

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/19/2024	69	50	16	66	50	17
10/18/2024	69	50	16	66	50	17
10/17/2024	69	50	16	66	50	17
10/16/2024	69	50	16	66	50	17
10/15/2024	69	50	16	66	50	17
10/14/2024	69	50	16	65	50	17
10/13/2024	69	50	16	60	50	20

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/19/2024	77	50	12	75	50	12
10/18/2024	77	50	12	75	50	12
10/17/2024	77	50	12	75	50	12
10/16/2024	77	50	12	75	50	12
10/15/2024	77	50	12	75	50	12
10/14/2024	77	50	12	75	50	12
10/13/2024	77	50	12	75	50	12

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/19/2024	77	50	12	75	50	13
10/18/2024	77	50	12	74	50	13
10/17/2024	77	50	12	74	50	13
10/16/2024	77	50	12	75	50	13
10/15/2024	77	50	12	75	50	13
10/14/2024	77	50	12	75	50	13
10/13/2024	77	50	12	75	50	13

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/19/2024	77	50	12	76	50	12
10/18/2024	77	50	12	76	50	12
10/17/2024	77	50	12	76	50	12
10/16/2024	77	50	12	76	50	12
10/15/2024	77	50	12	76	50	12
10/14/2024	77	50	12	76	50	12
10/13/2024	77	50	12	76	50	12

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/19/2024	24	50	38	14	1,500	1,285	43	50	28
10/18/2024	24	50	38	18	1,500	1,228	43	50	28
10/17/2024	24	50	38	14	1,500	1,288	43	50	28
10/16/2024	24	50	38	14	1,500	1,287	43	50	28
10/15/2024	24	50	38	14	1,500	1,292	43	50	28
10/14/2024	24	50	38	16	1,500	1,259	43	50	28
10/13/2024	24	50	38	24	1,500	1,145	43	50	28

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/19/2024	73	100	27	14	1,500	1,285	16	400	336
10/18/2024	73	100	27	18	1,500	1,228	16	400	336
10/17/2024	73	100	27	14	1,500	1,288	17	400	333
10/16/2024	73	100	27	14	1,500	1,288	17	400	331
10/15/2024	75	100	25	14	1,500	1,292	18	400	330
10/14/2024	75	100	25	16	1,500	1,259	17	400	330
10/13/2024	75	100	25	24	1,500	1,145	17	400	331

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/19/2024	73	100	27	14	1,500	1,285	14	1,000	861
10/18/2024	73	100	27	18	1,500	1,228	15	1,000	853
10/17/2024	73	100	27	14	1,500	1,288	15	1,000	848
10/16/2024	73	100	27	14	1,500	1,287	16	1,000	838
10/15/2024	75	100	25	14	1,500	1,292	17	1,000	827
10/14/2024	75	100	25	16	1,500	1,259	17	1,000	832
10/13/2024	75	100	25	24	1,500	1,145	16	1,000	837

Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
10/19/2024	73	100	27	14	1,500	1,285	17	1,000	827
10/18/2024	73	100	27	18	1,500	1,228	18	1,000	819
10/17/2024	73	100	27	14	1,500	1,288	19	1,000	814
10/16/2024	73	100	27	14	1,500	1,287	20	1,000	804
10/15/2024	75	100	25	14	1,500	1,292	21	1,000	793
10/14/2024	75	100	25	16	1,500	1,259	20	1,000	798
10/13/2024	75	100	25	24	1,500	1,145	20	1,000	801

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
10/19/2024	62	30	11	42	100	58	14	1,500	1,285
10/18/2024	62	30	11	42	100	58	18	1,500	1,228
10/17/2024	62	30	11	42	100	58	14	1,500	1,288
10/16/2024	62	30	11	42	100	58	14	1,500	1,287
10/15/2024	62	30	11	42	100	58	14	1,500	1,292
10/14/2024	62	30	11	42	100	58	16	1,500	1,259
10/13/2024	62	30	11	42	100	58	24	1,500	1,145

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

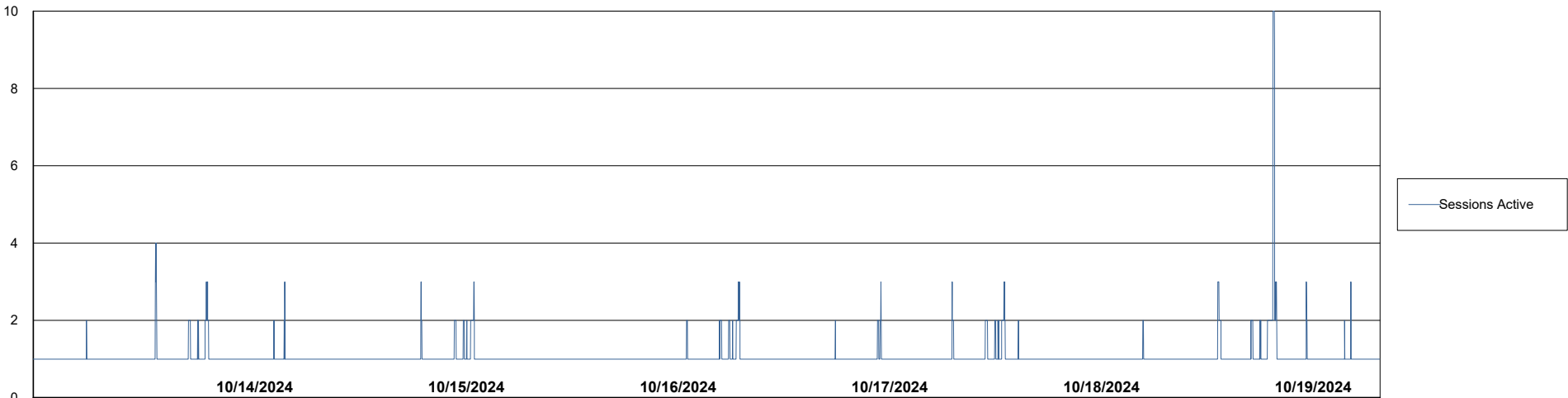
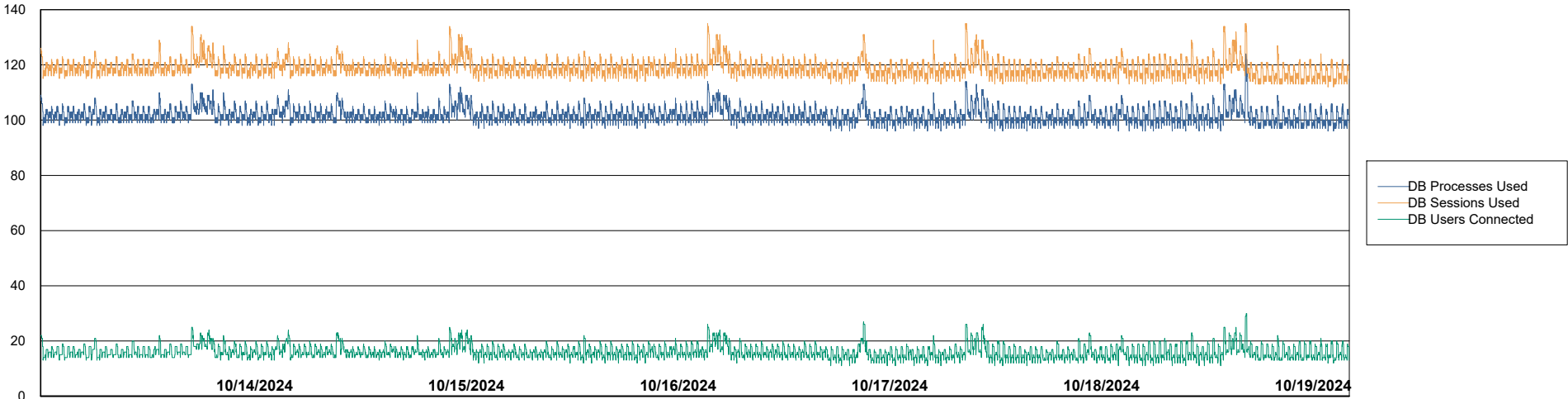
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	43	100	57
10/18/2024	44	100	56
10/17/2024	45	100	55
10/16/2024	47	100	53
10/15/2024	30	100	70
10/14/2024	20	100	80
10/13/2024	14	100	86

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

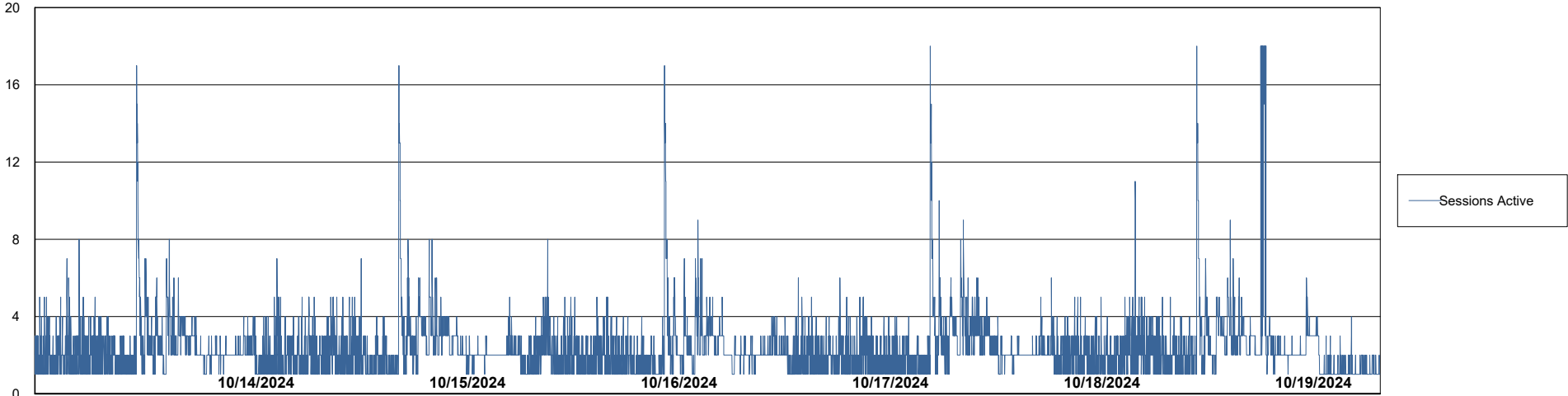
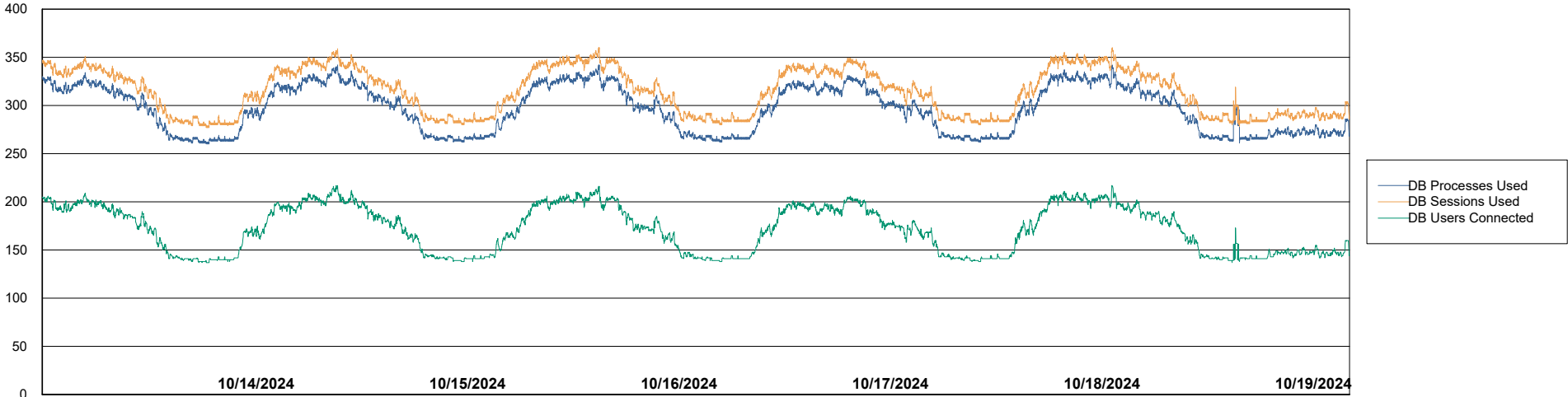


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Performance KLH\_PRD\_SRSDDB01\_ABS1



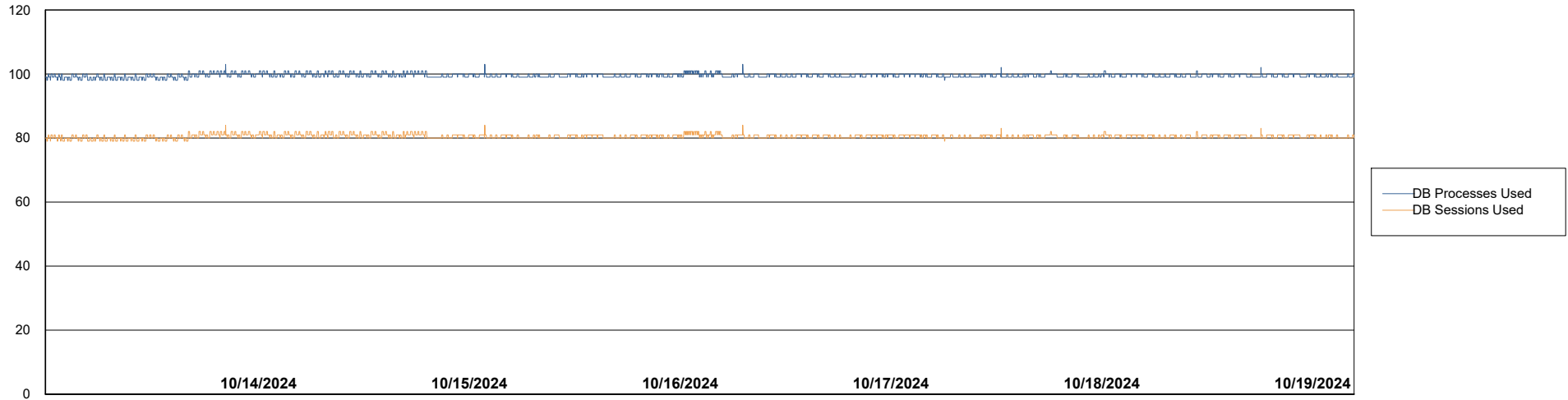
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



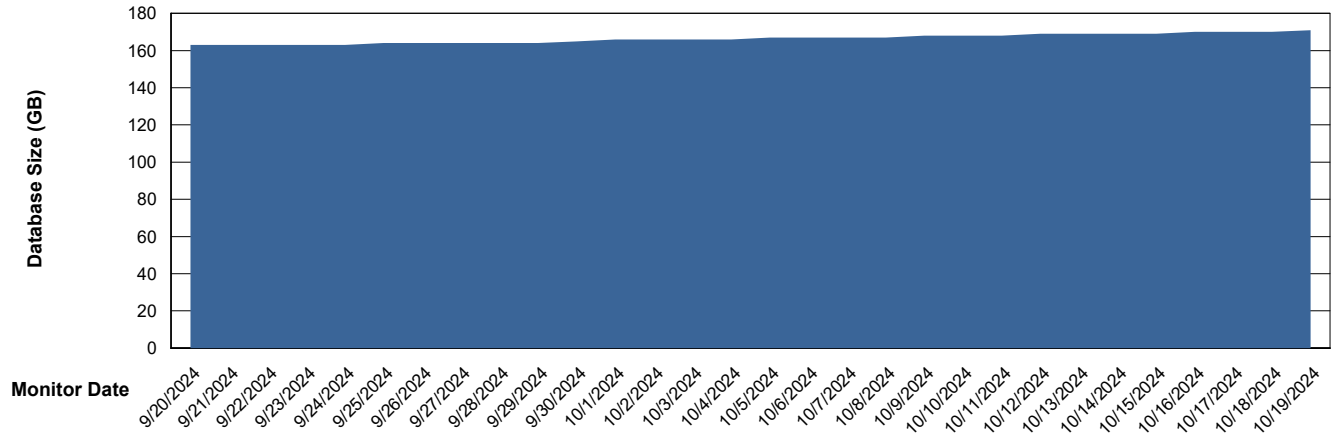
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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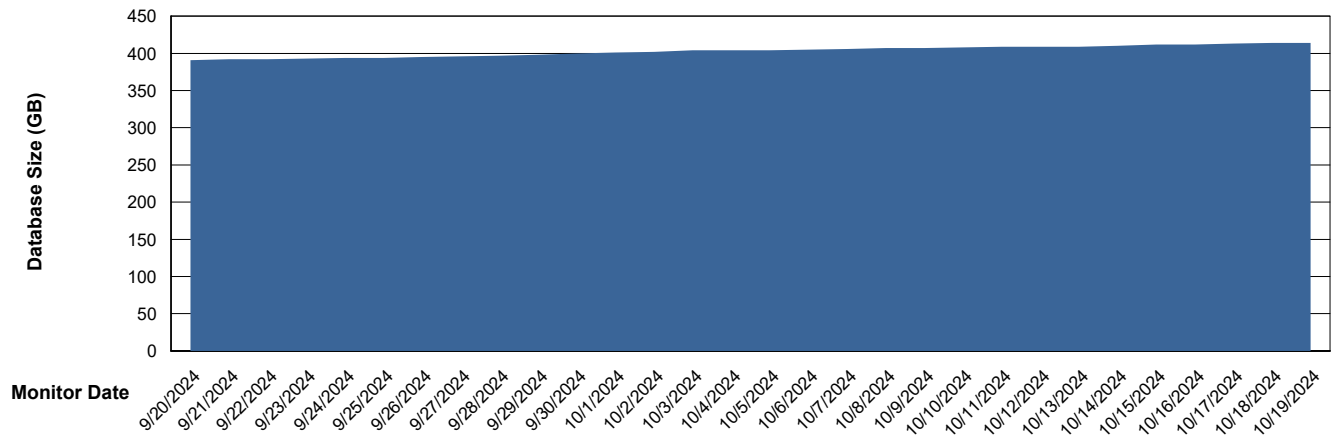
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
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Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	80	57	28
	INDX	120	98	18
10/18/2024	ABSDATA	80	57	29
	INDX	120	98	18
10/17/2024	ABSDATA	80	57	29
	INDX	120	98	19
10/16/2024	ABSDATA	80	57	29
	INDX	120	97	19
10/15/2024	ABSDATA	80	57	29
	INDX	120	97	19
10/14/2024	ABSDATA	80	57	29
	INDX	120	97	19
10/13/2024	ABSDATA	80	56	29
	INDX	120	97	19

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	480	387	19
	INDX	12	9	26
10/18/2024	ABSDATA	480	387	19
	INDX	12	9	26
10/17/2024	ABSDATA	480	387	19
	INDX	12	9	26
10/16/2024	ABSDATA	480	386	20
	INDX	12	9	27
10/15/2024	ABSDATA	480	385	20
	INDX	12	9	27
10/14/2024	ABSDATA	480	384	20
	INDX	12	9	27
10/13/2024	ABSDATA	480	383	20
	INDX	12	9	27

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 14/10/2024	Tue 15/10/2024	Wed 16/10/2024	Thu 17/10/2024	Fri 18/10/2024	Sat 19/10/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

Mon, 14-10-2024	None
Thu, 17-10-2024	None
Thu, 17-10-2024	None
Wed, 16-10-2024	None
Tue, 15-10-2024	None
Wed, 16-10-2024	None
Fri, 18-10-2024	None
Sun, 13-10-2024	None
Mon, 14-10-2024	None
Fri, 18-10-2024	None
Sat, 19-10-2024	None
Sun, 13-10-2024	None
Tue, 15-10-2024	None
Sat, 19-10-2024	None

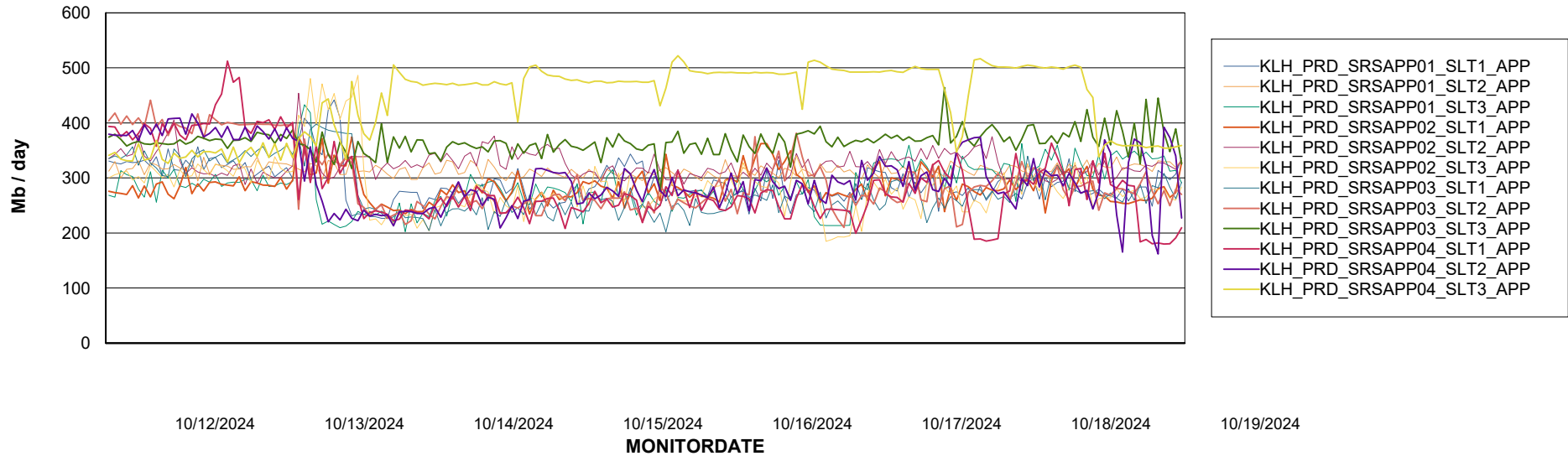
# Weekly SLA Customer Report

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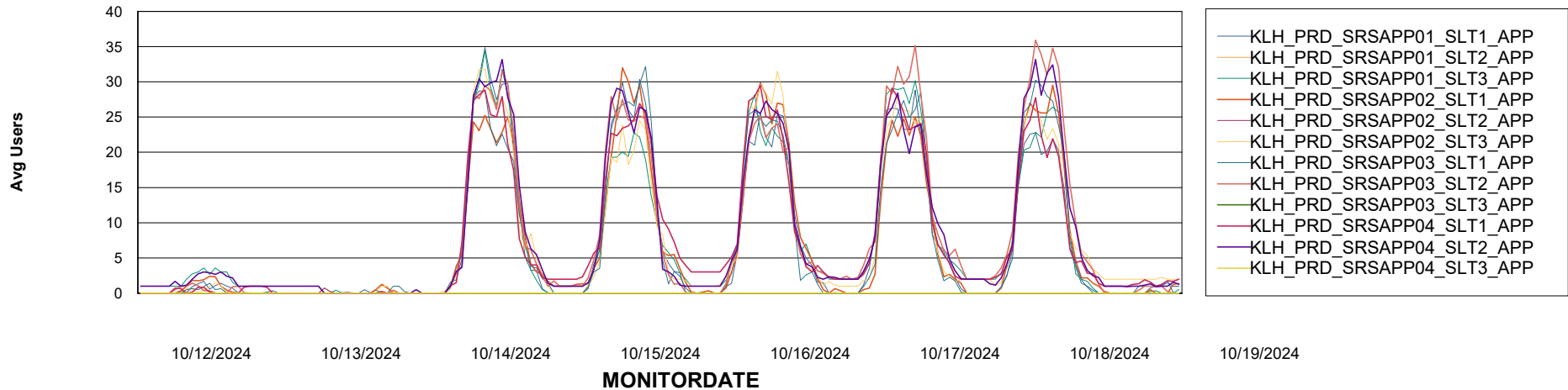


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



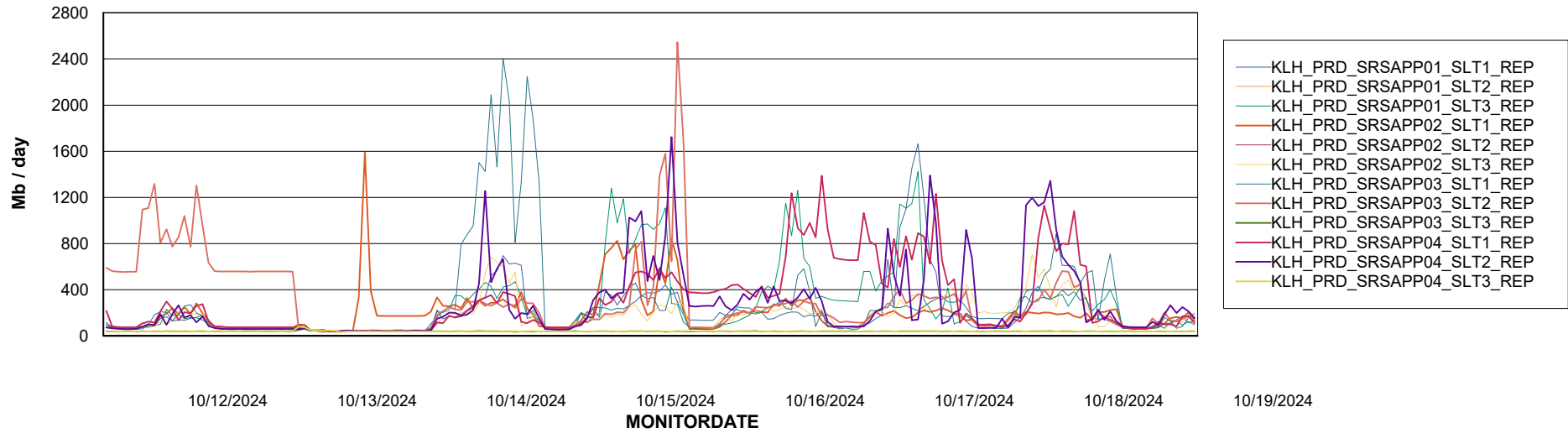
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



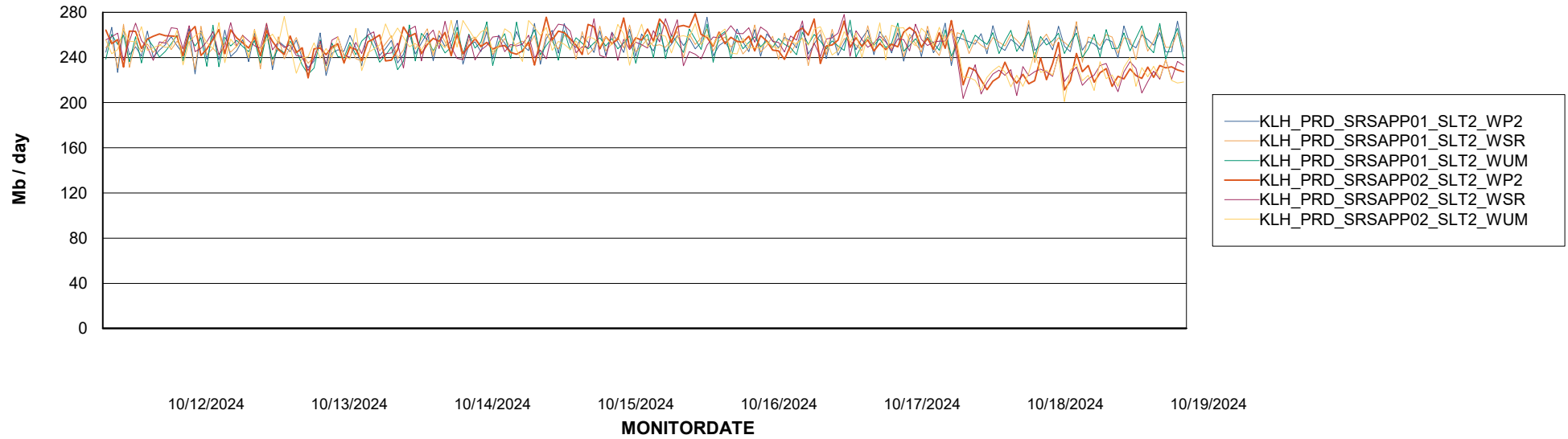
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

