

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
10/19/2024	27	97	71	53	500	235	65	300	106	53
10/18/2024	28	97	70	53	500	237	65	300	106	53
10/17/2024	30	97	68	52	500	239	65	300	106	53
10/16/2024	30	97	68	52	500	239	65	300	105	53
10/15/2024	30	97	68	52	500	239	65	300	105	53
10/14/2024	30	97	68	52	500	239	65	300	105	53
10/13/2024	30	97	68	52	500	238	65	300	105	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/19/2024	47	100	53	21	900	715	87	400	50
10/18/2024	46	100	54	19	900	729	88	400	49
10/17/2024	46	100	54	21	900	708	88	400	49
10/16/2024	46	100	54	21	900	713	87	400	51
10/15/2024	46	100	54	21	900	708	88	400	48
10/14/2024	46	100	54	21	900	708	88	400	46
10/13/2024	46	100	54	21	900	707	89	400	45

# Weekly SLA Customer Report

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10/19/2024	63	279	104	34	838	556	91	559	50
10/18/2024	63	279	103	34	838	556	91	559	49
10/17/2024	63	279	102	34	838	556	91	559	49
10/16/2024	63	279	103	34	838	556	91	559	51
10/15/2024	63	279	103	34	838	556	91	559	48
10/14/2024	63	279	103	34	838	556	92	559	46
10/13/2024	63	279	103	34	838	556	92	559	45

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	59	100	41
10/18/2024	57	100	43
10/17/2024	56	100	43
10/16/2024	56	100	43
10/15/2024	56	100	43
10/14/2024	57	100	43
10/13/2024	57	100	43

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	63	100	36
10/18/2024	62	100	38
10/17/2024	62	100	38
10/16/2024	62	100	38
10/15/2024	62	100	38
10/14/2024	62	100	38
10/13/2024	62	100	38

Harddisk Usage NOA\_PRD\_NovoLink

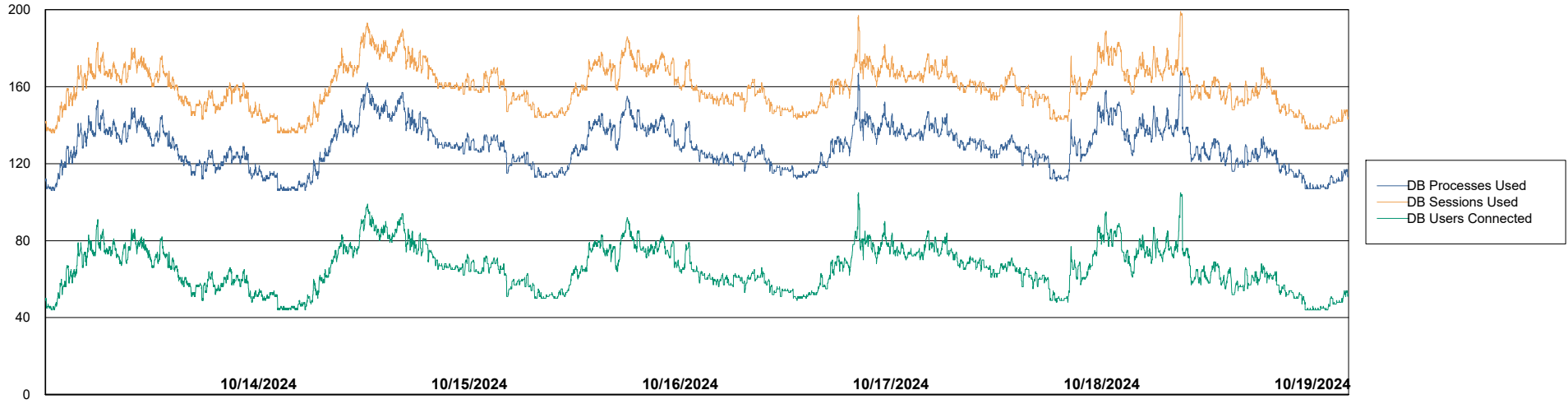
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	61	100	39
10/18/2024	60	100	40
10/17/2024	59	100	40
10/16/2024	59	100	40
10/15/2024	59	100	40
10/14/2024	60	100	40
10/13/2024	60	100	40

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



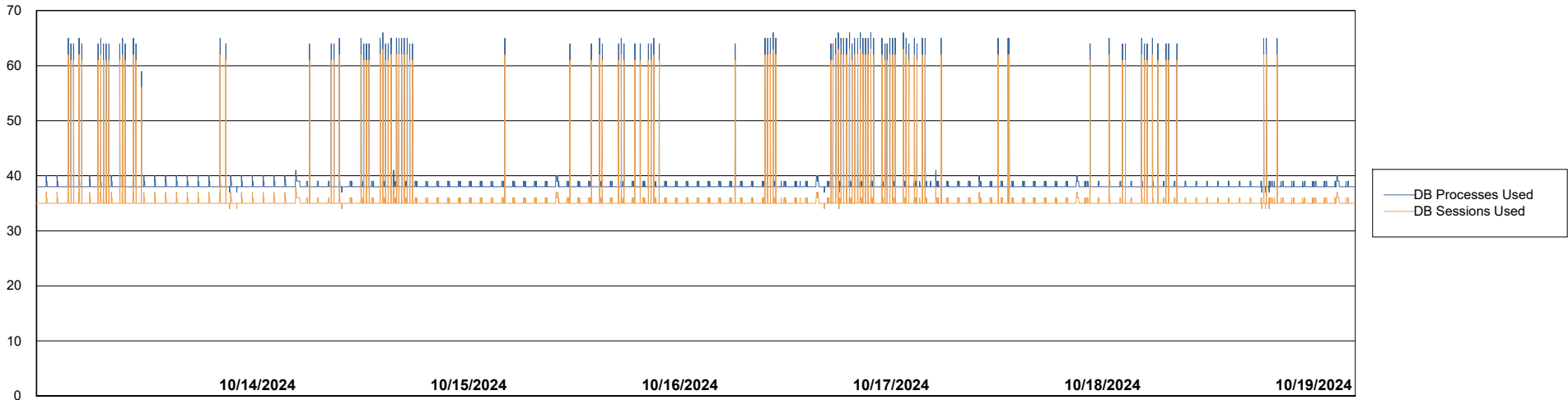
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

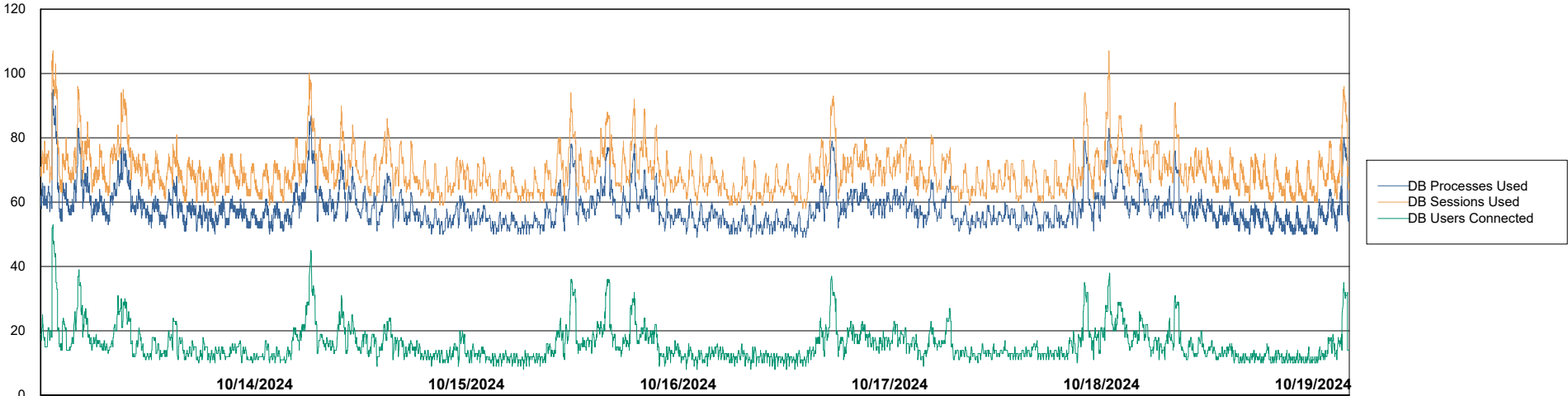


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Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NOVOBI\_ABS1



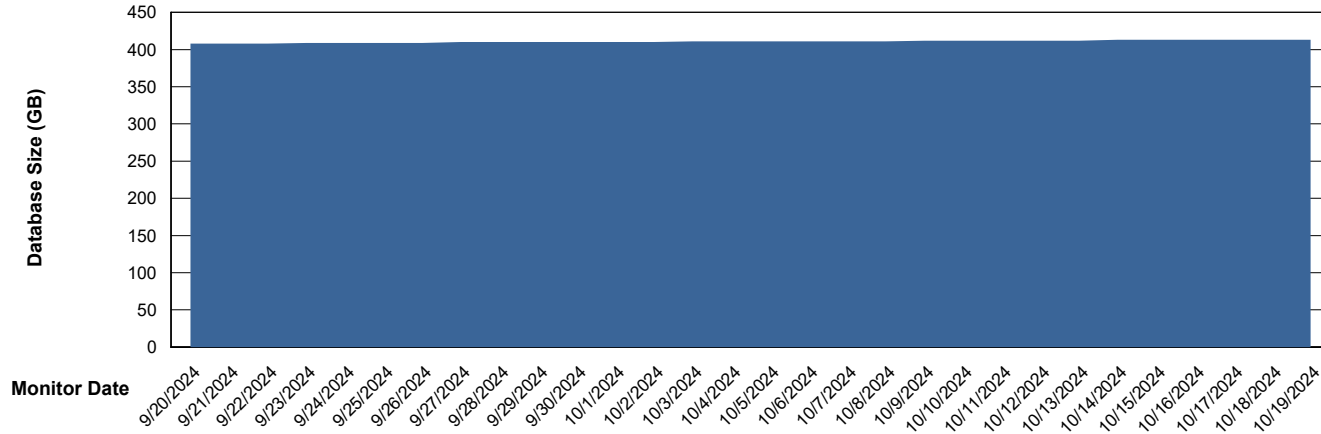
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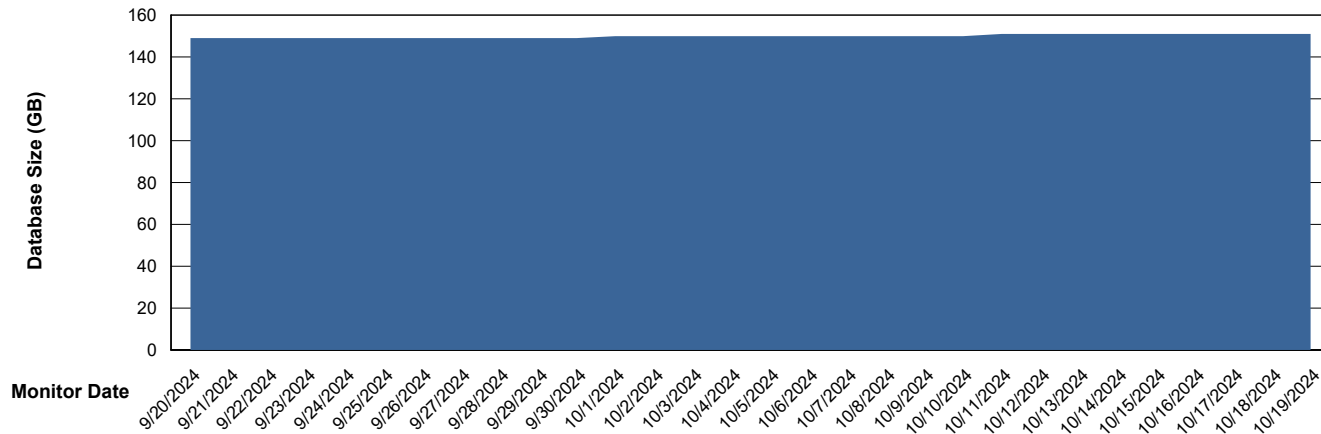
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	183	149	19
	INDX	304	252	17
10/18/2024	ABSDATA	183	149	19
	INDX	304	252	17
10/17/2024	ABSDATA	183	149	19
	INDX	304	251	17
10/16/2024	ABSDATA	183	149	19
	INDX	304	251	17
10/15/2024	ABSDATA	183	149	19
	INDX	304	251	17
10/14/2024	ABSDATA	183	148	19
	INDX	304	251	17
10/13/2024	ABSDATA	183	148	19
	INDX	304	251	17

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	76	62	18
	INDX	103	85	18
10/18/2024	ABSDATA	76	62	18
	INDX	103	85	18
10/17/2024	ABSDATA	76	62	18
	INDX	103	85	18
10/16/2024	ABSDATA	76	62	18
	INDX	103	85	18
10/15/2024	ABSDATA	76	62	18
	INDX	103	85	18
10/14/2024	ABSDATA	76	62	18
	INDX	103	84	18
10/13/2024	ABSDATA	76	62	18
	INDX	103	84	18

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 14/10/2024	Tue 15/10/2024	Wed 16/10/2024	Thu 17/10/2024	Fri 18/10/2024	Sat 19/10/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for NOA\_PRD\_NOVOBI\_ABS1

Mon, 14-10-2024	None
Fri, 18-10-2024	None
Sat, 19-10-2024	None
Wed, 16-10-2024	None
Thu, 17-10-2024	None
Tue, 15-10-2024	None
Sat, 19-10-2024	None
Sun, 13-10-2024	None
Wed, 16-10-2024	None
Mon, 14-10-2024	None
Sun, 13-10-2024	None
Fri, 18-10-2024	None
Tue, 15-10-2024	None
Thu, 17-10-2024	None

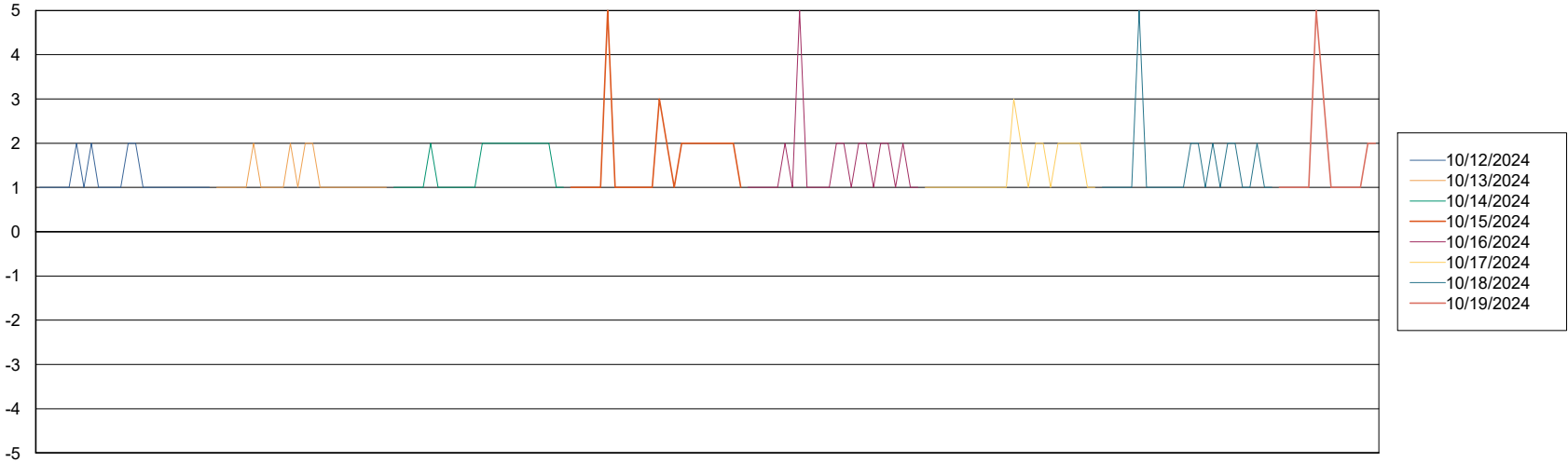
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



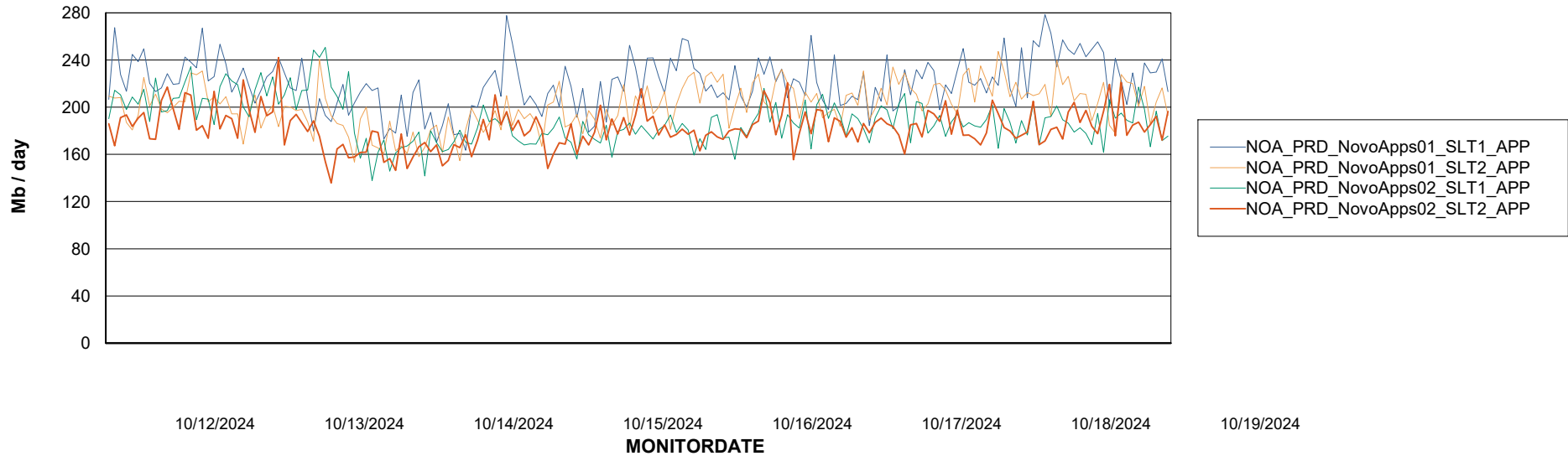
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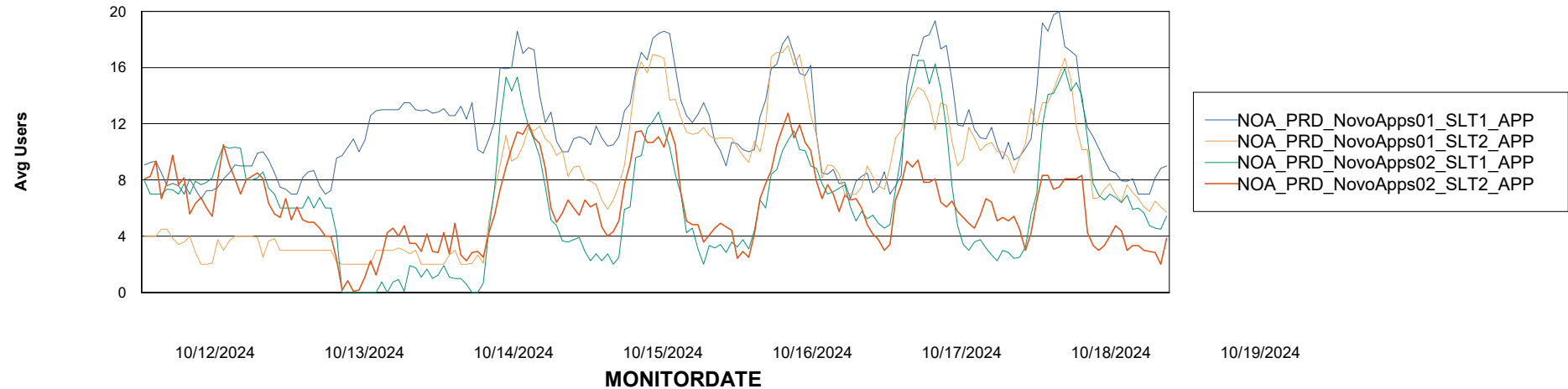


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



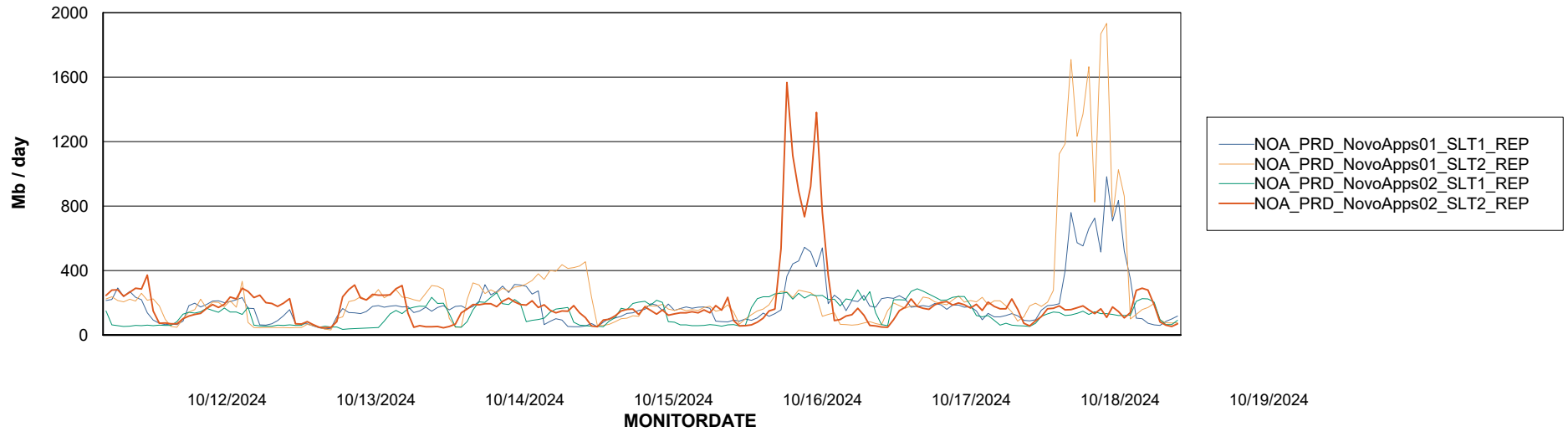
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



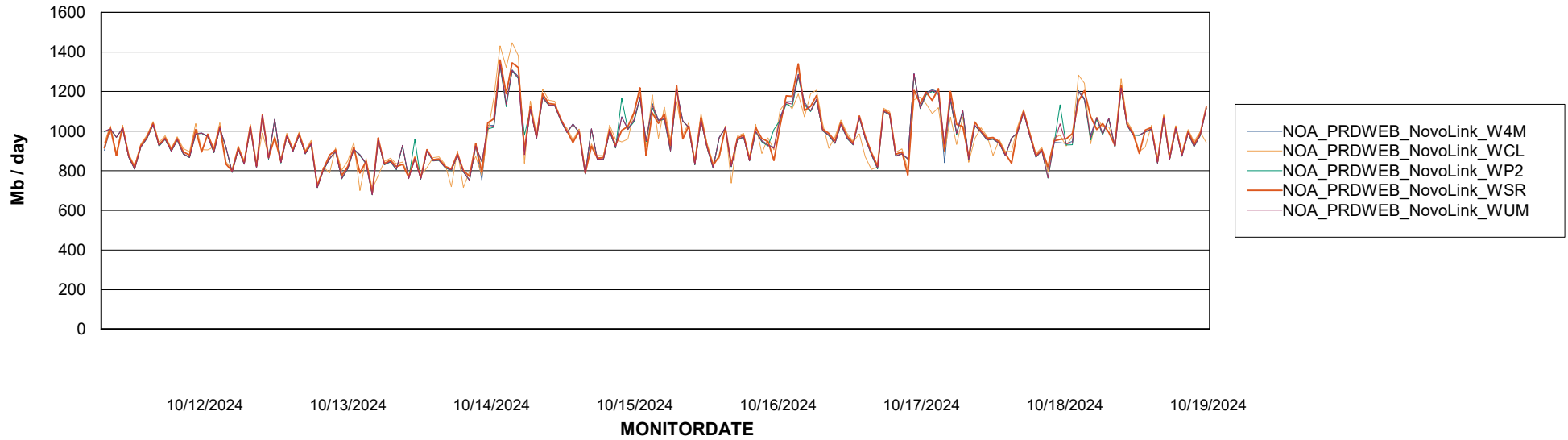
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

