

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 148



Harddisk Usage LLG\_ABSAPPS01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/14/2024 | 88                        | 500                         | 58                         | 98                        | 393                         | 8                          |
| 9/13/2024 | 89                        | 500                         | 57                         | 98                        | 393                         | 8                          |
| 9/12/2024 | 89                        | 500                         | 56                         | 98                        | 393                         | 8                          |
| 9/11/2024 | 89                        | 500                         | 56                         | 98                        | 393                         | 8                          |
| 9/10/2024 | 89                        | 500                         | 56                         | 98                        | 393                         | 8                          |
| 9/9/2024  | 89                        | 500                         | 57                         | 98                        | 393                         | 8                          |
| 9/8/2024  | 88                        | 500                         | 58                         | 98                        | 393                         | 8                          |

Harddisk Usage LLG\_ABSApps02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/14/2024 | 92                        | 500                         | 42                         | 96                        | 393                         | 15                         |
| 9/13/2024 | 92                        | 500                         | 42                         | 96                        | 393                         | 15                         |
| 9/12/2024 | 92                        | 500                         | 41                         | 96                        | 393                         | 15                         |
| 9/11/2024 | 92                        | 500                         | 41                         | 96                        | 393                         | 15                         |
| 9/10/2024 | 92                        | 500                         | 41                         | 96                        | 393                         | 15                         |
| 9/9/2024  | 92                        | 500                         | 41                         | 96                        | 393                         | 15                         |
| 9/8/2024  | 92                        | 500                         | 41                         | 96                        | 393                         | 15                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Harddisk Usage LLG\_ABSBI01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/14/2024 | 84                        | 446                         | 73                         | 91                        | 2,681                       | 236                        |
| 9/13/2024 | 84                        | 446                         | 72                         | 91                        | 2,681                       | 235                        |
| 9/12/2024 | 84                        | 446                         | 72                         | 91                        | 2,681                       | 235                        |
| 9/11/2024 | 84                        | 446                         | 72                         | 91                        | 2,681                       | 235                        |
| 9/10/2024 | 84                        | 446                         | 71                         | 91                        | 2,681                       | 235                        |
| 9/9/2024  | 84                        | 446                         | 70                         | 91                        | 2,681                       | 236                        |
| 9/8/2024  | 84                        | 446                         | 71                         | 91                        | 2,681                       | 238                        |

## Harddisk Usage LLG\_ABSDB01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/14/2024 | 88                        | 446                         | 54                         | 72                        | 1,605                       | 452                        | 69                        | 1,077                       | 332                        |
| 9/13/2024 | 88                        | 446                         | 54                         | 72                        | 1,605                       | 452                        | 69                        | 1,077                       | 330                        |
| 9/12/2024 | 88                        | 446                         | 53                         | 72                        | 1,605                       | 452                        | 69                        | 1,077                       | 330                        |
| 9/11/2024 | 88                        | 446                         | 53                         | 72                        | 1,605                       | 452                        | 69                        | 1,077                       | 330                        |
| 9/10/2024 | 88                        | 446                         | 53                         | 72                        | 1,605                       | 452                        | 69                        | 1,077                       | 333                        |
| 9/9/2024  | 88                        | 446                         | 54                         | 72                        | 1,605                       | 452                        | 64                        | 1,077                       | 387                        |
| 9/8/2024  | 88                        | 446                         | 54                         | 72                        | 1,605                       | 452                        | 63                        | 1,077                       | 402                        |

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 148



Harddisk Usage LLG\_ABSDB02

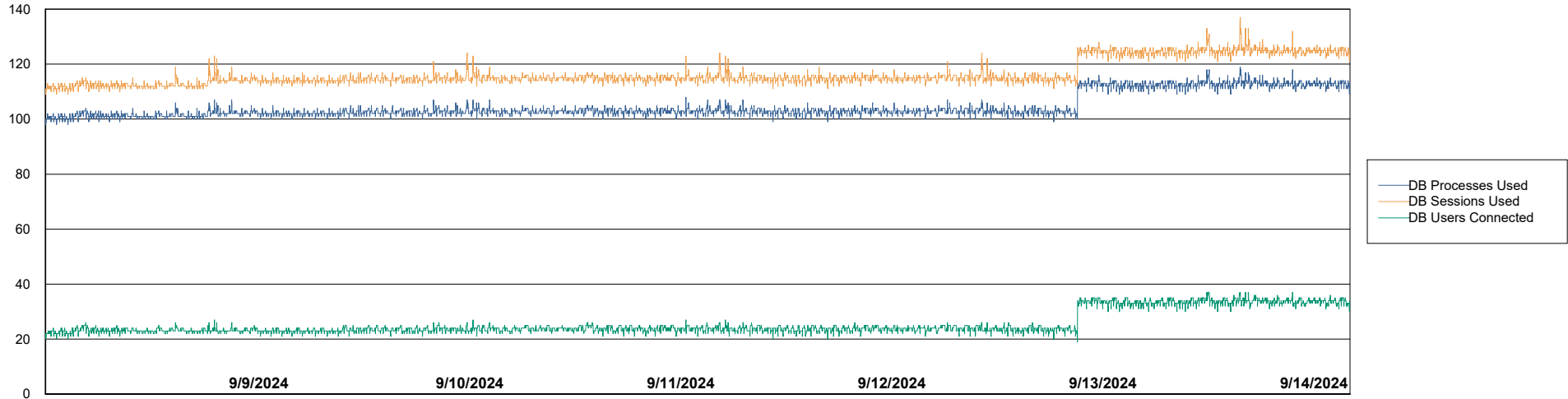
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 9/14/2024 | 64                        | 446                         | 162                        | 63                        | 1,605                       | 592                        | 32                        | 1,077                       | 732                        |
| 9/13/2024 | 64                        | 446                         | 161                        | 63                        | 1,605                       | 592                        | 32                        | 1,077                       | 731                        |
| 9/12/2024 | 64                        | 446                         | 160                        | 63                        | 1,605                       | 592                        | 32                        | 1,077                       | 729                        |
| 9/11/2024 | 64                        | 446                         | 160                        | 63                        | 1,605                       | 592                        | 32                        | 1,077                       | 727                        |
| 9/10/2024 | 64                        | 446                         | 160                        | 63                        | 1,605                       | 592                        | 33                        | 1,077                       | 725                        |
| 9/9/2024  | 64                        | 446                         | 160                        | 63                        | 1,605                       | 592                        | 33                        | 1,077                       | 723                        |
| 9/8/2024  | 64                        | 446                         | 160                        | 63                        | 1,605                       | 592                        | 46                        | 1,077                       | 577                        |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



Database Performance LLG\_ABSBI01\_BI\_PROD\_ABS1



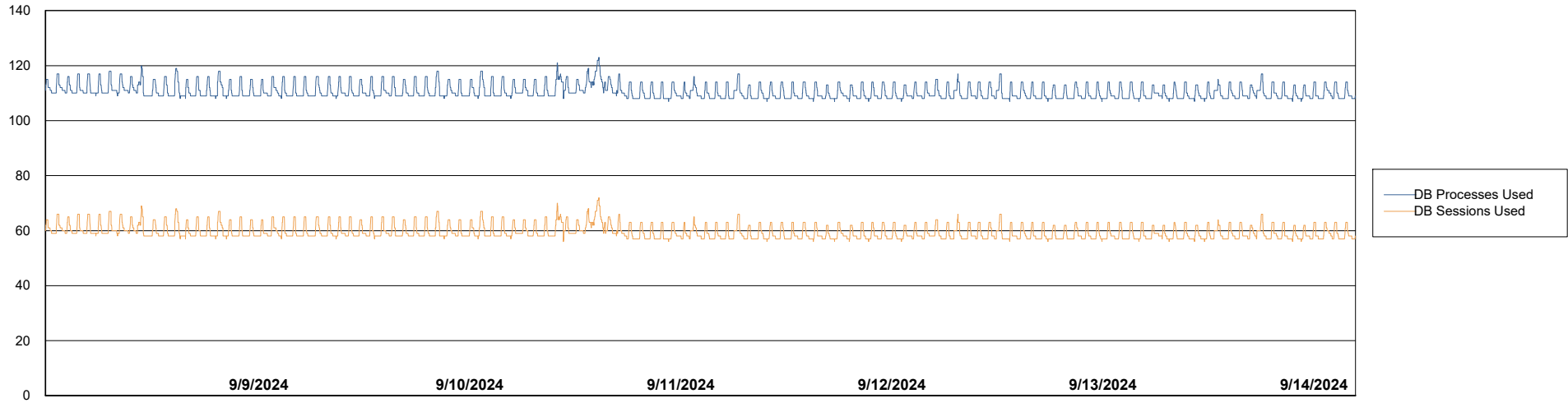
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Database Performance LLG\_ABSDB02\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 300

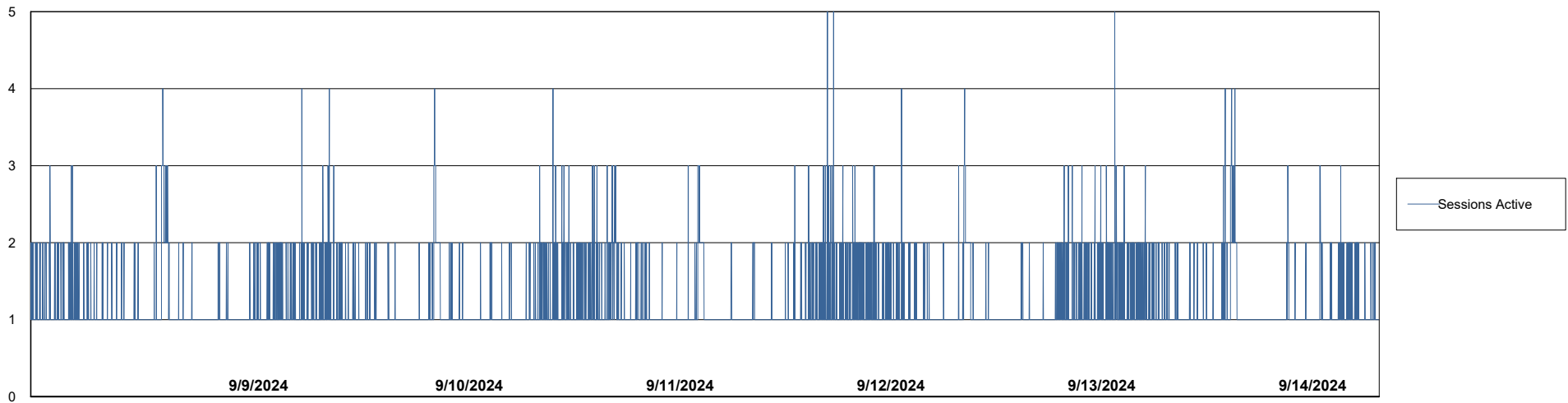
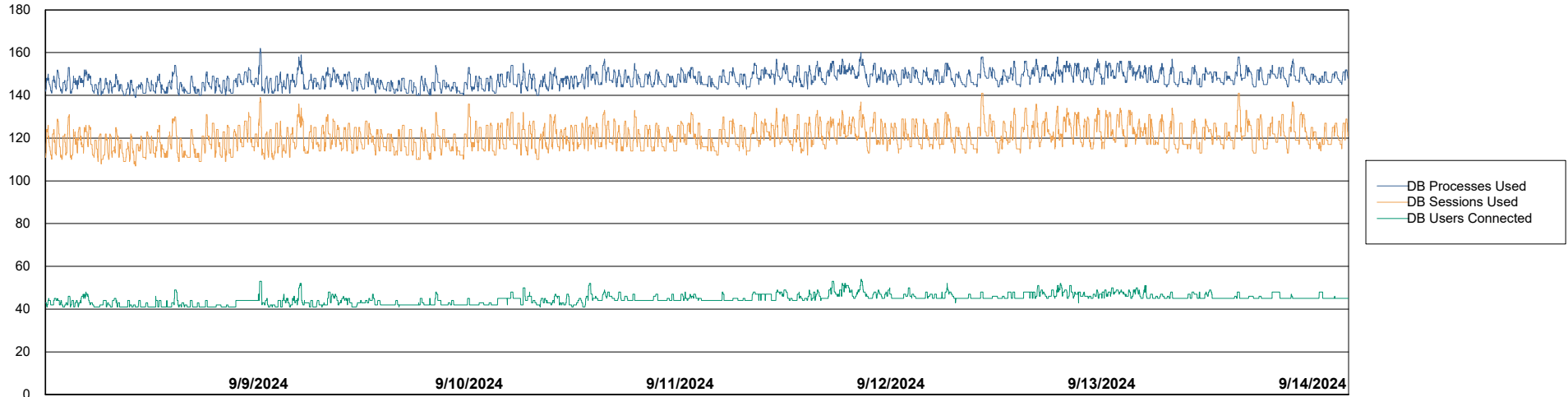


# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Database Performance LLG\_ABSDB1\_PROD\_ABS1



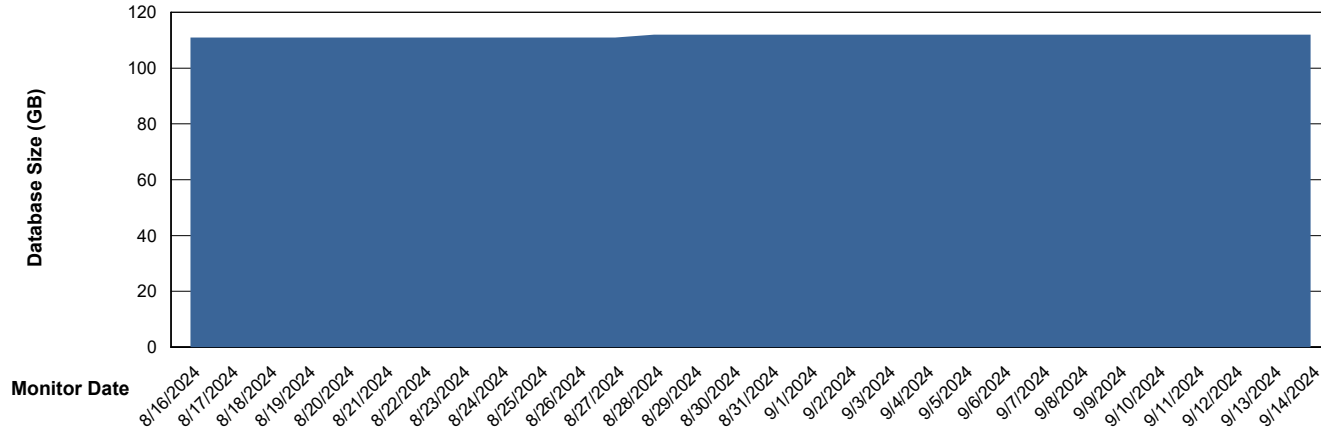
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



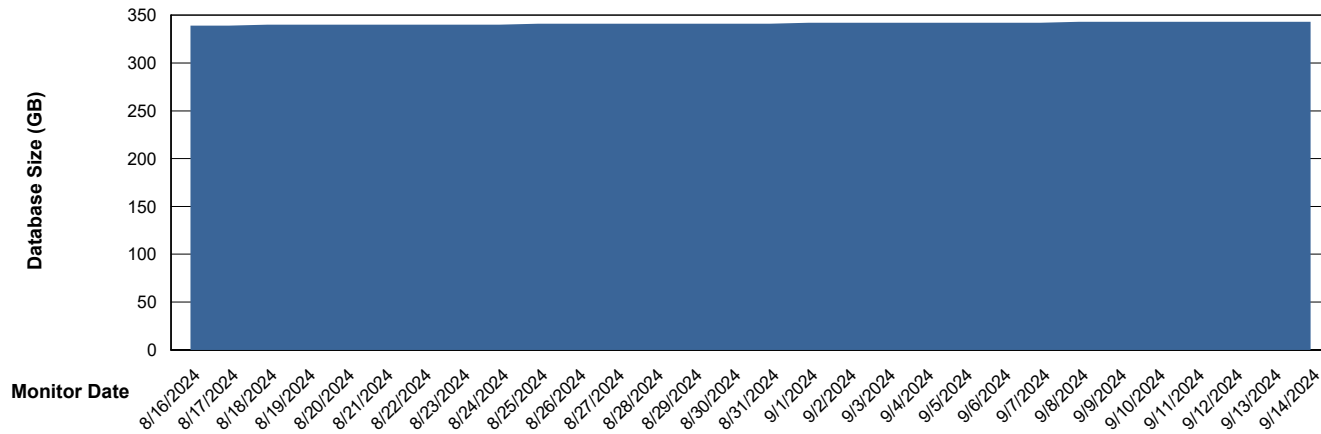
DATABASE SIZE LLG\_ABSBI01\_BI\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE LLG\_ABSDB1\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      LLG\_Production  
Database ID    148



Database Tablespace      LLG\_ABSBI01\_BI\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/14/2024 | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |
| 9/13/2024 | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |
| 9/12/2024 | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |
| 9/11/2024 | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |
| 9/10/2024 | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |
| 9/9/2024  | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |
| 9/8/2024  | ABSDATA         | 64            | 46            | 28              |
|           | INDX            | 72            | 58            | 19              |

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 148



Database Tablespace LLG\_ABSDB1\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 9/14/2024 | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |
| 9/13/2024 | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |
| 9/12/2024 | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |
| 9/11/2024 | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |
| 9/10/2024 | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |
| 9/9/2024  | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |
| 9/8/2024  | ABSDATA         | 178           | 141           | 21              |
|           | INDX            | 224           | 188           | 16              |

BI Status and last ETL error for LLG\_ABSBI01\_BI\_PROD\_ABS1

|                                     | Mon 9/9/2024 | Tue 10/9/2024 | Wed 11/9/2024 | Thu 12/9/2024 | Fri 13/9/2024 | Sat 14/9/2024 |
|-------------------------------------|--------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



| BI last ETL error for | LLG_ABSBI01_BI_PROD_ABS1 |
|-----------------------|--------------------------|
|-----------------------|--------------------------|

|                 |      |
|-----------------|------|
| Tue, 10-09-2024 | None |
| Wed, 11-09-2024 | None |
| Mon, 9-09-2024  | None |
| Wed, 11-09-2024 | None |
| Sat, 14-09-2024 | None |
| Tue, 10-09-2024 | None |
| Sat, 14-09-2024 | None |
| Mon, 9-09-2024  | None |
| Thu, 12-09-2024 | None |
| Fri, 13-09-2024 | None |
| Sun, 8-09-2024  | None |
| Thu, 12-09-2024 | None |
| Fri, 13-09-2024 | None |
| Sun, 8-09-2024  | None |

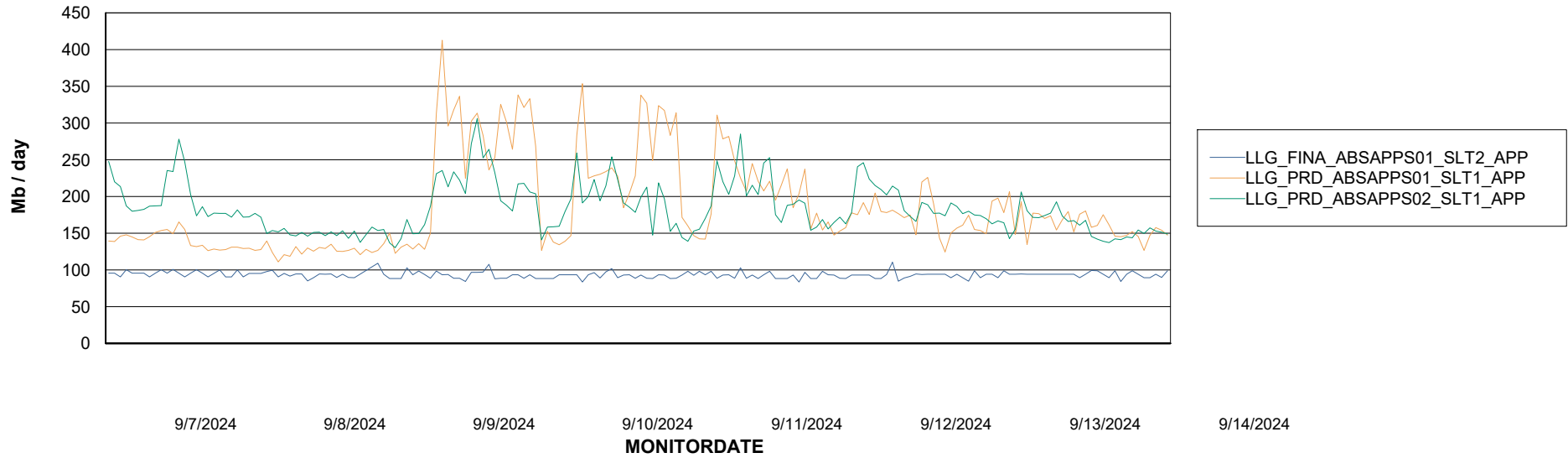
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148

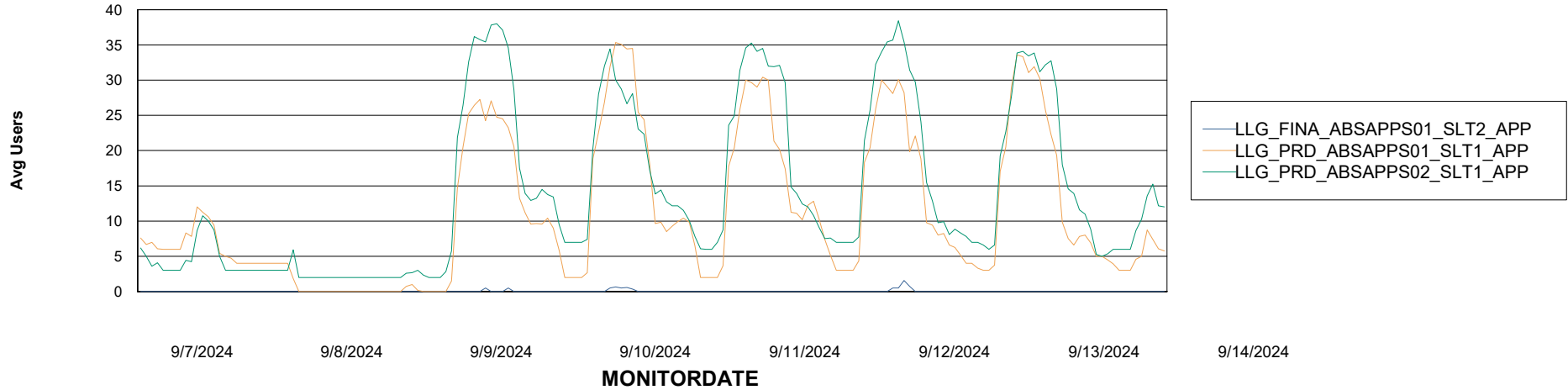


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



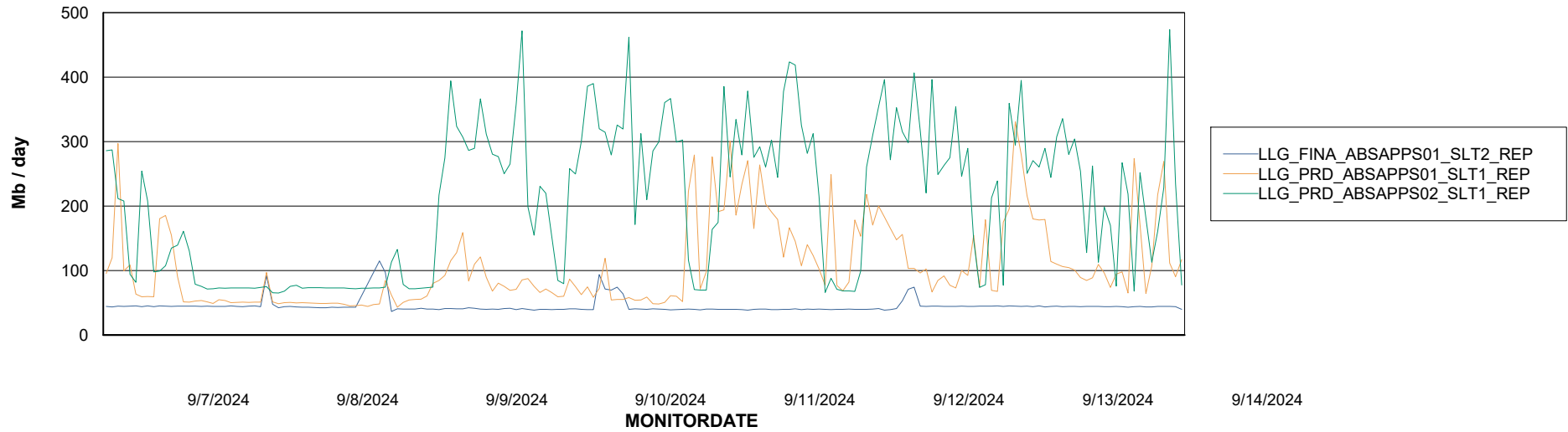
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

