

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/26/2024	69	50	16	65	50	18
10/25/2024	69	50	16	65	50	18
10/24/2024	69	50	16	65	50	18
10/23/2024	69	50	16	65	50	18
10/22/2024	69	50	16	65	50	18
10/21/2024	69	50	16	65	50	18
10/20/2024	69	50	16	65	50	17

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/26/2024	77	50	12	74	50	13
10/25/2024	77	50	12	73	50	13
10/24/2024	77	50	12	74	50	13
10/23/2024	77	50	12	74	50	13
10/22/2024	77	50	12	74	50	13
10/21/2024	77	50	12	74	50	13
10/20/2024	77	50	12	74	50	13

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/26/2024	77	50	12	73	50	14
10/25/2024	77	50	12	73	50	14
10/24/2024	77	50	12	73	50	14
10/23/2024	77	50	12	73	50	14
10/22/2024	77	50	12	73	50	14
10/21/2024	77	50	12	73	50	13
10/20/2024	77	50	12	74	50	13

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/26/2024	77	50	12	75	50	13
10/25/2024	77	50	12	74	50	13
10/24/2024	77	50	12	75	50	13
10/23/2024	77	50	12	75	50	13
10/22/2024	77	50	12	75	50	13
10/21/2024	77	50	12	75	50	13
10/20/2024	77	50	12	75	50	12

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/26/2024	38	50	31	19	1,500	1,216	36	50	32
10/25/2024	38	50	31	14	1,500	1,285	36	50	32
10/24/2024	38	50	31	11	1,500	1,330	36	50	32
10/23/2024	38	50	31	15	1,500	1,280	36	50	32
10/22/2024	38	50	31	26	1,500	1,105	36	50	32
10/21/2024	38	50	31	24	1,500	1,133	36	50	32
10/20/2024	30	50	35	13	1,500	1,302	40	50	30

Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/26/2024	75	100	25	19	1,500	1,216	16	400	337
10/25/2024	75	100	25	14	1,500	1,285	16	400	336
10/24/2024	75	100	25	11	1,500	1,330	16	400	337
10/23/2024	75	100	25	15	1,500	1,280	16	400	337
10/22/2024	75	100	25	26	1,500	1,105	16	400	335
10/21/2024	75	100	25	24	1,500	1,132	16	400	336
10/20/2024	74	100	26	13	1,500	1,302	16	400	338

# Weekly SLA Customer Report

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## Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/26/2024	75	100	25	19	1,500	1,216	14	1,000	862
10/25/2024	75	100	25	14	1,500	1,285	14	1,000	861
10/24/2024	75	100	25	11	1,500	1,330	14	1,000	860
10/23/2024	75	100	25	15	1,500	1,280	15	1,000	850
10/22/2024	75	100	25	26	1,500	1,105	17	1,000	834
10/21/2024	75	100	25	24	1,500	1,133	16	1,000	837
10/20/2024	74	100	26	13	1,500	1,302	16	1,000	838

## Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/26/2024	73	100	27	19	1,500	1,216	17	1,000	828
10/25/2024	73	100	27	14	1,500	1,285	17	1,000	827
10/24/2024	73	100	27	11	1,500	1,330	17	1,000	825
10/23/2024	73	100	27	15	1,500	1,280	18	1,000	815
10/22/2024	73	100	27	26	1,500	1,105	20	1,000	799
10/21/2024	73	100	27	24	1,500	1,133	20	1,000	805
10/20/2024	73	100	27	13	1,500	1,302	19	1,000	807

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
10/26/2024	62	30	11	42	100	58	19	1,500	1,216
10/25/2024	62	30	11	42	100	58	14	1,500	1,285
10/24/2024	62	30	11	42	100	58	11	1,500	1,330
10/23/2024	62	30	11	42	100	58	15	1,500	1,280
10/22/2024	62	30	11	42	100	58	26	1,500	1,105
10/21/2024	62	30	11	42	100	58	24	1,500	1,132
10/20/2024	62	30	11	42	100	58	13	1,500	1,302

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

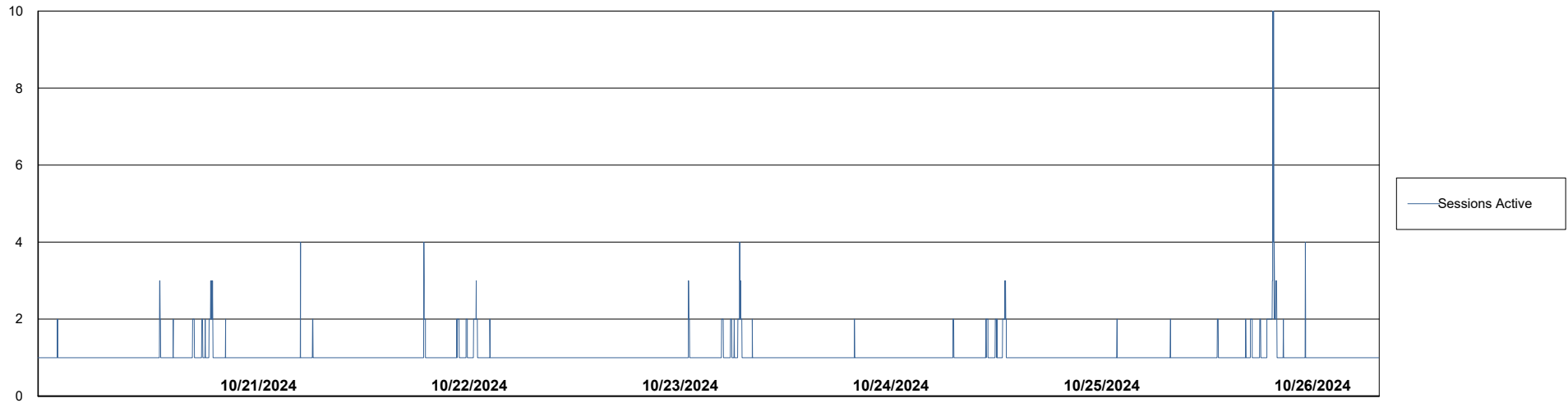
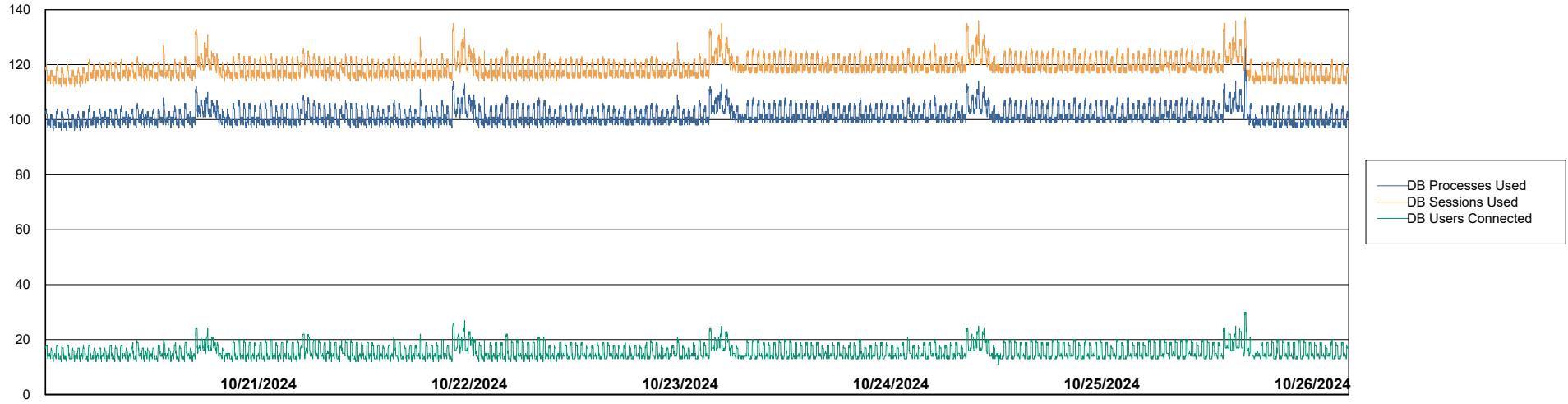
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/26/2024	49	100	51
10/25/2024	49	100	51
10/24/2024	49	100	51
10/23/2024	50	100	50
10/22/2024	51	100	49
10/21/2024	51	100	49
10/20/2024	45	100	55

# Weekly SLA Customer Report

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## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

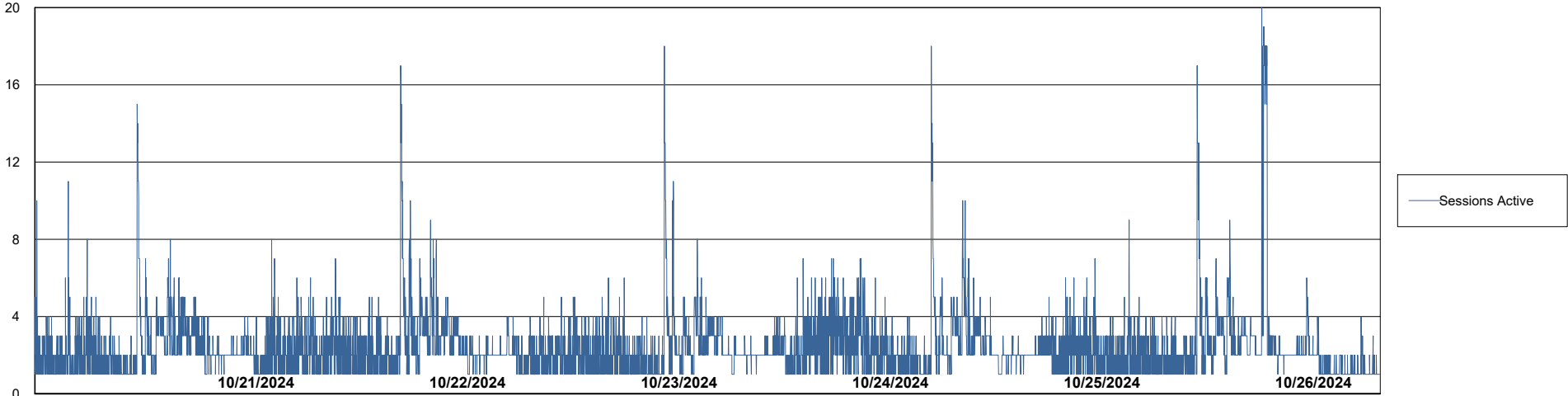
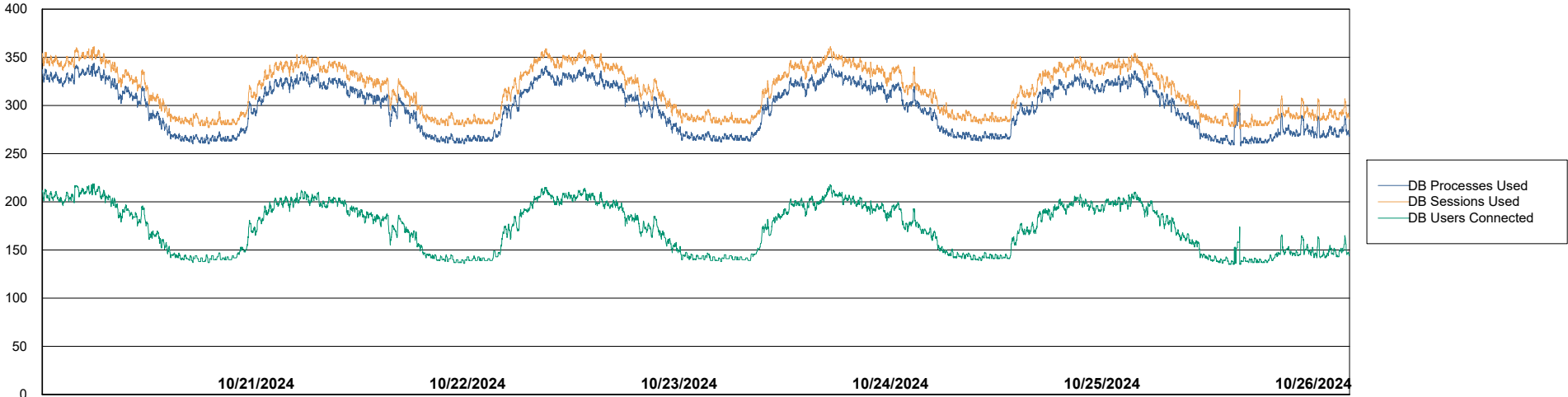


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Performance KLH\_PRD\_SRSDDB01\_ABS1



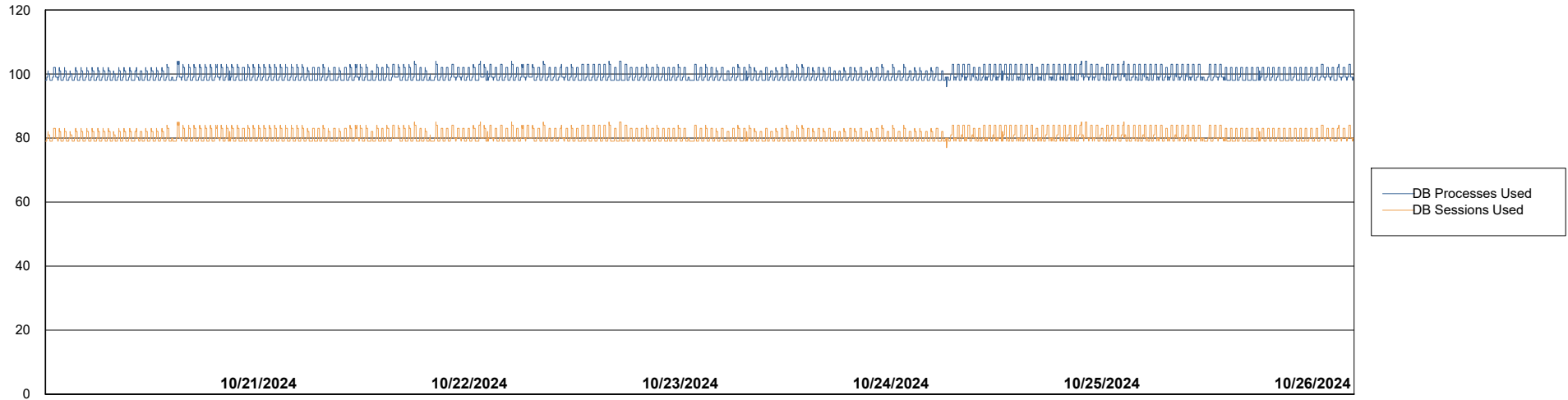
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



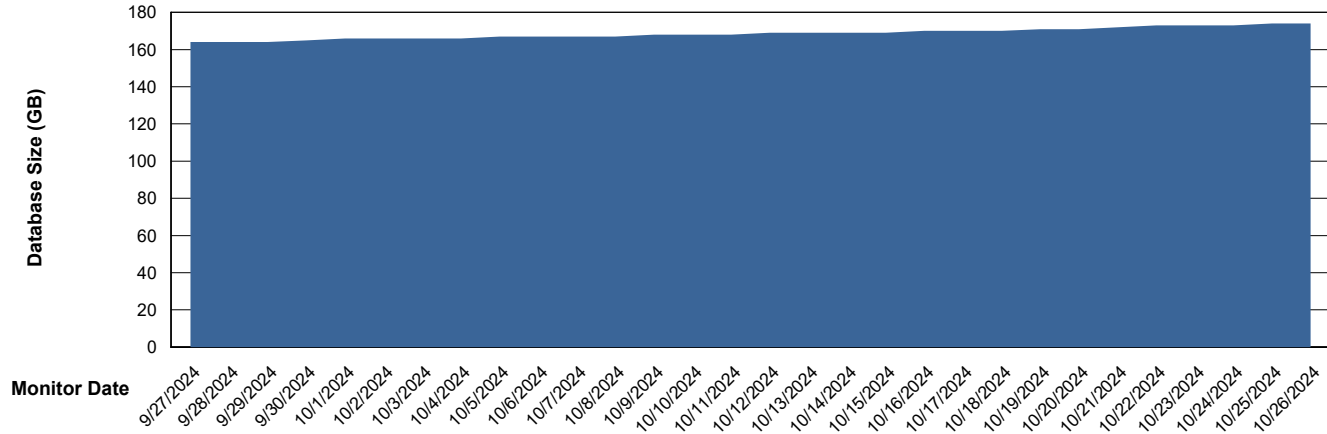
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



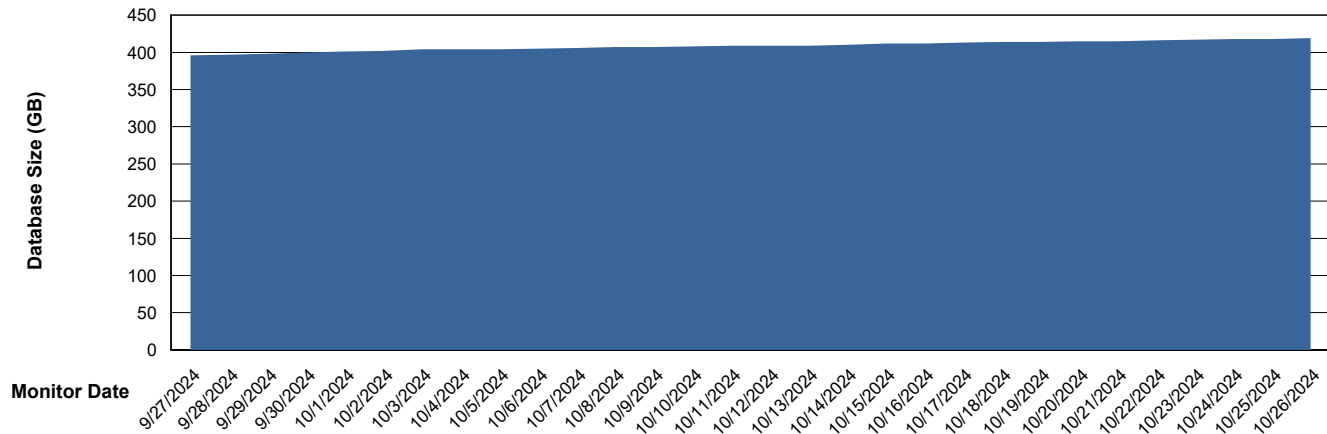
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
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Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/26/2024	ABSDATA	80	59	27
	INDX	120	100	17
10/25/2024	ABSDATA	80	58	27
	INDX	120	100	17
10/24/2024	ABSDATA	80	58	27
	INDX	120	99	17
10/23/2024	ABSDATA	80	58	27
	INDX	120	99	18
10/22/2024	ABSDATA	80	58	27
	INDX	120	99	18
10/21/2024	ABSDATA	80	58	28
	INDX	120	99	18
10/20/2024	ABSDATA	80	57	28
	INDX	120	98	18

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/26/2024	ABSDATA	480	392	18
	INDX	12	9	25
10/25/2024	ABSDATA	480	391	18
	INDX	12	9	25
10/24/2024	ABSDATA	480	391	19
	INDX	12	9	25
10/23/2024	ABSDATA	480	390	19
	INDX	12	9	25
10/22/2024	ABSDATA	480	389	19
	INDX	12	9	25
10/21/2024	ABSDATA	480	389	19
	INDX	12	9	25
10/20/2024	ABSDATA	480	388	19
	INDX	12	9	26

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 21/10/2024	Tue 22/10/2024	Wed 23/10/2024	Thu 24/10/2024	Fri 25/10/2024	Sat 26/10/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	KLH_PRD_SRSBIDB01_ABS1
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Fri, 25-10-2024	None
Fri, 25-10-2024	None
Sun, 20-10-2024	None
Tue, 22-10-2024	None
Sat, 26-10-2024	None
Tue, 22-10-2024	None
Sun, 20-10-2024	None
Mon, 21-10-2024	None
Sat, 26-10-2024	None
Mon, 21-10-2024	None
Thu, 24-10-2024	None
Wed, 23-10-2024	None
Wed, 23-10-2024	None
Thu, 24-10-2024	None

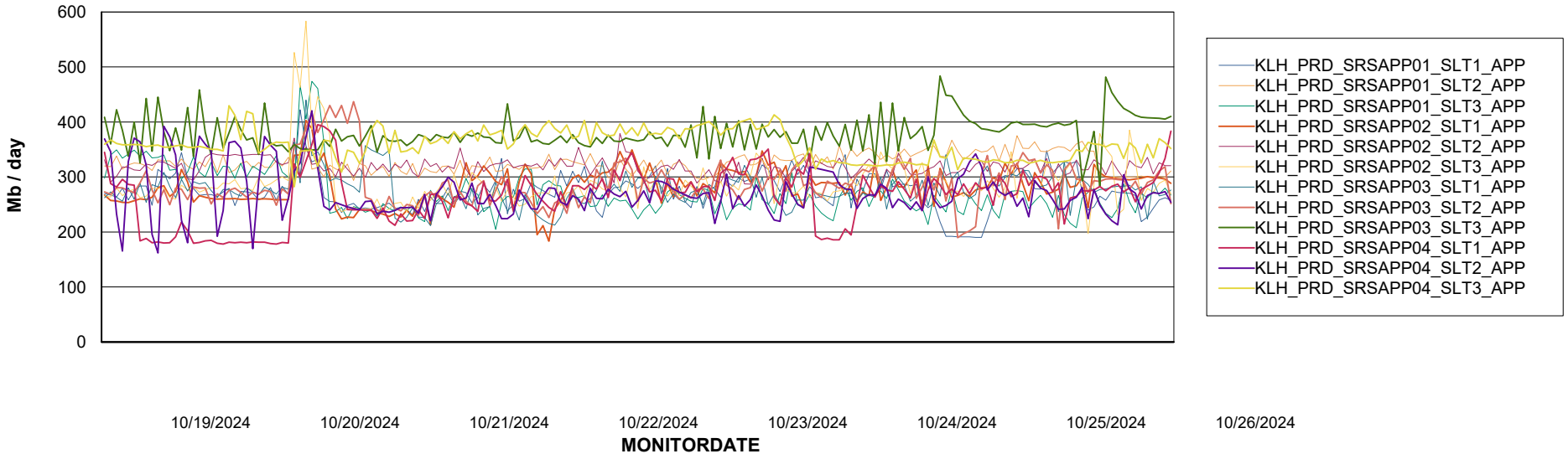
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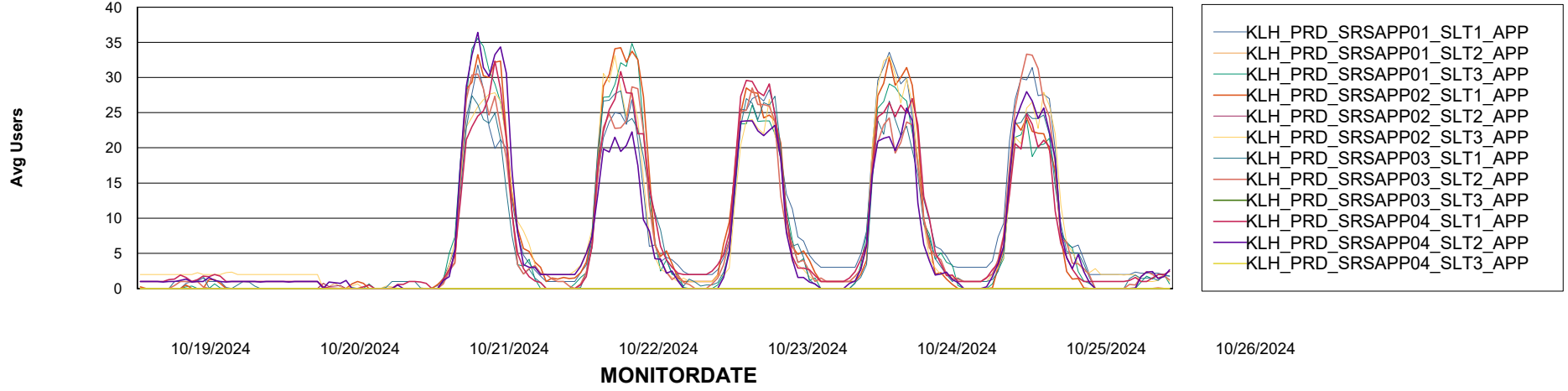


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



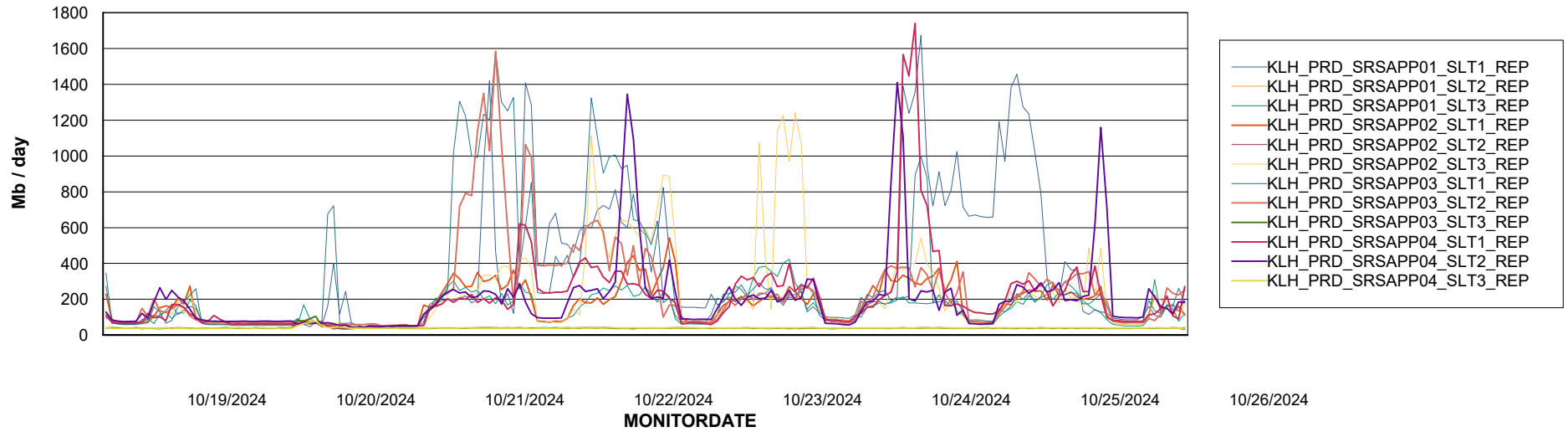
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



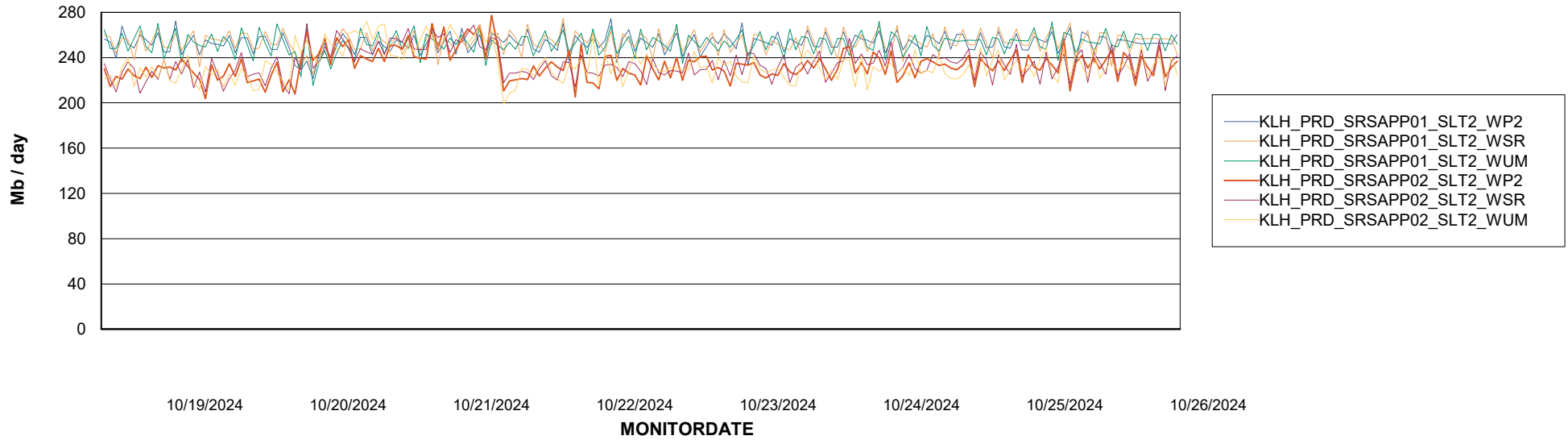
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Disaster per ABS component

