

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/5/2024	15	39	33	75	100	25	21	1	1	99
10/4/2024	15	39	33	75	100	25	21	1	1	99
10/3/2024	15	39	33	75	100	25	21	1	1	99
10/2/2024	16	39	33	75	100	25	21	1	1	99
10/1/2024	16	39	33	75	100	25	21	1	1	99
9/30/2024	16	39	33	75	100	25	21	1	1	99
9/29/2024	16	39	33	75	100	25	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
10/5/2024	13	39	34	88	100	12	21	1	1	99
10/4/2024	13	39	34	88	100	12	21	1	1	99
10/3/2024	13	39	34	88	100	12	21	1	1	99
10/2/2024	13	39	34	88	100	12	21	1	1	99
10/1/2024	13	39	34	88	100	12	21	1	1	99
9/30/2024	13	39	34	88	100	12	21	1	1	99
9/29/2024	13	39	34	88	100	12	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/5/2024	11	39	35	21	1	1	39	100	61	49
10/4/2024	11	39	35	21	1	1	39	100	61	49
10/3/2024	11	39	35	21	1	1	39	100	61	49
10/2/2024	11	39	35	21	1	1	39	100	61	49
10/1/2024	11	39	35	21	1	1	39	100	61	49
9/30/2024	11	39	35	21	1	1	39	100	61	49
9/29/2024	11	39	35	21	1	1	43	100	57	49

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/5/2024	12	39	34	21	1	1	72	100	28	21
10/4/2024	12	39	34	21	1	1	72	100	28	22
10/3/2024	12	39	34	21	1	1	72	100	28	17
10/2/2024	13	39	34	21	1	1	72	100	28	11
10/1/2024	13	39	34	21	1	1	72	100	28	13
9/30/2024	13	39	34	21	1	1	72	100	28	15
9/29/2024	13	39	34	21	1	1	72	100	28	14

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
10/5/2024	11	39	34	21	1	1	71	100	29	42
10/4/2024	11	39	34	21	1	1	71	100	29	43
10/3/2024	12	39	34	21	1	1	71	100	29	40
10/2/2024	12	39	34	21	1	1	71	100	29	35
10/1/2024	12	39	34	21	1	1	71	100	29	38
9/30/2024	12	39	34	21	1	1	71	100	29	39
9/29/2024	12	39	34	21	1	1	71	100	29	39

Harddisk Usage SHL-RPROXY-ASH

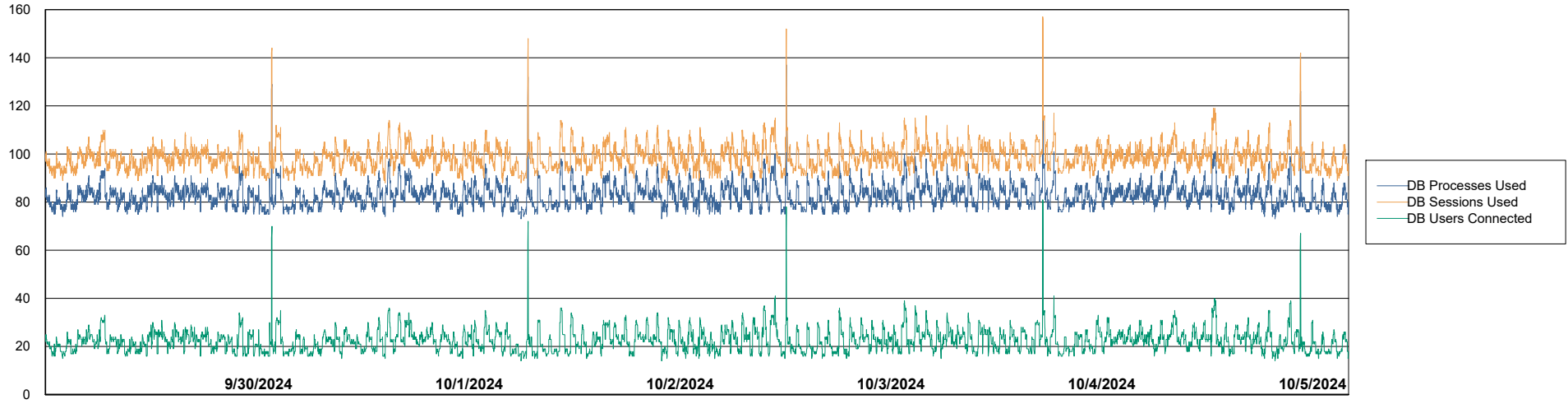
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
10/5/2024	50	39	20	21	1	1	99	10	0
10/4/2024	50	39	20	21	1	1	99	10	0
10/3/2024	50	39	20	21	1	1	99	10	0
10/2/2024	50	39	19	21	1	1	99	10	0
10/1/2024	50	39	19	21	1	1	99	10	0
9/30/2024	50	39	19	21	1	1	99	10	0
9/29/2024	50	39	19	21	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

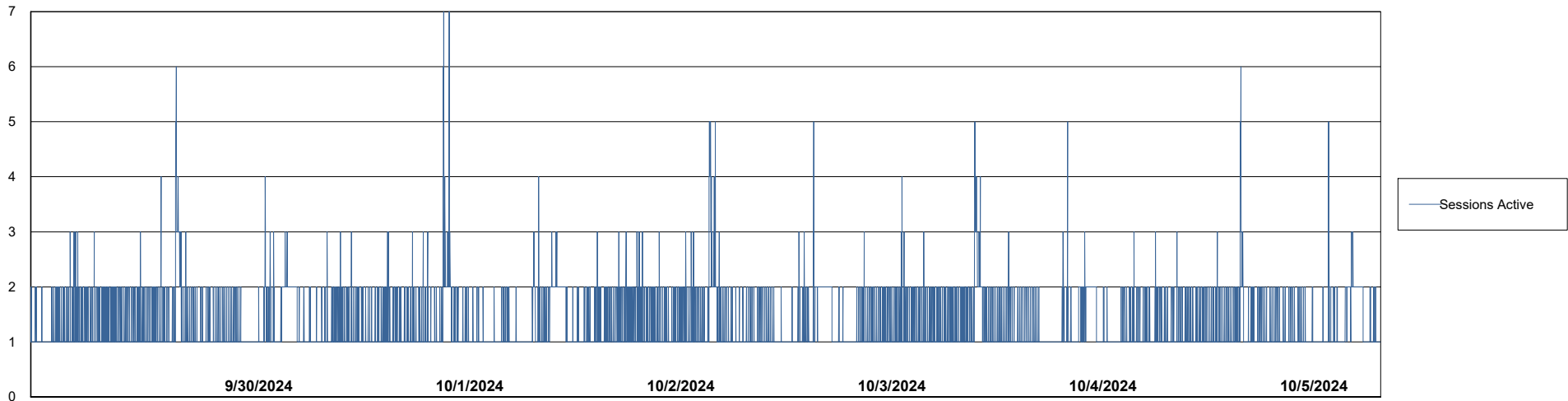
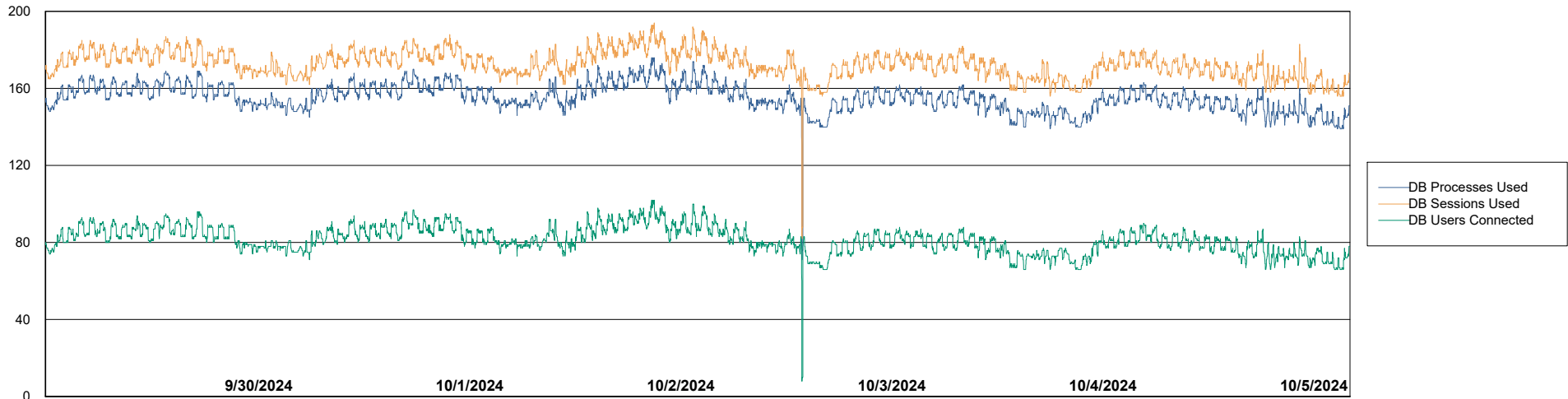


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Database Performance SHL-DBS1-ASH_PROD_ABS1



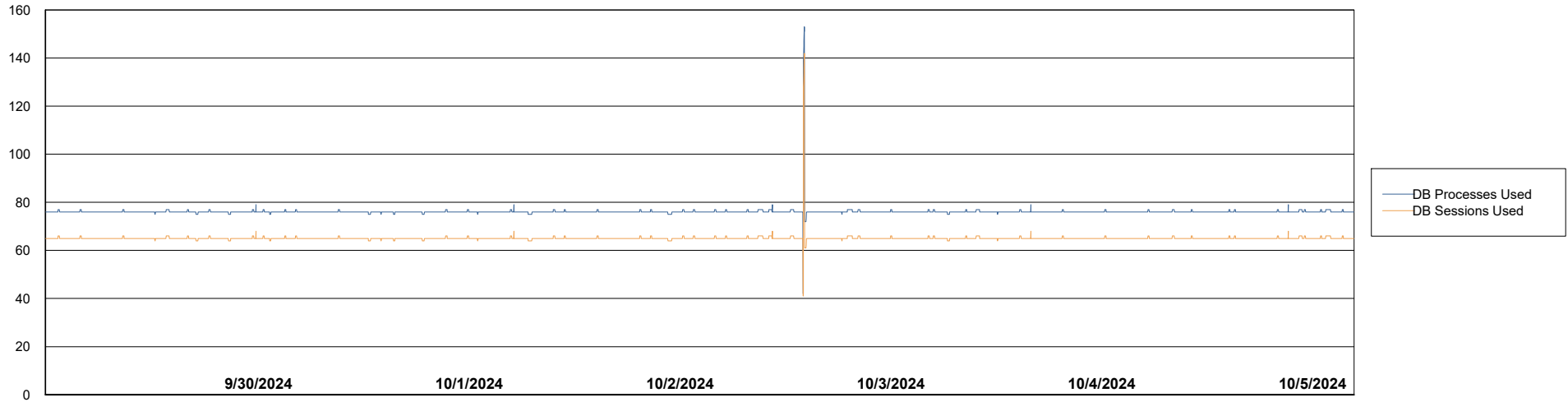
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



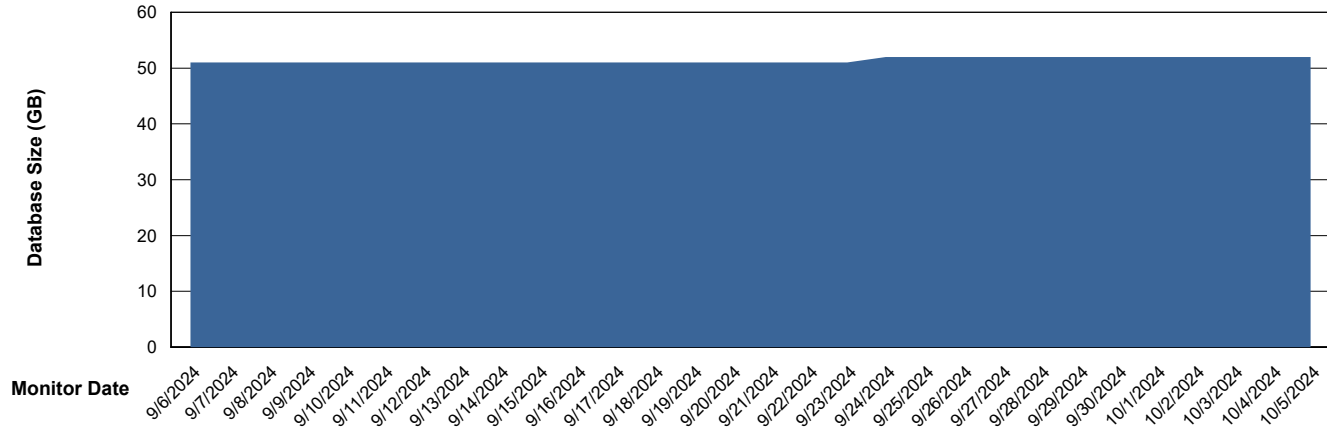
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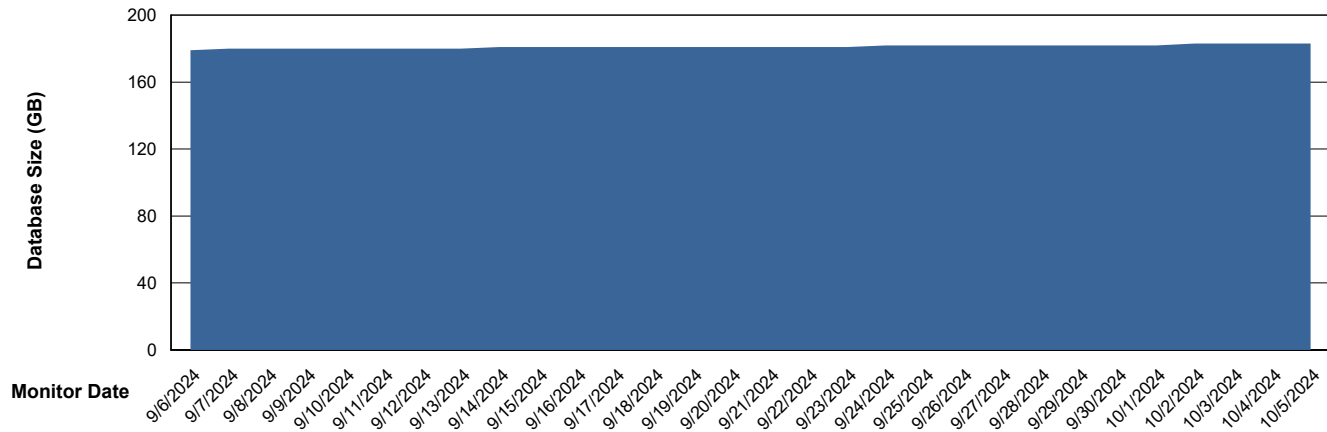
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/4/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/3/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/2/2024	ABSDATA	30	24	19
	INDX	30	25	19
10/1/2024	ABSDATA	30	24	19
	INDX	30	25	19
9/30/2024	ABSDATA	30	24	19
	INDX	30	25	19
9/29/2024	ABSDATA	30	24	19
	INDX	30	25	19

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2024	ABSDATA	98	81	17
	INDX	100	83	17
10/4/2024	ABSDATA	98	81	17
	INDX	100	83	17
10/3/2024	ABSDATA	98	81	17
	INDX	100	83	17
10/2/2024	ABSDATA	98	81	17
	INDX	100	82	18
10/1/2024	ABSDATA	98	81	17
	INDX	100	82	18
9/30/2024	ABSDATA	98	81	17
	INDX	100	82	18
9/29/2024	ABSDATA	98	81	18
	INDX	100	82	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 30-09-2024	None
Thu, 3-10-2024	None
Wed, 2-10-2024	None
Fri, 4-10-2024	None
Tue, 1-10-2024	None
Sun, 29-09-2024	None
Sat, 5-10-2024	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



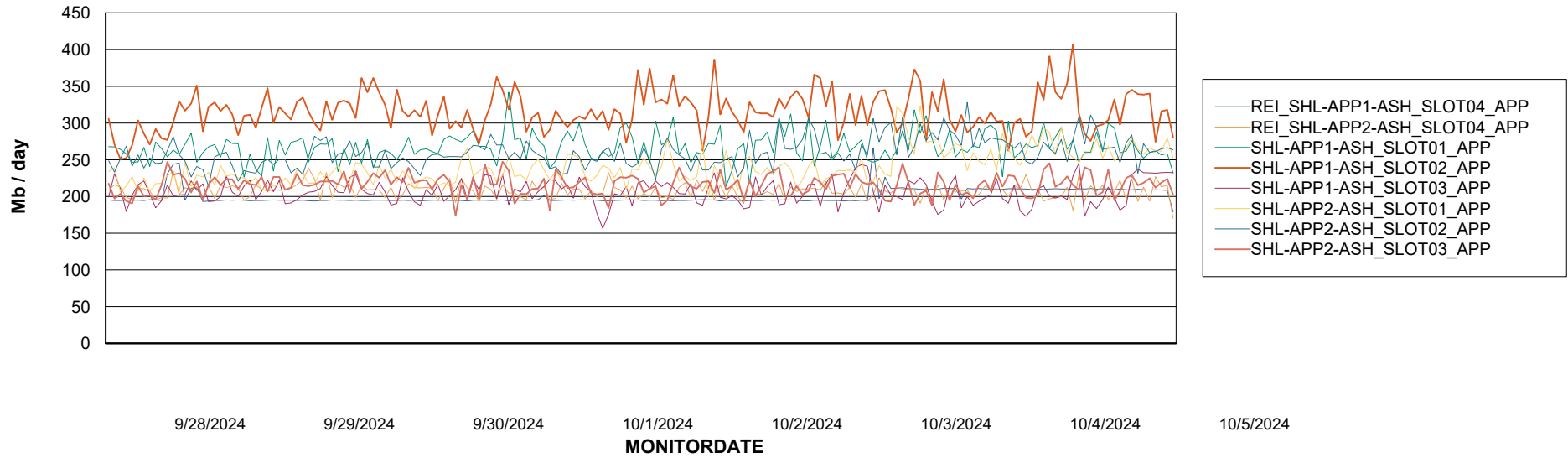
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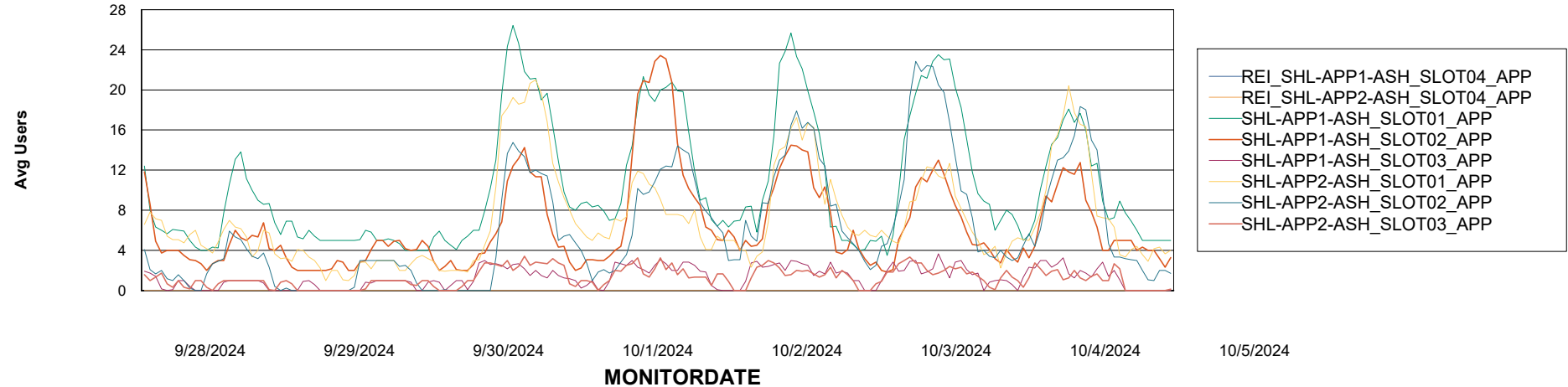


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



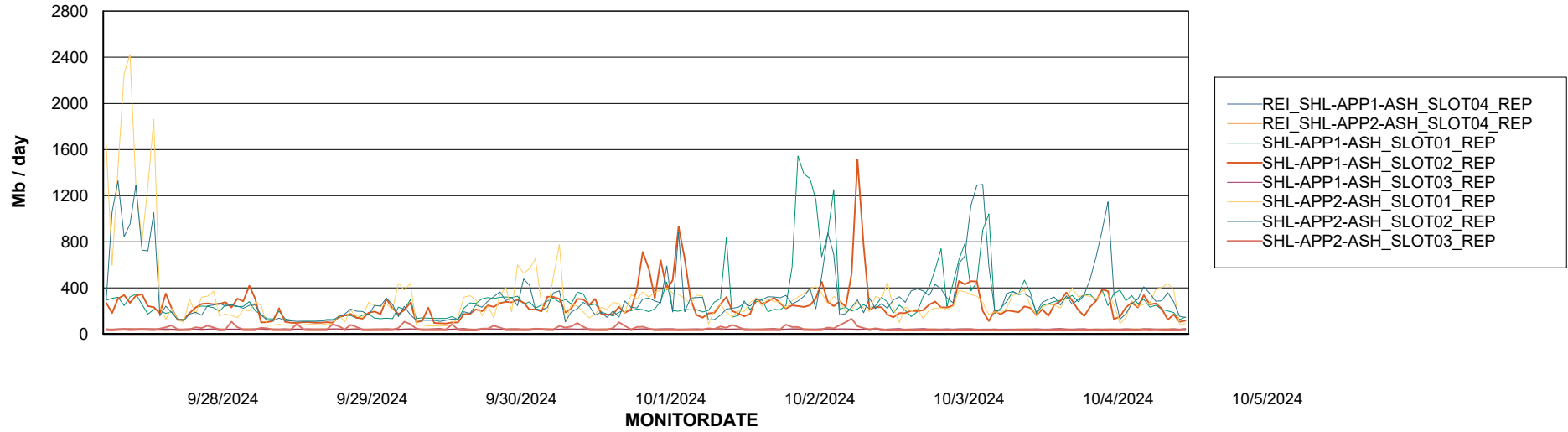
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



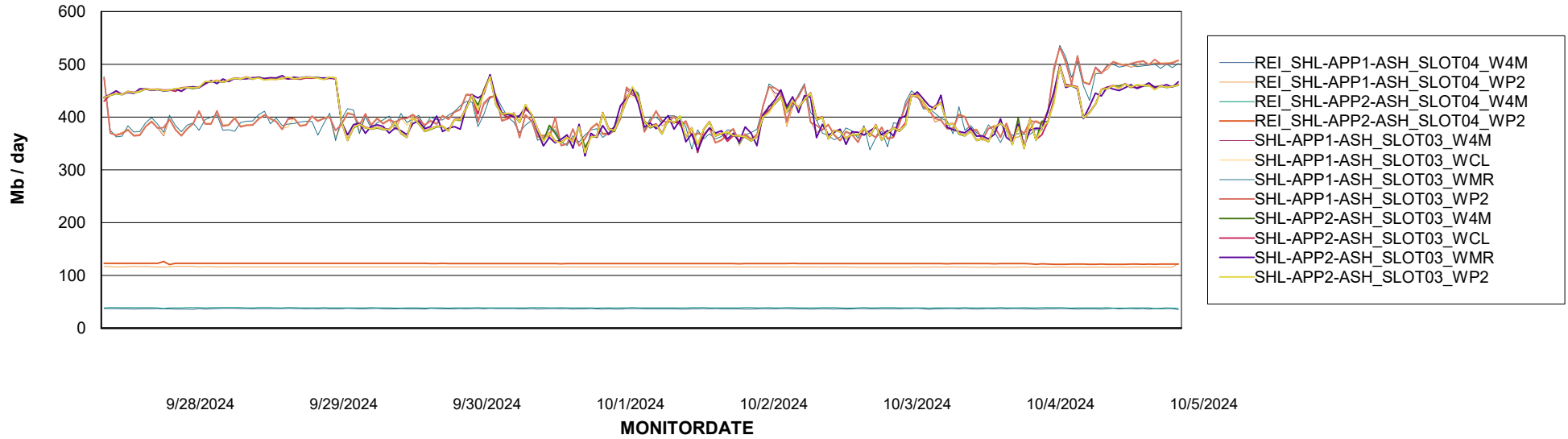
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

