

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/21/2024	17	149	125	23	850	656
9/20/2024	16	149	125	25	850	634
9/19/2024	16	149	125	26	850	631
9/18/2024	16	149	125	17	850	708
9/17/2024	16	149	125	18	850	698
9/16/2024	17	149	125	26	850	631
9/15/2024	17	149	124	26	850	630

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	52	89	43
9/20/2024	52	89	43
9/19/2024	51	89	44
9/18/2024	50	89	45
9/17/2024	50	89	44
9/16/2024	50	89	44
9/15/2024	50	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	59	79	32
9/20/2024	59	79	32
9/19/2024	59	79	32
9/18/2024	59	79	32
9/17/2024	59	79	32
9/16/2024	59	79	32
9/15/2024	59	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	45	79	43
9/20/2024	45	79	43
9/19/2024	45	79	43
9/18/2024	45	79	43
9/17/2024	45	79	43
9/16/2024	45	79	43
9/15/2024	46	79	43

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	36	149	95
9/20/2024	37	149	95
9/19/2024	37	149	95
9/18/2024	37	149	95
9/17/2024	37	149	95
9/16/2024	37	149	95
9/15/2024	37	149	95

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/21/2024	46	149	81	16	1,638	1,371
9/20/2024	46	149	81	16	1,638	1,377
9/19/2024	46	149	81	16	1,638	1,374
9/18/2024	46	149	81	16	1,638	1,378
9/17/2024	46	149	81	16	1,638	1,381
9/16/2024	46	149	81	16	1,638	1,375
9/15/2024	46	149	81	17	1,638	1,361

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/21/2024	64	199	71	19	1,638	1,325	28	500	359
9/20/2024	64	199	71	19	1,638	1,328	50	500	248
9/19/2024	64	199	71	19	1,638	1,326	70	500	149
9/18/2024	64	199	71	19	1,638	1,327	70	500	149
9/17/2024	64	199	72	19	1,638	1,329	70	500	148
9/16/2024	64	199	72	19	1,638	1,327	71	500	144
9/15/2024	64	199	72	19	1,638	1,320	71	500	147

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	54	79	36
9/20/2024	54	79	36
9/19/2024	54	79	37
9/18/2024	52	79	38
9/17/2024	54	79	37
9/16/2024	54	79	37
9/15/2024	54	79	37

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	54	79	36
9/20/2024	54	79	36
9/19/2024	54	79	36
9/18/2024	54	79	36
9/17/2024	54	79	36
9/16/2024	54	79	36
9/15/2024	54	79	36

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	35	149	96
9/20/2024	36	149	96
9/19/2024	36	149	96
9/18/2024	36	149	96
9/17/2024	36	149	96
9/16/2024	36	149	96
9/15/2024	36	149	96

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Harddisk Usage JSG_PRD_WORF

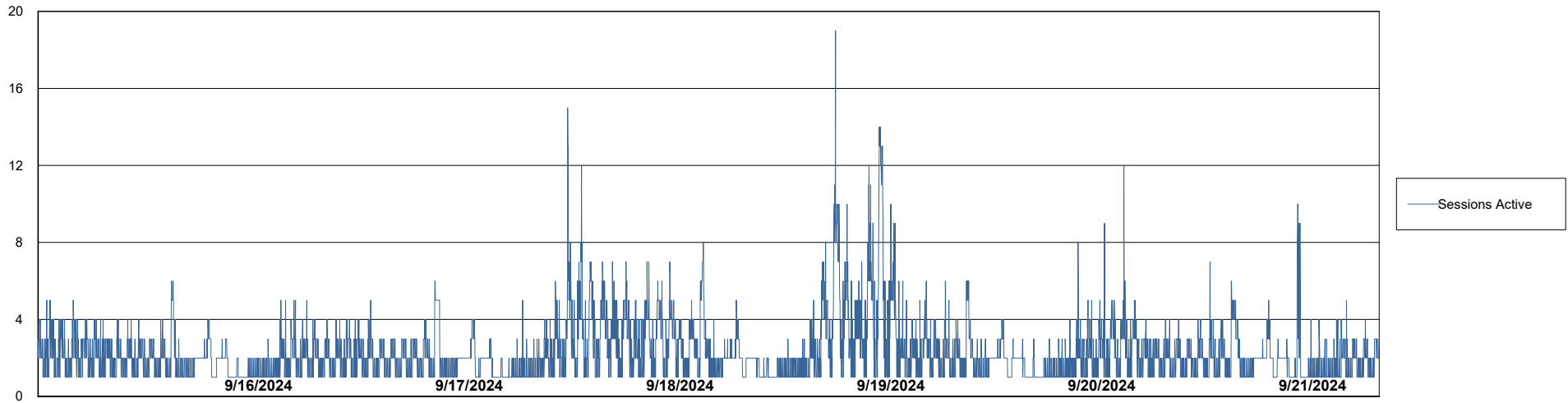
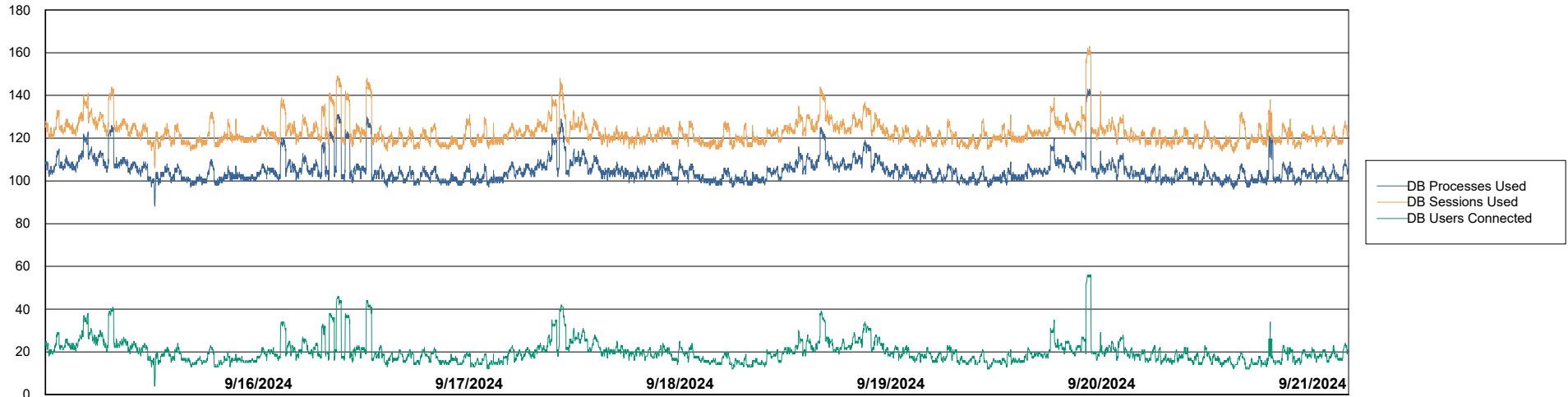
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/21/2024	50	149	74
9/20/2024	50	149	74
9/19/2024	50	149	74
9/18/2024	50	149	74
9/17/2024	50	149	74
9/16/2024	50	149	74
9/15/2024	50	149	74

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Database Performance JSG_PRD_BASHIR_DB_ABS1



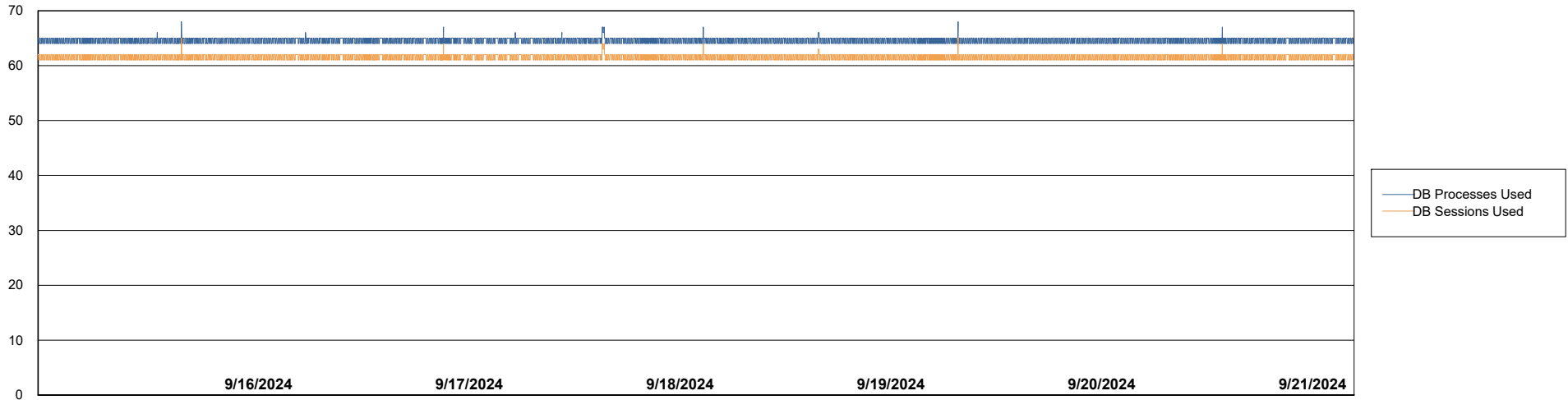
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

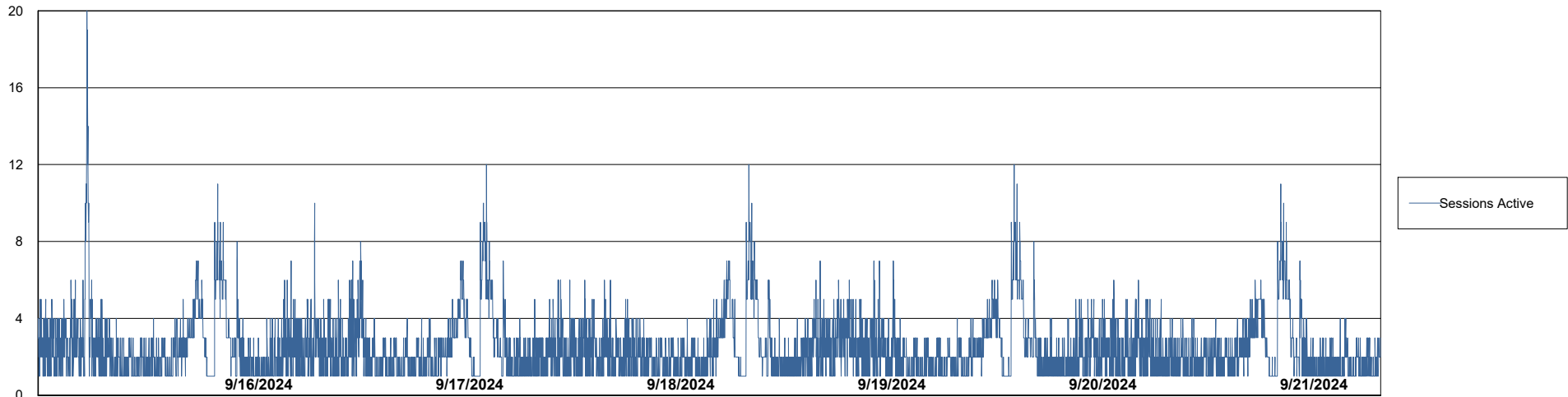
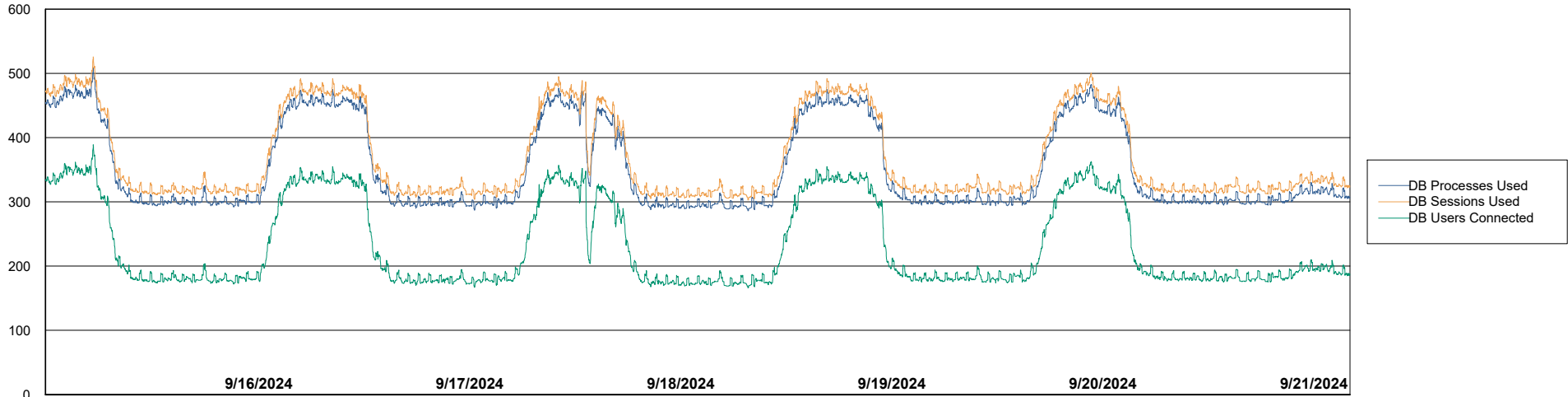


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



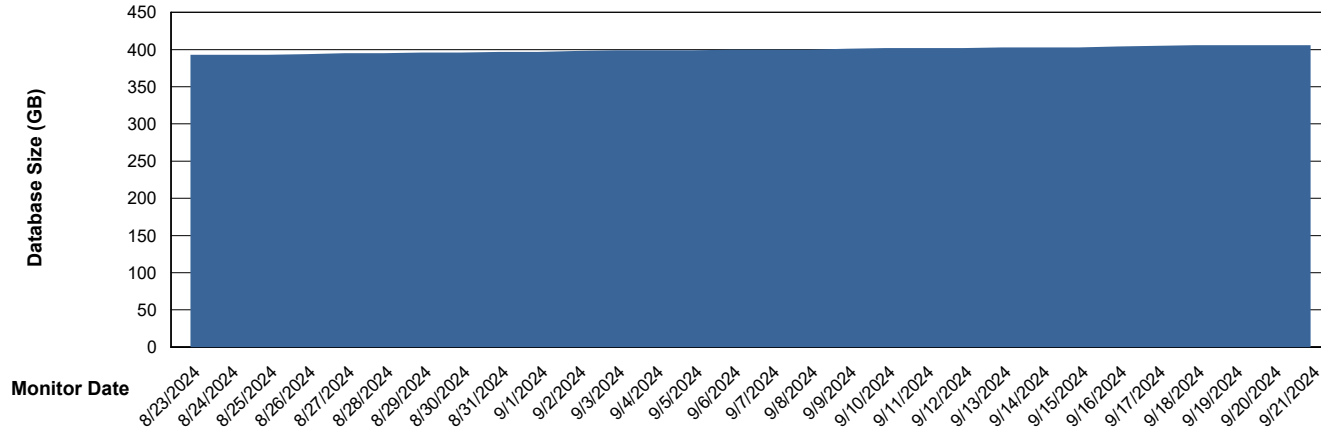
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Customer JSG_Production (24/7)
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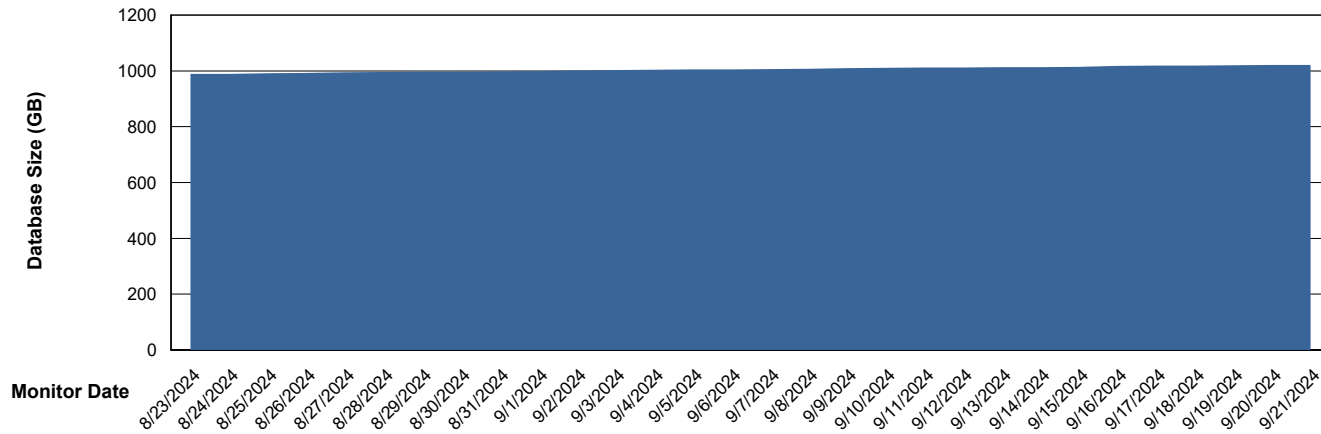
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2024	ABSDATA	212	176	17
	INDX	274	227	17
9/20/2024	ABSDATA	212	175	17
	INDX	274	227	17
9/19/2024	ABSDATA	203	175	14
	INDX	264	227	14
9/18/2024	ABSDATA	203	175	14
	INDX	264	226	14
9/17/2024	ABSDATA	203	175	14
	INDX	264	226	14
9/16/2024	ABSDATA	203	174	14
	INDX	264	226	14
9/15/2024	ABSDATA	203	174	14
	INDX	264	225	15

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/21/2024	ABSDATA	1,152	954	17
	INDX	57	47	17
9/20/2024	ABSDATA	1,152	954	17
	INDX	57	47	17
9/19/2024	ABSDATA	1,152	953	17
	INDX	57	47	17
9/18/2024	ABSDATA	1,152	952	17
	INDX	57	47	17
9/17/2024	ABSDATA	1,152	951	17
	INDX	57	47	17
9/16/2024	ABSDATA	1,152	950	18
	INDX	57	47	17
9/15/2024	ABSDATA	1,152	948	18
	INDX	57	47	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 16/9/2024	Tue 17/9/2024	Wed 18/9/2024	Thu 19/9/2024	Fri 20/9/2024	Sat 21/9/2024
ABS DataWarehouse ETL Health	OK	Not OK	Not OK	Not OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sun, 15-09-2024	None
Tue, 17-09-2024	None
Wed, 18-09-2024	None
Wed, 18-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 16-09-2024	None
Tue, 17-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 19-09-2024	None
Sat, 21-09-2024	None
Thu, 19-09-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 18-09-2024	None
Fri, 20-09-2024	None
Thu, 19-09-2024	None
Tue, 17-09-2024	None
Sun, 15-09-2024	None
Mon, 16-09-2024	None
Fri, 20-09-2024	None
Sat, 21-09-2024	None

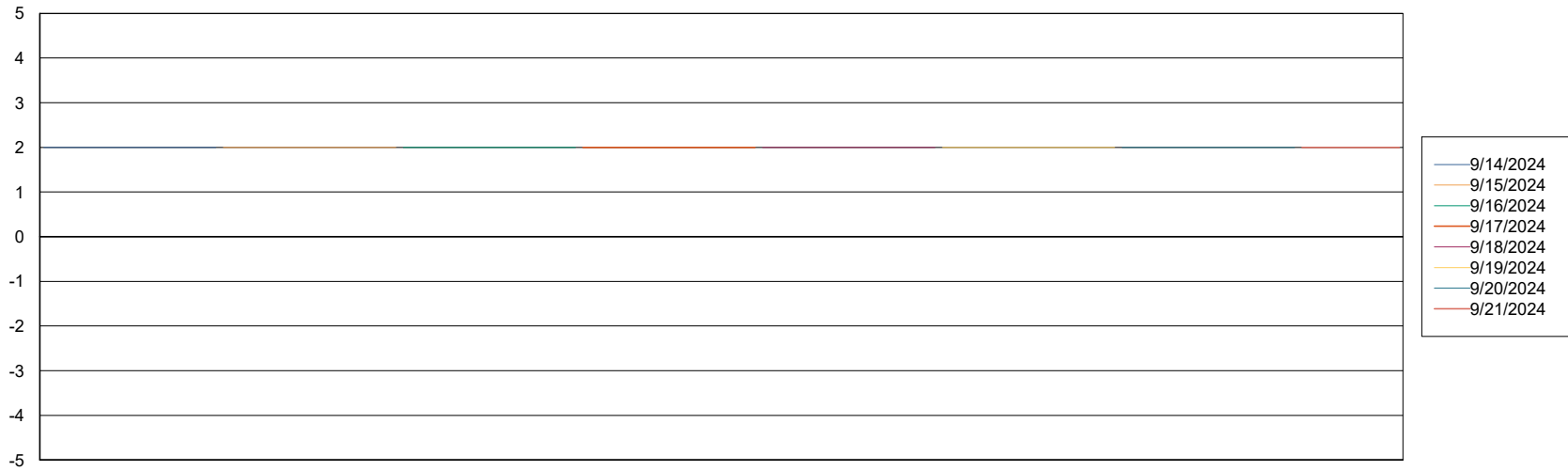
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



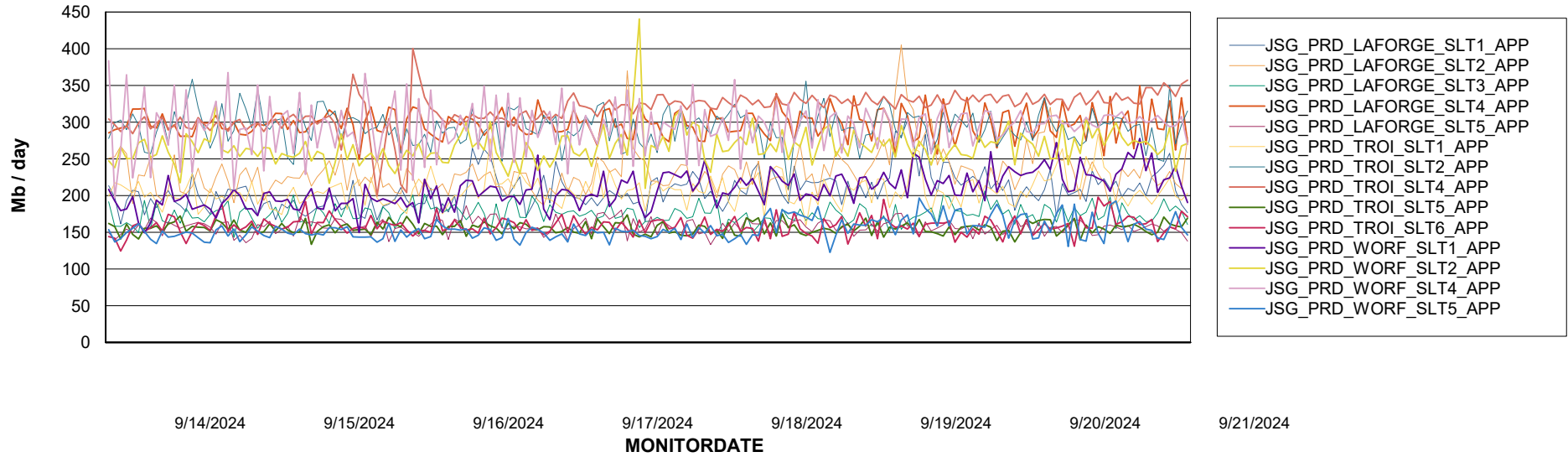
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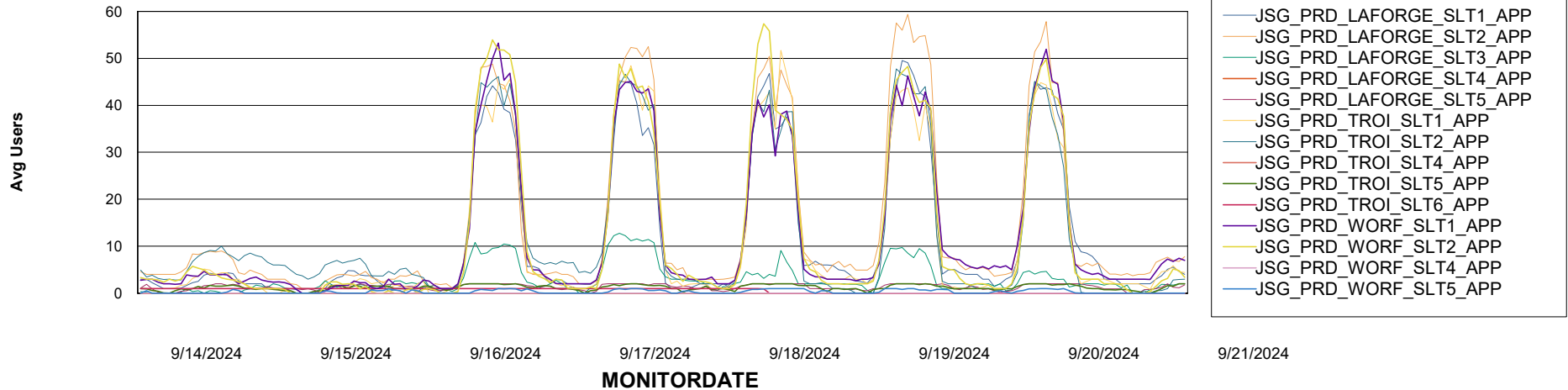


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



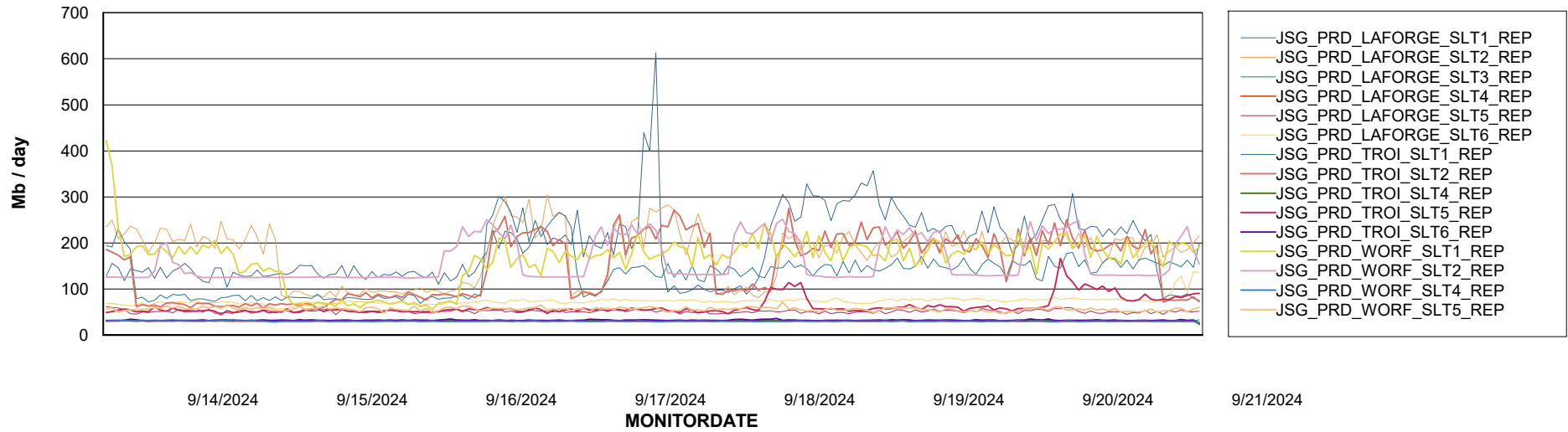
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



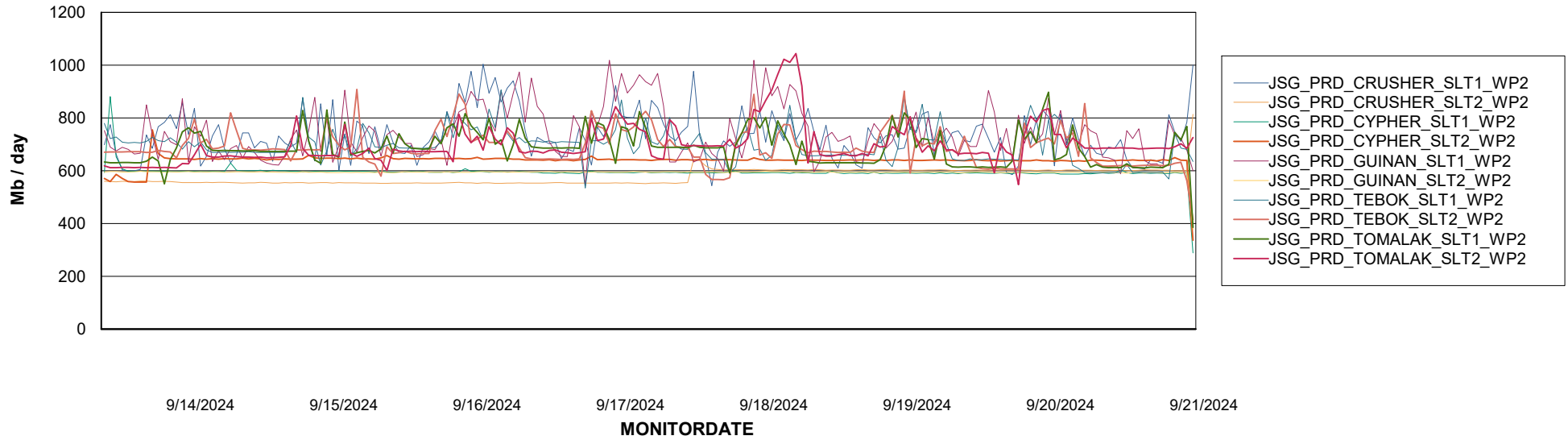
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ABSSolute Web Component Services

Avg memory used per ABS Web component

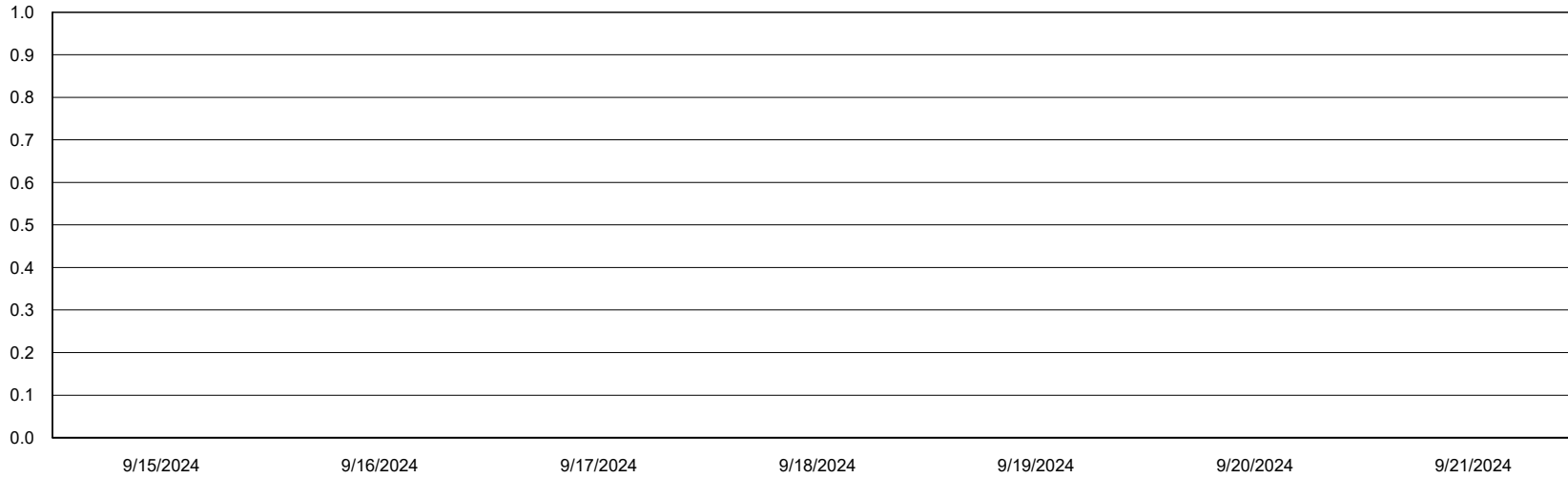


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP