

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/14/2024	17	149	124	12	850	749
9/13/2024	17	149	125	16	850	715
9/12/2024	17	149	125	16	850	715
9/11/2024	17	149	124	16	850	715
9/10/2024	17	149	124	16	850	714
9/9/2024	17	149	124	18	850	697
9/8/2024	17	149	124	26	850	630

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	50	89	44
9/13/2024	51	89	44
9/12/2024	51	89	43
9/11/2024	51	89	43
9/10/2024	51	89	43
9/9/2024	52	89	43
9/8/2024	52	89	43

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	57	79	34
9/13/2024	59	79	32
9/12/2024	62	79	31
9/11/2024	62	79	31
9/10/2024	62	79	31
9/9/2024	62	79	31
9/8/2024	62	79	31

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	46	79	43
9/13/2024	46	79	43
9/12/2024	48	79	42
9/11/2024	48	79	42
9/10/2024	48	79	41
9/9/2024	48	79	41
9/8/2024	48	79	41

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	37	149	94
9/13/2024	37	149	94
9/12/2024	37	149	94
9/11/2024	37	149	94
9/10/2024	37	149	94
9/9/2024	37	149	94
9/8/2024	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
9/14/2024	46	149	81	16	1,638	1,375
9/13/2024	46	149	81	16	1,638	1,379
9/12/2024	46	149	81	16	1,638	1,375
9/11/2024	46	149	81	16	1,638	1,377
9/10/2024	46	149	81	16	1,638	1,380
9/9/2024	46	149	81	16	1,638	1,374
9/8/2024	46	149	81	17	1,638	1,361

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
9/14/2024	64	199	72	19	1,638	1,327	65	500	174
9/13/2024	64	199	72	19	1,638	1,330	71	500	147
9/12/2024	64	199	72	19	1,638	1,327	70	500	148
9/11/2024	64	199	72	19	1,638	1,327	71	500	143
9/10/2024	64	199	72	19	1,638	1,328	71	500	145
9/9/2024	64	199	72	19	1,638	1,327	71	500	143
9/8/2024	64	199	72	19	1,638	1,320	72	500	142

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	54	79	37
9/13/2024	55	79	36
9/12/2024	56	79	35
9/11/2024	56	79	35
9/10/2024	56	79	35
9/9/2024	56	79	35
9/8/2024	56	79	35

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	54	79	36
9/13/2024	55	79	36
9/12/2024	56	79	35
9/11/2024	56	79	35
9/10/2024	56	79	35
9/9/2024	56	79	35
9/8/2024	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	36	149	96
9/13/2024	36	149	96
9/12/2024	36	149	96
9/11/2024	36	149	96
9/10/2024	36	149	96
9/9/2024	36	149	96
9/8/2024	36	149	96

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

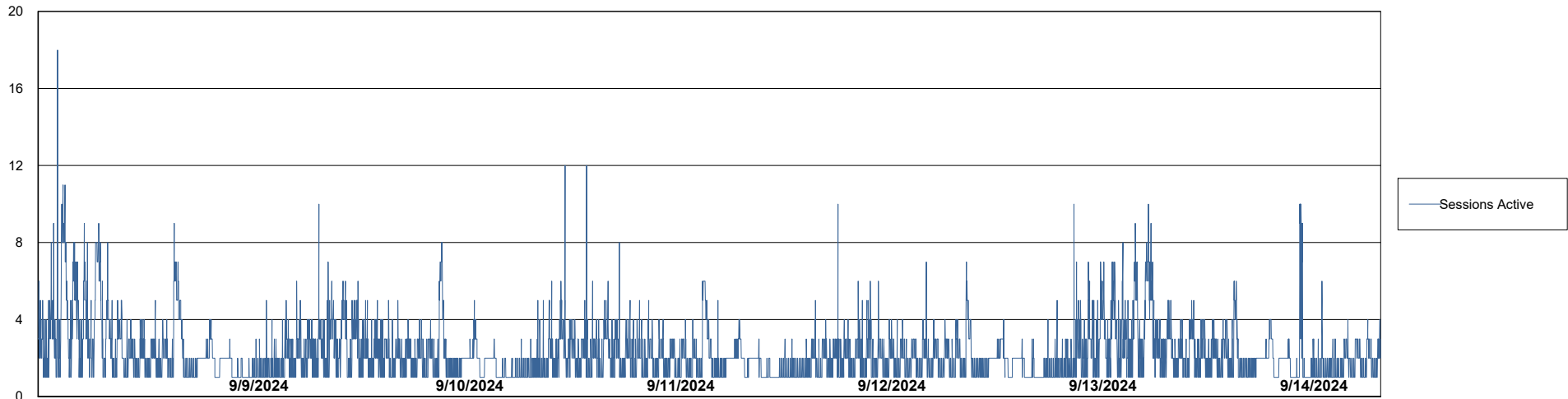
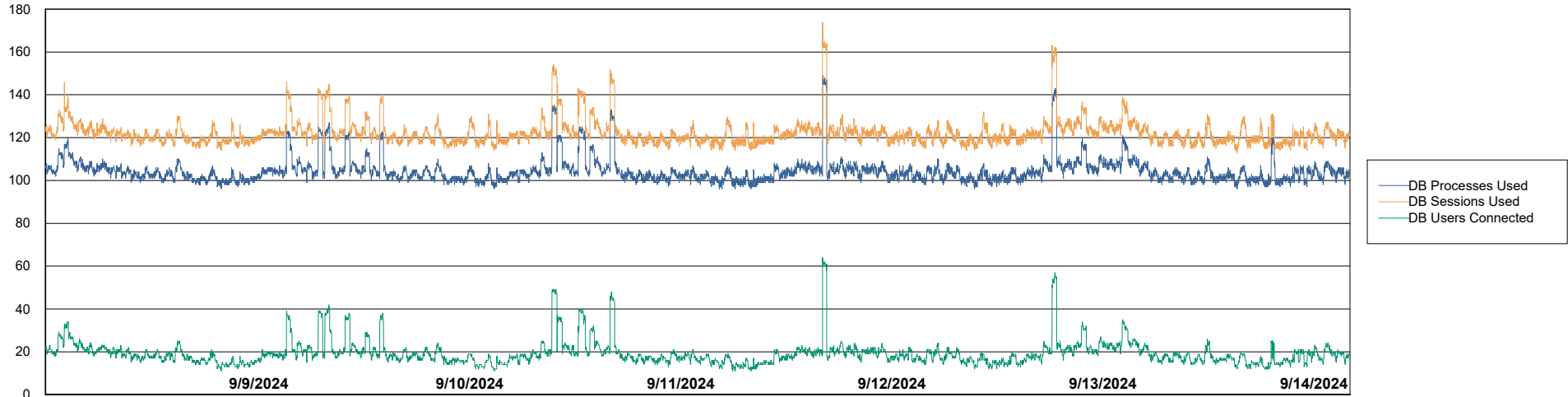
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/14/2024	50	149	74
9/13/2024	50	149	74
9/12/2024	50	149	74
9/11/2024	50	149	74
9/10/2024	50	149	74
9/9/2024	50	149	74
9/8/2024	50	149	74

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Database Performance JSG_PRD_BASHIR_DB_ABS1



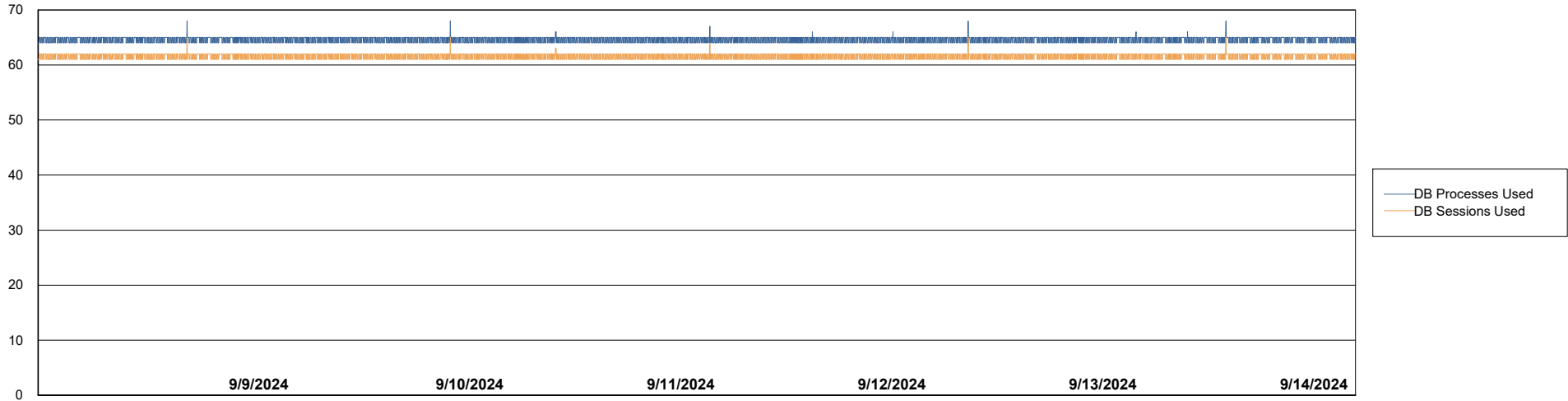
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

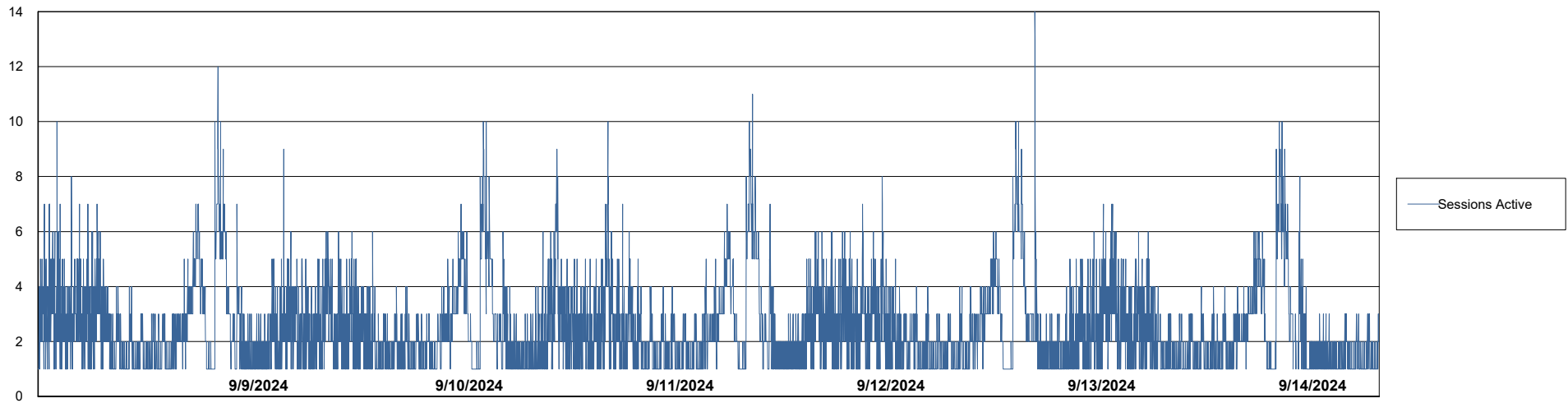
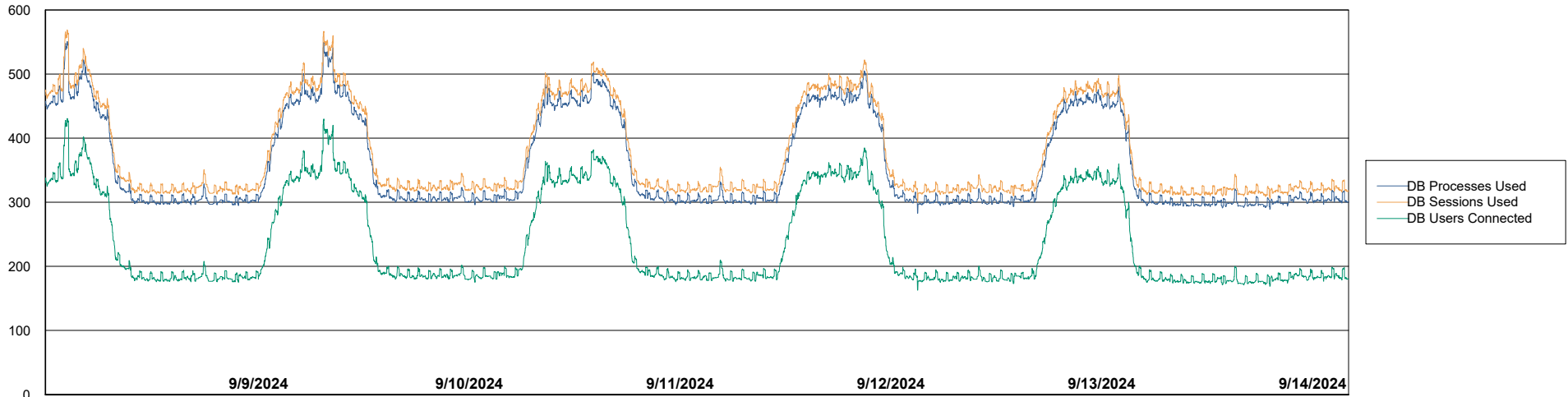


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



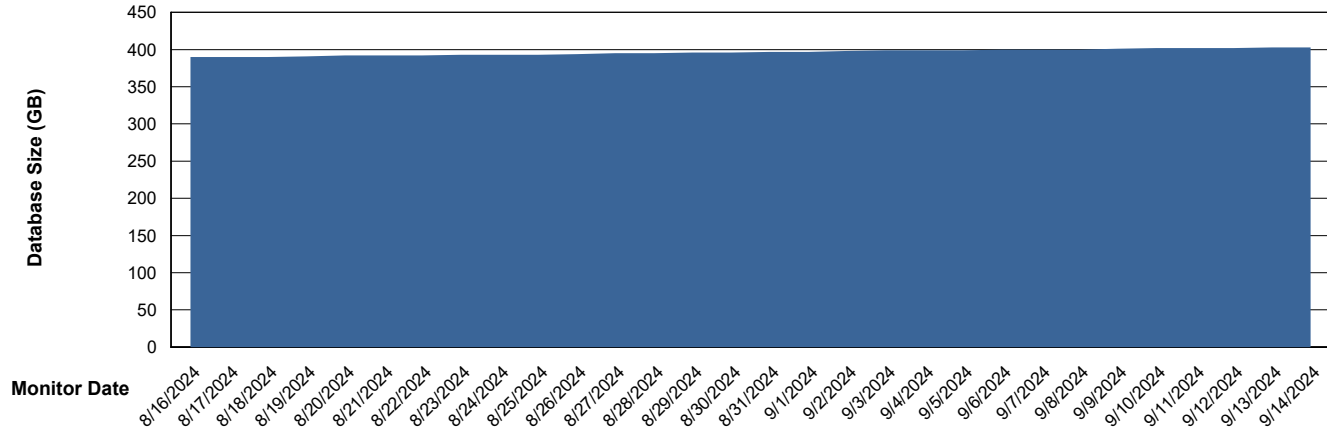
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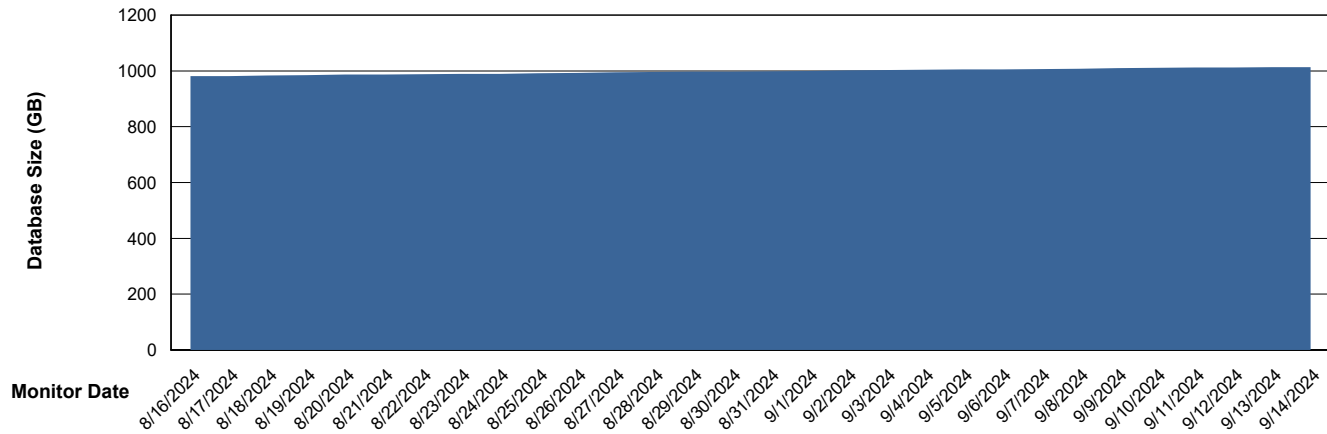
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/14/2024	ABSDATA	203	174	14
	INDX	264	225	15
9/13/2024	ABSDATA	203	174	14
	INDX	264	225	15
9/12/2024	ABSDATA	203	174	14
	INDX	264	224	15
9/11/2024	ABSDATA	203	174	14
	INDX	264	224	15
9/10/2024	ABSDATA	203	174	14
	INDX	264	224	15
9/9/2024	ABSDATA	203	173	15
	INDX	264	224	15
9/8/2024	ABSDATA	203	173	15
	INDX	264	223	15

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/14/2024	ABSDATA	1,152	947	18
	INDX	57	47	18
9/13/2024	ABSDATA	1,152	947	18
	INDX	57	47	18
9/12/2024	ABSDATA	1,152	945	18
	INDX	57	47	18
9/11/2024	ABSDATA	1,152	945	18
	INDX	57	47	18
9/10/2024	ABSDATA	1,152	944	18
	INDX	57	47	18
9/9/2024	ABSDATA	1,152	943	18
	INDX	57	47	18
9/8/2024	ABSDATA	1,152	942	18
	INDX	57	47	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 9/9/2024	Tue 10/9/2024	Wed 11/9/2024	Thu 12/9/2024	Fri 13/9/2024	Sat 14/9/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 8-09-2024	None
Wed, 11-09-2024	None
Sat, 14-09-2024	None
Sun, 8-09-2024	None
Mon, 9-09-2024	None
Wed, 11-09-2024	None
Thu, 12-09-2024	None
Fri, 13-09-2024	None
Tue, 10-09-2024	None
Thu, 12-09-2024	None
Fri, 13-09-2024	None
Mon, 9-09-2024	None
Tue, 10-09-2024	None
Sat, 14-09-2024	None

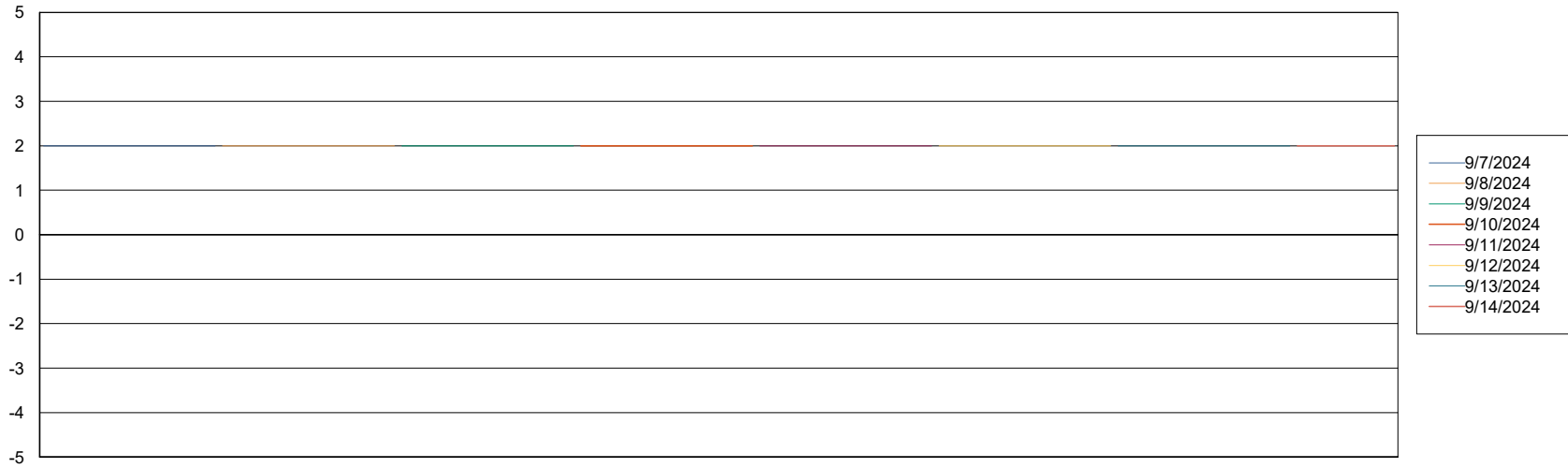
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



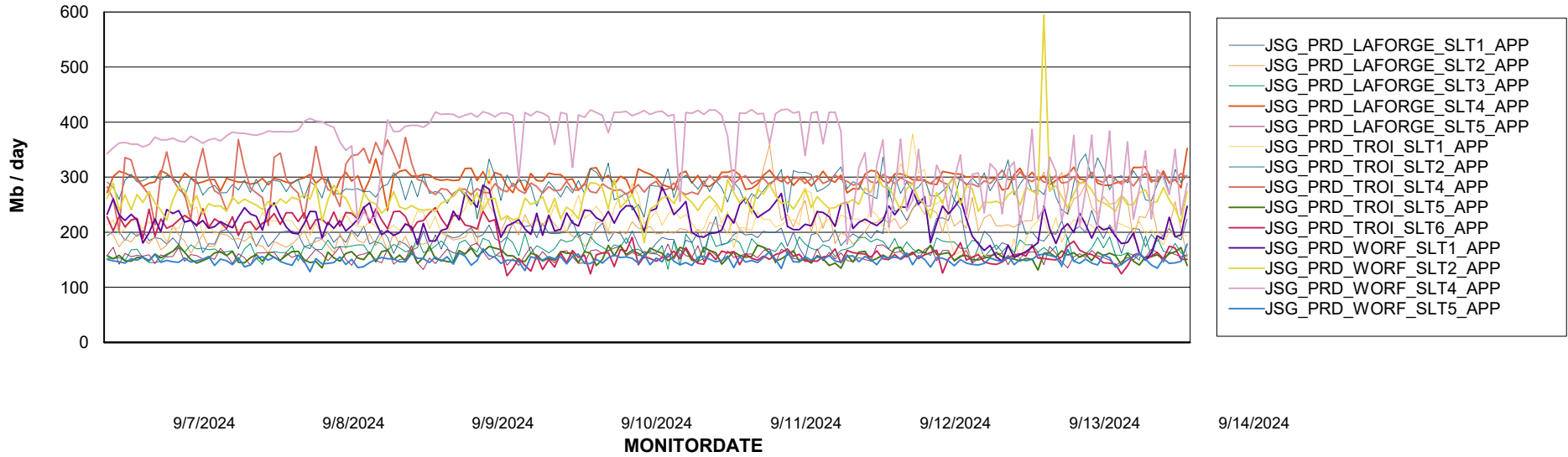
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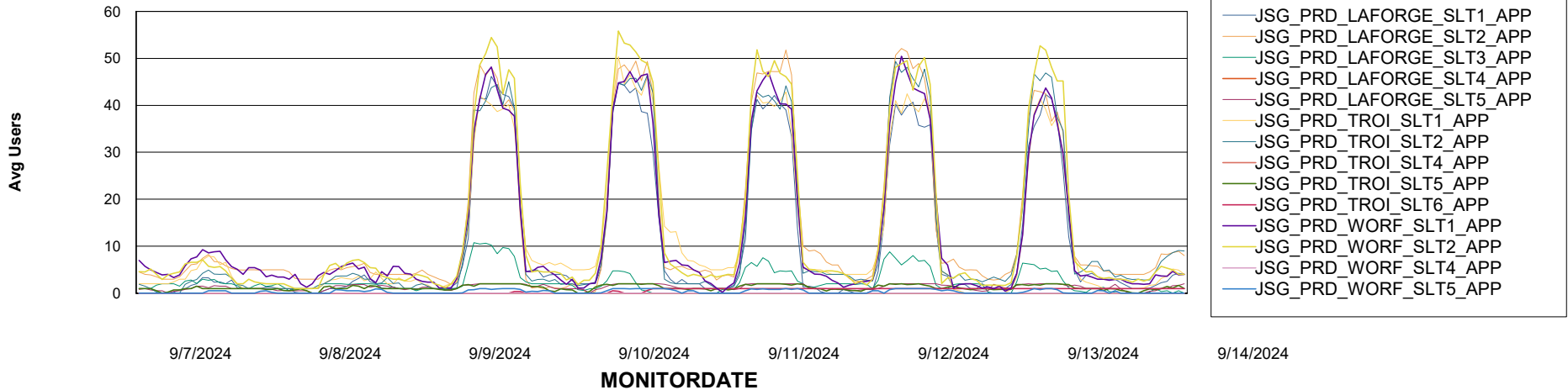


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



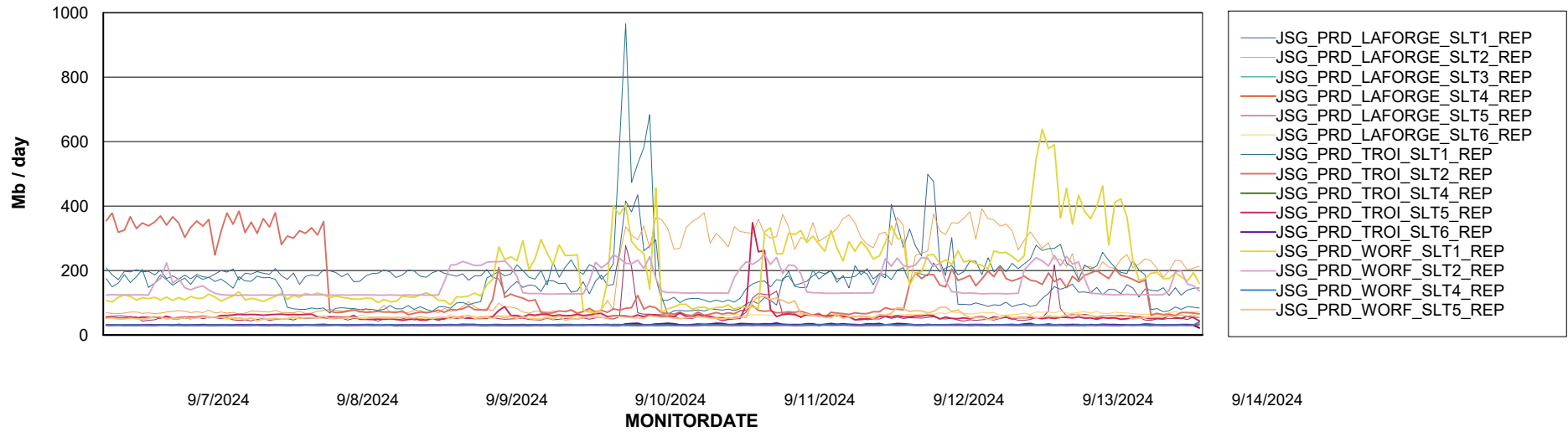
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



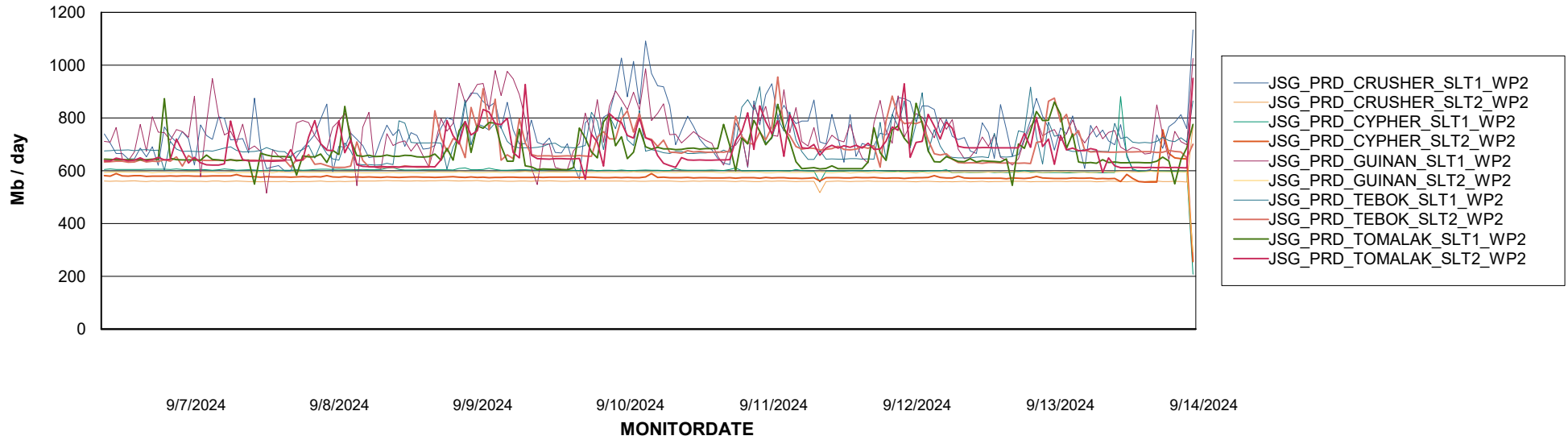
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ABSSolute Web Component Services

Avg memory used per ABS Web component

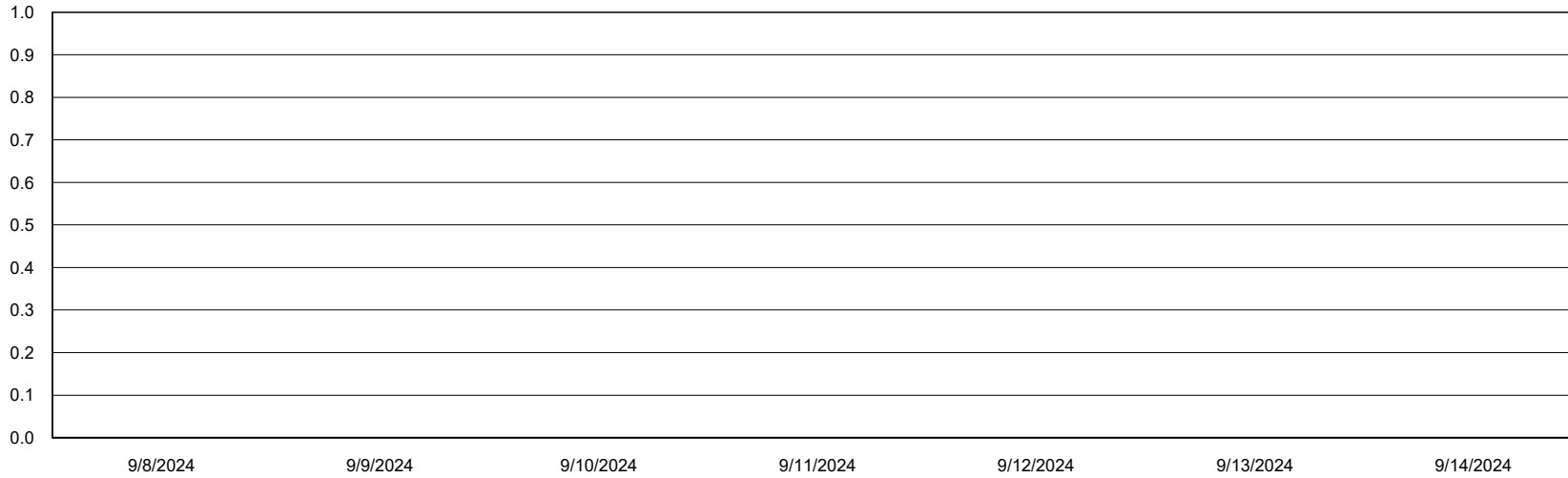


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP