

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
9/28/2024	27	97	71	53	500	235	65	300	105	53
9/27/2024	24	97	74	53	500	235	65	300	104	53
9/26/2024	19	97	79	53	500	235	65	300	104	53
9/25/2024	19	97	79	53	500	235	65	300	104	53
9/24/2024	19	97	78	53	500	235	65	300	104	53
9/23/2024	19	97	78	54	500	232	65	300	104	53
9/22/2024	19	97	78	54	500	228	65	300	104	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/28/2024	46	100	54	21	900	712	87	400	52
9/27/2024	46	100	54	22	900	706	87	400	51
9/26/2024	46	100	54	18	900	734	87	400	53
9/25/2024	46	100	54	21	900	710	86	400	54
9/24/2024	46	100	54	19	900	729	87	400	52
9/23/2024	46	100	54	13	900	779	87	400	52
9/22/2024	46	100	54	16	900	755	87	400	53

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/28/2024	63	279	104	34	838	556	91	559	52
9/27/2024	63	279	104	34	838	556	91	559	51
9/26/2024	63	279	104	34	838	556	91	559	52
9/25/2024	63	279	104	34	838	556	90	559	54
9/24/2024	63	279	105	34	838	556	91	559	52
9/23/2024	63	279	105	34	838	556	91	559	51
9/22/2024	62	279	105	34	838	556	91	559	53

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	57	100	42
9/27/2024	57	100	42
9/26/2024	57	100	43
9/25/2024	57	100	42
9/24/2024	57	100	42
9/23/2024	57	100	42
9/22/2024	58	100	42

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	62	100	38
9/27/2024	62	100	38
9/26/2024	62	100	38
9/25/2024	62	100	38
9/24/2024	62	100	38
9/23/2024	62	100	38
9/22/2024	62	100	37

Harddisk Usage NOA\_PRD\_NovoLink

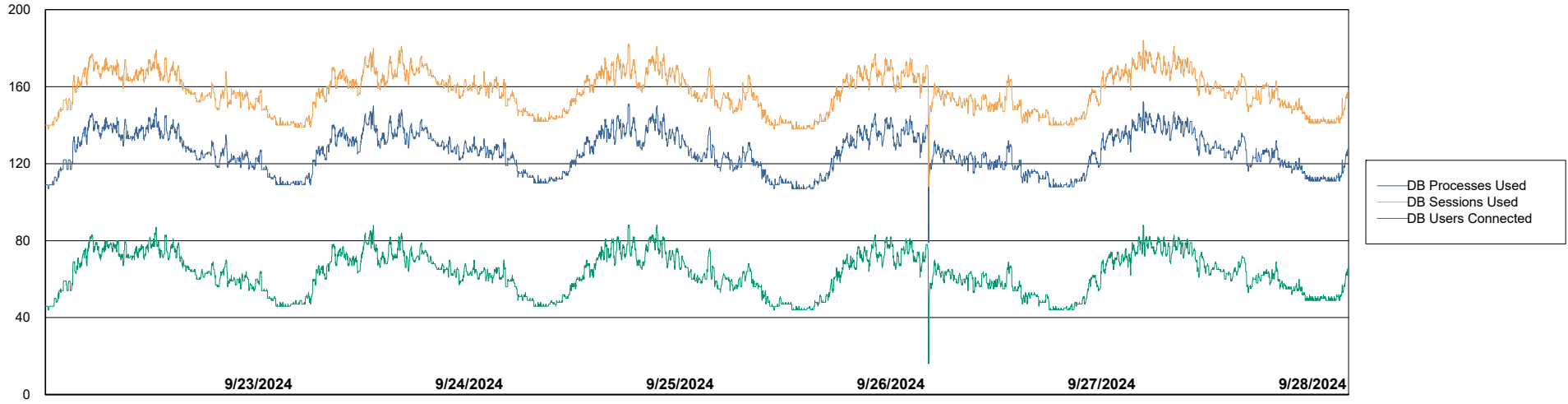
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	60	100	40
9/27/2024	60	100	40
9/26/2024	60	100	40
9/25/2024	60	100	40
9/24/2024	60	100	39
9/23/2024	61	100	39
9/22/2024	61	100	39

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



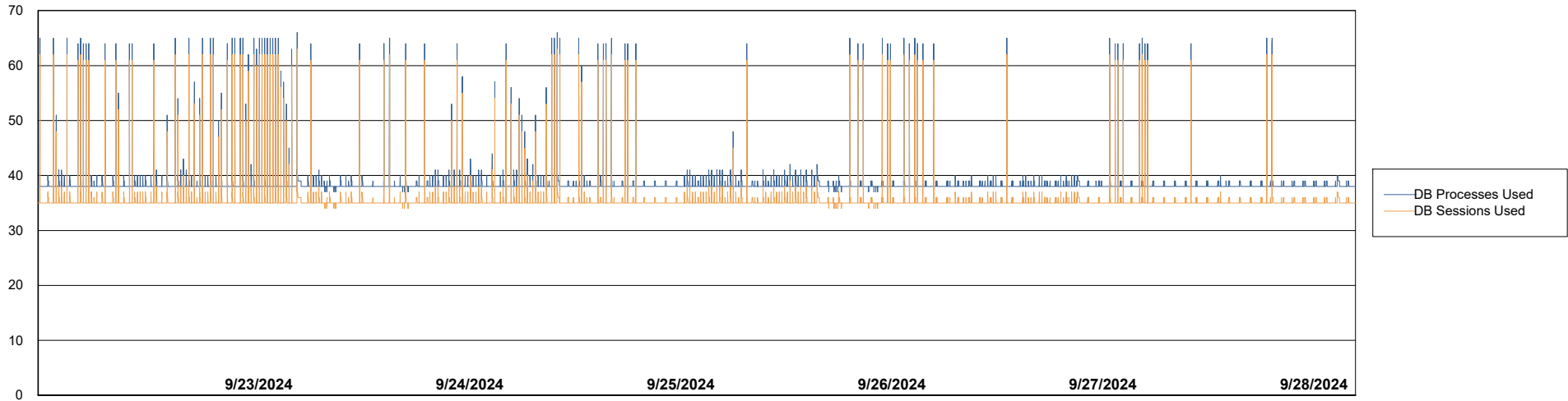
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Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

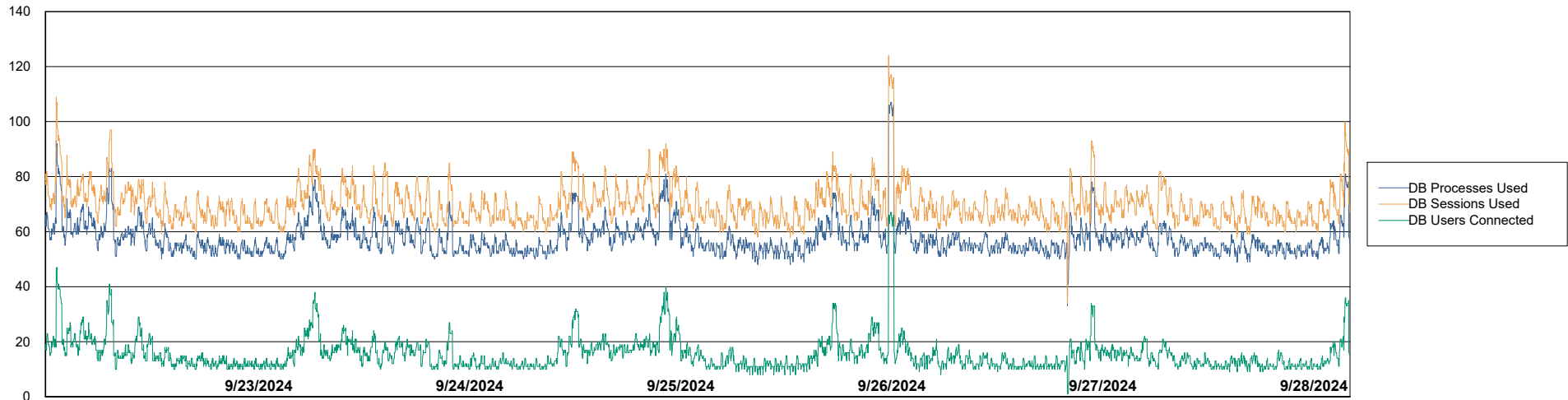


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Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NOVOBI\_ABS1



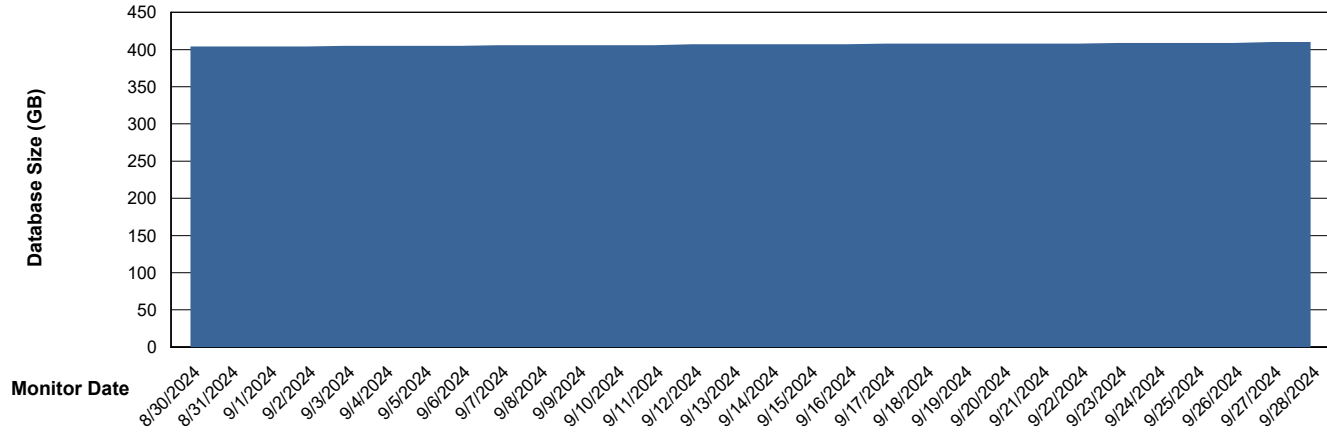
# Weekly SLA Customer Report

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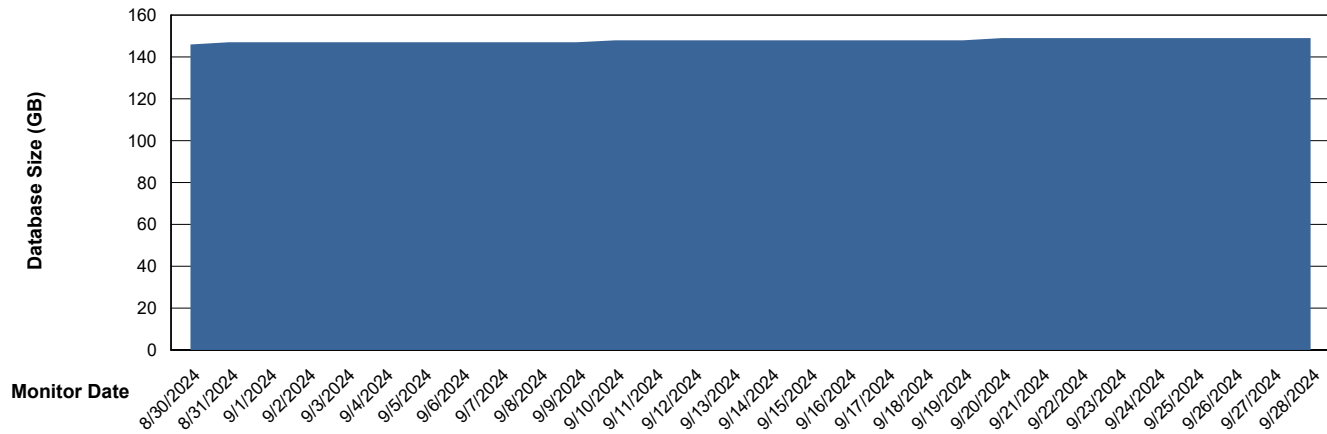
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2024	ABSDATA	183	148	19
	INDX	304	249	18
9/27/2024	ABSDATA	183	147	19
	INDX	304	249	18
9/26/2024	ABSDATA	183	147	19
	INDX	304	249	18
9/25/2024	ABSDATA	183	147	20
	INDX	304	249	18
9/24/2024	ABSDATA	183	147	20
	INDX	304	249	18
9/23/2024	ABSDATA	183	147	20
	INDX	304	249	18
9/22/2024	ABSDATA	183	147	20
	INDX	304	249	18

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2024	ABSDATA	76	61	19
	INDX	103	84	19
9/27/2024	ABSDATA	76	61	19
	INDX	103	84	19
9/26/2024	ABSDATA	76	61	19
	INDX	103	83	19
9/25/2024	ABSDATA	76	61	19
	INDX	103	83	19
9/24/2024	ABSDATA	76	61	19
	INDX	103	83	19
9/23/2024	ABSDATA	76	61	19
	INDX	103	83	19
9/22/2024	ABSDATA	73	61	16
	INDX	99	83	16

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 23/9/2024	Tue 24/9/2024	Wed 25/9/2024	Thu 26/9/2024	Fri 27/9/2024	Sat 28/9/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Tue, 24-09-2024	None
Thu, 26-09-2024	None
Wed, 25-09-2024	None
Sat, 28-09-2024	None
Thu, 26-09-2024	None
Fri, 27-09-2024	None
Sun, 22-09-2024	None
Mon, 23-09-2024	None
Mon, 23-09-2024	None
Fri, 27-09-2024	None
Tue, 24-09-2024	None
Sun, 22-09-2024	None
Wed, 25-09-2024	None
Sat, 28-09-2024	None



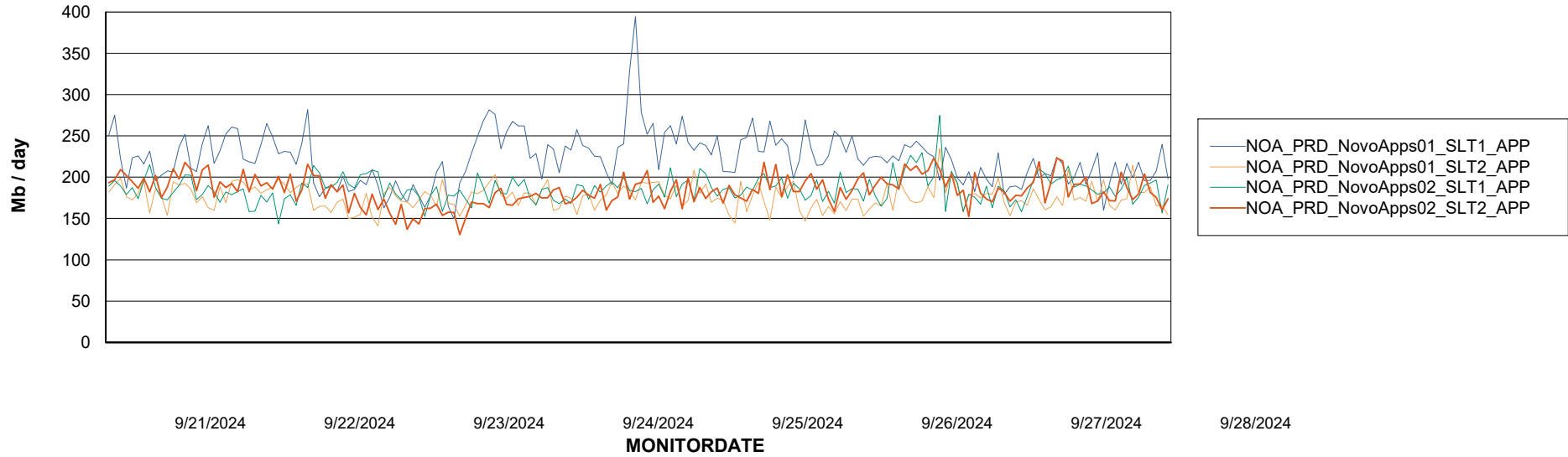
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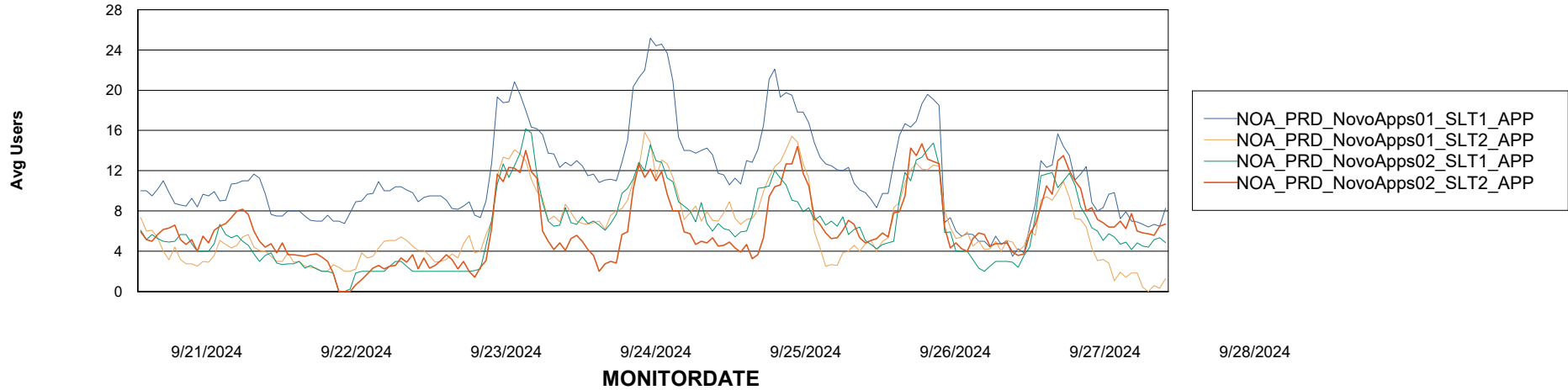


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



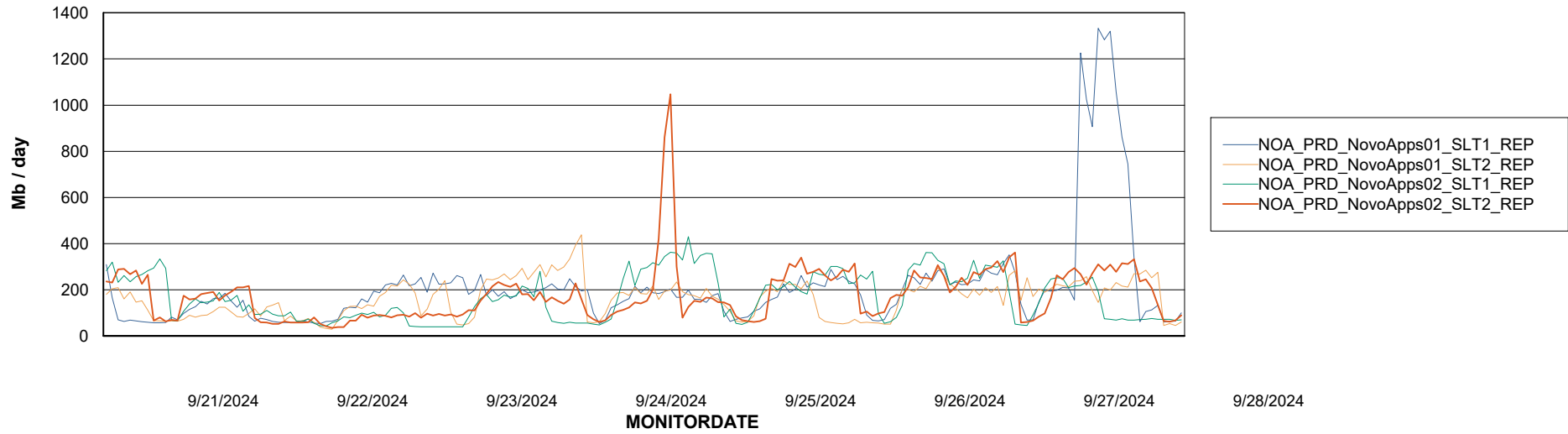
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



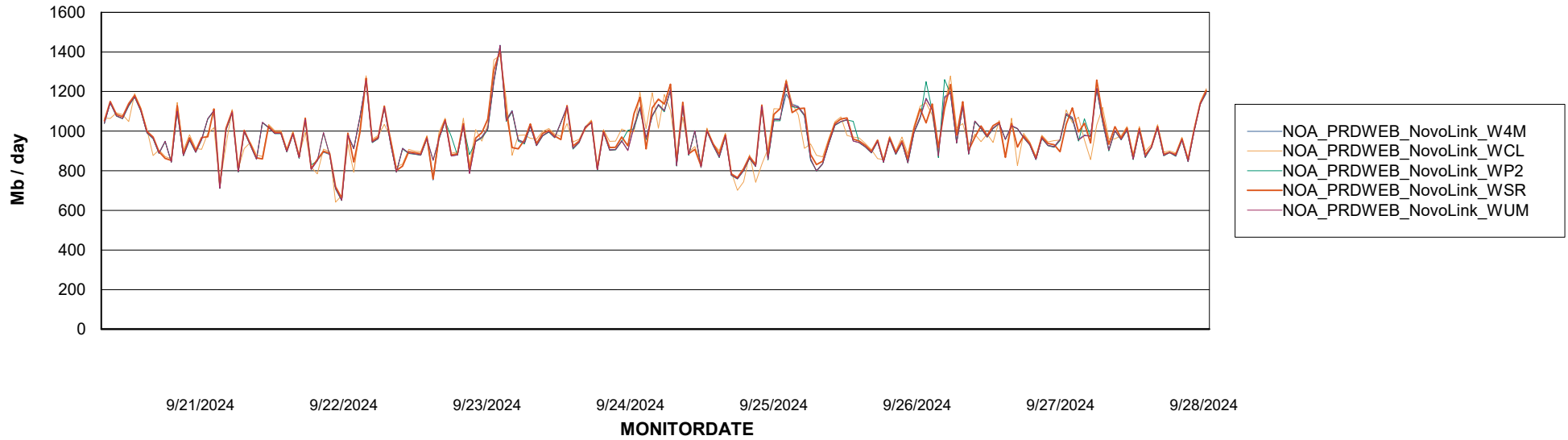
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

