

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
11/16/2024	26	97	72	53	500	235	64	300	108	53
11/15/2024	26	97	72	53	500	235	64	300	108	53
11/14/2024	25	97	73	53	500	235	64	300	107	53
11/13/2024	25	97	73	53	500	235	64	300	107	53
11/12/2024	25	97	73	53	500	235	64	300	107	53
11/11/2024	25	97	73	53	500	235	64	300	107	53
11/10/2024	25	97	73	53	500	235	64	300	107	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/16/2024	46	100	54	20	900	717	88	400	50
11/15/2024	46	100	54	21	900	711	88	400	47
11/14/2024	46	100	53	21	900	711	88	400	48
11/13/2024	46	100	53	21	900	710	88	400	49
11/12/2024	46	100	53	21	900	710	87	400	51
11/11/2024	46	100	53	19	900	732	87	400	50
11/10/2024	47	100	53	21	900	710	87	400	51

# Weekly SLA Customer Report

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
11/16/2024	63	279	103	34	838	556	91	559	50
11/15/2024	63	279	103	34	838	556	92	559	47
11/14/2024	63	279	103	34	838	556	91	559	48
11/13/2024	63	279	104	34	838	556	91	559	49
11/12/2024	63	279	104	34	838	556	91	559	51
11/11/2024	63	279	104	34	838	556	91	559	50
11/10/2024	63	279	104	34	838	556	91	559	51

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	57	100	43
11/15/2024	58	100	42
11/14/2024	58	100	42
11/13/2024	58	100	42
11/12/2024	58	100	42
11/11/2024	58	100	42
11/10/2024	58	100	42

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	62	100	37
11/15/2024	63	100	37
11/14/2024	63	100	37
11/13/2024	63	100	37
11/12/2024	63	100	37
11/11/2024	63	100	37
11/10/2024	63	100	37

Harddisk Usage NOA\_PRD\_NovoLink

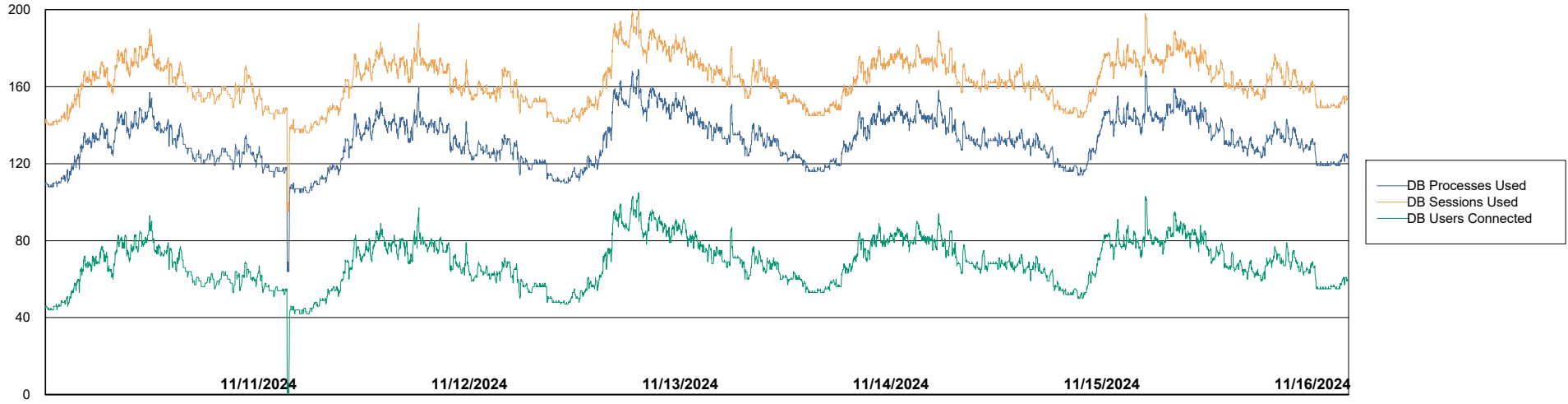
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	59	100	41
11/15/2024	59	100	41
11/14/2024	59	100	40
11/13/2024	59	100	40
11/12/2024	60	100	40
11/11/2024	60	100	40
11/10/2024	60	100	40

# Weekly SLA Customer Report

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



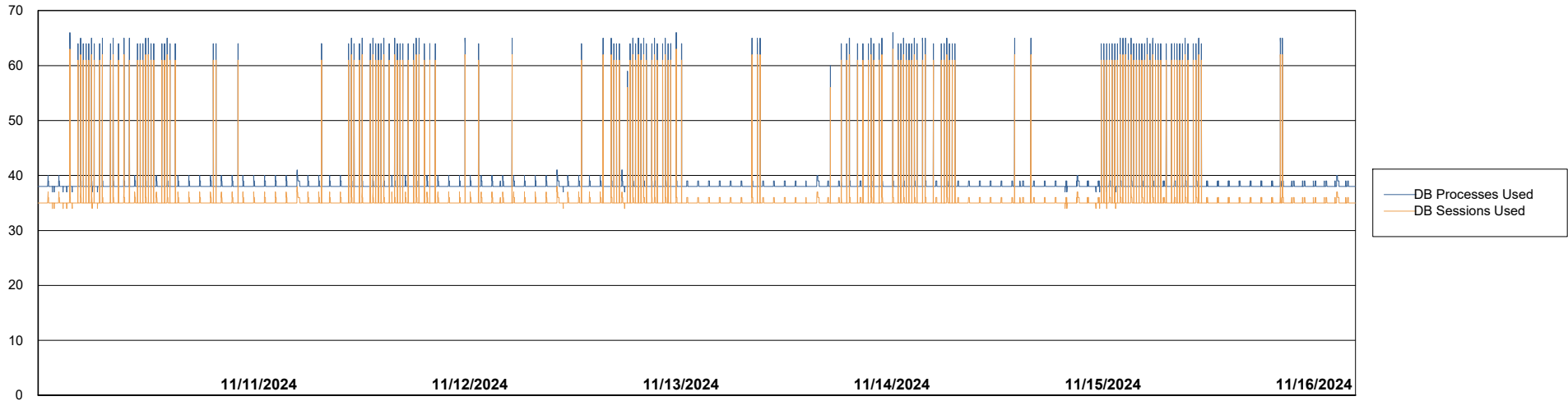
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

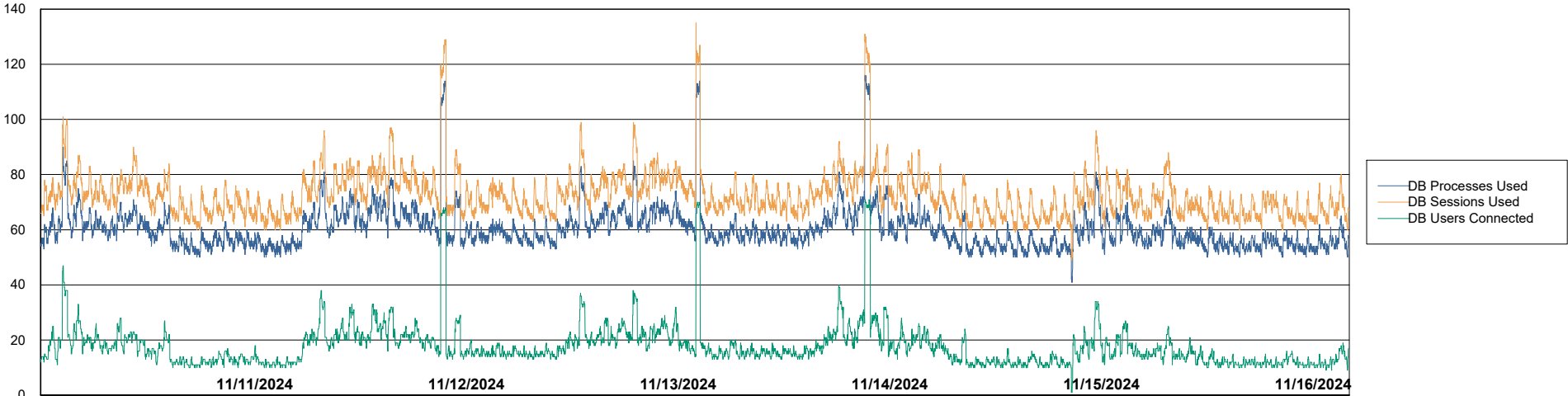


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Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NOVOBI\_ABS1



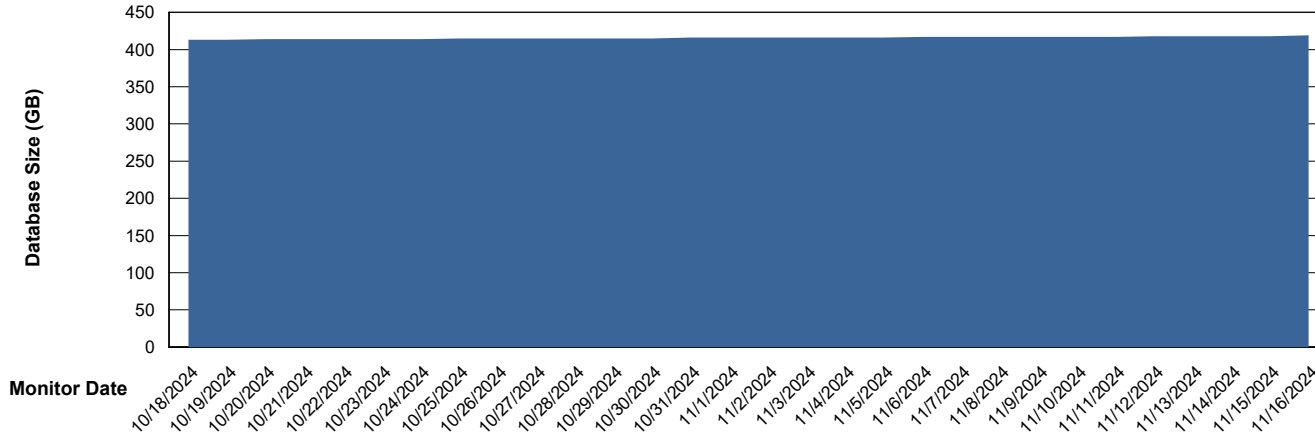
# Weekly SLA Customer Report

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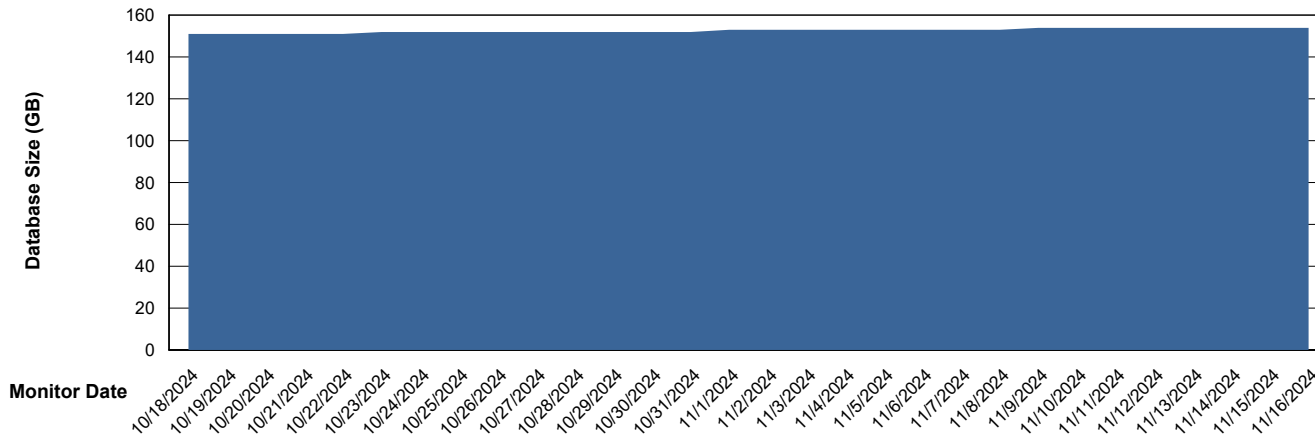
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/16/2024	ABSDATA	183	151	18
	INDX	304	255	16
11/15/2024	ABSDATA	183	151	18
	INDX	304	255	16
11/14/2024	ABSDATA	183	151	18
	INDX	304	255	16
11/13/2024	ABSDATA	183	150	18
	INDX	304	255	16
11/12/2024	ABSDATA	183	150	18
	INDX	304	255	16
11/11/2024	ABSDATA	183	150	18
	INDX	304	254	16
11/10/2024	ABSDATA	183	150	18
	INDX	304	254	16

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/16/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/15/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/14/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/13/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/12/2024	ABSDATA	76	63	17
	INDX	103	86	16
11/11/2024	ABSDATA	76	63	17
	INDX	103	86	17
11/10/2024	ABSDATA	76	63	17
	INDX	103	86	17

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 11/11/2024	Tue 12/11/2024	Wed 13/11/2024	Thu 14/11/2024	Fri 15/11/2024	Sat 16/11/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Wed, 13-11-2024	None
Thu, 14-11-2024	None
Wed, 13-11-2024	None
Sun, 10-11-2024	None
Thu, 14-11-2024	None
Sun, 10-11-2024	None
Fri, 15-11-2024	None
Sat, 16-11-2024	None
Tue, 12-11-2024	None
Tue, 12-11-2024	None
Mon, 11-11-2024	None
Fri, 15-11-2024	None
Sat, 16-11-2024	None
Mon, 11-11-2024	None

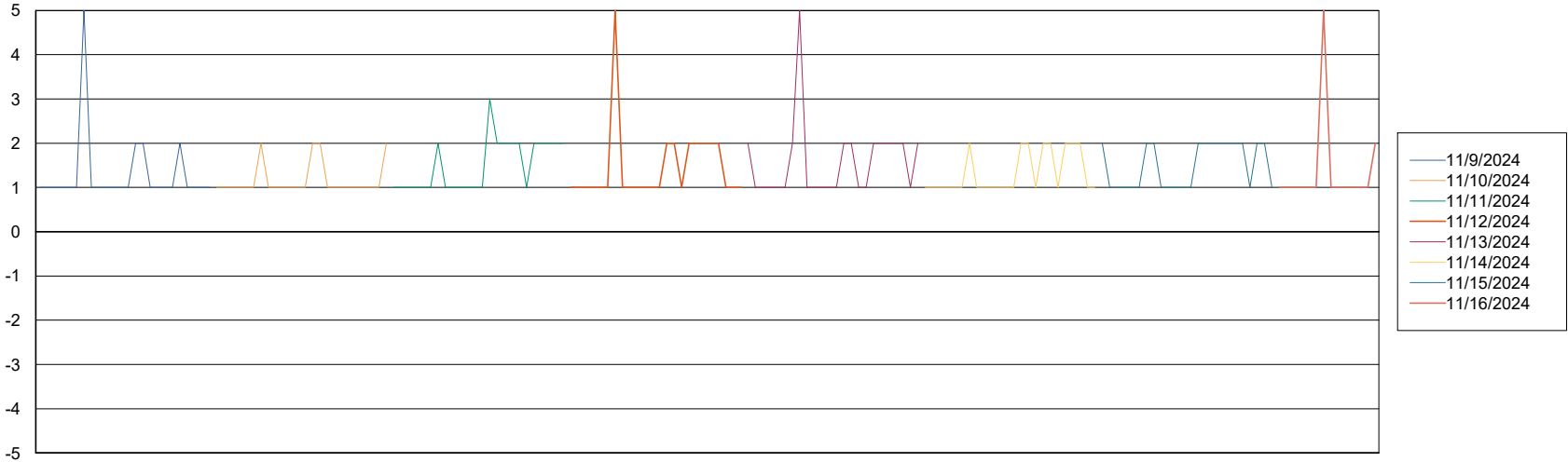
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



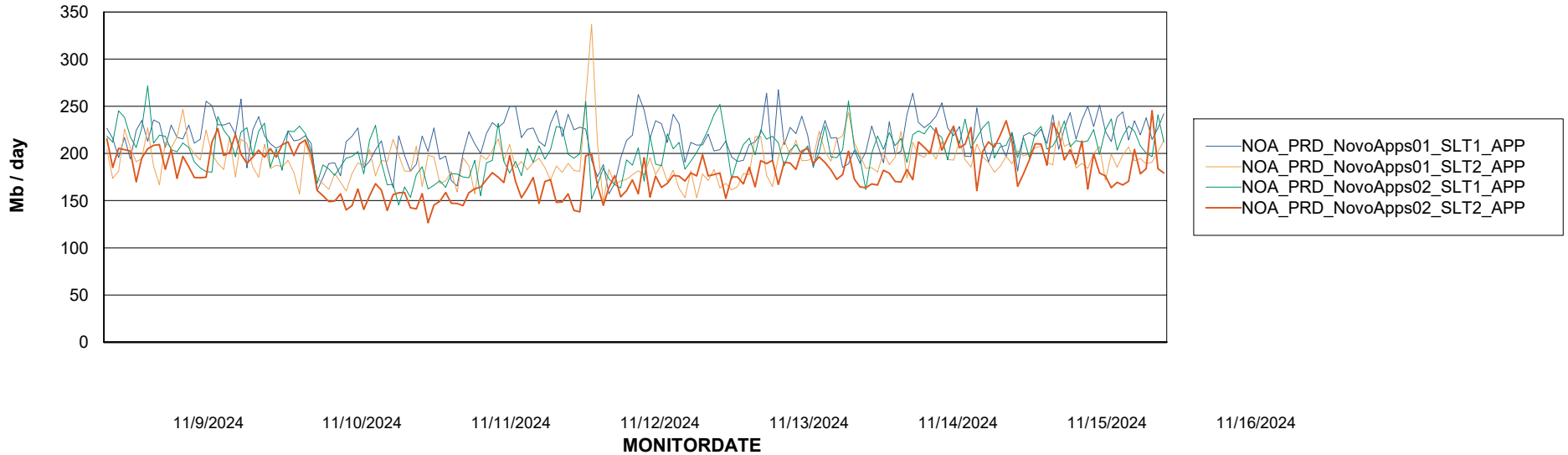
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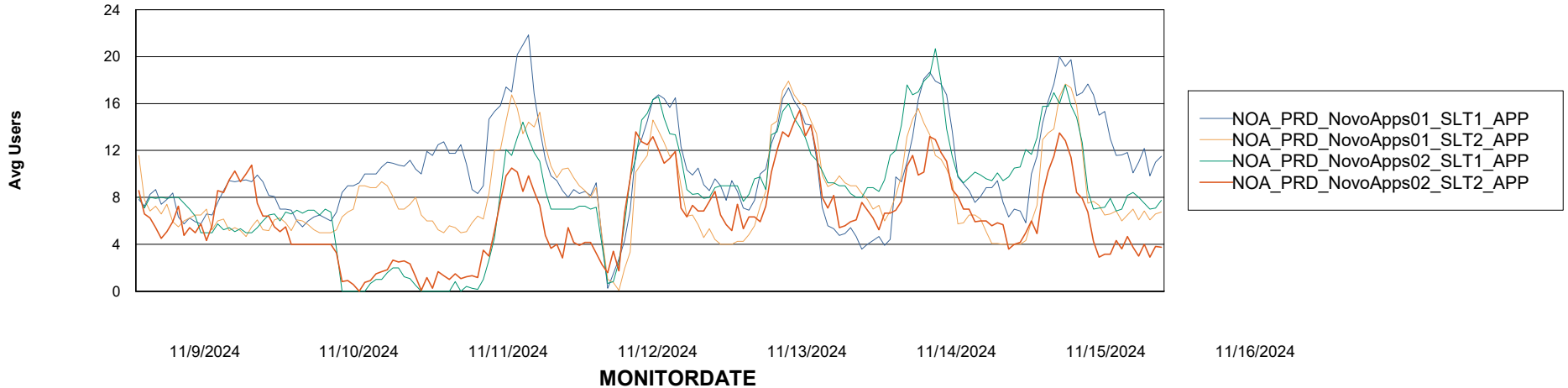


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



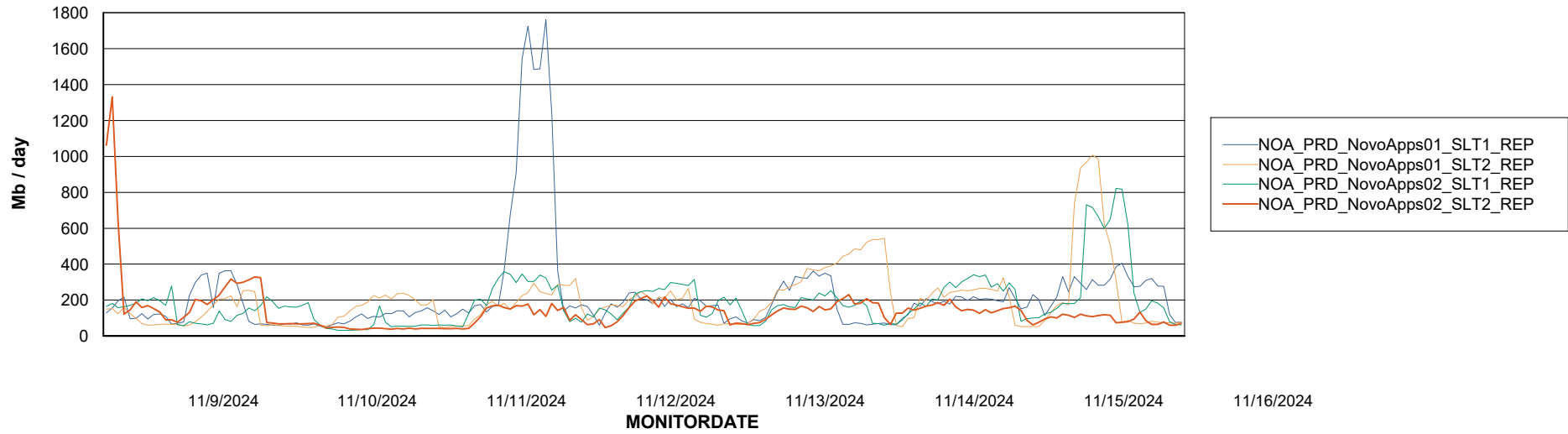
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



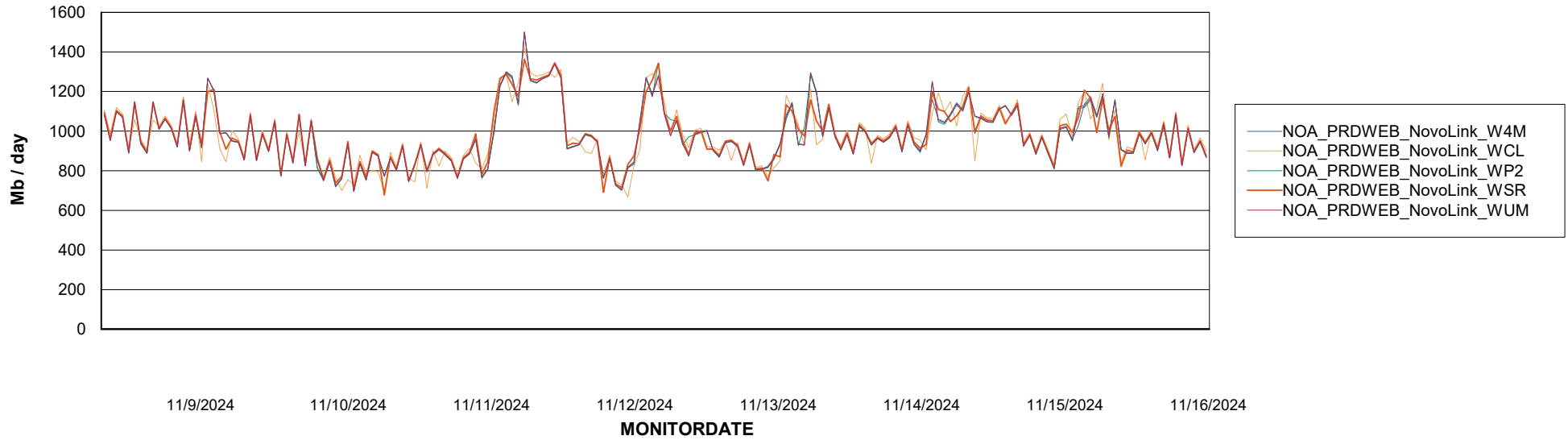
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

