

# Weekly SLA Customer Report

Customer ELI\_Production  
 Database ID 62



Harddisk Usage ELI\_PRD\_FRASEQXPRDDB04-BI

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|-------------------------------|------------------------------|
| 11/2/2024  | 28                       | 34                         | 25                        | 46                         | 350                         | 189                        | 28                          | 599                           | 429                          |
| 11/1/2024  | 28                       | 34                         | 25                        | 29                         | 350                         | 249                        | 23                          | 599                           | 463                          |
| 10/31/2024 | 28                       | 34                         | 25                        | 38                         | 350                         | 218                        | 23                          | 599                           | 463                          |
| 10/30/2024 | 28                       | 34                         | 25                        | 47                         | 350                         | 187                        | 23                          | 599                           | 463                          |
| 10/29/2024 | 28                       | 34                         | 25                        | 55                         | 350                         | 157                        | 23                          | 599                           | 463                          |
| 10/28/2024 | 28                       | 34                         | 25                        | 63                         | 350                         | 131                        | 24                          | 599                           | 457                          |
| 10/27/2024 | 28                       | 34                         | 25                        | 68                         | 350                         | 111                        | 30                          | 599                           | 417                          |

Harddisk Usage ELI\_PRD\_FRASINTPRDDB01

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /backup |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-------------------------------|--------------------------------|-------------------------------|----------------------------|
| 11/2/2024  | 46                       | 26                         | 14                        | 87                          | 100                           | 13                           | 95                            | 150                            | 8                             | 95                         |
| 11/1/2024  | 46                       | 26                         | 14                        | 87                          | 100                           | 13                           | 95                            | 150                            | 8                             | 95                         |
| 10/31/2024 | 46                       | 26                         | 14                        | 87                          | 100                           | 13                           | 95                            | 150                            | 8                             | 95                         |
| 10/30/2024 | 46                       | 26                         | 14                        | 88                          | 100                           | 12                           | 95                            | 150                            | 8                             | 95                         |
| 10/29/2024 | 46                       | 26                         | 14                        | 88                          | 100                           | 12                           | 95                            | 150                            | 8                             | 95                         |
| 10/28/2024 | 46                       | 26                         | 14                        | 88                          | 100                           | 12                           | 95                            | 150                            | 7                             | 95                         |
| 10/27/2024 | 46                       | 26                         | 14                        | 88                          | 100                           | 12                           | 95                            | 150                            | 8                             | 95                         |

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Harddisk Usage ELI\_PRD\_FRASINTQUADB01

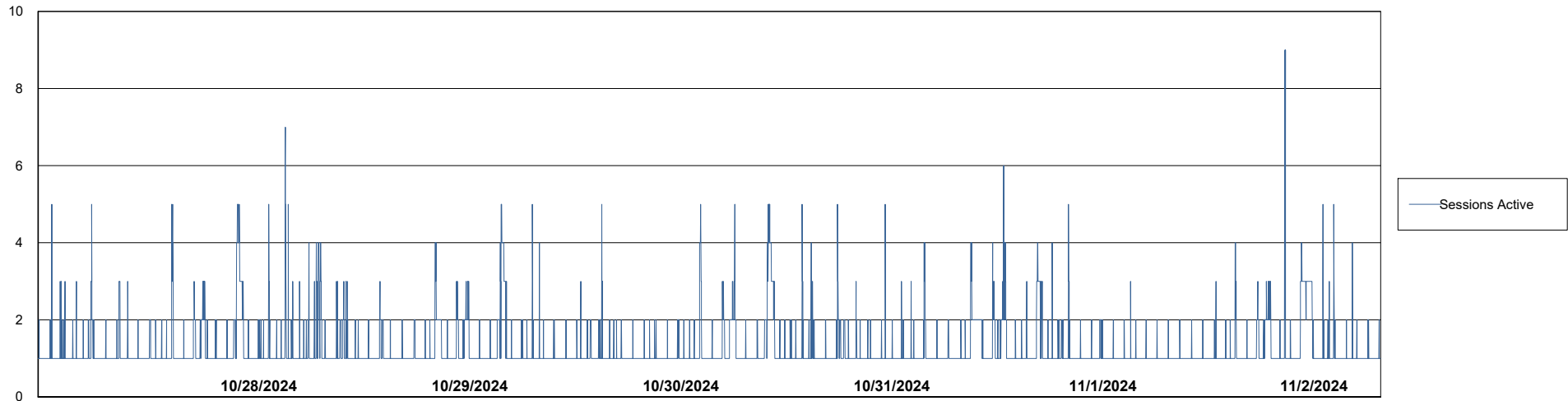
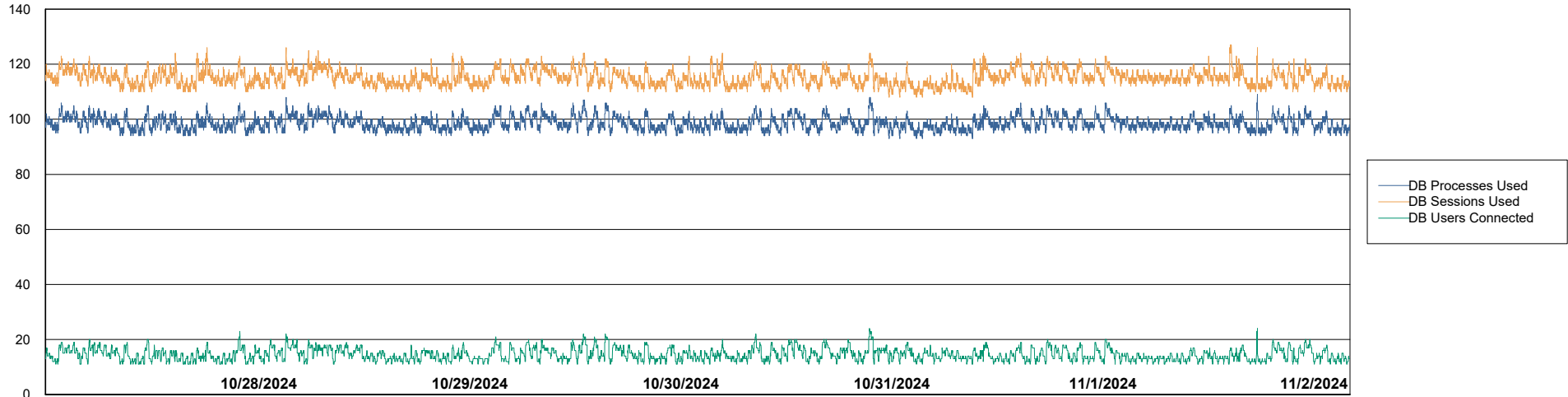
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 11/2/2024  | 51                       | 26                         | 13                        | 74                          | 100                           | 26                           | 15                          | 1,170                         | 996                          |
| 11/1/2024  | 51                       | 26                         | 13                        | 74                          | 100                           | 26                           | 15                          | 1,170                         | 996                          |
| 10/31/2024 | 51                       | 26                         | 13                        | 74                          | 100                           | 26                           | 14                          | 1,170                         | 1,006                        |
| 10/30/2024 | 51                       | 26                         | 13                        | 74                          | 100                           | 26                           | 14                          | 1,170                         | 1,008                        |
| 10/29/2024 | 51                       | 26                         | 13                        | 74                          | 100                           | 26                           | 15                          | 1,170                         | 994                          |
| 10/28/2024 | 51                       | 26                         | 13                        | 75                          | 100                           | 25                           | 15                          | 1,170                         | 991                          |
| 10/27/2024 | 51                       | 26                         | 13                        | 75                          | 100                           | 25                           | 15                          | 1,170                         | 998                          |

# Weekly SLA Customer Report

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## Database Performance ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

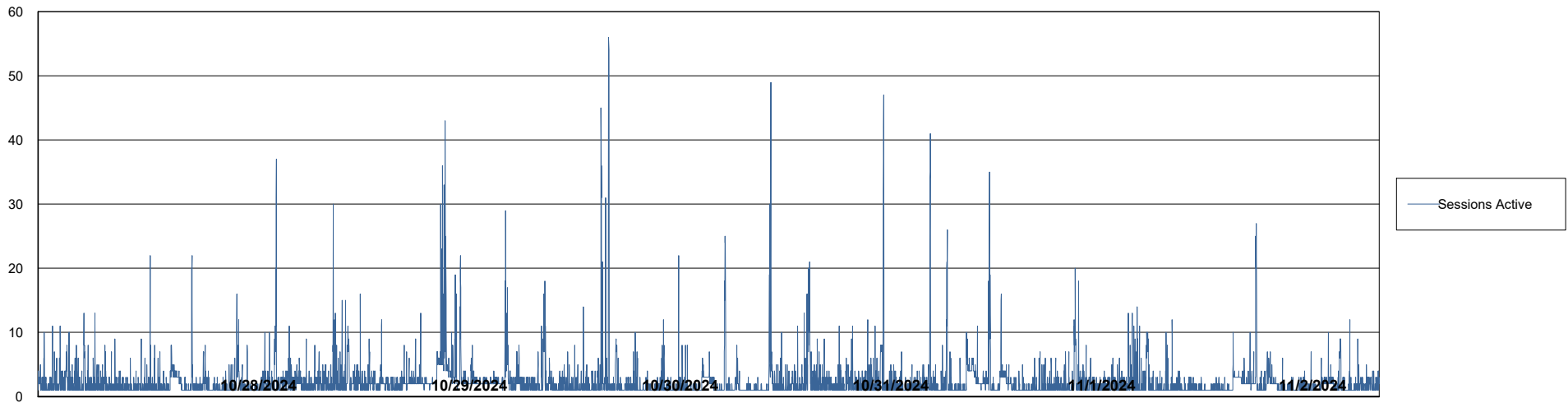
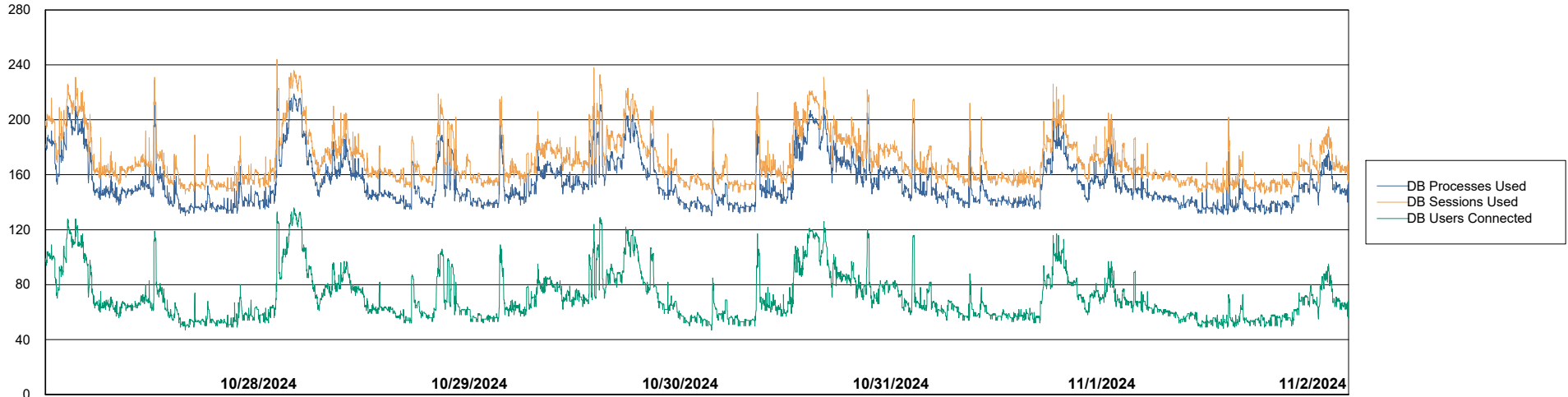


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Customer ELI\_Production  
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## Database Performance ELI\_PRD\_FRASINTPRDDB01\_ABS1



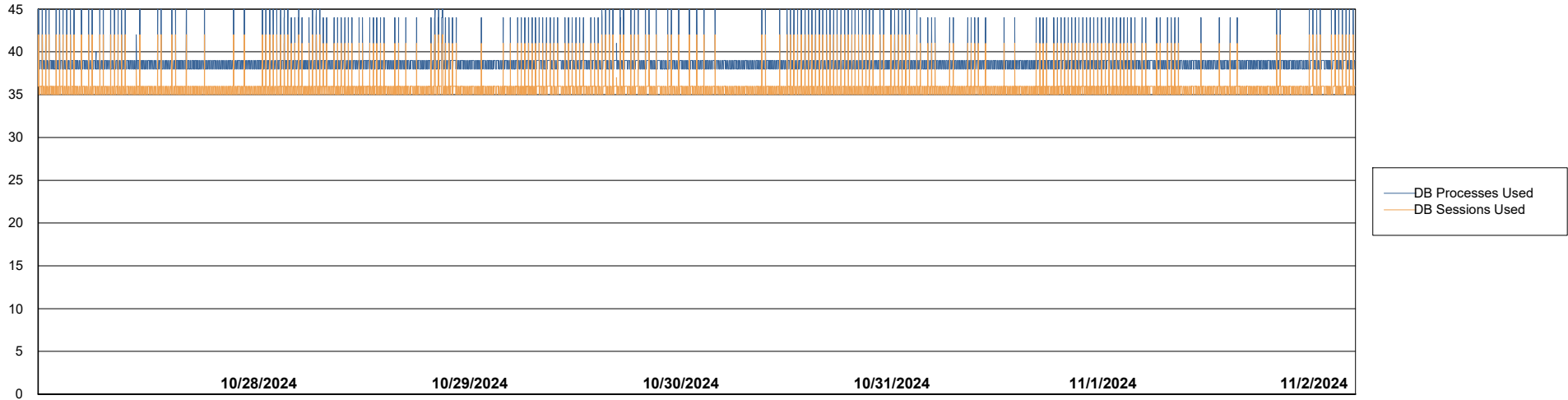
# Weekly SLA Customer Report

Customer ELI\_Production  
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Database Performance ELI\_PRD\_FRASINTQUADB01\_HSBABS1

DB Processes Max 1,000



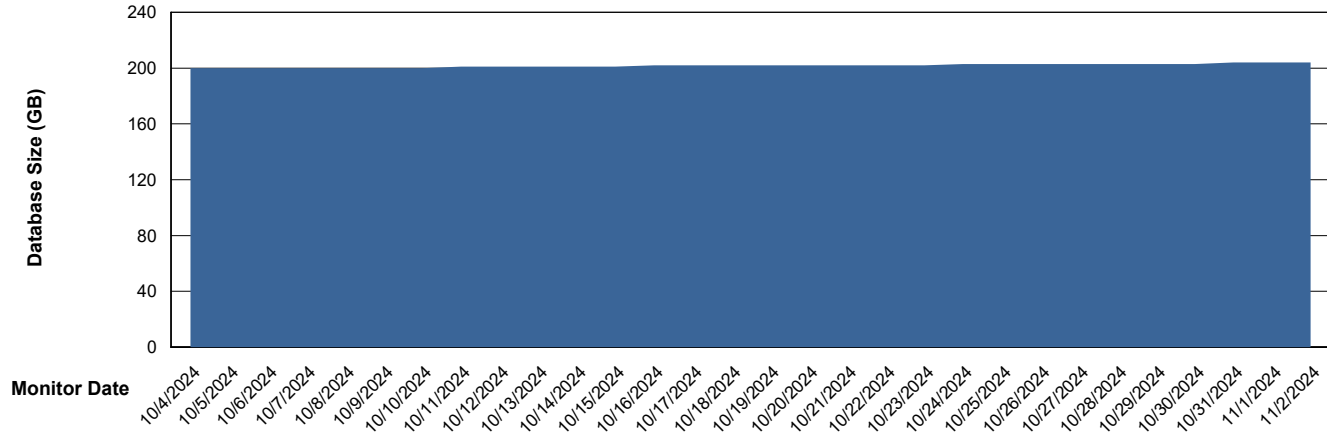
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Customer ELI\_Production  
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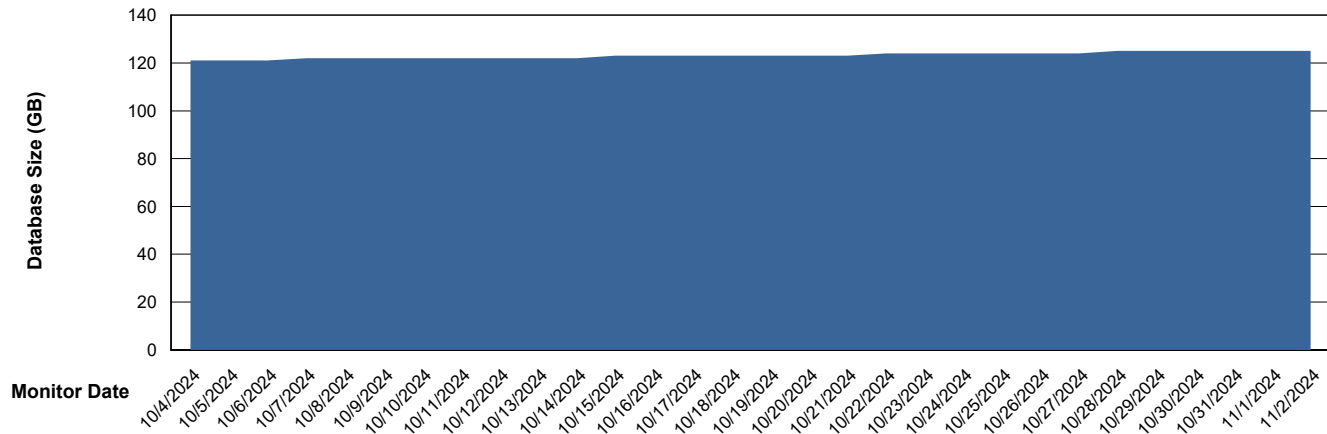
DATABASE SIZE ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

### Database growth over last month



DATABASE SIZE ELI\_PRD\_FRASINTPRDDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer ELI\_Production  
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Database Tablespace ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/2/2024  | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 101           | 27              |
| 11/1/2024  | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 101           | 27              |
| 10/31/2024 | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 100           | 27              |
| 10/30/2024 | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 100           | 27              |
| 10/29/2024 | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 100           | 27              |
| 10/28/2024 | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 100           | 28              |
| 10/27/2024 | ABSDATA         | 148           | 100           | 32              |
|            | INDX            | 138           | 100           | 28              |

# Weekly SLA Customer Report

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Database Tablespace **ELI\_PRD\_FRASINTPRDDB01\_ABS1**

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 11/2/2024  | ABSDATA         | 295           | 56            | 81              |
|            | INDX            | 67            | 54            | 19              |
| 11/1/2024  | ABSDATA         | 295           | 55            | 81              |
|            | INDX            | 67            | 54            | 20              |
| 10/31/2024 | ABSDATA         | 295           | 55            | 81              |
|            | INDX            | 67            | 54            | 20              |
| 10/30/2024 | ABSDATA         | 295           | 55            | 81              |
|            | INDX            | 67            | 54            | 20              |
| 10/29/2024 | ABSDATA         | 295           | 55            | 81              |
|            | INDX            | 67            | 53            | 20              |
| 10/28/2024 | ABSDATA         | 295           | 55            | 81              |
|            | INDX            | 67            | 53            | 20              |
| 10/27/2024 | ABSDATA         | 295           | 55            | 81              |
|            | INDX            | 67            | 53            | 21              |

BI Status and last ETL error for **ELI\_PRD\_FRASEQXPRDDB04-BI\_ABS1**

|                                     | Mon 28/10/2024 | Tue 29/10/2024 | Wed 30/10/2024 | Thu 31/10/2024 | Fri 1/11/2024 | Sat 2/11/2024 |
|-------------------------------------|----------------|----------------|----------------|----------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK             | OK             | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK             | OK             | OK            | OK            |

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| BI last ETL error for | ELI_PRD_FRASEQXPRDDB04-BI_ABS1 |
|-----------------------|--------------------------------|
|-----------------------|--------------------------------|

|                 |      |
|-----------------|------|
| Thu, 31-10-2024 | None |
| Tue, 29-10-2024 | None |
| Mon, 28-10-2024 | None |
| Fri, 1-11-2024  | None |
| Sat, 2-11-2024  | None |
| Tue, 29-10-2024 | None |
| Mon, 28-10-2024 | None |
| Wed, 30-10-2024 | None |
| Sun, 27-10-2024 | None |
| Sun, 27-10-2024 | None |
| Wed, 30-10-2024 | None |
| Thu, 31-10-2024 | None |
| Fri, 1-11-2024  | None |
| Sat, 2-11-2024  | None |

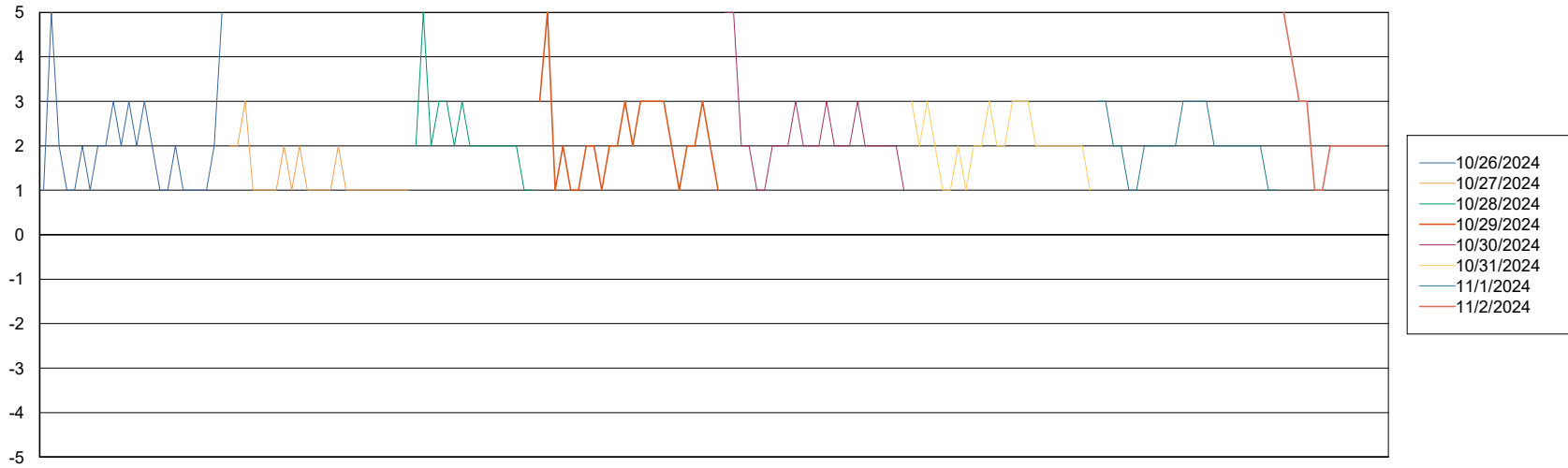
# Weekly SLA Customer Report

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Standby Database Health ELI\_Production

### Recovery lag for last 7 days



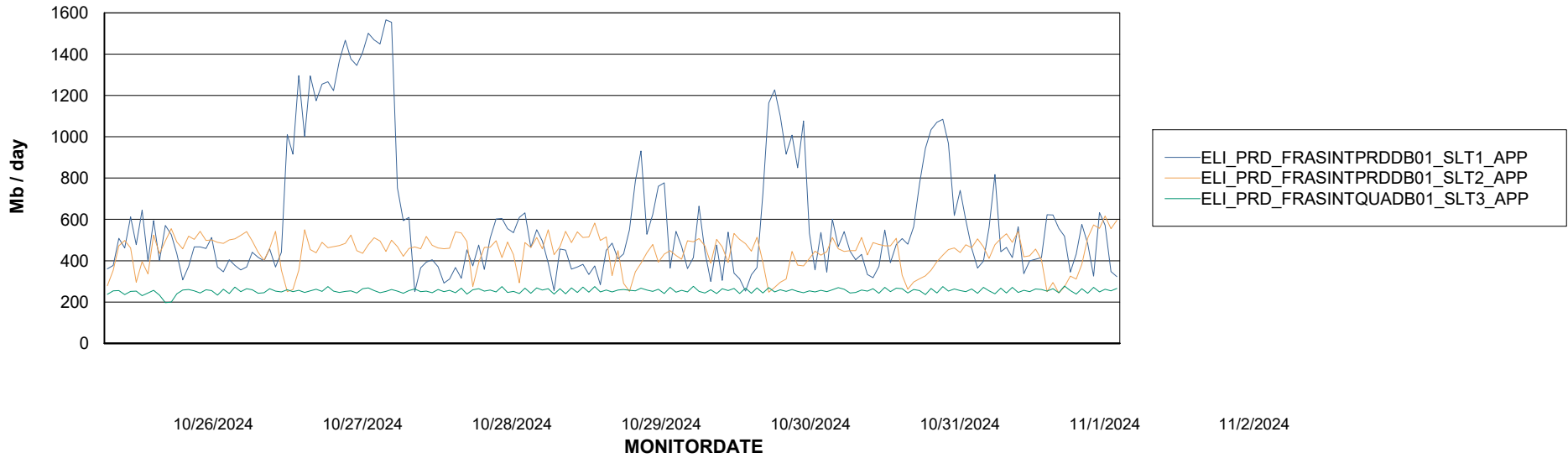
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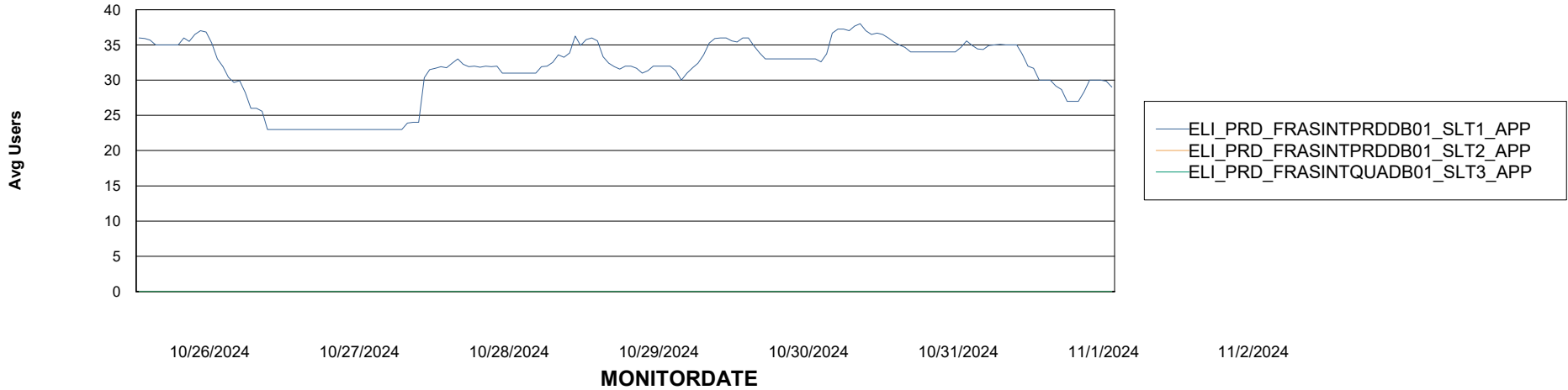


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



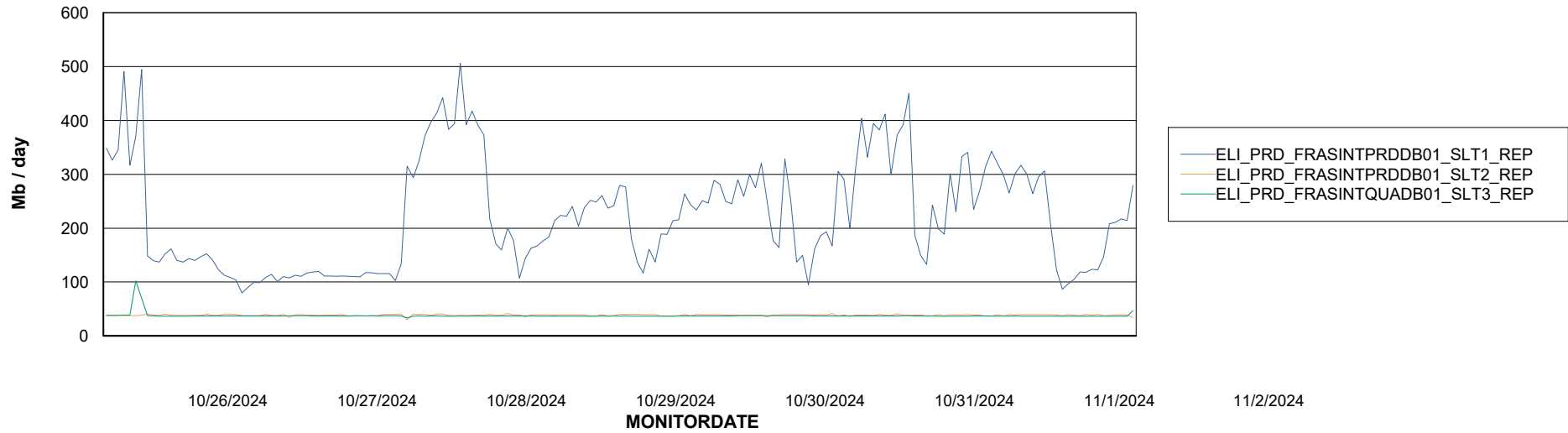
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



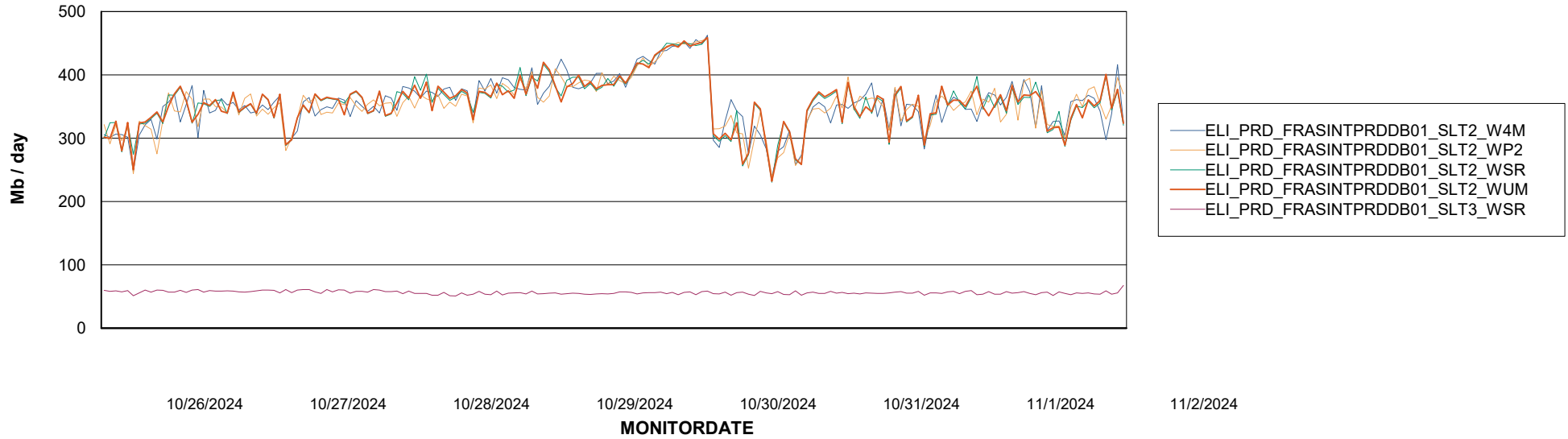
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

