

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/9/2024	36	149	95	22	900	702
11/8/2024	36	149	96	22	900	704
11/7/2024	36	149	96	22	900	704
11/6/2024	36	149	96	22	900	704
11/5/2024	36	149	96	22	900	704
11/4/2024	36	149	96	22	900	703
11/3/2024	36	149	95	22	900	704

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	50	89	45
11/8/2024	50	89	45
11/7/2024	50	89	45
11/6/2024	50	89	44
11/5/2024	50	89	44
11/4/2024	50	89	44
11/3/2024	50	89	44

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	61	79	31
11/8/2024	61	79	31
11/7/2024	61	79	31
11/6/2024	61	79	31
11/5/2024	61	79	31
11/4/2024	61	79	31
11/3/2024	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	43	79	45
11/8/2024	43	79	45
11/7/2024	43	79	45
11/6/2024	43	79	45
11/5/2024	43	79	45
11/4/2024	43	79	45
11/3/2024	44	79	45

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	40	149	90
11/8/2024	40	149	90
11/7/2024	40	149	90
11/6/2024	40	149	90
11/5/2024	40	149	90
11/4/2024	40	149	90
11/3/2024	40	149	89

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/9/2024	43	149	85	16	1,638	1,370
11/8/2024	44	149	84	16	1,638	1,374
11/7/2024	44	149	84	16	1,638	1,373
11/6/2024	44	149	84	16	1,638	1,375
11/5/2024	44	149	84	16	1,638	1,376
11/4/2024	44	149	84	16	1,638	1,374
11/3/2024	44	149	84	17	1,638	1,362

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/9/2024	64	199	72	19	1,638	1,327	64	500	182
11/8/2024	65	199	70	19	1,638	1,328	70	500	152
11/7/2024	65	199	70	19	1,638	1,327	69	500	155
11/6/2024	65	199	70	19	1,638	1,328	69	500	156
11/5/2024	65	199	70	19	1,638	1,329	69	500	153
11/4/2024	65	199	70	19	1,638	1,328	69	500	153
11/3/2024	65	199	70	19	1,638	1,322	70	500	151

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	55	79	36
11/8/2024	55	79	36
11/7/2024	55	79	36
11/6/2024	55	79	36
11/5/2024	55	79	36
11/4/2024	55	79	36
11/3/2024	55	79	36

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	52	79	38
11/8/2024	52	79	38
11/7/2024	52	79	38
11/6/2024	51	79	39
11/5/2024	52	79	39
11/4/2024	52	79	39
11/3/2024	52	79	39

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	36	149	96
11/8/2024	36	149	96
11/7/2024	36	149	96
11/6/2024	36	149	95
11/5/2024	36	149	95
11/4/2024	36	149	95
11/3/2024	36	149	95

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

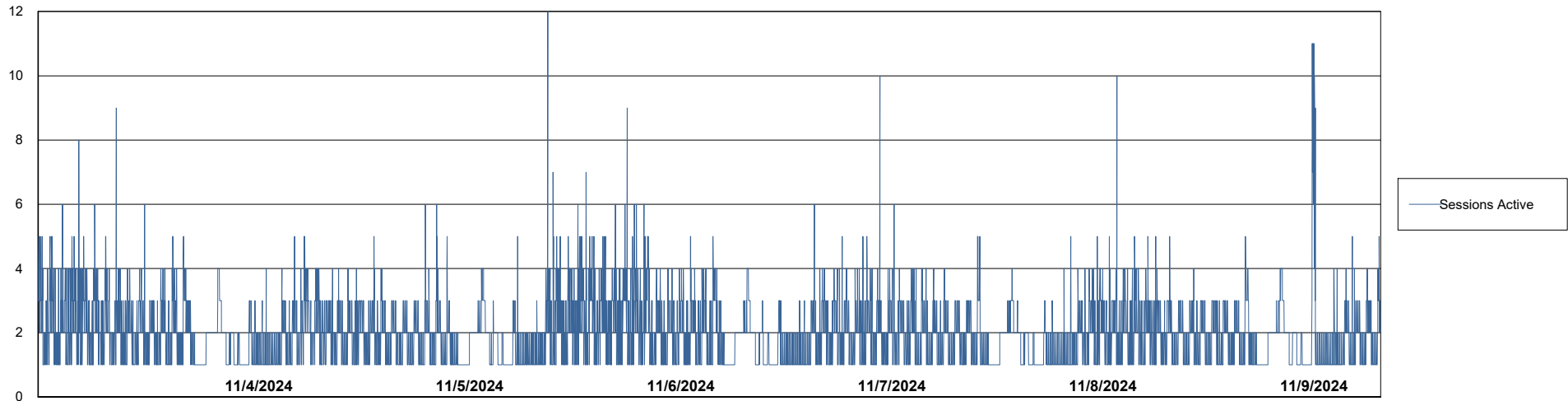
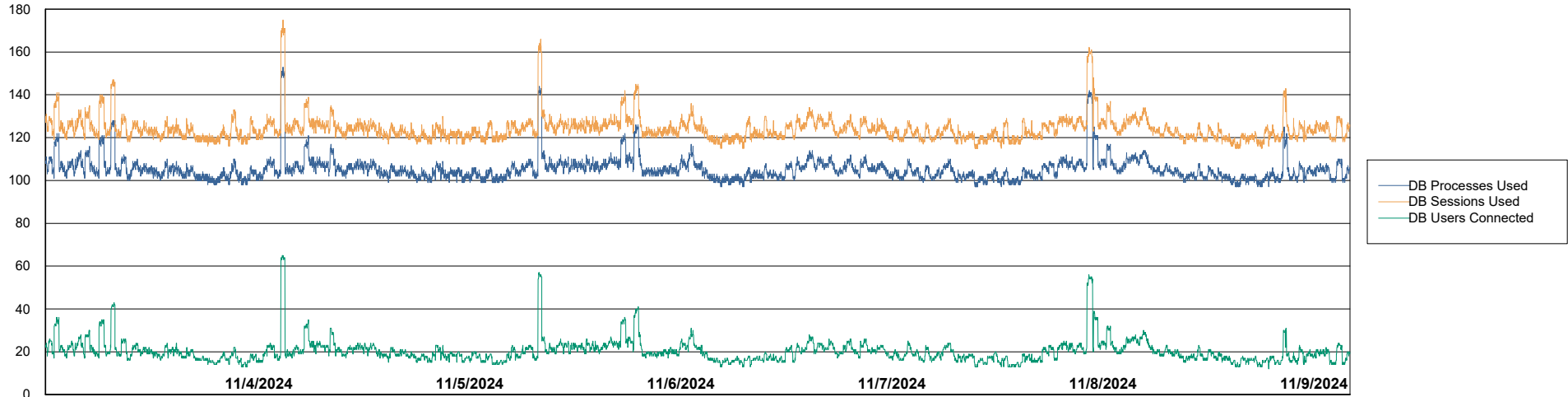
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/9/2024	53	149	70
11/8/2024	53	149	70
11/7/2024	53	149	70
11/6/2024	53	149	70
11/5/2024	54	149	69
11/4/2024	54	149	69
11/3/2024	54	149	69

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



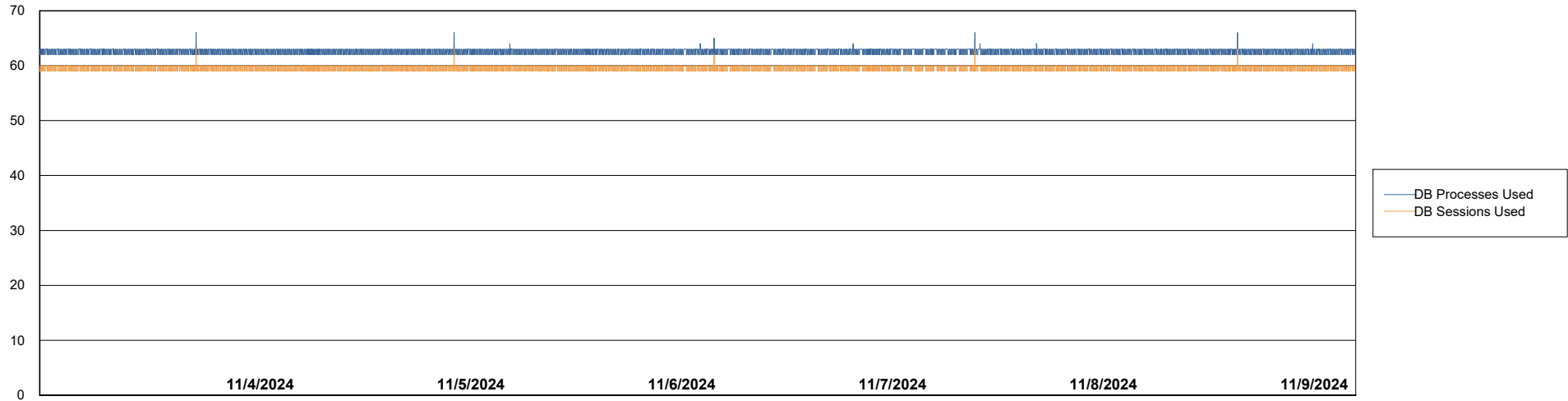
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

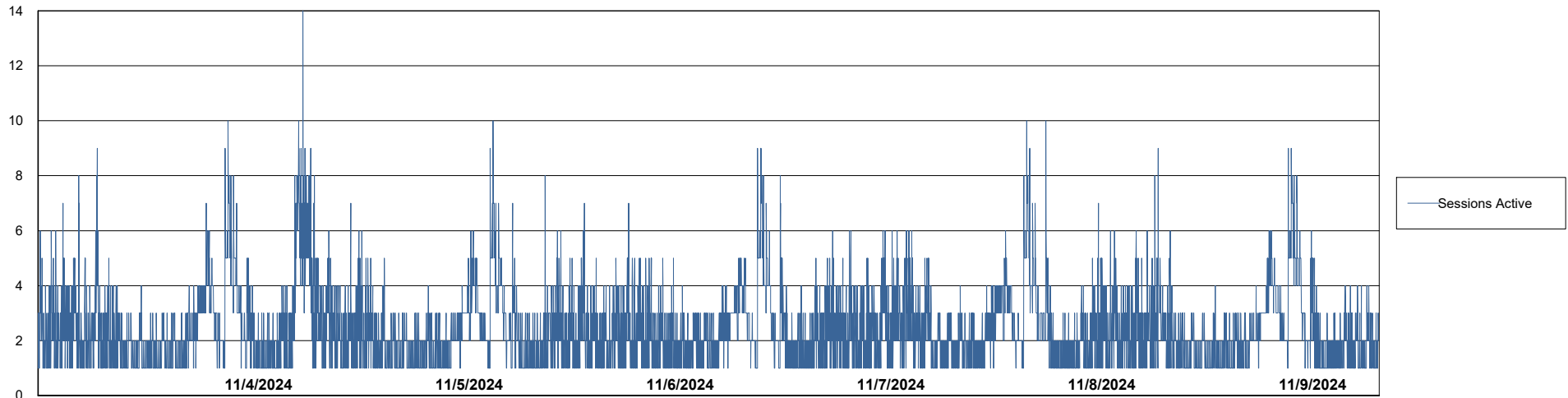
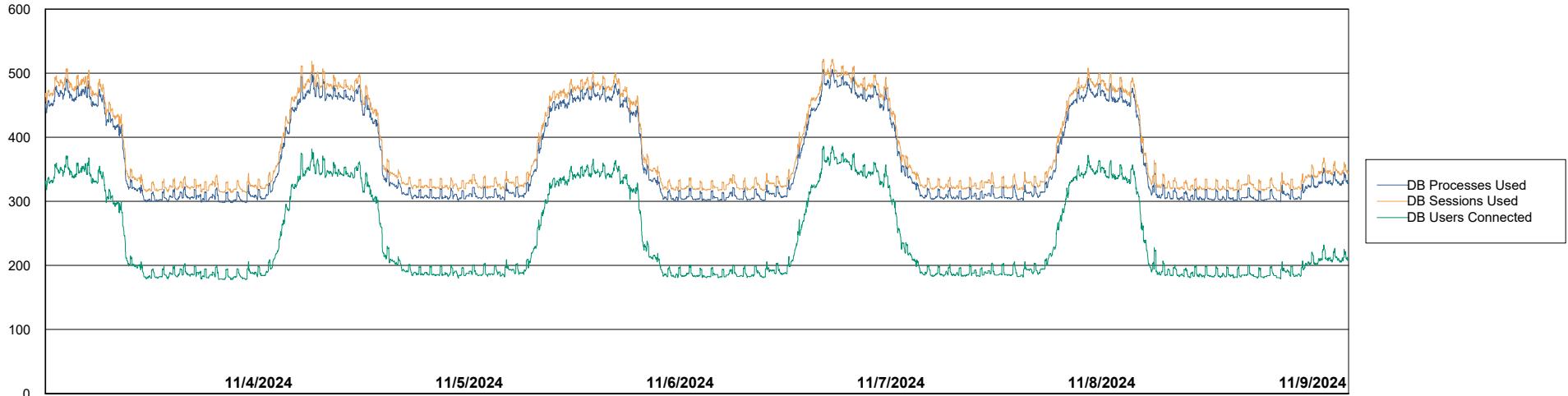


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



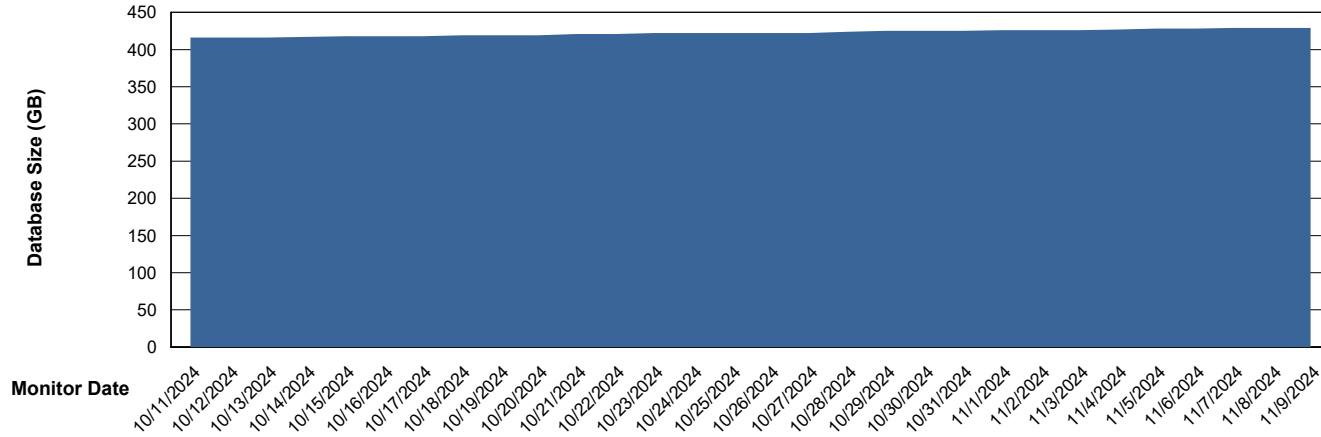
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



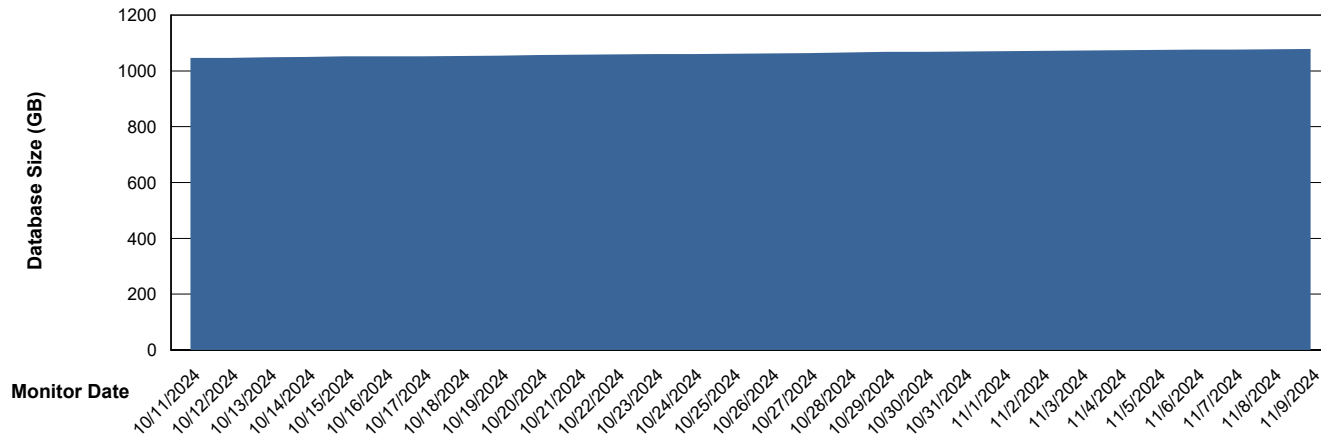
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/9/2024	ABSDATA	212	184	13
	INDX	281	241	14
11/8/2024	ABSDATA	212	184	13
	INDX	281	240	14
11/7/2024	ABSDATA	212	184	13
	INDX	281	240	14
11/6/2024	ABSDATA	212	184	13
	INDX	281	240	15
11/5/2024	ABSDATA	212	184	13
	INDX	281	240	15
11/4/2024	ABSDATA	212	183	14
	INDX	281	240	15
11/3/2024	ABSDATA	212	183	14
	INDX	281	239	15

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/9/2024	ABSDATA	1,152	1,009	12
	INDX	57	50	13
11/8/2024	ABSDATA	1,152	1,008	12
	INDX	57	50	13
11/7/2024	ABSDATA	1,152	1,008	13
	INDX	57	50	13
11/6/2024	ABSDATA	1,152	1,007	13
	INDX	57	50	13
11/5/2024	ABSDATA	1,152	1,006	13
	INDX	57	50	13
11/4/2024	ABSDATA	1,152	1,005	13
	INDX	57	50	13
11/3/2024	ABSDATA	1,152	1,004	13
	INDX	57	50	13

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 4/11/2024	Tue 5/11/2024	Wed 6/11/2024	Thu 7/11/2024	Fri 8/11/2024	Sat 9/11/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sat, 9-11-2024	None
Tue, 5-11-2024	None
Thu, 7-11-2024	None
Mon, 4-11-2024	None
Fri, 8-11-2024	None
Fri, 8-11-2024	None
Tue, 5-11-2024	None
Mon, 4-11-2024	None
Wed, 6-11-2024	None
Sun, 3-11-2024	None
Sat, 9-11-2024	None
Sun, 3-11-2024	None
Sun, 3-11-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 7-11-2024	None
Wed, 6-11-2024	None

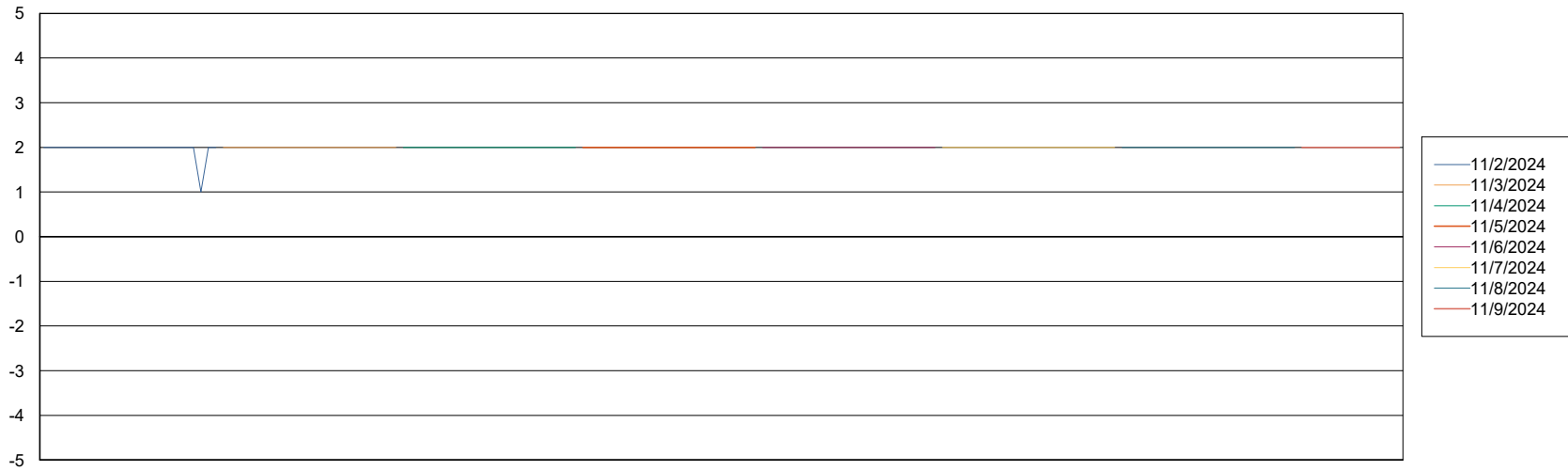
Weekly SLA Customer Report

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Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



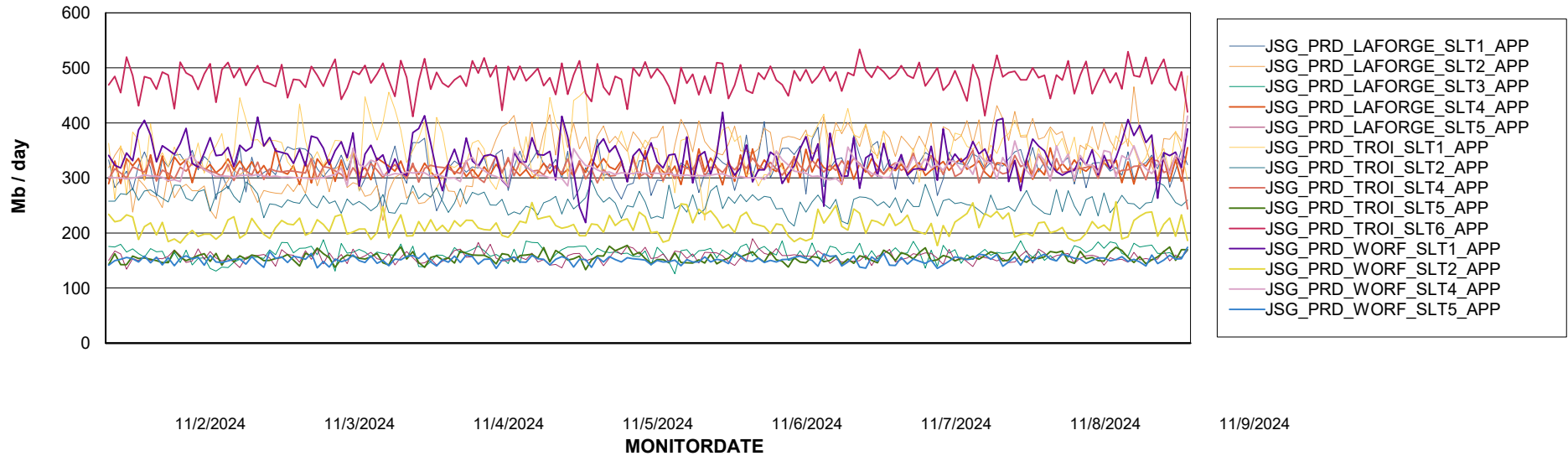
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

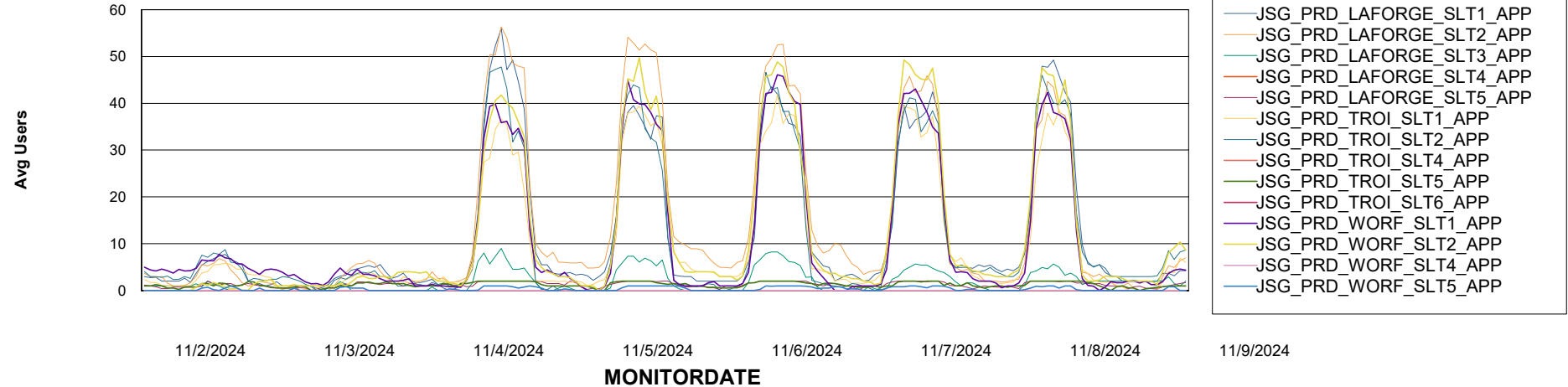


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



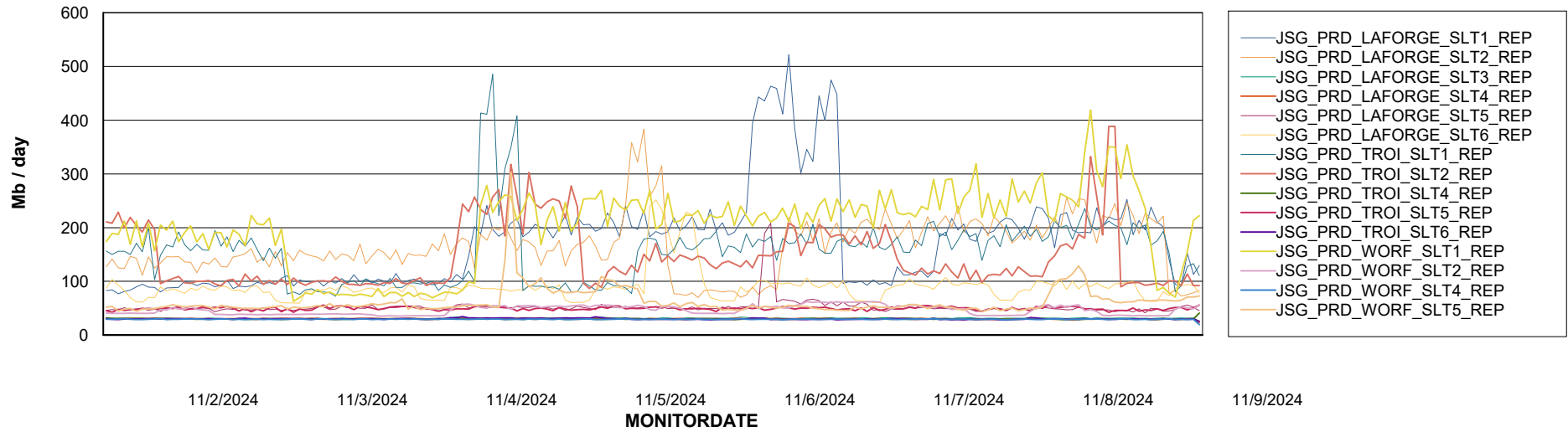
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



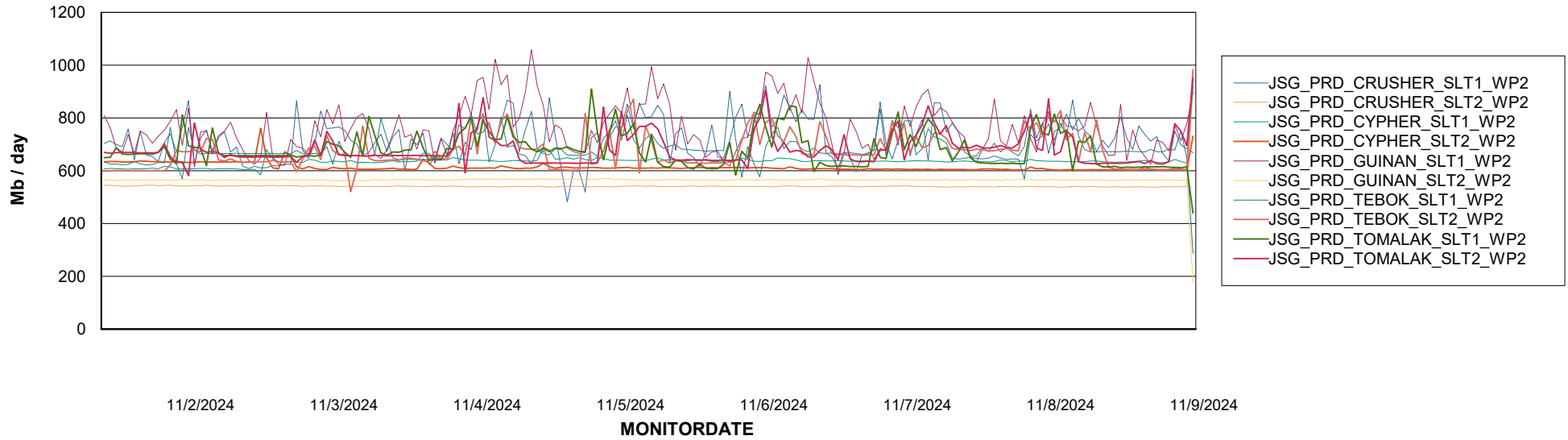
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

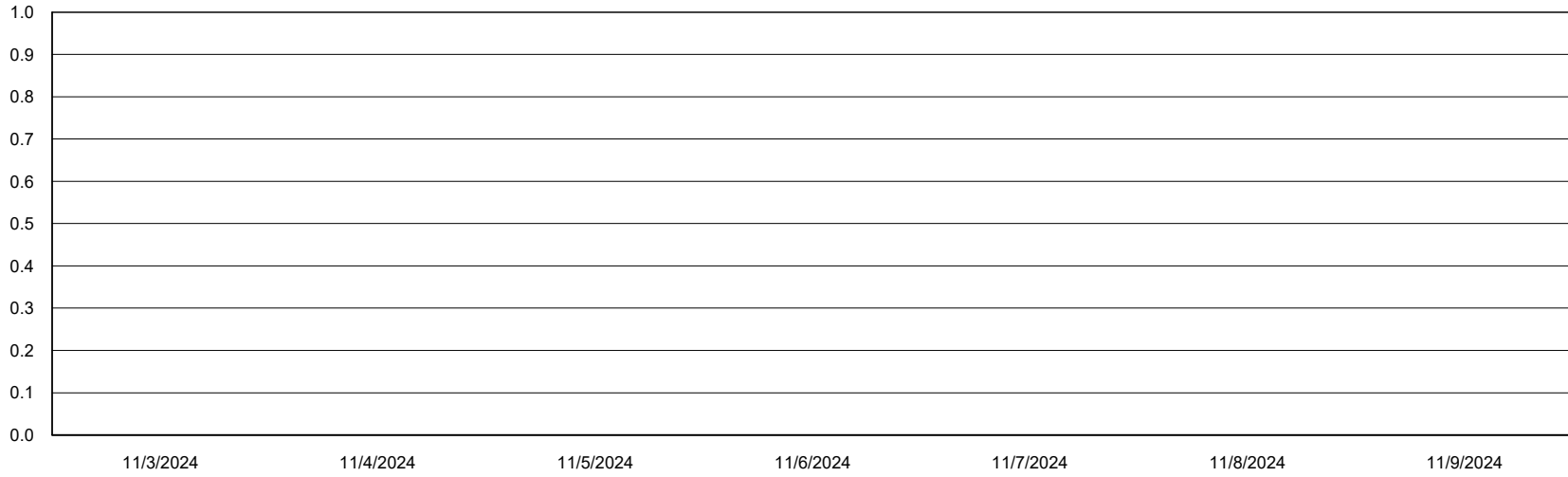


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Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP