

# Weekly SLA Customer Report

Customer DFD\_Production  
 Database ID 39



Harddisk Usage DFD\_PRD\_S-S-ABSAPP01-V

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 10/26/2024 | 30                        | 90                          | 63                         |
| 10/25/2024 | 30                        | 90                          | 63                         |
| 10/24/2024 | 30                        | 90                          | 63                         |
| 10/23/2024 | 30                        | 90                          | 63                         |
| 10/22/2024 | 30                        | 90                          | 63                         |
| 10/21/2024 | 30                        | 90                          | 63                         |
| 10/20/2024 | 30                        | 90                          | 63                         |

Harddisk Usage DFD\_PRD\_S-S-ABSAPP02-V

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 10/26/2024 | 29                        | 100                         | 70                         |
| 10/25/2024 | 29                        | 100                         | 70                         |
| 10/24/2024 | 30                        | 100                         | 70                         |
| 10/23/2024 | 30                        | 100                         | 70                         |
| 10/22/2024 | 30                        | 100                         | 70                         |
| 10/21/2024 | 30                        | 100                         | 70                         |
| 10/20/2024 | 30                        | 100                         | 70                         |

# Weekly SLA Customer Report

Customer DFD\_Production  
 Database ID 39



Harddisk Usage DFD\_PRD\_S-S-ABSAPP03-V

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 10/26/2024 | 30                        | 100                         | 70                         |
| 10/25/2024 | 30                        | 100                         | 70                         |
| 10/24/2024 | 30                        | 100                         | 70                         |
| 10/23/2024 | 30                        | 100                         | 70                         |
| 10/22/2024 | 30                        | 100                         | 70                         |
| 10/21/2024 | 30                        | 100                         | 70                         |
| 10/20/2024 | 30                        | 100                         | 70                         |

Harddisk Usage DFD\_PRD\_S-S-ABSBI-V

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10/26/2024 | 76                        | 150                         | 36                         | 23                        | 250                         | 194                        |
| 10/25/2024 | 76                        | 150                         | 36                         | 24                        | 250                         | 190                        |
| 10/24/2024 | 76                        | 150                         | 36                         | 24                        | 250                         | 191                        |
| 10/23/2024 | 76                        | 150                         | 36                         | 24                        | 250                         | 190                        |
| 10/22/2024 | 76                        | 150                         | 36                         | 24                        | 250                         | 190                        |
| 10/21/2024 | 76                        | 150                         | 36                         | 24                        | 250                         | 190                        |
| 10/20/2024 | 76                        | 150                         | 36                         | 24                        | 250                         | 190                        |

# Weekly SLA Customer Report

Customer DFD\_Production  
 Database ID 39



Harddisk Usage DFD\_PRD\_S-S-ORACLE01-F

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 10/26/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 103                        | 54                        |
| 10/25/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 99                         | 54                        |
| 10/24/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 99                         | 54                        |
| 10/23/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 99                         | 54                        |
| 10/22/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 99                         | 54                        |
| 10/21/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 99                         | 54                        |
| 10/20/2024 | 19                        | 78                          | 63                         | 75                        | 479                         | 121                        | 89                        | 900                         | 99                         | 54                        |

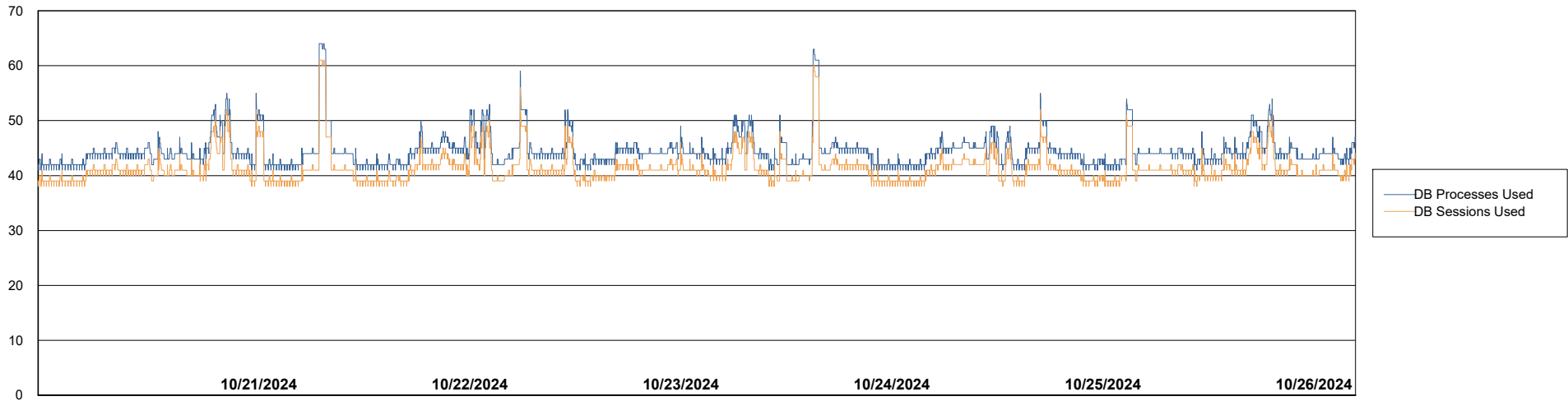
# Weekly SLA Customer Report

Customer DFD\_Production  
Database ID 39



Database Performance DFD\_PRD\_S-S-ABSBI-V\_ABS1

DB Processes Max 500



# Weekly SLA Customer Report

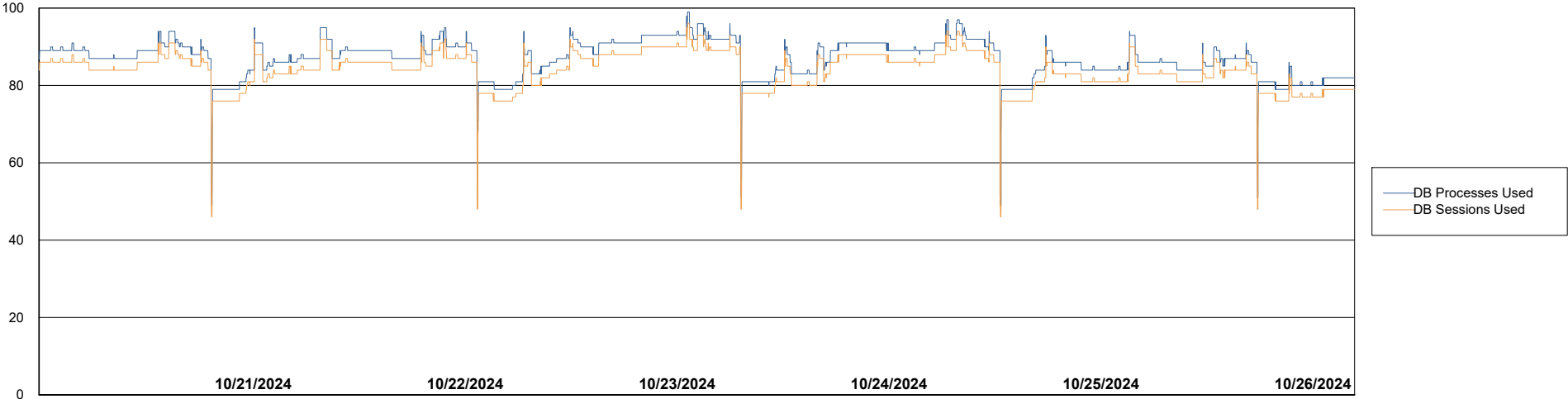
Customer DFD\_Production  
Database ID 39



Database Performance DFD\_PRD\_S-S-ORACLE01-F\_ABS1

DB Processes Max 600

DB Processes Max 4



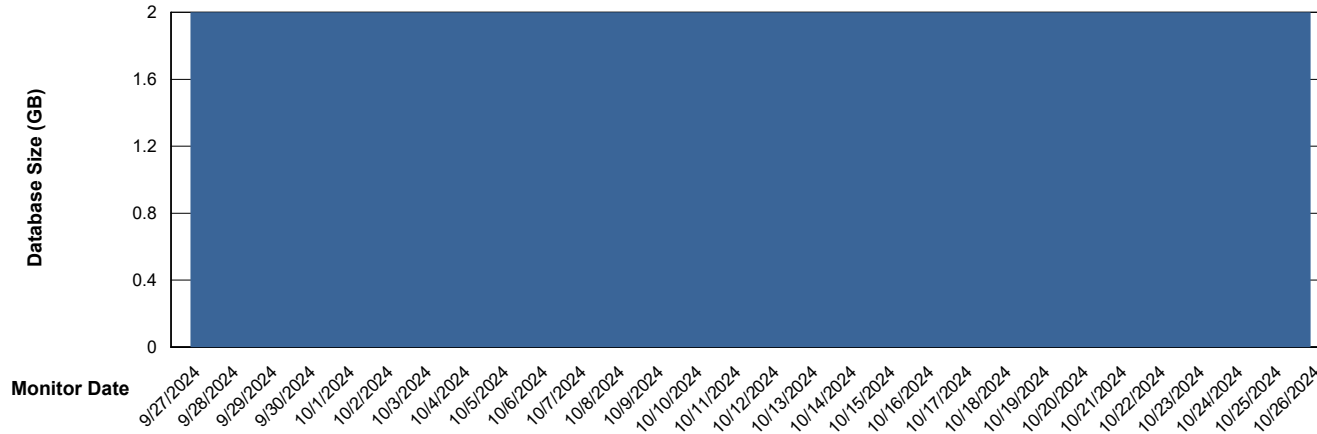
# Weekly SLA Customer Report

Customer DFD\_Production  
Database ID 39



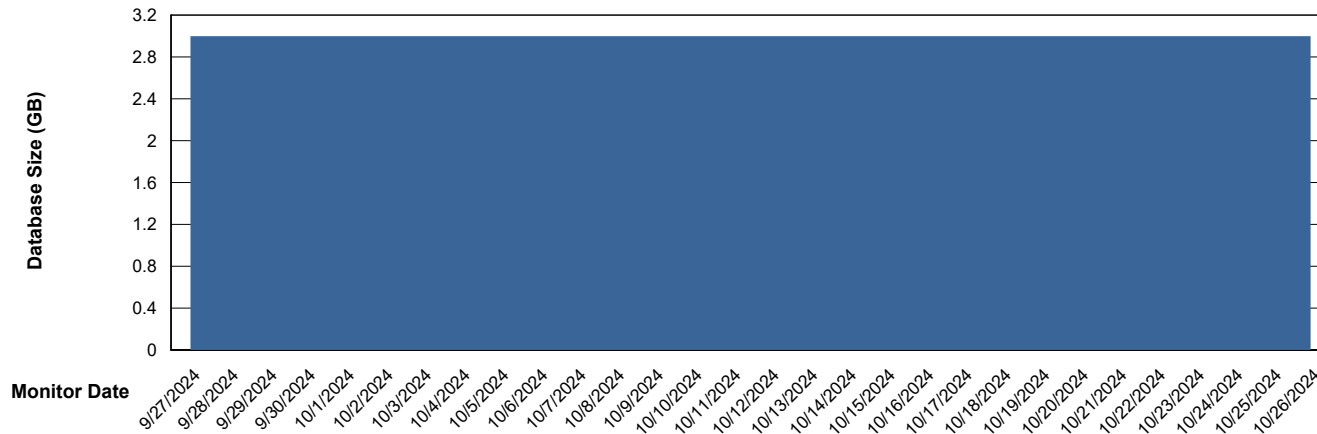
DATABASE SIZE DFD\_PRD\_S-S-ABSBI-V\_ABS1

### Database growth over last month



DATABASE SIZE DFD\_PRD\_S-S-ORACLE01-F\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer DFD\_Production  
 Database ID 39



Database Tablespace DFD\_PRD\_S-S-ABSBI-V\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/26/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |
| 10/25/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |
| 10/24/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |
| 10/23/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |
| 10/22/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |
| 10/21/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |
| 10/20/2024 | ABSDATA         | 60            | 0             | 100             |
|            | INDX            | 56            | 0             | 100             |

# Weekly SLA Customer Report

Customer DFD\_Production  
 Database ID 39



Database Tablespace DFD\_PRD\_S-S-ORACLE01-F\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10/26/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |
| 10/25/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |
| 10/24/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |
| 10/23/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |
| 10/22/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |
| 10/21/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |
| 10/20/2024 | ABSDATA         | 115           | 0             | 100             |
|            | INDX            | 230           | 0             | 100             |

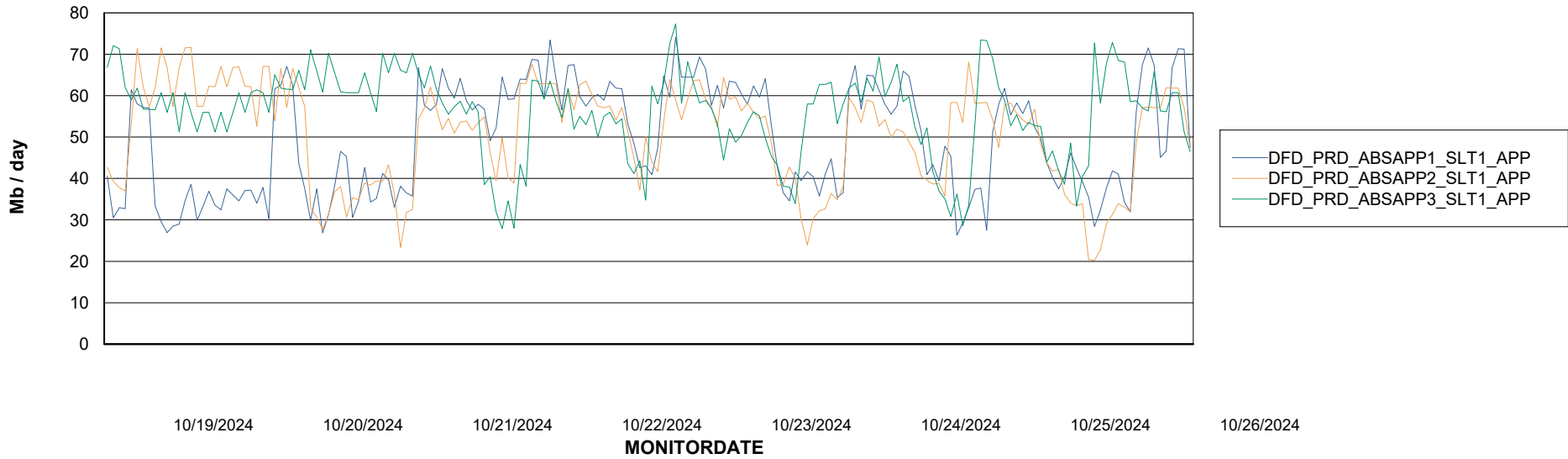
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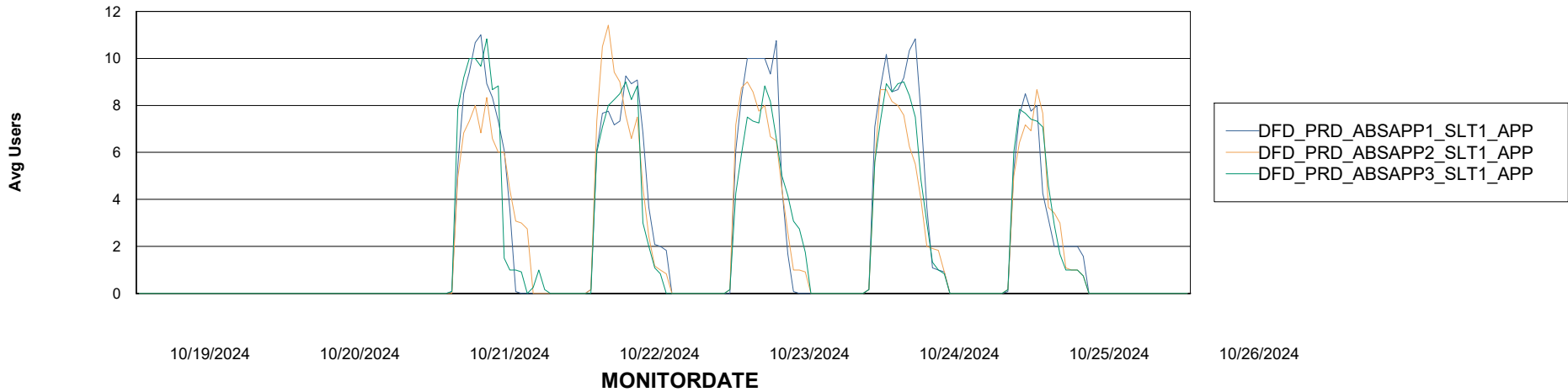


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



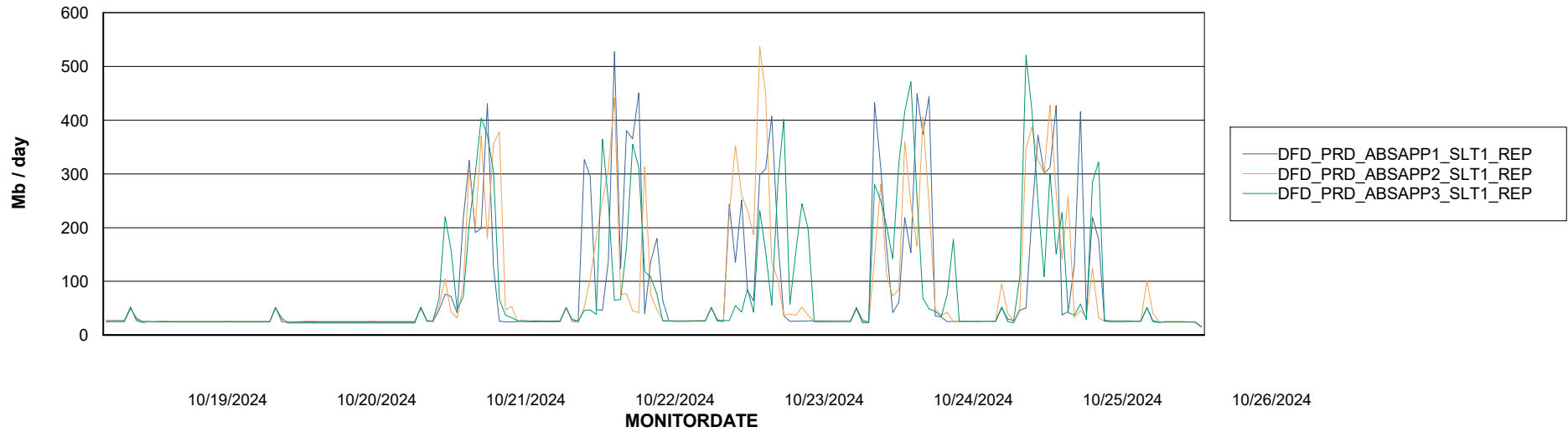
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

