

# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 9/28/2024 | 62                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 192                          |
| 9/27/2024 | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 194                          |
| 9/26/2024 | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 189                          |
| 9/25/2024 | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 191                          |
| 9/24/2024 | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 191                          |
| 9/23/2024 | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 190                          |
| 9/22/2024 | 63                       | 61                         | 23                        | 99                            | 49                             | 0                             | 68                          | 599                           | 190                          |

Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 9/28/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 65                          | 599                           | 209                          |
| 9/27/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 65                          | 599                           | 209                          |
| 9/26/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 66                          | 599                           | 206                          |
| 9/25/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 66                          | 599                           | 206                          |
| 9/24/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 66                          | 599                           | 206                          |
| 9/23/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 66                          | 599                           | 205                          |
| 9/22/2024 | 79                       | 61                         | 13                        | 99                            | 49                             | 0                             | 66                          | 599                           | 204                          |

# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Harddisk Usage ELJ\_PRD\_FRASEQXPRDDB03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/excha | Total disk space on /abs/excha | Used disk space on /abs/excha | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 9/28/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 15                          | 199                           | 168                          |
| 9/27/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 14                          | 199                           | 172                          |
| 9/26/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 14                          | 199                           | 171                          |
| 9/25/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 15                          | 199                           | 170                          |
| 9/24/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 15                          | 199                           | 169                          |
| 9/23/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 16                          | 199                           | 168                          |
| 9/22/2024 | 54                       | 61                         | 28                        | 99                            | 49                             | 0                             | 16                          | 199                           | 167                          |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 9/28/2024 | 37                       | 57                         | 36                        |
| 9/27/2024 | 37                       | 57                         | 36                        |
| 9/26/2024 | 37                       | 57                         | 36                        |
| 9/25/2024 | 39                       | 57                         | 35                        |
| 9/24/2024 | 40                       | 57                         | 35                        |
| 9/23/2024 | 40                       | 57                         | 35                        |
| 9/22/2024 | 40                       | 57                         | 35                        |

# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 9/28/2024 | 50                       | 57                         | 29                        |
| 9/27/2024 | 50                       | 57                         | 29                        |
| 9/26/2024 | 50                       | 57                         | 29                        |
| 9/25/2024 | 50                       | 57                         | 29                        |
| 9/24/2024 | 50                       | 57                         | 29                        |
| 9/23/2024 | 50                       | 57                         | 29                        |
| 9/22/2024 | 50                       | 57                         | 29                        |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS03

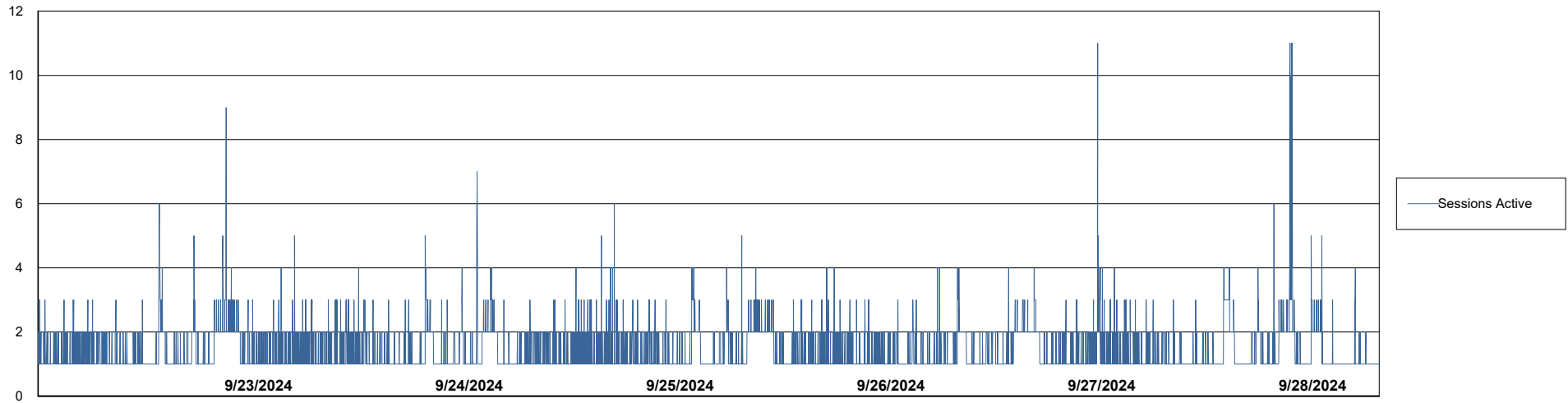
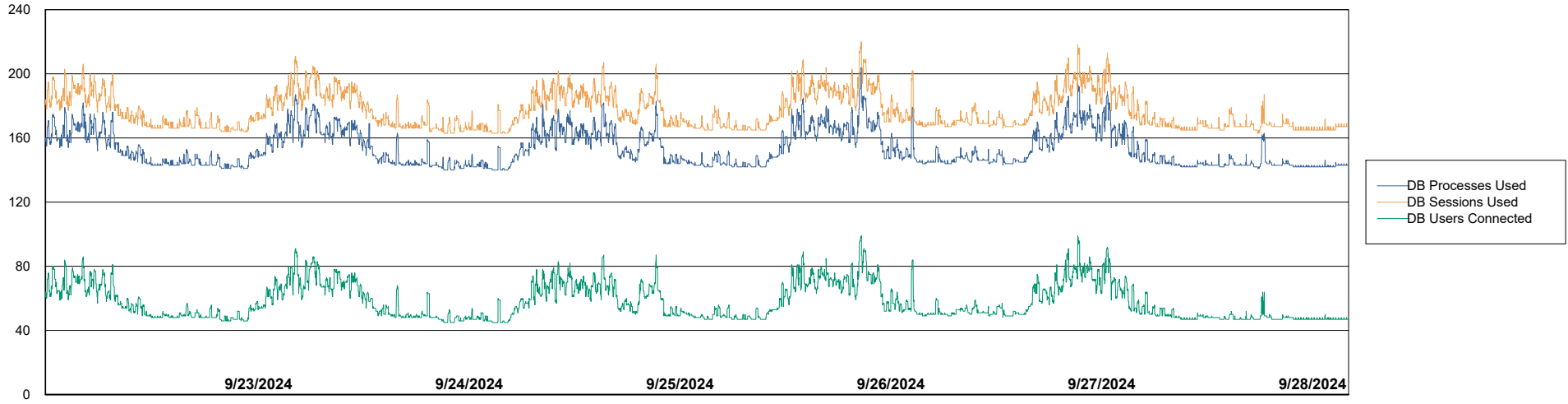
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 9/28/2024 | 71                       | 97                         | 29                        |
| 9/27/2024 | 71                       | 97                         | 29                        |
| 9/26/2024 | 71                       | 97                         | 29                        |
| 9/25/2024 | 71                       | 97                         | 29                        |
| 9/24/2024 | 71                       | 97                         | 29                        |
| 9/23/2024 | 71                       | 97                         | 29                        |
| 9/22/2024 | 71                       | 97                         | 29                        |

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJ\_PRD\_FRASEQXPRDDB01\_ABS1



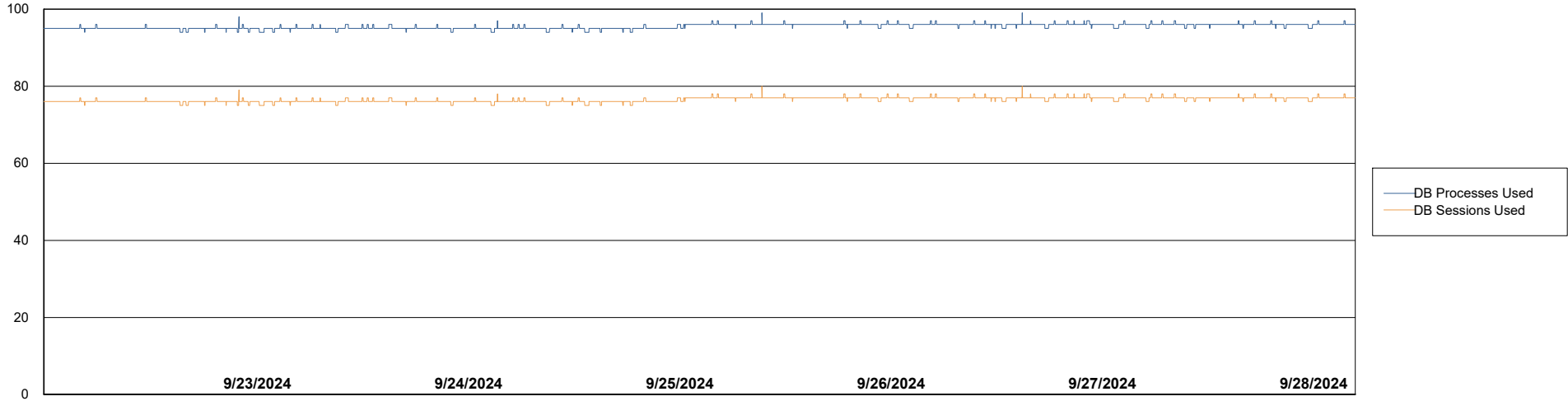
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



Database Performance ELJ\_PRD\_FRASEQXPRDDB02\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000

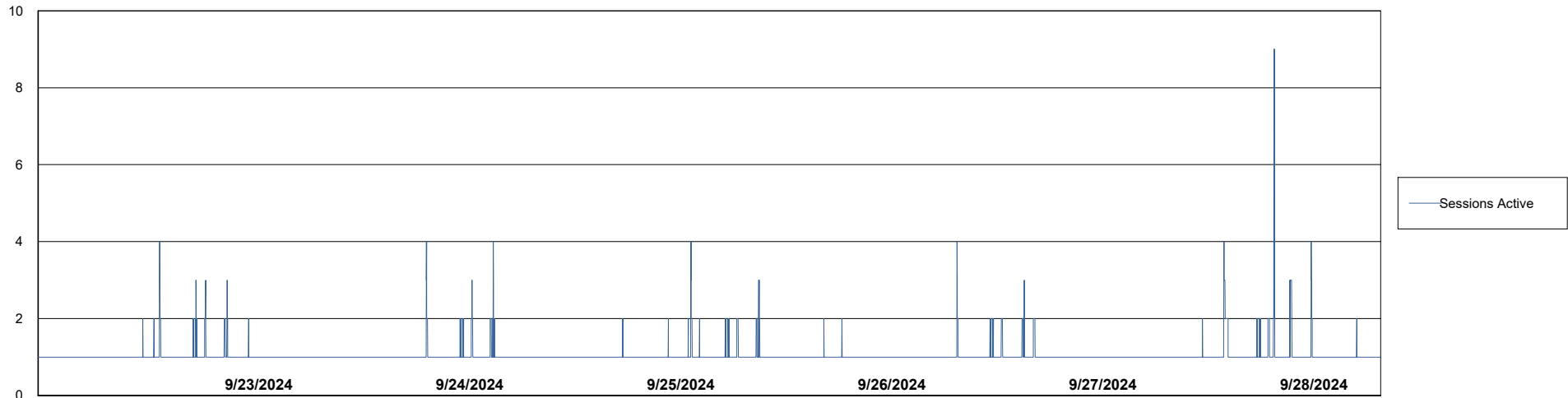
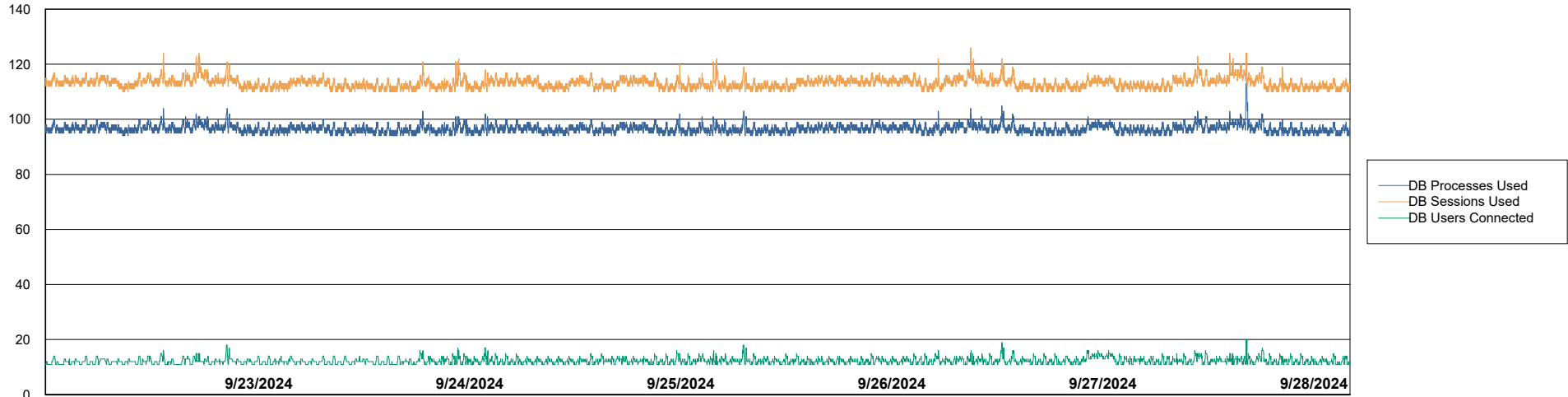


# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJ\_PRD\_FRASEQXPRDDB03\_ABS1



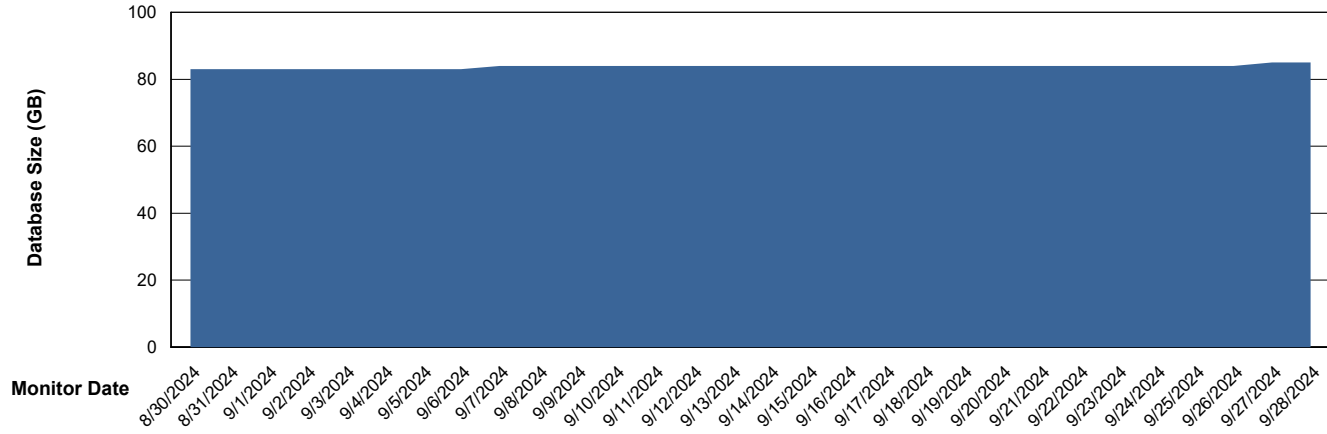
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



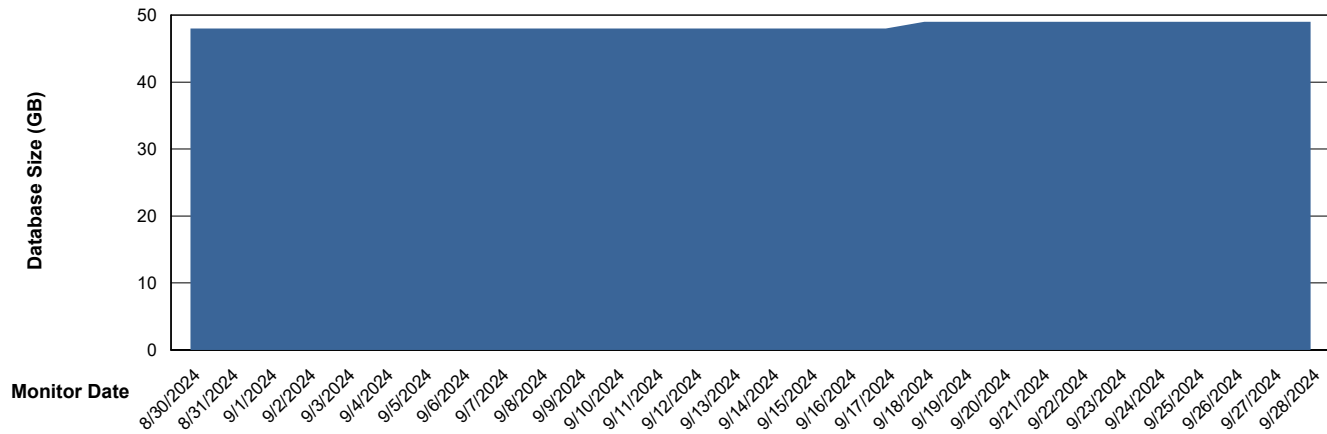
DATABASE SIZE ELJ\_PRD\_FRASEQXPRDDB01\_ABS1

### Database growth over last month



DATABASE SIZE ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Database Tablespace ELJ\_PRD\_FRASEQXPRDDB01\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/28/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 30              |
| 9/27/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 30              |
| 9/26/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 31              |
| 9/25/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 31              |
| 9/24/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 31              |
| 9/23/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 31              |
| 9/22/2024 | ABSDATA         | 80            | 52            | 35              |
|           | INDX            | 32            | 22            | 31              |

# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Database Tablespace ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/28/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |
| 9/27/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |
| 9/26/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |
| 9/25/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |
| 9/24/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |
| 9/23/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |
| 9/22/2024 | ABSDATA         | 40            | 20            | 51              |
|           | INDX            | 33            | 26            | 21              |

BI Status and last ETL error for ELJ\_PRD\_FRASEQXPRDDB03\_ABS1

|                                     | Mon 23/9/2024 | Tue 24/9/2024 | Wed 25/9/2024 | Thu 26/9/2024 | Fri 27/9/2024 | Sat 28/9/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



| BI last ETL error for | ELJ_PRD_FRASEQXPRDDB03_ABS1 |
|-----------------------|-----------------------------|
|-----------------------|-----------------------------|

|                 |      |
|-----------------|------|
| Sun, 22-09-2024 | None |
| Thu, 26-09-2024 | None |
| Sun, 22-09-2024 | None |
| Tue, 24-09-2024 | None |
| Fri, 27-09-2024 | None |
| Wed, 25-09-2024 | None |
| Tue, 24-09-2024 | None |
| Wed, 25-09-2024 | None |
| Sat, 28-09-2024 | None |
| Sat, 28-09-2024 | None |
| Thu, 26-09-2024 | None |
| Mon, 23-09-2024 | None |
| Fri, 27-09-2024 | None |
| Mon, 23-09-2024 | None |

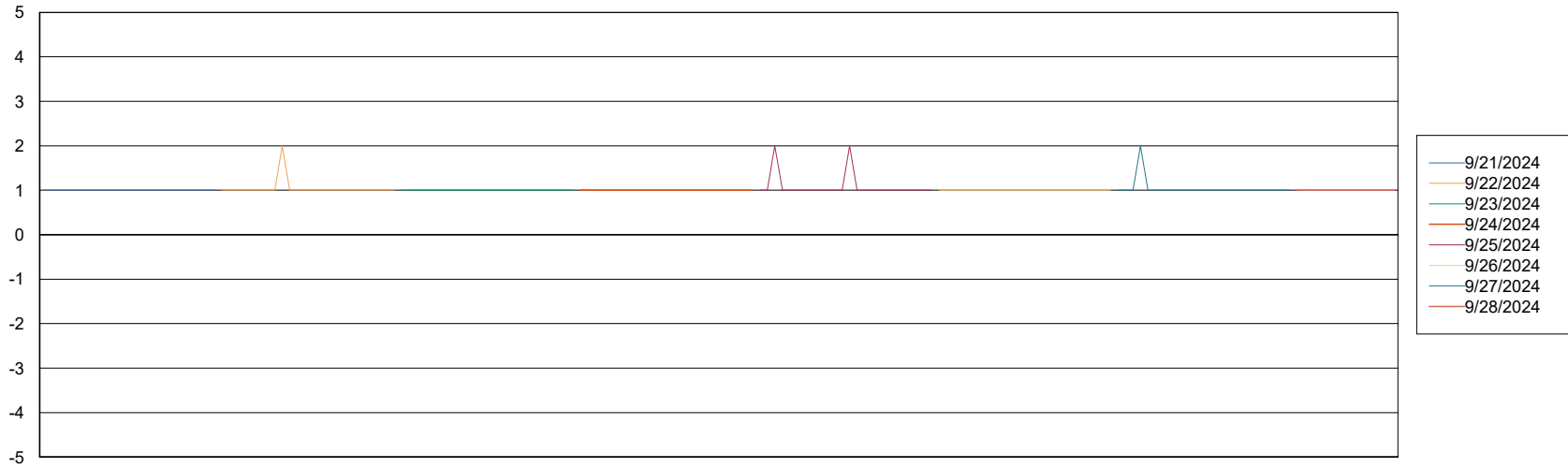
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



Standby Database Health ELJ Production

### Recovery lag for last 7 days



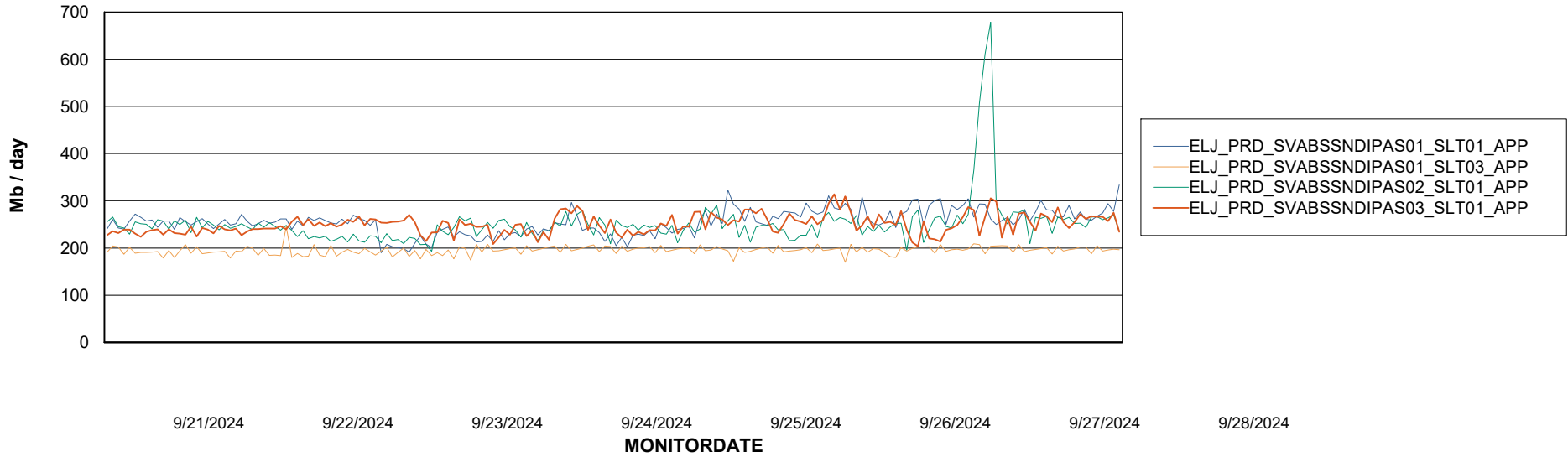
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72

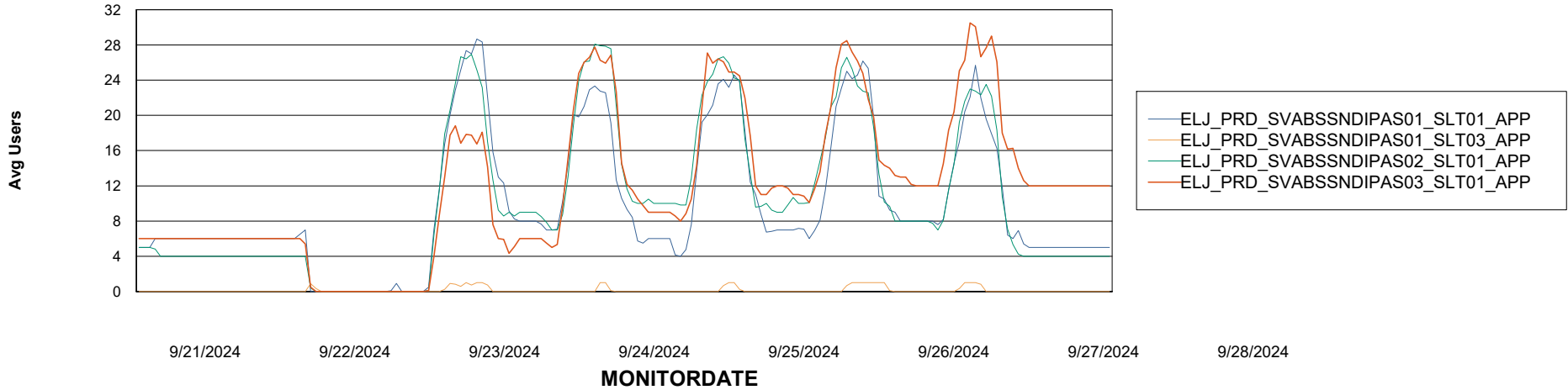


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



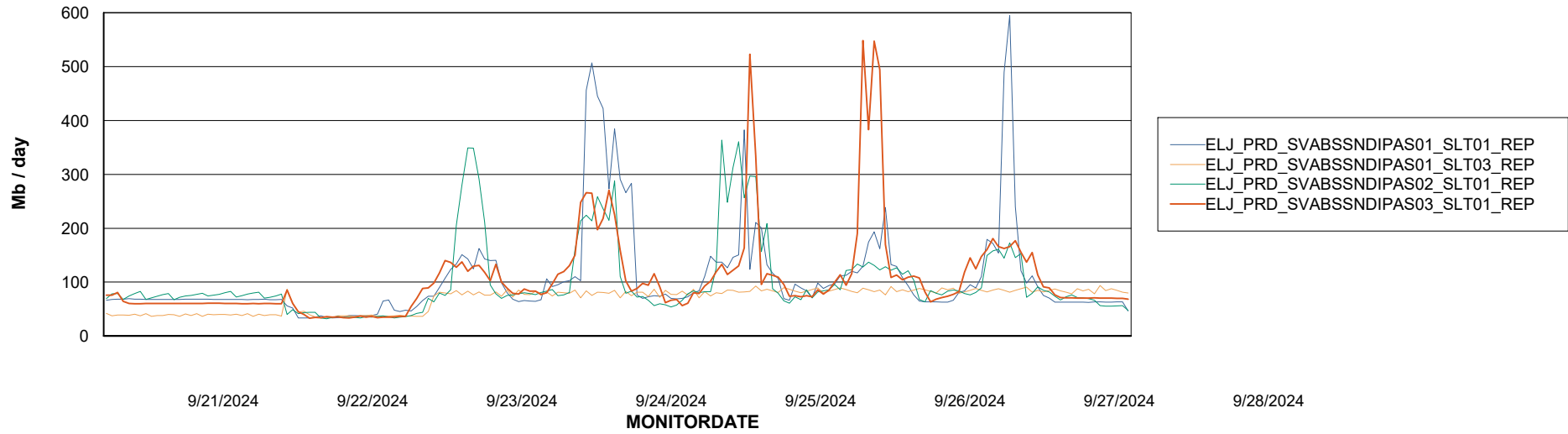
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



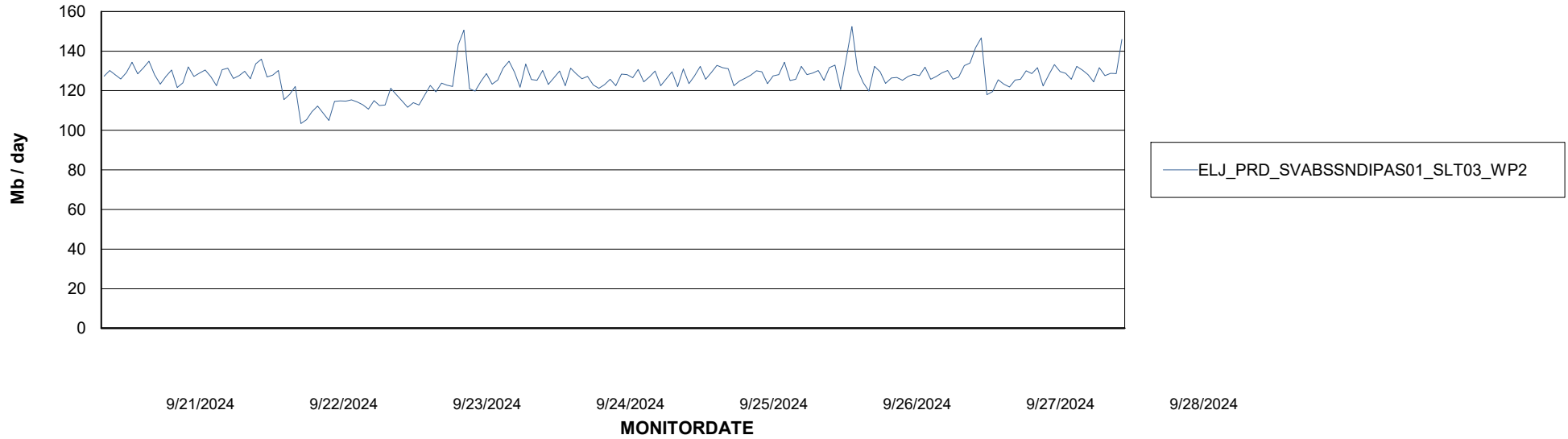
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



### Disaster per ABS component

