

Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



Harddisk Usage CUS_PRD_ABSDB1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10/5/2024 | 63 | 199 | 74 | 17 | 1,300 | 1,076 | 84 | 1,000 | 162 |
| 10/4/2024 | 63 | 199 | 74 | 20 | 1,300 | 1,045 | 82 | 1,000 | 183 |
| 10/3/2024 | 63 | 199 | 74 | 20 | 1,300 | 1,046 | 82 | 1,000 | 180 |
| 10/2/2024 | 63 | 199 | 74 | 19 | 1,300 | 1,048 | 82 | 1,000 | 183 |
| 10/1/2024 | 63 | 199 | 74 | 19 | 1,300 | 1,049 | 82 | 1,000 | 180 |
| 9/30/2024 | 63 | 199 | 74 | 19 | 1,300 | 1,047 | 82 | 1,000 | 180 |
| 9/29/2024 | 63 | 199 | 74 | 20 | 1,300 | 1,041 | 84 | 1,000 | 160 |

Harddisk Usage CUS_PRD_ABSDB2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10/5/2024 | 60 | 199 | 79 | 21 | 1,200 | 946 |
| 10/4/2024 | 60 | 199 | 79 | 21 | 1,200 | 944 |
| 10/3/2024 | 60 | 199 | 79 | 21 | 1,200 | 944 |
| 10/2/2024 | 60 | 199 | 79 | 21 | 1,200 | 947 |
| 10/1/2024 | 60 | 199 | 79 | 21 | 1,200 | 947 |
| 9/30/2024 | 60 | 199 | 79 | 21 | 1,200 | 946 |
| 9/29/2024 | 60 | 199 | 79 | 22 | 1,200 | 937 |

Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



Harddisk Usage CUS_PRD_ABSPROD1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10/5/2024 | 69 | 299 | 93 |
| 10/4/2024 | 69 | 299 | 92 |
| 10/3/2024 | 69 | 299 | 92 |
| 10/2/2024 | 69 | 299 | 92 |
| 10/1/2024 | 70 | 299 | 91 |
| 9/30/2024 | 70 | 299 | 91 |
| 9/29/2024 | 70 | 299 | 91 |

Harddisk Usage CUS_PRD_ABSPROD2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10/5/2024 | 59 | 299 | 123 |
| 10/4/2024 | 59 | 299 | 122 |
| 10/3/2024 | 59 | 299 | 122 |
| 10/2/2024 | 59 | 299 | 122 |
| 10/1/2024 | 59 | 299 | 122 |
| 9/30/2024 | 59 | 299 | 121 |
| 9/29/2024 | 59 | 299 | 121 |

Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Harddisk Usage CUS_PRD_ABSWEBPROD

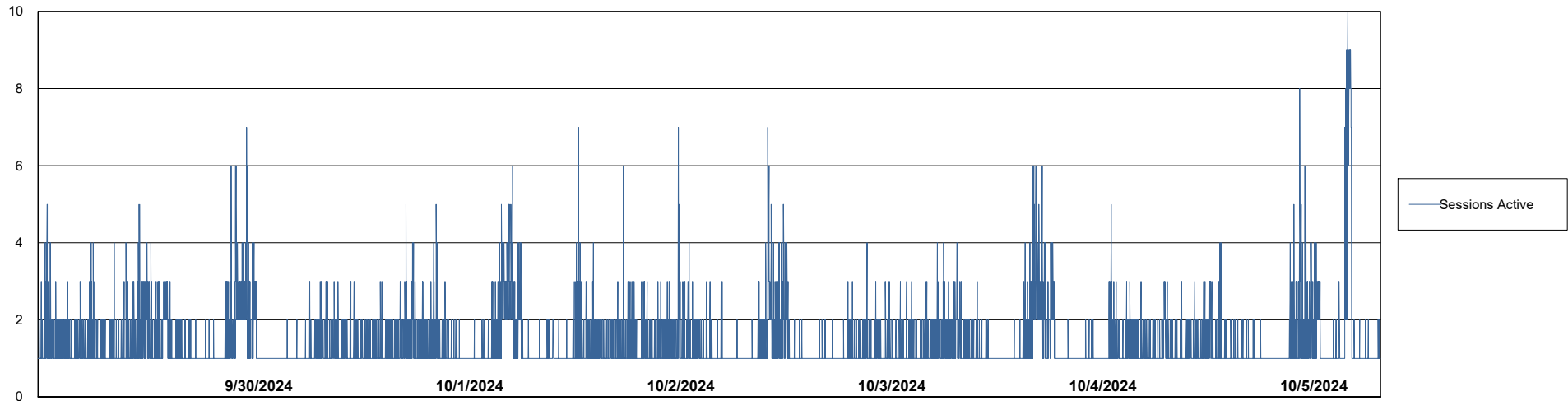
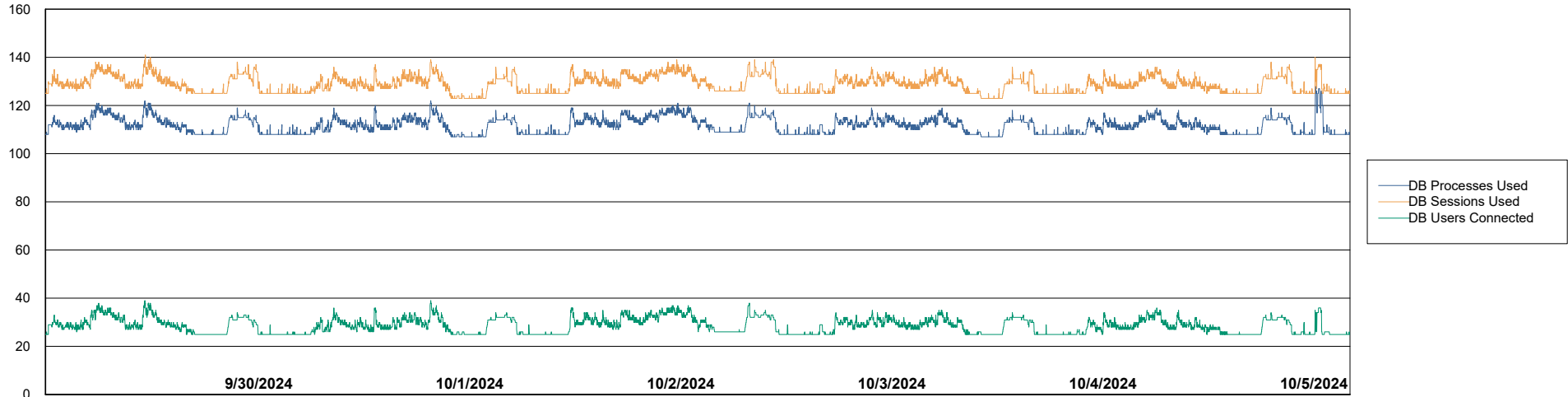
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10/5/2024 | 88 | 199 | 23 |
| 10/4/2024 | 88 | 199 | 23 |
| 10/3/2024 | 89 | 199 | 23 |
| 10/2/2024 | 89 | 199 | 23 |
| 10/1/2024 | 89 | 199 | 23 |
| 9/30/2024 | 89 | 199 | 23 |
| 9/29/2024 | 89 | 199 | 23 |

Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Database Performance CUS_PRD_ABSDB1_ABS1



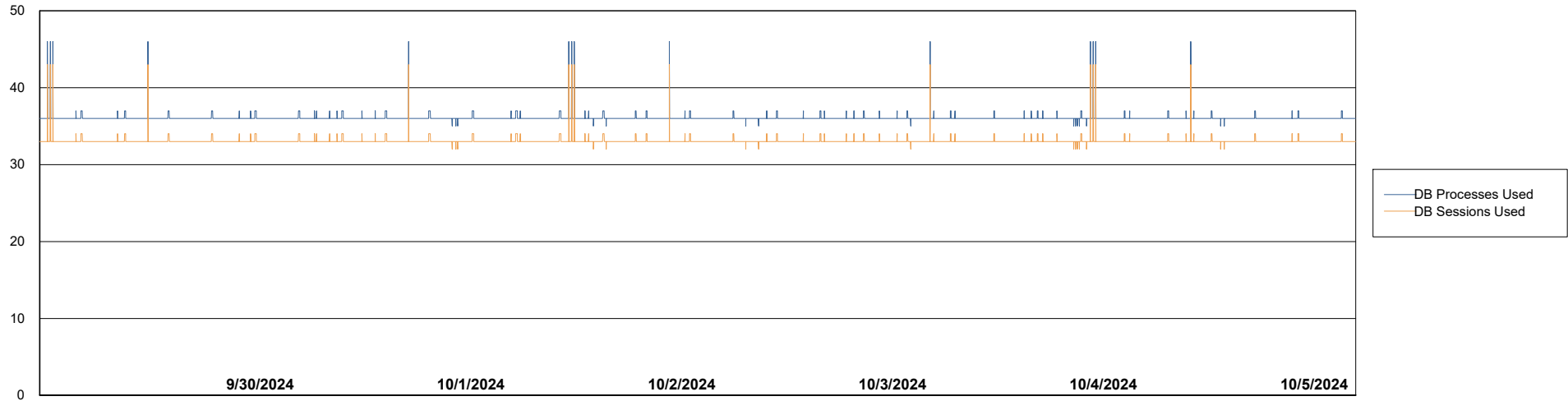
Weekly SLA Customer Report

Customer CUS_Production (24/7)
Database ID 131



Database Performance CUS_PRD_ABSDB2_HSBABS1

DB Processes Max 1,000



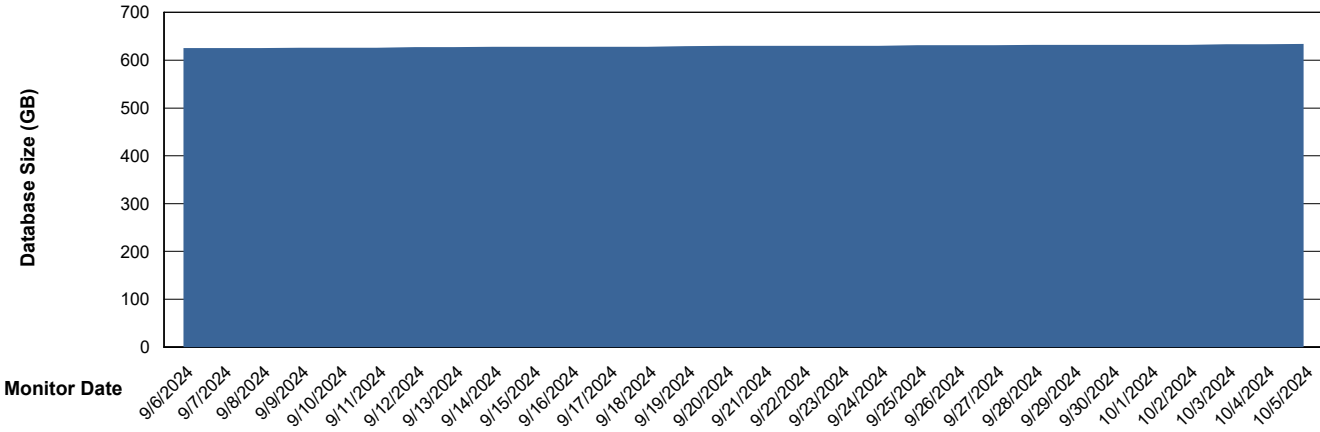
Weekly SLA Customer Report

Customer CUS_Production (24/7)
 Database ID 131



DATABASE SIZE CUS_PRD_ABSDB1_ABS1

Database growth over last month



Database Tablespace CUS_PRD_ABSDB1_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10/5/2024 | ABSDATA | 286 | 236 | 18 |
| | INDX | 459 | 382 | 17 |
| 10/4/2024 | ABSDATA | 286 | 235 | 18 |
| | INDX | 459 | 382 | 17 |
| 10/3/2024 | ABSDATA | 286 | 235 | 18 |
| | INDX | 459 | 382 | 17 |
| 10/2/2024 | ABSDATA | 286 | 235 | 18 |
| | INDX | 459 | 382 | 17 |
| 10/1/2024 | ABSDATA | 286 | 235 | 18 |
| | INDX | 459 | 382 | 17 |
| 9/30/2024 | ABSDATA | 286 | 235 | 18 |
| | INDX | 459 | 382 | 17 |
| 9/29/2024 | ABSDATA | 286 | 235 | 18 |
| | INDX | 459 | 381 | 17 |

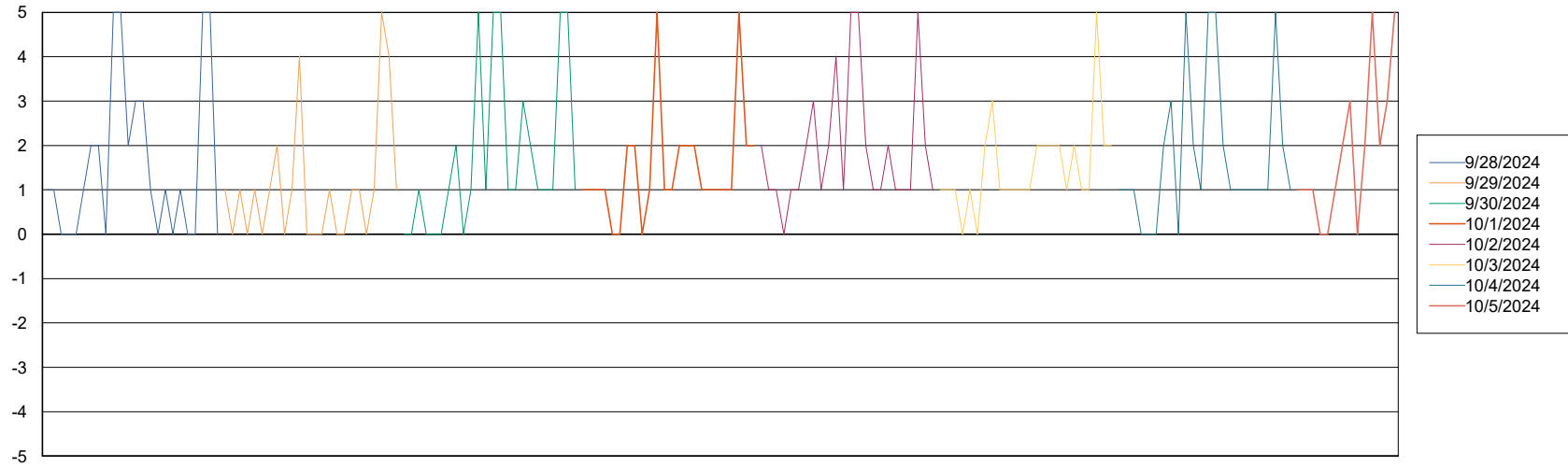
Weekly SLA Customer Report

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Database ID 131



Standby Database Health CUS_Production (24/7)

Recovery lag for last 7 days



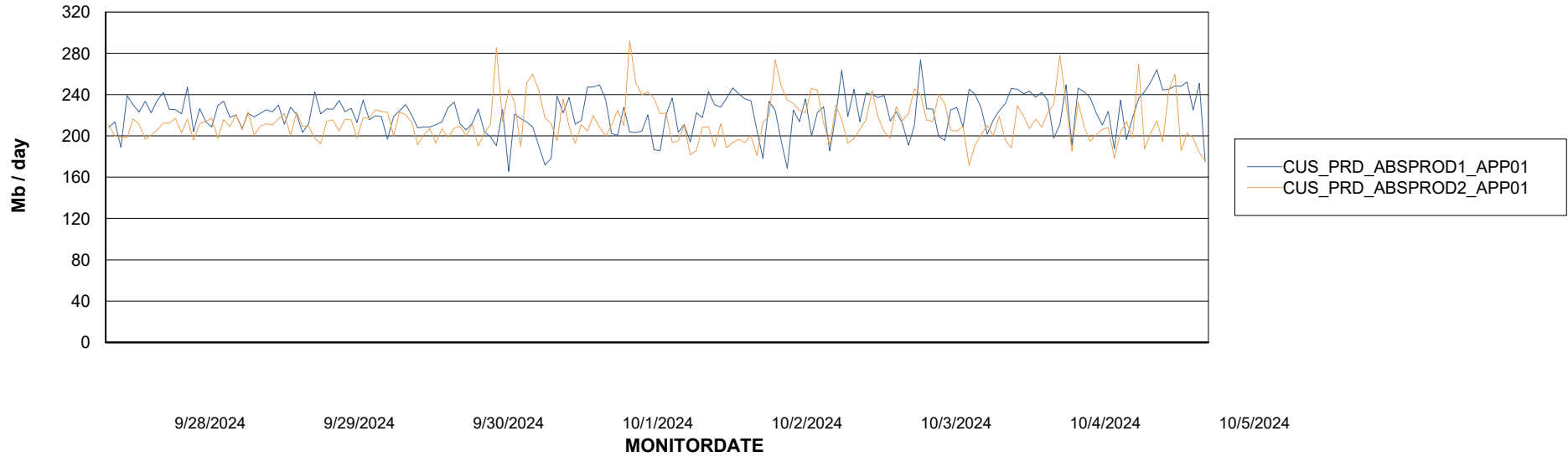
Weekly SLA Customer Report

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Database ID 131

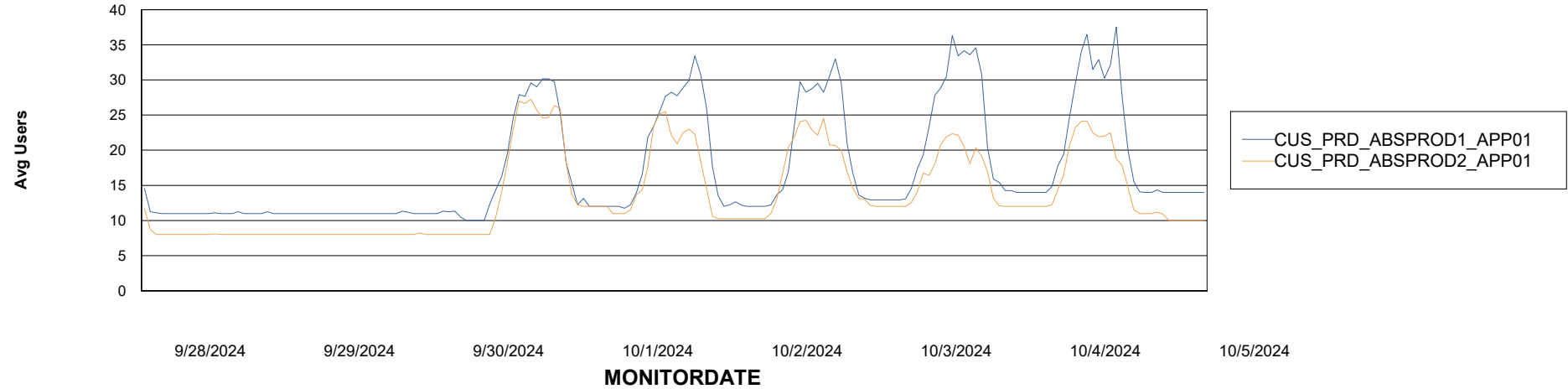


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



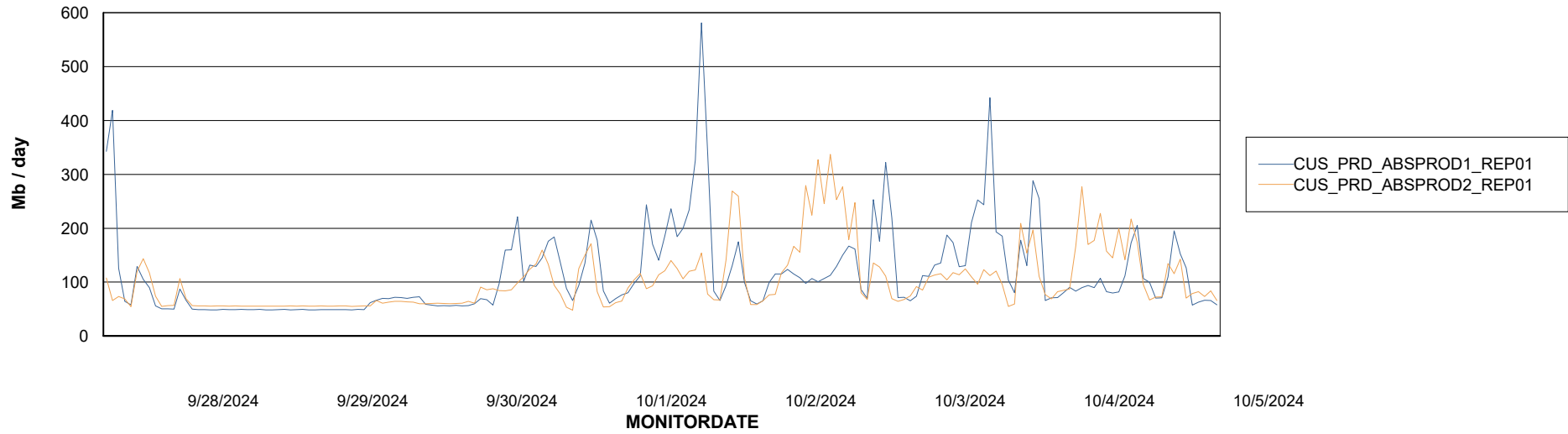
Weekly SLA Customer Report

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Database ID 131



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



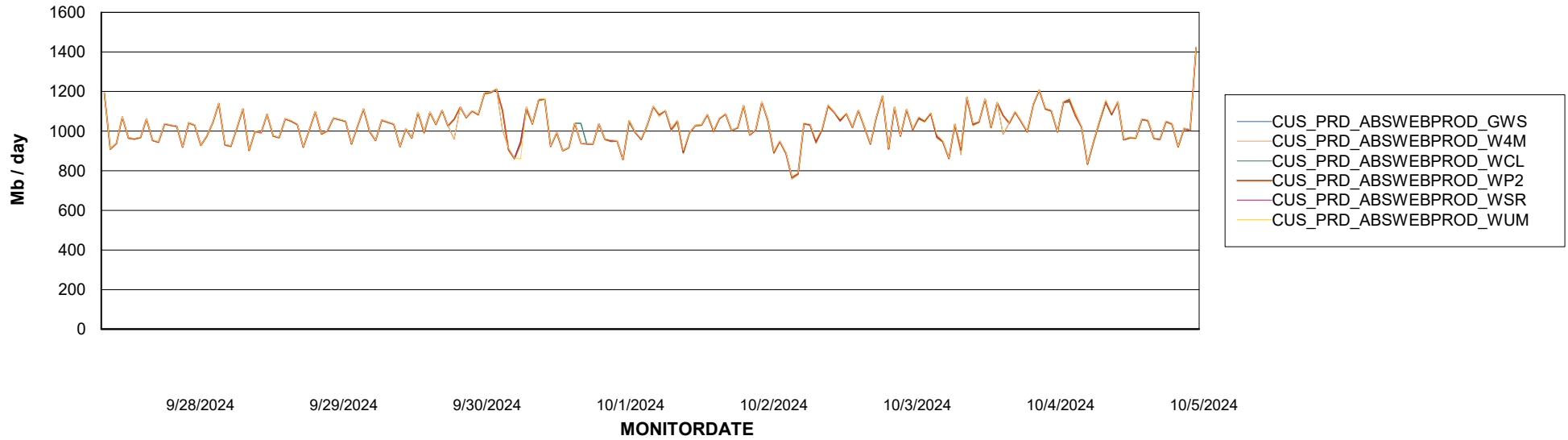
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Database ID 131



Disaster per ABS component

