

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/12/2024	32	149	101	22	900	703
10/11/2024	23	149	115	23	900	690
10/10/2024	16	149	126	24	900	681
10/9/2024	16	149	125	25	900	677
10/8/2024	16	149	125	26	900	667
10/7/2024	16	149	125	17	900	750
10/6/2024	16	149	125	10	900	809

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	51	89	44
10/11/2024	52	89	43
10/10/2024	52	89	43
10/9/2024	52	89	43
10/8/2024	52	89	43
10/7/2024	52	89	43
10/6/2024	52	89	43

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	58	79	33
10/11/2024	59	79	32
10/10/2024	59	79	32
10/9/2024	59	79	32
10/8/2024	59	79	32
10/7/2024	59	79	32
10/6/2024	59	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	45	79	44
10/11/2024	46	79	43
10/10/2024	46	79	43
10/9/2024	46	79	43
10/8/2024	46	79	43
10/7/2024	46	79	43
10/6/2024	46	79	43

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	36	149	96
10/11/2024	36	149	96
10/10/2024	36	149	96
10/9/2024	36	149	96
10/8/2024	36	149	96
10/7/2024	36	149	96
10/6/2024	36	149	96

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/12/2024	46	149	81	16	1,638	1,370
10/11/2024	46	149	81	16	1,638	1,377
10/10/2024	46	149	81	16	1,638	1,374
10/9/2024	46	149	81	16	1,638	1,376
10/8/2024	46	149	81	16	1,638	1,377
10/7/2024	46	149	81	16	1,638	1,374
10/6/2024	46	149	81	17	1,638	1,361

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/12/2024	65	199	70	19	1,638	1,326	45	500	276
10/11/2024	65	199	70	19	1,638	1,330	81	500	96
10/10/2024	65	199	70	19	1,638	1,329	60	500	199
10/9/2024	65	199	70	19	1,638	1,328	38	500	311
10/8/2024	65	199	70	19	1,638	1,330	57	500	213
10/7/2024	65	199	70	19	1,638	1,328	38	500	311
10/6/2024	65	199	70	19	1,638	1,322	58	500	212

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	54	79	37
10/11/2024	54	79	37
10/10/2024	54	79	37
10/9/2024	54	79	37
10/8/2024	54	79	36
10/7/2024	54	79	36
10/6/2024	54	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	54	79	37
10/11/2024	54	79	37
10/10/2024	54	79	37
10/9/2024	54	79	36
10/8/2024	54	79	36
10/7/2024	54	79	36
10/6/2024	54	79	36

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	34	149	98
10/11/2024	34	149	98
10/10/2024	35	149	98
10/9/2024	35	149	98
10/8/2024	35	149	98
10/7/2024	35	149	98
10/6/2024	35	149	97

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Harddisk Usage JSG_PRD_WORF

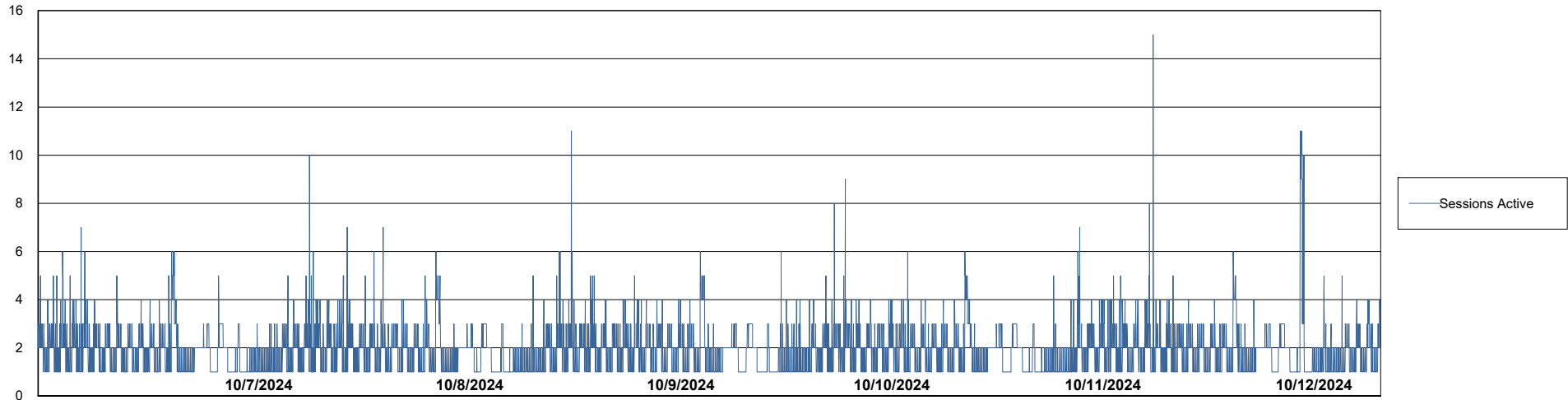
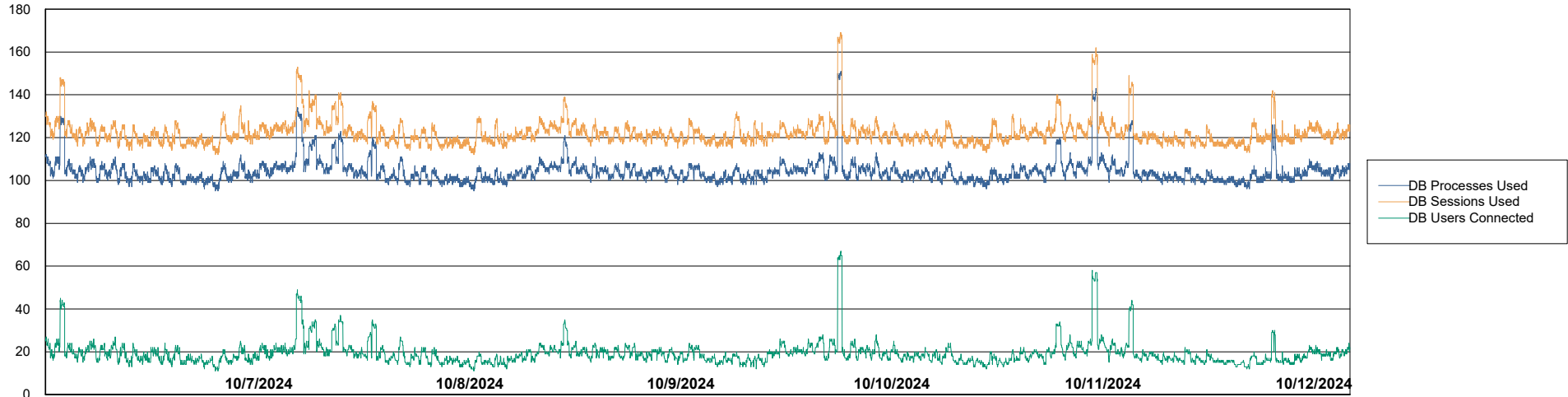
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/12/2024	50	149	75
10/11/2024	50	149	75
10/10/2024	50	149	75
10/9/2024	50	149	75
10/8/2024	50	149	75
10/7/2024	50	149	75
10/6/2024	50	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



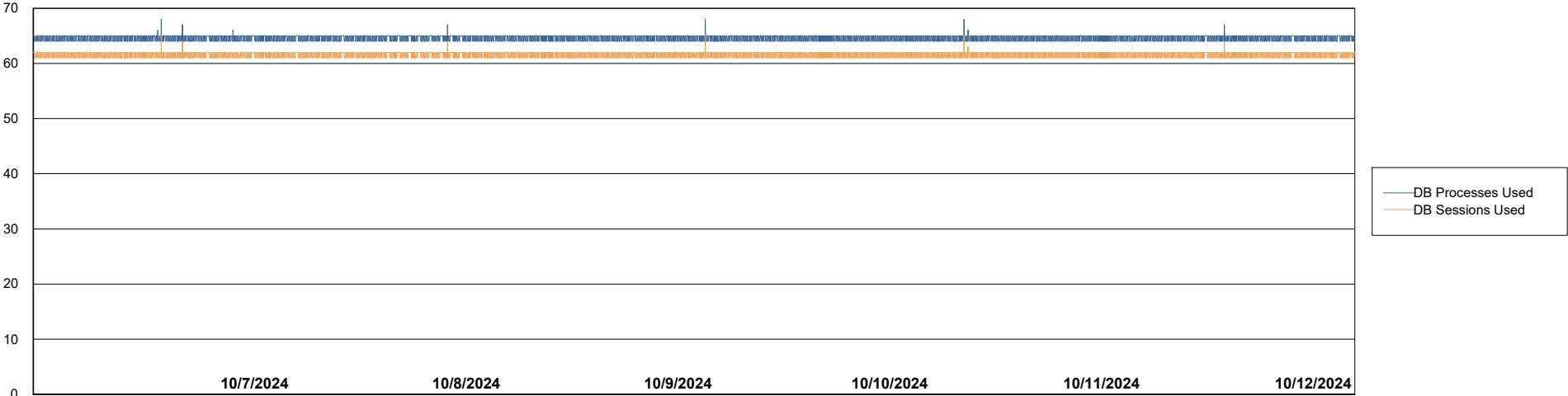
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

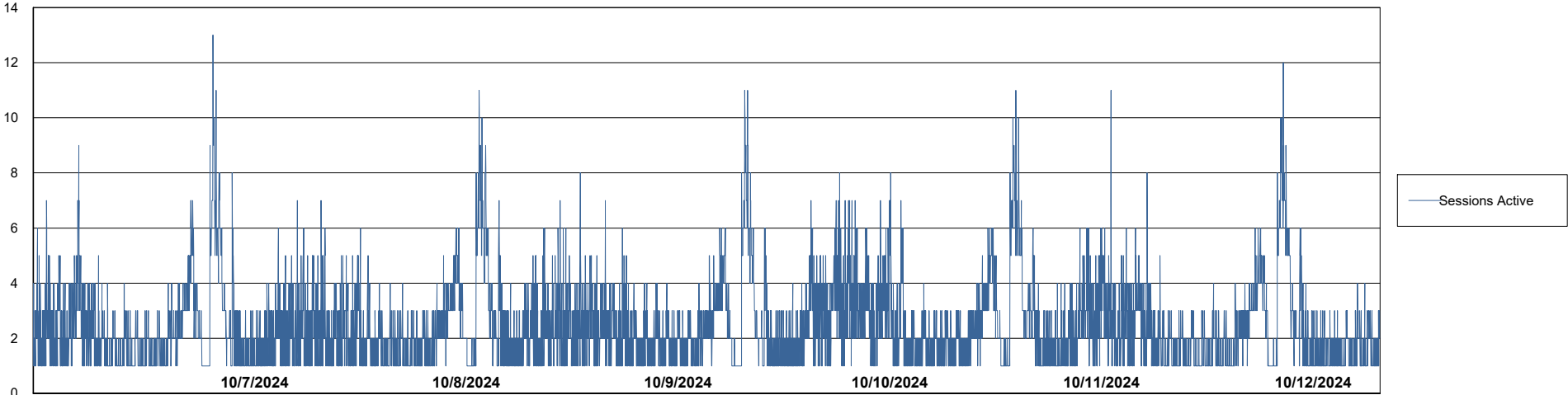
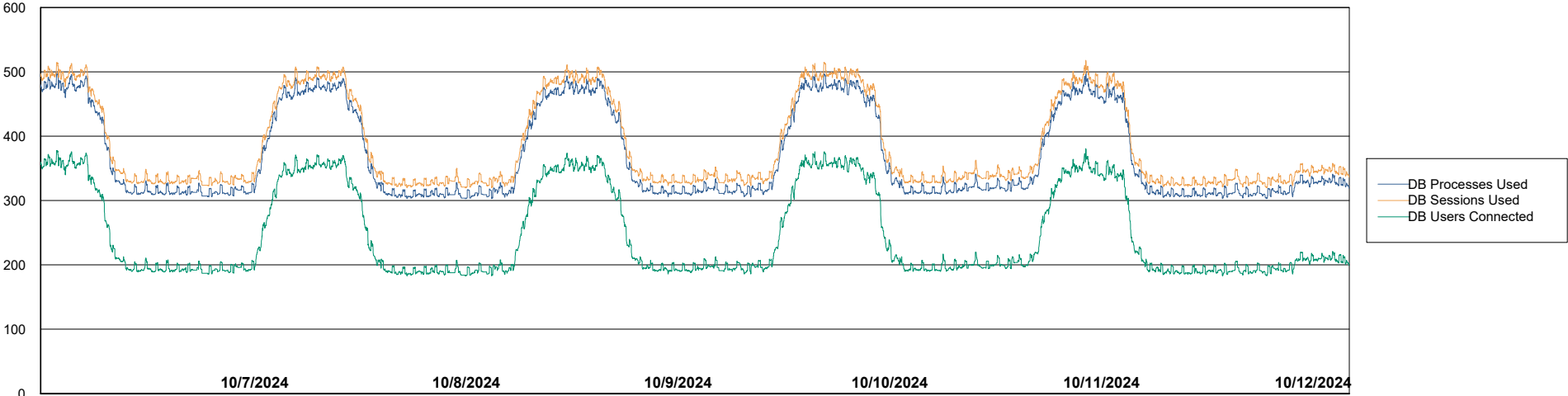


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



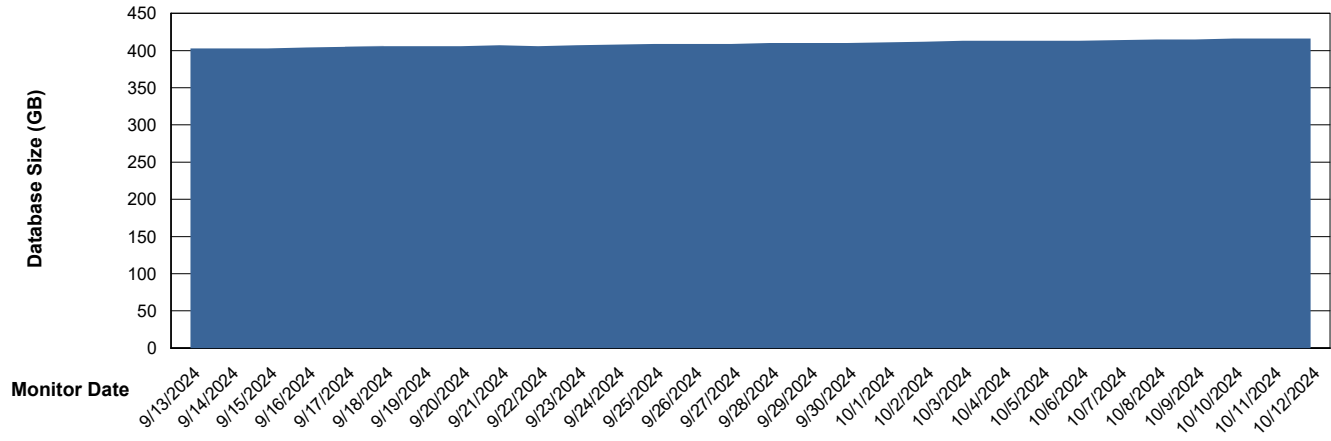
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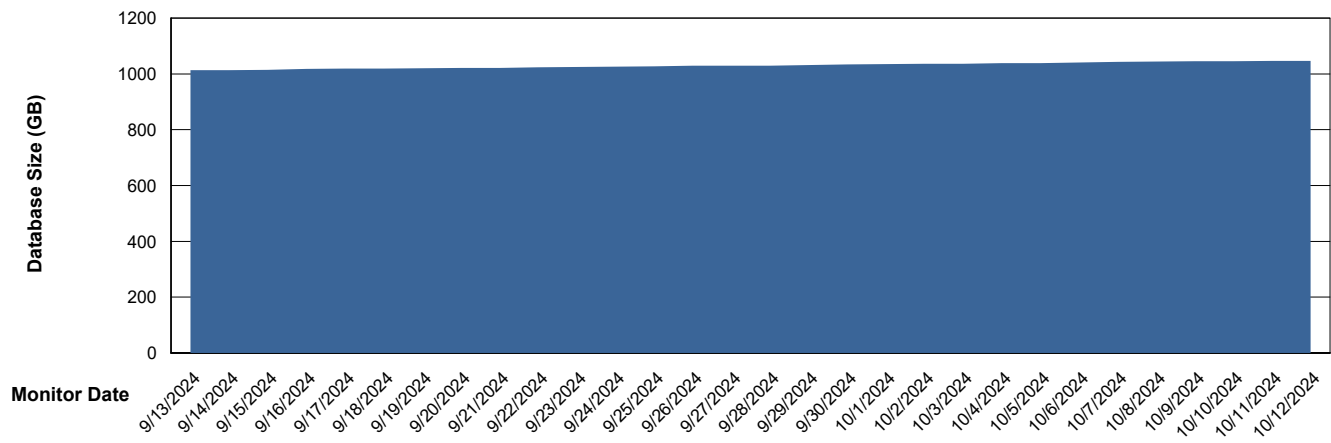
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2024	ABSDATA	212	179	15
	INDX	281	233	17
10/11/2024	ABSDATA	212	179	16
	INDX	281	233	17
10/10/2024	ABSDATA	212	179	16
	INDX	274	233	15
10/9/2024	ABSDATA	212	179	16
	INDX	274	232	15
10/8/2024	ABSDATA	212	179	16
	INDX	274	232	15
10/7/2024	ABSDATA	212	178	16
	INDX	274	232	15
10/6/2024	ABSDATA	212	178	16
	INDX	274	231	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/12/2024	ABSDATA	1,152	979	15
	INDX	57	48	15
10/11/2024	ABSDATA	1,152	979	15
	INDX	57	48	15
10/10/2024	ABSDATA	1,152	977	15
	INDX	57	48	15
10/9/2024	ABSDATA	1,152	977	15
	INDX	57	48	15
10/8/2024	ABSDATA	1,152	976	15
	INDX	57	48	15
10/7/2024	ABSDATA	1,152	974	15
	INDX	57	48	15
10/6/2024	ABSDATA	1,152	973	16
	INDX	57	48	15

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 7/10/2024	Tue 8/10/2024	Wed 9/10/2024	Thu 10/10/2024	Fri 11/10/2024	Sat 12/10/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Wed, 9-10-2024	None
Tue, 8-10-2024	None
Tue, 8-10-2024	None
Sun, 6-10-2024	None
Fri, 11-10-2024	None
Mon, 7-10-2024	None
Sat, 12-10-2024	None
Sun, 6-10-2024	None
Sat, 12-10-2024	None
Mon, 7-10-2024	None
Thu, 10-10-2024	None
Wed, 9-10-2024	None
Thu, 10-10-2024	None
Fri, 11-10-2024	None

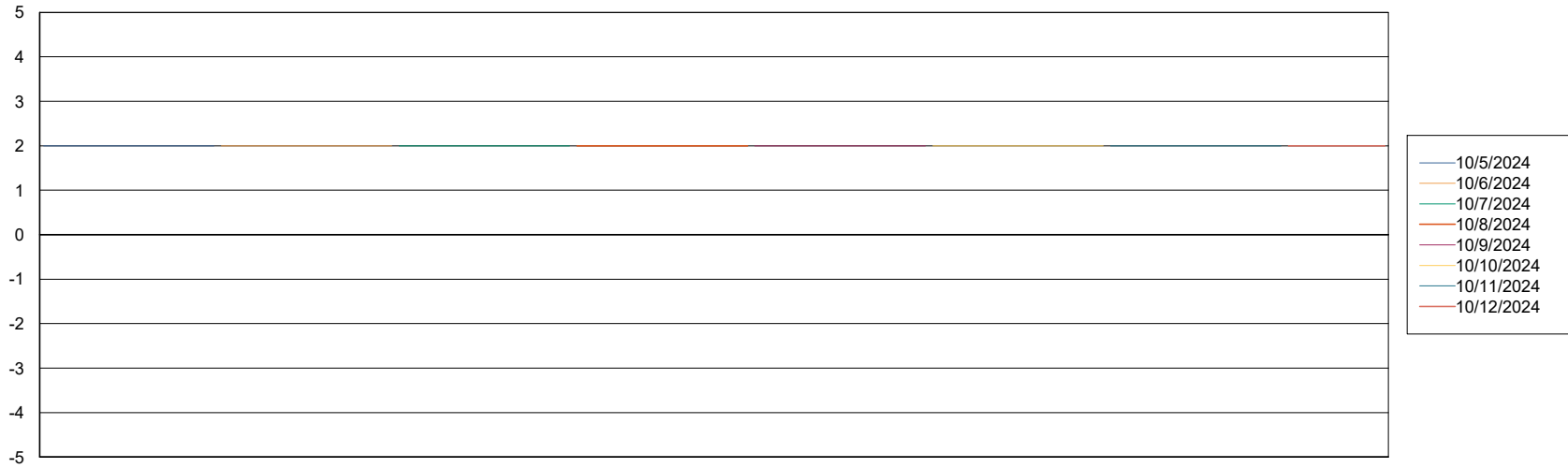
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



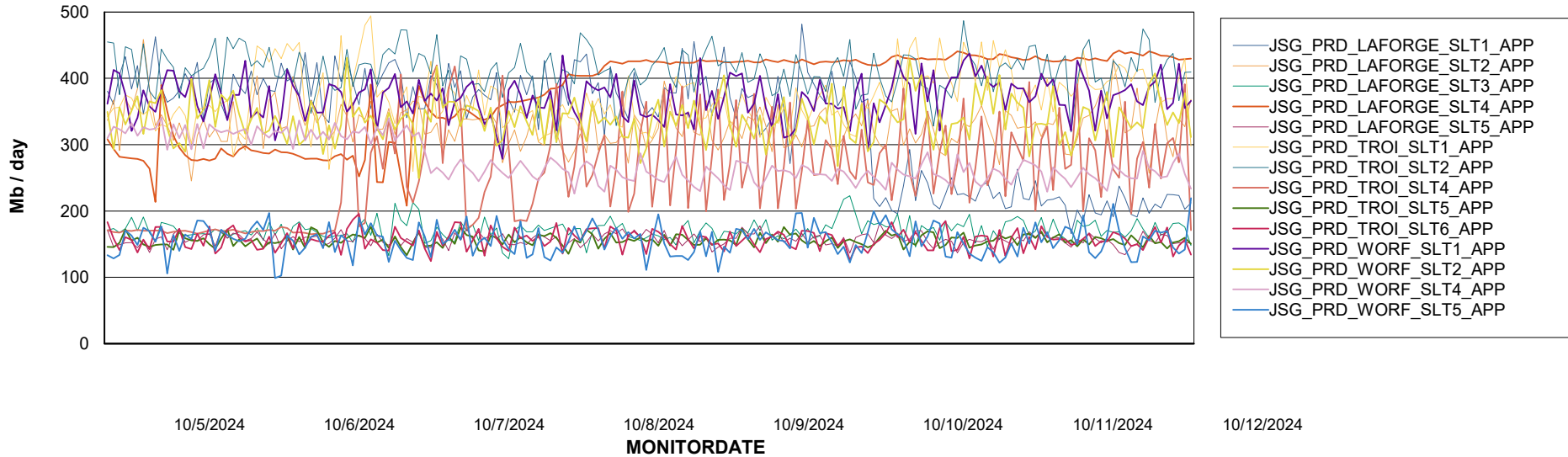
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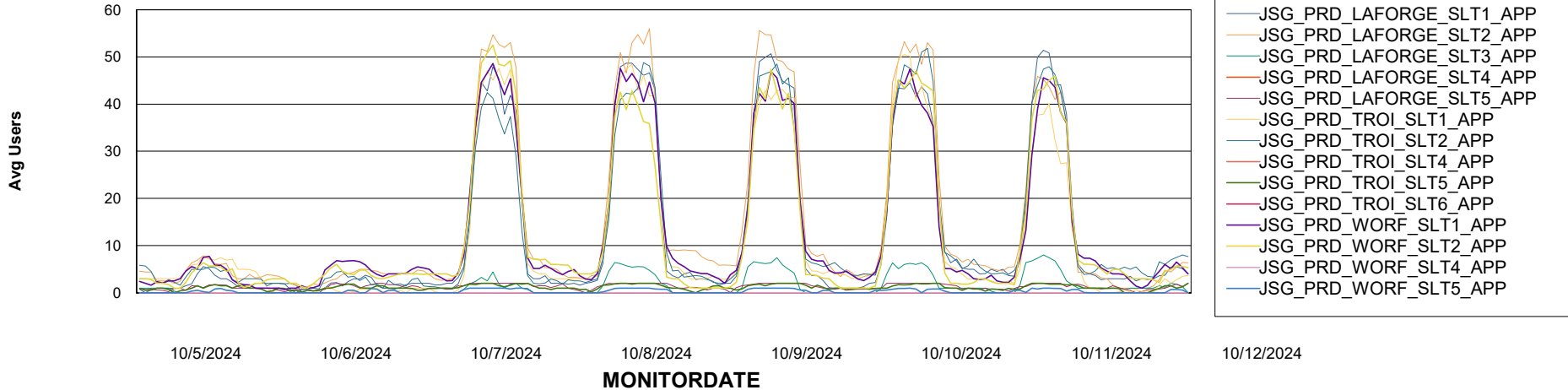


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



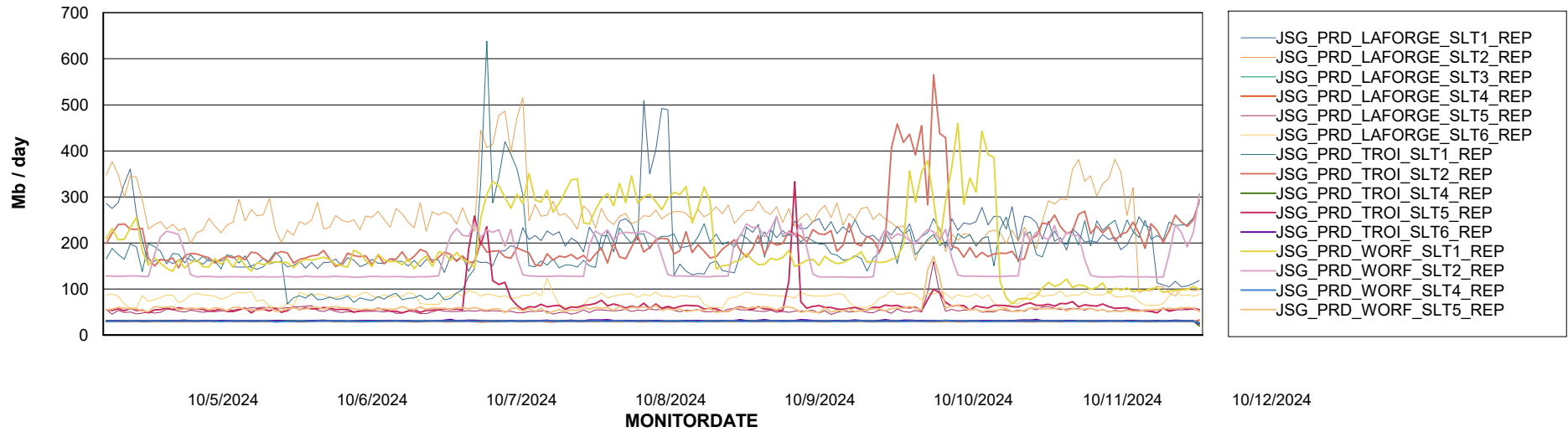
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



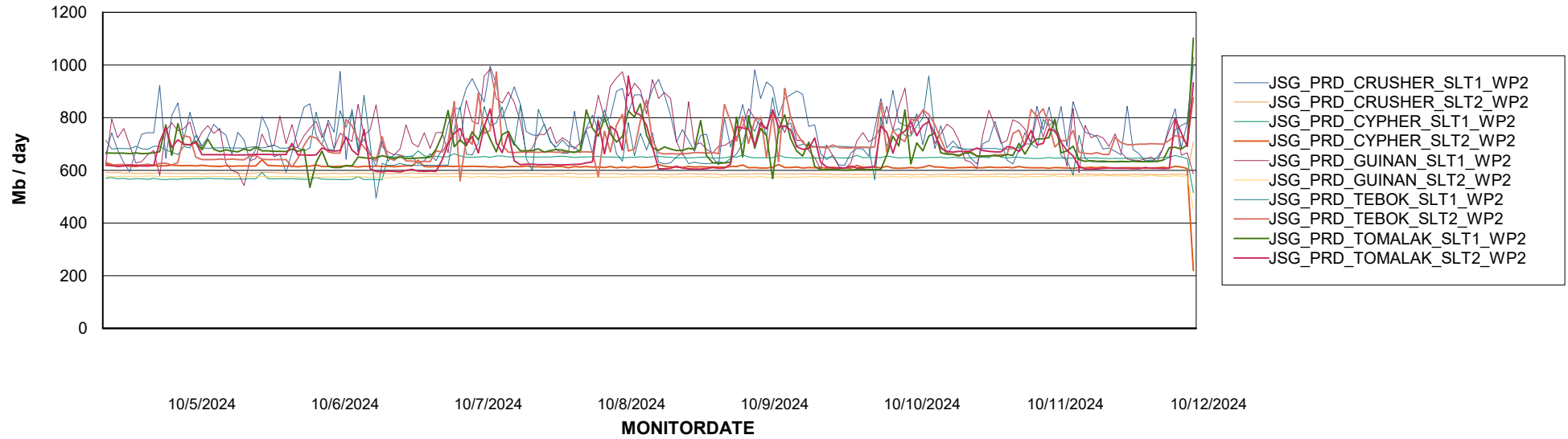
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ABSSolute Web Component Services

Avg memory used per ABS Web component

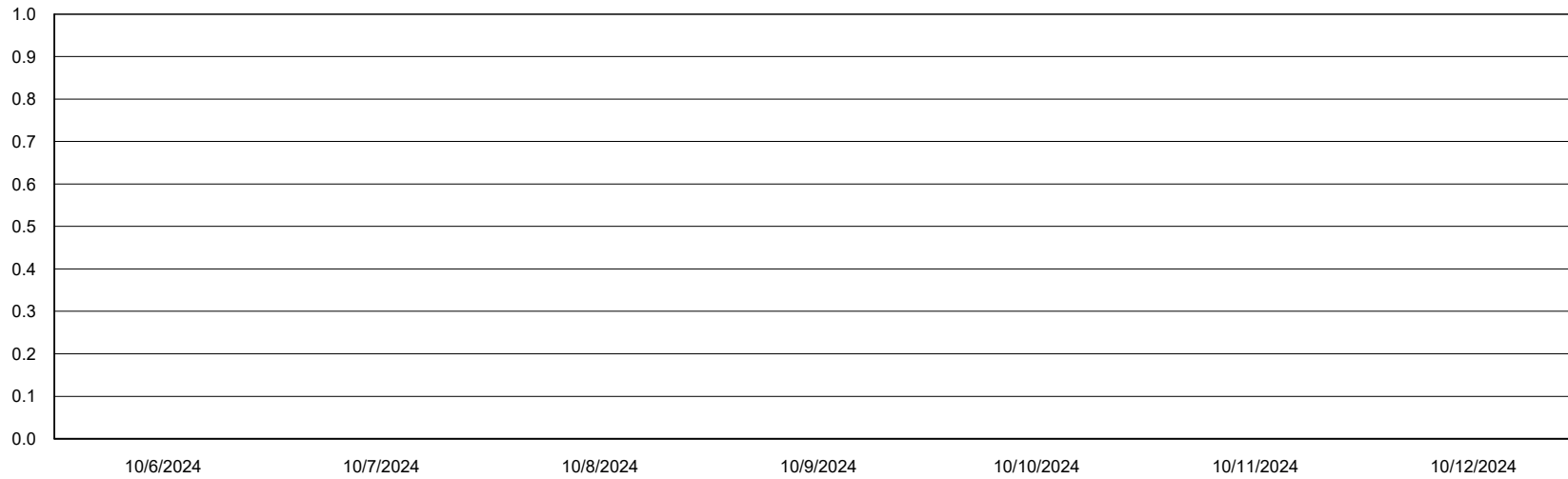


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP