

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 63                        | 199                         | 74                         | 17                        | 1,300                       | 1,078                      | 84                        | 1,000                       | 164                        |
| 9/20/2024 | 63                        | 199                         | 73                         | 20                        | 1,300                       | 1,044                      | 81                        | 1,000                       | 191                        |
| 9/19/2024 | 64                        | 199                         | 71                         | 20                        | 1,300                       | 1,036                      | 82                        | 1,000                       | 178                        |
| 9/18/2024 | 64                        | 199                         | 71                         | 20                        | 1,300                       | 1,034                      | 83                        | 1,000                       | 174                        |
| 9/17/2024 | 64                        | 199                         | 71                         | 20                        | 1,300                       | 1,034                      | 82                        | 1,000                       | 178                        |
| 9/16/2024 | 64                        | 199                         | 71                         | 21                        | 1,300                       | 1,032                      | 83                        | 1,000                       | 174                        |
| 9/15/2024 | 64                        | 199                         | 71                         | 21                        | 1,300                       | 1,024                      | 84                        | 1,000                       | 160                        |

Harddisk Usage CUS\_PRD\_ABSDB2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 60                        | 199                         | 79                         | 21                        | 1,200                       | 950                        |
| 9/20/2024 | 60                        | 199                         | 80                         | 22                        | 1,200                       | 940                        |
| 9/19/2024 | 59                        | 199                         | 81                         | 22                        | 1,200                       | 933                        |
| 9/18/2024 | 59                        | 199                         | 81                         | 22                        | 1,200                       | 931                        |
| 9/17/2024 | 59                        | 199                         | 81                         | 22                        | 1,200                       | 931                        |
| 9/16/2024 | 59                        | 199                         | 81                         | 23                        | 1,200                       | 929                        |
| 9/15/2024 | 59                        | 199                         | 81                         | 23                        | 1,200                       | 920                        |

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|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 71                        | 299                         | 87                         |
| 9/20/2024 | 71                        | 299                         | 87                         |
| 9/19/2024 | 71                        | 299                         | 86                         |
| 9/18/2024 | 71                        | 299                         | 85                         |
| 9/17/2024 | 71                        | 299                         | 85                         |
| 9/16/2024 | 72                        | 299                         | 85                         |
| 9/15/2024 | 72                        | 299                         | 85                         |

Harddisk Usage CUS\_PRD\_ABSPROD2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 60                        | 299                         | 120                        |
| 9/20/2024 | 60                        | 299                         | 120                        |
| 9/19/2024 | 60                        | 299                         | 120                        |
| 9/18/2024 | 60                        | 299                         | 120                        |
| 9/17/2024 | 60                        | 299                         | 119                        |
| 9/16/2024 | 60                        | 299                         | 119                        |
| 9/15/2024 | 60                        | 299                         | 119                        |

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

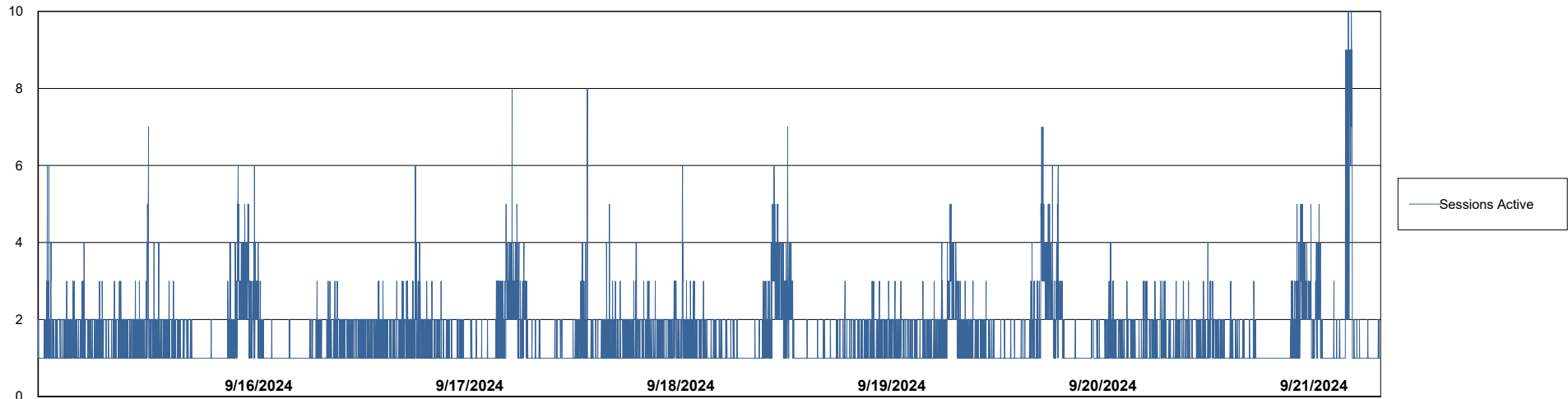
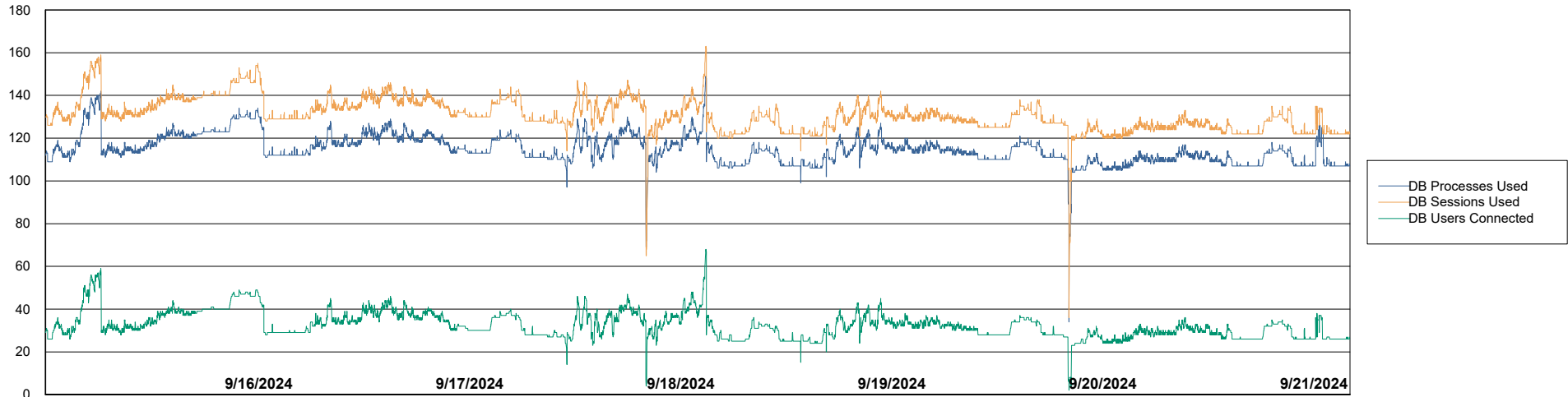
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 9/21/2024 | 89                        | 199                         | 22                         |
| 9/20/2024 | 89                        | 199                         | 22                         |
| 9/19/2024 | 89                        | 199                         | 22                         |
| 9/18/2024 | 89                        | 199                         | 22                         |
| 9/17/2024 | 89                        | 199                         | 22                         |
| 9/16/2024 | 89                        | 199                         | 22                         |
| 9/15/2024 | 89                        | 199                         | 22                         |

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



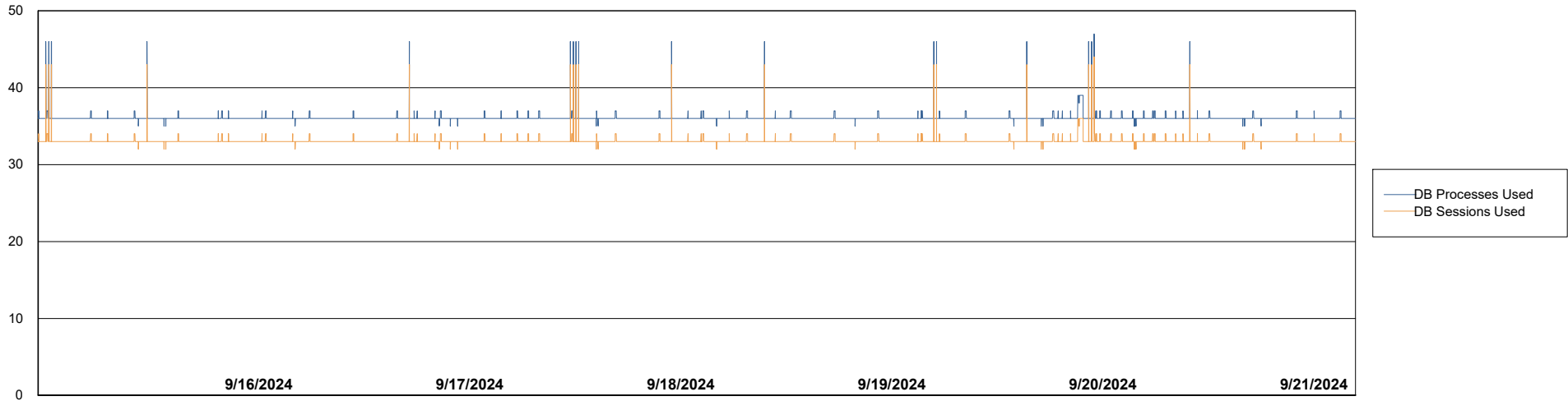
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



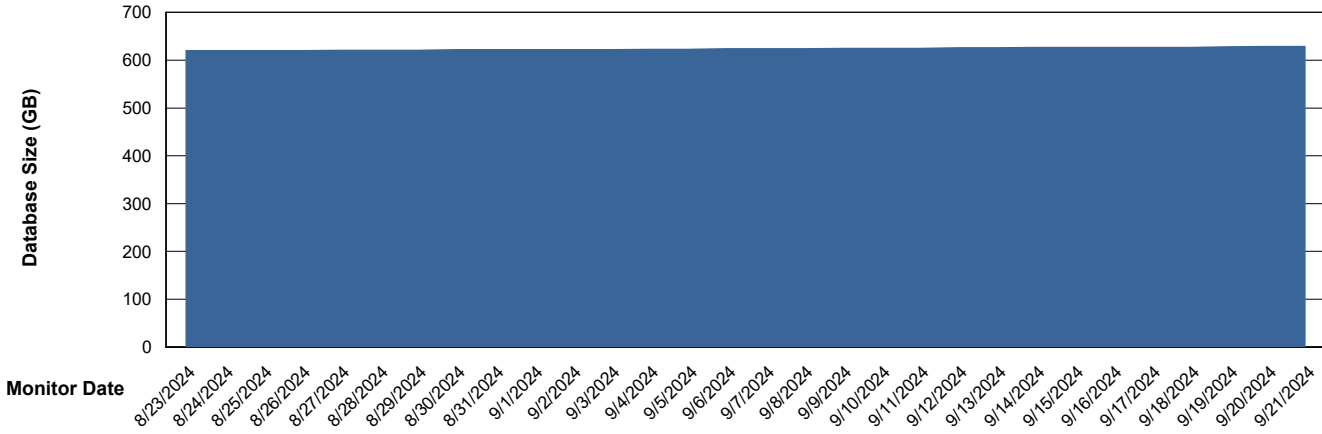
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/21/2024 | ABSDATA         | 286           | 235           | 18              |
|           | INDX            | 459           | 380           | 17              |
| 9/20/2024 | ABSDATA         | 286           | 234           | 18              |
|           | INDX            | 459           | 380           | 17              |
| 9/19/2024 | ABSDATA         | 286           | 234           | 18              |
|           | INDX            | 451           | 379           | 16              |
| 9/18/2024 | ABSDATA         | 286           | 234           | 18              |
|           | INDX            | 451           | 379           | 16              |
| 9/17/2024 | ABSDATA         | 286           | 234           | 18              |
|           | INDX            | 451           | 378           | 16              |
| 9/16/2024 | ABSDATA         | 286           | 234           | 18              |
|           | INDX            | 451           | 378           | 16              |
| 9/15/2024 | ABSDATA         | 286           | 234           | 18              |
|           | INDX            | 451           | 378           | 16              |

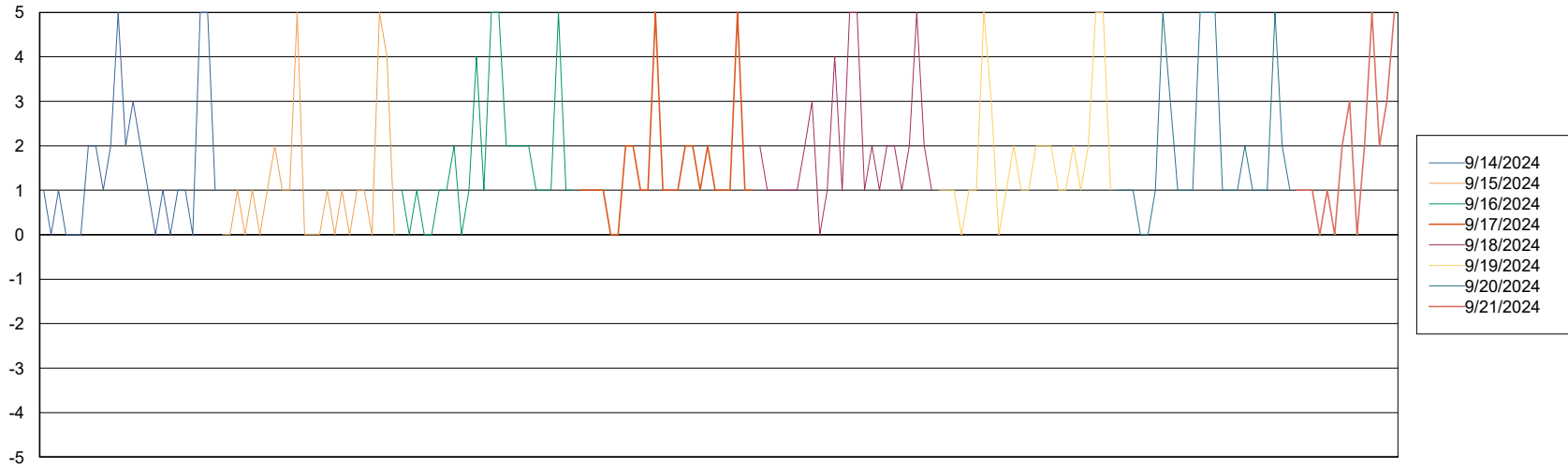
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



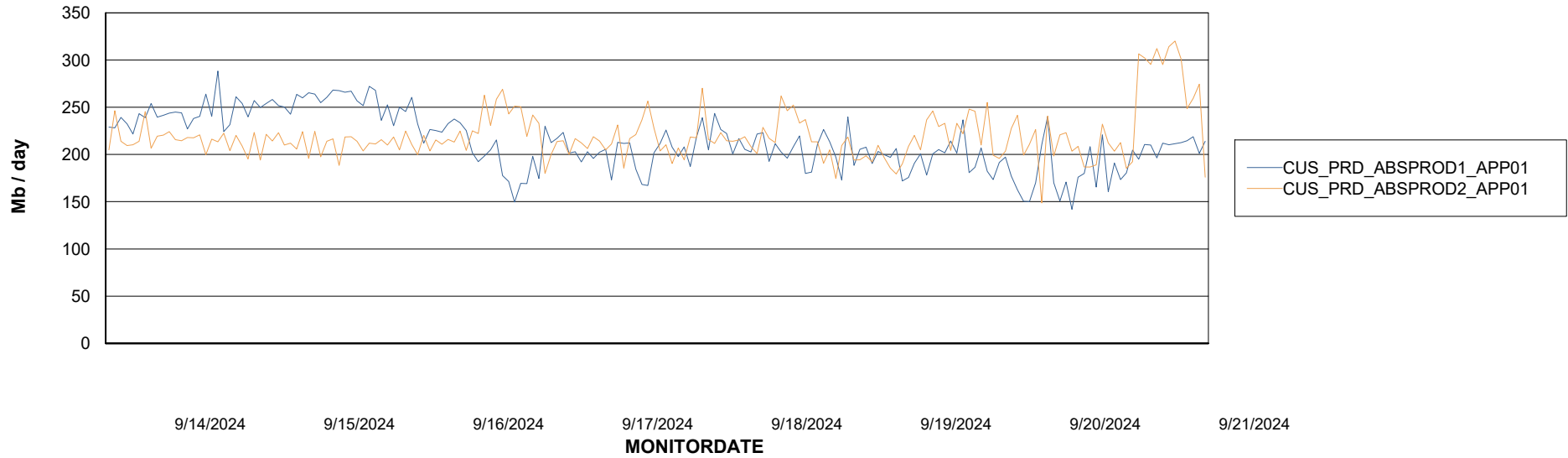
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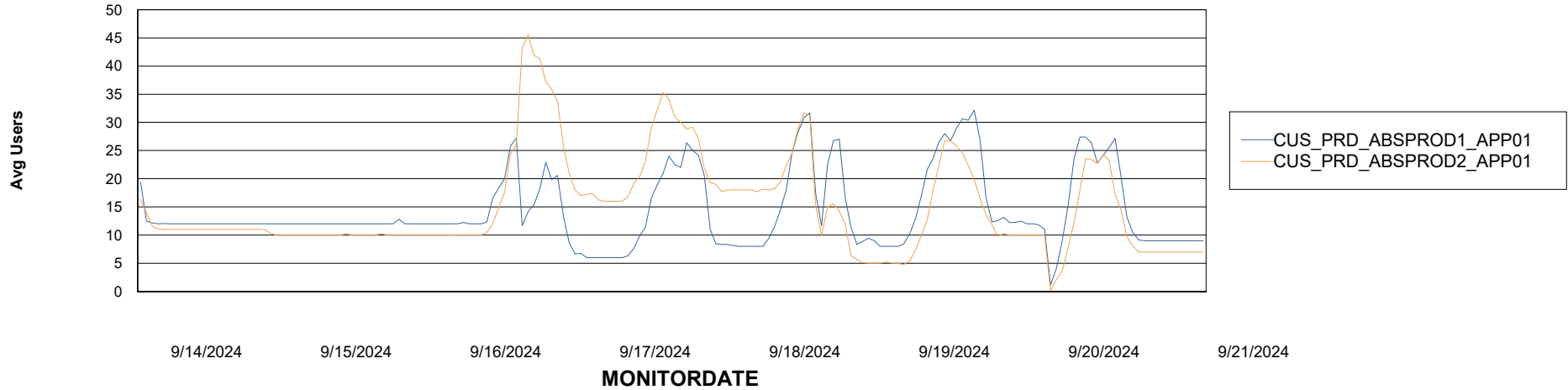


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



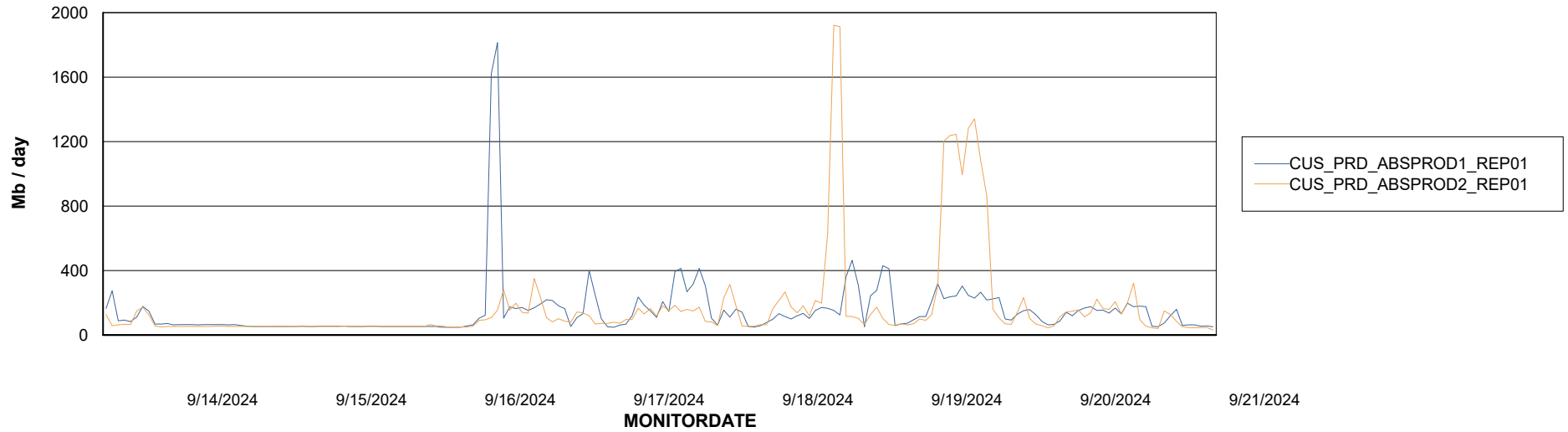
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



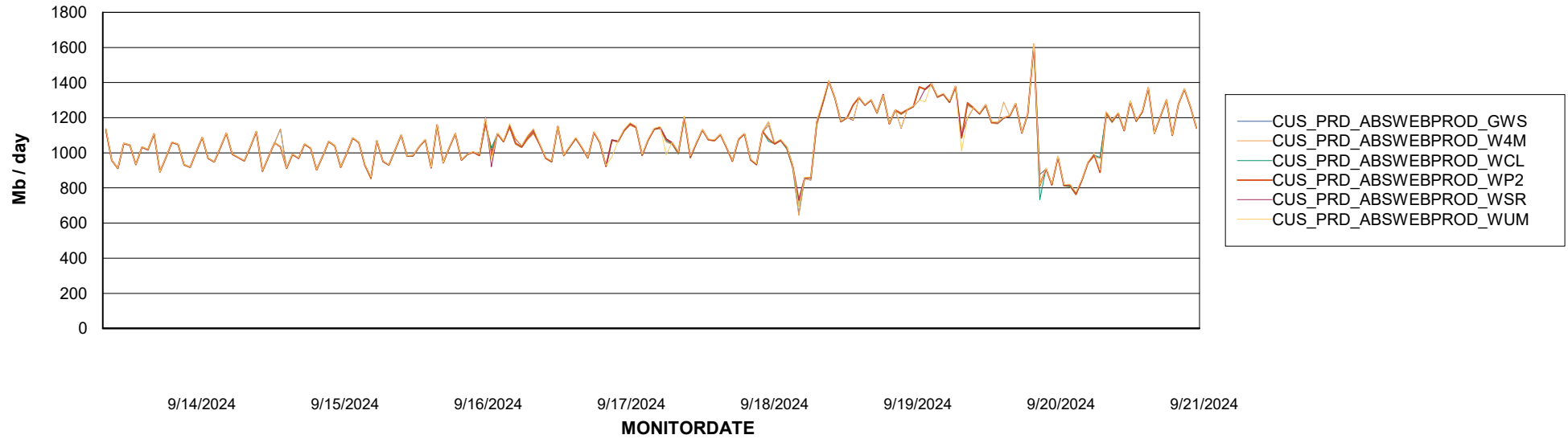
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

