

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD\_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
10/12/2024	53	499	236	75	400	100	41	400	234	52
10/11/2024	53	499	235	75	400	100	41	400	234	64
10/10/2024	53	499	233	75	400	100	41	400	234	69
10/9/2024	54	499	230	75	400	100	41	400	234	52
10/8/2024	54	499	229	75	400	100	41	400	234	55
10/7/2024	56	499	219	75	400	100	41	400	234	64
10/6/2024	57	499	213	75	400	100	41	400	234	54

Harddisk Usage RFL\_PRD\_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
10/12/2024	72	499	138	68	600	194	28	600	430	80
10/11/2024	72	499	138	68	600	194	28	600	430	81
10/10/2024	72	499	138	68	600	194	28	600	430	83
10/9/2024	72	499	138	68	600	194	28	600	430	84
10/8/2024	73	499	137	68	600	194	28	600	430	85
10/7/2024	73	499	137	68	600	194	28	600	430	86
10/6/2024	72	499	138	68	600	194	28	600	430	87

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Harddisk Usage RFL\_PRD\_ABSWEB

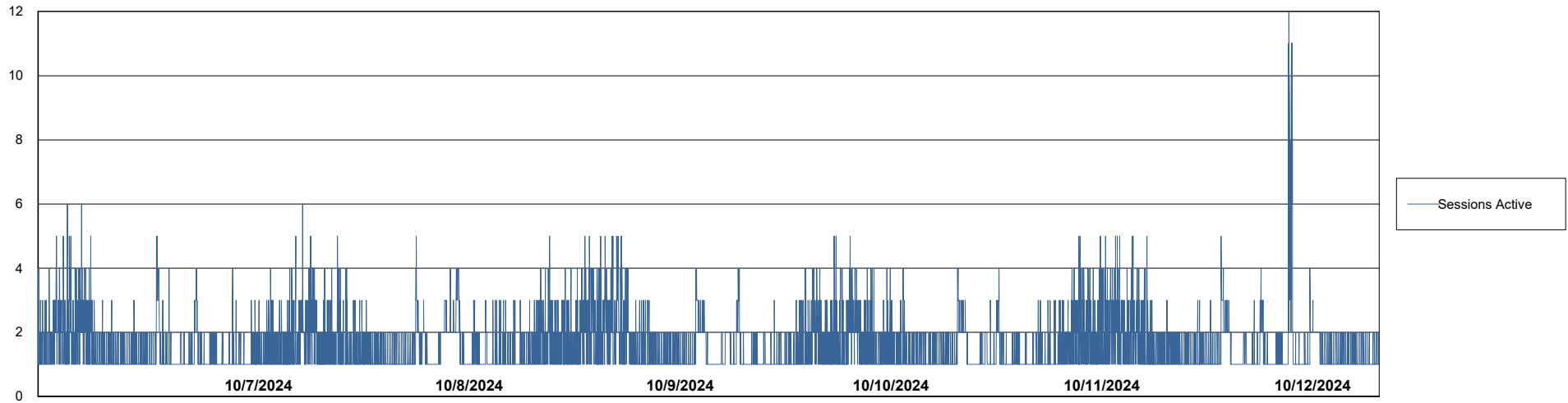
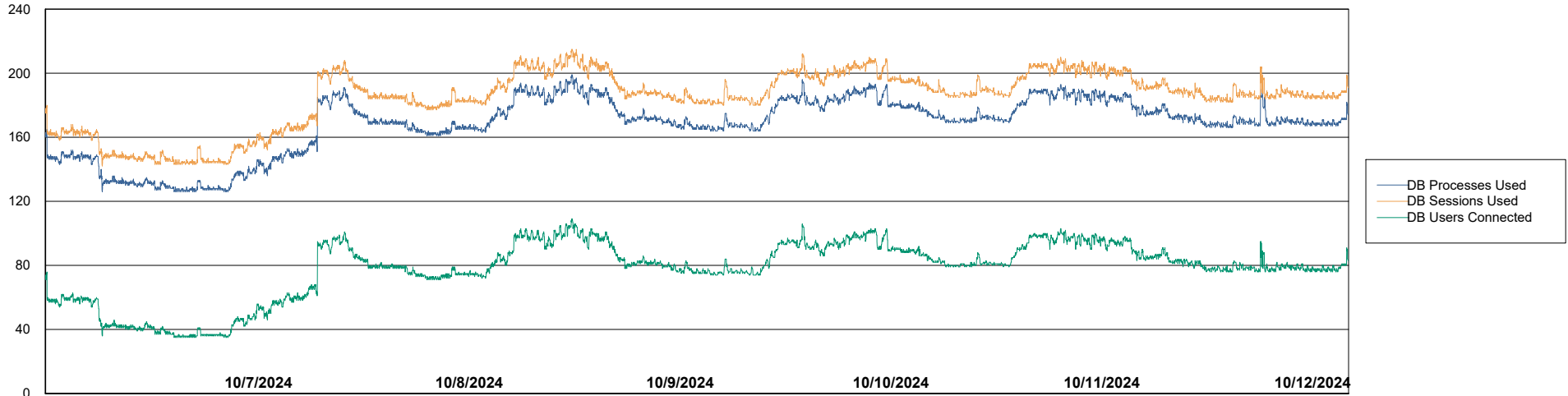
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	75	126	31
10/11/2024	75	126	31
10/10/2024	76	126	31
10/9/2024	76	126	31
10/8/2024	76	126	31
10/7/2024	76	126	31
10/6/2024	76	126	31

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## Database Performance RFL\_PRD\_ABS01\_DB



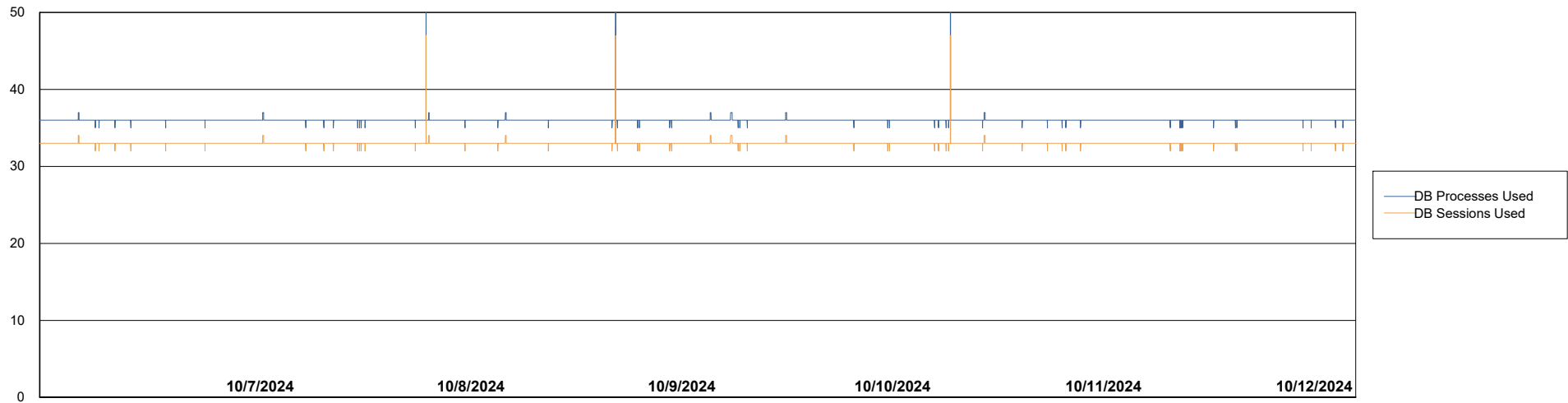
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Database Performance RFL\_PRD\_ABS02\_STB\_DB

DB Processes Max 1,000



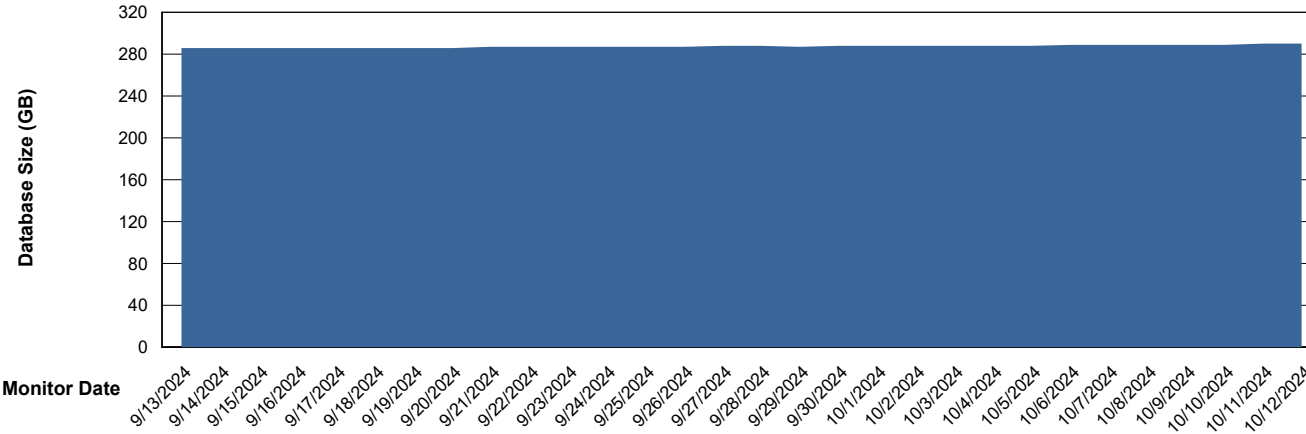
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DATABASE SIZE RFL\_PRD\_ABS01\_DB

## Database growth over last month



Database Tablespace RFL\_PRD\_ABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/11/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/10/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/9/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/8/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/7/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/6/2024	ABSDATA	100	81	19
	INDX	234	194	17



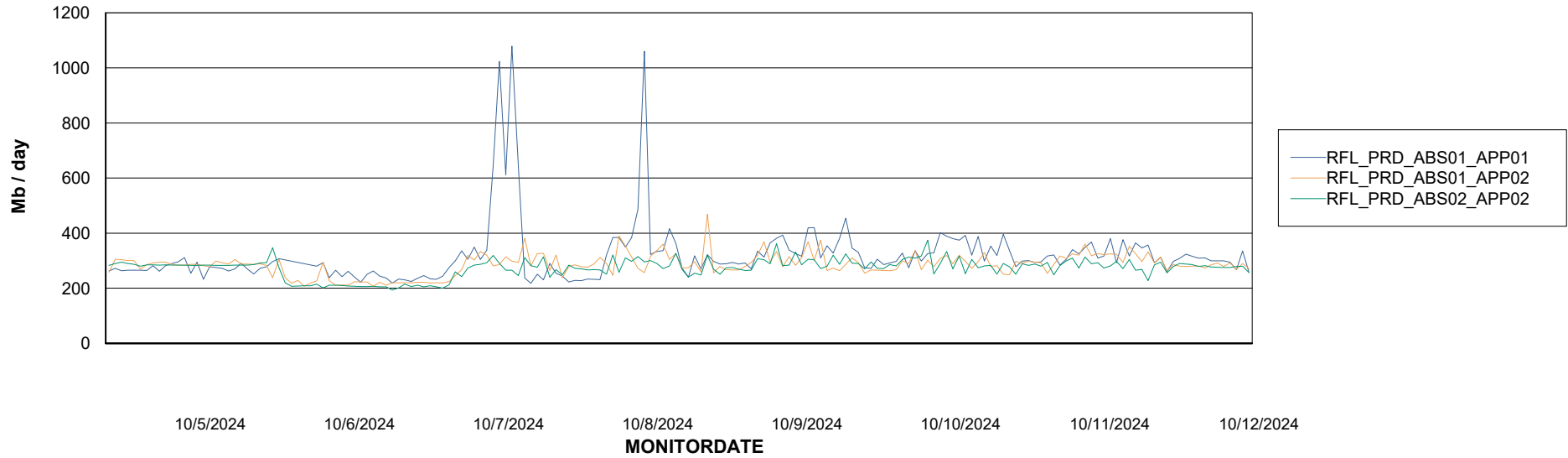
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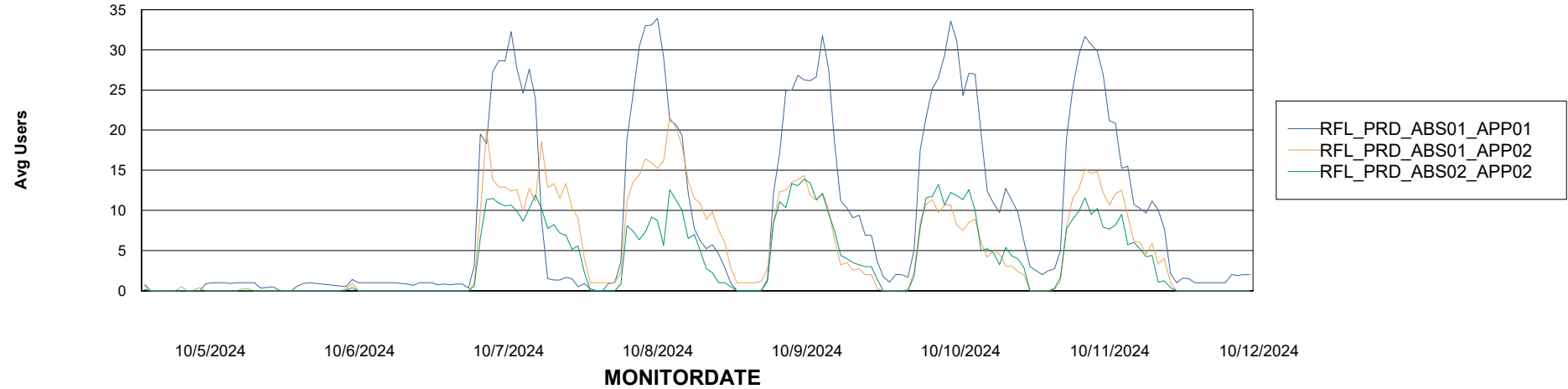


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



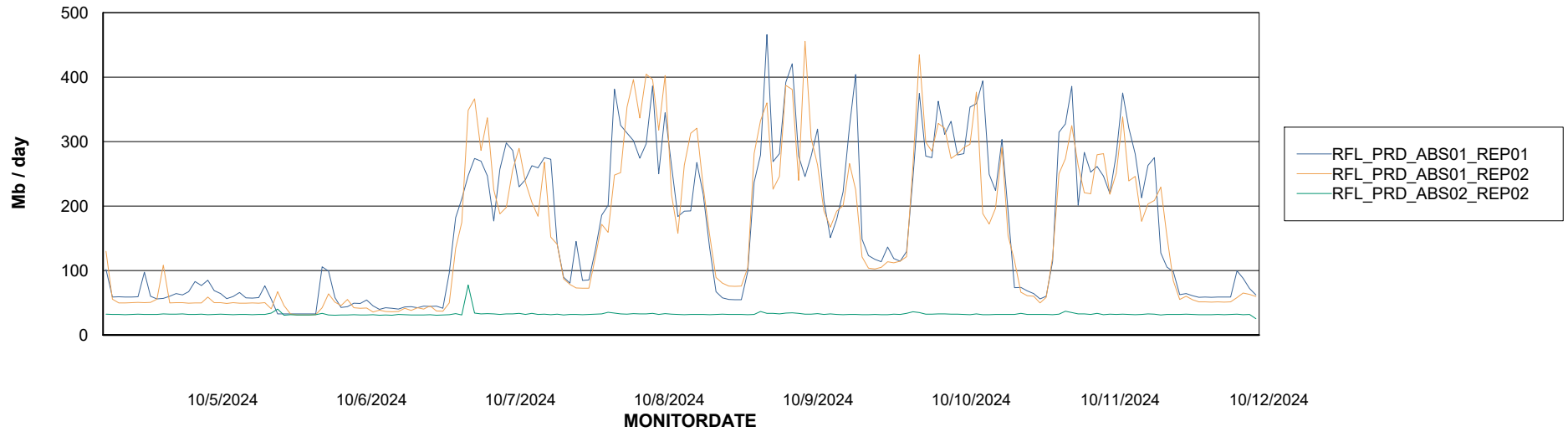
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



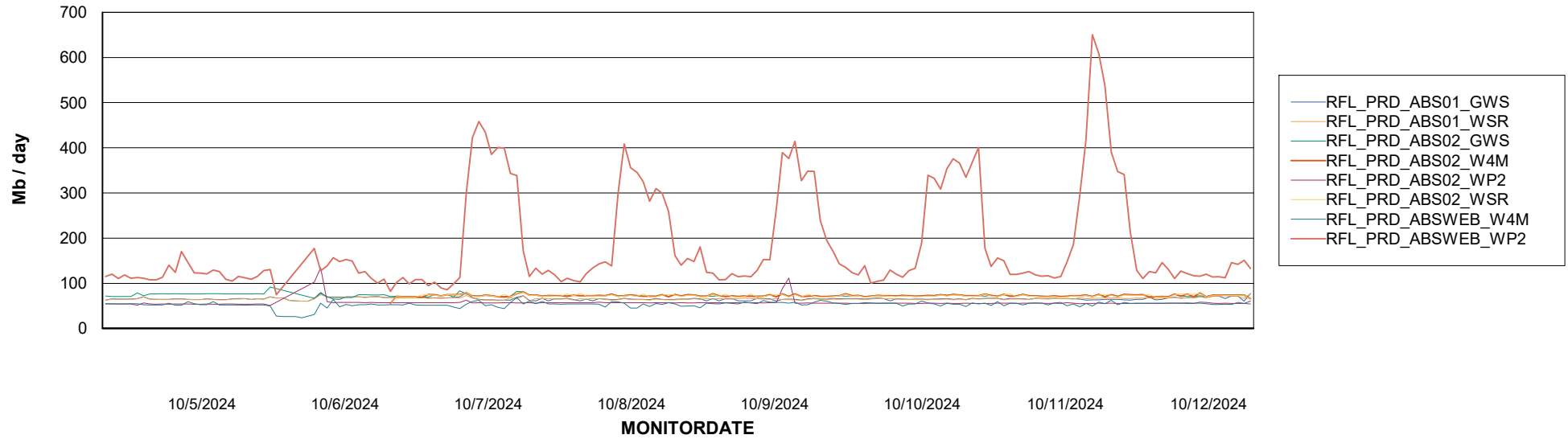
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

