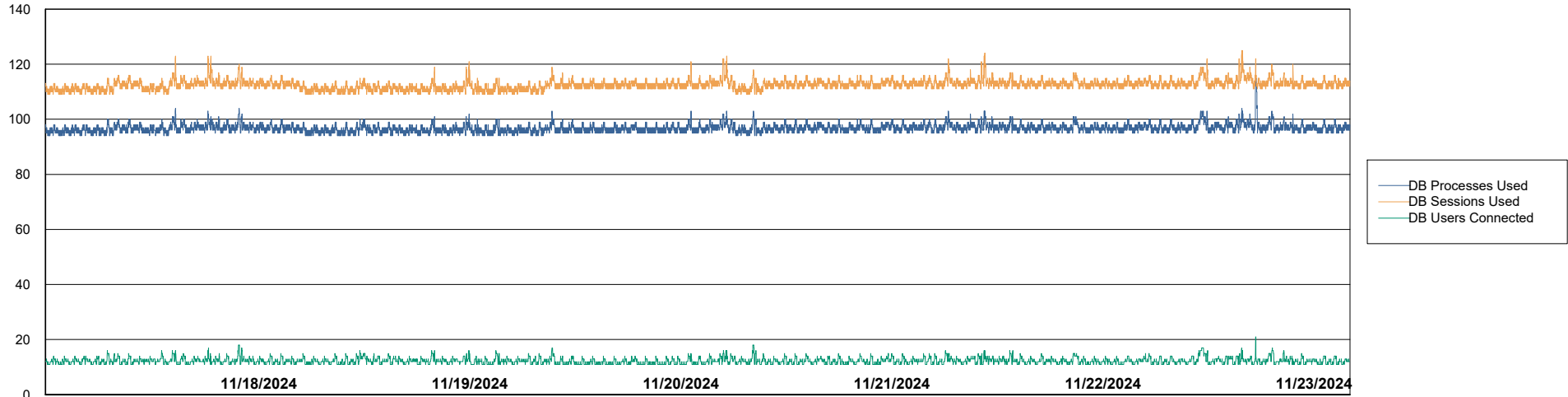


# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJ\_PRD\_FRASEQXPRDDB03\_ABS1



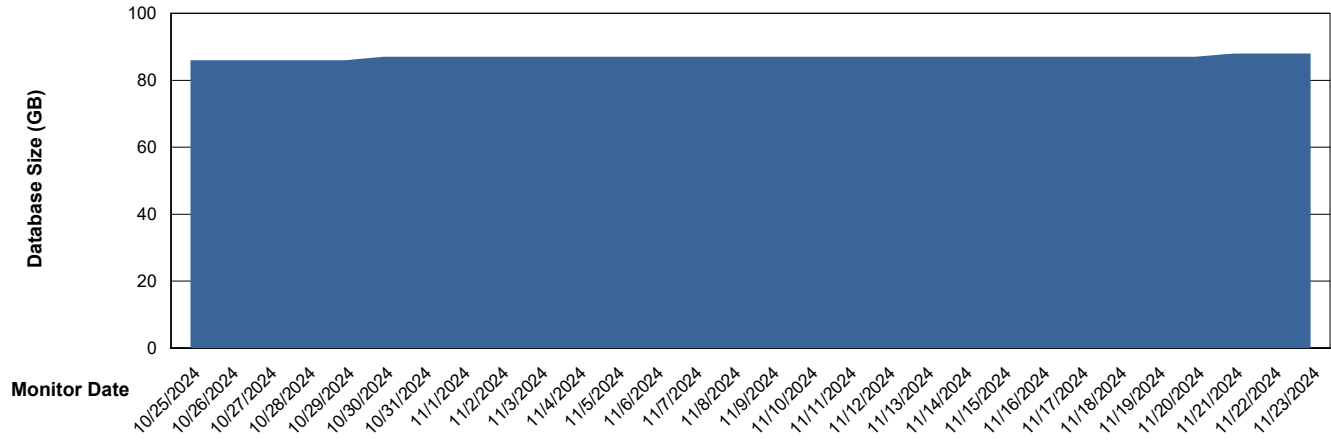
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



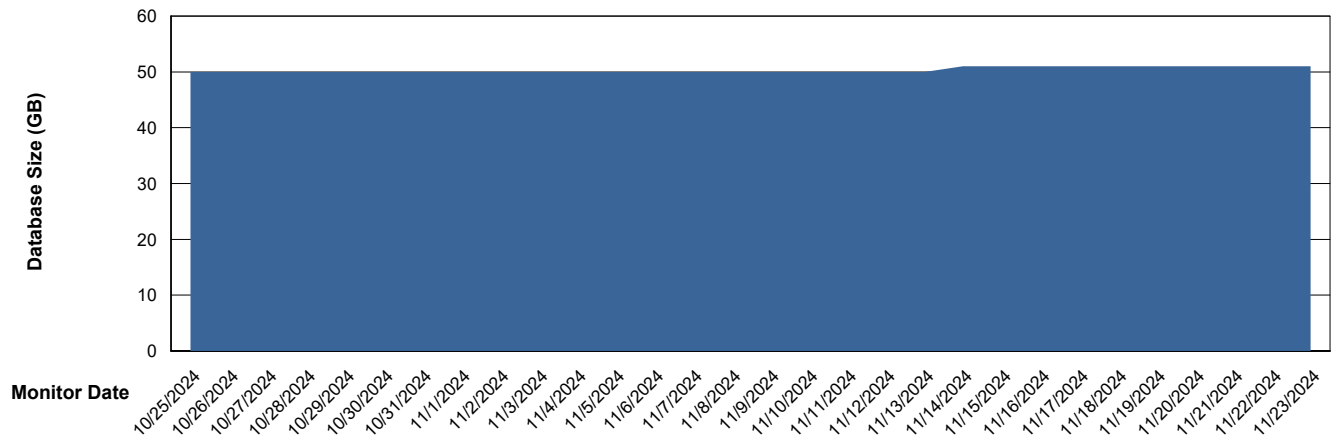
DATABASE SIZE ELJ\_PRD\_FRASEQXPRDDB01\_ABS1

### Database growth over last month



DATABASE SIZE ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Database Tablespace ELJ\_PRD\_FRASEQXPRDDB01\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/23/2024 | ABSDATA         | 80            | 54            | 33              |
|            | INDX            | 32            | 23            | 27              |
| 11/22/2024 | ABSDATA         | 80            | 54            | 33              |
|            | INDX            | 32            | 23            | 27              |
| 11/21/2024 | ABSDATA         | 80            | 54            | 33              |
|            | INDX            | 32            | 23            | 27              |
| 11/20/2024 | ABSDATA         | 80            | 54            | 33              |
|            | INDX            | 32            | 23            | 27              |
| 11/19/2024 | ABSDATA         | 80            | 54            | 33              |
|            | INDX            | 32            | 23            | 27              |
| 11/18/2024 | ABSDATA         | 80            | 53            | 33              |
|            | INDX            | 32            | 23            | 27              |
| 11/17/2024 | ABSDATA         | 80            | 53            | 33              |
|            | INDX            | 32            | 23            | 27              |

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Database Tablespace ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/23/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 17              |
| 11/22/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 17              |
| 11/21/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 17              |
| 11/20/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 17              |
| 11/19/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 18              |
| 11/18/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 18              |
| 11/17/2024 | ABSDATA         | 40            | 20            | 49              |
|            | INDX            | 33            | 27            | 18              |

BI Status and last ETL error for ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

|                                     | Mon 18/11/2024 | Tue 19/11/2024 | Wed 20/11/2024 | Thu 21/11/2024 | Fri 22/11/2024 | Sat 23/11/2024 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK             | OK             | OK             | OK             |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK             | OK             | OK             | OK             |

# Weekly SLA Customer Report

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| BI last ETL error for | ELJ_PRD_FRASEQXPRDDB03_ABS1 |
|-----------------------|-----------------------------|
|-----------------------|-----------------------------|

|                 |      |
|-----------------|------|
| Tue, 19-11-2024 | None |
| Wed, 20-11-2024 | None |
| Fri, 22-11-2024 | None |
| Fri, 22-11-2024 | None |
| Mon, 18-11-2024 | None |
| Sat, 23-11-2024 | None |
| Tue, 19-11-2024 | None |
| Sat, 23-11-2024 | None |
| Sun, 17-11-2024 | None |
| Wed, 20-11-2024 | None |
| Sun, 17-11-2024 | None |
| Mon, 18-11-2024 | None |
| Thu, 21-11-2024 | None |
| Thu, 21-11-2024 | None |

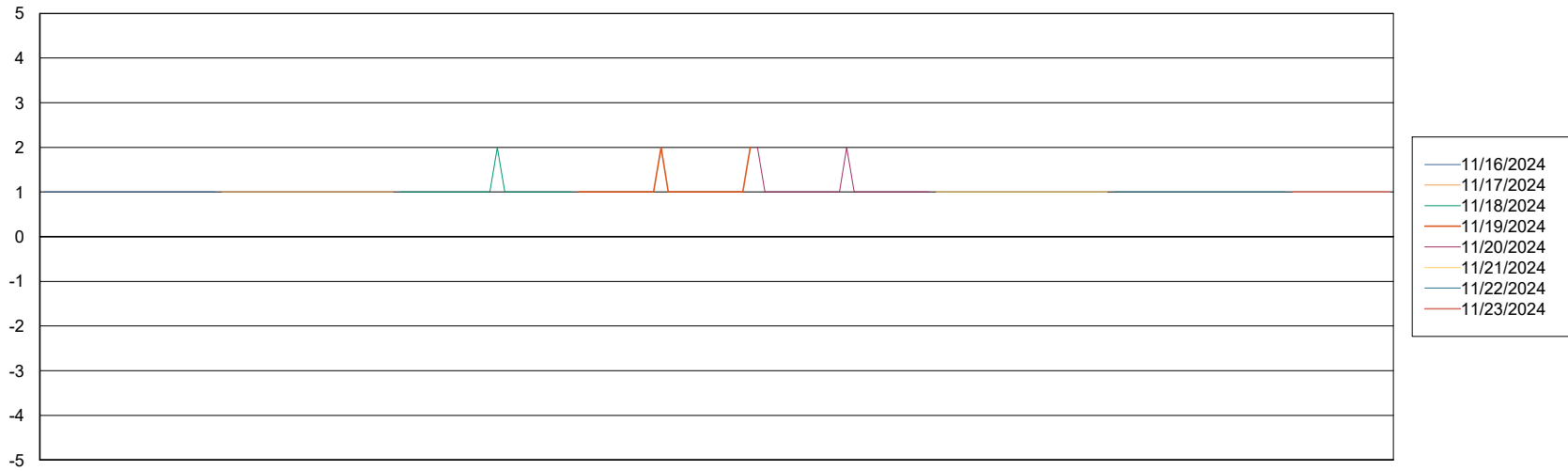
# Weekly SLA Customer Report

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Standby Database Health ELJ Production

### Recovery lag for last 7 days



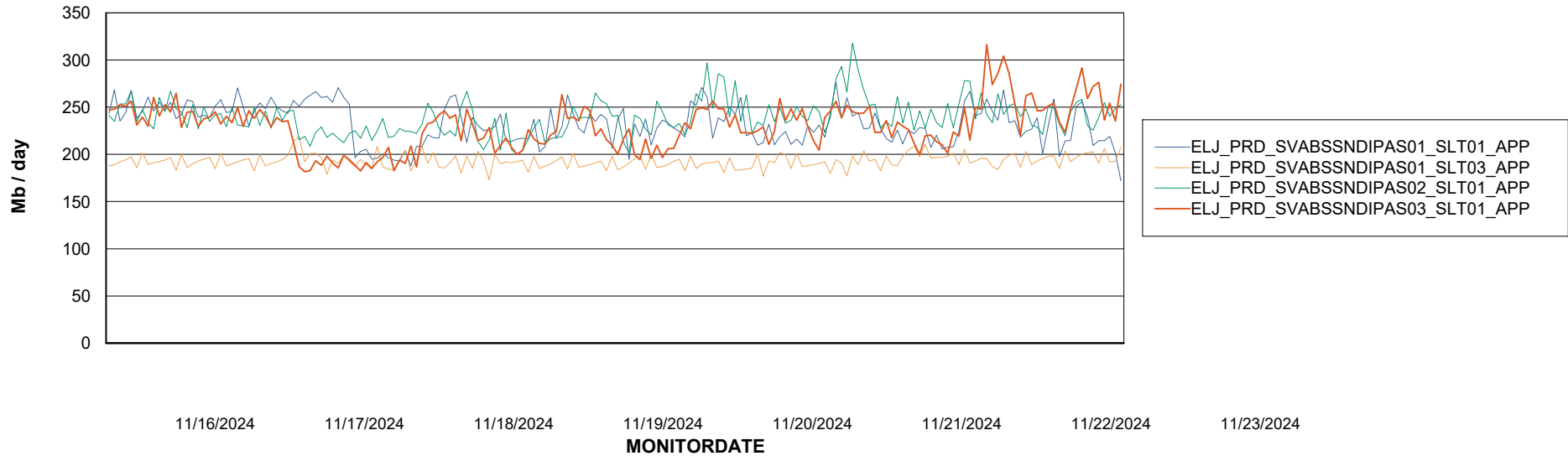
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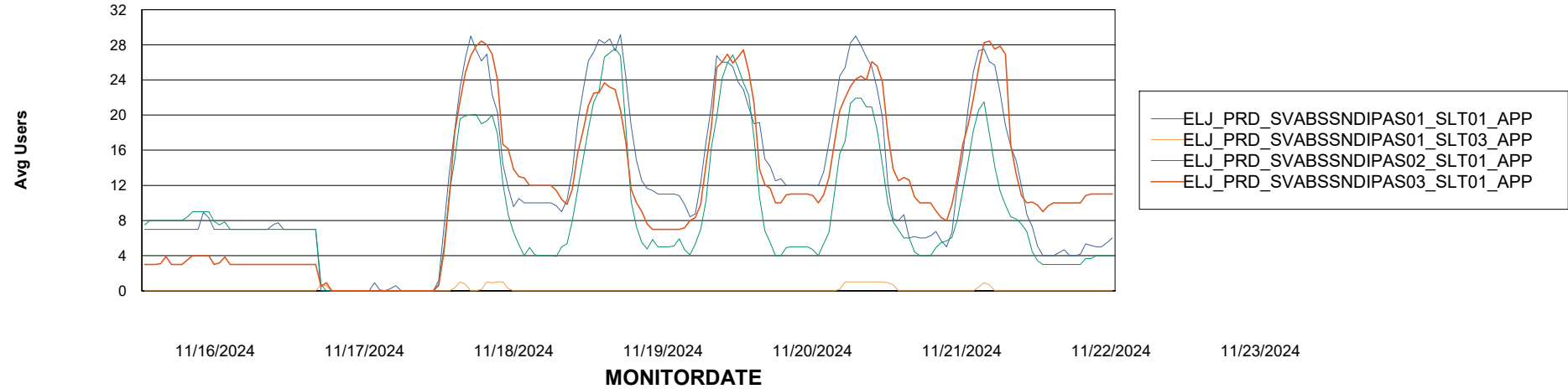


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



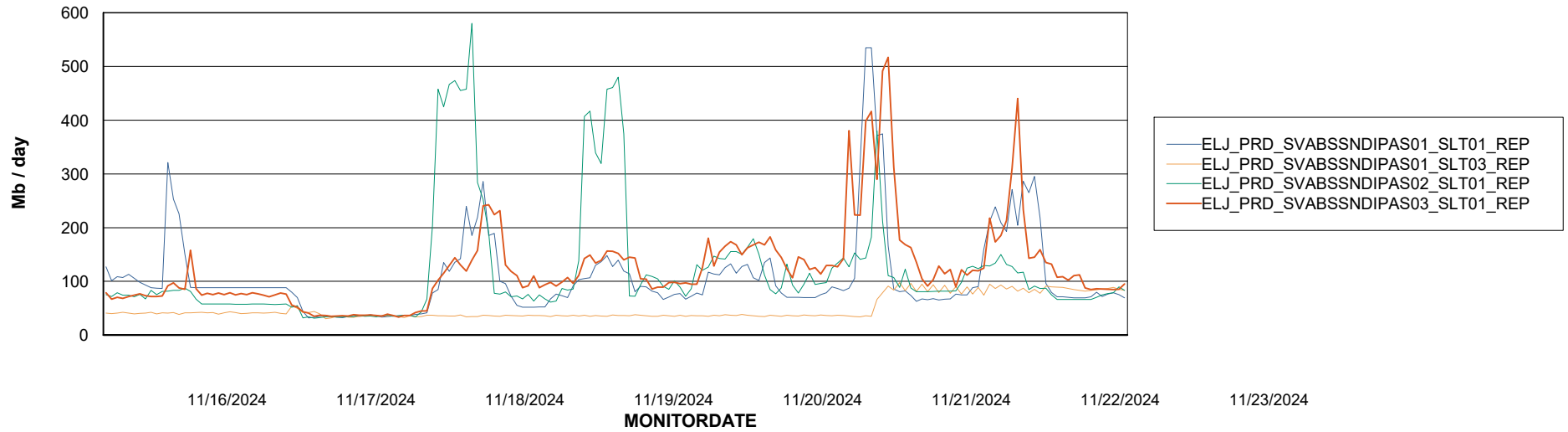
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



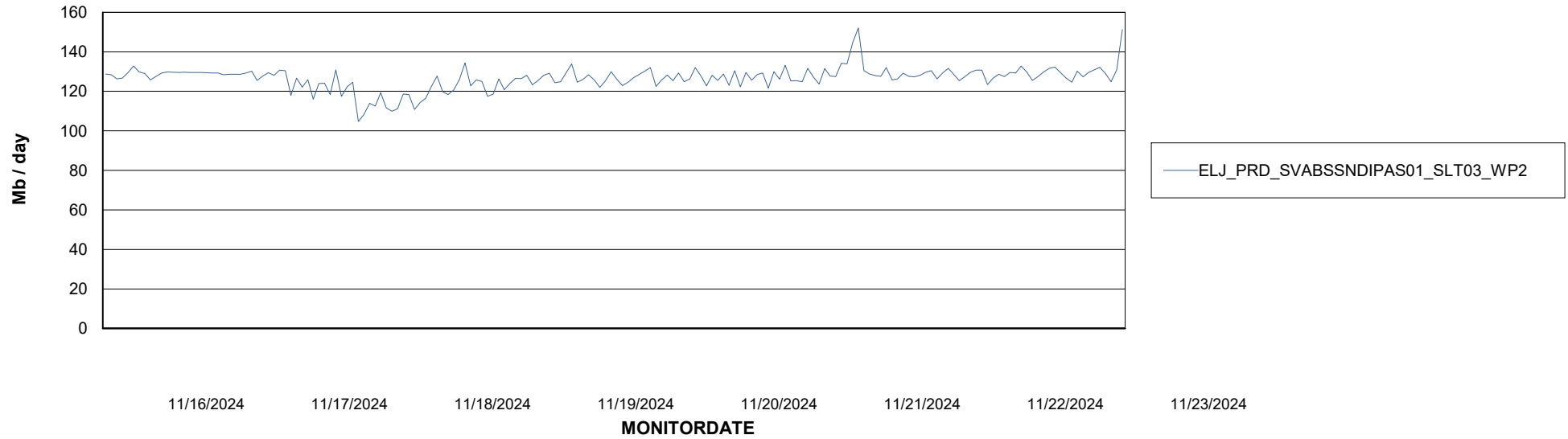
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

