

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD\_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
10/5/2024	57	499	212	75	400	100	41	400	234	53
10/4/2024	58	499	211	75	400	100	41	400	234	54
10/3/2024	58	499	210	75	400	100	41	400	234	54
10/2/2024	51	499	244	75	400	100	41	400	234	56
10/1/2024	48	499	261	75	400	100	41	400	234	69
9/30/2024	42	499	292	75	400	100	41	400	234	80
9/29/2024	38	499	311	75	400	100	42	400	230	81

## Harddisk Usage RFL\_PRD\_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
10/5/2024	70	499	150	68	600	194	28	600	430	87
10/4/2024	70	499	150	68	600	194	28	600	430	86
10/3/2024	70	499	150	68	600	194	28	600	430	86
10/2/2024	55	499	225	68	600	194	28	600	430	86
10/1/2024	52	499	241	68	600	194	28	600	430	86
9/30/2024	52	499	240	68	600	194	28	600	430	87
9/29/2024	52	499	240	68	600	194	29	600	426	88

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Harddisk Usage RFL\_PRD\_ABSWEB

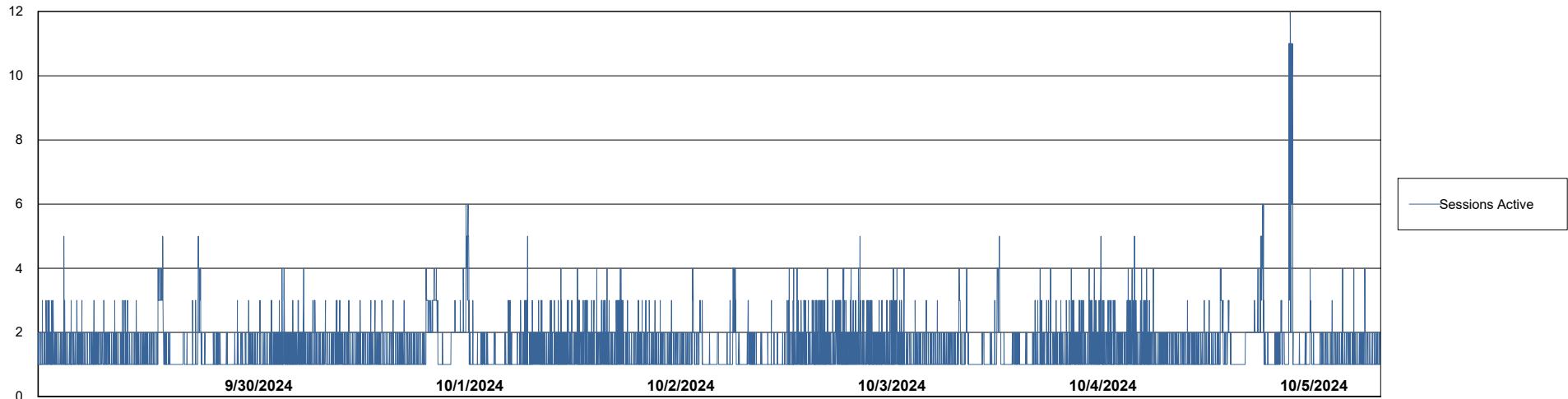
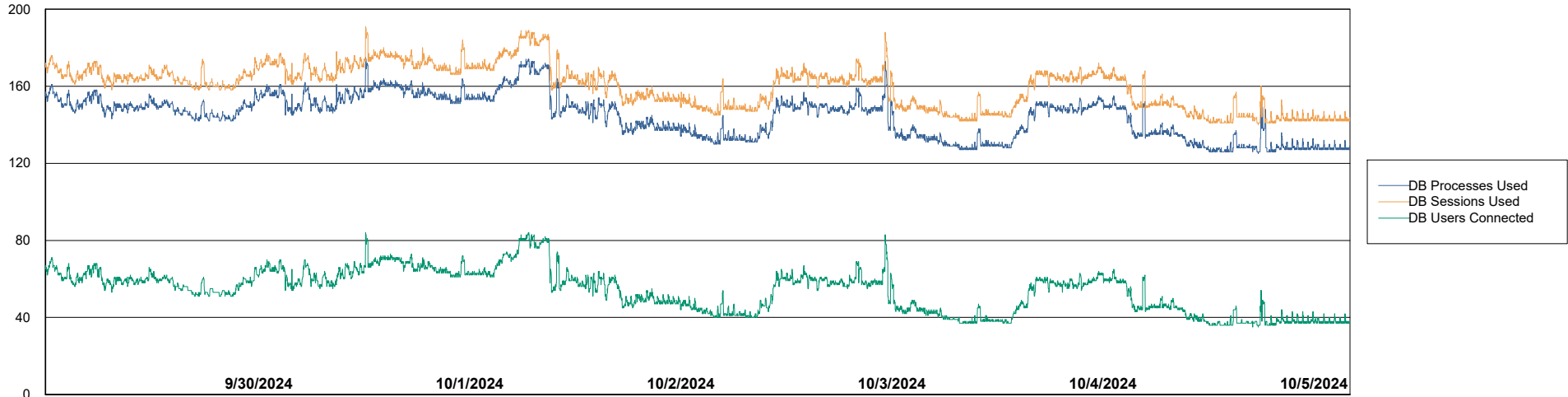
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	76	126	30
10/4/2024	76	126	30
10/3/2024	76	126	30
10/2/2024	76	126	30
10/1/2024	76	126	30
9/30/2024	76	126	30
9/29/2024	76	126	30

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## Database Performance RFL\_PRD\_ABS01\_DB



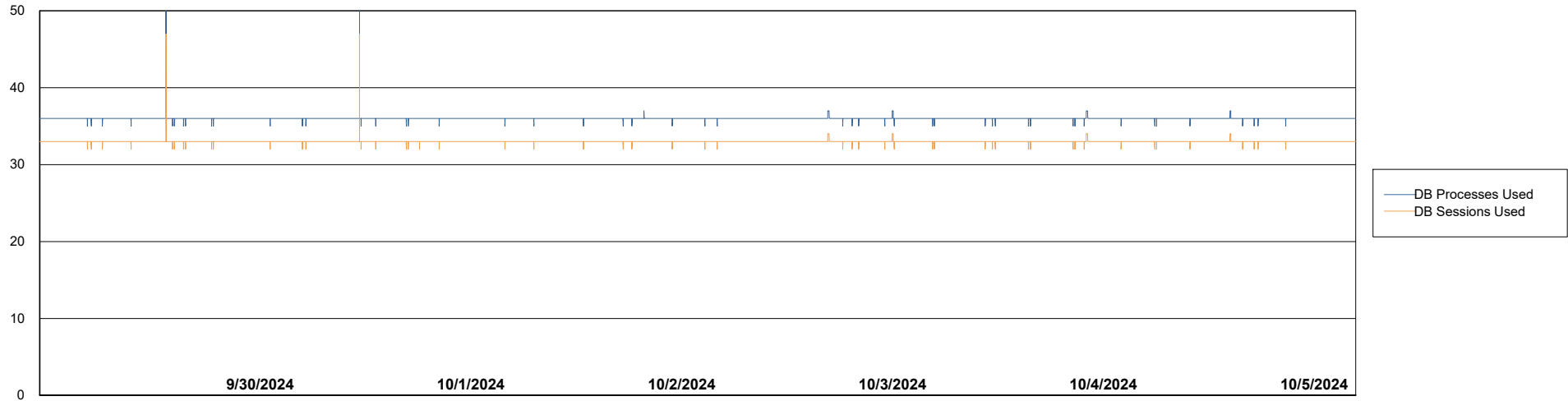
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Database Performance RFL\_PRD\_ABS02\_STB\_DB

DB Processes Max 1,000



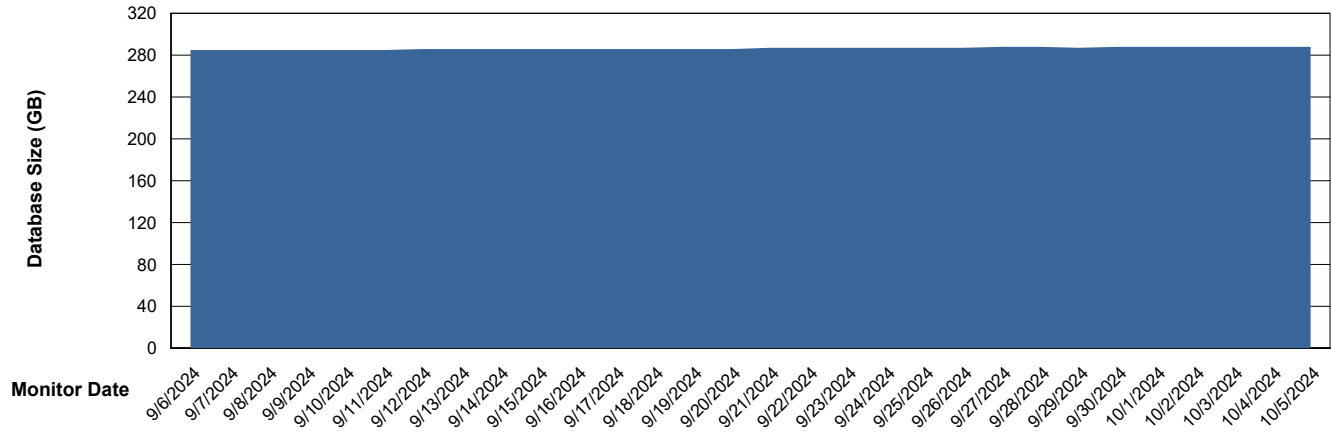
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DATABASE SIZE RFL\_PRD\_ABS01\_DB

## Database growth over last month



Database Tablespace RFL\_PRD\_ABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/4/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/3/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/2/2024	ABSDATA	100	81	19
	INDX	234	194	17
10/1/2024	ABSDATA	100	81	19
	INDX	234	194	17
9/30/2024	ABSDATA	100	81	19
	INDX	234	193	17
9/29/2024	ABSDATA	100	81	19
	INDX	234	193	17

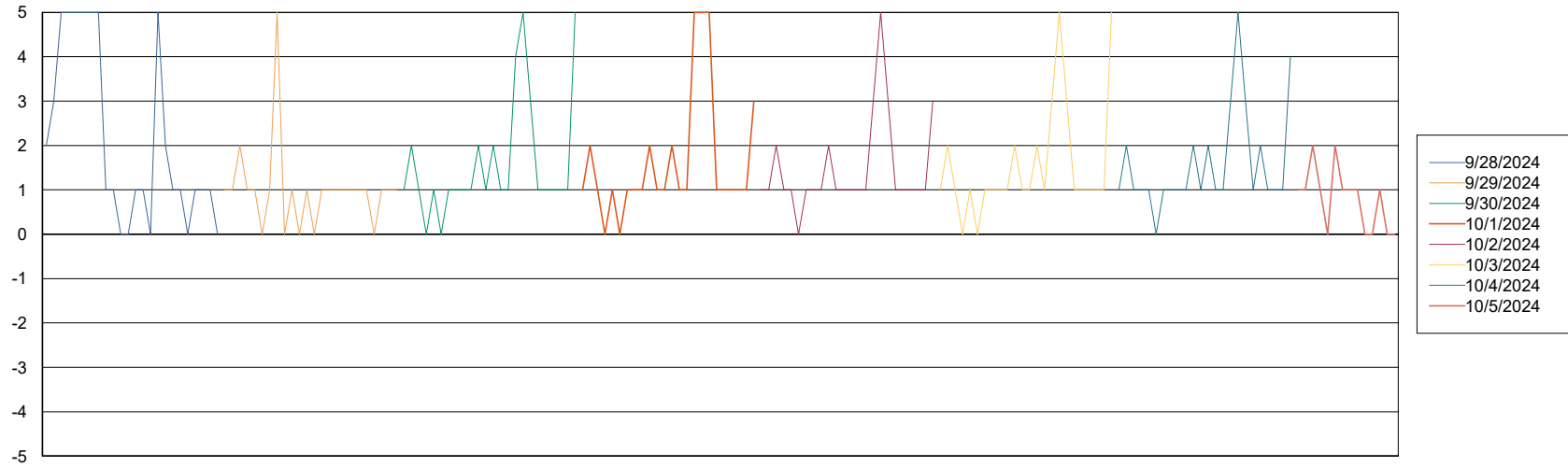
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



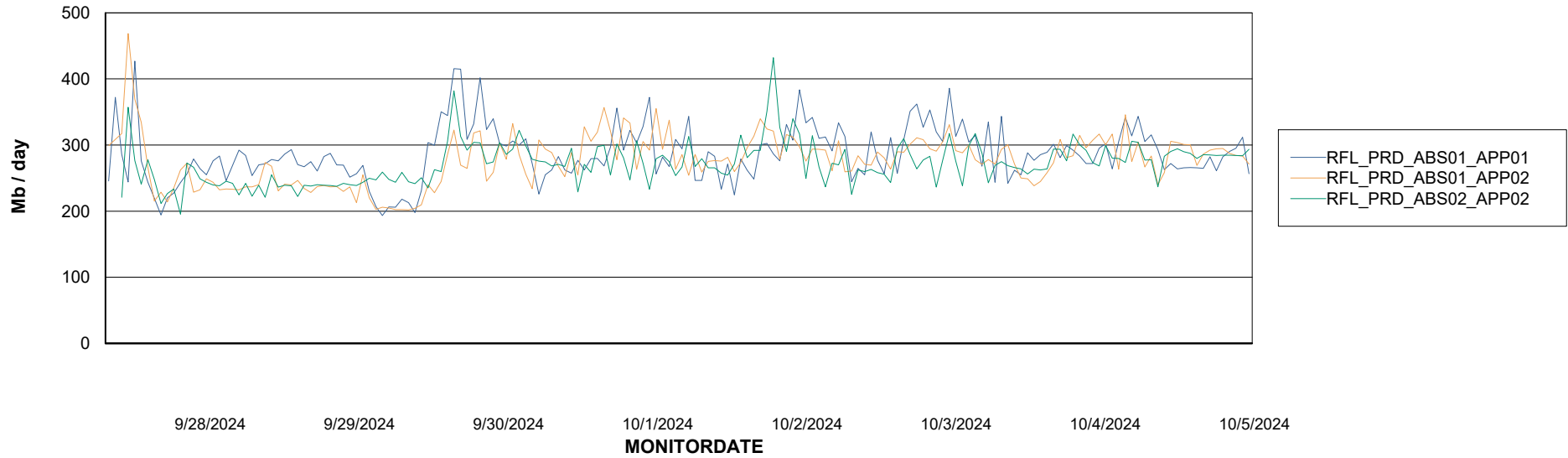
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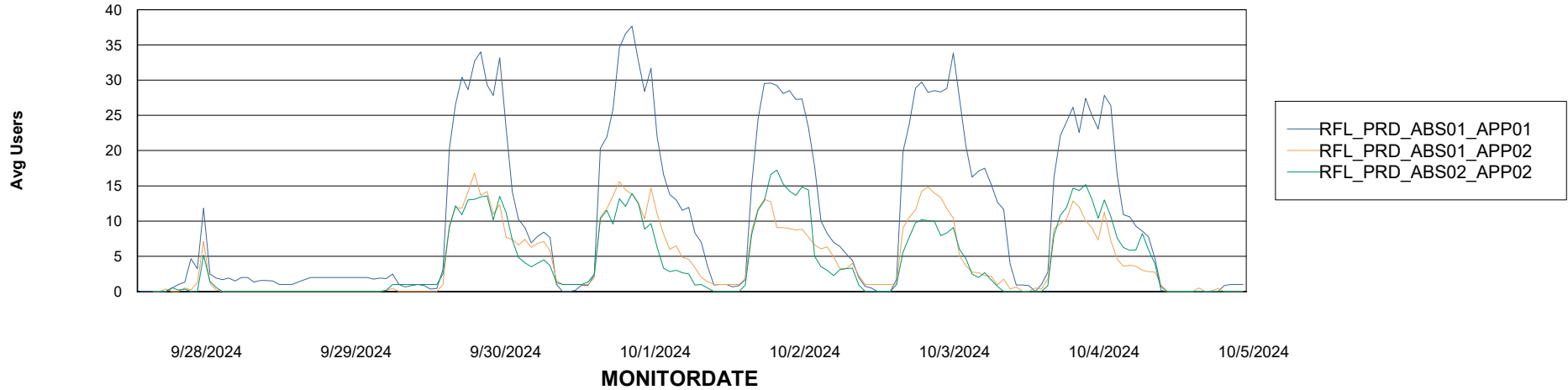


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



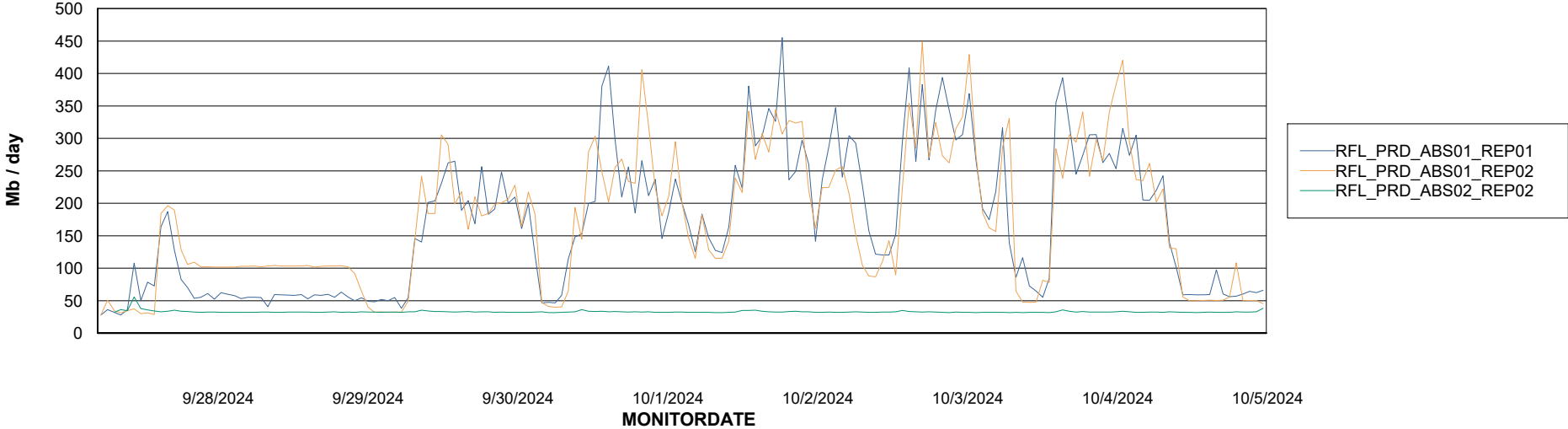
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



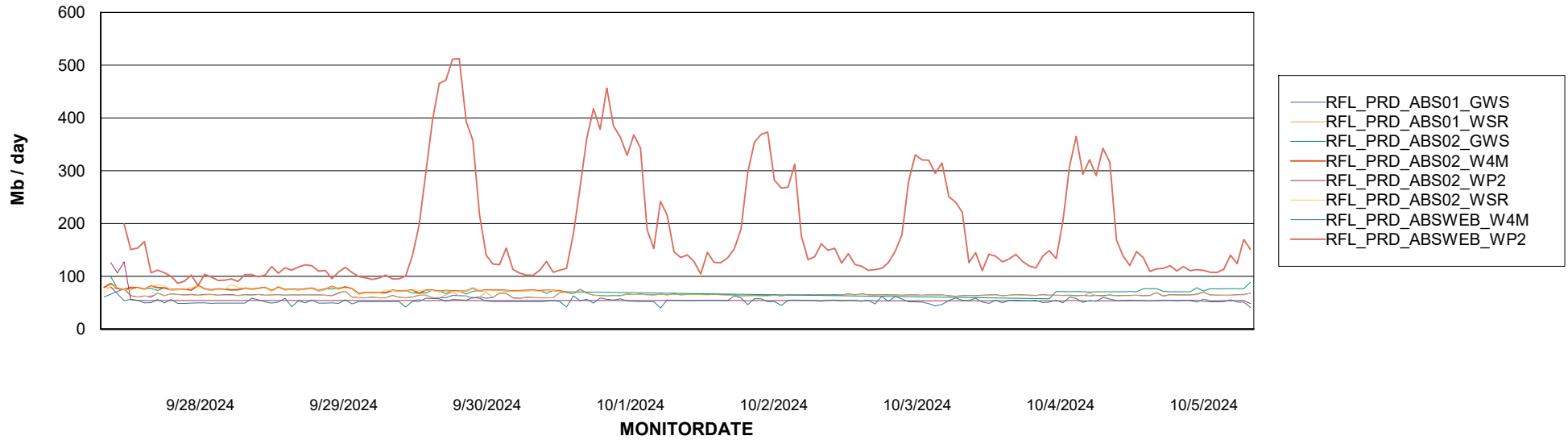
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

