

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/12/2024	92	150	11	77	100	23
10/11/2024	92	150	11	77	100	23
10/10/2024	92	150	11	77	100	23
10/9/2024	92	150	11	77	100	23
10/8/2024	92	150	11	77	100	23
10/7/2024	92	150	11	77	100	23
10/6/2024	92	150	11	78	100	22

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/12/2024	92	150	11	83	100	17
10/11/2024	92	150	11	83	100	17
10/10/2024	92	150	11	83	100	17
10/9/2024	92	150	11	83	100	17
10/8/2024	92	150	11	83	100	17
10/7/2024	92	150	11	83	100	17
10/6/2024	92	150	11	84	100	16

# Weekly SLA Customer Report

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Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
10/12/2024	84	150	24	20	10	8	98	200	4	77
10/11/2024	84	150	24	20	10	8	98	200	4	77
10/10/2024	84	150	24	20	10	8	98	200	4	77
10/9/2024	84	150	24	20	10	8	98	200	4	77
10/8/2024	84	150	24	20	10	8	98	200	4	77
10/7/2024	84	150	24	20	10	8	98	200	4	77
10/6/2024	84	150	24	20	10	8	98	200	4	77

Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
10/12/2024	84	150	24	49	10	5	99	200	1	83
10/11/2024	84	150	24	49	10	5	99	200	1	83
10/10/2024	84	150	24	49	10	5	99	200	1	83
10/9/2024	84	150	24	49	10	5	99	200	1	83
10/8/2024	84	150	24	49	10	5	99	200	1	83
10/7/2024	84	150	24	49	10	5	99	200	1	83
10/6/2024	84	150	24	49	10	5	99	200	1	83

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Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/12/2024	95	150	7	91	50	4
10/11/2024	95	150	7	91	50	4
10/10/2024	95	150	7	91	50	4
10/9/2024	95	150	7	91	50	4
10/8/2024	95	150	7	91	50	4
10/7/2024	95	150	7	91	50	4
10/6/2024	95	150	7	92	50	4

Harddisk Usage      XMX\_PROD\_ABSWEB02

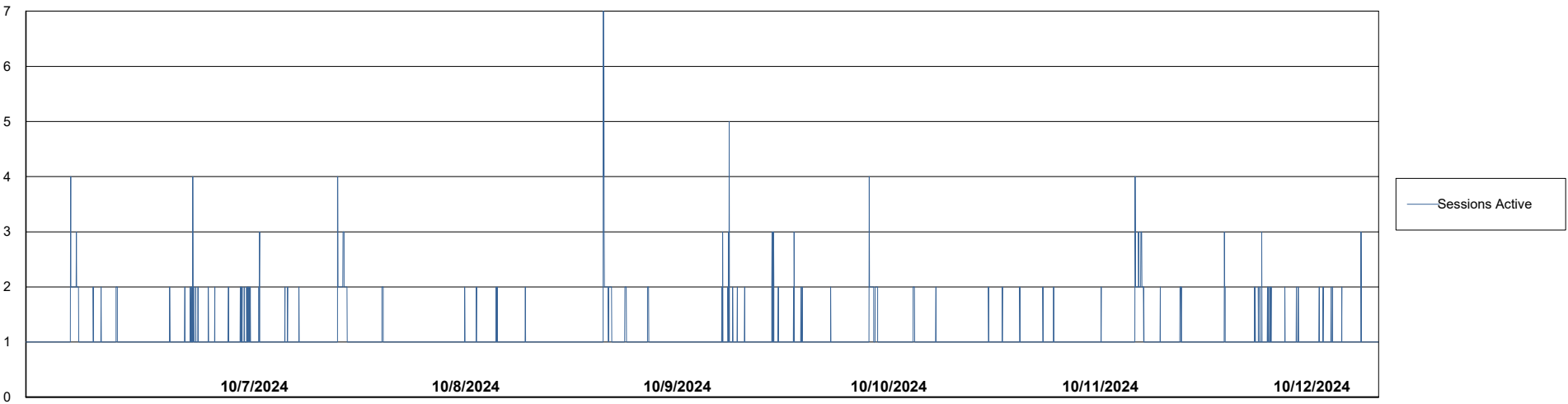
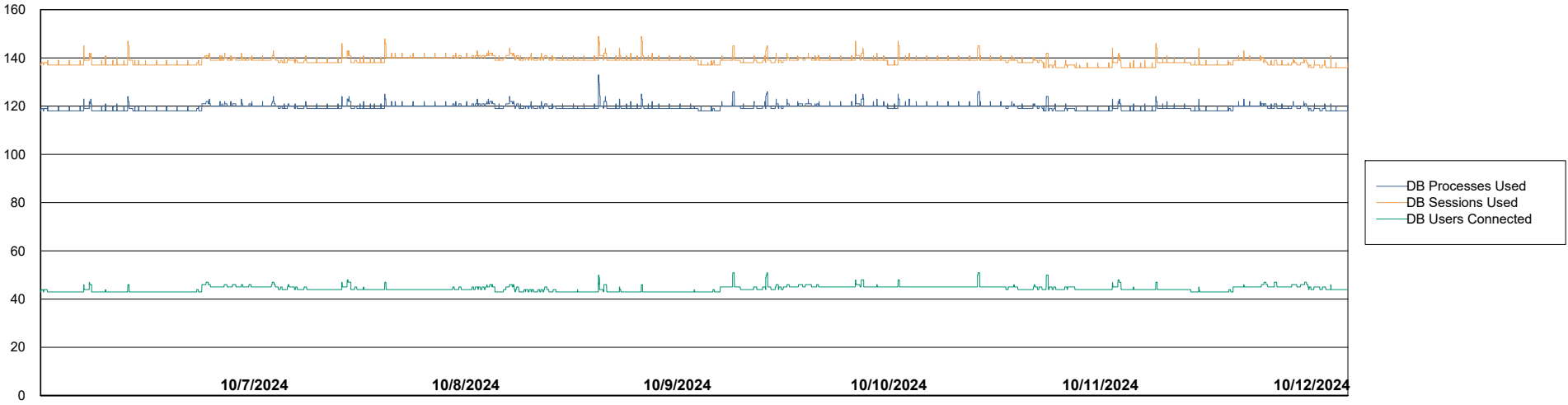
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
10/12/2024	95	150	7	87	50	6
10/11/2024	95	150	7	87	50	6
10/10/2024	95	150	7	87	50	6
10/9/2024	95	150	7	87	50	6
10/8/2024	95	150	7	87	50	6
10/7/2024	95	150	7	87	50	6
10/6/2024	95	150	7	88	50	6

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
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Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



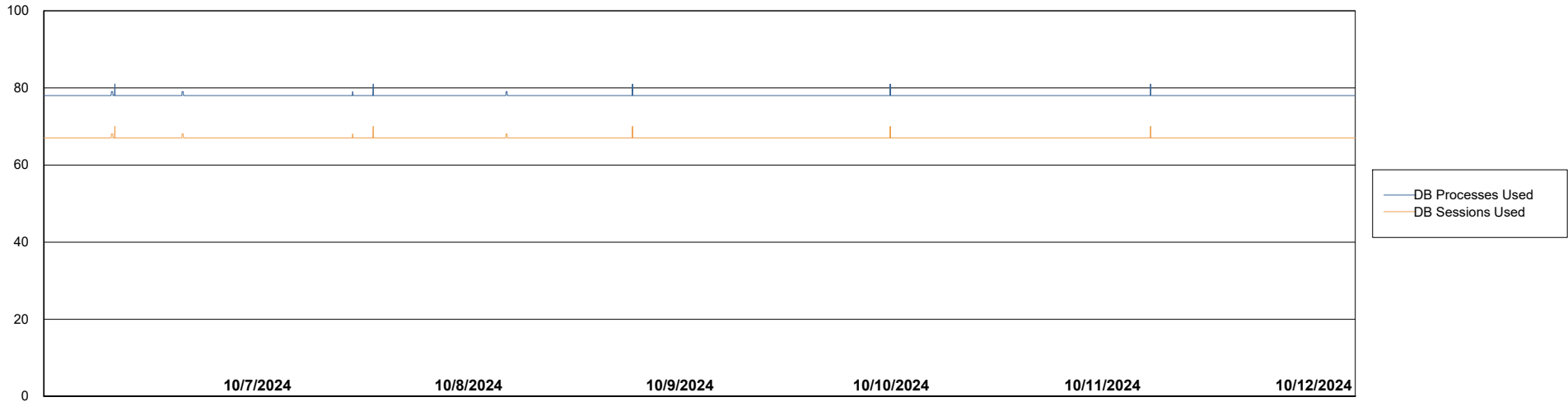
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Customer XMX Production (24/7)  
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Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



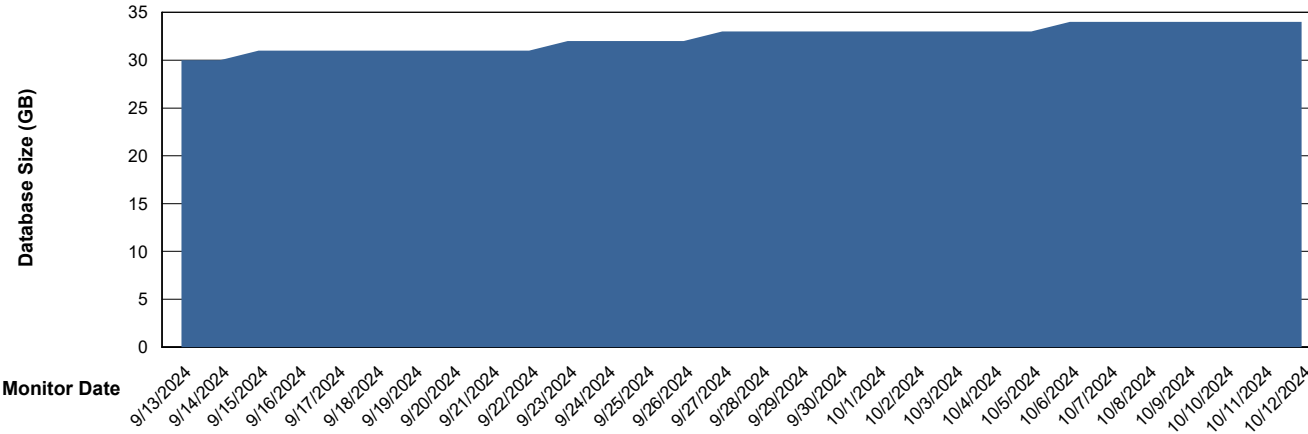
# Weekly SLA Customer Report

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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2024	ABSDATA	19	16	15
	INDX	8	0	100
10/11/2024	ABSDATA	19	16	16
	INDX	8	0	100
10/10/2024	ABSDATA	19	16	16
	INDX	8	0	100
10/9/2024	ABSDATA	19	16	17
	INDX	8	0	100
10/8/2024	ABSDATA	19	16	18
	INDX	8	0	100
10/7/2024	ABSDATA	19	16	18
	INDX	8	0	100
10/6/2024	ABSDATA	19	15	18
	INDX	8	0	100

# Weekly SLA Customer Report

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Standby Database Health XMX Production (24/7)

### Recovery lag for last 7 days



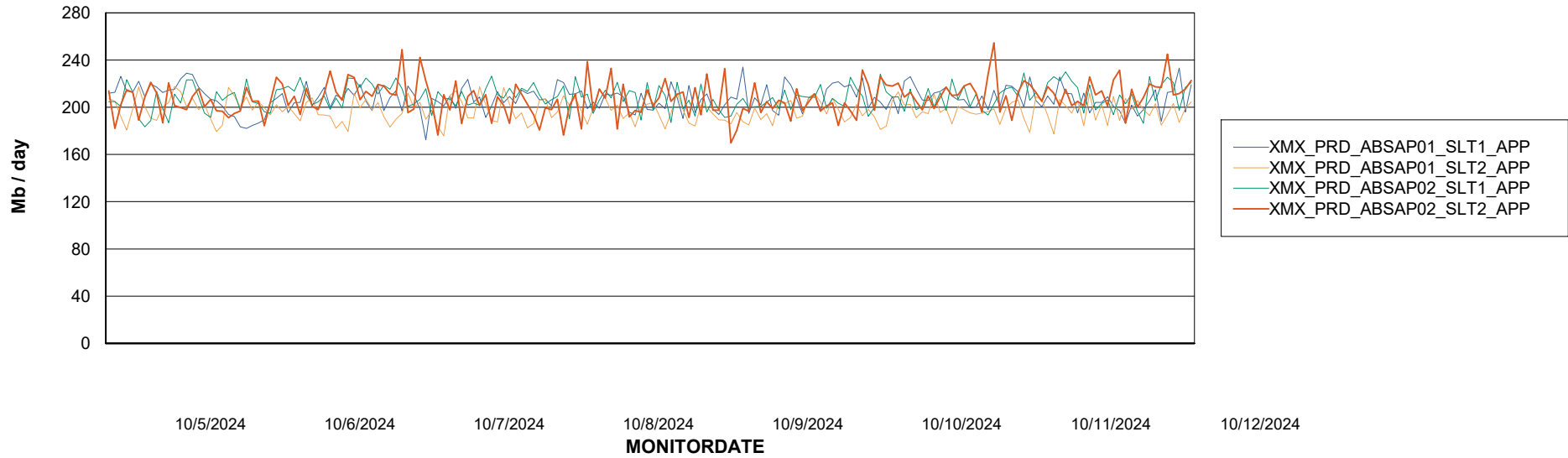
# Weekly SLA Customer Report

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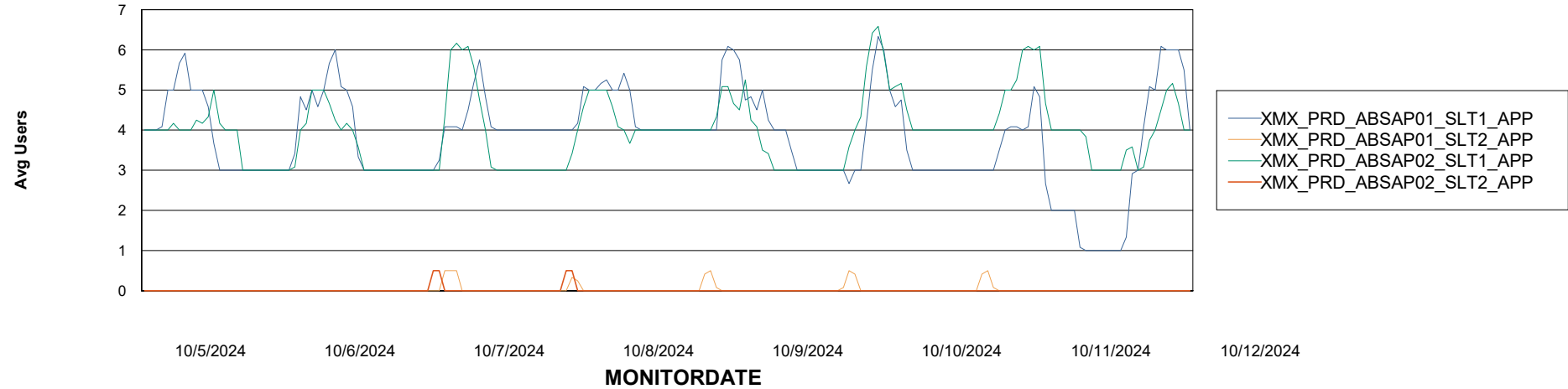


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



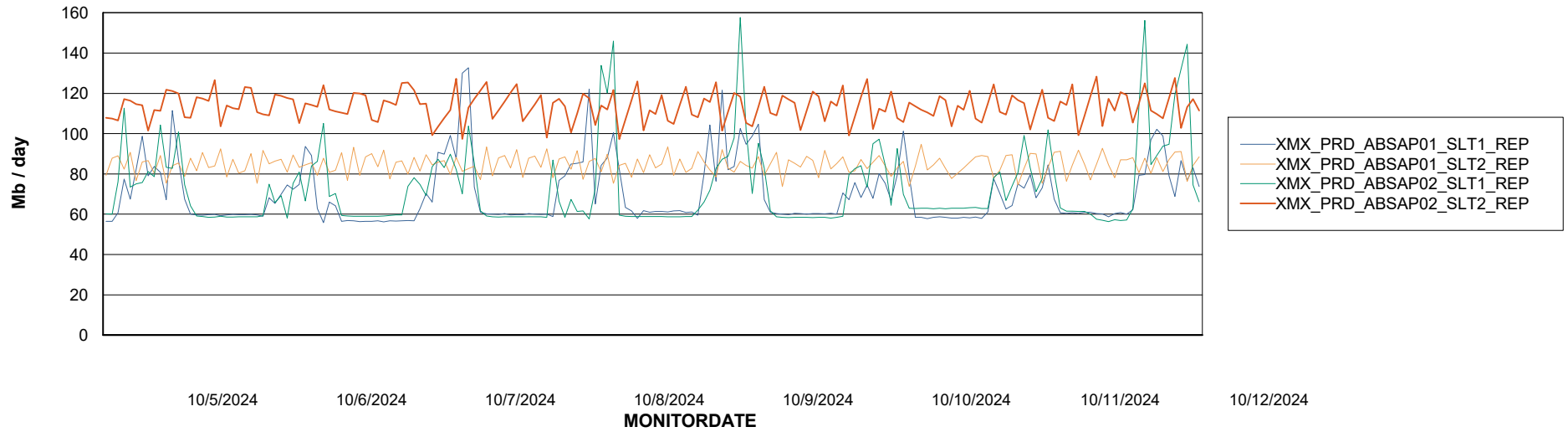
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



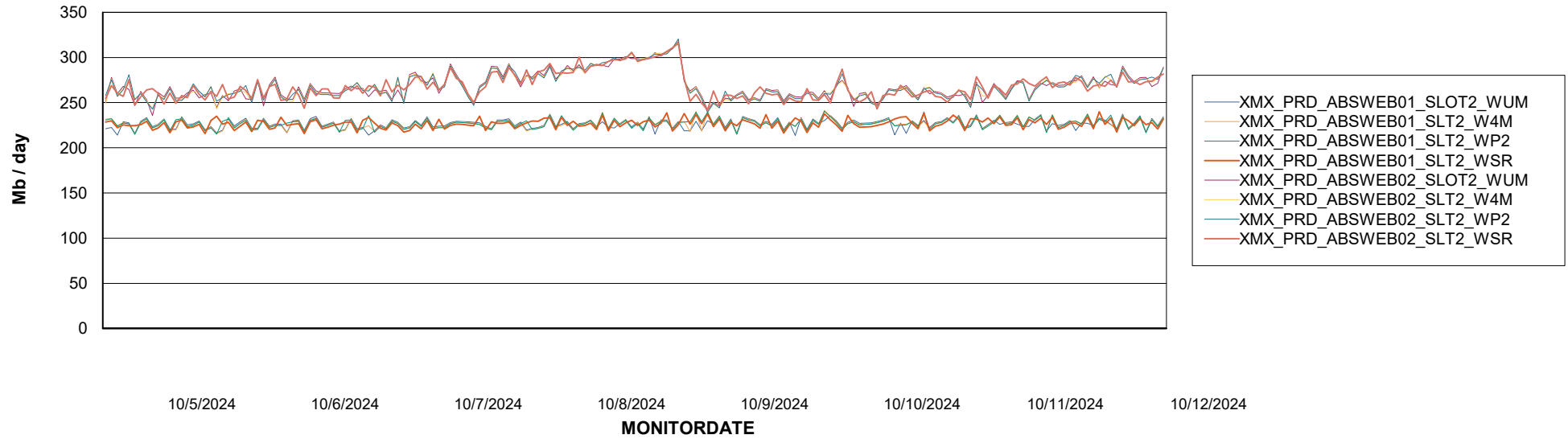
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

