

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/2/2024	92	150	11	77	100	23
11/1/2024	92	150	11	77	100	23
10/31/2024	92	150	11	78	100	22
10/30/2024	92	150	11	78	100	22
10/29/2024	92	150	11	78	100	22
10/28/2024	92	150	11	78	100	22
10/27/2024	92	150	11	78	100	22

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/2/2024	92	150	11	85	100	14
11/1/2024	92	150	11	86	100	14
10/31/2024	92	150	11	86	100	14
10/30/2024	92	150	11	86	100	14
10/29/2024	92	150	11	86	100	14
10/28/2024	92	150	11	86	100	14
10/27/2024	92	150	11	86	100	14

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Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
11/2/2024	84	150	24	20	10	8	98	200	5	77
11/1/2024	84	150	24	20	10	8	98	200	5	77
10/31/2024	84	150	24	20	10	8	98	200	5	77
10/30/2024	84	150	24	20	10	8	98	200	5	77
10/29/2024	84	150	24	20	10	8	98	200	5	77
10/28/2024	84	150	24	20	10	8	98	200	5	77
10/27/2024	84	150	24	20	10	8	98	200	5	77

Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
11/2/2024	84	150	24	49	10	5	99	200	1	83
11/1/2024	84	150	24	49	10	5	99	200	1	83
10/31/2024	84	150	24	49	10	5	99	200	1	83
10/30/2024	84	150	24	49	10	5	99	200	1	83
10/29/2024	84	150	24	49	10	5	99	200	1	83
10/28/2024	84	150	24	49	10	5	99	200	1	83
10/27/2024	84	150	24	49	10	5	99	200	1	83

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Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/2/2024	95	150	7	91	50	4
11/1/2024	95	150	7	91	50	4
10/31/2024	95	150	7	91	50	4
10/30/2024	95	150	7	91	50	4
10/29/2024	95	150	7	91	50	4
10/28/2024	95	150	7	91	50	4
10/27/2024	95	150	7	91	50	4

Harddisk Usage      XMX\_PROD\_ABSWEB02

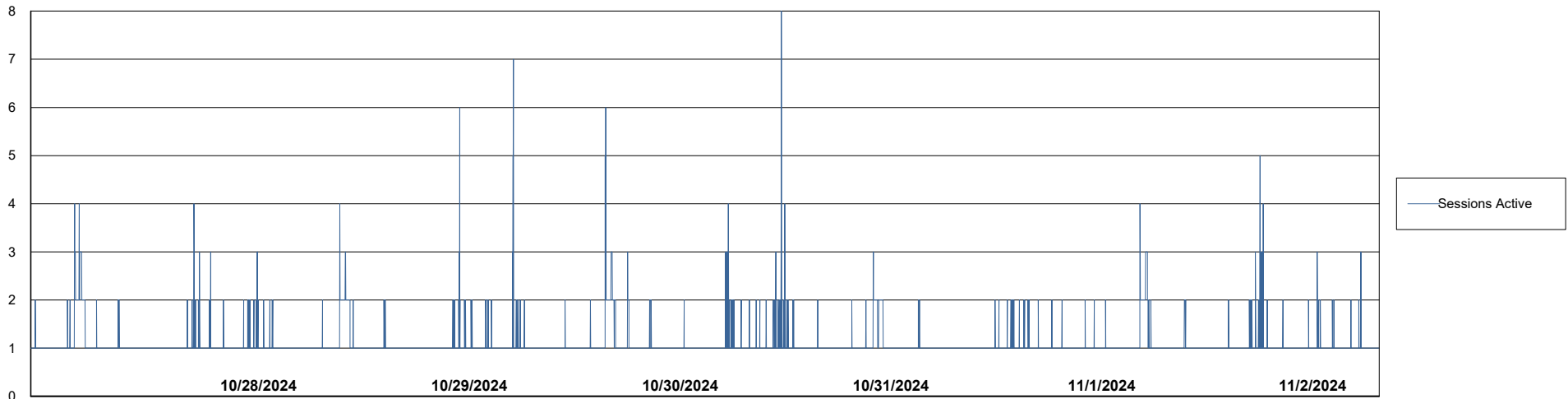
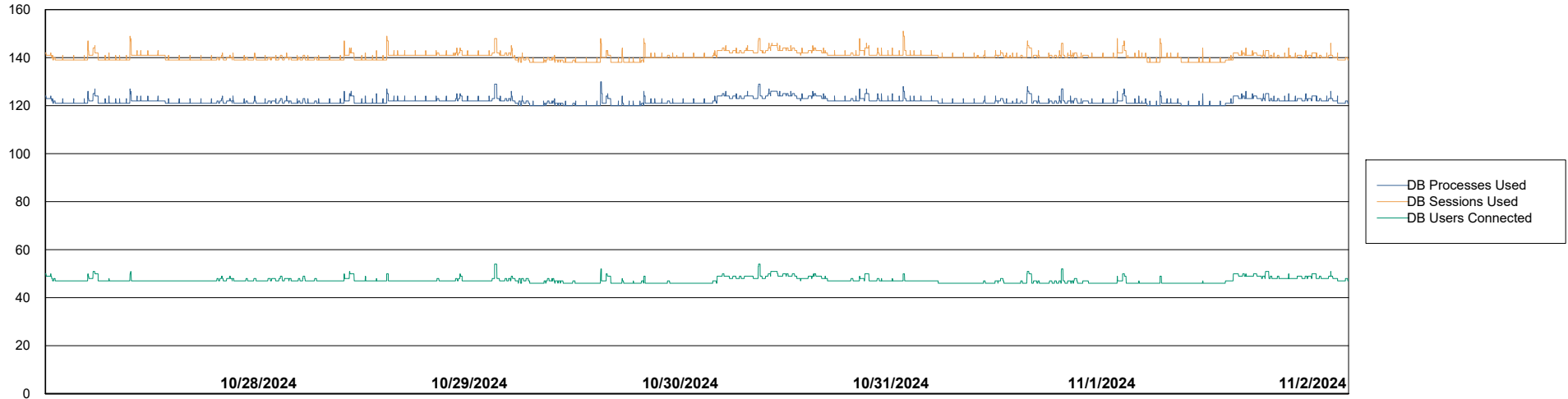
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
11/2/2024	95	150	7	87	50	6
11/1/2024	95	150	7	87	50	6
10/31/2024	95	150	7	87	50	6
10/30/2024	95	150	7	87	50	6
10/29/2024	95	150	7	87	50	6
10/28/2024	95	150	7	87	50	6
10/27/2024	95	150	7	88	50	6

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



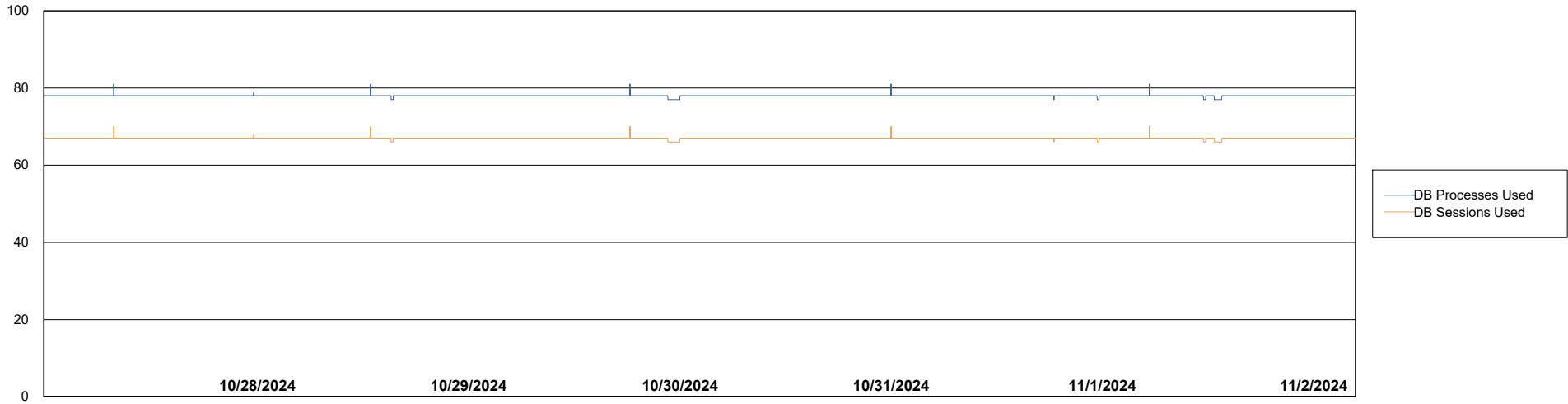
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Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



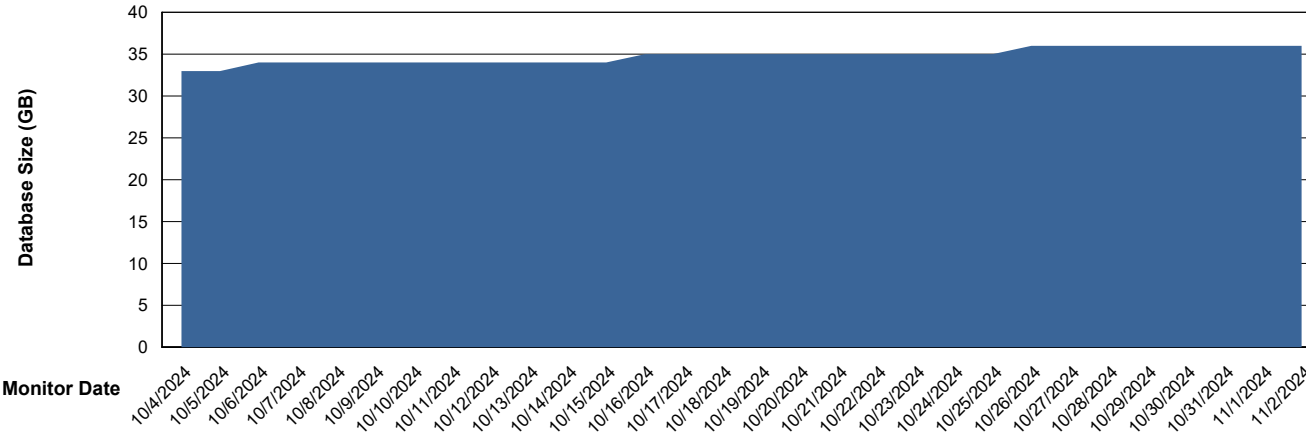
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/2/2024	ABSDATA	22	18	17
	INDX	8	0	100
11/1/2024	ABSDATA	22	18	18
	INDX	8	0	100
10/31/2024	ABSDATA	22	18	18
	INDX	8	0	100
10/30/2024	ABSDATA	22	18	18
	INDX	8	0	100
10/29/2024	ABSDATA	22	18	19
	INDX	8	0	100
10/28/2024	ABSDATA	22	18	19
	INDX	8	0	100
10/27/2024	ABSDATA	22	18	20
	INDX	8	0	100

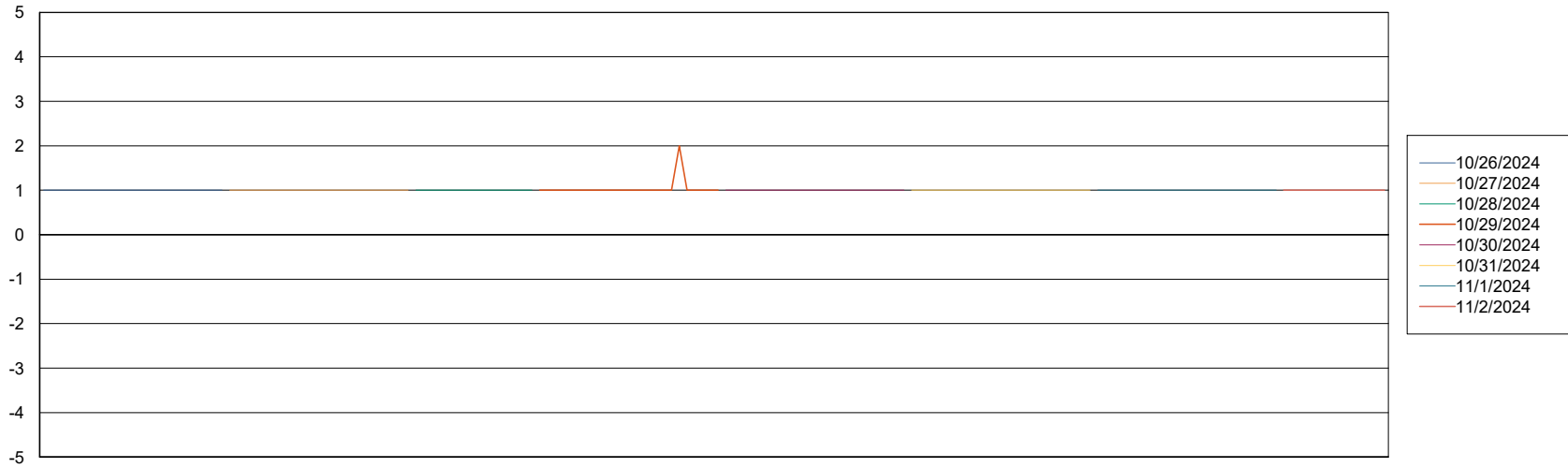
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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



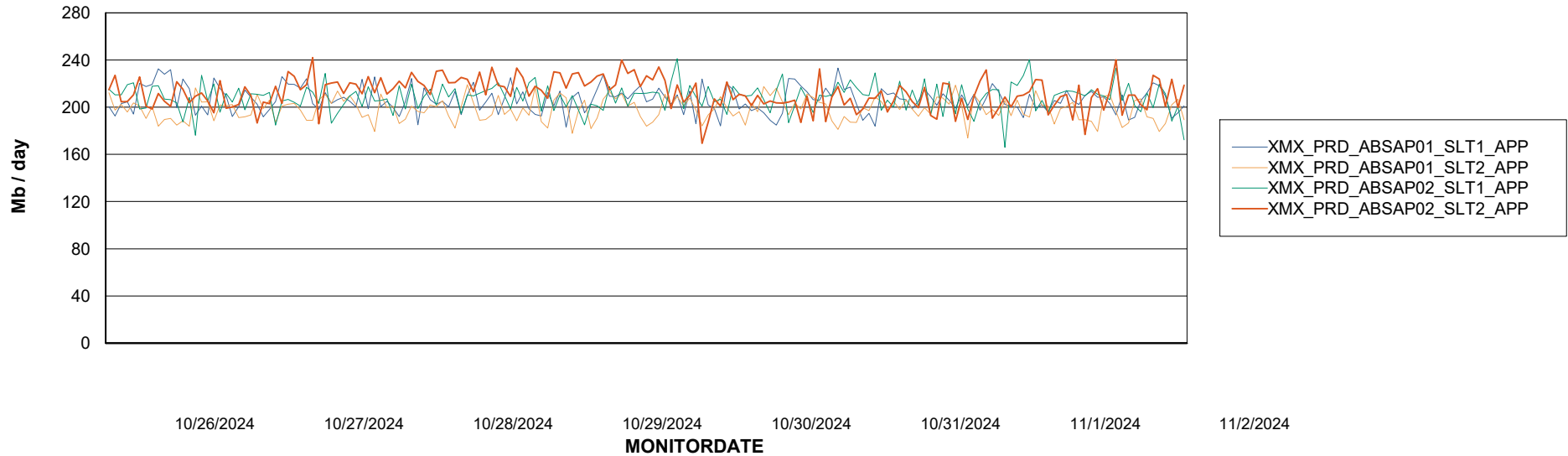
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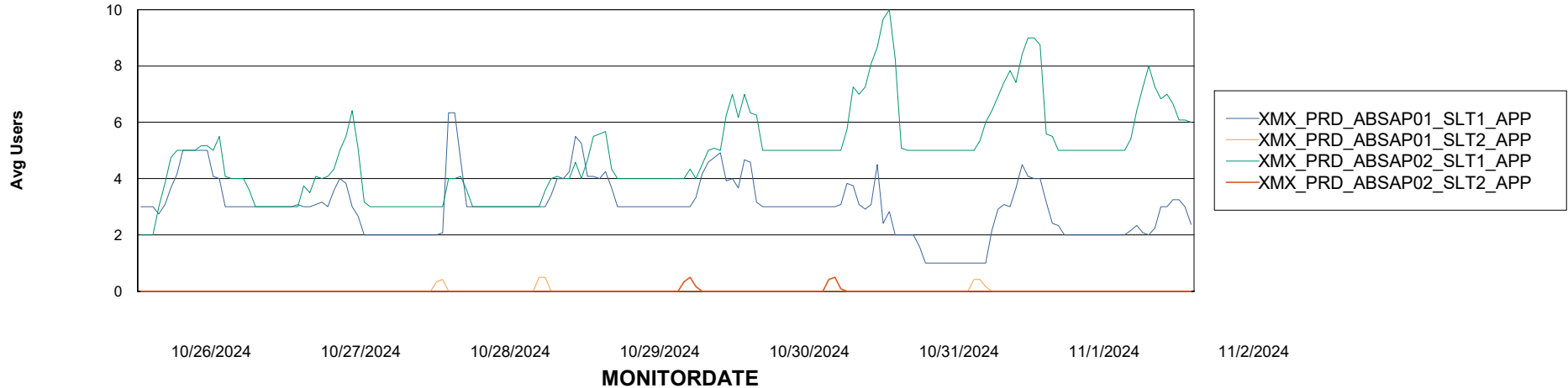


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



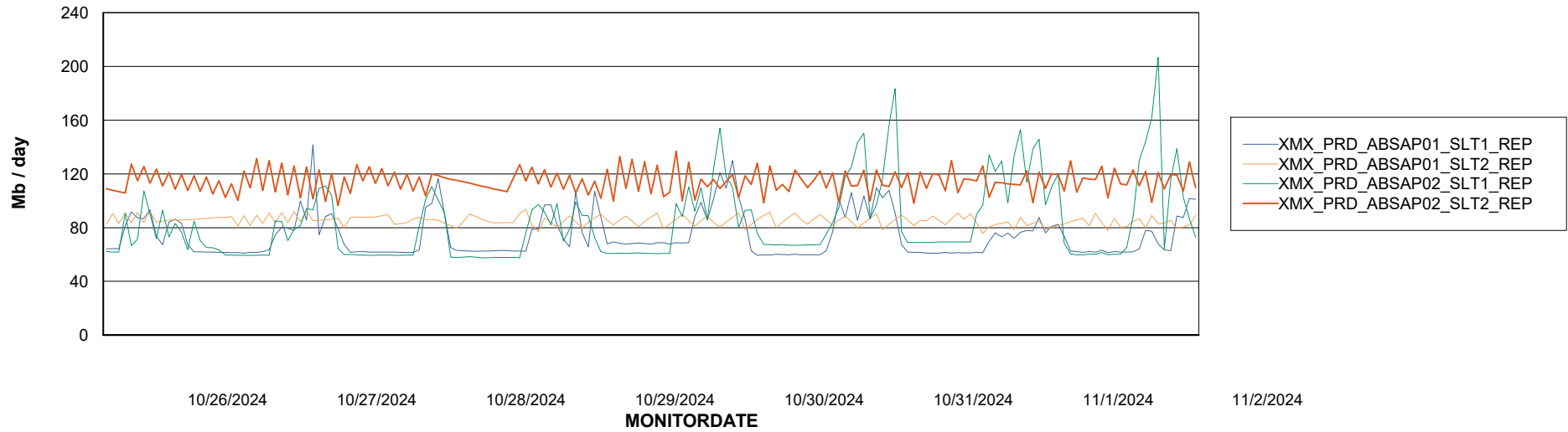
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



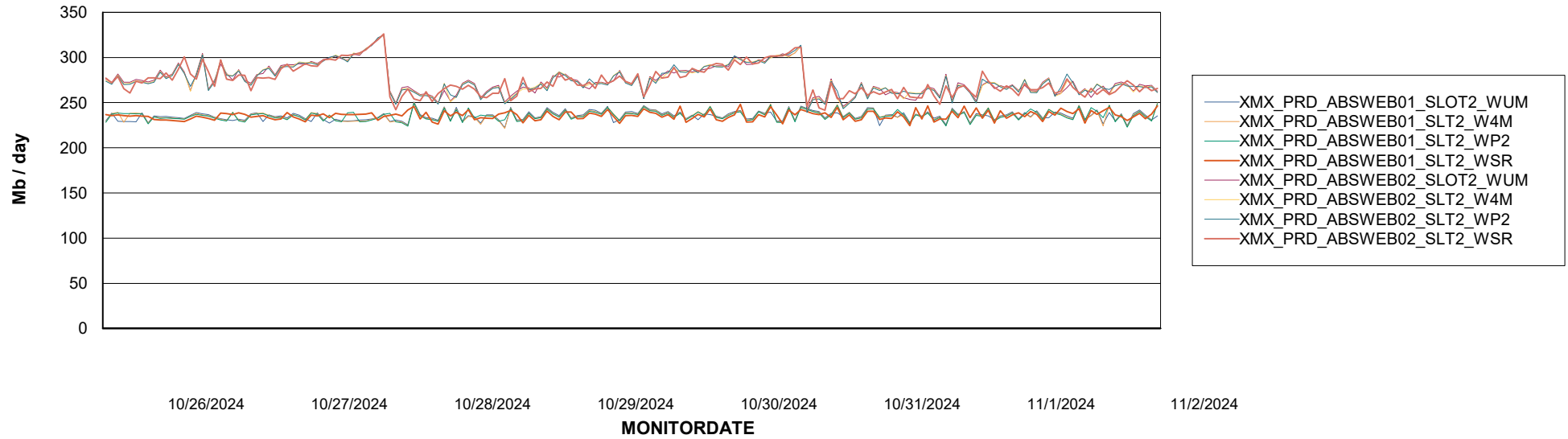
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

