

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/19/2024	15	39	33	75	100	25	21	1	1	99
10/18/2024	15	39	33	75	100	25	21	1	1	99
10/17/2024	15	39	33	75	100	25	21	1	1	99
10/16/2024	15	39	33	75	100	25	21	1	1	99
10/15/2024	15	39	33	75	100	25	21	1	1	99
10/14/2024	15	39	33	75	100	25	21	1	1	99
10/13/2024	15	39	33	75	100	25	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/19/2024	12	39	34	88	100	12	21	1	1	99
10/18/2024	12	39	34	88	100	12	21	1	1	99
10/17/2024	12	39	34	88	100	12	21	1	1	99
10/16/2024	12	39	34	88	100	12	21	1	1	99
10/15/2024	12	39	34	88	100	12	21	1	1	99
10/14/2024	12	39	34	88	100	12	21	1	1	99
10/13/2024	12	39	34	88	100	12	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/19/2024	10	39	35	21	1	1	39	100	61	49
10/18/2024	10	39	35	21	1	1	39	100	61	49
10/17/2024	10	39	35	21	1	1	39	100	61	49
10/16/2024	10	39	35	21	1	1	39	100	61	49
10/15/2024	10	39	35	21	1	1	39	100	61	49
10/14/2024	10	39	35	21	1	1	39	100	61	49
10/13/2024	10	39	35	21	1	1	39	100	61	49

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/19/2024	11	39	35	21	1	1	71	100	29	28
10/18/2024	11	39	34	21	1	1	71	100	28	28
10/17/2024	11	39	34	21	1	1	72	100	28	29
10/16/2024	11	39	34	21	1	1	72	100	28	30
10/15/2024	12	39	34	21	1	1	72	100	28	30
10/14/2024	12	39	34	21	1	1	72	100	28	31
10/13/2024	12	39	34	21	1	1	72	100	28	30

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/19/2024	10	39	35	21	1	1	71	100	29	48
10/18/2024	10	39	35	21	1	1	71	100	29	48
10/17/2024	10	39	35	21	1	1	71	100	29	48
10/16/2024	11	39	35	21	1	1	71	100	29	49
10/15/2024	11	39	35	21	1	1	71	100	29	49
10/14/2024	11	39	35	21	1	1	71	100	29	50
10/13/2024	11	39	35	21	1	1	71	100	29	49

Harddisk Usage SHL-RPROXY-ASH

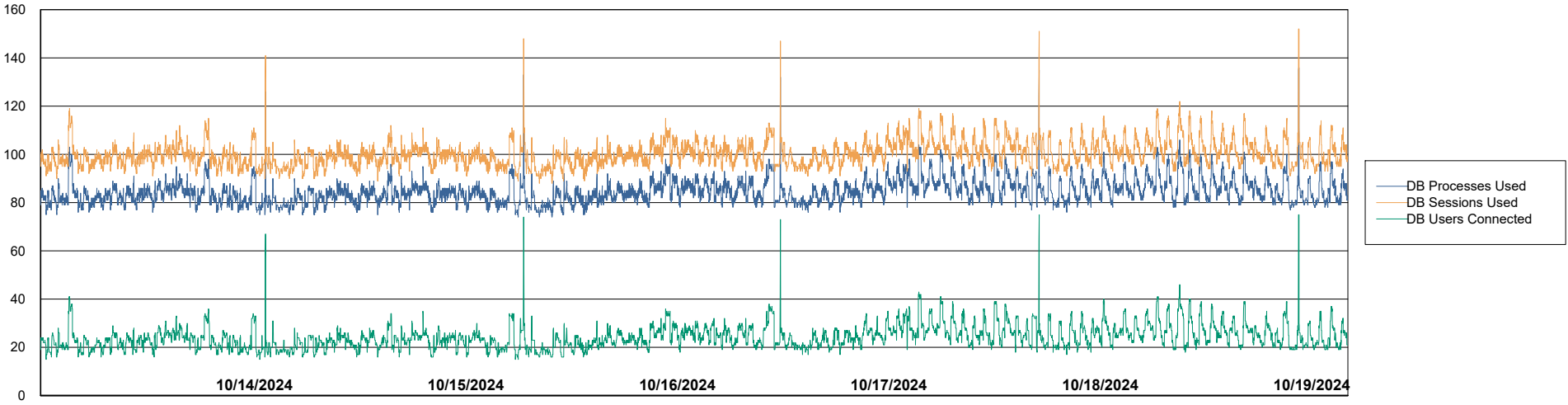
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
10/19/2024	49	39	20	21	1	1	99	10	0
10/18/2024	49	39	20	21	1	1	99	10	0
10/17/2024	49	39	20	21	1	1	99	10	0
10/16/2024	49	39	20	21	1	1	99	10	0
10/15/2024	50	39	20	21	1	1	99	10	0
10/14/2024	50	39	20	21	1	1	99	10	0
10/13/2024	50	39	20	21	1	1	99	10	0

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Database Performance SHL-BI-ASH\_PROD\_ABS1

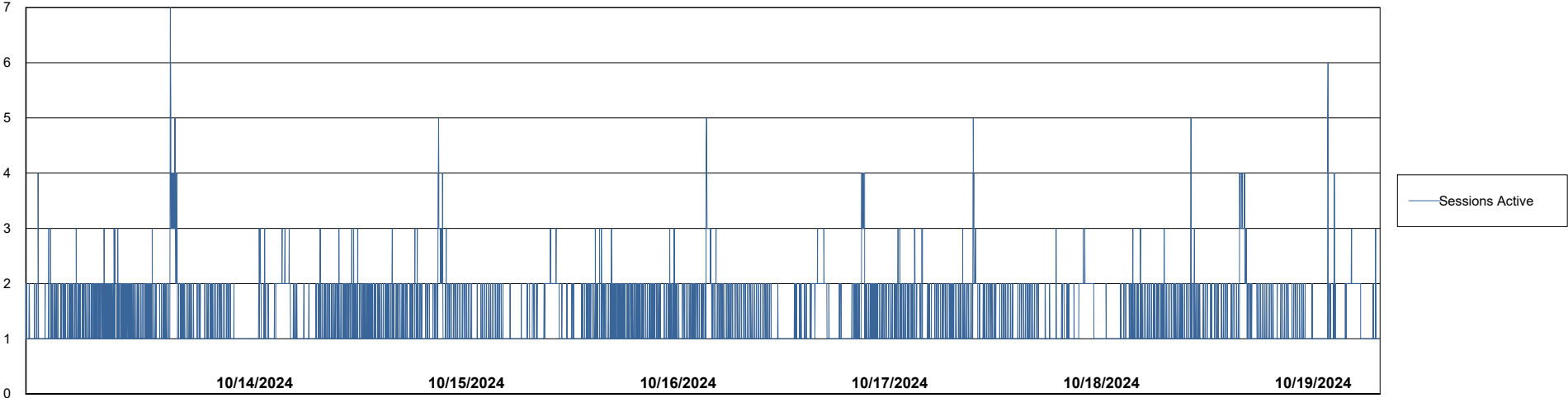
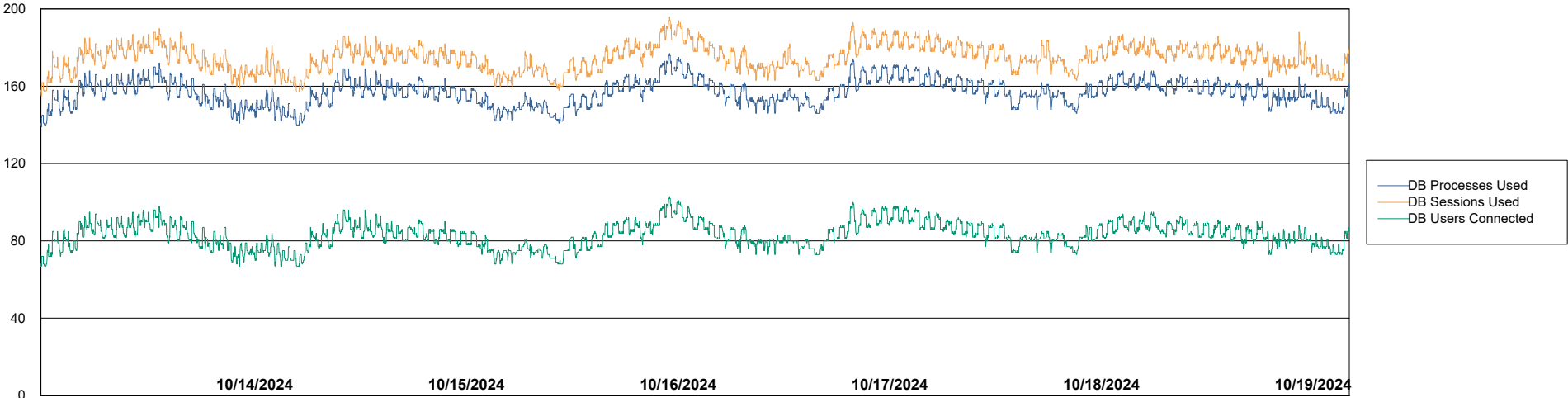


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Customer SHL OCI ASH Production  
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Database Performance SHL-DBS1-ASH\_PROD\_ABS1



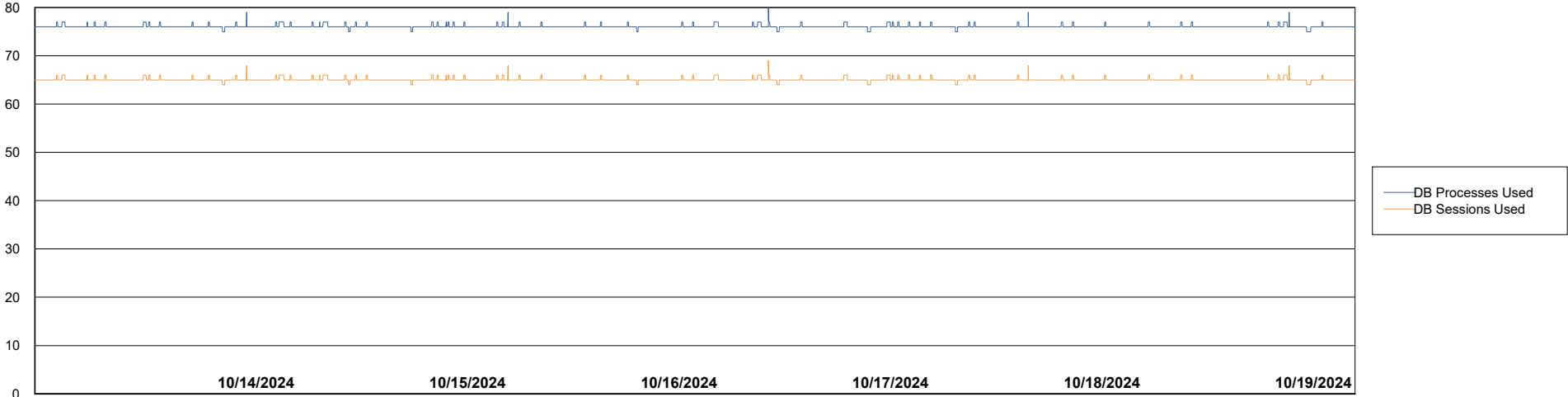
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



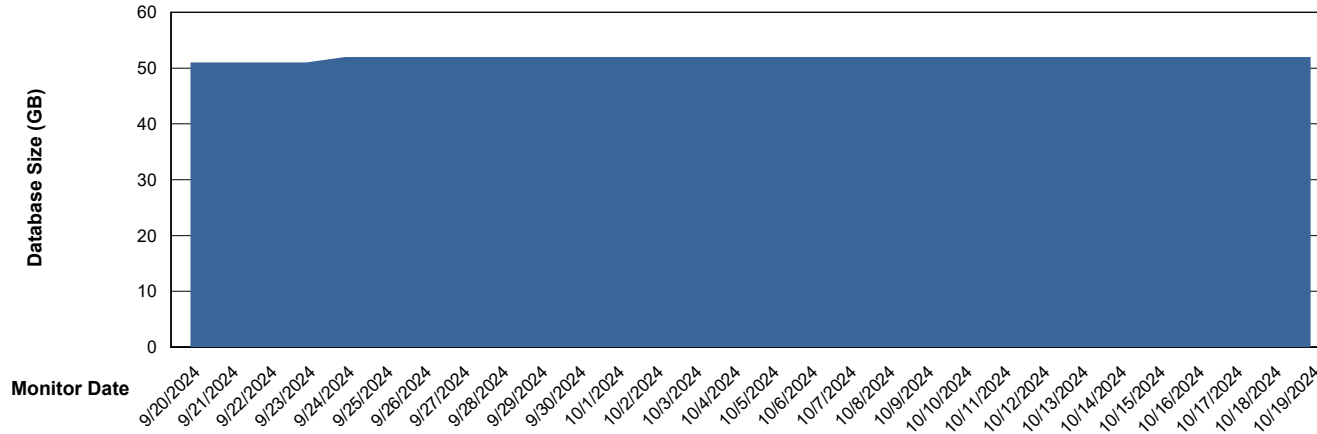
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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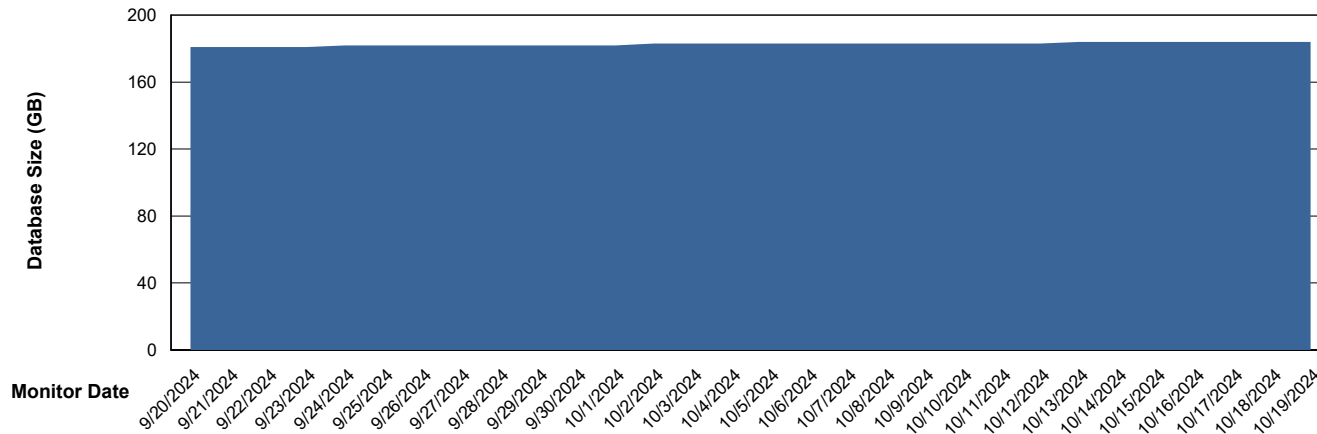
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/18/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/17/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/16/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/15/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/14/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/13/2024	ABSDATA	30	24	19
	INDX	30	25	18

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	98	82	16
	INDX	100	83	17
10/18/2024	ABSDATA	98	82	16
	INDX	100	83	17
10/17/2024	ABSDATA	98	82	16
	INDX	100	83	17
10/16/2024	ABSDATA	98	82	17
	INDX	100	83	17
10/15/2024	ABSDATA	98	82	17
	INDX	100	83	17
10/14/2024	ABSDATA	98	82	17
	INDX	100	83	17
10/13/2024	ABSDATA	98	82	17
	INDX	100	83	17

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Wed, 16-10-2024	None
Mon, 14-10-2024	None
Sat, 19-10-2024	None
Fri, 18-10-2024	None
Sun, 13-10-2024	None
Thu, 17-10-2024	None
Tue, 15-10-2024	None

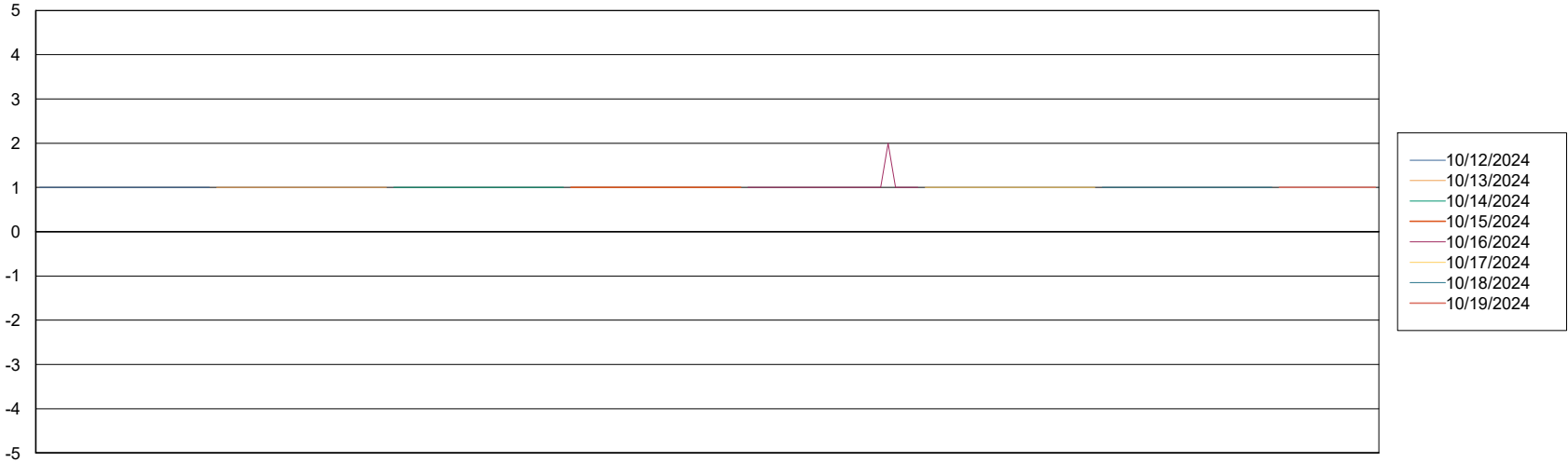
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Standby Database Health SHL OCI ASH Production

### Recovery lag for last 7 days



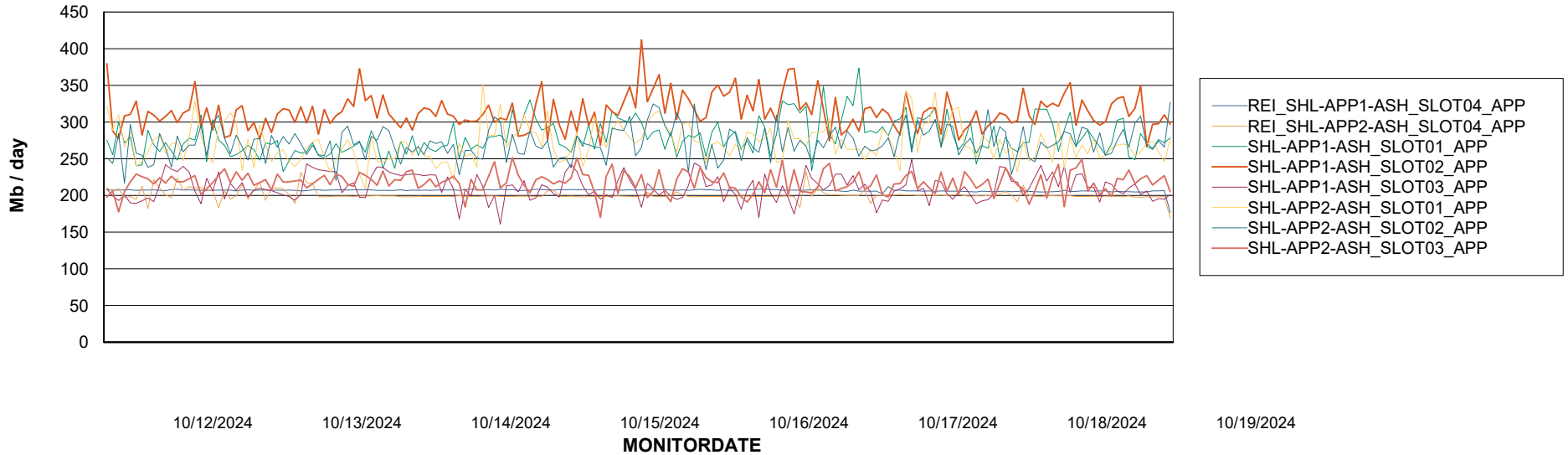
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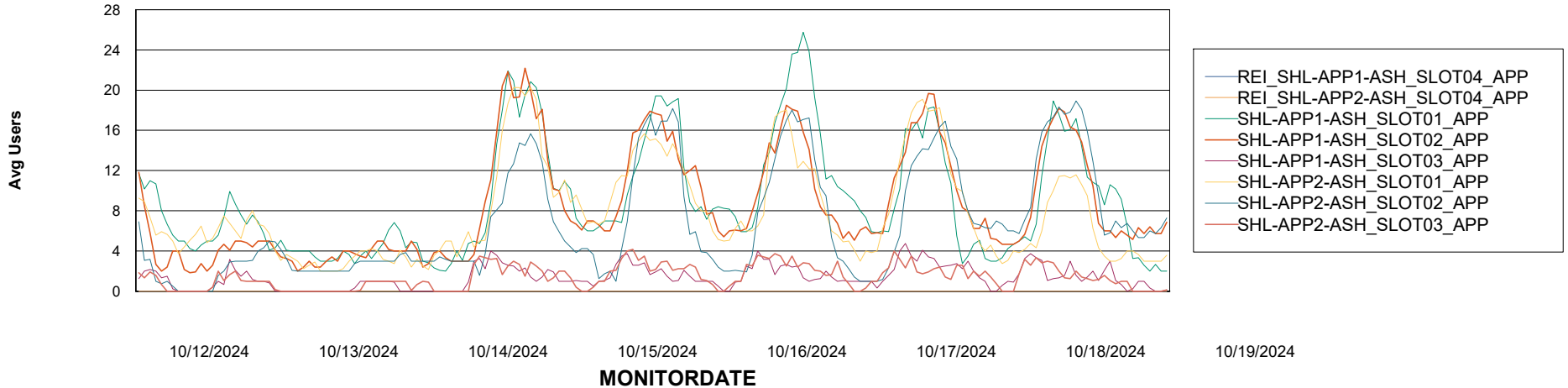


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



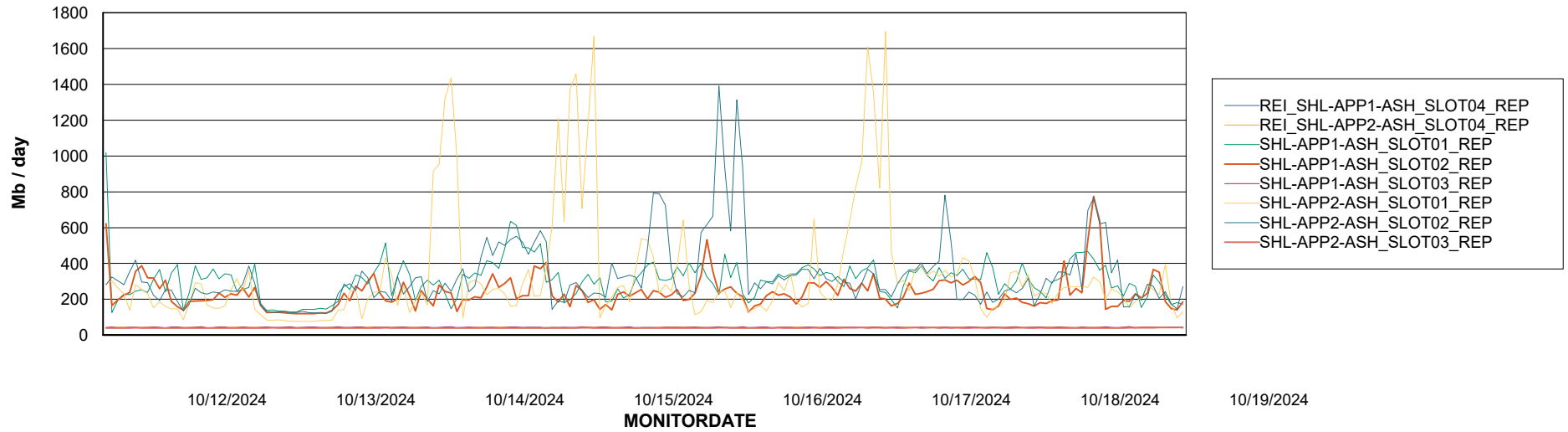
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



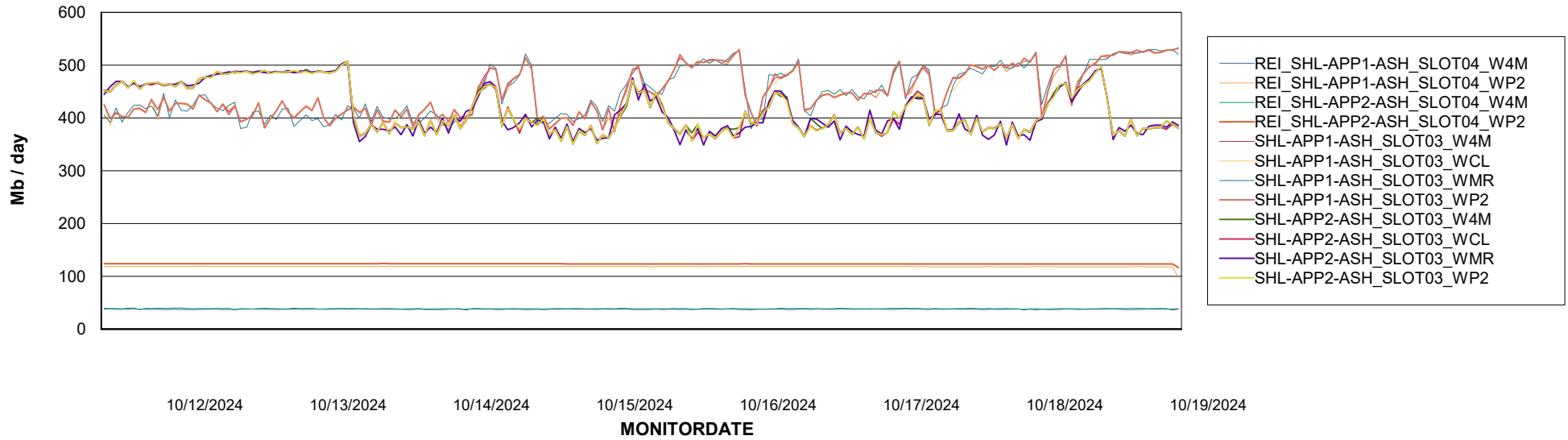
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

