

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/9/2024	69	50	16	65	50	18
11/8/2024	69	50	16	65	50	18
11/7/2024	69	50	16	65	50	18
11/6/2024	69	50	16	65	50	18
11/5/2024	69	50	16	65	50	18
11/4/2024	69	50	16	65	50	18
11/3/2024	69	50	16	65	50	18

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/9/2024	77	50	12	71	50	15
11/8/2024	77	50	12	64	50	18
11/7/2024	77	50	12	64	50	18
11/6/2024	77	50	12	64	50	18
11/5/2024	77	50	12	71	50	14
11/4/2024	77	50	12	73	50	13
11/3/2024	77	50	12	74	50	13

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/9/2024	77	50	12	73	50	14
11/8/2024	77	50	12	73	50	14
11/7/2024	77	50	12	73	50	14
11/6/2024	77	50	12	73	50	14
11/5/2024	77	50	12	73	50	14
11/4/2024	77	50	12	73	50	14
11/3/2024	77	50	12	73	50	14

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/9/2024	77	50	12	75	50	13
11/8/2024	77	50	12	74	50	13
11/7/2024	77	50	12	75	50	13
11/6/2024	77	50	12	75	50	13
11/5/2024	77	50	12	75	50	13
11/4/2024	77	50	12	75	50	13
11/3/2024	77	50	12	75	50	13

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11/9/2024	38	50	31	19	1,500	1,210	36	50	32
11/8/2024	38	50	31	21	1,500	1,177	36	50	32
11/7/2024	38	50	31	22	1,500	1,170	36	50	32
11/6/2024	38	50	31	22	1,500	1,164	36	50	32
11/5/2024	38	50	31	19	1,500	1,212	36	50	32
11/4/2024	38	50	31	15	1,500	1,279	36	50	32
11/3/2024	38	50	31	22	1,500	1,165	36	50	32

Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11/9/2024	75	100	25	19	1,500	1,210	14	400	343
11/8/2024	75	100	25	22	1,500	1,177	14	400	343
11/7/2024	75	100	25	22	1,500	1,170	14	400	344
11/6/2024	75	100	25	22	1,500	1,164	14	400	344
11/5/2024	75	100	25	19	1,500	1,212	14	400	342
11/4/2024	75	100	25	15	1,500	1,279	15	400	338
11/3/2024	75	100	25	22	1,500	1,165	16	400	337

# Weekly SLA Customer Report

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## Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11/9/2024	75	100	25	19	1,500	1,210	11	1,000	891
11/8/2024	75	100	25	22	1,500	1,177	11	1,000	886
11/7/2024	75	100	25	22	1,500	1,170	11	1,000	888
11/6/2024	75	100	25	22	1,500	1,164	13	1,000	872
11/5/2024	75	100	25	19	1,500	1,212	13	1,000	867
11/4/2024	75	100	25	15	1,500	1,279	13	1,000	868
11/3/2024	75	100	25	22	1,500	1,165	12	1,000	878

## Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
11/9/2024	73	100	27	19	1,500	1,210	14	1,000	857
11/8/2024	73	100	27	22	1,500	1,177	15	1,000	852
11/7/2024	73	100	27	22	1,500	1,170	15	1,000	854
11/6/2024	73	100	27	22	1,500	1,164	16	1,000	837
11/5/2024	73	100	27	19	1,500	1,212	17	1,000	833
11/4/2024	73	100	27	15	1,500	1,279	17	1,000	834
11/3/2024	73	100	27	22	1,500	1,165	16	1,000	844

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
11/9/2024	62	30	11	38	100	62	19	1,500	1,210
11/8/2024	62	30	11	37	100	63	22	1,500	1,177
11/7/2024	62	30	11	38	100	62	22	1,500	1,170
11/6/2024	62	30	11	38	100	62	22	1,500	1,164
11/5/2024	62	30	11	39	100	61	19	1,500	1,212
11/4/2024	62	30	11	40	100	60	15	1,500	1,279
11/3/2024	62	30	11	41	100	59	22	1,500	1,165

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

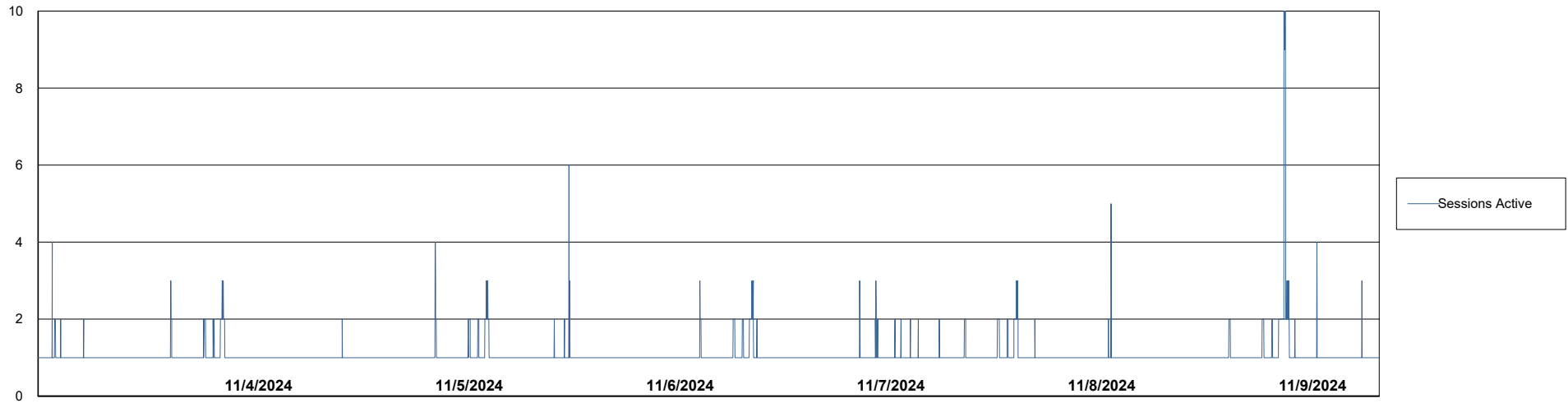
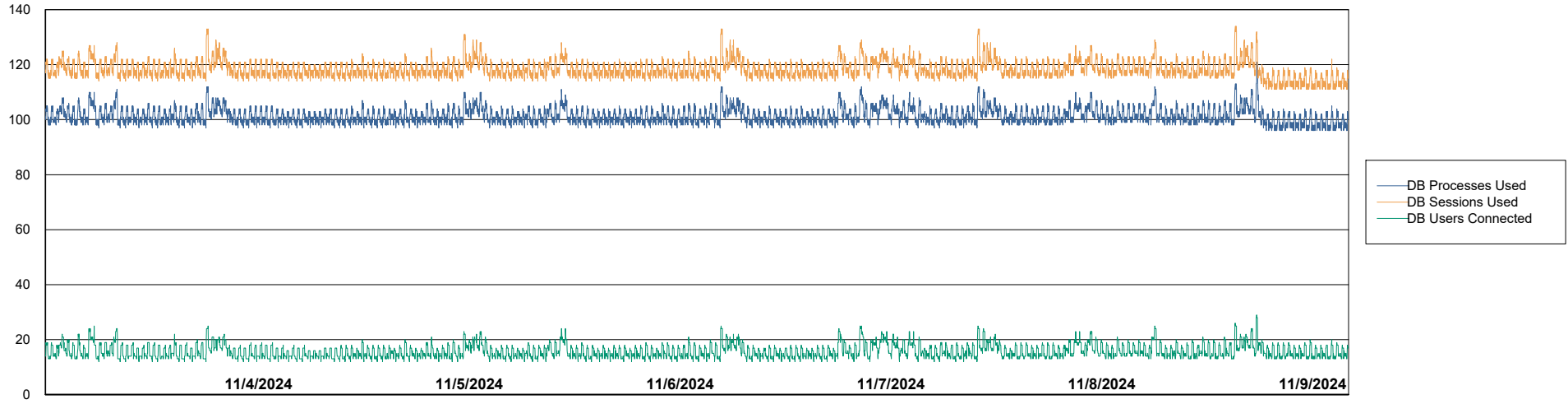
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	45	100	55
11/8/2024	45	100	55
11/7/2024	46	100	54
11/6/2024	47	100	53
11/5/2024	47	100	53
11/4/2024	48	100	52
11/3/2024	48	100	52

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

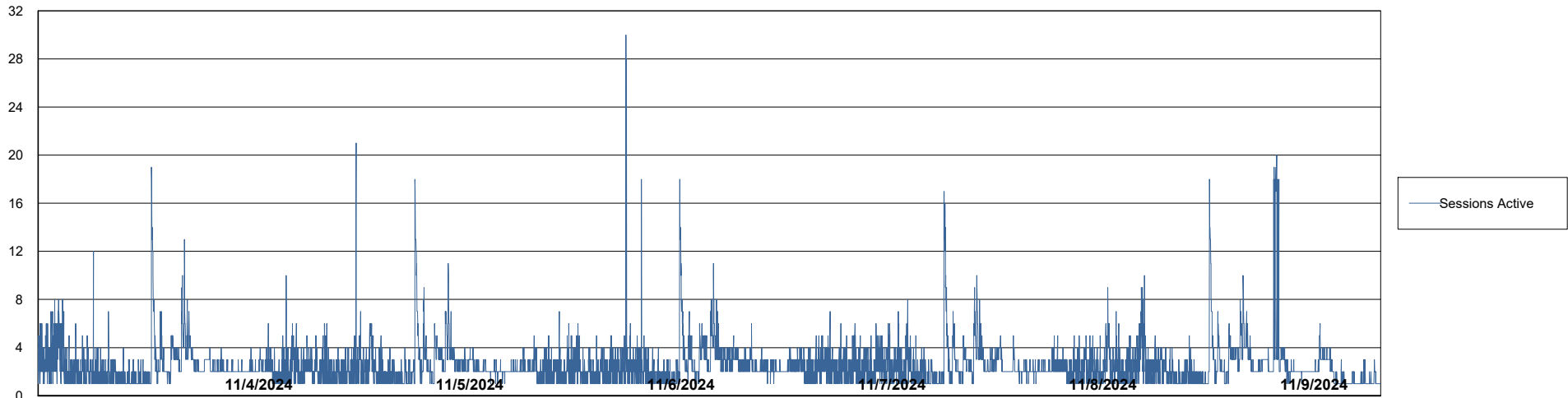
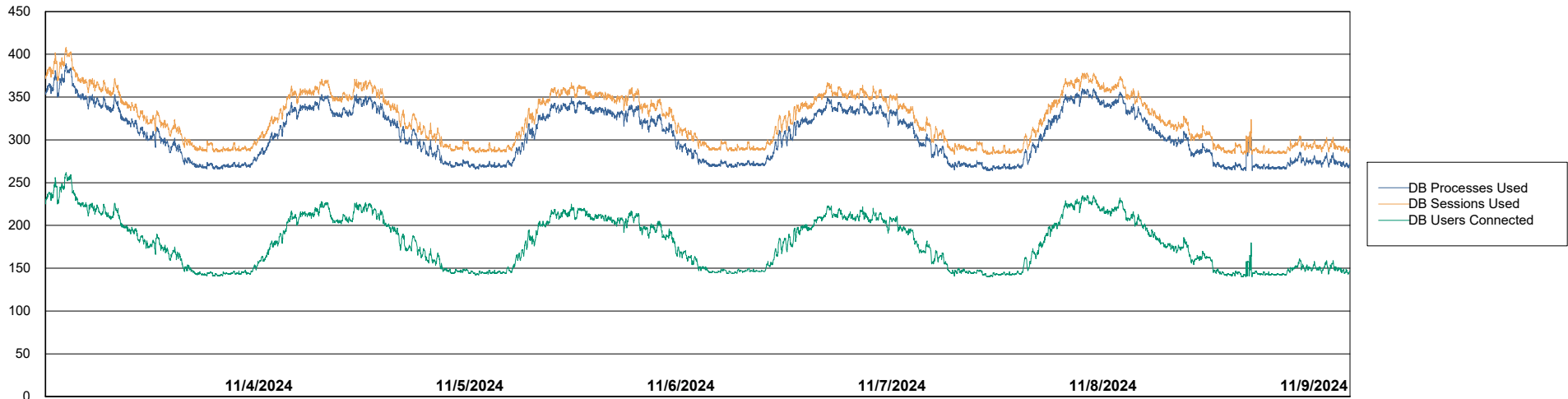


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



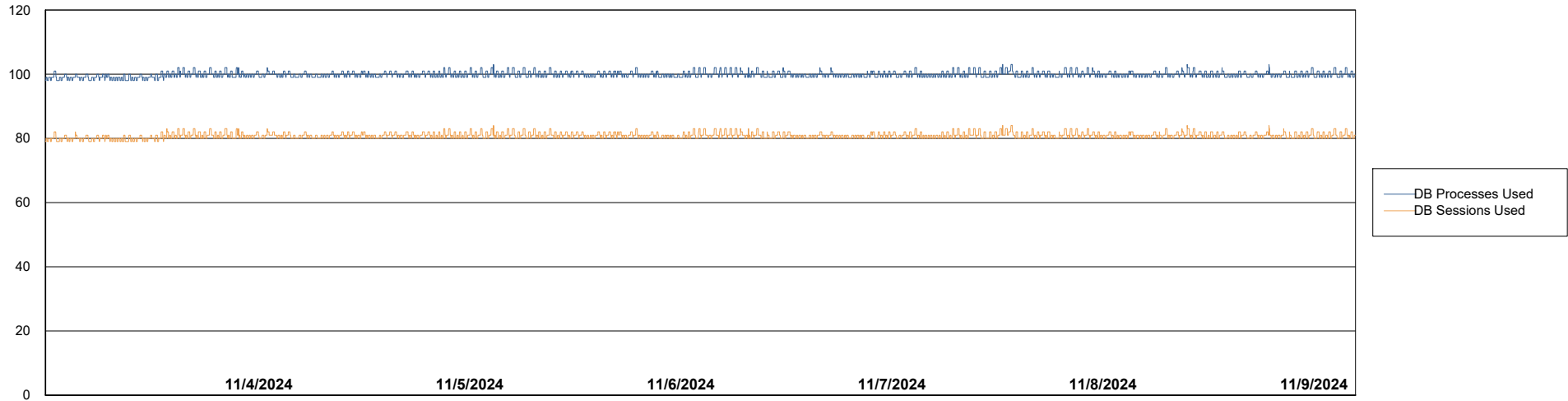
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



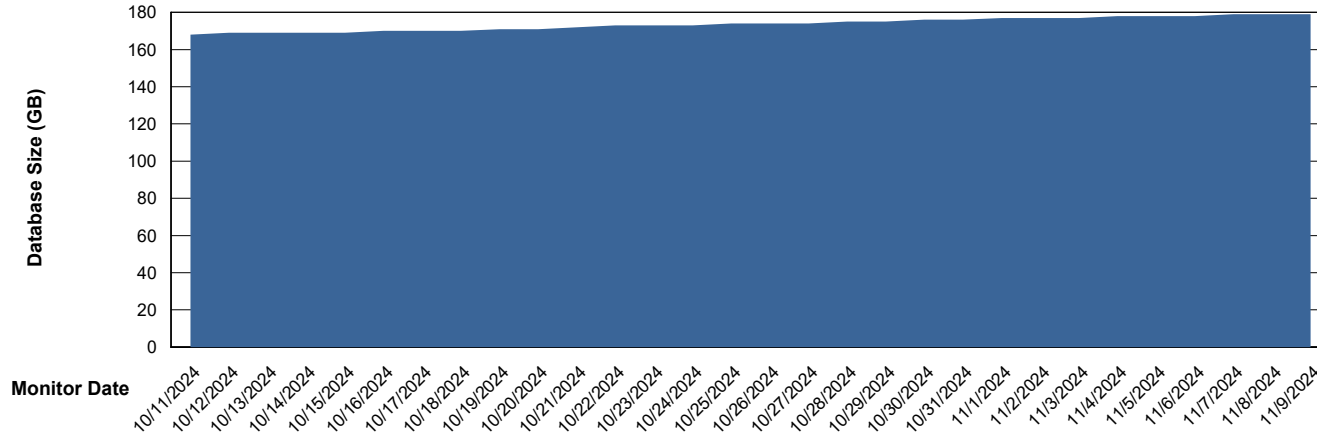
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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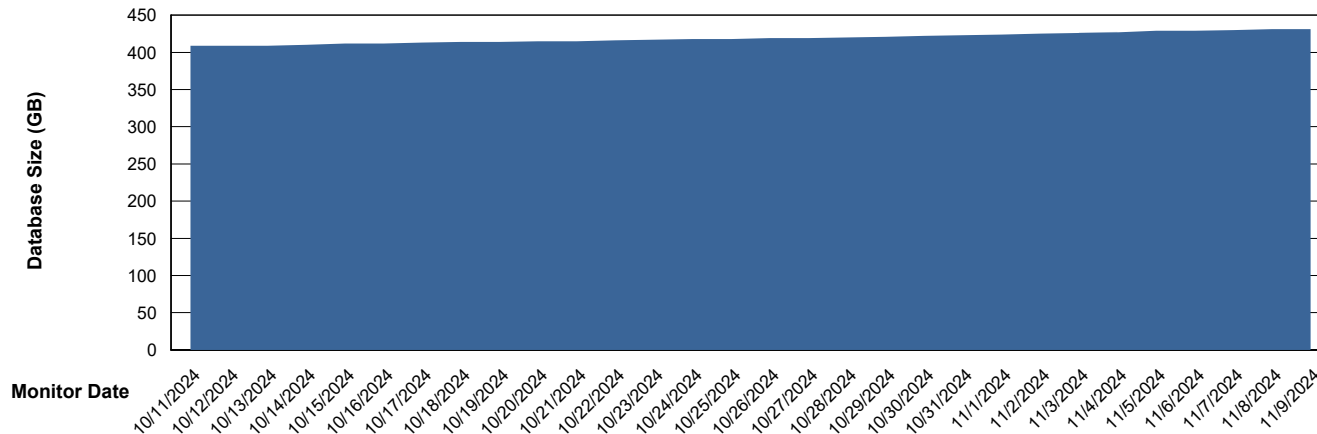
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/9/2024	ABSDATA	80	61	24
	INDX	126	103	18
11/8/2024	ABSDATA	80	61	24
	INDX	126	103	18
11/7/2024	ABSDATA	80	60	24
	INDX	126	103	19
11/6/2024	ABSDATA	80	60	25
	INDX	126	103	19
11/5/2024	ABSDATA	80	60	25
	INDX	126	102	19
11/4/2024	ABSDATA	80	60	25
	INDX	126	102	19
11/3/2024	ABSDATA	80	60	25
	INDX	120	101	15

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/9/2024	ABSDATA	480	403	16
	INDX	12	9	22
11/8/2024	ABSDATA	480	403	16
	INDX	12	9	22
11/7/2024	ABSDATA	480	403	16
	INDX	12	9	22
11/6/2024	ABSDATA	480	402	16
	INDX	12	9	22
11/5/2024	ABSDATA	480	401	16
	INDX	12	9	22
11/4/2024	ABSDATA	480	400	17
	INDX	12	9	23
11/3/2024	ABSDATA	480	399	17
	INDX	12	9	23

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 4/11/2024	Tue 5/11/2024	Wed 6/11/2024	Thu 7/11/2024	Fri 8/11/2024	Sat 9/11/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

Wed, 6-11-2024	None
Fri, 8-11-2024	None
Wed, 6-11-2024	None
Sun, 3-11-2024	None
Sat, 9-11-2024	None
Mon, 4-11-2024	None
Tue, 5-11-2024	None
Thu, 7-11-2024	None
Mon, 4-11-2024	None
Tue, 5-11-2024	None
Fri, 8-11-2024	None
Sun, 3-11-2024	None
Thu, 7-11-2024	None
Sat, 9-11-2024	None

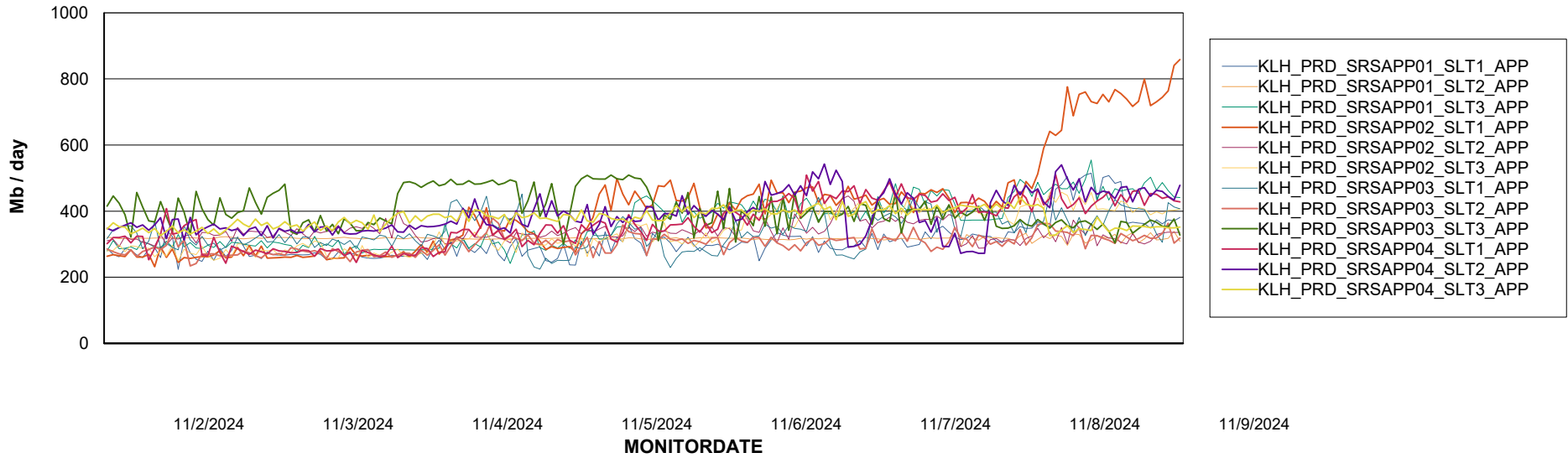
# Weekly SLA Customer Report

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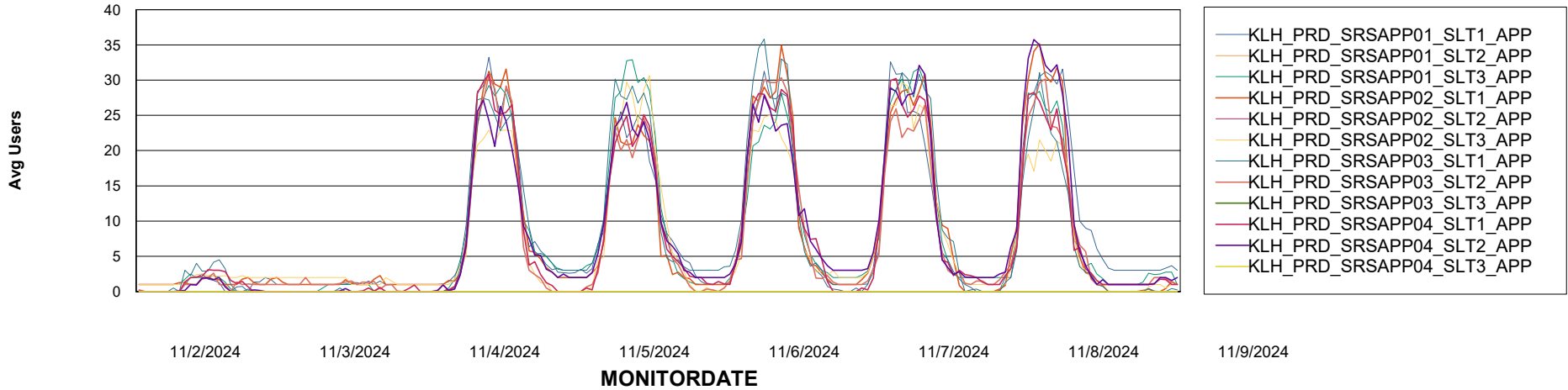


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



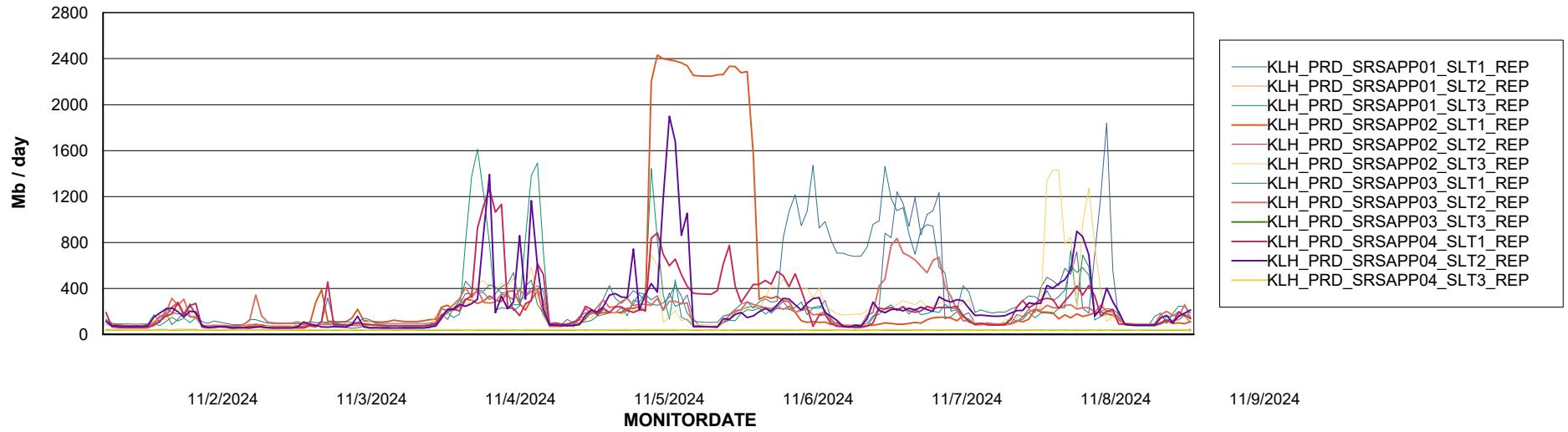
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



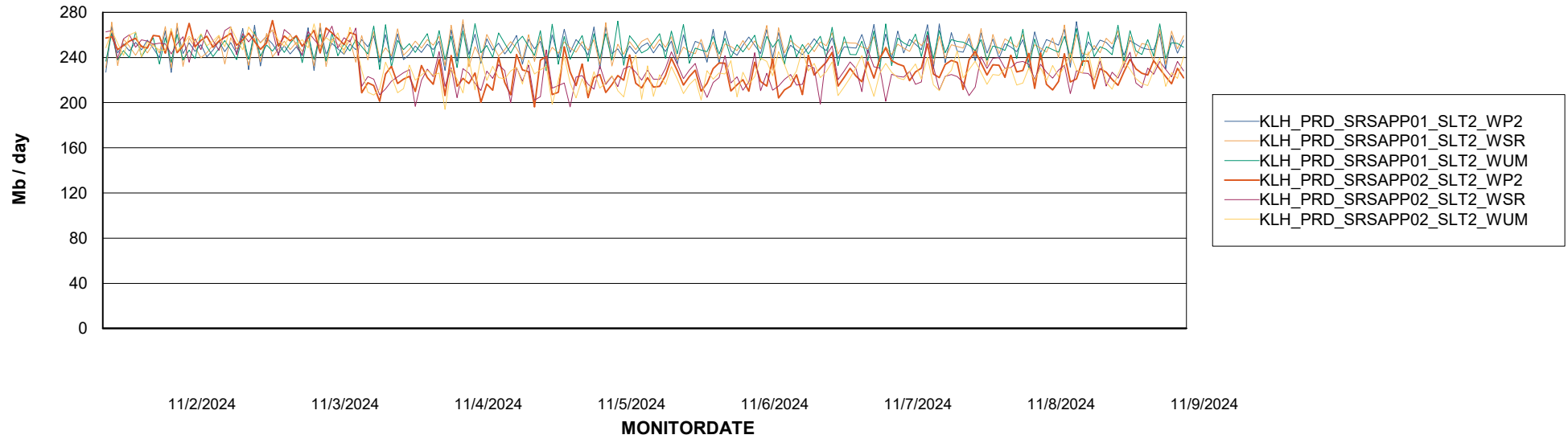
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Disaster per ABS component

