

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD\_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
9/14/2024	42	499	290	75	400	100	42	400	230	51
9/13/2024	42	499	287	75	400	100	42	400	230	52
9/12/2024	43	499	282	75	400	100	42	400	230	52
9/11/2024	45	499	277	75	400	100	42	400	230	52
9/10/2024	46	499	271	75	400	100	42	400	230	52
9/9/2024	47	499	263	75	400	100	42	400	230	53
9/8/2024	48	499	258	75	400	100	42	400	230	55

Harddisk Usage RFL\_PRD\_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
9/14/2024	54	499	228	68	600	194	29	600	426	83
9/13/2024	54	499	228	68	600	194	29	600	426	83
9/12/2024	55	499	227	68	600	194	29	600	426	83
9/11/2024	55	499	225	68	600	194	29	600	426	84
9/10/2024	56	499	222	68	600	194	29	600	426	84
9/9/2024	56	499	220	68	600	194	29	600	426	85
9/8/2024	56	499	220	68	600	194	29	600	426	87

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Harddisk Usage RFL\_PRD\_ABSWEB

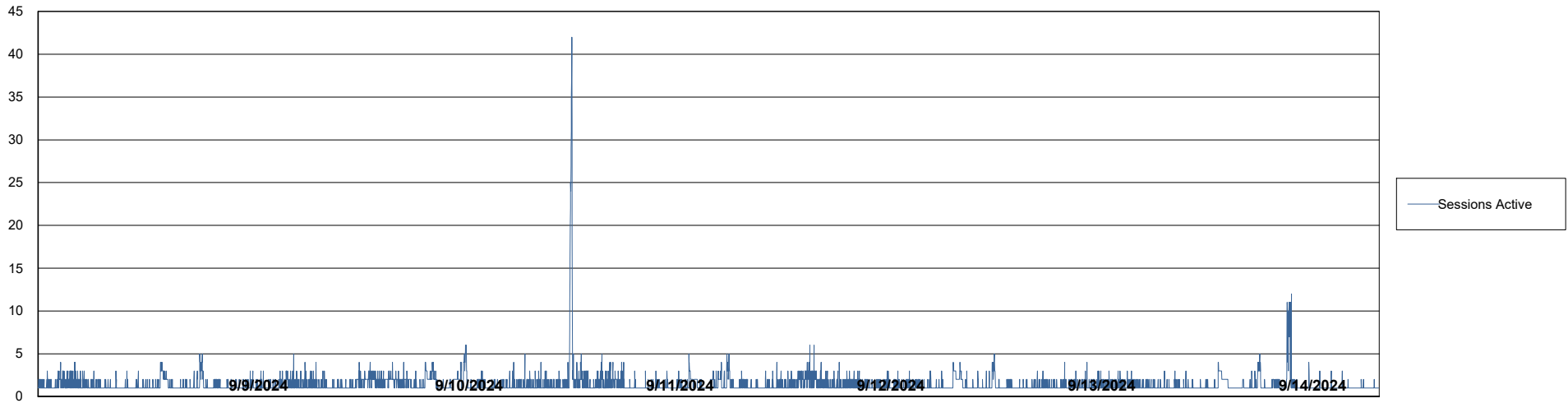
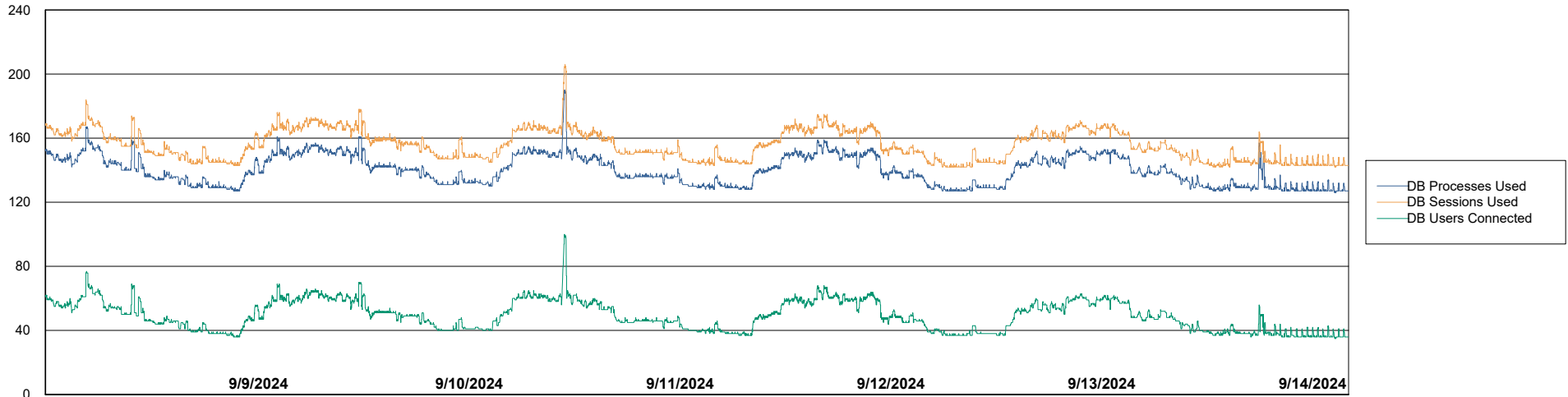
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	78	126	27
9/13/2024	78	126	27
9/12/2024	78	126	27
9/11/2024	78	126	27
9/10/2024	78	126	27
9/9/2024	78	126	27
9/8/2024	78	126	27

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## Database Performance RFL\_PRD\_ABS01\_DB



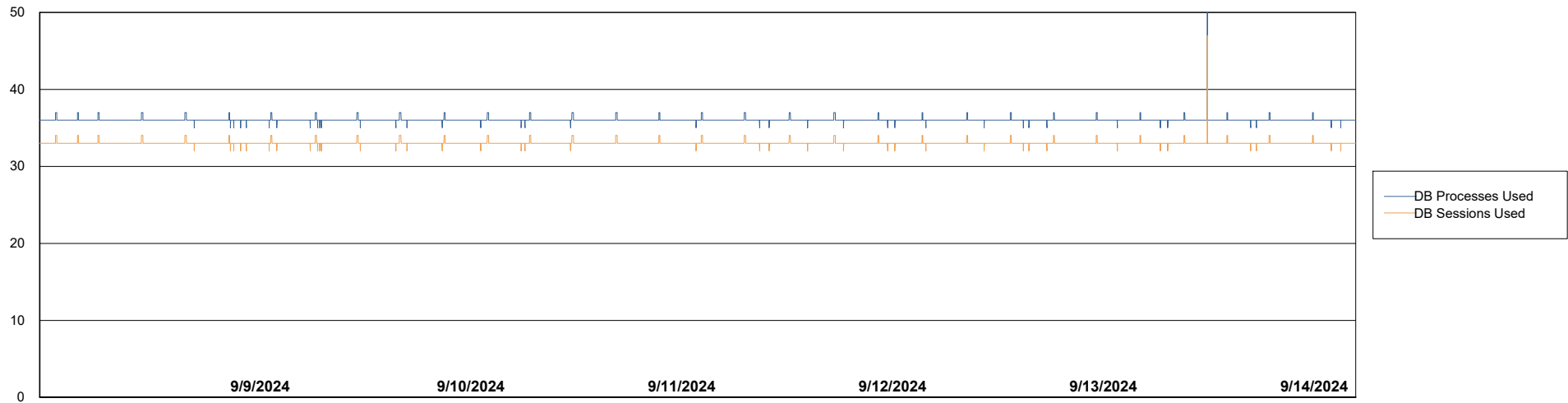
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Database Performance RFL\_PRD\_ABS02\_STB\_DB

DB Processes Max 1,000



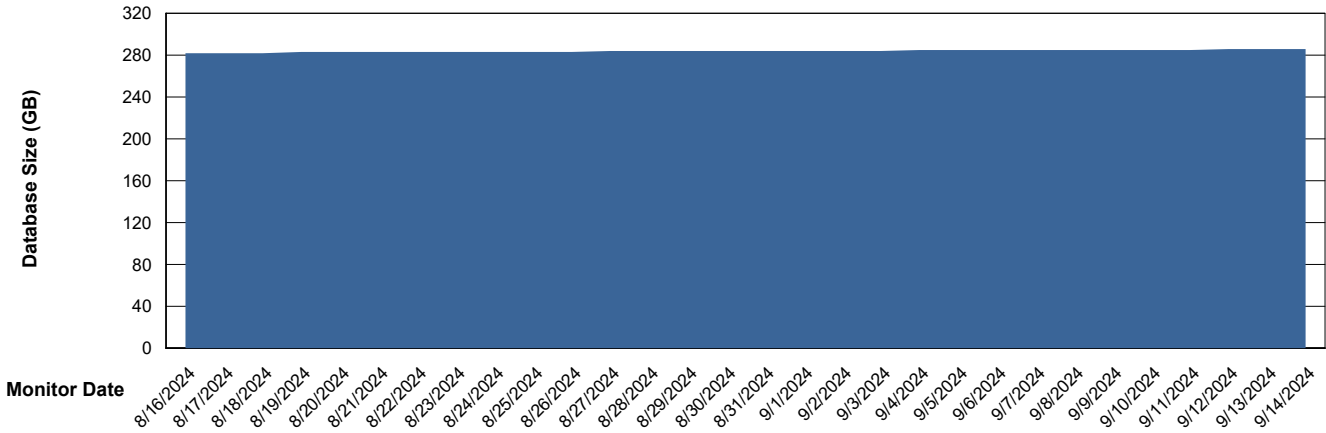
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DATABASE SIZE RFL\_PRD\_ABS01\_DB

## Database growth over last month



Database Tablespace RFL\_PRD\_ABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/14/2024	ABSDATA	100	81	19
	INDX	230	192	17
9/13/2024	ABSDATA	100	81	19
	INDX	230	192	17
9/12/2024	ABSDATA	100	81	19
	INDX	230	192	17
9/11/2024	ABSDATA	100	81	19
	INDX	230	192	17
9/10/2024	ABSDATA	100	81	19
	INDX	230	191	17
9/9/2024	ABSDATA	100	80	20
	INDX	230	191	17
9/8/2024	ABSDATA	100	80	20
	INDX	230	191	17

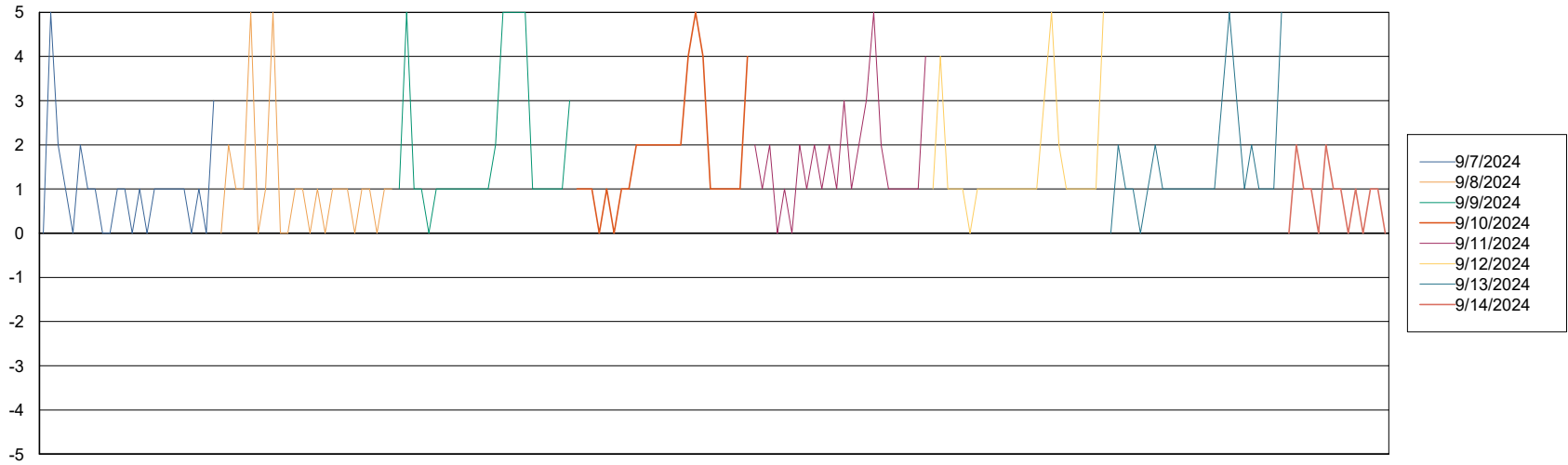
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



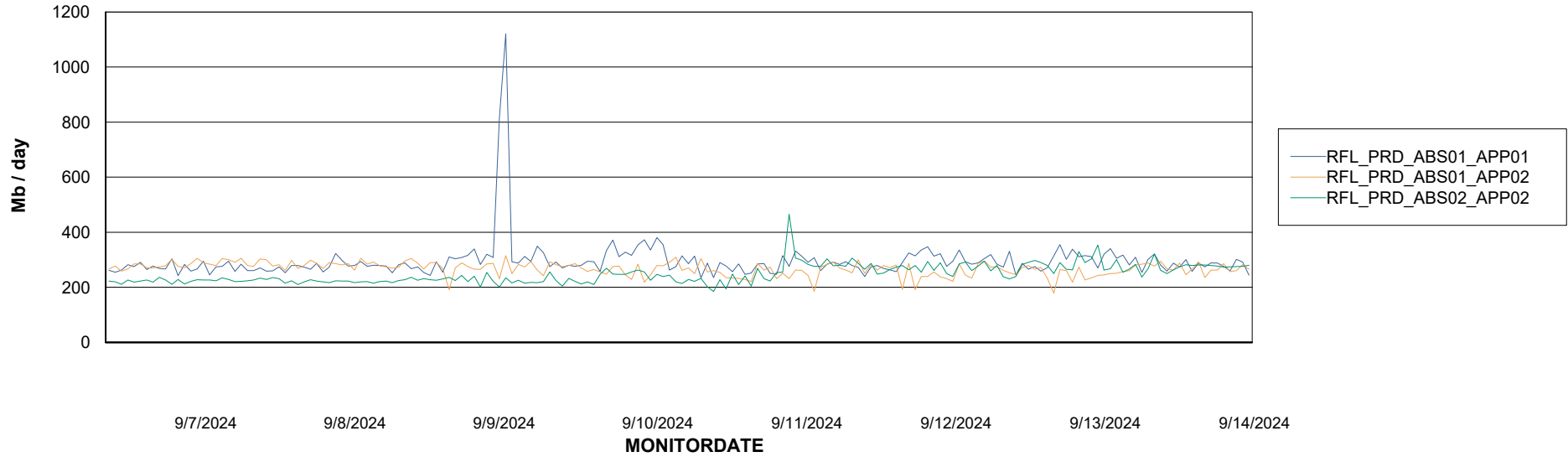
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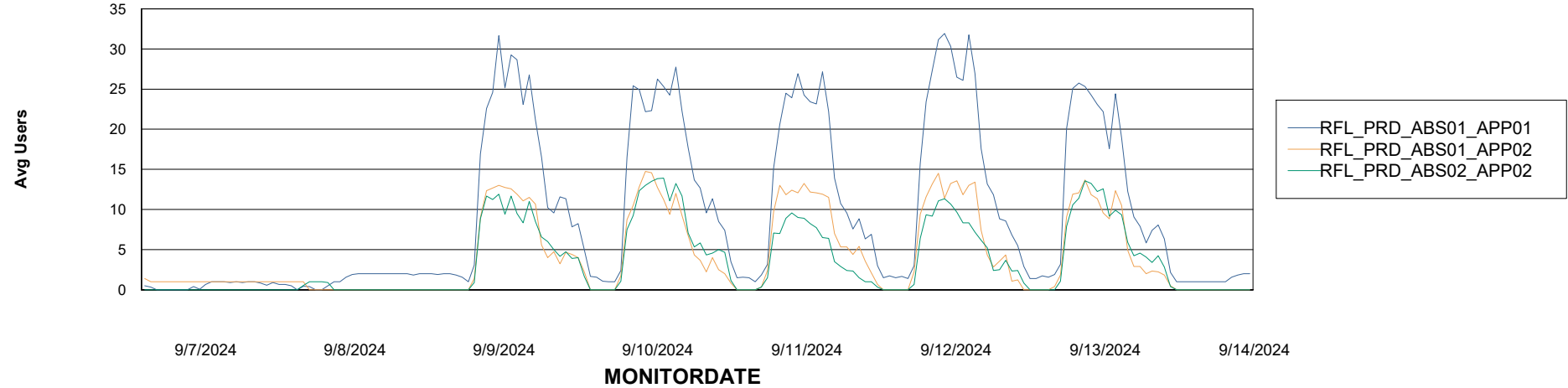


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



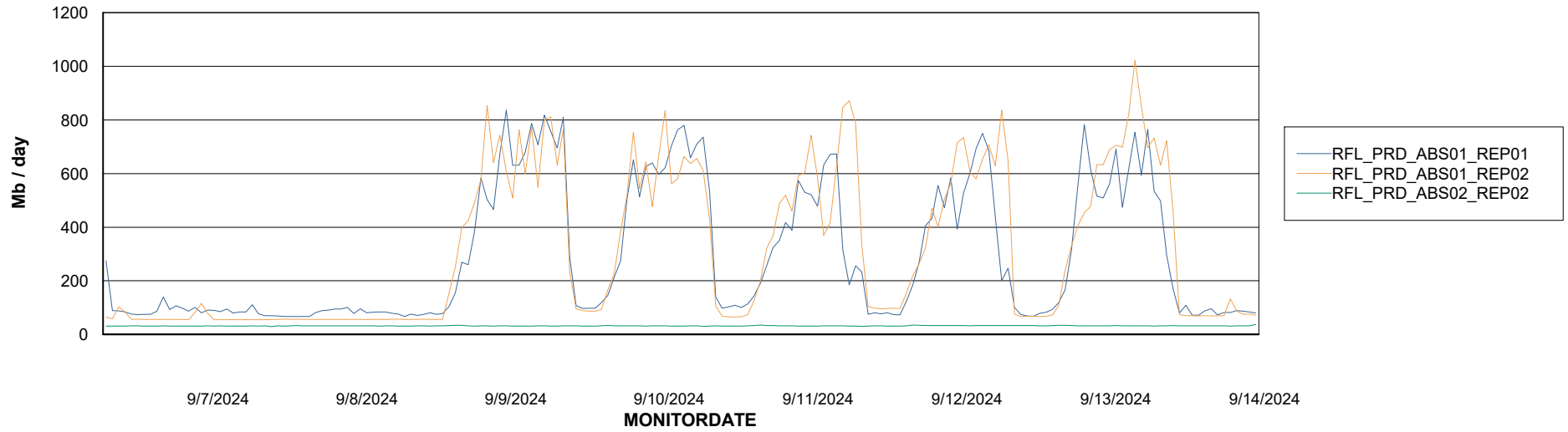
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



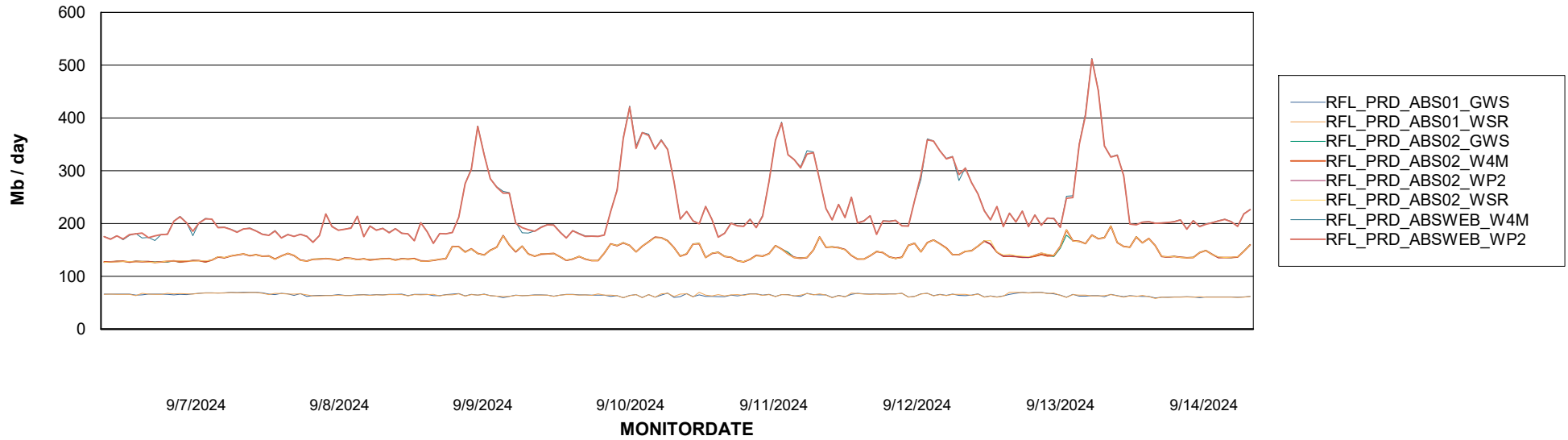
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

