

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/5/2024	16	149	125	9	900	815
10/4/2024	16	149	125	10	900	807
10/3/2024	16	149	125	11	900	799
10/2/2024	16	149	125	13	900	787
10/1/2024	16	149	126	5	871	828
9/30/2024	16	149	125	15	850	720
9/29/2024	17	149	125	23	850	651

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	52	89	43
10/4/2024	52	89	43
10/3/2024	52	89	43
10/2/2024	52	89	43
10/1/2024	52	89	43
9/30/2024	52	89	43
9/29/2024	52	89	43

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	59	79	32
10/4/2024	59	79	32
10/3/2024	59	79	32
10/2/2024	59	79	32
10/1/2024	59	79	32
9/30/2024	59	79	32
9/29/2024	59	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	46	79	43
10/4/2024	46	79	43
10/3/2024	46	79	43
10/2/2024	46	79	43
10/1/2024	46	79	43
9/30/2024	46	79	43
9/29/2024	46	79	43

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	36	149	96
10/4/2024	36	149	96
10/3/2024	36	149	95
10/2/2024	36	149	95
10/1/2024	36	149	95
9/30/2024	36	149	95
9/29/2024	36	149	95

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
10/5/2024	46	149	81	16	1,638	1,371
10/4/2024	46	149	81	16	1,638	1,377
10/3/2024	46	149	81	16	1,638	1,381
10/2/2024	46	149	81	16	1,638	1,382
10/1/2024	46	149	81	15	1,638	1,390
9/30/2024	46	149	81	16	1,638	1,380
9/29/2024	46	149	81	17	1,638	1,363

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
10/5/2024	65	199	70	19	1,638	1,326	39	500	304
10/4/2024	65	199	70	19	1,638	1,329	57	500	215
10/3/2024	65	199	70	19	1,638	1,329	40	500	301
10/2/2024	65	199	70	19	1,638	1,331	85	500	76
10/1/2024	65	199	70	19	1,638	1,332	60	500	202
9/30/2024	65	199	70	19	1,638	1,332	30	500	349
9/29/2024	65	199	70	19	1,638	1,321	59	500	203

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	54	79	36
10/4/2024	54	79	36
10/3/2024	54	79	37
10/2/2024	54	79	36
10/1/2024	54	79	36
9/30/2024	54	79	36
9/29/2024	54	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	54	79	36
10/4/2024	54	79	36
10/3/2024	54	79	36
10/2/2024	54	79	36
10/1/2024	54	79	36
9/30/2024	54	79	36
9/29/2024	54	79	37

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	35	149	97
10/4/2024	35	149	97
10/3/2024	35	149	97
10/2/2024	35	149	97
10/1/2024	35	149	97
9/30/2024	35	149	97
9/29/2024	35	149	97

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

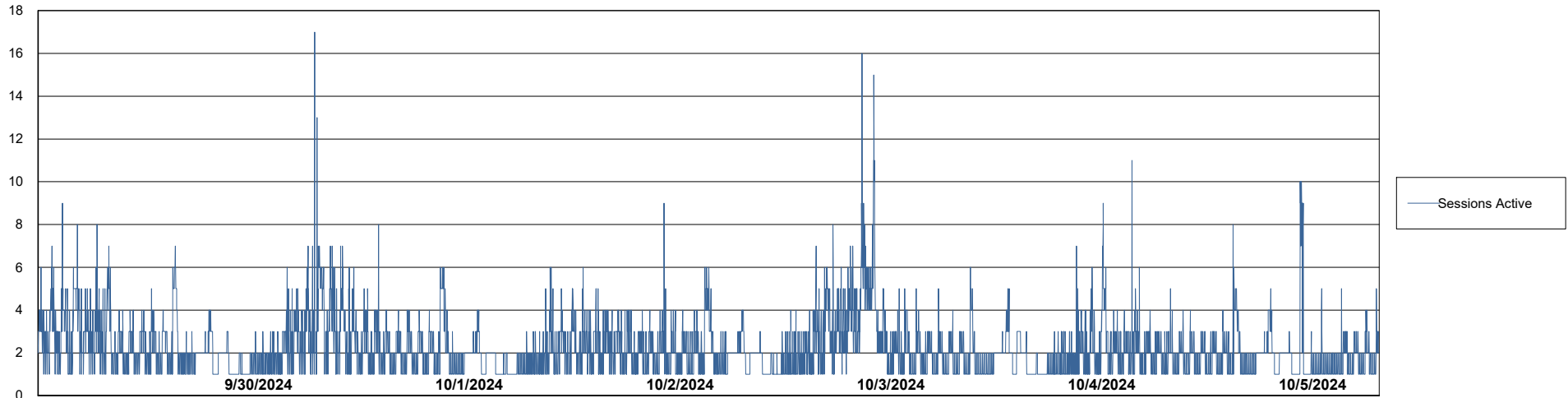
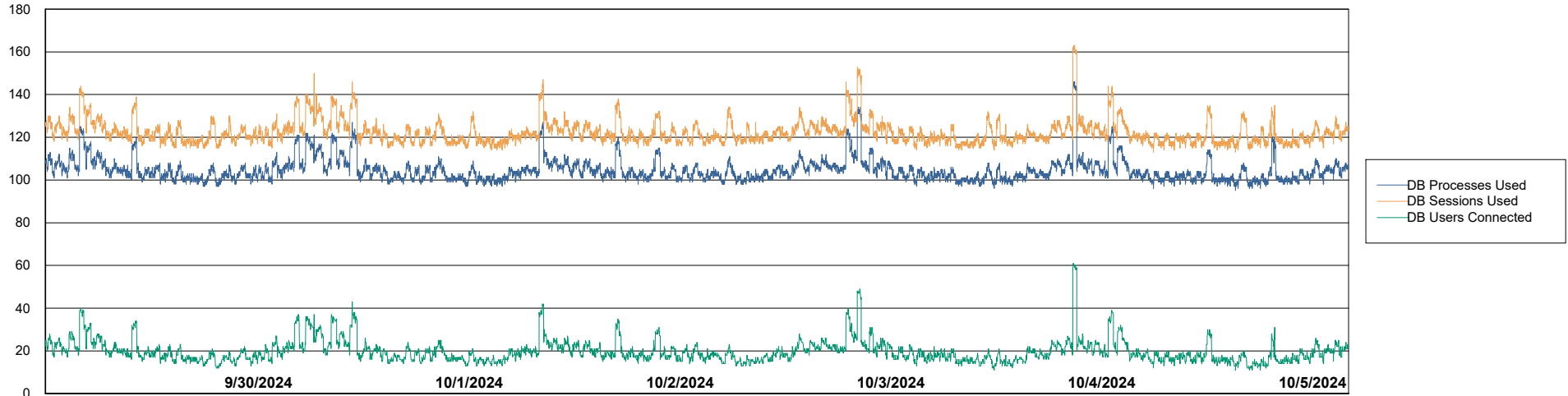
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10/5/2024	50	149	75
10/4/2024	50	149	75
10/3/2024	50	149	75
10/2/2024	50	149	75
10/1/2024	50	149	75
9/30/2024	50	149	75
9/29/2024	50	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



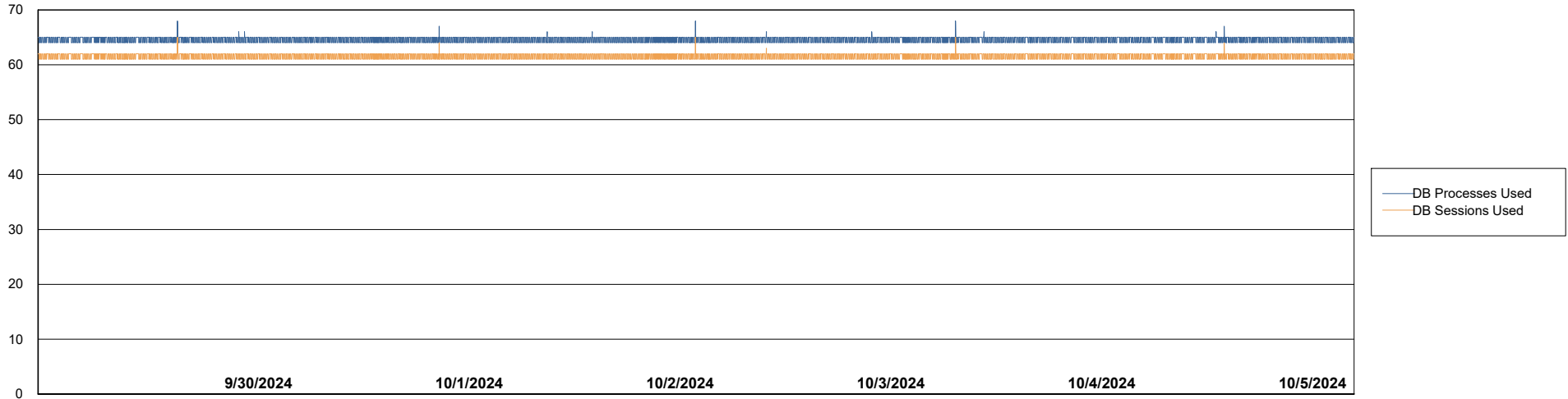
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

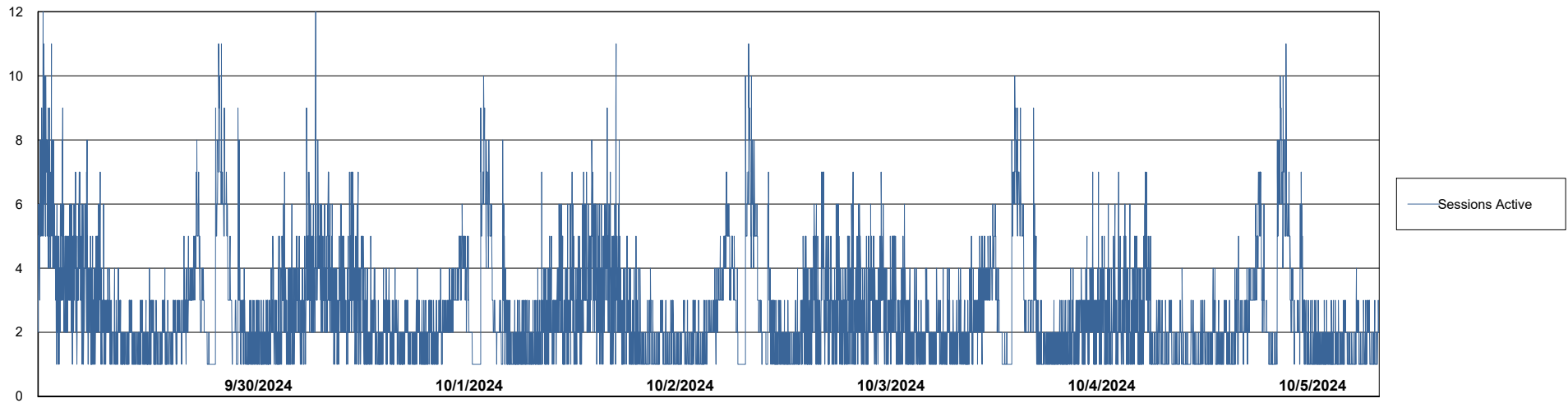
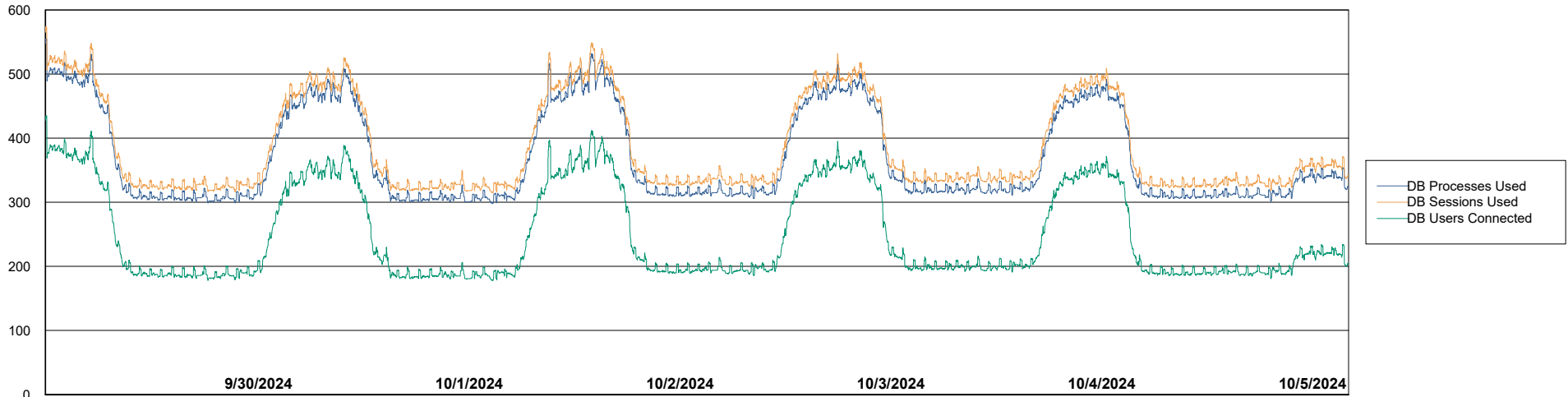


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



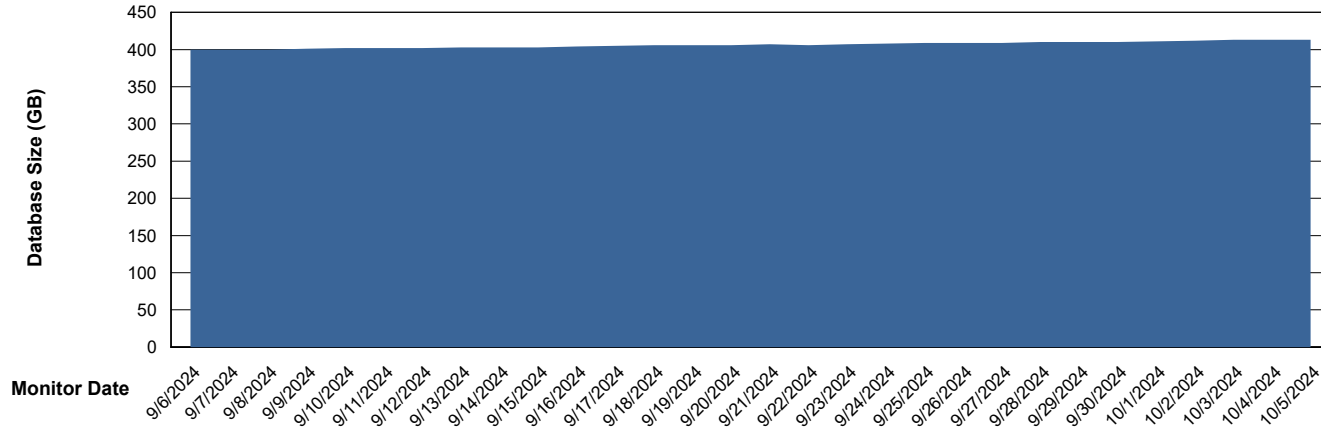
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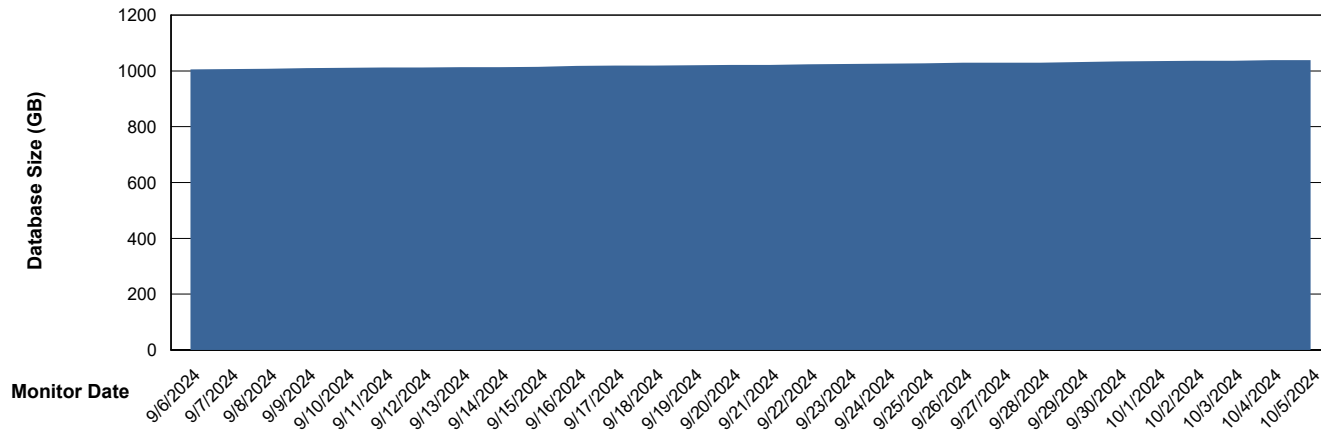
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2024	ABSDATA	212	178	16
	INDX	274	231	16
10/4/2024	ABSDATA	212	178	16
	INDX	274	231	16
10/3/2024	ABSDATA	212	178	16
	INDX	274	231	16
10/2/2024	ABSDATA	212	178	16
	INDX	274	230	16
10/1/2024	ABSDATA	212	177	16
	INDX	274	230	16
9/30/2024	ABSDATA	212	177	17
	INDX	274	229	16
9/29/2024	ABSDATA	212	177	17
	INDX	274	229	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10/5/2024	ABSDATA	1,152	971	16
	INDX	57	48	15
10/4/2024	ABSDATA	1,152	971	16
	INDX	57	48	15
10/3/2024	ABSDATA	1,152	969	16
	INDX	57	48	16
10/2/2024	ABSDATA	1,152	968	16
	INDX	57	48	16
10/1/2024	ABSDATA	1,152	967	16
	INDX	57	48	16
9/30/2024	ABSDATA	1,152	966	16
	INDX	57	48	16
9/29/2024	ABSDATA	1,152	964	16
	INDX	57	48	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 30/9/2024	Tue 1/10/2024	Wed 2/10/2024	Thu 3/10/2024	Fri 4/10/2024	Sat 5/10/2024
ABS DataWarehouse ETL Health	Not OK	Not OK	Not OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

Mon, 30-09-2024	None
Tue, 1-10-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 3-10-2024	None
Thu, 3-10-2024	None
Fri, 4-10-2024	None
Wed, 2-10-2024	None
Wed, 2-10-2024	None
Mon, 30-09-2024	None
Sun, 29-09-2024	None
Tue, 1-10-2024	None
Mon, 30-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 4-10-2024	None
Sun, 29-09-2024	None
Sat, 5-10-2024	None
Tue, 1-10-2024	None
Wed, 2-10-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 5-10-2024	None

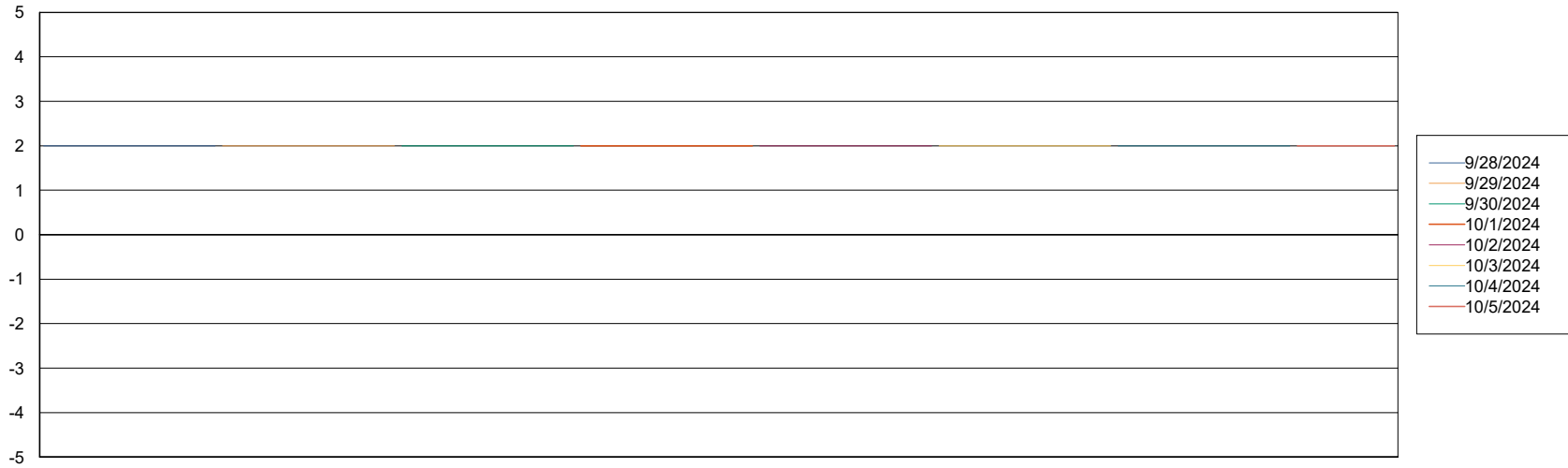
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



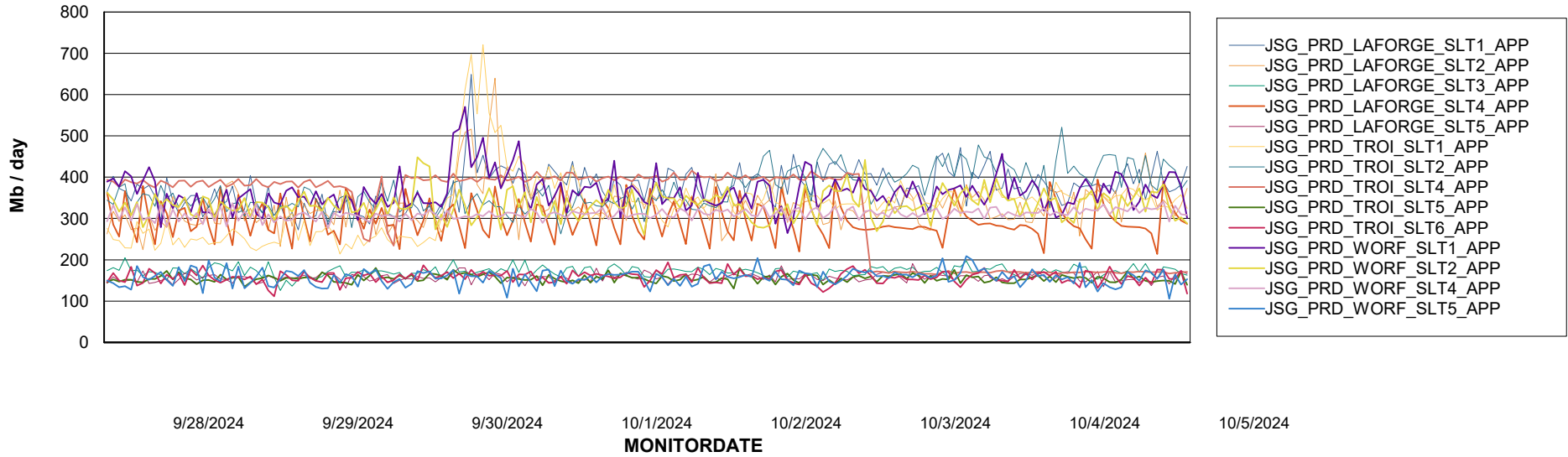
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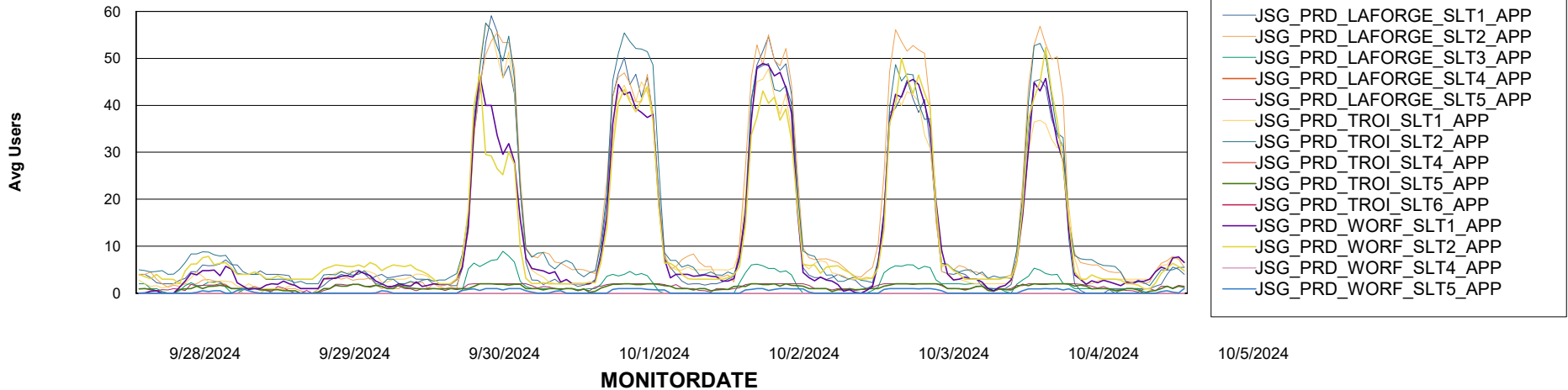


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



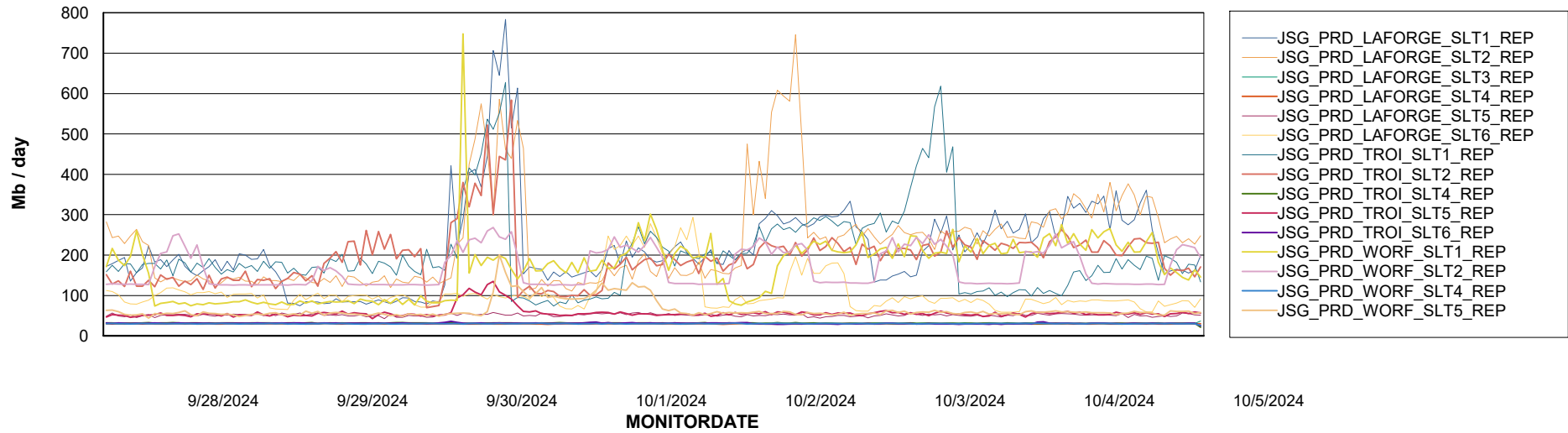
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



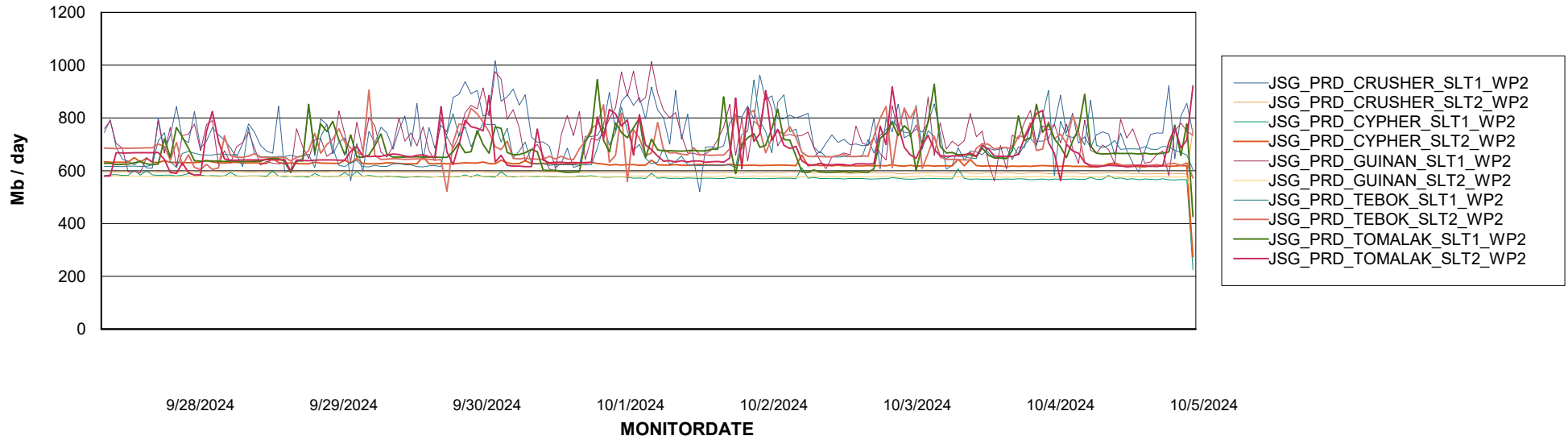
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ABSSolute Web Component Services

Avg memory used per ABS Web component

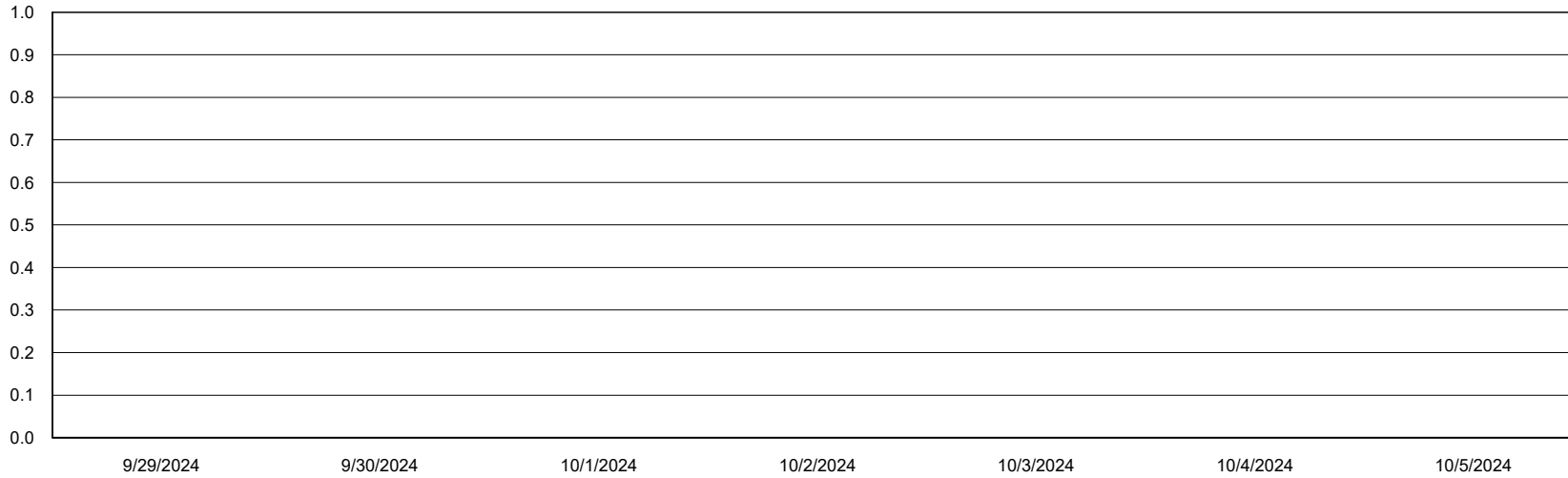


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP