

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NOVOBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on H: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 9/21/2024 | 19 | 97 | 78 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |
| 9/20/2024 | 25 | 97 | 73 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |
| 9/19/2024 | 23 | 97 | 74 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |
| 9/18/2024 | 24 | 97 | 73 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |
| 9/17/2024 | 26 | 97 | 72 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |
| 9/16/2024 | 26 | 97 | 71 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |
| 9/15/2024 | 27 | 97 | 71 | 54 | 500 | 228 | 65 | 300 | 104 | 53 |

Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 46 | 100 | 54 | 21 | 900 | 712 | 87 | 400 | 52 |
| 9/20/2024 | 46 | 100 | 54 | 19 | 900 | 729 | 88 | 400 | 49 |
| 9/19/2024 | 46 | 100 | 54 | 16 | 900 | 754 | 88 | 400 | 48 |
| 9/18/2024 | 46 | 100 | 54 | 22 | 900 | 705 | 88 | 400 | 48 |
| 9/17/2024 | 46 | 100 | 54 | 22 | 900 | 705 | 88 | 400 | 46 |
| 9/16/2024 | 46 | 100 | 53 | 22 | 900 | 704 | 89 | 400 | 44 |
| 9/15/2024 | 47 | 100 | 53 | 22 | 900 | 704 | 89 | 400 | 43 |

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Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 63 | 279 | 103 | 34 | 838 | 556 | 91 | 559 | 52 |
| 9/20/2024 | 63 | 279 | 102 | 34 | 838 | 556 | 91 | 559 | 49 |
| 9/19/2024 | 63 | 279 | 102 | 34 | 838 | 556 | 91 | 559 | 48 |
| 9/18/2024 | 63 | 279 | 103 | 34 | 838 | 556 | 91 | 559 | 48 |
| 9/17/2024 | 63 | 279 | 103 | 34 | 838 | 556 | 92 | 559 | 46 |
| 9/16/2024 | 63 | 279 | 103 | 34 | 838 | 556 | 92 | 559 | 44 |
| 9/15/2024 | 63 | 279 | 103 | 34 | 838 | 556 | 92 | 559 | 42 |

Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 57 | 100 | 42 |
| 9/20/2024 | 57 | 100 | 42 |
| 9/19/2024 | 57 | 100 | 42 |
| 9/18/2024 | 57 | 100 | 42 |
| 9/17/2024 | 57 | 100 | 42 |
| 9/16/2024 | 58 | 100 | 42 |
| 9/15/2024 | 58 | 100 | 42 |

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Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 62 | 100 | 38 |
| 9/20/2024 | 62 | 100 | 38 |
| 9/19/2024 | 62 | 100 | 38 |
| 9/18/2024 | 62 | 100 | 38 |
| 9/17/2024 | 62 | 100 | 38 |
| 9/16/2024 | 62 | 100 | 38 |
| 9/15/2024 | 62 | 100 | 37 |

Harddisk Usage NOA_PRD_NovoLink

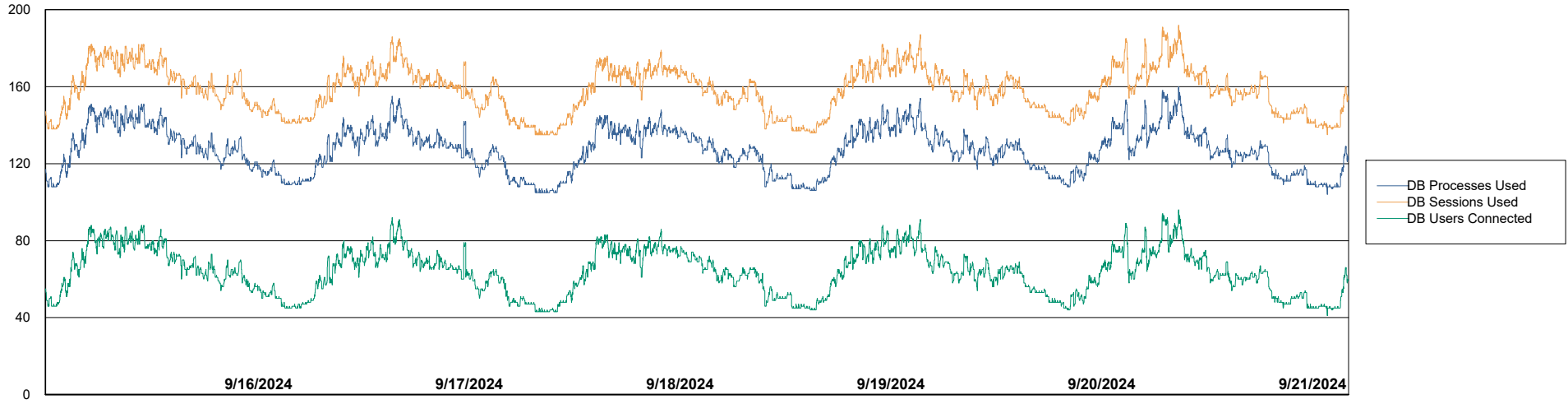
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 61 | 100 | 39 |
| 9/20/2024 | 61 | 100 | 39 |
| 9/19/2024 | 61 | 100 | 39 |
| 9/18/2024 | 61 | 100 | 39 |
| 9/17/2024 | 61 | 100 | 39 |
| 9/16/2024 | 61 | 100 | 39 |
| 9/15/2024 | 61 | 100 | 39 |

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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



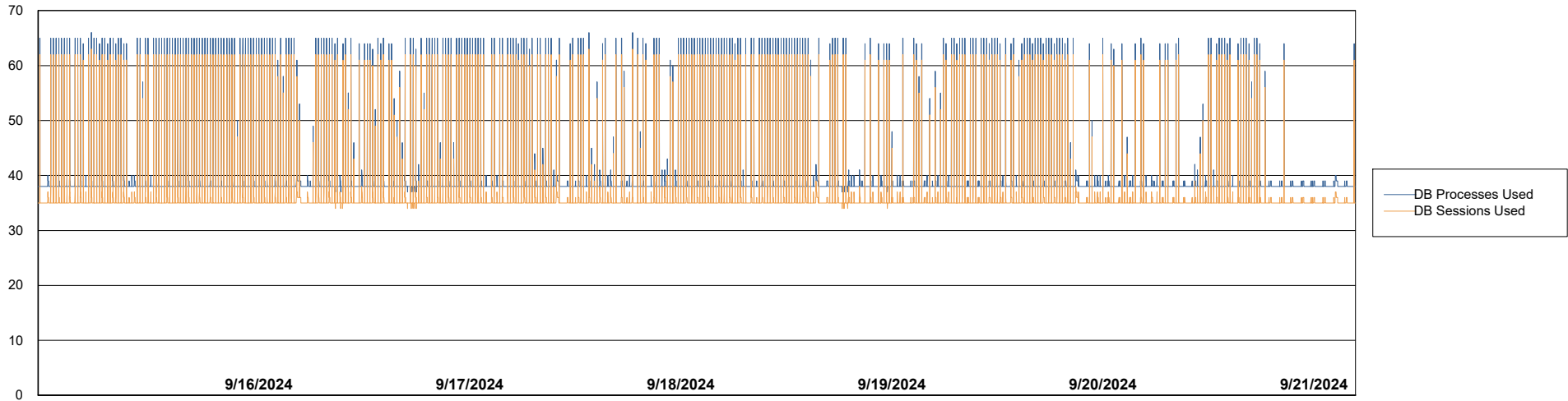
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Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300

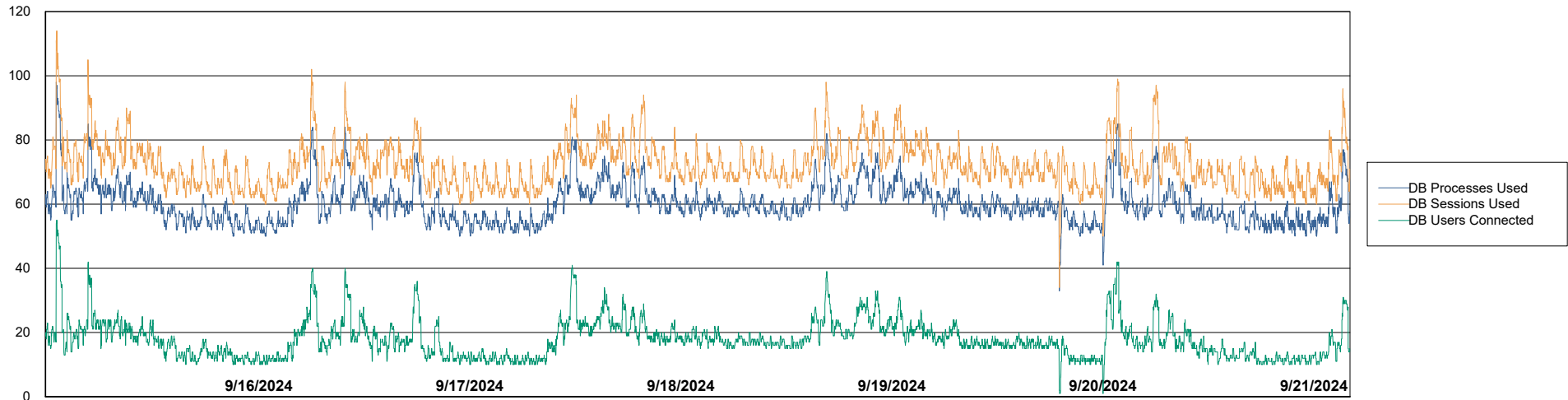


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Database Performance NOA_PRD_NOVOBI_ABS1



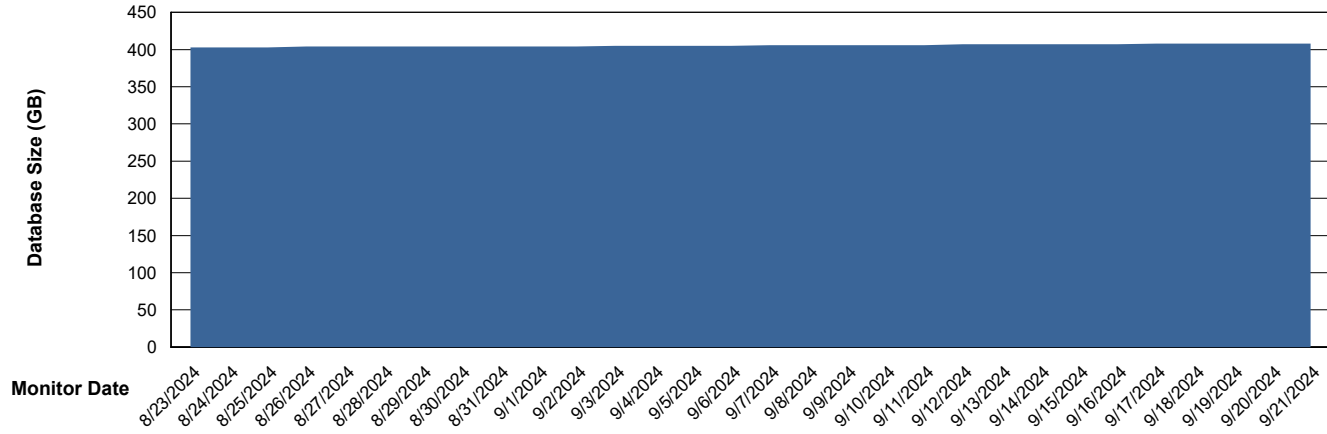
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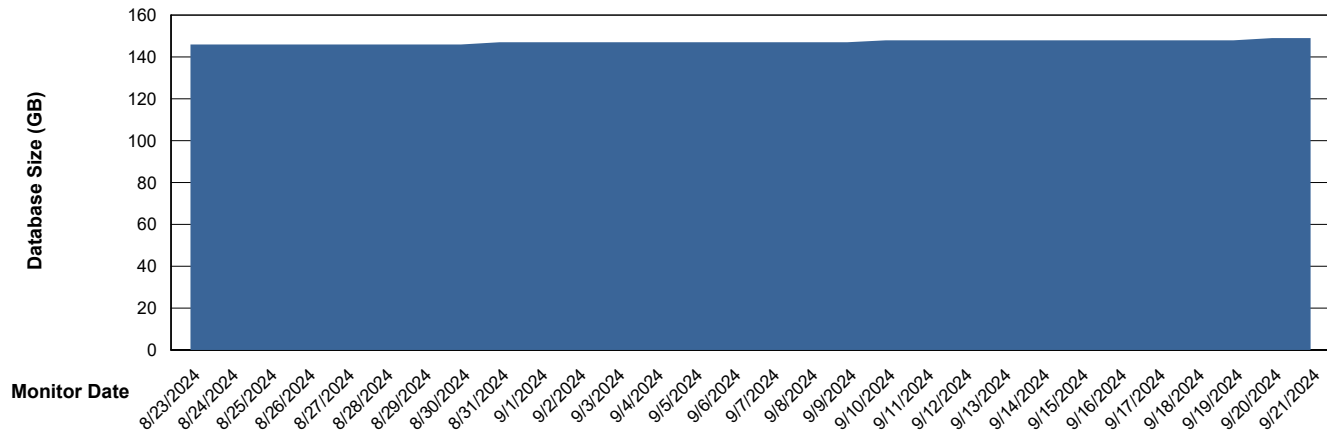
DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NOVOBI_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/21/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |
| 9/20/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |
| 9/19/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |
| 9/18/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |
| 9/17/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |
| 9/16/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |
| 9/15/2024 | ABSDATA | 183 | 147 | 20 |
| | INDX | 304 | 248 | 18 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NOVOBI_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/21/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 16 |
| 9/20/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 16 |
| 9/19/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 16 |
| 9/18/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 16 |
| 9/17/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 16 |
| 9/16/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 17 |
| 9/15/2024 | ABSDATA | 73 | 61 | 16 |
| | INDX | 99 | 83 | 17 |

BI Status and last ETL error for NOA_PRD_NOVOBI_ABS1

| | Mon 16/9/2024 | Tue 17/9/2024 | Wed 18/9/2024 | Thu 19/9/2024 | Fri 20/9/2024 | Sat 21/9/2024 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | NOA_PRD_NOVOBI_ABS1 |
|-----------------------|---------------------|
|-----------------------|---------------------|

| | |
|-----------------|------|
| Mon, 16-09-2024 | None |
| Wed, 18-09-2024 | None |
| Thu, 19-09-2024 | None |
| Fri, 20-09-2024 | None |
| Mon, 16-09-2024 | None |
| Tue, 17-09-2024 | None |
| Tue, 17-09-2024 | None |
| Sat, 21-09-2024 | None |
| Thu, 19-09-2024 | None |
| Wed, 18-09-2024 | None |
| Sat, 21-09-2024 | None |
| Sun, 15-09-2024 | None |
| Fri, 20-09-2024 | None |
| Sun, 15-09-2024 | None |

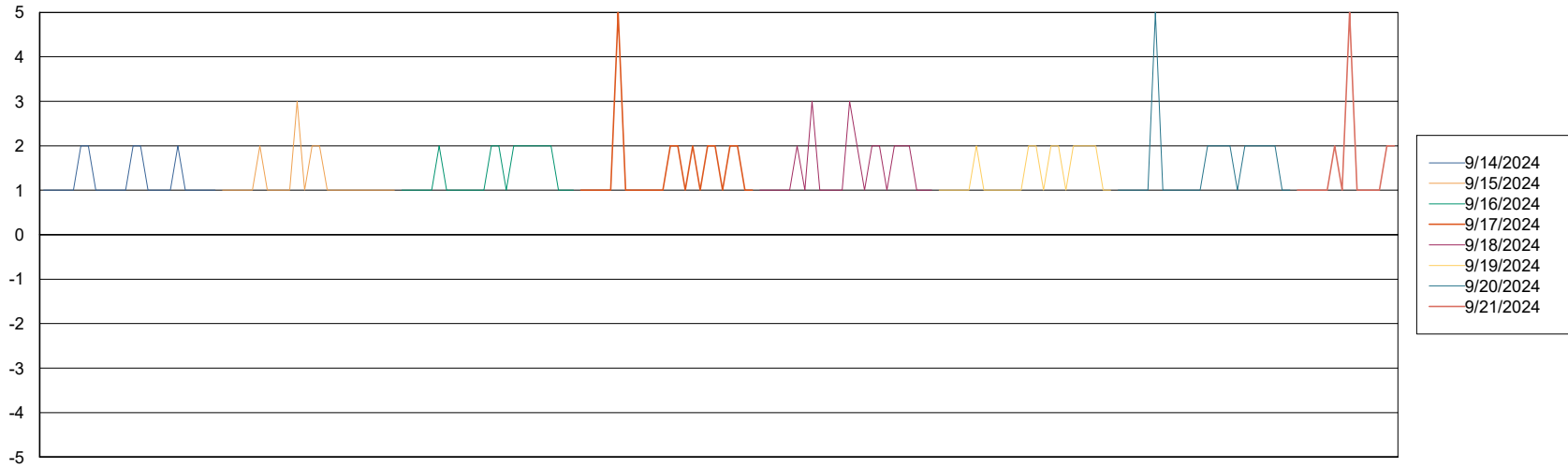
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



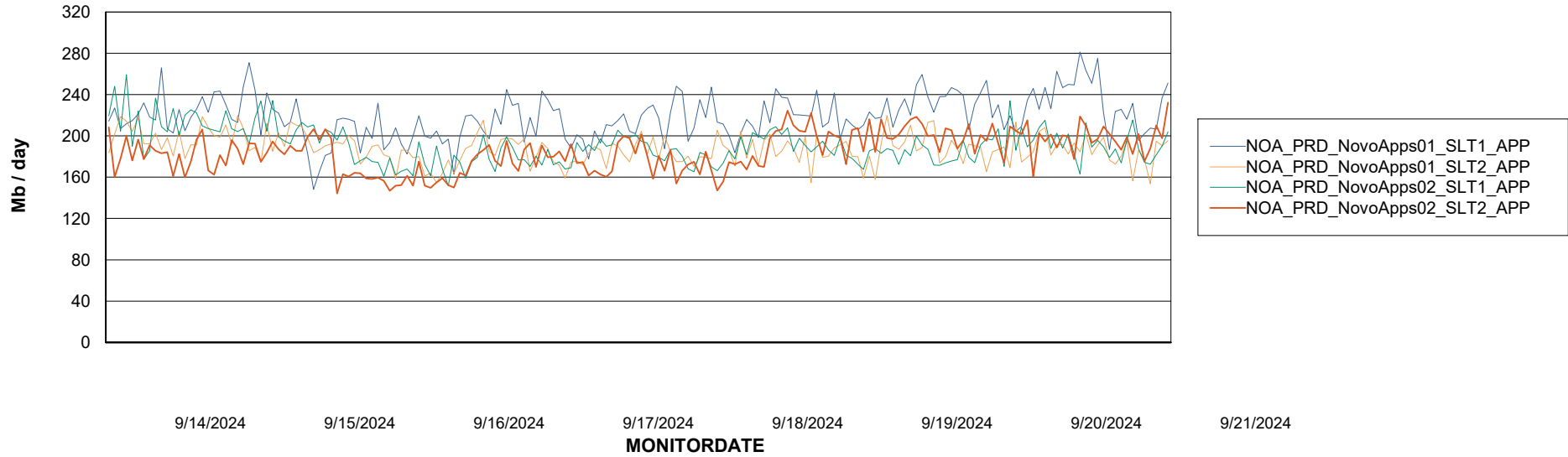
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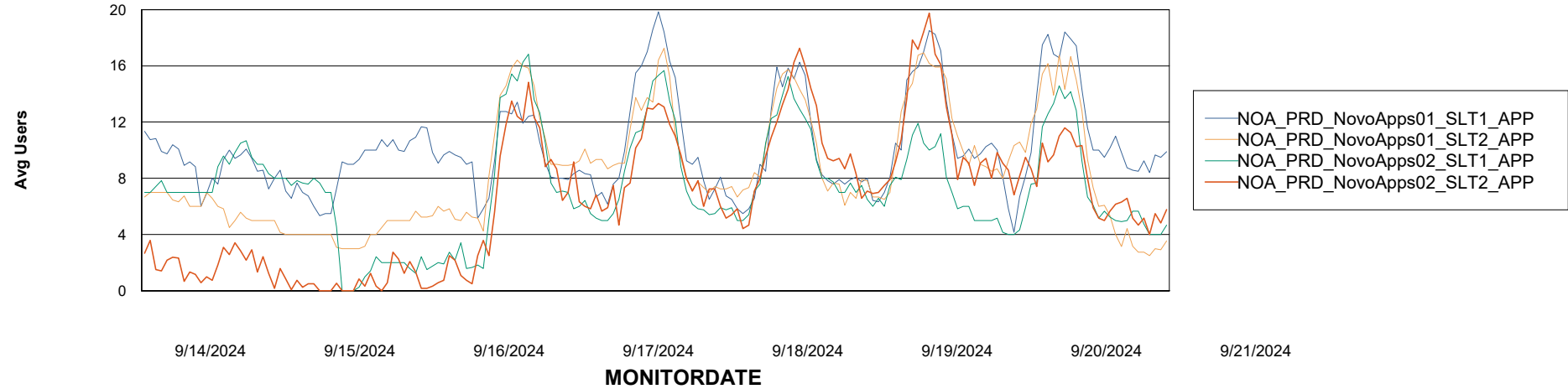


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



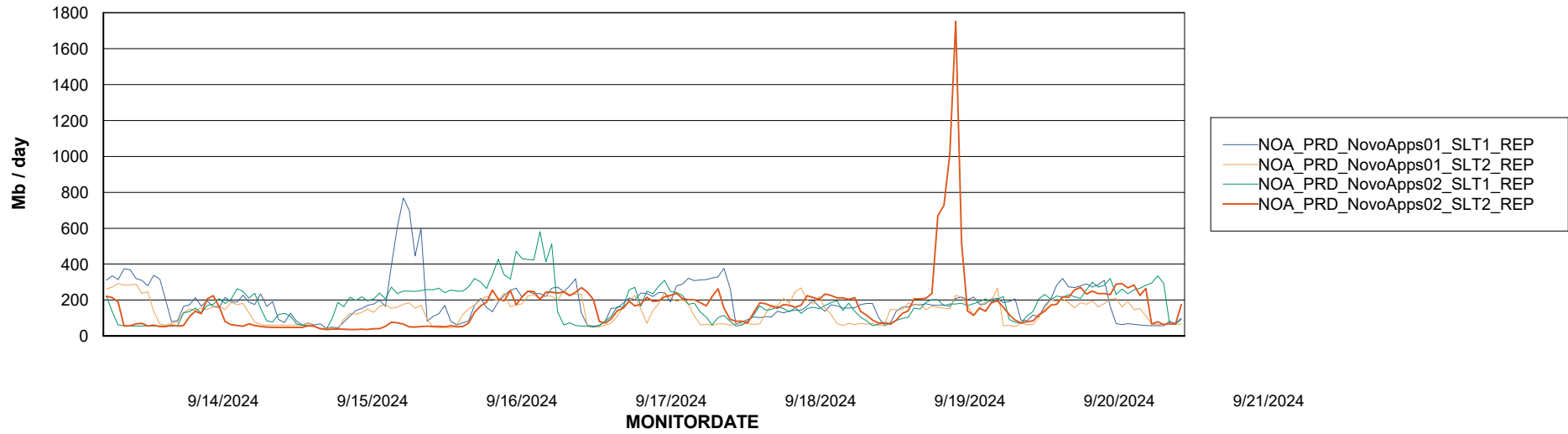
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Customer NOA_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



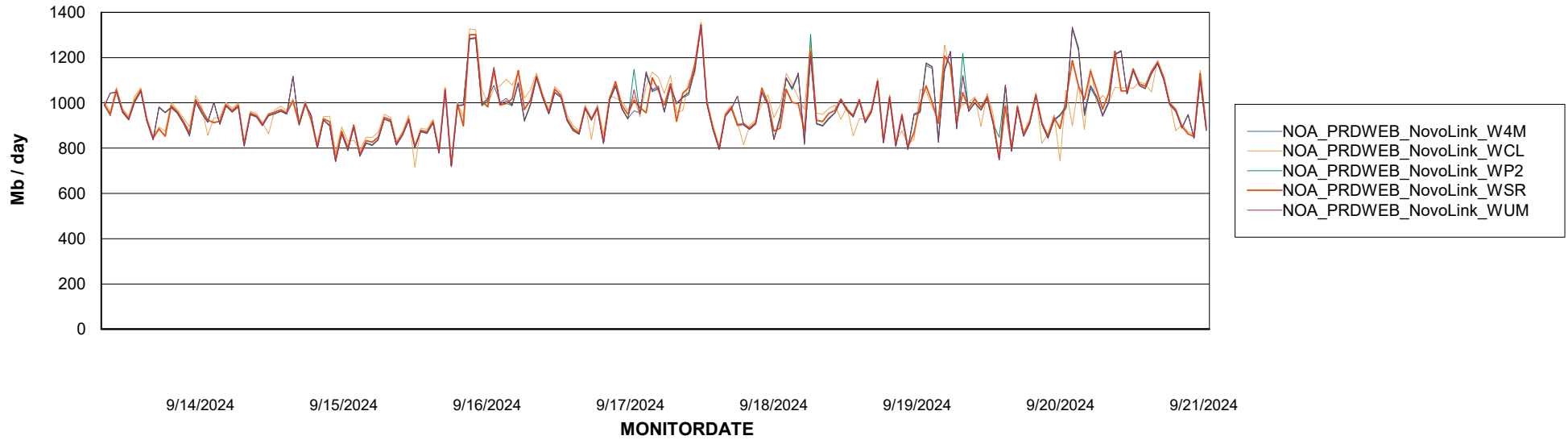
Weekly SLA Customer Report

Customer NOA_Production (24/7)
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

