

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/28/2024	17	149	125	23	850	657
9/27/2024	16	149	125	23	850	651
9/26/2024	16	149	125	23	850	651
9/25/2024	16	149	125	23	850	650
9/24/2024	16	149	125	23	850	651
9/23/2024	16	149	125	23	850	650
9/22/2024	17	149	125	24	850	650

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	52	89	43
9/27/2024	52	89	43
9/26/2024	52	89	43
9/25/2024	52	89	43
9/24/2024	52	89	43
9/23/2024	52	89	43
9/22/2024	52	89	43

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	59	79	32
9/27/2024	59	79	32
9/26/2024	59	79	32
9/25/2024	59	79	32
9/24/2024	59	79	32
9/23/2024	59	79	32
9/22/2024	59	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	45	79	44
9/27/2024	44	79	45
9/26/2024	45	79	44
9/25/2024	45	79	44
9/24/2024	45	79	44
9/23/2024	45	79	44
9/22/2024	45	79	43

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	36	149	95
9/27/2024	36	149	95
9/26/2024	36	149	95
9/25/2024	36	149	95
9/24/2024	36	149	95
9/23/2024	36	149	95
9/22/2024	36	149	95

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/28/2024	46	149	81	16	1,638	1,378
9/27/2024	46	149	81	16	1,638	1,384
9/26/2024	46	149	81	16	1,638	1,383
9/25/2024	46	149	81	15	1,638	1,385
9/24/2024	46	149	81	16	1,638	1,383
9/23/2024	46	149	81	16	1,638	1,375
9/22/2024	46	149	81	17	1,638	1,362

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/28/2024	65	199	70	19	1,638	1,327	38	500	311
9/27/2024	65	199	70	19	1,638	1,331	75	500	123
9/26/2024	65	199	70	19	1,638	1,329	59	500	207
9/25/2024	65	199	71	19	1,638	1,331	27	500	366
9/24/2024	65	199	71	19	1,638	1,331	78	500	110
9/23/2024	64	199	71	19	1,638	1,328	68	500	161
9/22/2024	64	199	71	19	1,638	1,321	23	500	386

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	54	79	36
9/27/2024	54	79	36
9/26/2024	54	79	36
9/25/2024	54	79	36
9/24/2024	54	79	36
9/23/2024	54	79	36
9/22/2024	54	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	52	79	38
9/27/2024	52	79	38
9/26/2024	54	79	37
9/25/2024	54	79	37
9/24/2024	54	79	36
9/23/2024	54	79	36
9/22/2024	54	79	36

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	35	149	97
9/27/2024	35	149	97
9/26/2024	35	149	97
9/25/2024	35	149	97
9/24/2024	35	149	97
9/23/2024	35	149	97
9/22/2024	35	149	96

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Harddisk Usage JSG_PRD_WORF

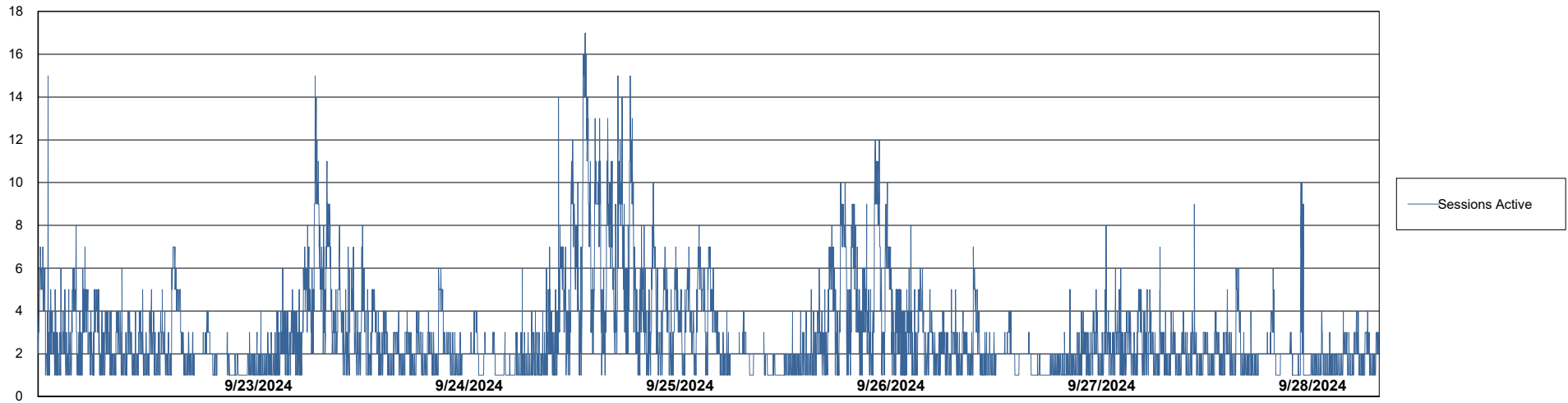
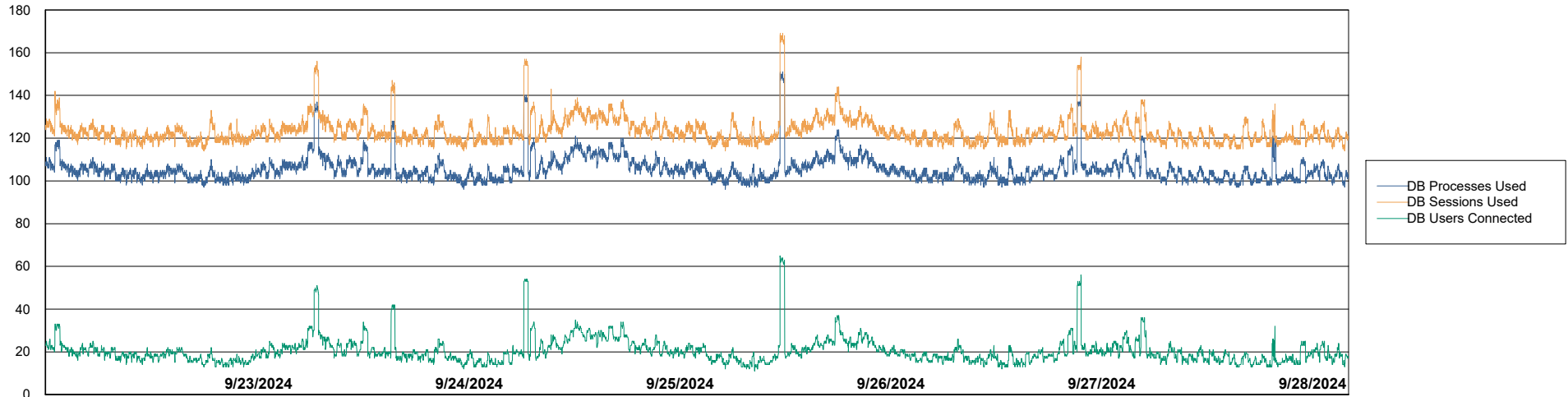
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	50	149	75
9/27/2024	50	149	75
9/26/2024	50	149	75
9/25/2024	50	149	75
9/24/2024	50	149	74
9/23/2024	50	149	74
9/22/2024	50	149	74

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Database Performance JSG_PRD_BASHIR_DB_ABS1



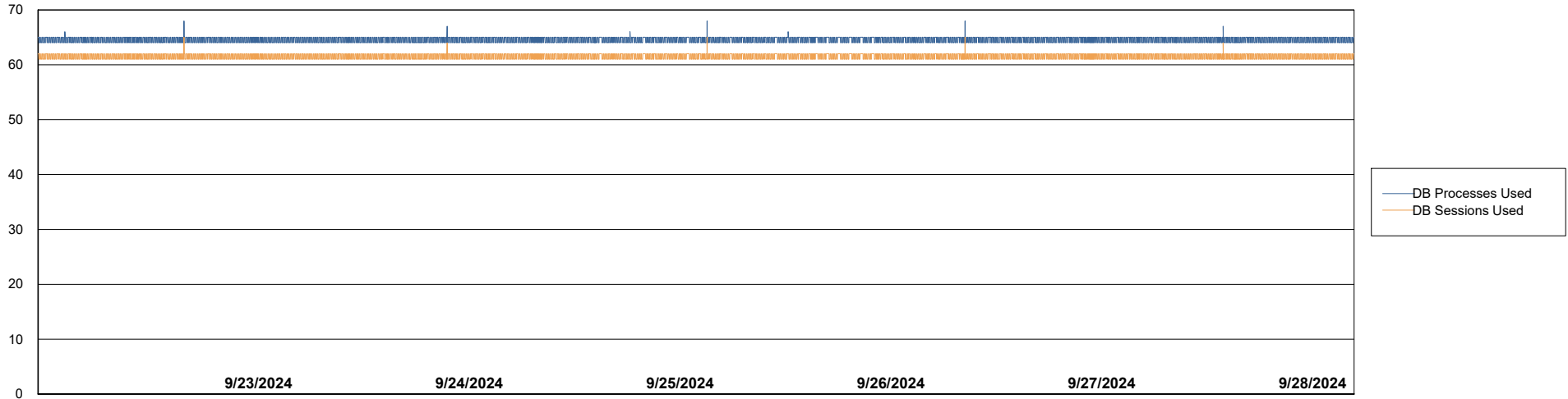
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

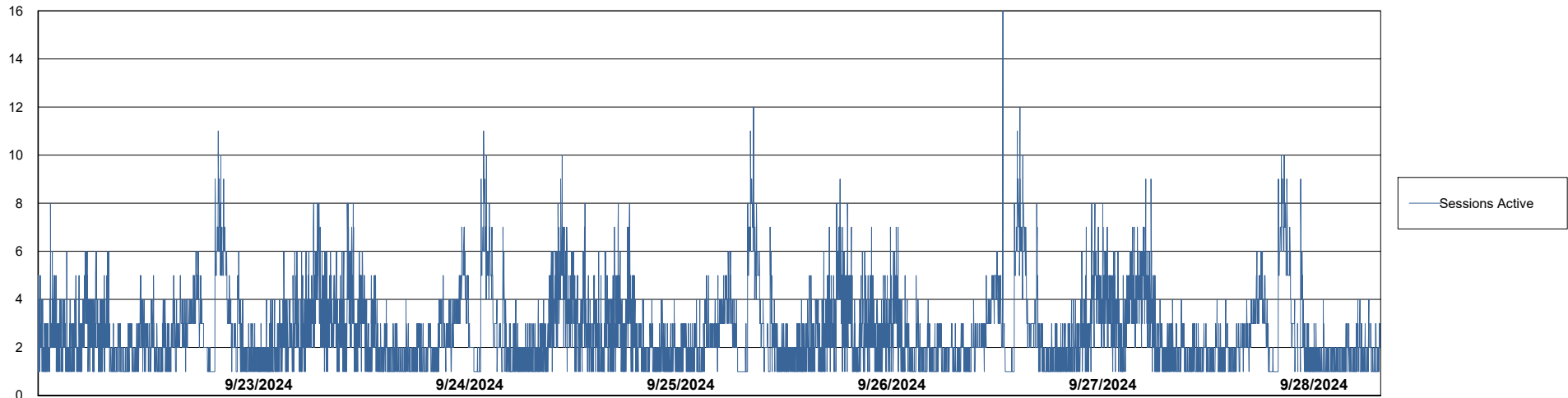
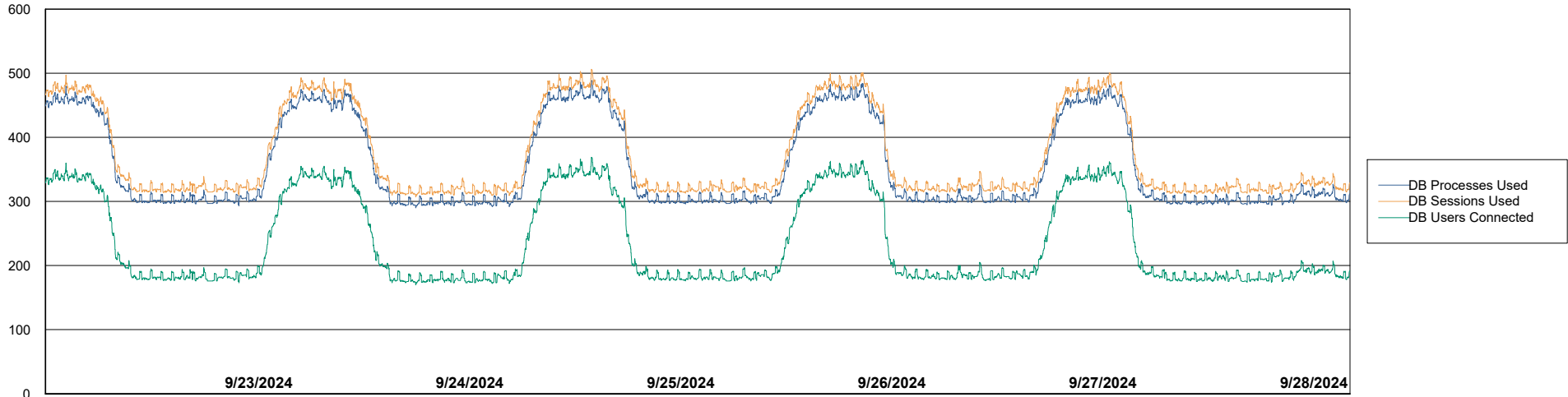


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



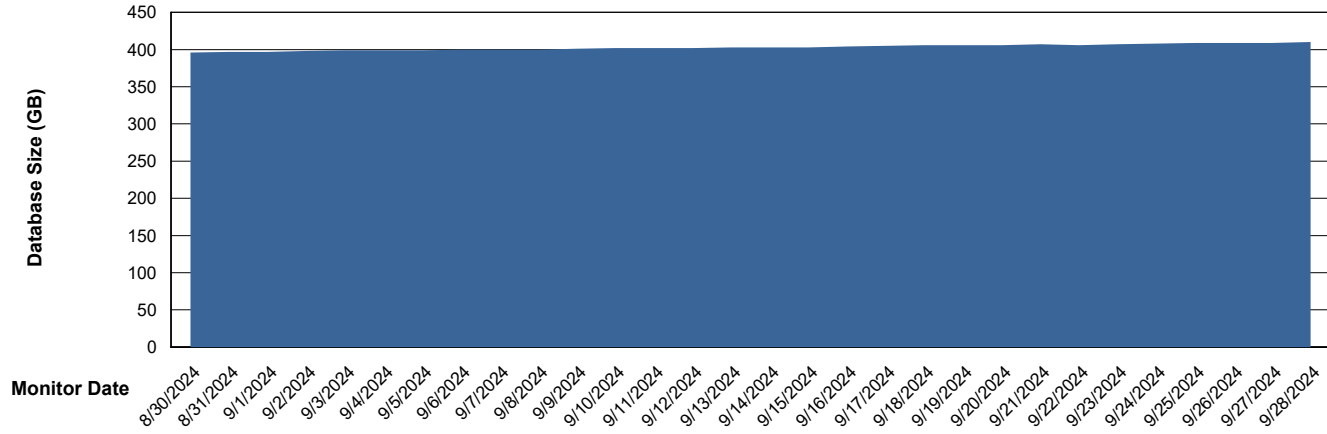
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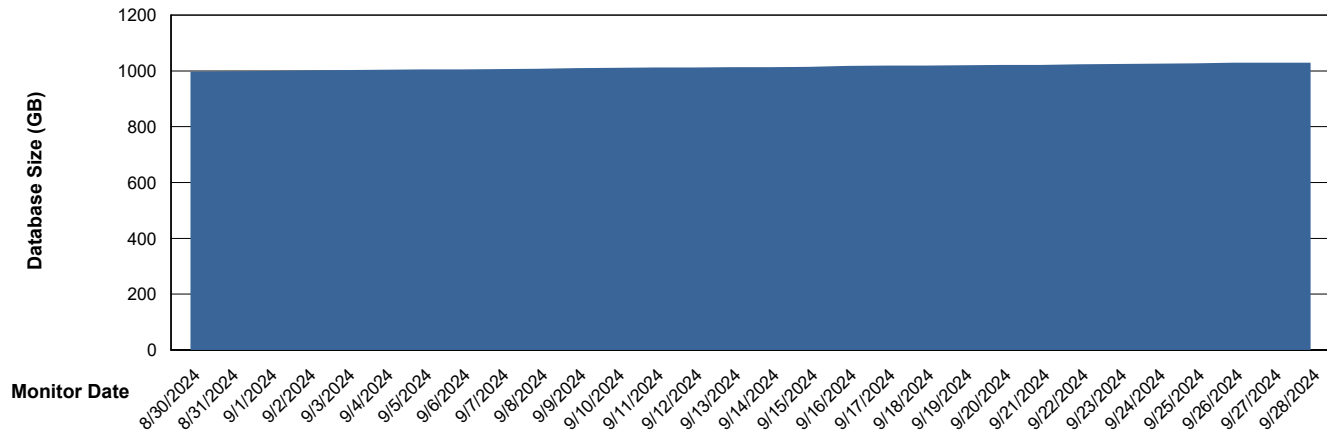
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2024	ABSDATA	212	177	17
	INDX	274	229	17
9/27/2024	ABSDATA	212	177	17
	INDX	274	228	17
9/26/2024	ABSDATA	212	177	17
	INDX	274	228	17
9/25/2024	ABSDATA	212	177	17
	INDX	274	228	17
9/24/2024	ABSDATA	212	176	17
	INDX	274	228	17
9/23/2024	ABSDATA	212	176	17
	INDX	274	228	17
9/22/2024	ABSDATA	212	176	17
	INDX	274	227	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2024	ABSDATA	1,152	963	16
	INDX	57	48	16
9/27/2024	ABSDATA	1,152	962	16
	INDX	57	48	16
9/26/2024	ABSDATA	1,152	961	17
	INDX	57	48	16
9/25/2024	ABSDATA	1,152	960	17
	INDX	57	48	16
9/24/2024	ABSDATA	1,152	959	17
	INDX	57	48	16
9/23/2024	ABSDATA	1,152	958	17
	INDX	57	47	17
9/22/2024	ABSDATA	1,152	956	17
	INDX	57	47	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 23/9/2024	Tue 24/9/2024	Wed 25/9/2024	Thu 26/9/2024	Fri 27/9/2024	Sat 28/9/2024
ABS DataWarehouse ETL Health	OK	Not OK	Not OK	Not OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Fri, 27-09-2024	None
Thu, 26-09-2024	None
Tue, 24-09-2024	None
Sat, 28-09-2024	None
Mon, 23-09-2024	None
Thu, 26-09-2024	None
Thu, 26-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 25-09-2024	None
Wed, 25-09-2024	None
Wed, 25-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 23-09-2024	None
Sun, 22-09-2024	None
Tue, 24-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 27-09-2024	None
Sun, 22-09-2024	None
Tue, 24-09-2024	None
Sat, 28-09-2024	None

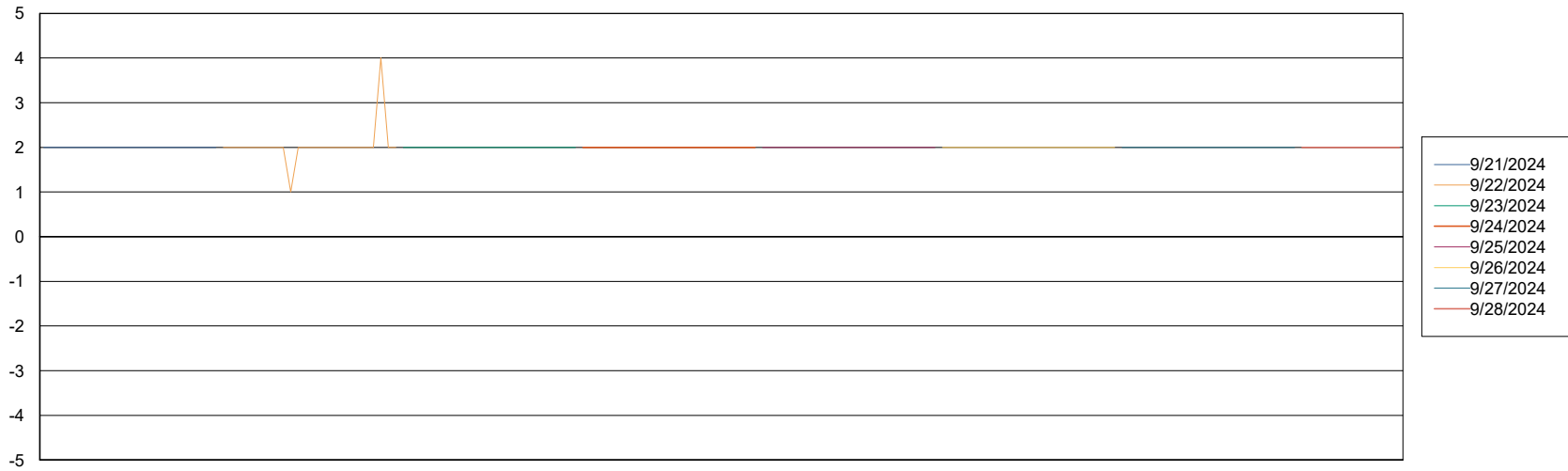
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



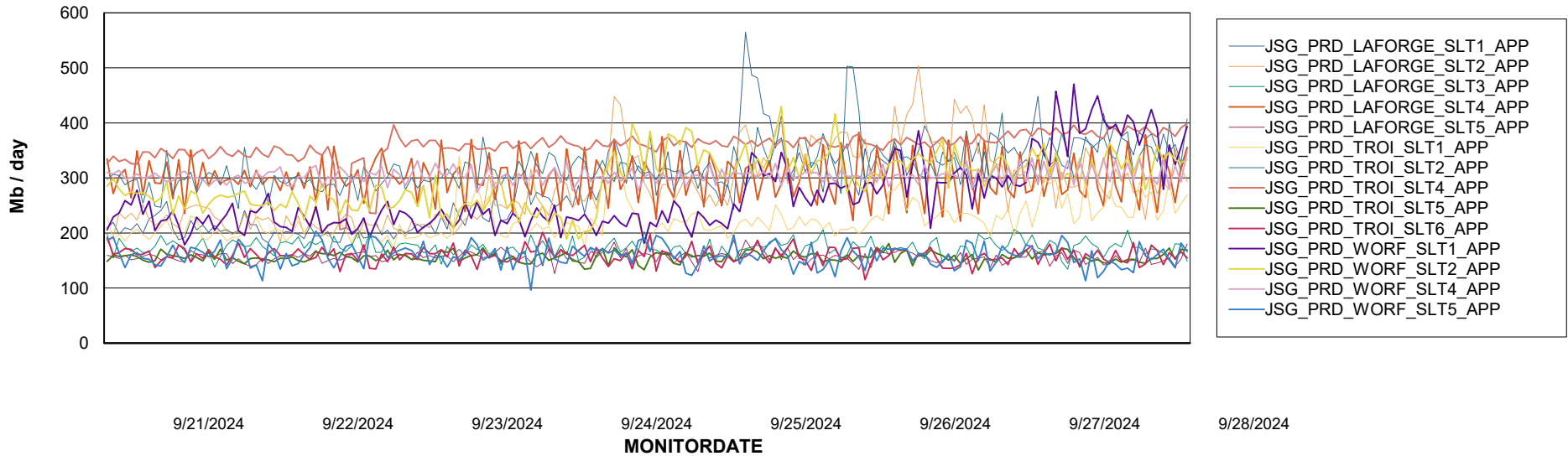
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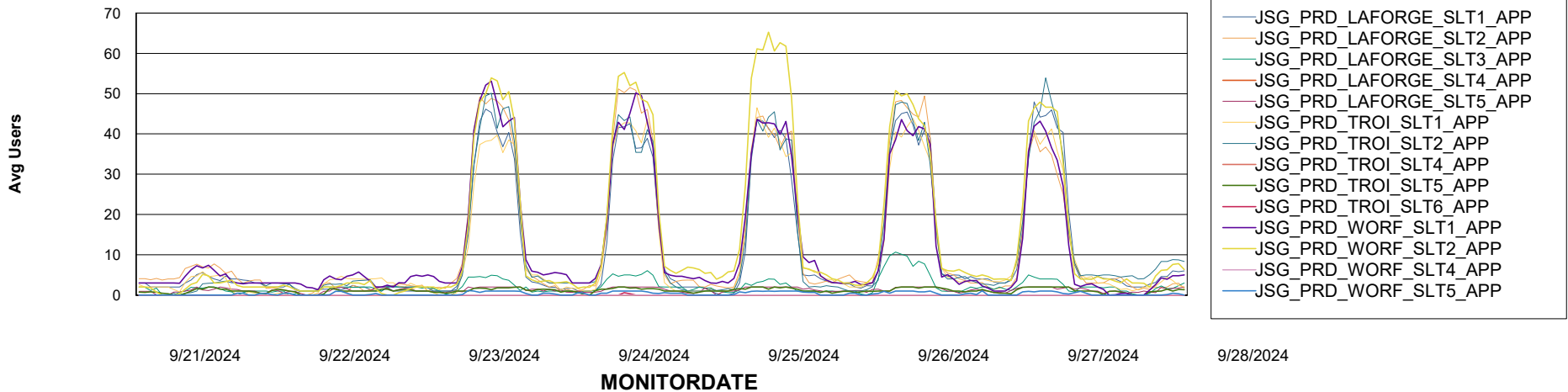


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



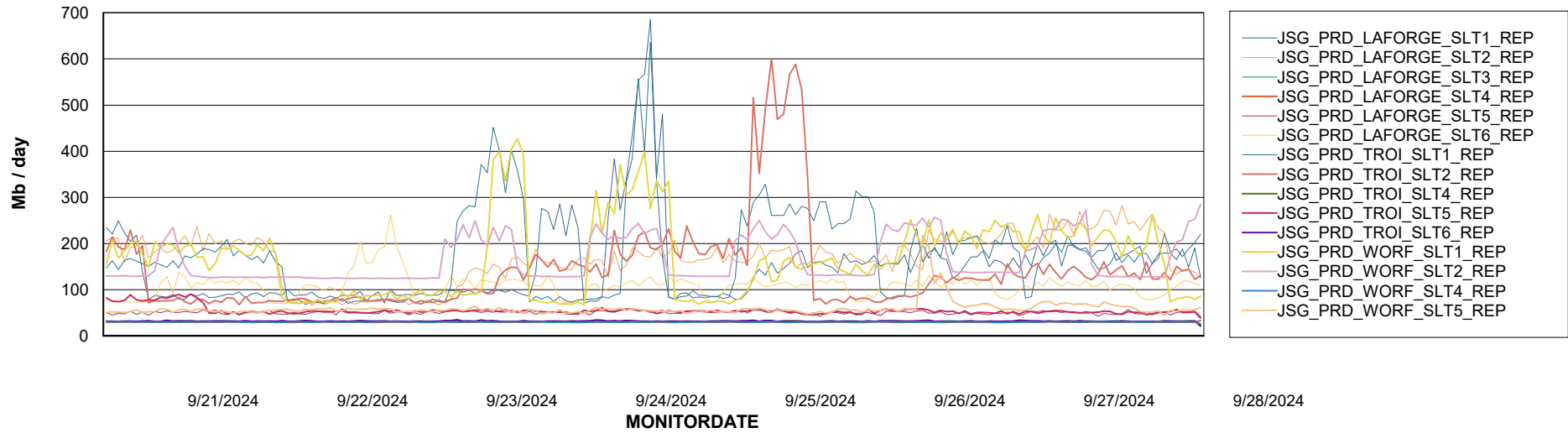
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



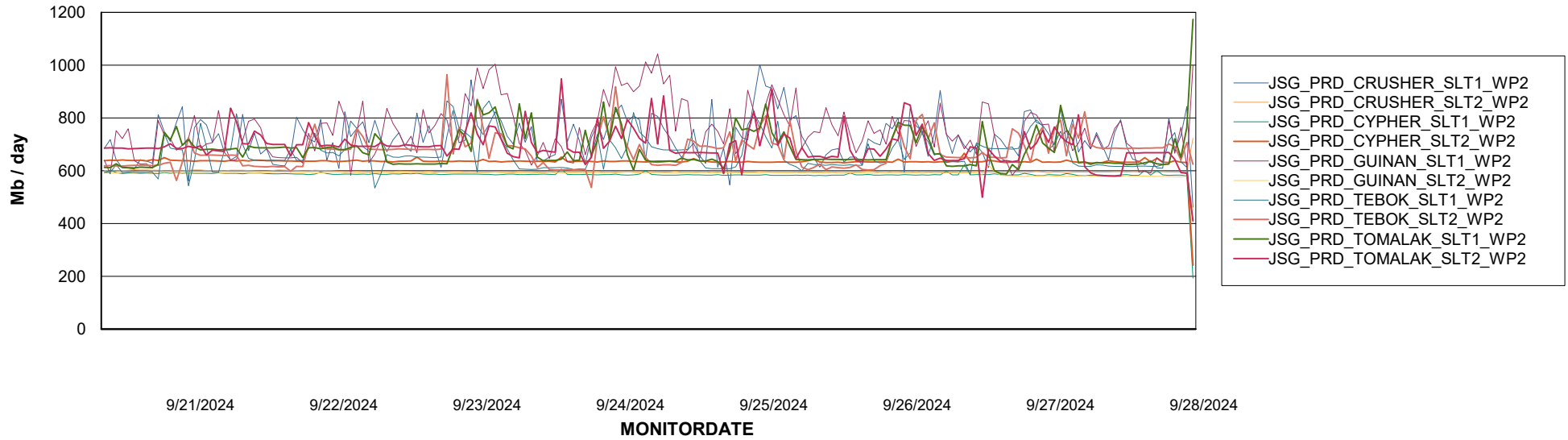
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ABSSolute Web Component Services

Avg memory used per ABS Web component

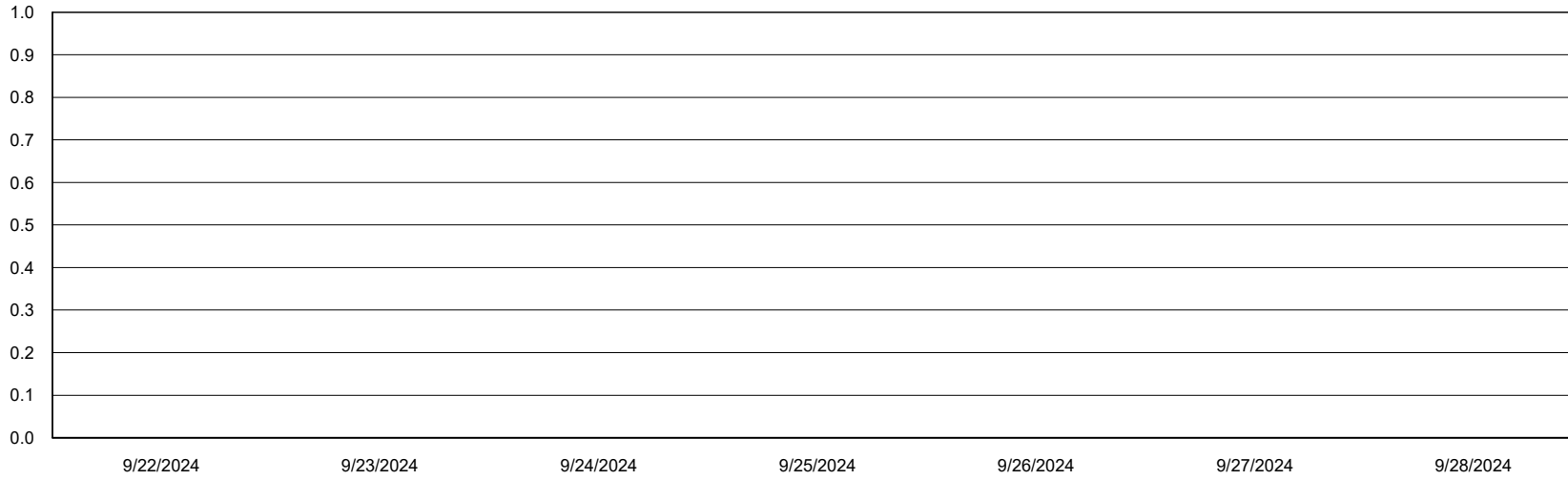


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP