

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/16/2024	37	149	95	21	900	711
11/15/2024	36	149	95	22	900	702
11/14/2024	36	149	95	22	900	702
11/13/2024	36	149	95	22	900	702
11/12/2024	36	149	95	23	900	690
11/11/2024	36	149	95	24	900	680
11/10/2024	37	149	95	24	900	681

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	50	89	45
11/15/2024	50	89	45
11/14/2024	50	89	45
11/13/2024	50	89	45
11/12/2024	50	89	45
11/11/2024	50	89	45
11/10/2024	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	61	79	31
11/15/2024	61	79	31
11/14/2024	61	79	31
11/13/2024	61	79	31
11/12/2024	61	79	31
11/11/2024	61	79	31
11/10/2024	61	79	31

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	43	79	45
11/15/2024	43	79	45
11/14/2024	43	79	45
11/13/2024	43	79	45
11/12/2024	43	79	45
11/11/2024	43	79	45
11/10/2024	43	79	45

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	40	149	90
11/15/2024	40	149	90
11/14/2024	40	149	90
11/13/2024	40	149	90
11/12/2024	40	149	90
11/11/2024	40	149	90
11/10/2024	40	149	90

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/16/2024	36	149	96	20	1,843	1,478
11/15/2024	36	149	96	22	1,843	1,440
11/14/2024	36	149	96	18	1,698	1,385
11/13/2024	36	149	96	15	1,638	1,386
11/12/2024	36	149	96	15	1,638	1,385
11/11/2024	36	149	95	16	1,638	1,380
11/10/2024	36	149	96	17	1,638	1,367

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/16/2024	59	199	81	22	1,843	1,437	62	500	188
11/15/2024	59	199	81	24	1,843	1,394	69	500	157
11/14/2024	59	199	81	20	1,689	1,339	68	500	159
11/13/2024	59	199	81	18	1,638	1,340	68	500	159
11/12/2024	59	199	81	18	1,638	1,339	69	500	157
11/11/2024	59	199	81	18	1,638	1,335	69	500	156
11/10/2024	59	199	81	19	1,638	1,330	69	500	153

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	55	79	35
11/15/2024	55	79	35
11/14/2024	55	79	35
11/13/2024	55	79	35
11/12/2024	55	79	35
11/11/2024	55	79	35
11/10/2024	55	79	35

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	52	79	38
11/15/2024	52	79	38
11/14/2024	52	79	38
11/13/2024	52	79	38
11/12/2024	52	79	38
11/11/2024	52	79	38
11/10/2024	52	79	38

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	36	149	96
11/15/2024	36	149	96
11/14/2024	36	149	96
11/13/2024	36	149	96
11/12/2024	36	149	95
11/11/2024	36	149	95
11/10/2024	36	149	95

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Harddisk Usage JSG_PRD_WORF

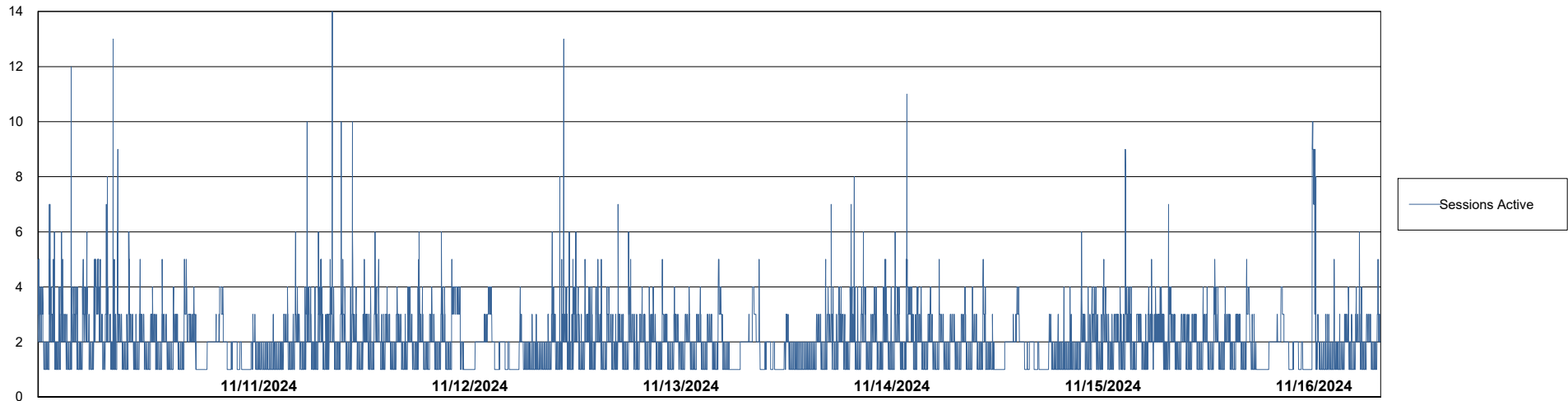
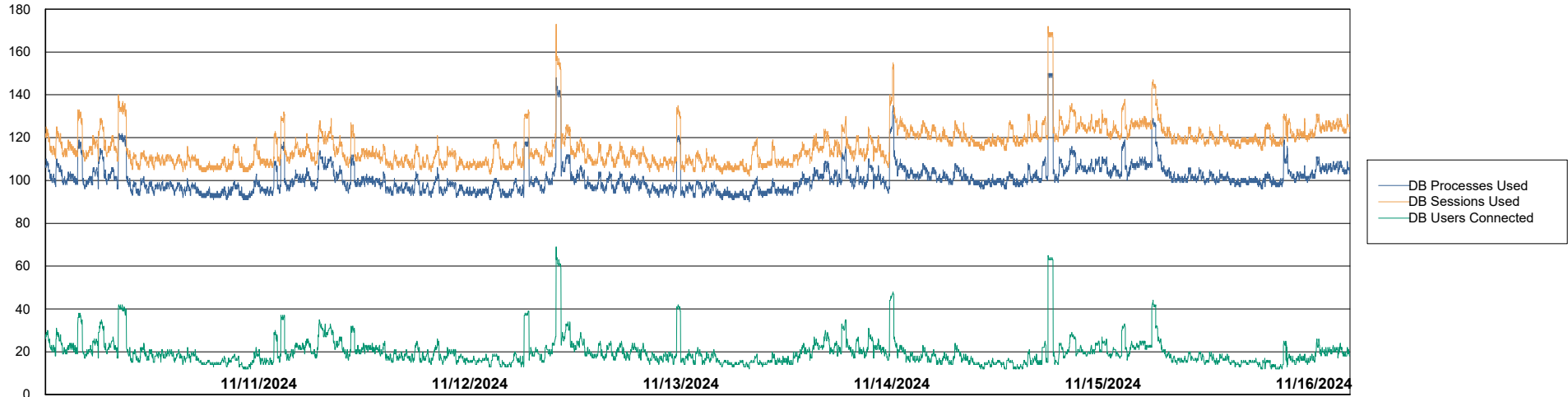
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/16/2024	53	149	70
11/15/2024	54	149	69
11/14/2024	54	149	69
11/13/2024	54	149	69
11/12/2024	54	149	69
11/11/2024	54	149	69
11/10/2024	54	149	69

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Database Performance JSG_PRD_BASHIR_DB_ABS1



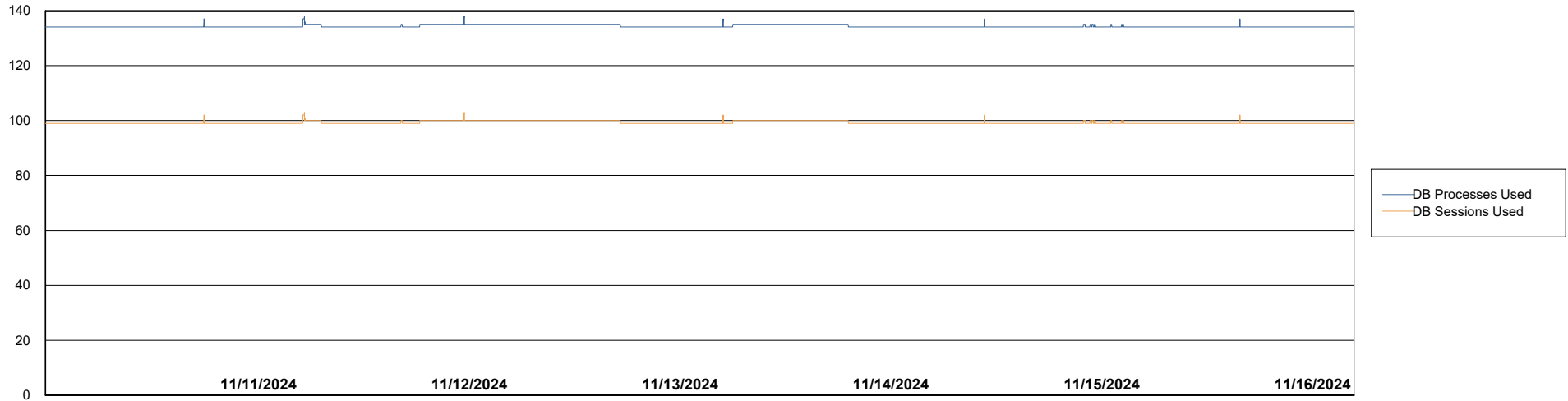
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

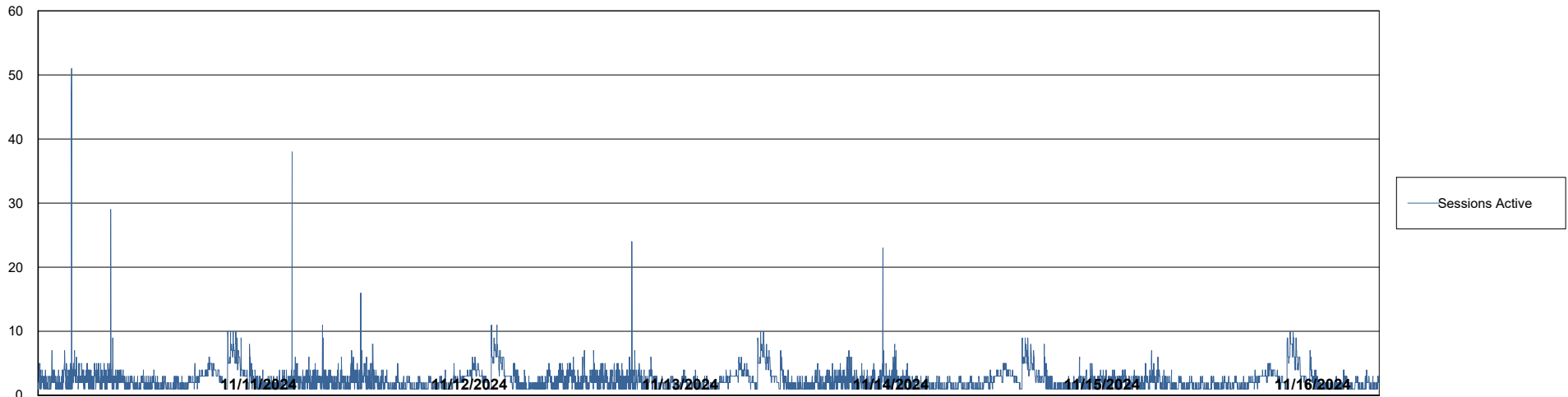
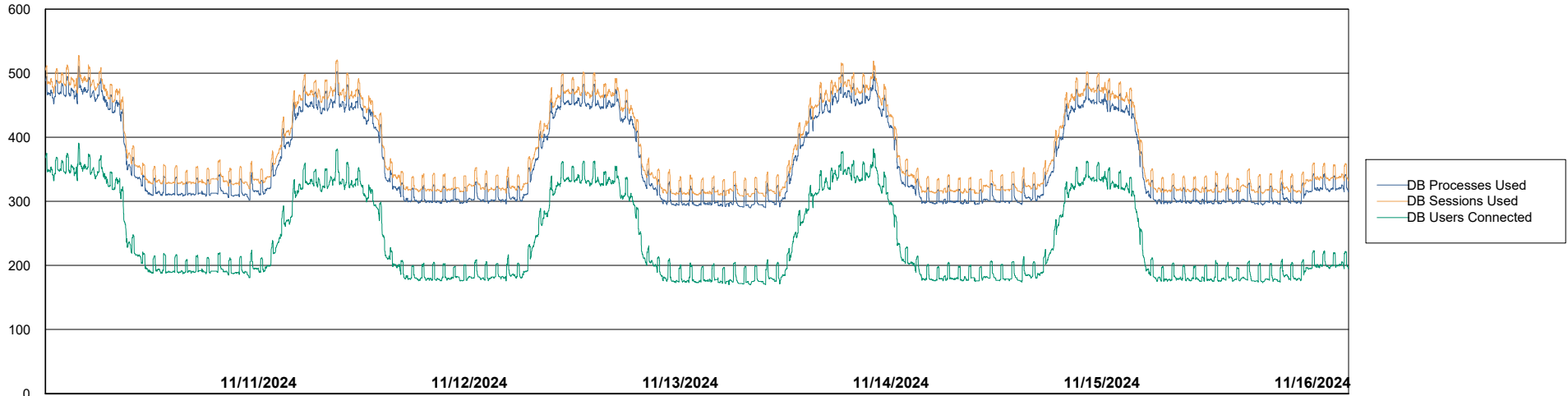


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



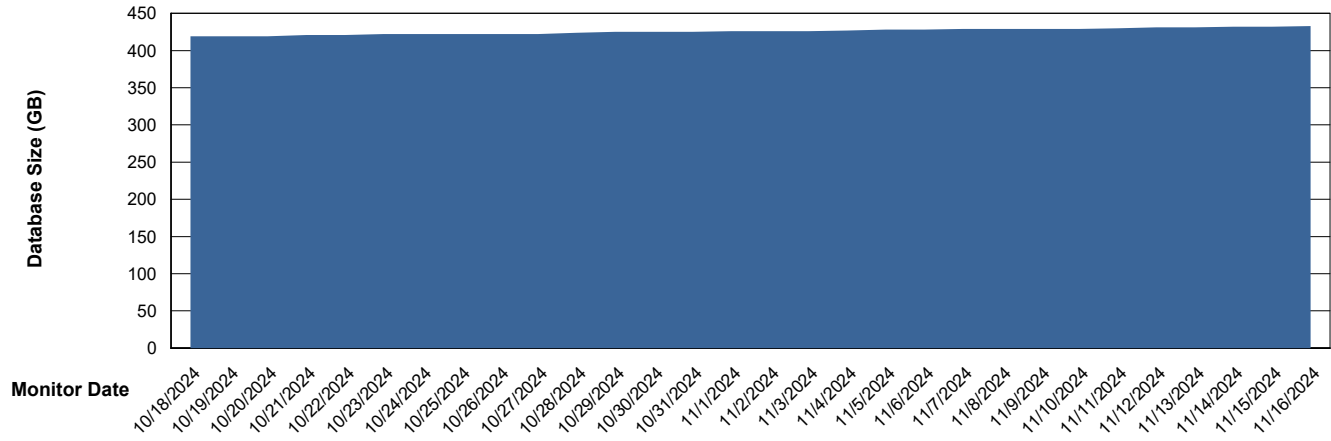
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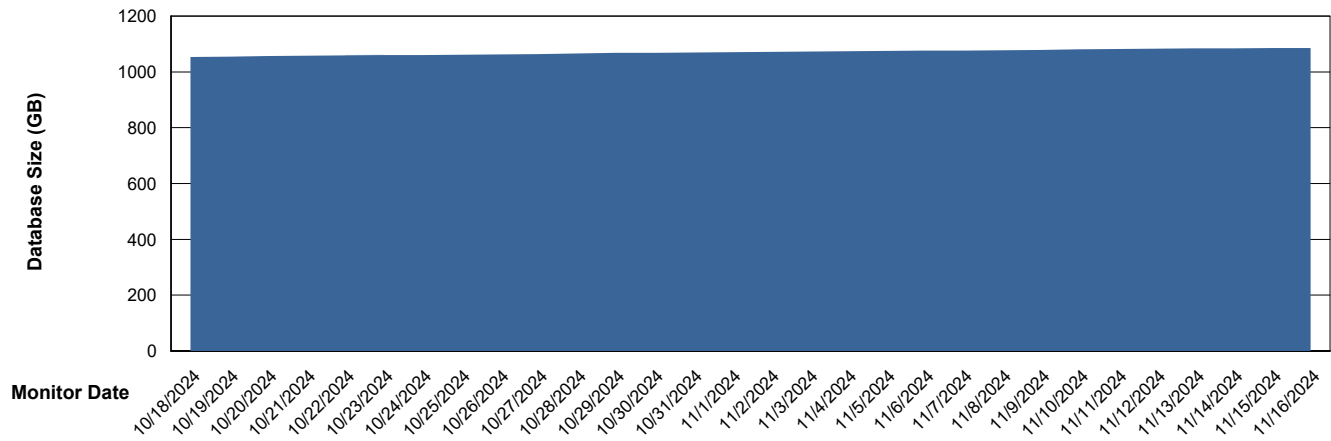
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/16/2024	ABSDATA	224	186	17
	INDX	298	243	19
11/15/2024	ABSDATA	224	186	17
	INDX	298	243	19
11/14/2024	ABSDATA	224	185	17
	INDX	298	242	19
11/13/2024	ABSDATA	224	185	17
	INDX	298	242	19
11/12/2024	ABSDATA	224	185	17
	INDX	298	242	19
11/11/2024	ABSDATA	212	184	13
	INDX	281	242	14
11/10/2024	ABSDATA	212	184	13
	INDX	281	241	14

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/16/2024	ABSDATA	1,248	1,015	19
	INDX	63	50	20
11/15/2024	ABSDATA	1,248	1,015	19
	INDX	63	50	20
11/14/2024	ABSDATA	1,153	1,014	12
	INDX	59	50	15
11/13/2024	ABSDATA	1,153	1,014	12
	INDX	59	50	15
11/12/2024	ABSDATA	1,153	1,013	12
	INDX	59	50	15
11/11/2024	ABSDATA	1,152	1,012	12
	INDX	57	50	12
11/10/2024	ABSDATA	1,152	1,010	12
	INDX	57	50	13

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 11/11/2024	Tue 12/11/2024	Wed 13/11/2024	Thu 14/11/2024	Fri 15/11/2024	Sat 16/11/2024
ABS DataWarehouse ETL Health	OK	OK	OK	Not OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sat, 16-11-2024	None
Tue, 12-11-2024	None
Mon, 11-11-2024	None
Mon, 11-11-2024	None
Sat, 16-11-2024	None
Wed, 13-11-2024	None
Fri, 15-11-2024	None
Thu, 14-11-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 15-11-2024	None
Thu, 14-11-2024	None
Thu, 14-11-2024	None
Sun, 10-11-2024	None
Tue, 12-11-2024	None
Sun, 10-11-2024	None
Wed, 13-11-2024	None

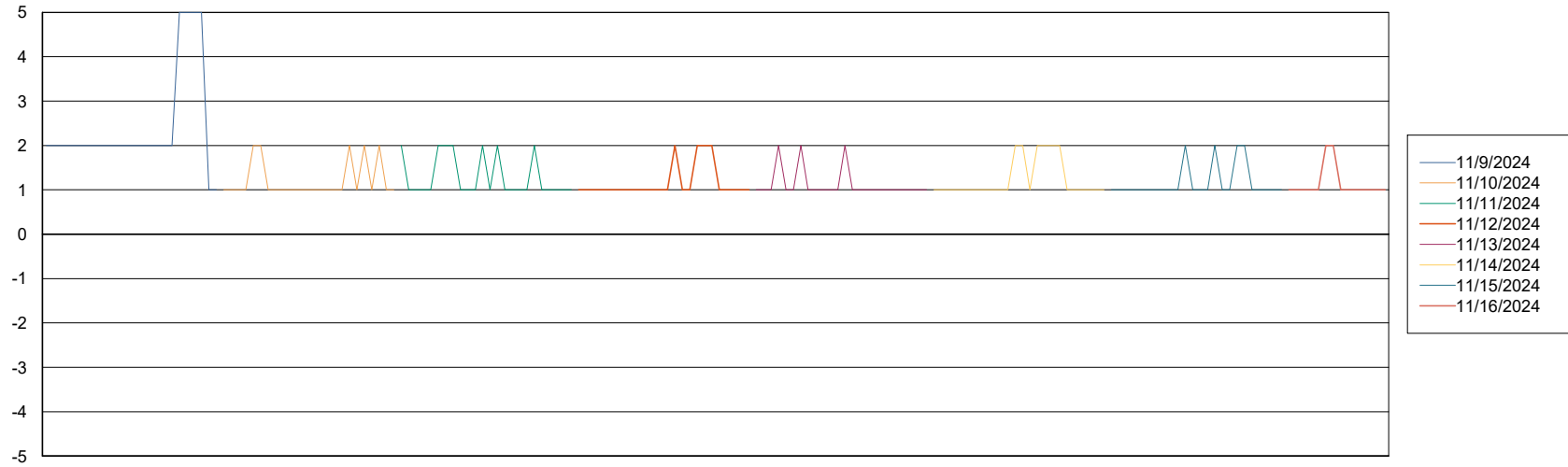
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



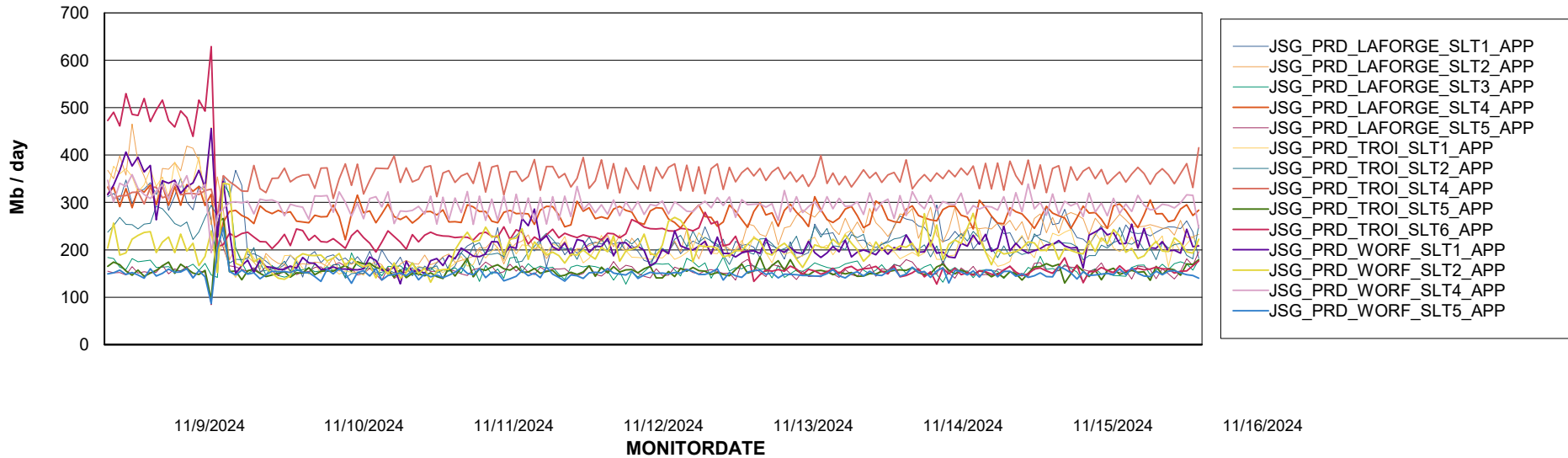
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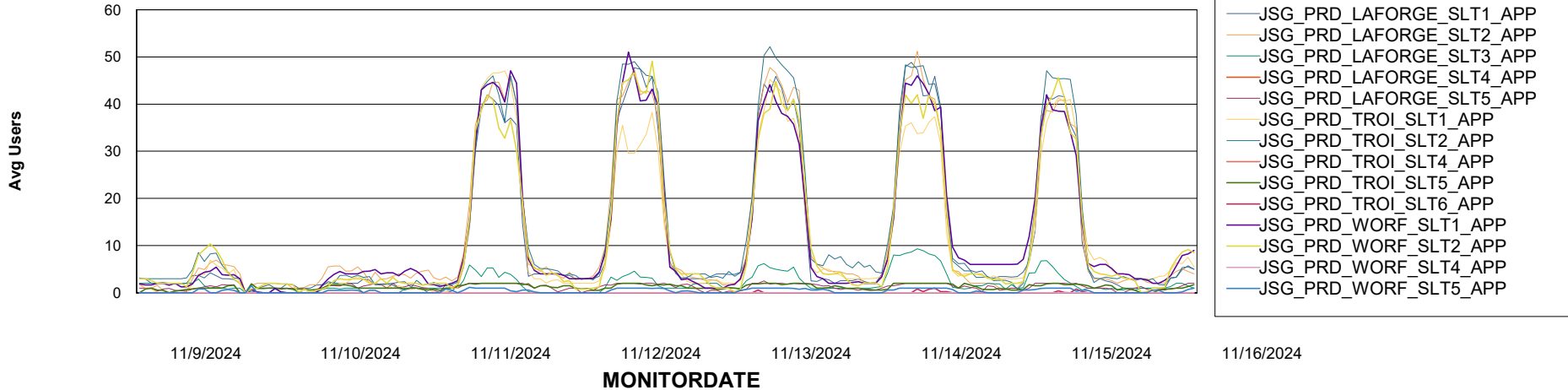


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



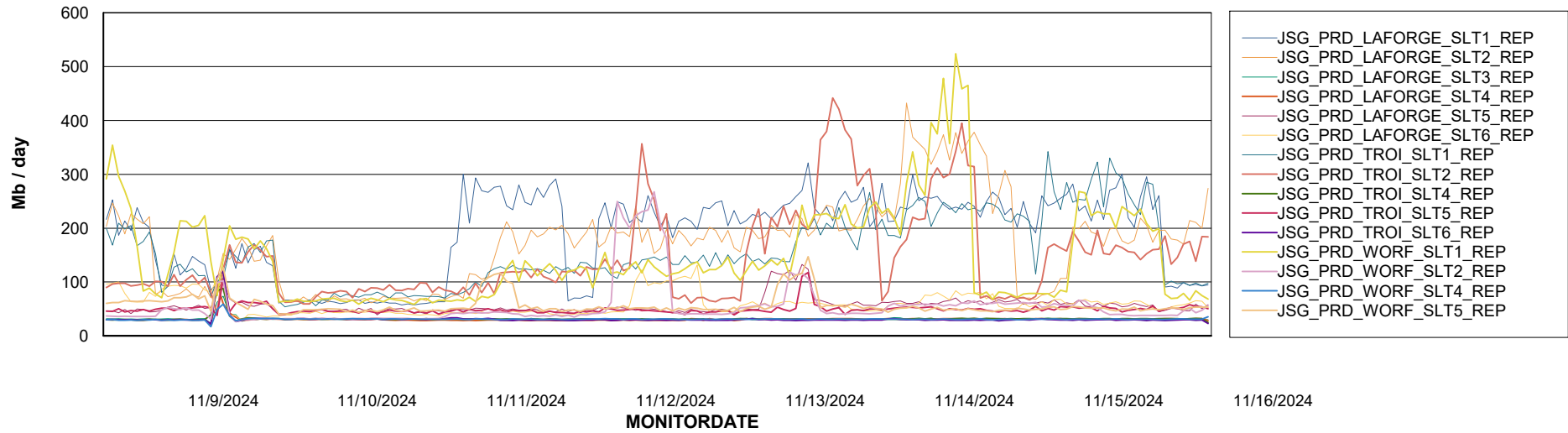
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



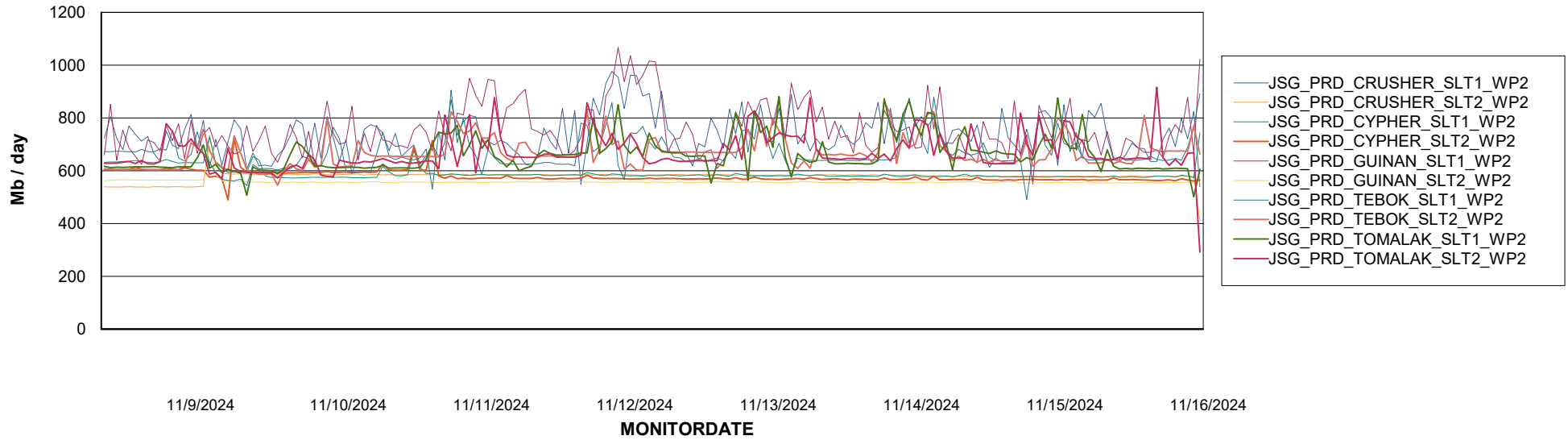
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ABSSolute Web Component Services

Avg memory used per ABS Web component

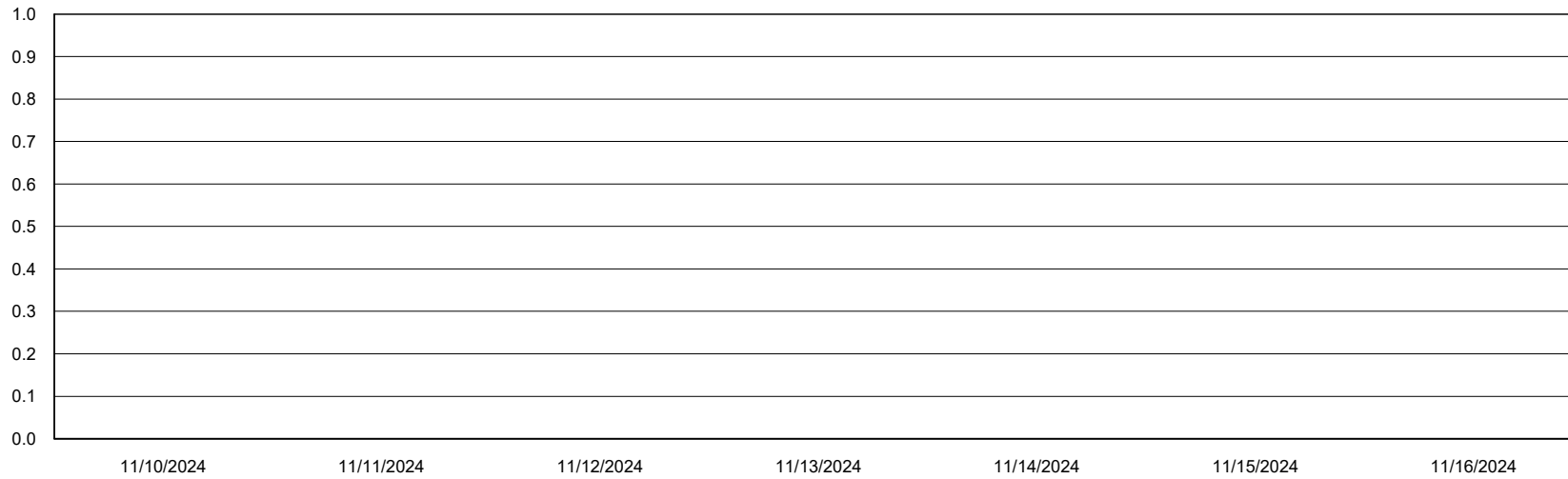


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP