

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
 Database ID 200



Harddisk Usage KBR-APP1-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 11/9/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |
| 11/8/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |
| 11/7/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |
| 11/6/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |
| 11/5/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |
| 11/4/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |
| 11/3/2024 | 12                       | 39                         | 34                        | 90                          | 100                           | 10                           | 21                           | 1                              | 1                             | 99                           |

Harddisk Usage KBR-APP2-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 11/9/2024 | 13                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |
| 11/8/2024 | 13                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |
| 11/7/2024 | 13                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |
| 11/6/2024 | 13                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |
| 11/5/2024 | 13                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |
| 11/4/2024 | 14                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |
| 11/3/2024 | 14                       | 39                         | 34                        | 93                          | 100                           | 7                            | 21                           | 1                              | 1                             | 99                           |

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Harddisk Usage KBR-BI-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 11/9/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 19                          |
| 11/8/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 19                          |
| 11/7/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 19                          |
| 11/6/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 20                          |
| 11/5/2024 | 11                       | 39                         | 35                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 21                          |
| 11/4/2024 | 11                       | 39                         | 34                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 21                          |
| 11/3/2024 | 11                       | 39                         | 34                        | 21                           | 1                              | 1                             | 30                          | 100                           | 70                           | 21                          |

Harddisk Usage KBR-DBS1-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 11/9/2024 | 12                       | 39                         | 34                        | 20                           | 1                              | 1                             | 75                          | 100                           | 25                           | 29                          |
| 11/8/2024 | 12                       | 39                         | 34                        | 20                           | 1                              | 1                             | 75                          | 100                           | 25                           | 29                          |
| 11/7/2024 | 12                       | 39                         | 34                        | 20                           | 1                              | 1                             | 75                          | 100                           | 25                           | 29                          |
| 11/6/2024 | 12                       | 39                         | 34                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 30                          |
| 11/5/2024 | 12                       | 39                         | 34                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 29                          |
| 11/4/2024 | 12                       | 39                         | 34                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 28                          |
| 11/3/2024 | 12                       | 39                         | 34                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 29                          |

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Harddisk Usage KBR-DBS2-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 11/9/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 44                          |
| 11/8/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 44                          |
| 11/7/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 44                          |
| 11/6/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 45                          |
| 11/5/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 44                          |
| 11/4/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 44                          |
| 11/3/2024 | 15                       | 39                         | 33                        | 21                           | 1                              | 1                             | 75                          | 100                           | 25                           | 45                          |

Harddisk Usage KBR-NFS-FTP-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 11/9/2024 | 37                       | 39                         | 25                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/8/2024 | 37                       | 39                         | 24                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/7/2024 | 37                       | 39                         | 24                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/6/2024 | 37                       | 39                         | 24                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/5/2024 | 37                       | 39                         | 24                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/4/2024 | 37                       | 39                         | 24                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |
| 11/3/2024 | 37                       | 39                         | 24                        | 96                          | 50                            | 2                            | 21                           | 1                              | 1                             | 99                           |

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**Harddisk Usage KBR-RPROXY-TOR**

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 11/9/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/8/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/7/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/6/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/5/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/4/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/3/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |

**Harddisk Usage KBR-SLAPROXY-TOR**

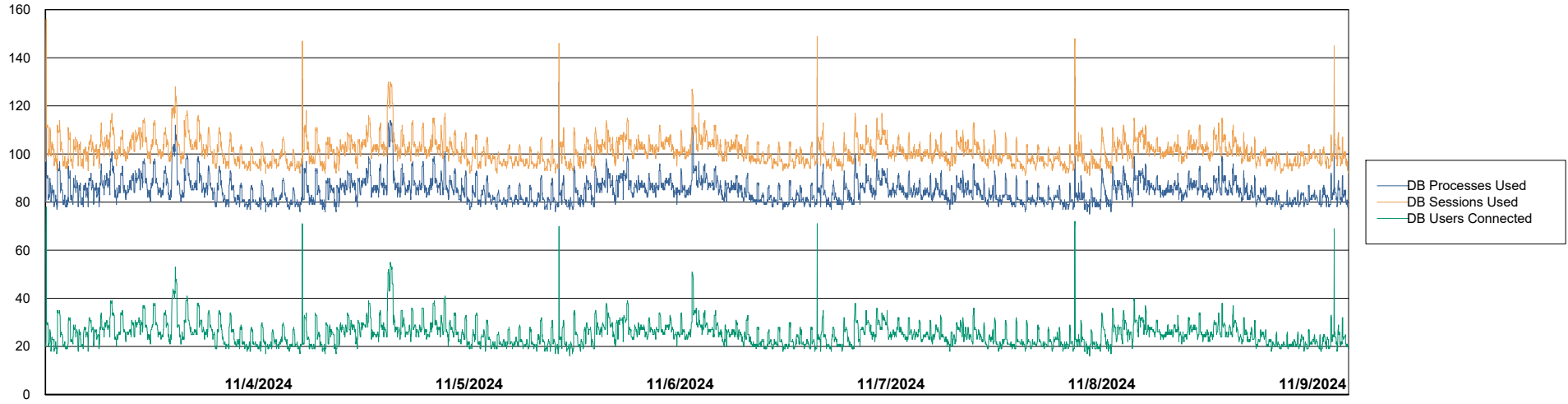
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 11/9/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/8/2024 | 47                       | 39                         | 21                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/7/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/6/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/5/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/4/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 11/3/2024 | 47                       | 39                         | 20                        | 21                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-BI-TOR\_PROD\_ABS1

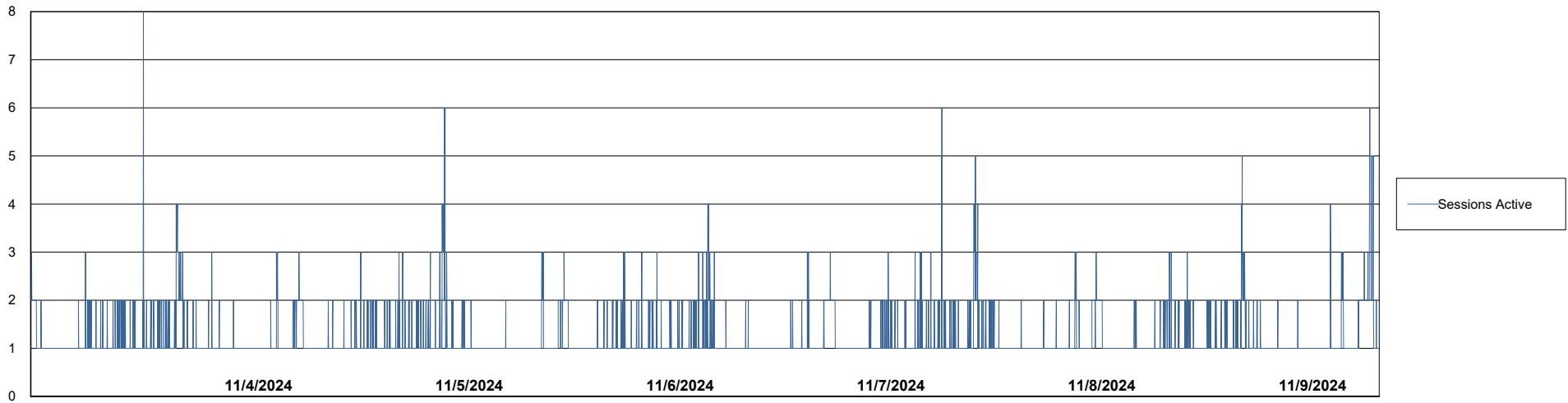
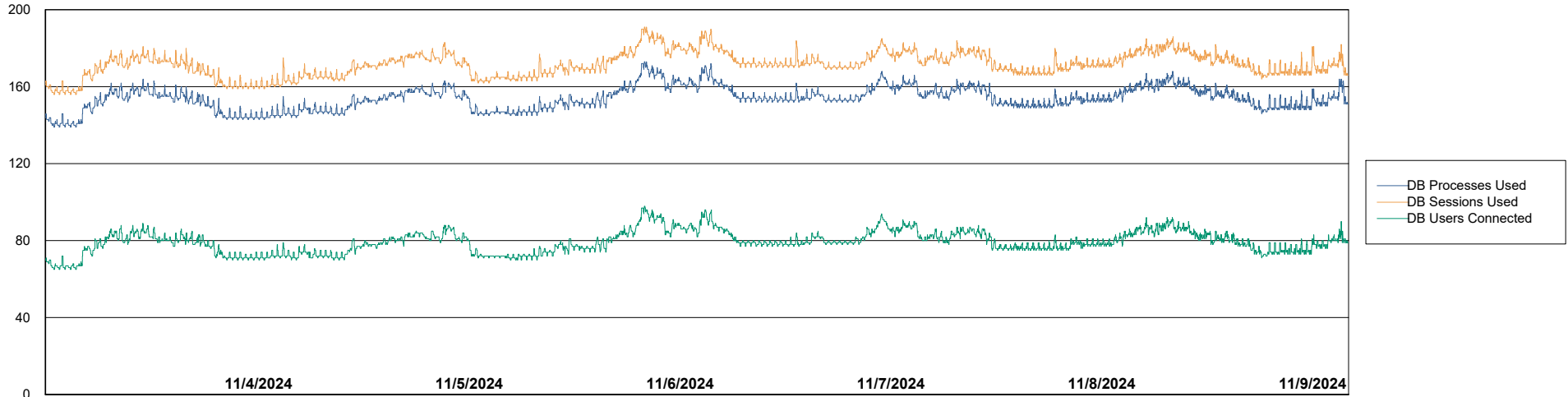


# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-DBS1-TOR\_PROD\_ABS1



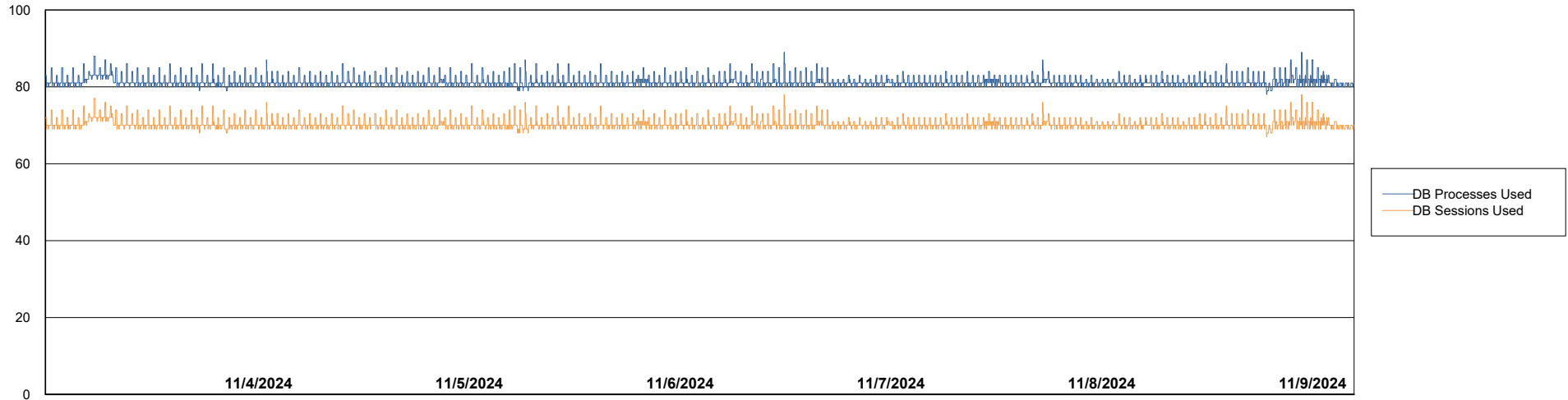
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



Database Performance KBR-DBS2-TOR\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



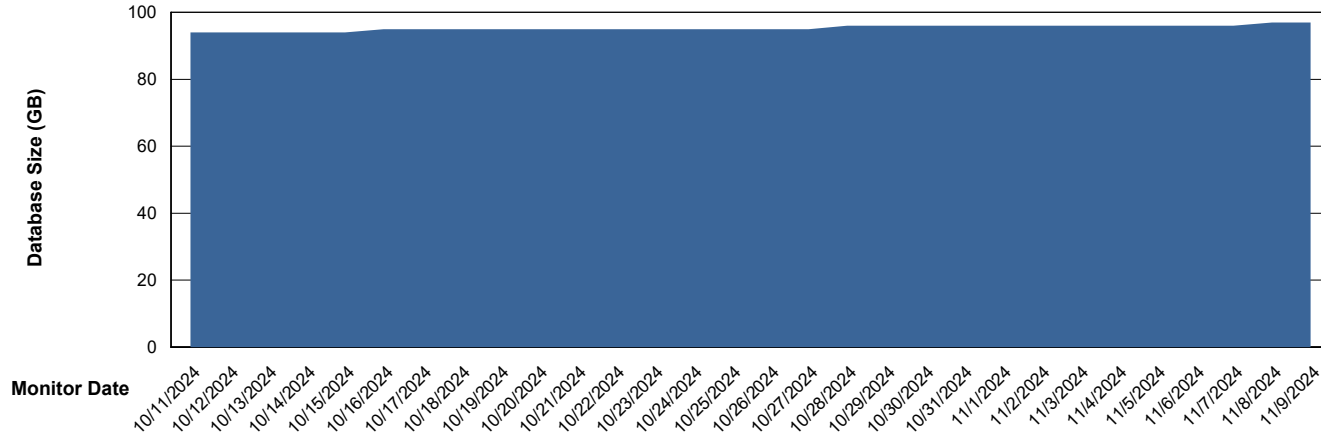
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



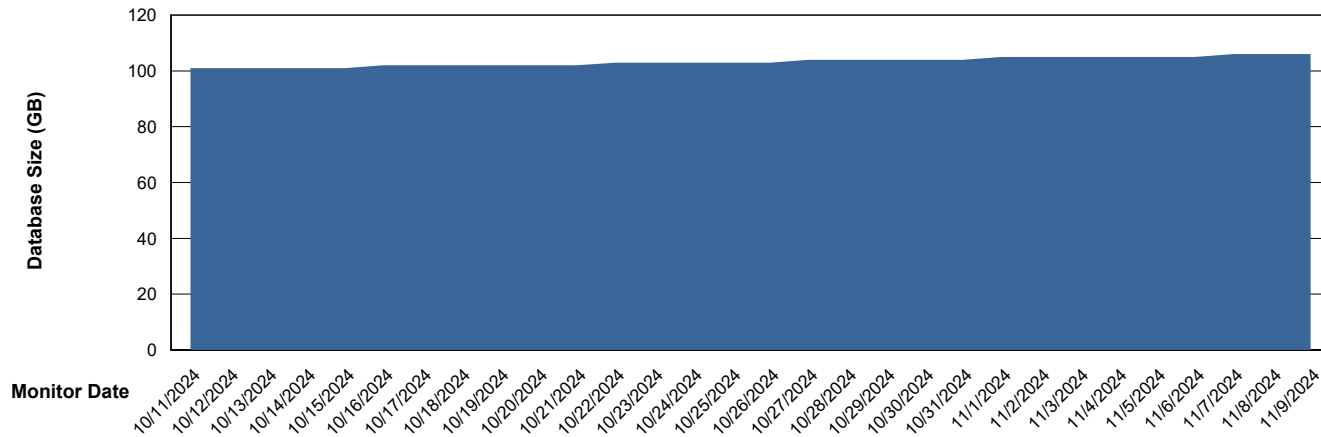
DATABASE SIZE KBR-BI-TOR\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE KBR-DBS1-TOR\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



Database Tablespace KBR-BI-TOR\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 11/9/2024 | ABSDATA         | 60            | 48            | 19              |
|           | INDX            | 56            | 45            | 20              |
| 11/8/2024 | ABSDATA         | 60            | 48            | 19              |
|           | INDX            | 56            | 45            | 20              |
| 11/7/2024 | ABSDATA         | 60            | 48            | 20              |
|           | INDX            | 56            | 45            | 20              |
| 11/6/2024 | ABSDATA         | 60            | 48            | 20              |
|           | INDX            | 56            | 45            | 20              |
| 11/5/2024 | ABSDATA         | 60            | 48            | 20              |
|           | INDX            | 53            | 45            | 16              |
| 11/4/2024 | ABSDATA         | 60            | 48            | 20              |
|           | INDX            | 53            | 44            | 16              |
| 11/3/2024 | ABSDATA         | 60            | 48            | 20              |
|           | INDX            | 53            | 44            | 16              |

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 Database ID 200



Database Tablespace KBR-DBS1-TOR\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 11/9/2024 | ABSDATA         | 96            | 81            | 16              |
|           | INDX            | 80            | 6             | 92              |
| 11/8/2024 | ABSDATA         | 96            | 81            | 16              |
|           | INDX            | 80            | 6             | 92              |
| 11/7/2024 | ABSDATA         | 96            | 80            | 16              |
|           | INDX            | 80            | 6             | 92              |
| 11/6/2024 | ABSDATA         | 96            | 80            | 16              |
|           | INDX            | 80            | 6             | 92              |
| 11/5/2024 | ABSDATA         | 96            | 80            | 17              |
|           | INDX            | 80            | 6             | 92              |
| 11/4/2024 | ABSDATA         | 96            | 80            | 17              |
|           | INDX            | 80            | 6             | 92              |
| 11/3/2024 | ABSDATA         | 96            | 80            | 17              |
|           | INDX            | 80            | 6             | 92              |

BI last ETL error for KBR-BI-TOR\_PROD\_ABS1

|                |      |
|----------------|------|
| Tue, 5-11-2024 | None |
| Wed, 6-11-2024 | None |
| Thu, 7-11-2024 | None |
| Fri, 8-11-2024 | None |
| Mon, 4-11-2024 | None |
| Sat, 9-11-2024 | None |
| Sun, 3-11-2024 | None |

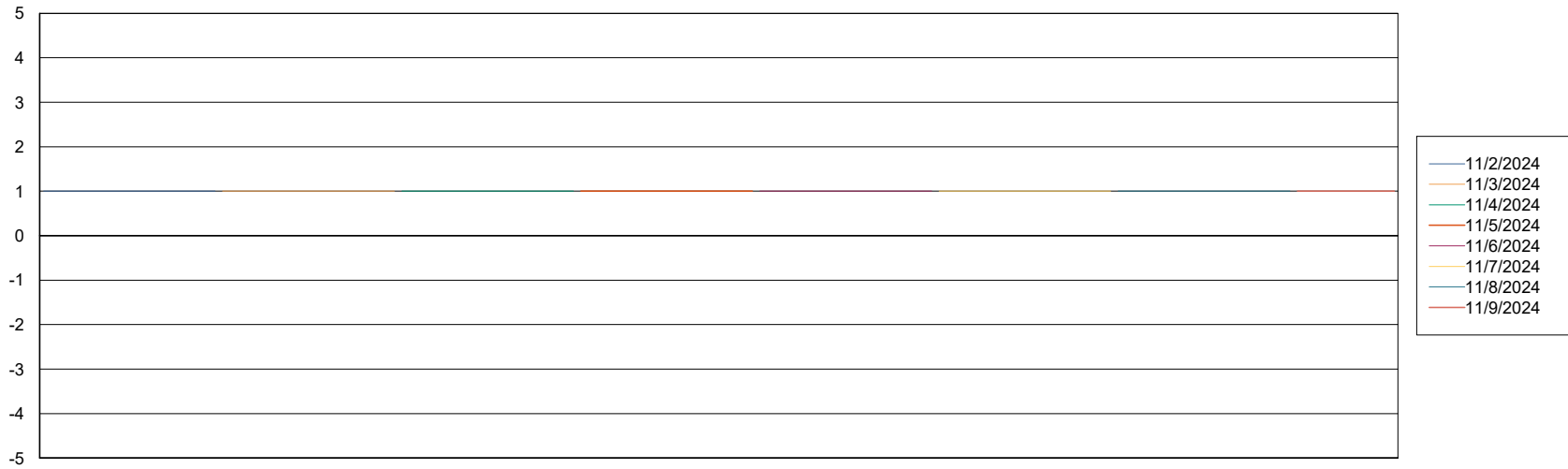
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



Standby Database Health KBR OCI TOR Production

## Recovery lag for last 7 days



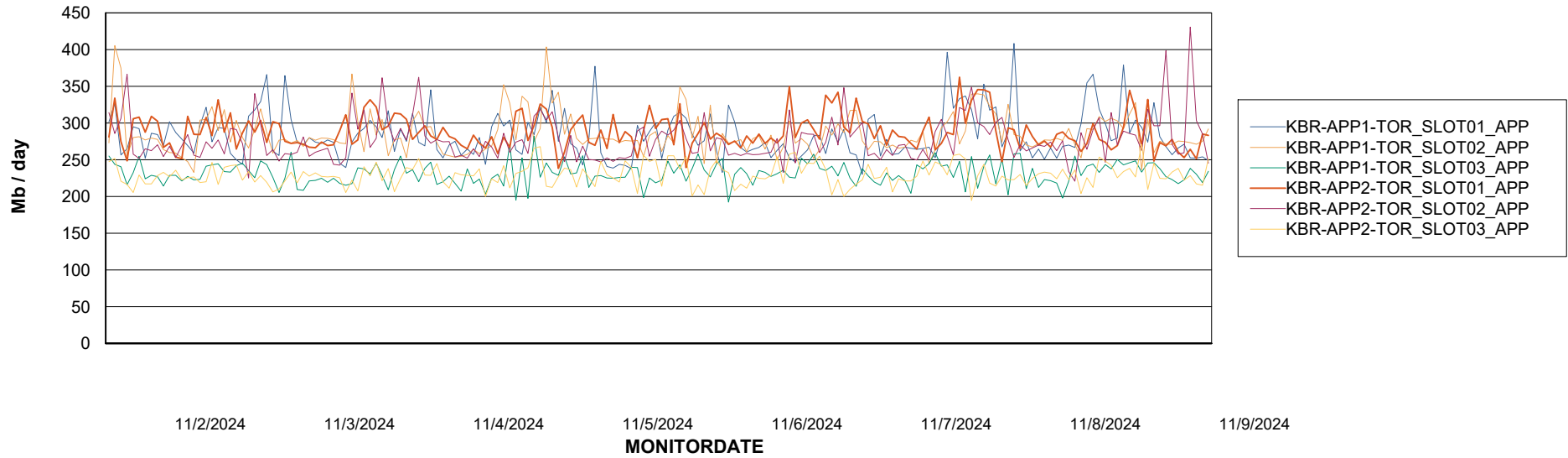
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200

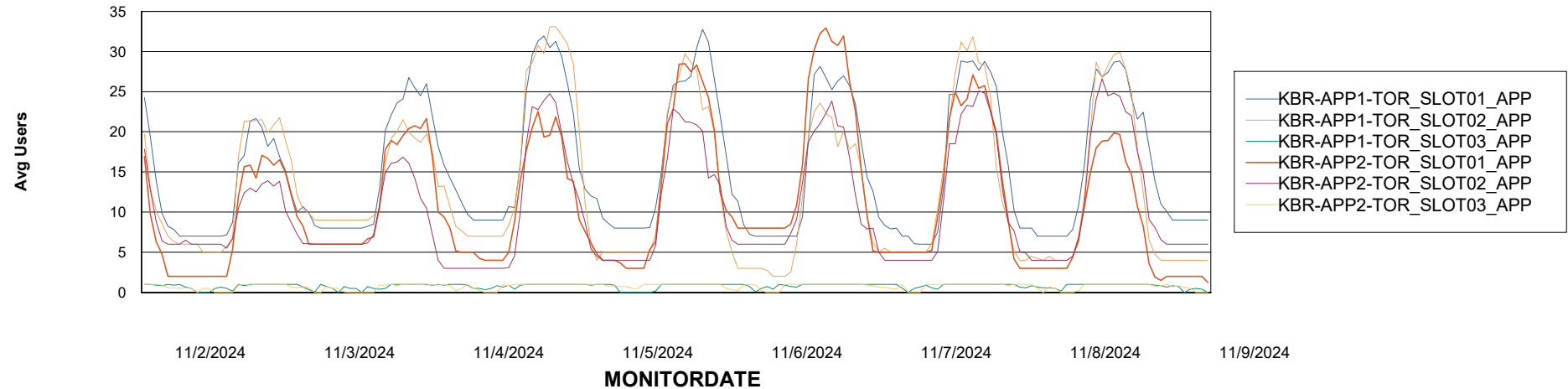


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



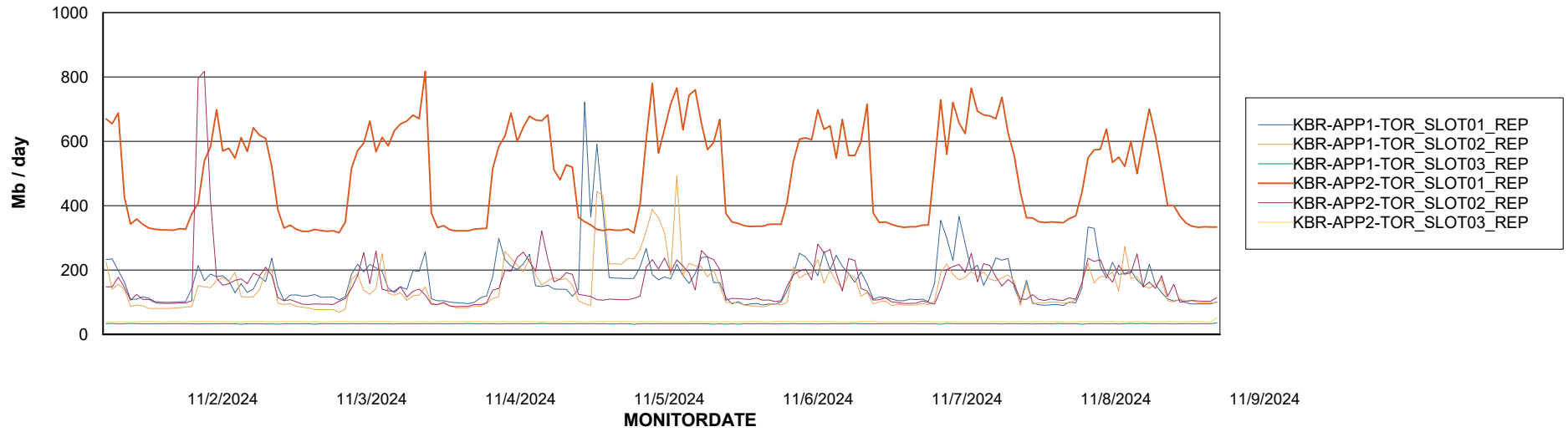
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



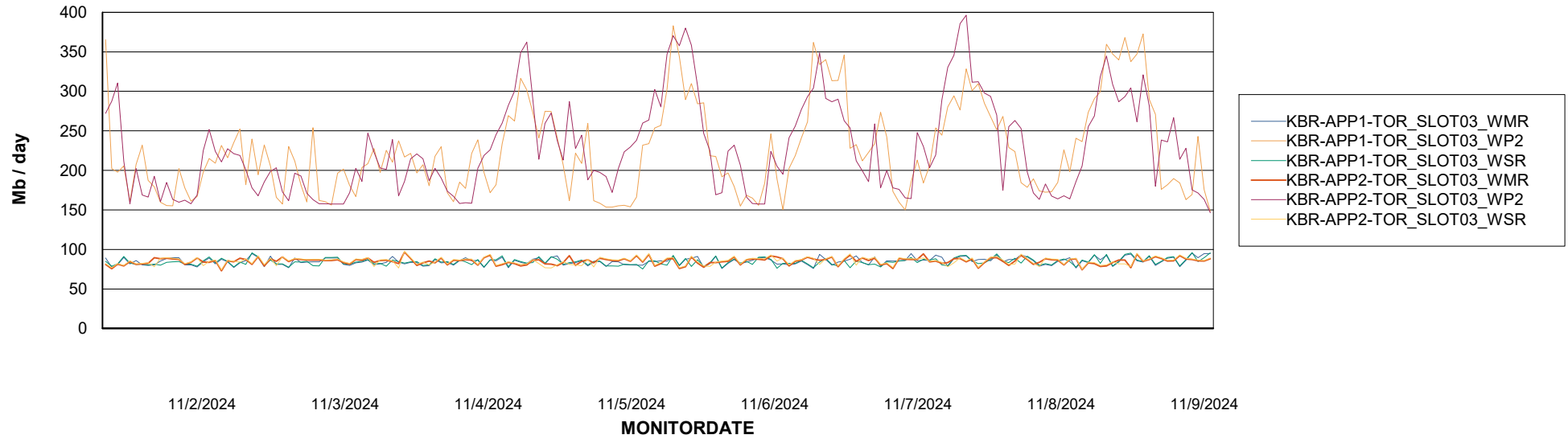
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Disaster per ABS component

