

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/19/2024	32	149	101	21	900	707
10/18/2024	32	149	101	22	900	701
10/17/2024	32	149	101	22	900	701
10/16/2024	32	149	101	22	900	701
10/15/2024	32	149	101	22	900	701
10/14/2024	32	149	101	22	900	699
10/13/2024	33	149	101	23	900	697

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	50	89	45
10/18/2024	50	89	45
10/17/2024	49	89	46
10/16/2024	48	89	46
10/15/2024	50	89	44
10/14/2024	50	89	44
10/13/2024	51	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	58	79	33
10/18/2024	58	79	33
10/17/2024	58	79	33
10/16/2024	57	79	34
10/15/2024	57	79	34
10/14/2024	57	79	34
10/13/2024	55	79	36

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	43	79	45
10/18/2024	43	79	45
10/17/2024	43	79	45
10/16/2024	43	79	45
10/15/2024	43	79	45
10/14/2024	43	79	45
10/13/2024	43	79	45

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	36	149	96
10/18/2024	36	149	96
10/17/2024	36	149	96
10/16/2024	36	149	96
10/15/2024	36	149	96
10/14/2024	36	149	96
10/13/2024	36	149	96

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/19/2024	46	149	81	16	1,638	1,371
10/18/2024	46	149	81	16	1,638	1,376
10/17/2024	46	149	81	16	1,638	1,376
10/16/2024	46	149	81	16	1,638	1,377
10/15/2024	46	149	81	16	1,638	1,378
10/14/2024	46	149	81	16	1,638	1,375
10/13/2024	46	149	81	17	1,638	1,361

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/19/2024	65	199	70	19	1,638	1,327	65	500	177
10/18/2024	65	199	70	19	1,638	1,330	70	500	151
10/17/2024	65	199	70	19	1,638	1,328	70	500	150
10/16/2024	65	199	70	18	1,638	1,335	73	500	134
10/15/2024	65	199	70	18	1,638	1,349	77	500	117
10/14/2024	65	199	70	19	1,638	1,329	81	500	95
10/13/2024	65	199	70	19	1,638	1,322	81	500	96

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	51	79	39
10/18/2024	51	79	39
10/17/2024	51	79	39
10/16/2024	50	79	40
10/15/2024	52	79	38
10/14/2024	52	79	38
10/13/2024	52	79	38

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	52	79	38
10/18/2024	52	79	38
10/17/2024	52	79	38
10/16/2024	52	79	38
10/15/2024	53	79	38
10/14/2024	53	79	38
10/13/2024	53	79	38

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	34	149	99
10/18/2024	34	149	99
10/17/2024	34	149	98
10/16/2024	34	149	98
10/15/2024	34	149	98
10/14/2024	34	149	98
10/13/2024	34	149	98

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Harddisk Usage JSG_PRD_WORF

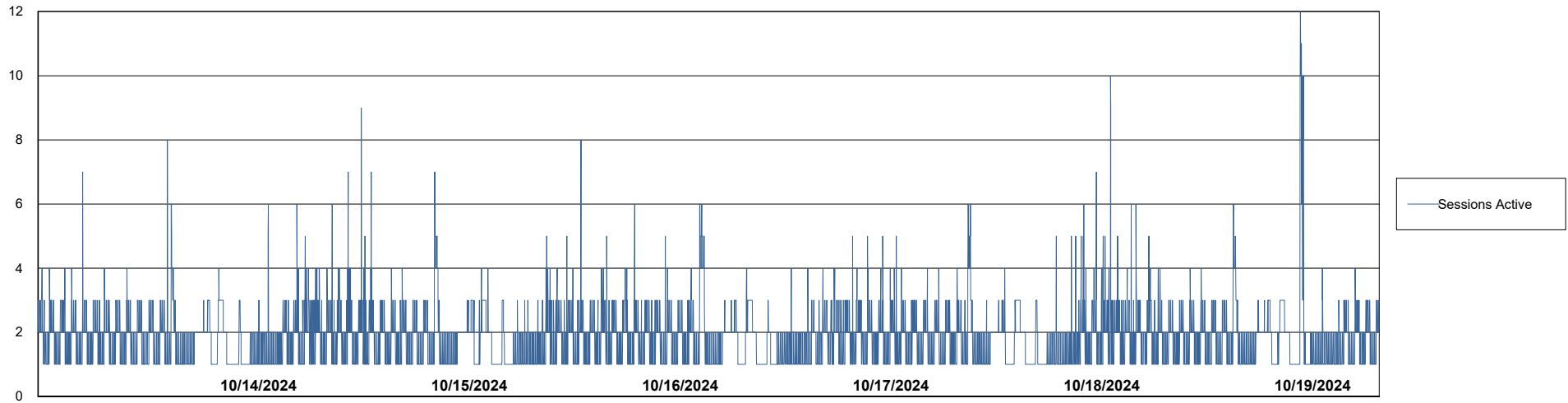
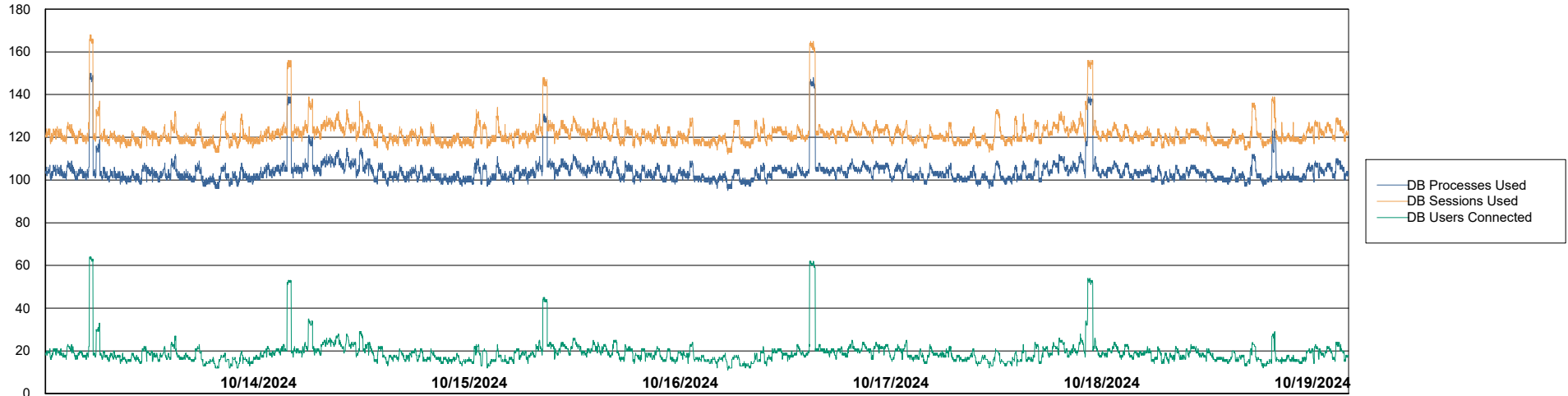
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/19/2024	49	149	76
10/18/2024	49	149	76
10/17/2024	49	149	76
10/16/2024	49	149	76
10/15/2024	49	149	76
10/14/2024	49	149	76
10/13/2024	49	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



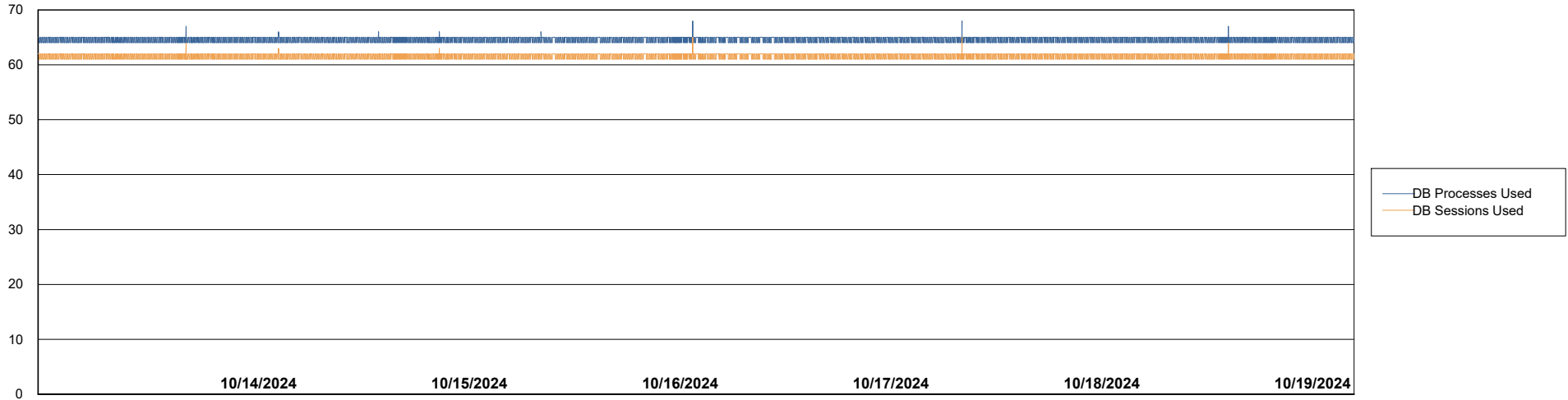
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

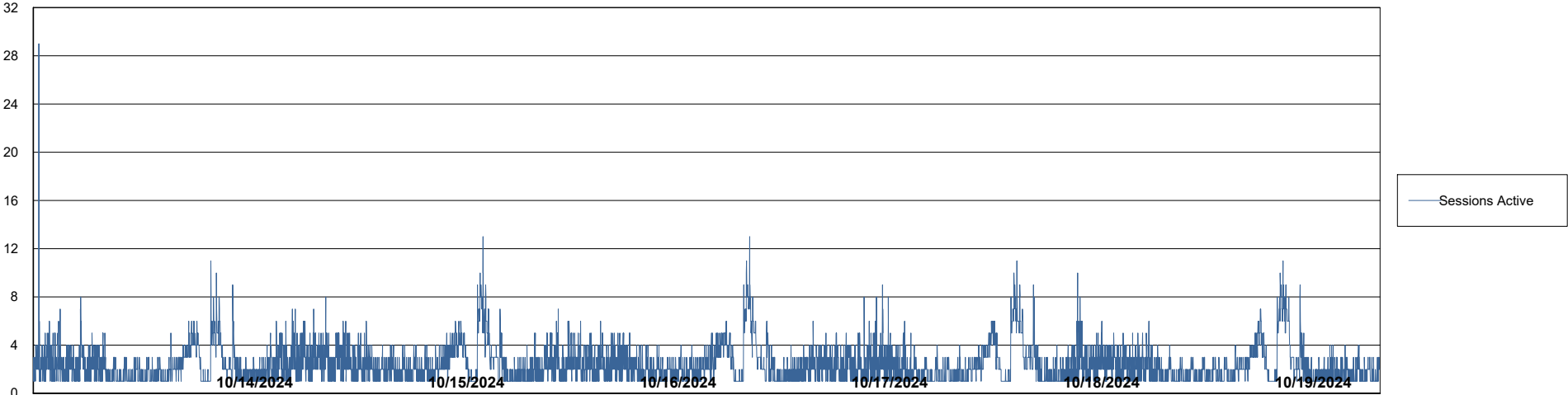
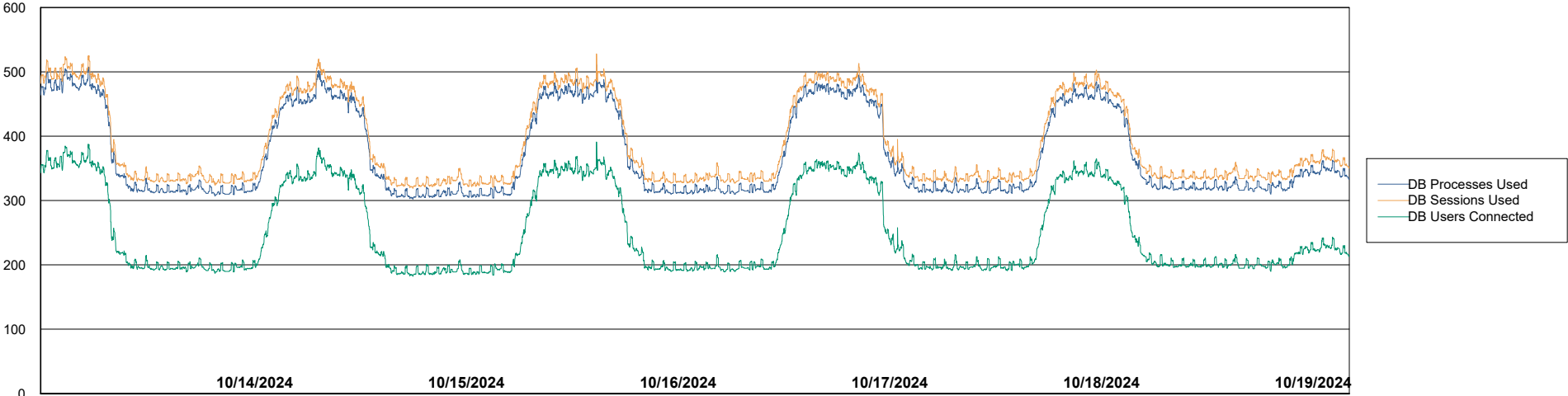


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



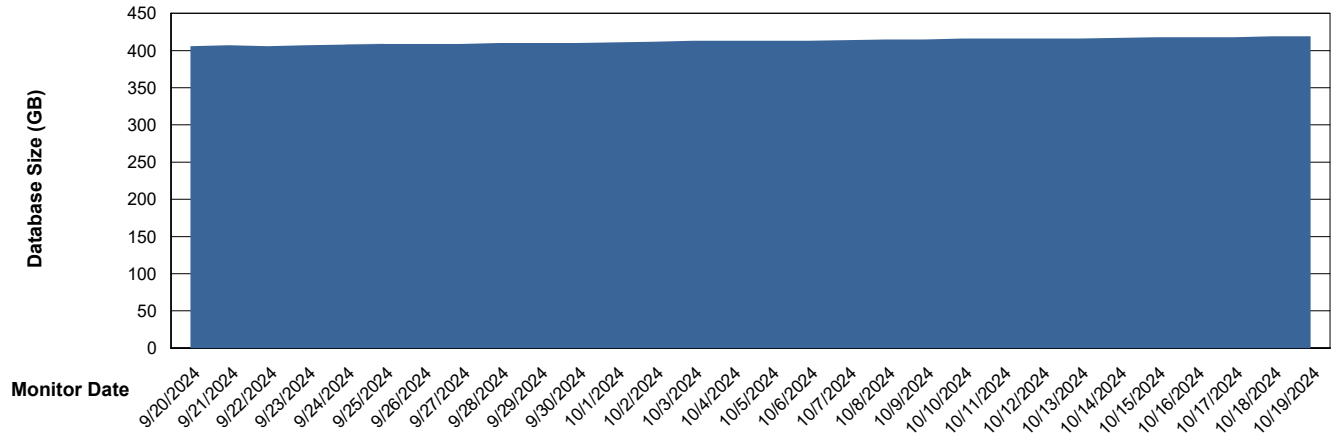
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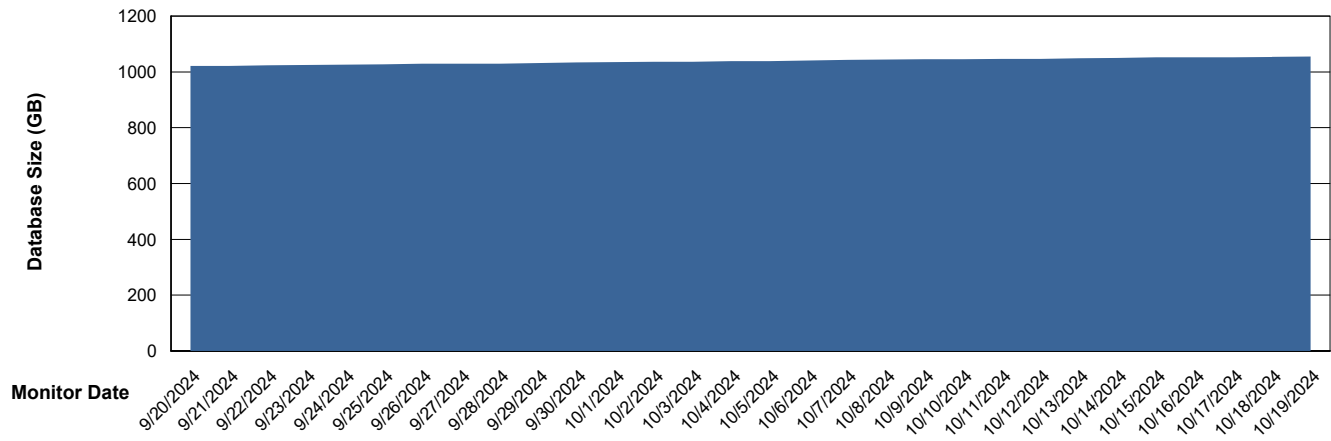
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	212	180	15
	INDX	281	235	16
10/18/2024	ABSDATA	212	180	15
	INDX	281	234	17
10/17/2024	ABSDATA	212	180	15
	INDX	281	234	17
10/16/2024	ABSDATA	212	180	15
	INDX	281	234	17
10/15/2024	ABSDATA	212	180	15
	INDX	281	234	17
10/14/2024	ABSDATA	212	179	15
	INDX	281	234	17
10/13/2024	ABSDATA	212	179	15
	INDX	281	233	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/19/2024	ABSDATA	1,152	986	14
	INDX	57	49	14
10/18/2024	ABSDATA	1,152	986	14
	INDX	57	49	14
10/17/2024	ABSDATA	1,152	984	15
	INDX	57	49	15
10/16/2024	ABSDATA	1,152	984	15
	INDX	57	49	15
10/15/2024	ABSDATA	1,152	983	15
	INDX	57	49	15
10/14/2024	ABSDATA	1,152	982	15
	INDX	57	49	15
10/13/2024	ABSDATA	1,152	980	15
	INDX	57	48	15

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 14/10/2024	Tue 15/10/2024	Wed 16/10/2024	Thu 17/10/2024	Fri 18/10/2024	Sat 19/10/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Fri, 18-10-2024	None
Sun, 13-10-2024	None
Sun, 13-10-2024	None
Sat, 19-10-2024	None
Wed, 16-10-2024	None
Tue, 15-10-2024	None
Thu, 17-10-2024	None
Mon, 14-10-2024	None
Tue, 15-10-2024	None
Wed, 16-10-2024	None
Sat, 19-10-2024	None
Mon, 14-10-2024	None
Thu, 17-10-2024	None
Fri, 18-10-2024	None

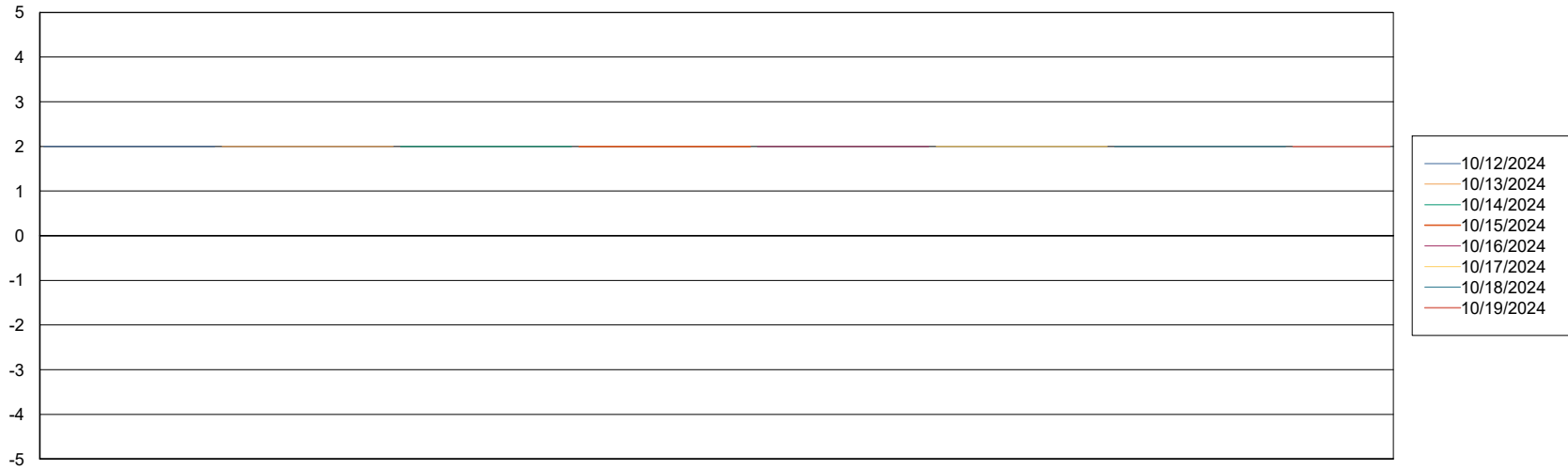
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



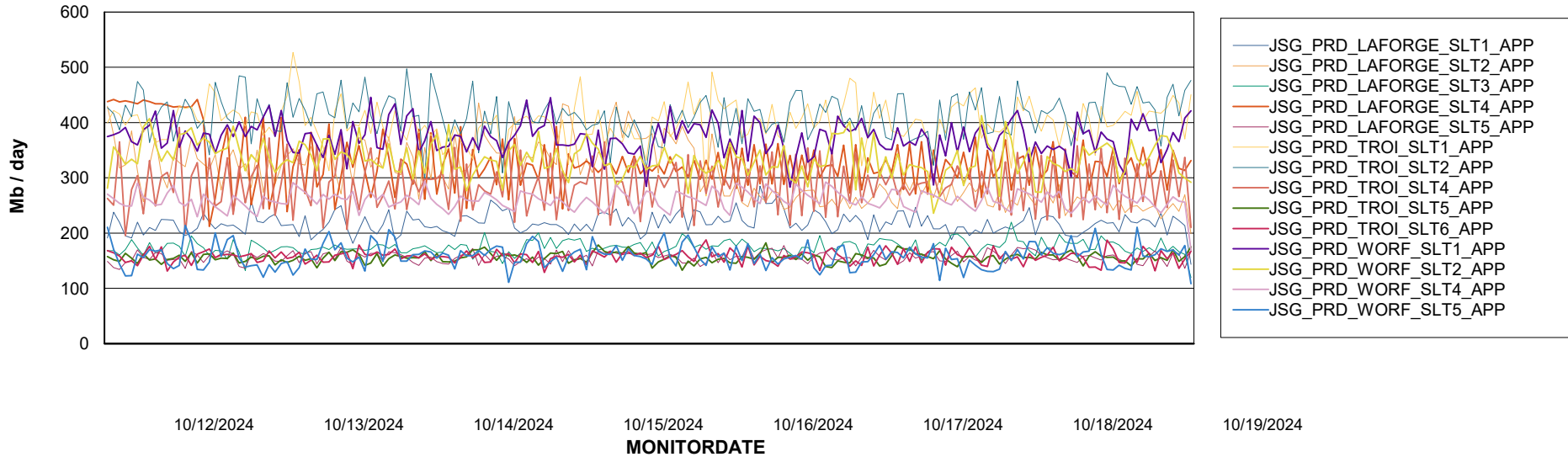
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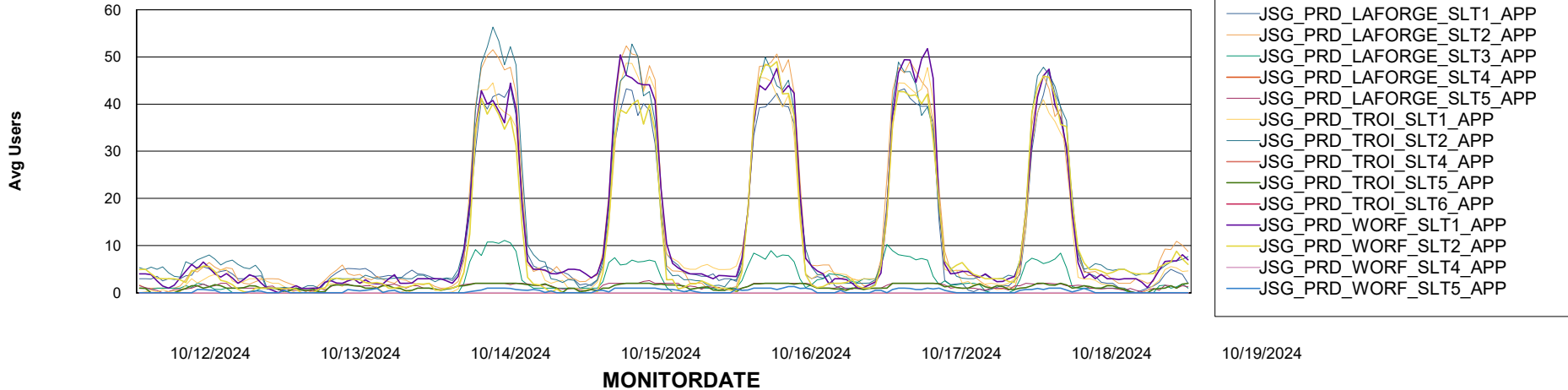


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



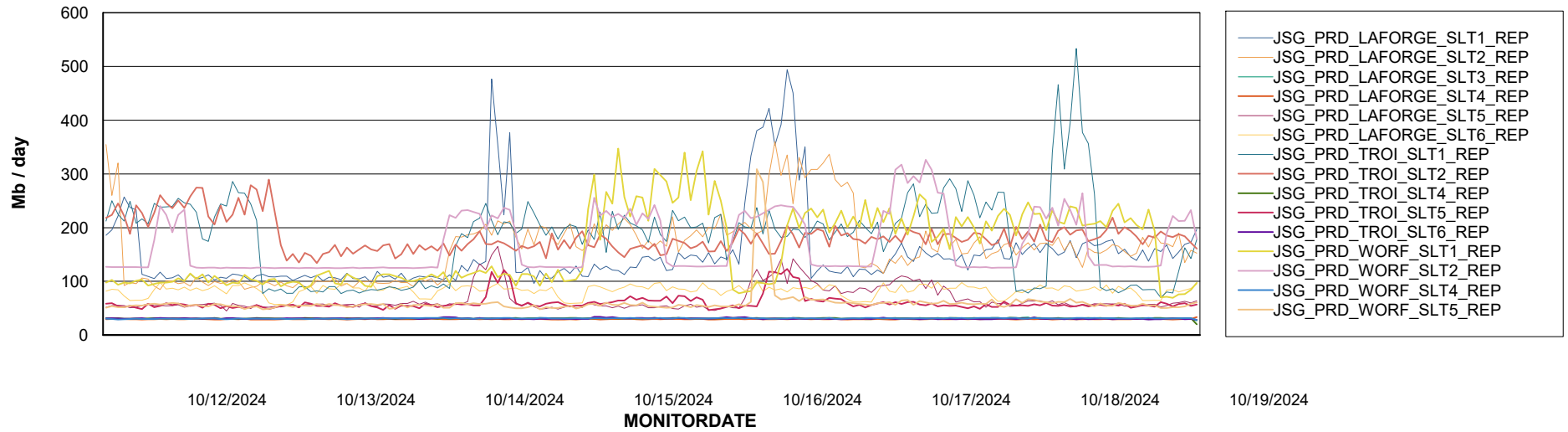
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



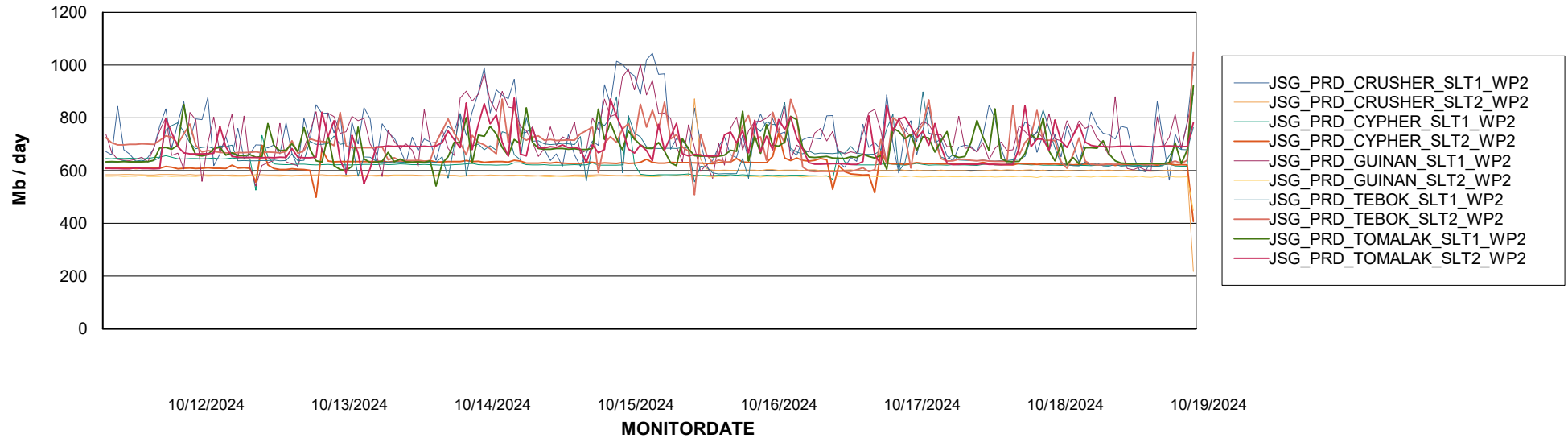
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ABSSolute Web Component Services

Avg memory used per ABS Web component

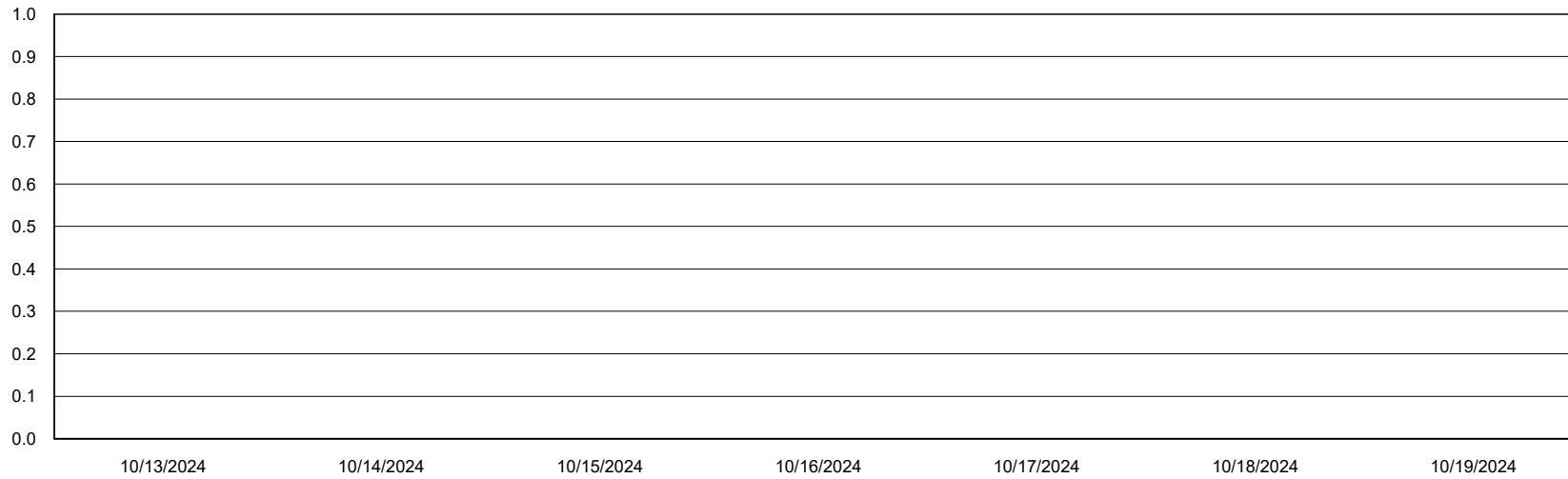


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP