

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/28/2024	63	199	74	17	1,300	1,077	84	1,000	163
9/27/2024	63	199	74	19	1,300	1,048	82	1,000	183
9/26/2024	63	199	74	19	1,300	1,051	82	1,000	177
9/25/2024	63	199	74	19	1,300	1,051	82	1,000	183
9/24/2024	63	199	74	19	1,300	1,050	82	1,000	176
9/23/2024	63	199	74	19	1,300	1,047	82	1,000	181
9/22/2024	63	199	74	20	1,300	1,041	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/28/2024	60	199	79	21	1,200	948
9/27/2024	60	199	79	21	1,200	947
9/26/2024	60	199	79	21	1,200	948
9/25/2024	61	199	79	21	1,200	952
9/24/2024	61	199	79	21	1,200	949
9/23/2024	61	199	79	21	1,200	946
9/22/2024	60	199	79	22	1,200	938

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	70	299	91
9/27/2024	70	299	90
9/26/2024	70	299	89
9/25/2024	70	299	89
9/24/2024	70	299	88
9/23/2024	71	299	87
9/22/2024	71	299	87

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	59	299	121
9/27/2024	60	299	121
9/26/2024	60	299	121
9/25/2024	60	299	121
9/24/2024	60	299	121
9/23/2024	60	299	120
9/22/2024	60	299	120

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

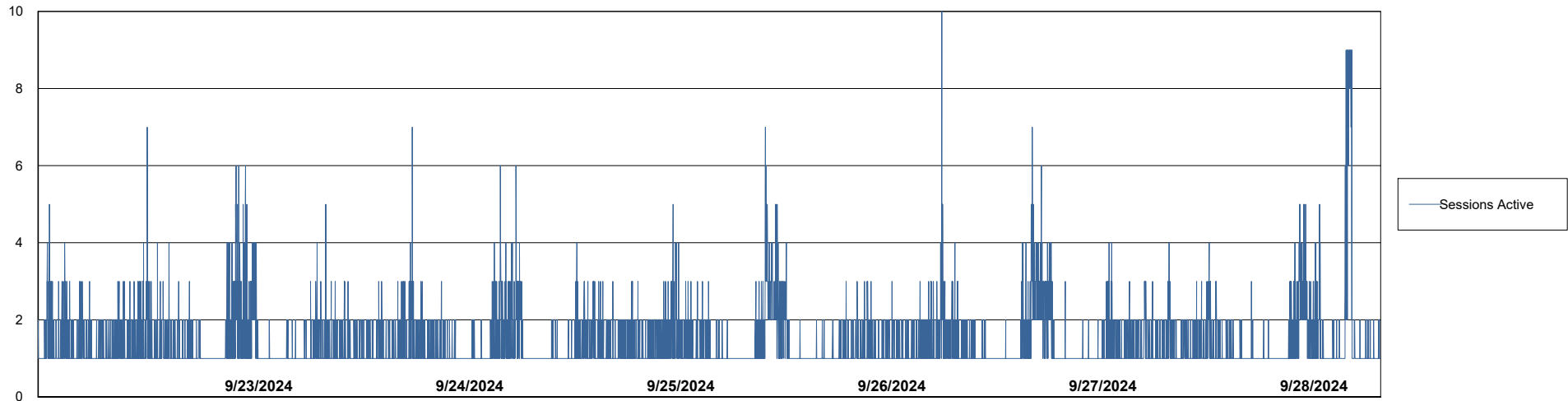
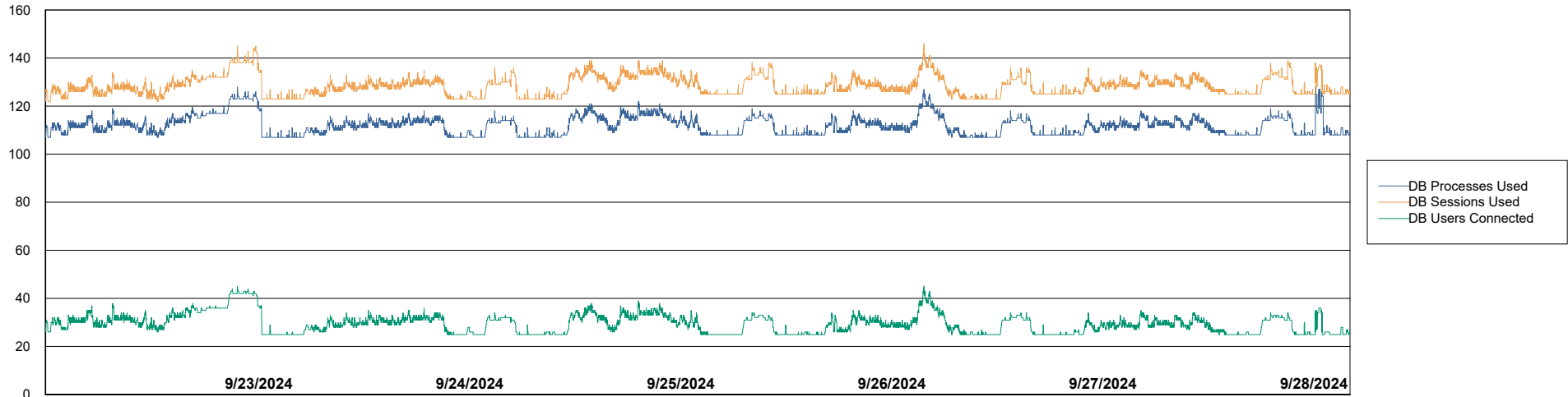
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/28/2024	89	199	23
9/27/2024	89	199	22
9/26/2024	89	199	22
9/25/2024	89	199	22
9/24/2024	89	199	22
9/23/2024	89	199	22
9/22/2024	89	199	22

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



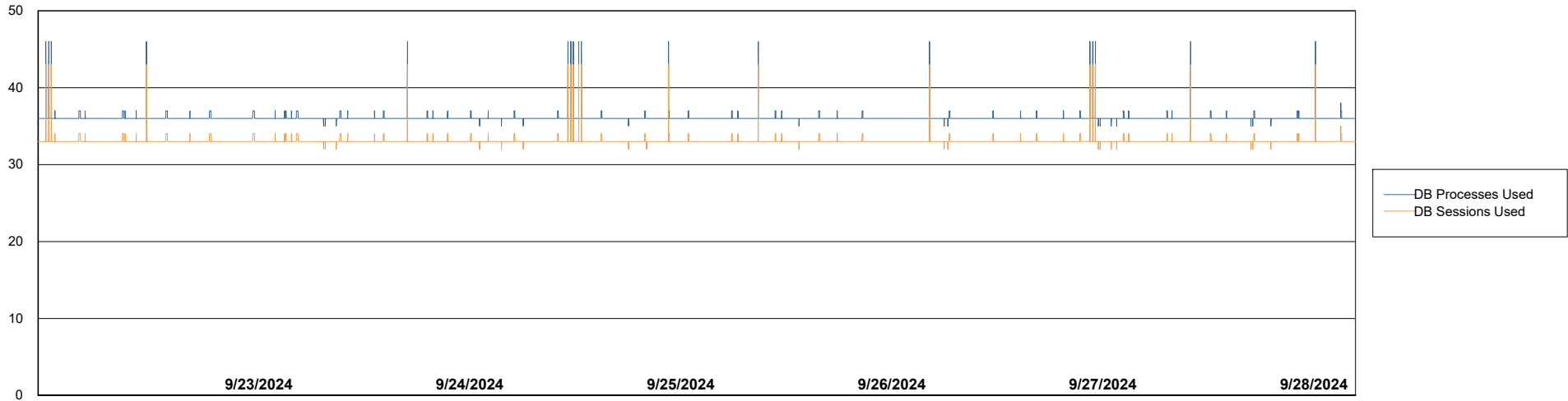
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



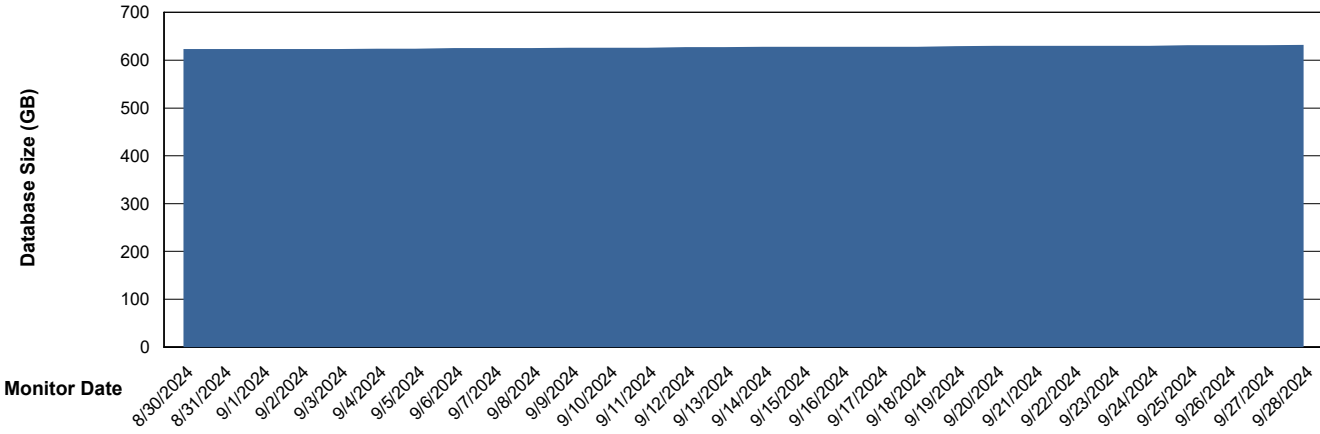
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/28/2024	ABSDATA	286	235	18
	INDX	459	381	17
9/27/2024	ABSDATA	286	235	18
	INDX	459	381	17
9/26/2024	ABSDATA	286	234	18
	INDX	459	381	17
9/25/2024	ABSDATA	286	234	18
	INDX	459	381	17
9/24/2024	ABSDATA	286	234	18
	INDX	459	380	17
9/23/2024	ABSDATA	286	234	18
	INDX	459	380	17
9/22/2024	ABSDATA	286	234	18
	INDX	459	380	17

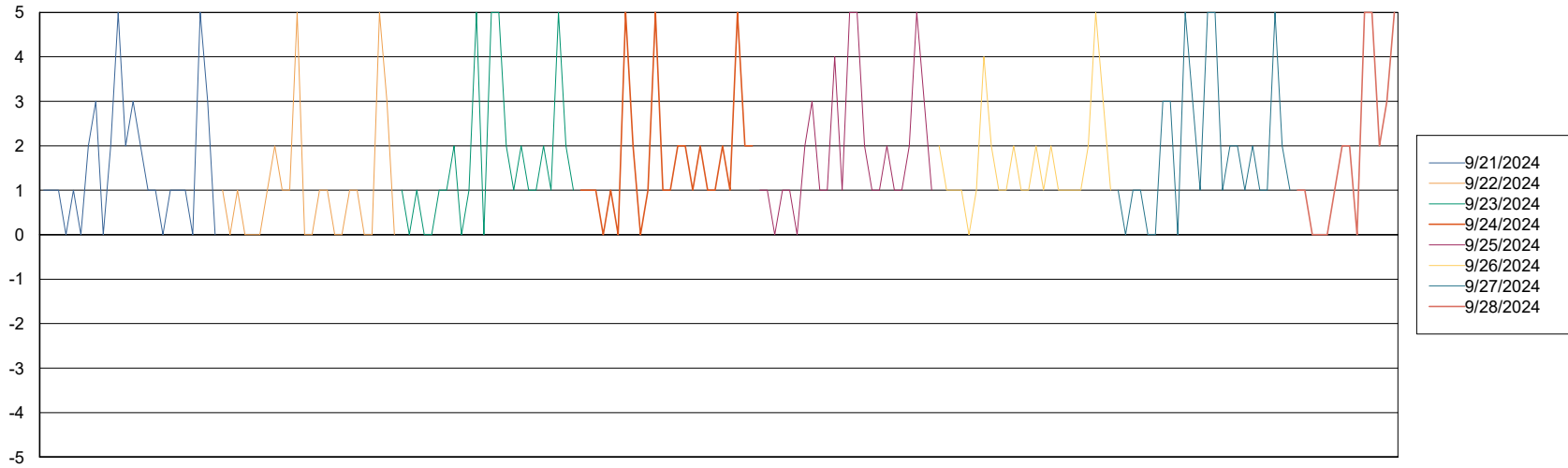
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



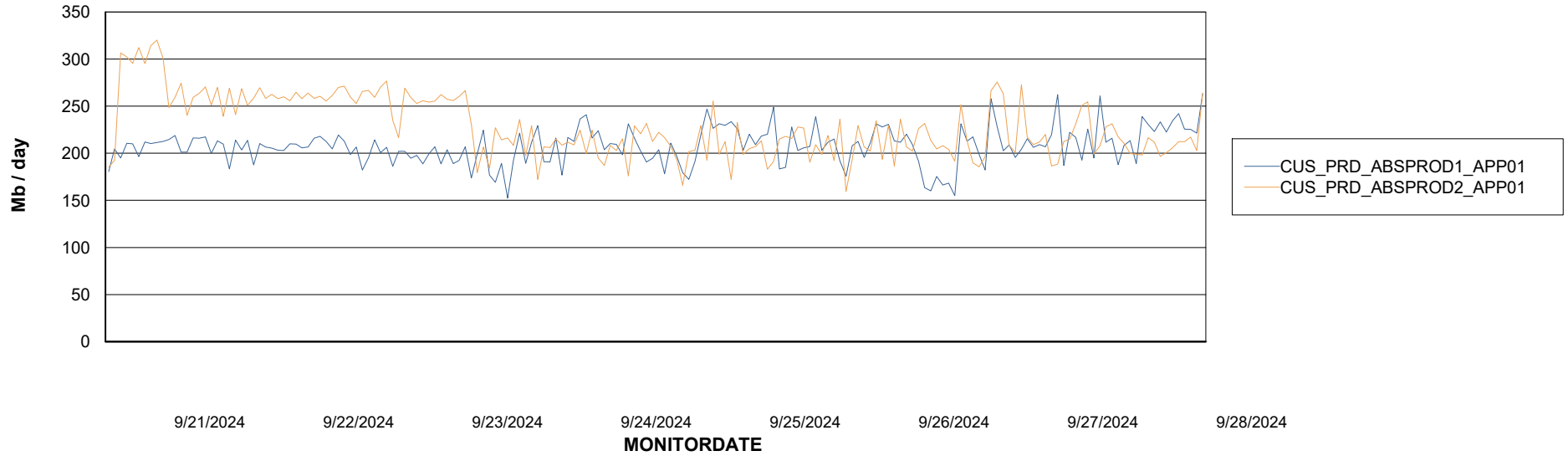
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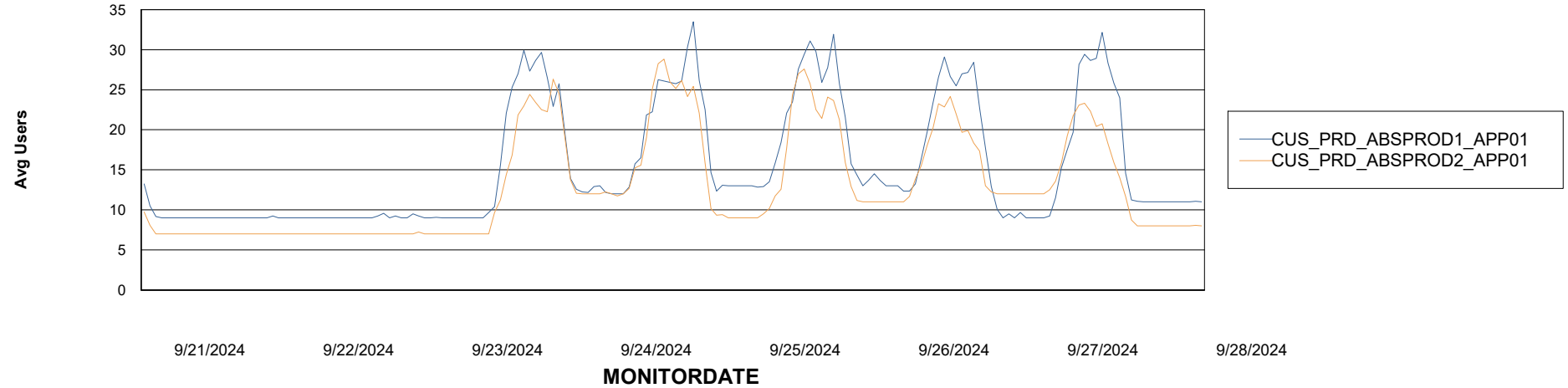


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



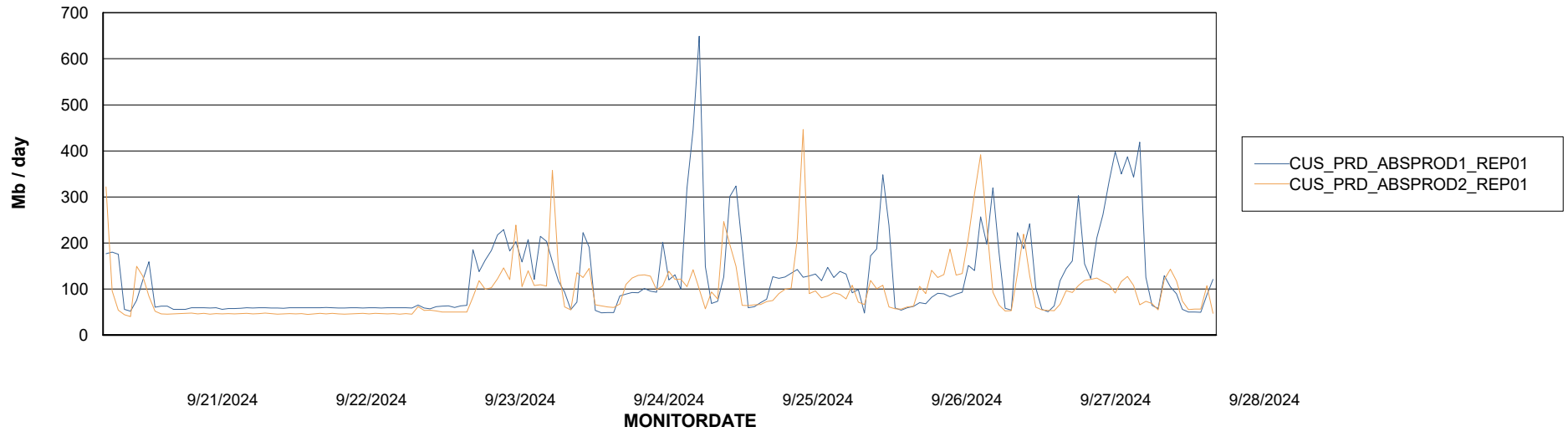
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



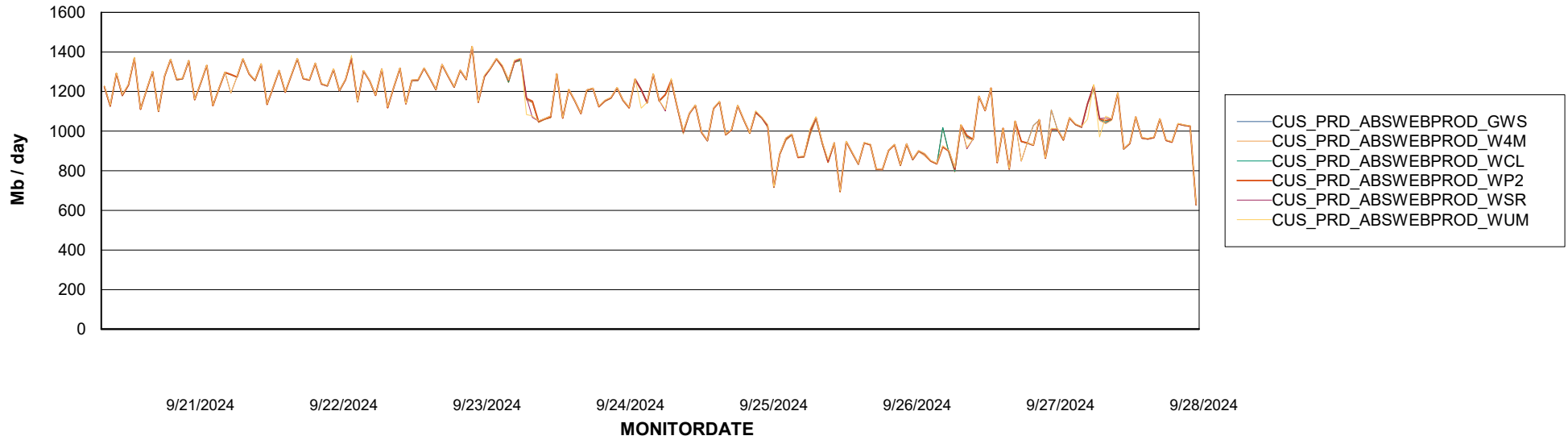
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

