

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/12/2024	15	39	33	75	100	25	21	1	1	99
10/11/2024	15	39	33	75	100	25	21	1	1	99
10/10/2024	15	39	33	75	100	25	21	1	1	99
10/9/2024	15	39	33	75	100	25	21	1	1	99
10/8/2024	15	39	33	75	100	25	21	1	1	99
10/7/2024	15	39	33	75	100	25	21	1	1	99
10/6/2024	15	39	33	75	100	25	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/12/2024	12	39	34	88	100	12	21	1	1	99
10/11/2024	12	39	34	88	100	12	21	1	1	99
10/10/2024	12	39	34	88	100	12	21	1	1	99
10/9/2024	12	39	34	88	100	12	21	1	1	99
10/8/2024	12	39	34	88	100	12	21	1	1	99
10/7/2024	13	39	34	88	100	12	21	1	1	99
10/6/2024	13	39	34	88	100	12	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/12/2024	11	39	35	21	1	1	39	100	61	49
10/11/2024	11	39	35	21	1	1	39	100	61	49
10/10/2024	10	39	35	21	1	1	39	100	61	49
10/9/2024	11	39	35	21	1	1	39	100	61	49
10/8/2024	11	39	35	21	1	1	39	100	61	49
10/7/2024	11	39	35	21	1	1	39	100	61	49
10/6/2024	11	39	35	21	1	1	39	100	61	49

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/12/2024	12	39	34	21	1	1	72	100	28	28
10/11/2024	12	39	34	21	1	1	72	100	28	28
10/10/2024	12	39	34	21	1	1	72	100	28	26
10/9/2024	12	39	34	21	1	1	72	100	28	24
10/8/2024	12	39	34	21	1	1	72	100	28	22
10/7/2024	12	39	34	21	1	1	72	100	28	22
10/6/2024	12	39	34	21	1	1	72	100	28	22

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/12/2024	11	39	35	21	1	1	71	100	29	48
10/11/2024	11	39	35	21	1	1	71	100	29	48
10/10/2024	11	39	35	21	1	1	71	100	29	46
10/9/2024	11	39	35	21	1	1	71	100	29	44
10/8/2024	11	39	35	21	1	1	71	100	29	43
10/7/2024	11	39	35	21	1	1	71	100	29	42
10/6/2024	11	39	34	21	1	1	71	100	29	42

Harddisk Usage SHL-RPROXY-ASH

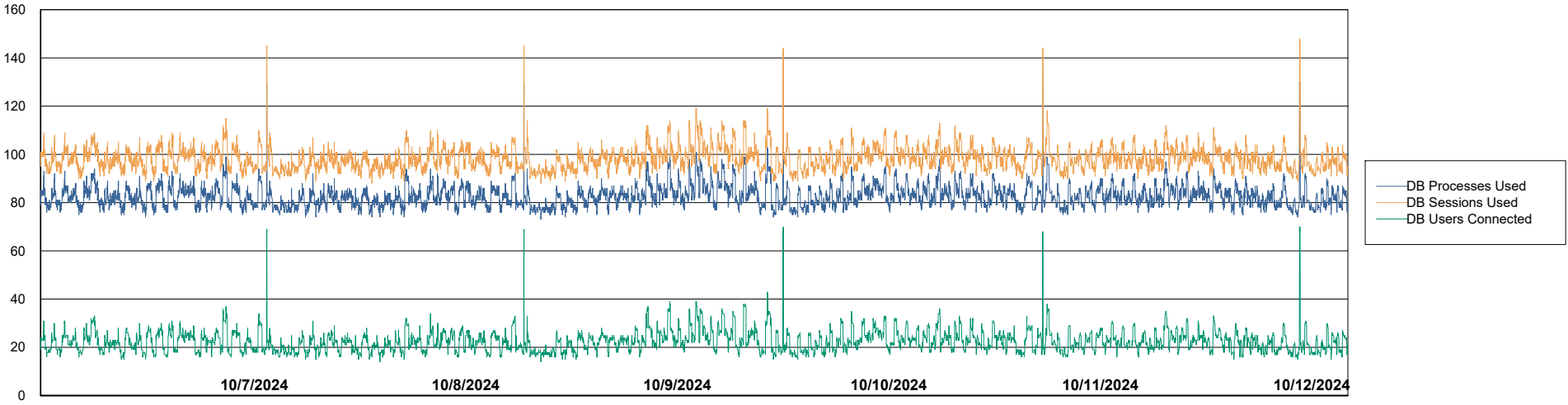
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
10/12/2024	49	39	20	21	1	1	99	10	0
10/11/2024	50	39	20	21	1	1	99	10	0
10/10/2024	50	39	20	21	1	1	99	10	0
10/9/2024	50	39	20	21	1	1	99	10	0
10/8/2024	50	39	20	21	1	1	99	10	0
10/7/2024	50	39	20	21	1	1	99	10	0
10/6/2024	50	39	20	21	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

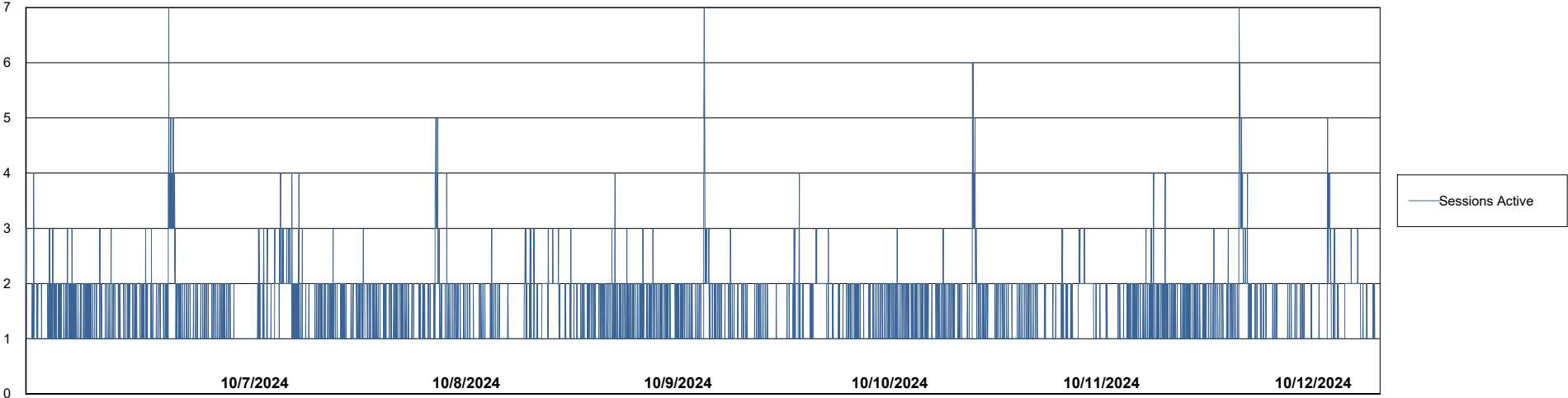
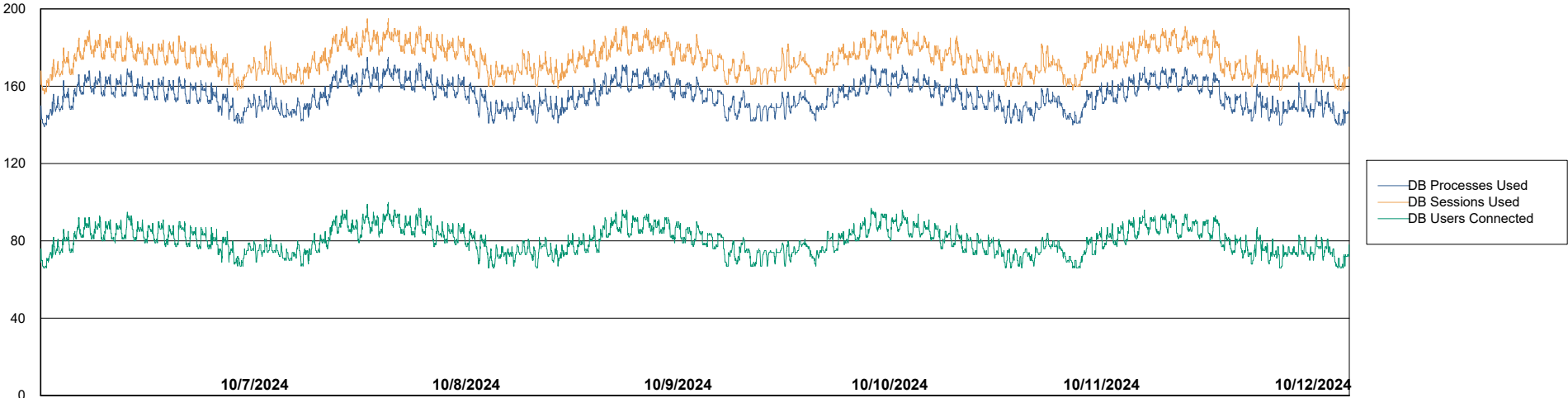


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Database Performance SHL-DBS1-ASH_PROD_ABS1



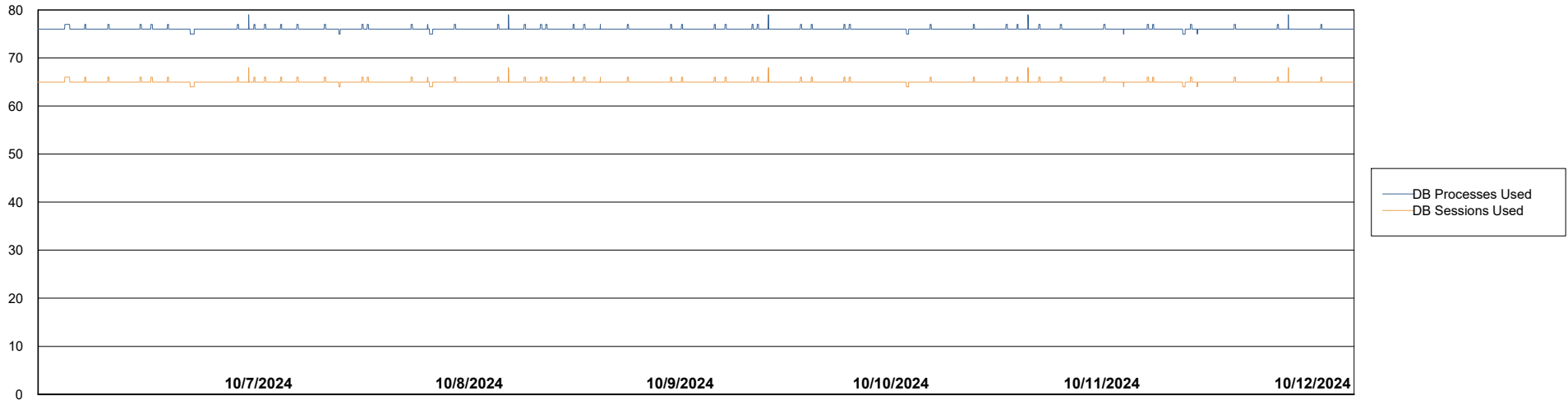
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



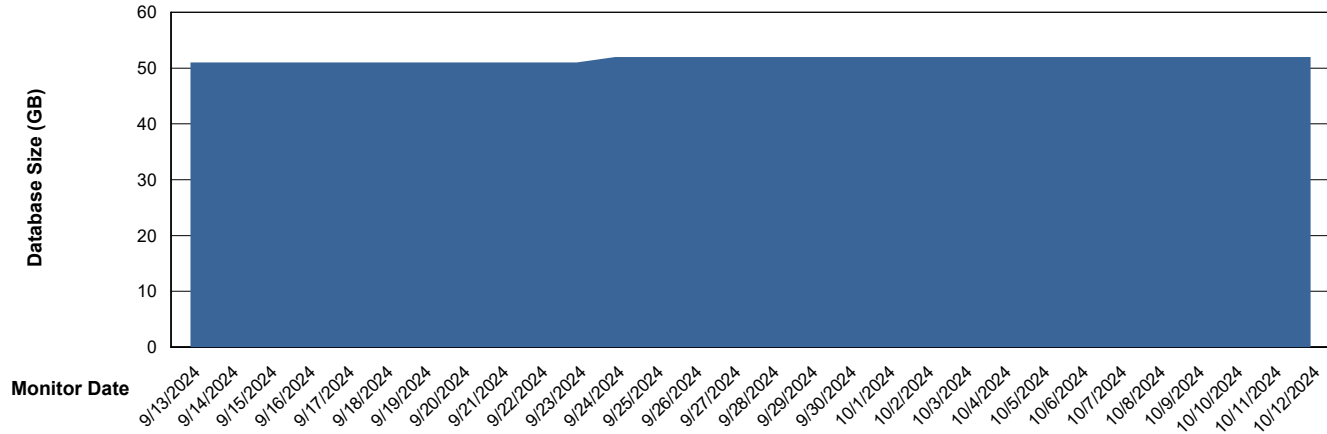
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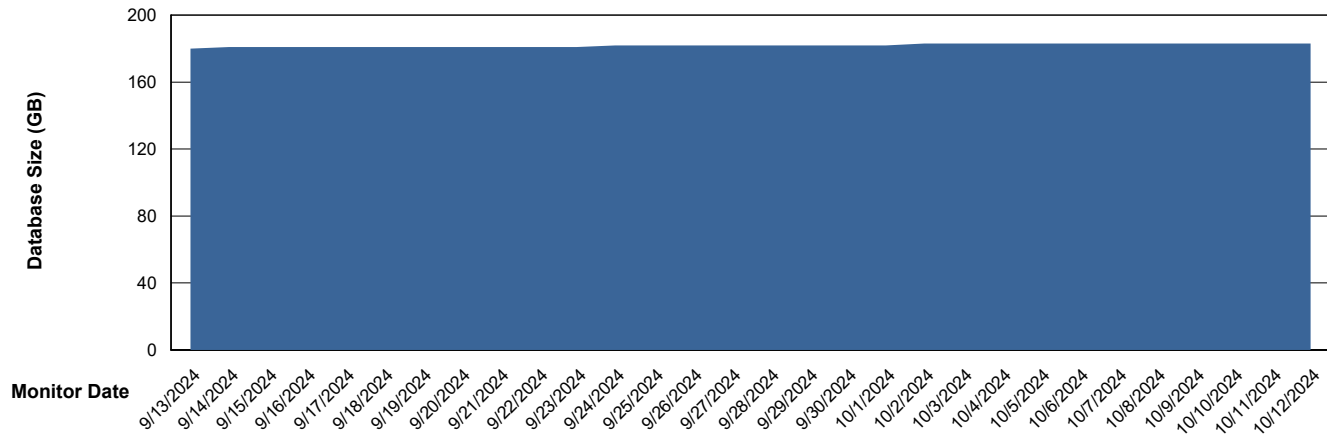
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/11/2024	ABSDATA	30	24	19
	INDX	30	25	18
10/10/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/9/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/8/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/7/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/6/2024	ABSDATA	30	24	19
	INDX	30	25	19

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2024	ABSDATA	98	82	17
	INDX	100	83	17
10/11/2024	ABSDATA	98	82	17
	INDX	100	83	17
10/10/2024	ABSDATA	98	82	17
	INDX	100	83	17
10/9/2024	ABSDATA	98	81	17
	INDX	100	83	17
10/8/2024	ABSDATA	98	81	17
	INDX	100	83	17
10/7/2024	ABSDATA	98	81	17
	INDX	100	83	17
10/6/2024	ABSDATA	98	81	17
	INDX	100	83	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Fri, 11-10-2024	None
Mon, 7-10-2024	None
Tue, 8-10-2024	None
Sun, 6-10-2024	None
Thu, 10-10-2024	None
Sat, 12-10-2024	None
Wed, 9-10-2024	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



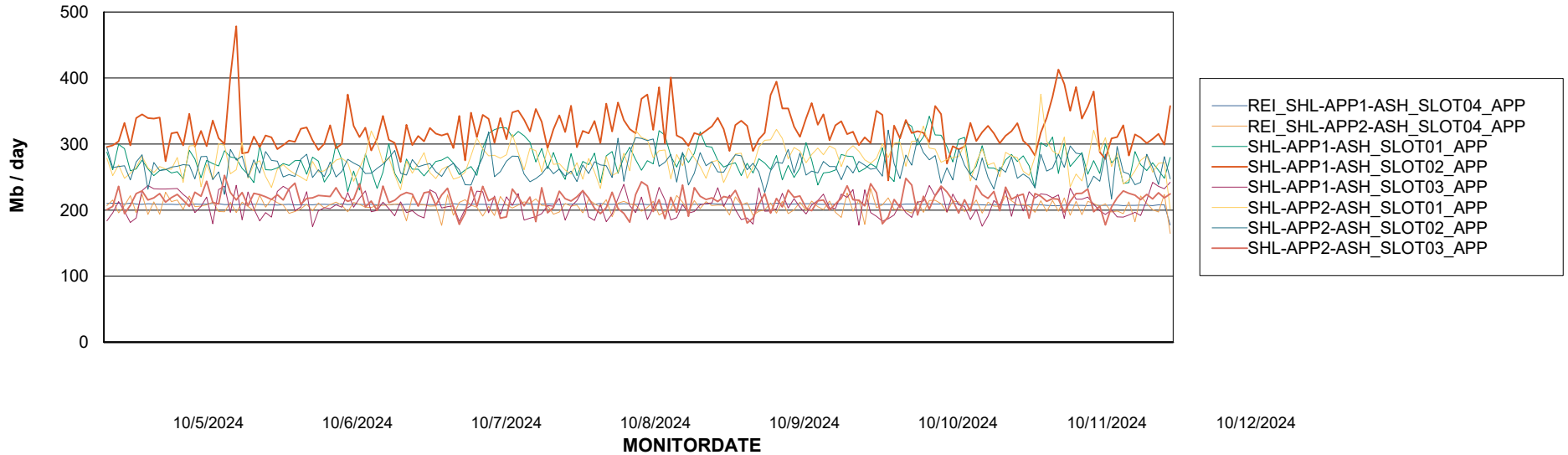
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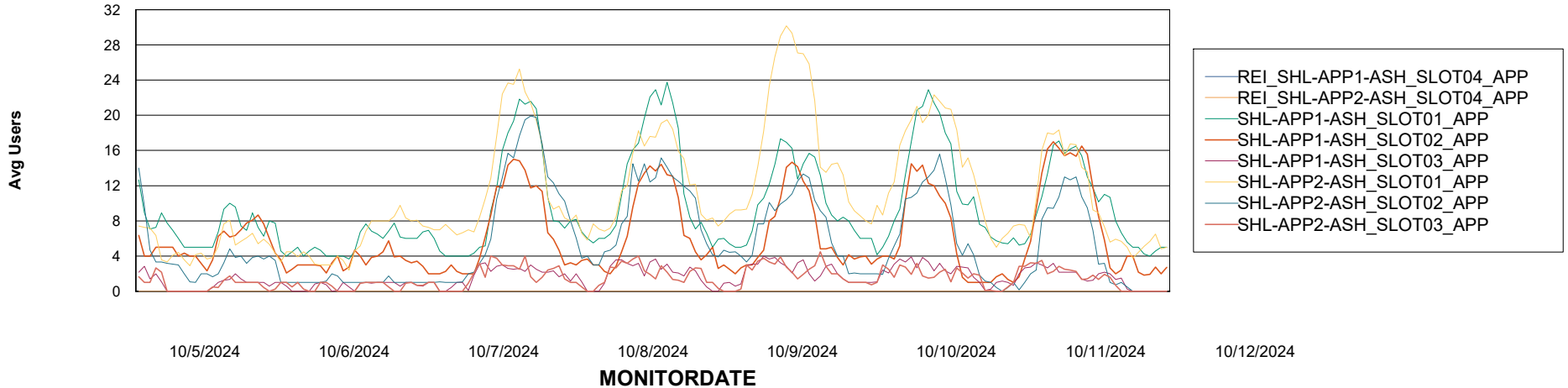


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



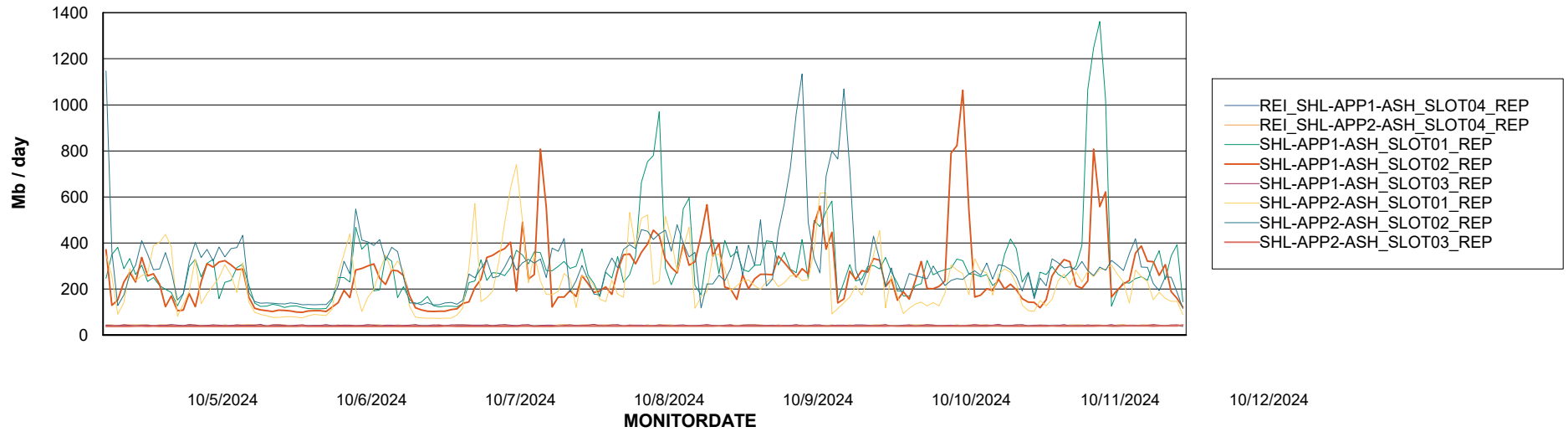
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



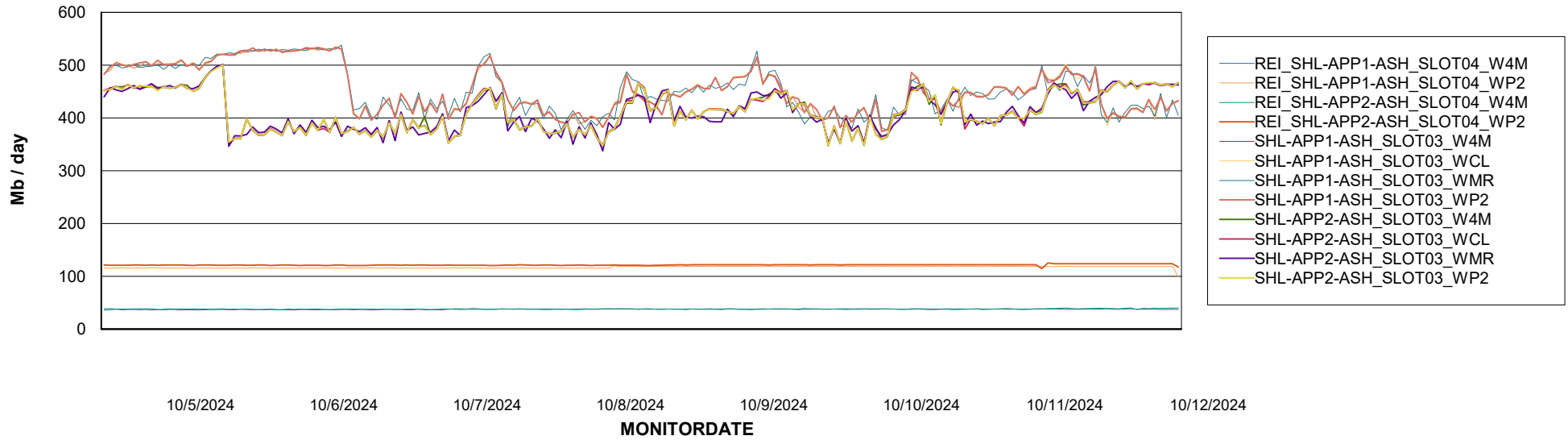
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

