

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/2/2024	36	149	95	21	900	710
11/1/2024	36	149	96	22	900	703
10/31/2024	36	149	96	22	900	703
10/30/2024	36	149	96	22	900	703
10/29/2024	36	149	96	22	900	703
10/28/2024	36	149	96	23	900	695
10/27/2024	36	149	95	22	900	703

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	50	89	44
11/1/2024	50	89	44
10/31/2024	50	89	44
10/30/2024	50	89	44
10/29/2024	49	89	45
10/28/2024	50	89	45
10/27/2024	50	89	45

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	58	79	33
11/1/2024	58	79	33
10/31/2024	58	79	33
10/30/2024	58	79	33
10/29/2024	58	79	33
10/28/2024	58	79	33
10/27/2024	58	79	33

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	43	79	45
11/1/2024	44	79	45
10/31/2024	44	79	45
10/30/2024	44	79	45
10/29/2024	44	79	45
10/28/2024	44	79	45
10/27/2024	44	79	45

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	40	149	89
11/1/2024	40	149	89
10/31/2024	40	149	89
10/30/2024	40	149	89
10/29/2024	40	149	89
10/28/2024	40	149	89
10/27/2024	40	149	89

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11/2/2024	44	149	84	16	1,638	1,374
11/1/2024	44	149	84	16	1,638	1,379
10/31/2024	44	149	83	16	1,638	1,379
10/30/2024	44	149	83	16	1,638	1,382
10/29/2024	44	149	83	15	1,638	1,388
10/28/2024	44	149	83	16	1,638	1,383
10/27/2024	44	149	83	17	1,638	1,363

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
11/2/2024	65	199	70	19	1,638	1,328	64	500	181
11/1/2024	65	199	70	19	1,638	1,331	69	500	157
10/31/2024	65	199	70	19	1,638	1,329	69	500	155
10/30/2024	65	199	70	19	1,638	1,330	69	500	154
10/29/2024	65	199	70	19	1,638	1,333	69	500	153
10/28/2024	65	199	70	19	1,638	1,335	76	500	121
10/27/2024	65	199	70	19	1,638	1,323	70	500	149

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	55	79	36
11/1/2024	55	79	36
10/31/2024	55	79	36
10/30/2024	55	79	36
10/29/2024	51	79	39
10/28/2024	51	79	39
10/27/2024	51	79	39

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Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	52	79	39
11/1/2024	52	79	39
10/31/2024	51	79	39
10/30/2024	52	79	39
10/29/2024	52	79	39
10/28/2024	52	79	39
10/27/2024	52	79	39

Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	37	149	95
11/1/2024	37	149	94
10/31/2024	37	149	94
10/30/2024	37	149	94
10/29/2024	37	149	94
10/28/2024	37	149	94
10/27/2024	37	149	94

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

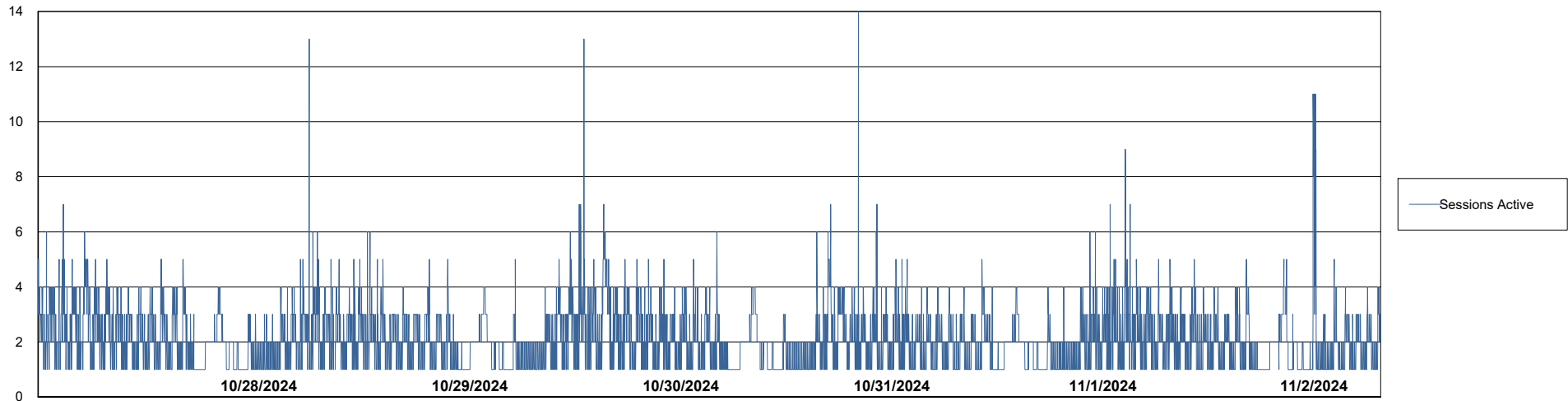
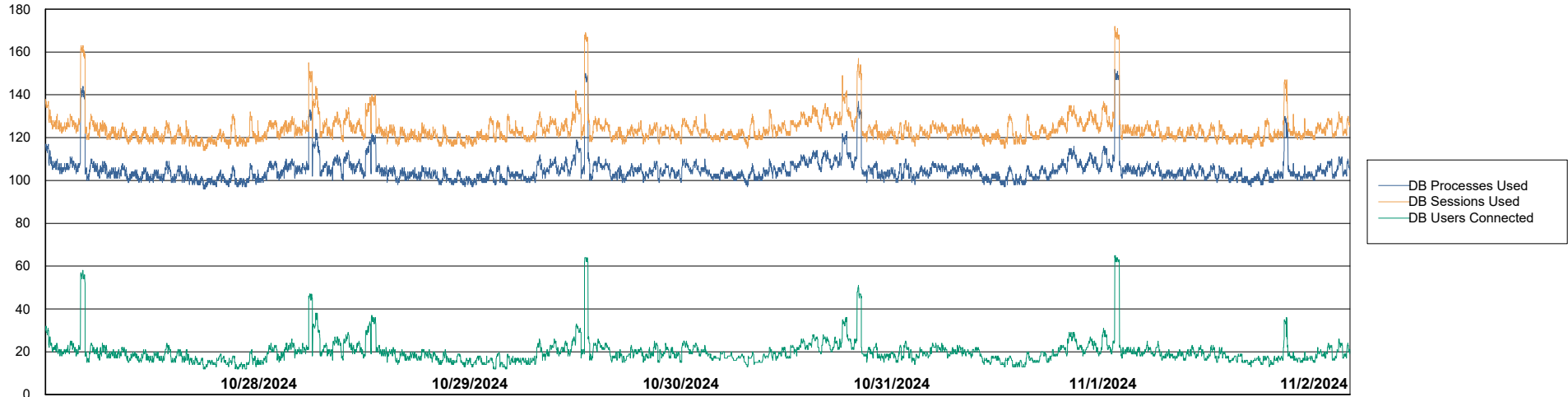
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11/2/2024	54	149	69
11/1/2024	53	149	70
10/31/2024	54	149	69
10/30/2024	54	149	69
10/29/2024	54	149	69
10/28/2024	54	149	69
10/27/2024	54	149	69

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



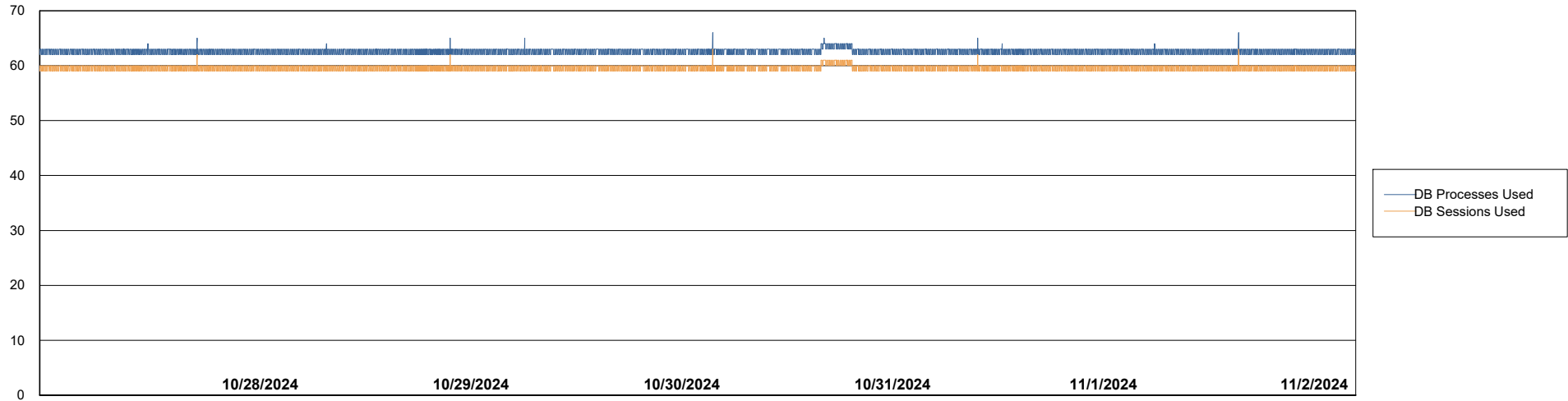
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000

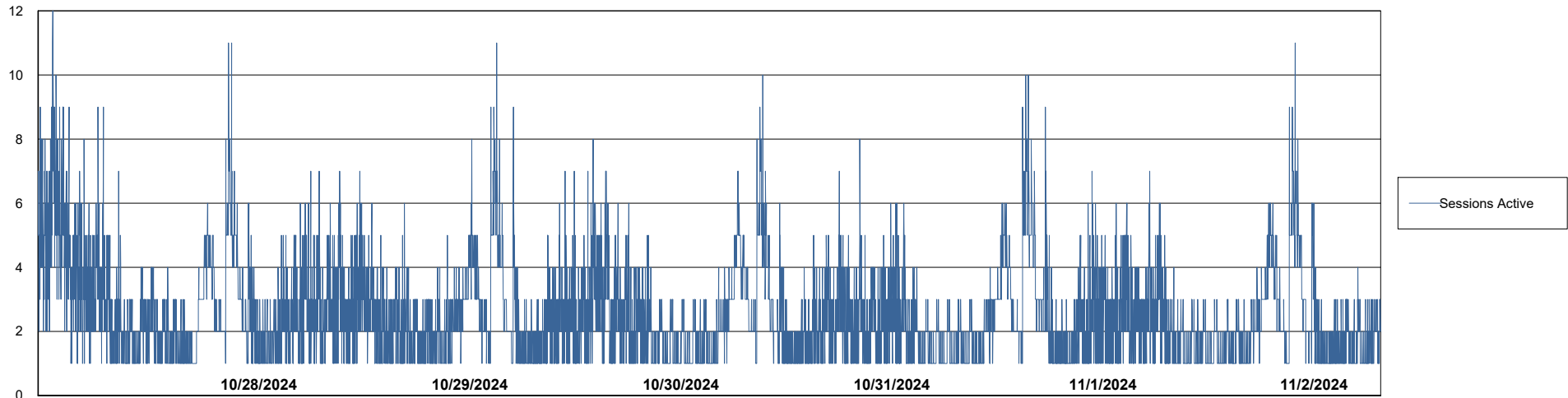
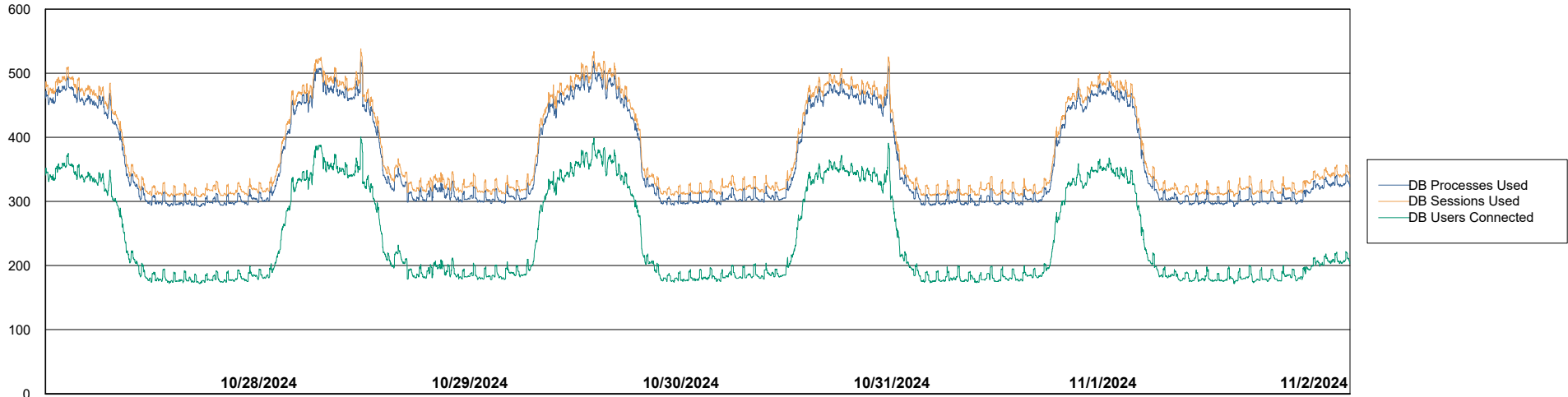


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



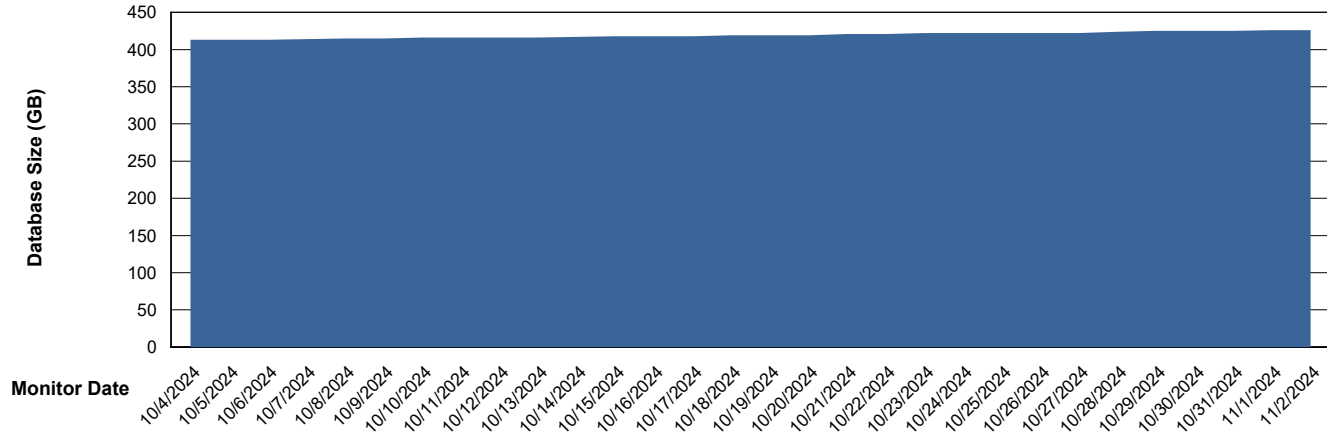
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



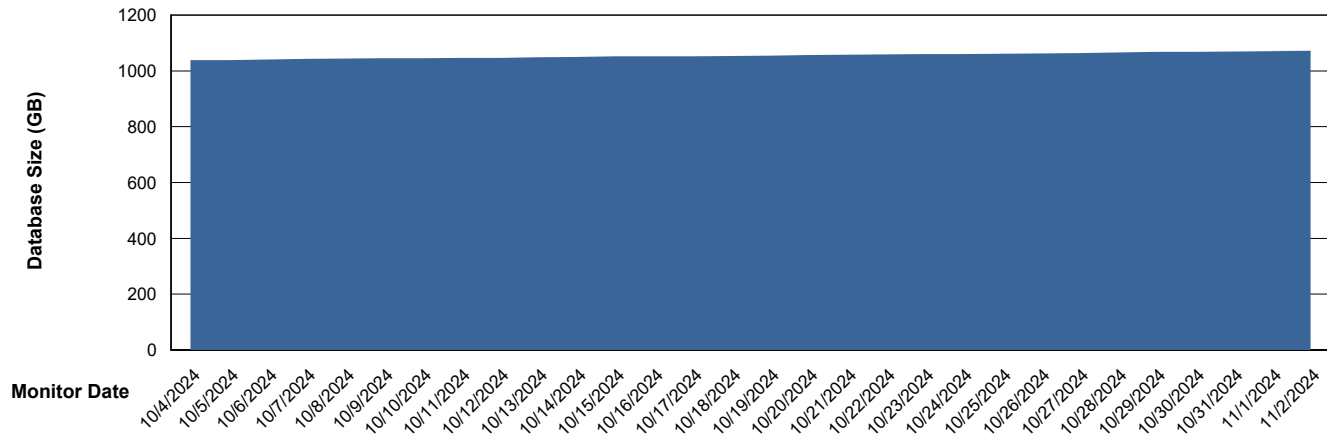
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/2/2024	ABSDATA	212	183	14
	INDX	281	239	15
11/1/2024	ABSDATA	212	183	14
	INDX	281	238	15
10/31/2024	ABSDATA	212	183	14
	INDX	281	238	15
10/30/2024	ABSDATA	212	183	14
	INDX	281	238	15
10/29/2024	ABSDATA	212	183	14
	INDX	281	238	15
10/28/2024	ABSDATA	212	182	14
	INDX	281	238	15
10/27/2024	ABSDATA	212	182	14
	INDX	281	236	16

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11/2/2024	ABSDATA	1,152	1,002	13
	INDX	57	49	13
11/1/2024	ABSDATA	1,152	1,001	13
	INDX	57	49	13
10/31/2024	ABSDATA	1,152	1,000	13
	INDX	57	49	13
10/30/2024	ABSDATA	1,152	1,000	13
	INDX	57	49	13
10/29/2024	ABSDATA	1,152	998	13
	INDX	57	49	14
10/28/2024	ABSDATA	1,152	997	13
	INDX	57	49	14
10/27/2024	ABSDATA	1,152	995	14
	INDX	57	49	14

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 28/10/2024	Tue 29/10/2024	Wed 30/10/2024	Thu 31/10/2024	Fri 1/11/2024	Sat 2/11/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Mon, 28-10-2024	None
Sun, 27-10-2024	None
Sun, 27-10-2024	None
Mon, 28-10-2024	None
Tue, 29-10-2024	None
Wed, 30-10-2024	None
Fri, 1-11-2024	None
Sat, 2-11-2024	None
Fri, 1-11-2024	None
Thu, 31-10-2024	None
Wed, 30-10-2024	None
Sat, 2-11-2024	None
Tue, 29-10-2024	None
Thu, 31-10-2024	None

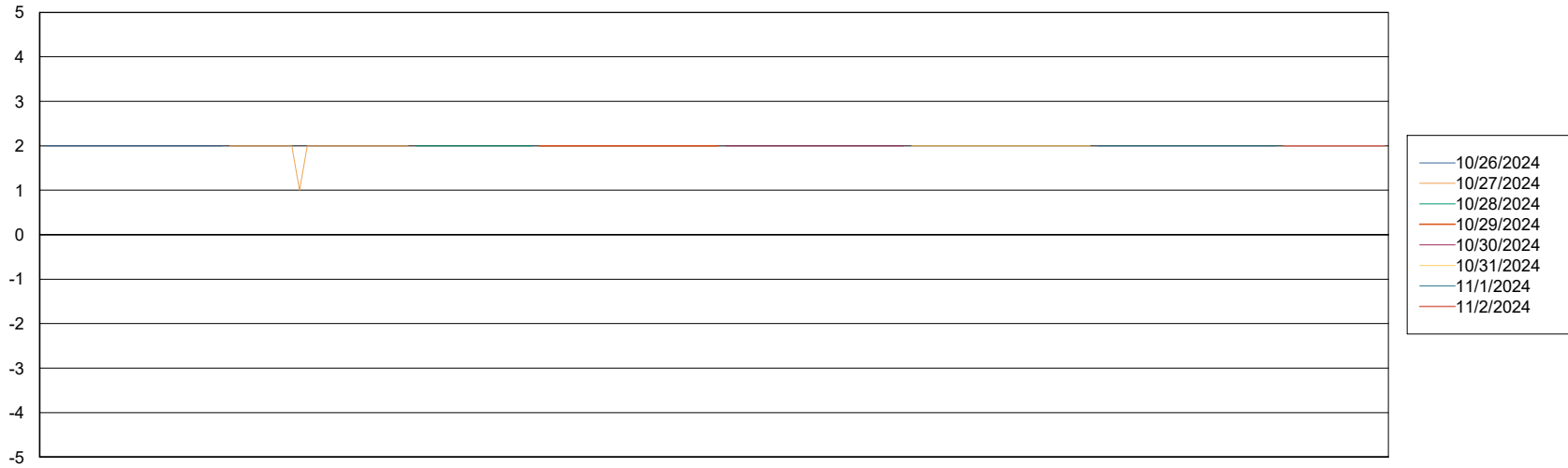
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Standby Database Health JSG\_Production (24/7)

### Recovery lag for last 7 days



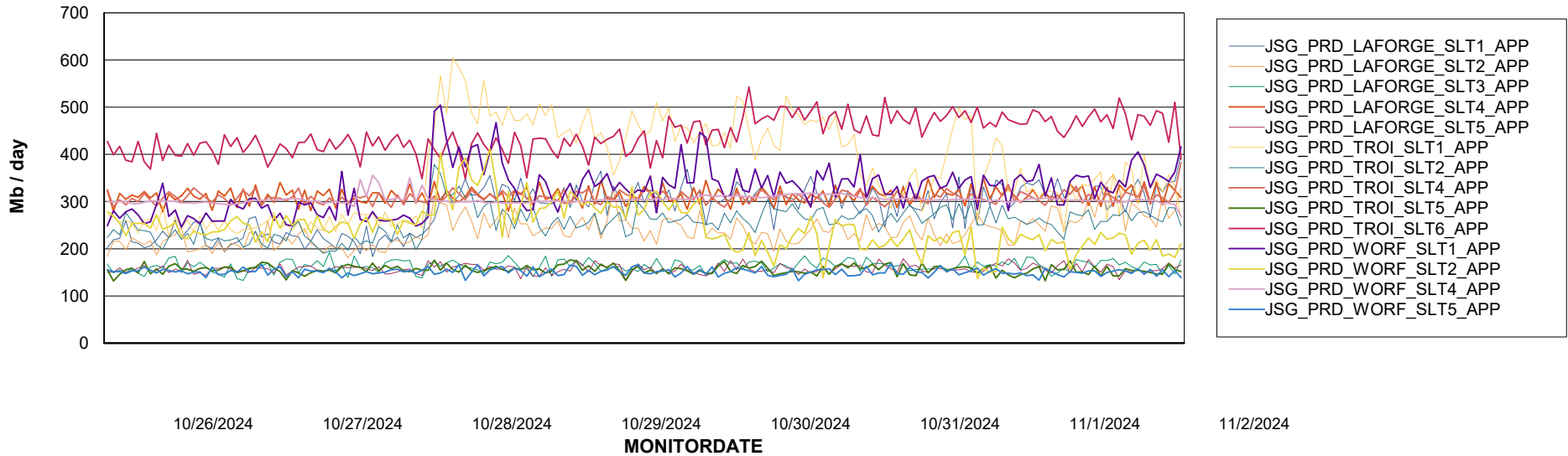
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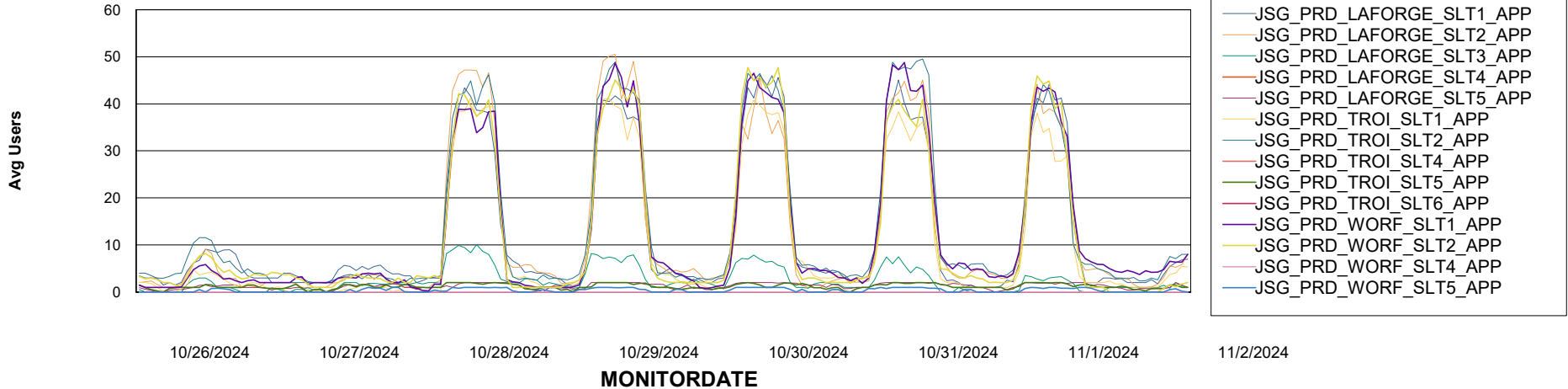


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



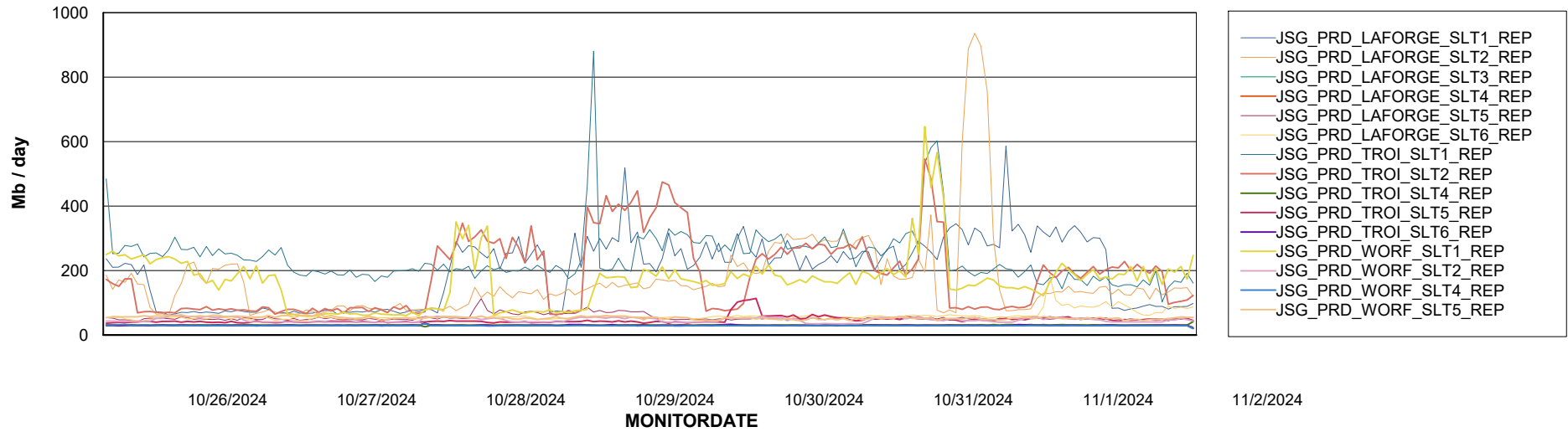
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



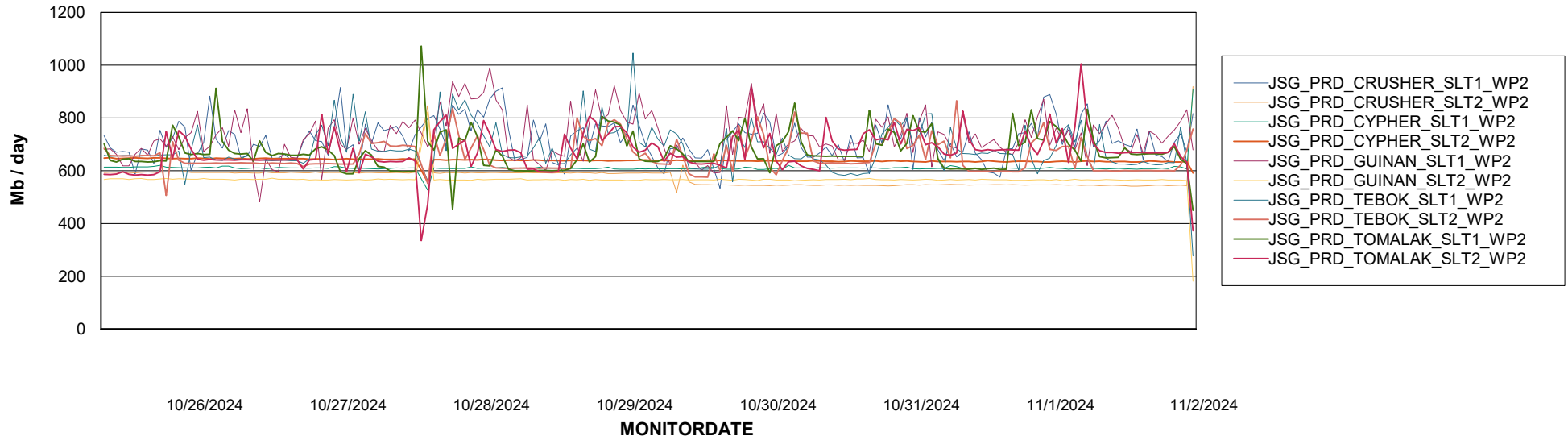
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

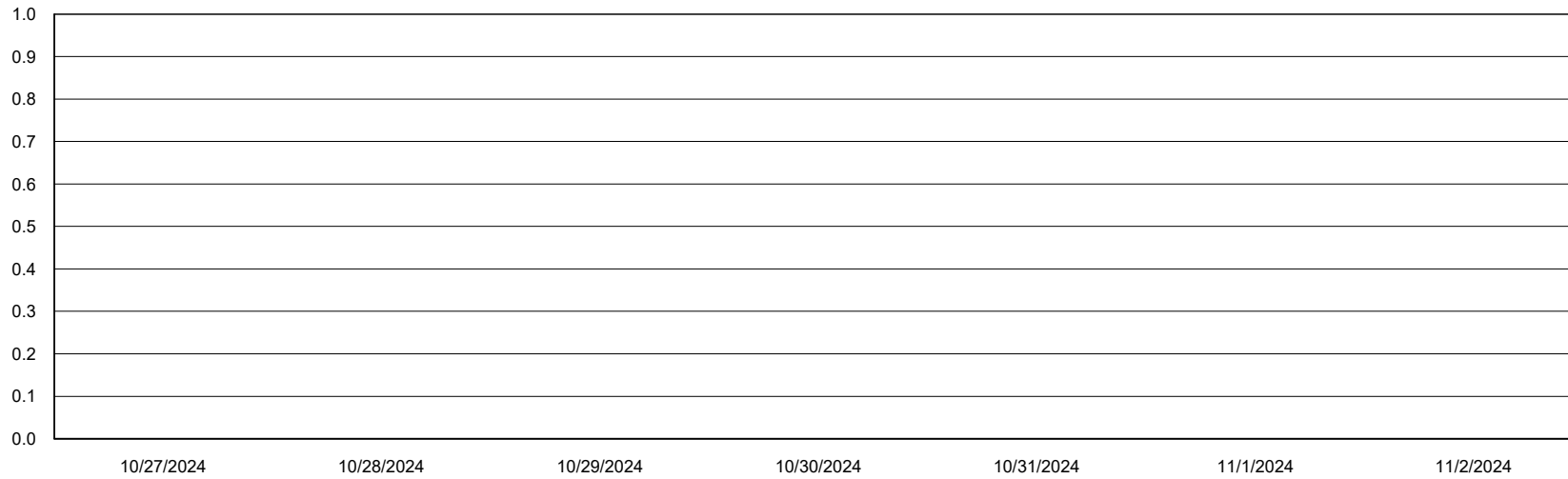


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP