

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
9/7/2024	27	97	71	54	500	228	66	300	103	53
9/6/2024	26	97	72	54	500	228	66	300	103	53
9/5/2024	24	97	73	54	500	228	66	300	103	53
9/4/2024	24	97	74	54	500	228	66	300	103	53
9/3/2024	26	97	72	54	500	228	66	300	103	53
9/2/2024	27	97	71	54	500	228	66	300	103	53
9/1/2024	28	97	70	54	500	228	66	300	103	53

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/7/2024	46	100	54	21	900	710	86	400	56
9/6/2024	46	100	54	22	900	703	86	400	56
9/5/2024	46	100	54	22	900	703	87	400	53
9/4/2024	46	100	54	22	900	703	87	400	54
9/3/2024	46	100	54	22	900	703	87	400	53
9/2/2024	46	100	54	22	900	702	86	400	56
9/1/2024	46	100	53	22	900	703	85	400	60

# Weekly SLA Customer Report

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
9/7/2024	63	279	103	34	838	556	90	559	56
9/6/2024	63	279	103	34	838	556	90	559	56
9/5/2024	63	279	103	34	838	556	91	559	53
9/4/2024	63	279	103	34	838	556	90	559	54
9/3/2024	63	279	103	34	838	556	91	559	53
9/2/2024	63	279	103	34	838	556	90	559	56
9/1/2024	63	279	103	34	838	556	89	559	60

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/7/2024	57	100	42
9/6/2024	57	100	42
9/5/2024	57	100	42
9/4/2024	57	100	42
9/3/2024	57	100	42
9/2/2024	58	100	42
9/1/2024	58	100	42

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/7/2024	62	100	37
9/6/2024	62	100	37
9/5/2024	62	100	38
9/4/2024	62	100	38
9/3/2024	62	100	37
9/2/2024	62	100	37
9/1/2024	62	100	37

Harddisk Usage NOA\_PRD\_NovoLink

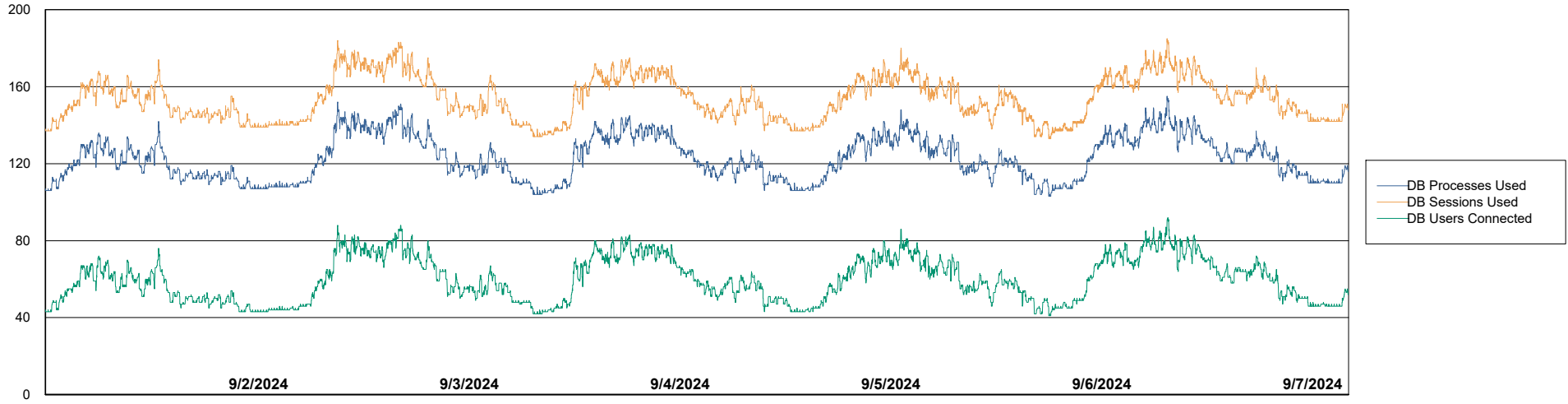
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/7/2024	61	100	38
9/6/2024	61	100	38
9/5/2024	61	100	38
9/4/2024	62	100	38
9/3/2024	62	100	38
9/2/2024	62	100	38
9/1/2024	62	100	38

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



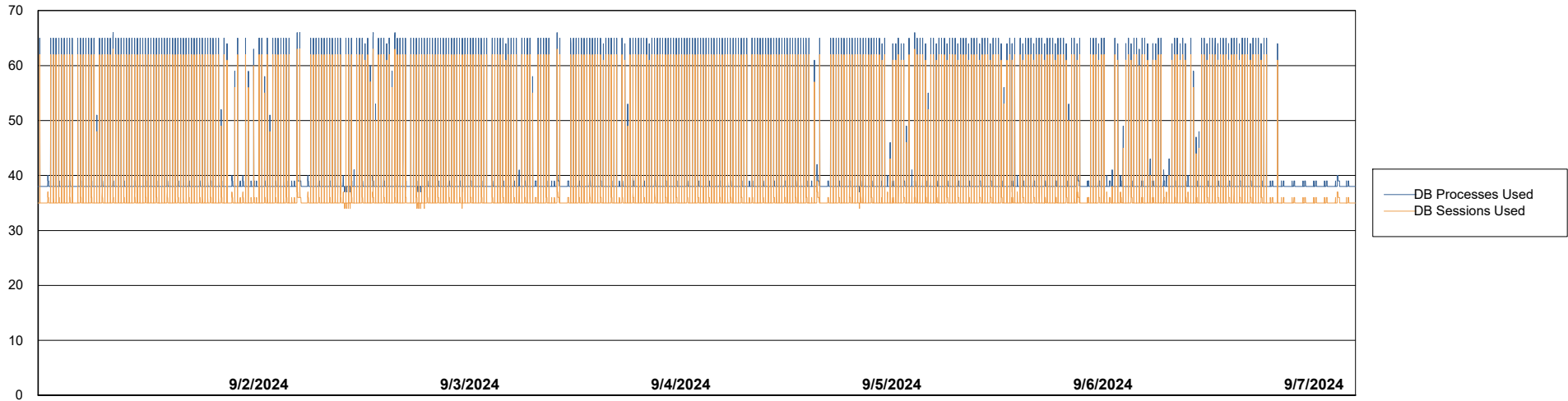
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

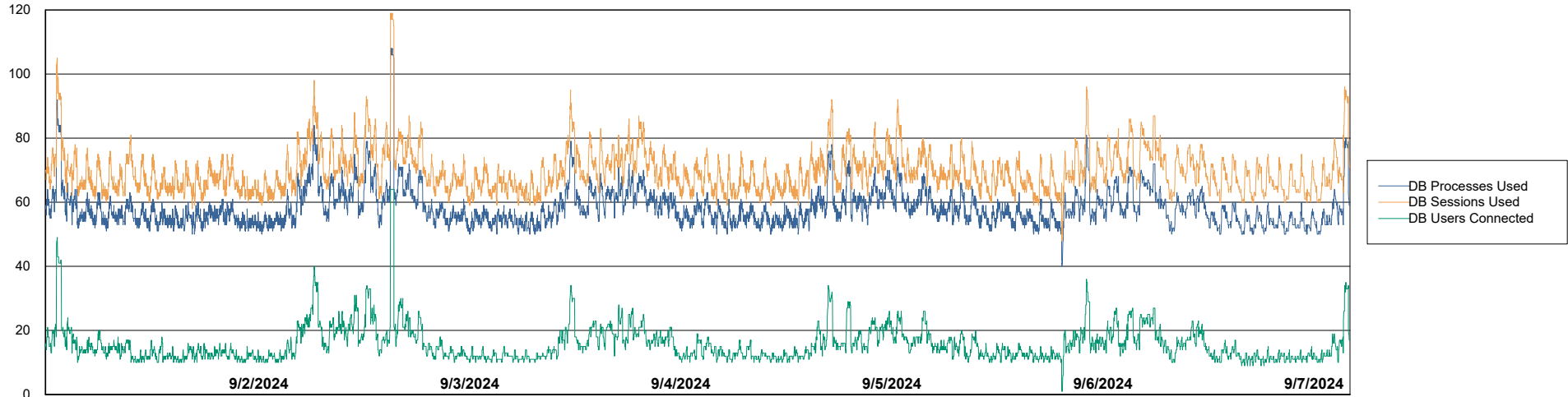


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Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NOVOBI\_ABS1



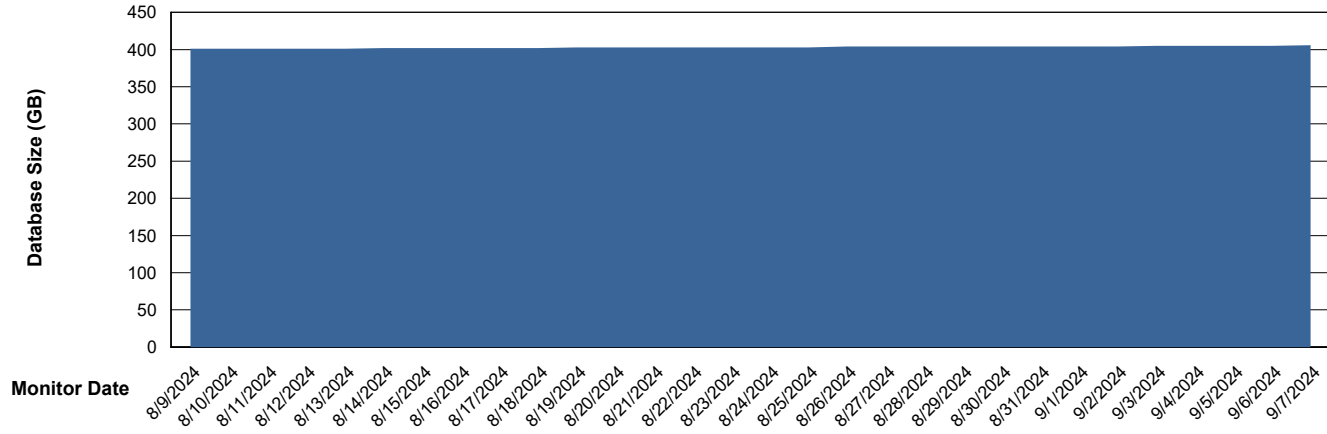
# Weekly SLA Customer Report

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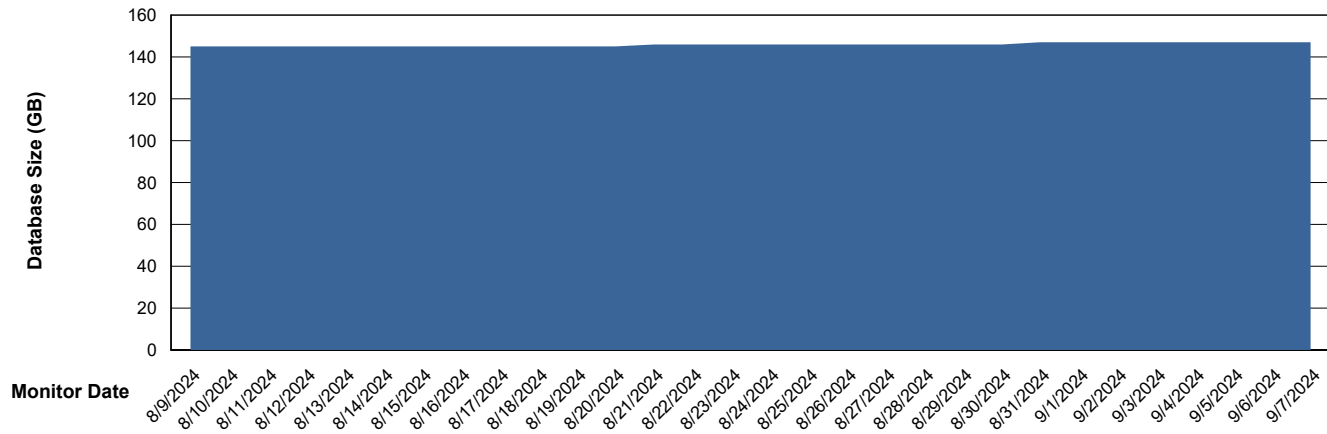
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/7/2024	ABSDATA	183	146	20
	INDX	304	247	19
9/6/2024	ABSDATA	183	146	20
	INDX	304	247	19
9/5/2024	ABSDATA	183	146	20
	INDX	304	247	19
9/4/2024	ABSDATA	183	146	20
	INDX	304	246	19
9/3/2024	ABSDATA	183	145	21
	INDX	304	246	19
9/2/2024	ABSDATA	183	145	21
	INDX	304	246	19
9/1/2024	ABSDATA	183	145	20
	INDX	304	246	19

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/7/2024	ABSDATA	73	61	17
	INDX	99	82	17
9/6/2024	ABSDATA	73	61	17
	INDX	99	82	17
9/5/2024	ABSDATA	73	61	17
	INDX	99	82	17
9/4/2024	ABSDATA	73	61	17
	INDX	99	82	17
9/3/2024	ABSDATA	73	60	17
	INDX	99	82	17
9/2/2024	ABSDATA	73	60	17
	INDX	99	82	17
9/1/2024	ABSDATA	73	60	17
	INDX	99	82	17

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 2/9/2024	Tue 3/9/2024	Wed 4/9/2024	Thu 5/9/2024	Fri 6/9/2024	Sat 7/9/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for NOA\_PRD\_NOVOBI\_ABS1

Wed, 4-09-2024	None
Thu, 5-09-2024	None
Tue, 3-09-2024	None
Tue, 3-09-2024	None
Wed, 4-09-2024	None
Thu, 5-09-2024	None
Sat, 7-09-2024	None
Sun, 1-09-2024	None
Mon, 2-09-2024	None
Mon, 2-09-2024	None
Sun, 1-09-2024	None
Fri, 6-09-2024	None
Fri, 6-09-2024	None
Sat, 7-09-2024	None

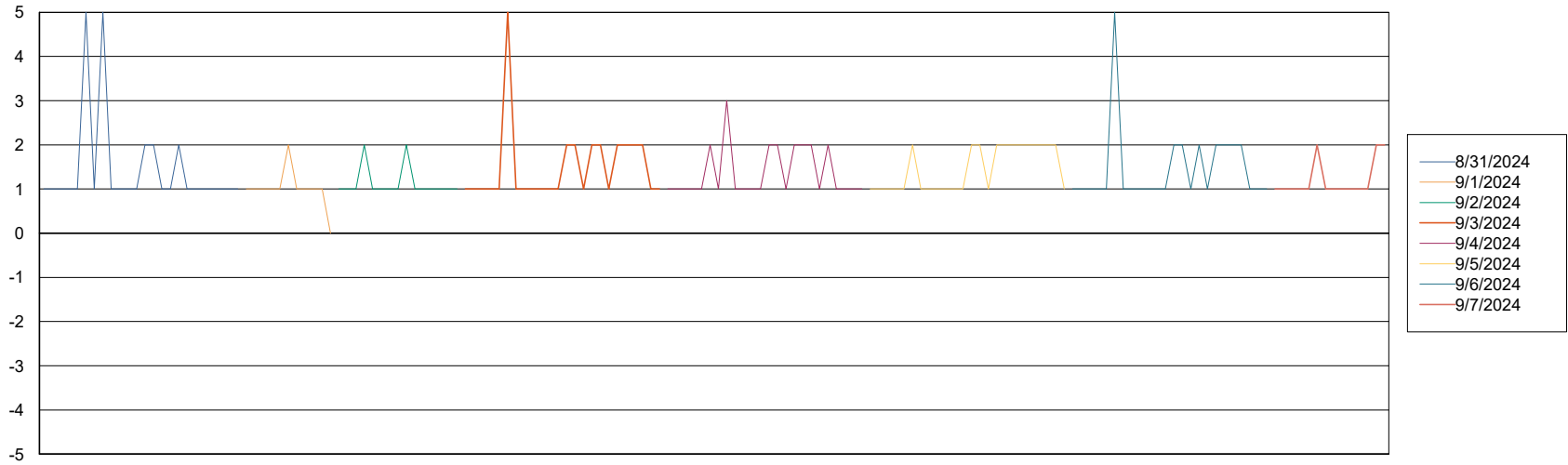
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



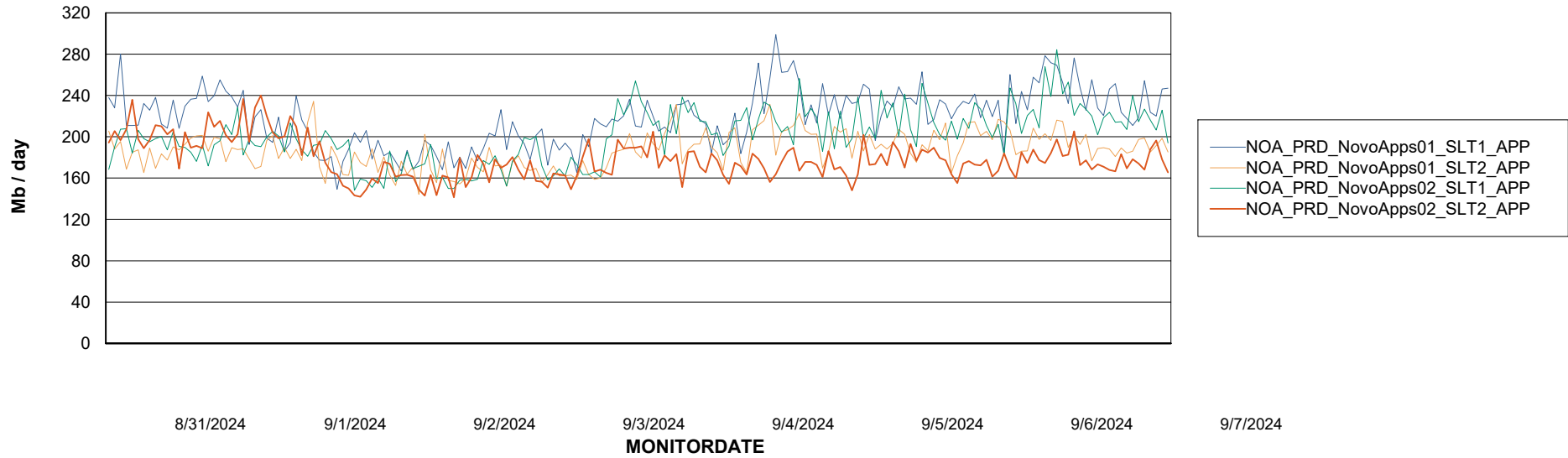
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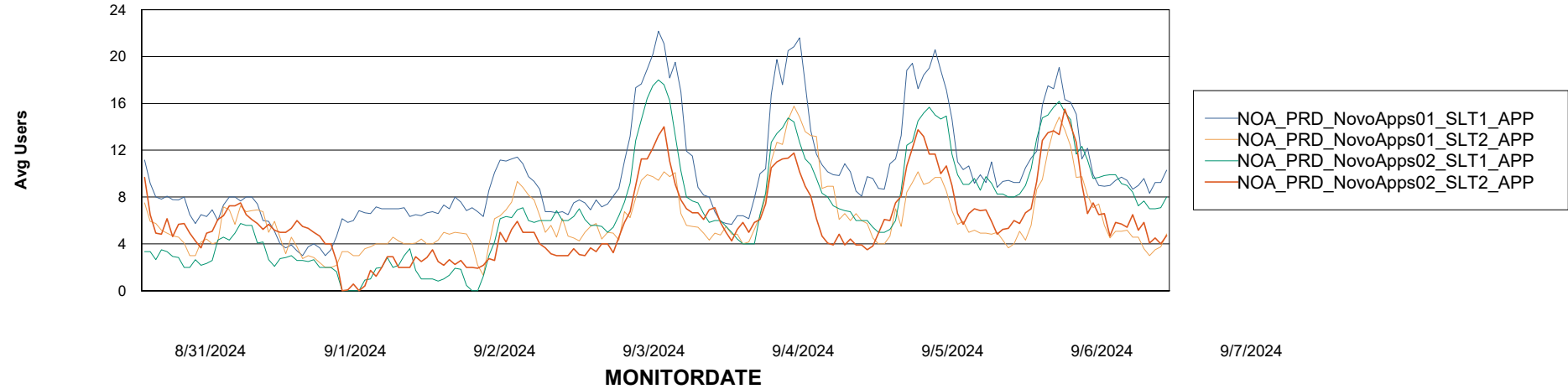


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



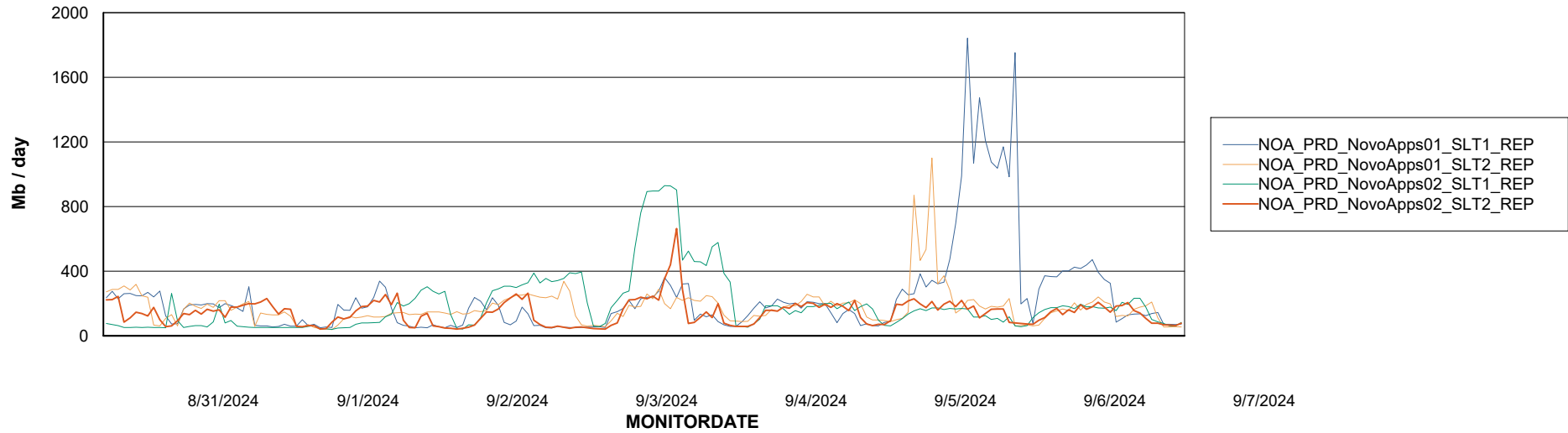
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



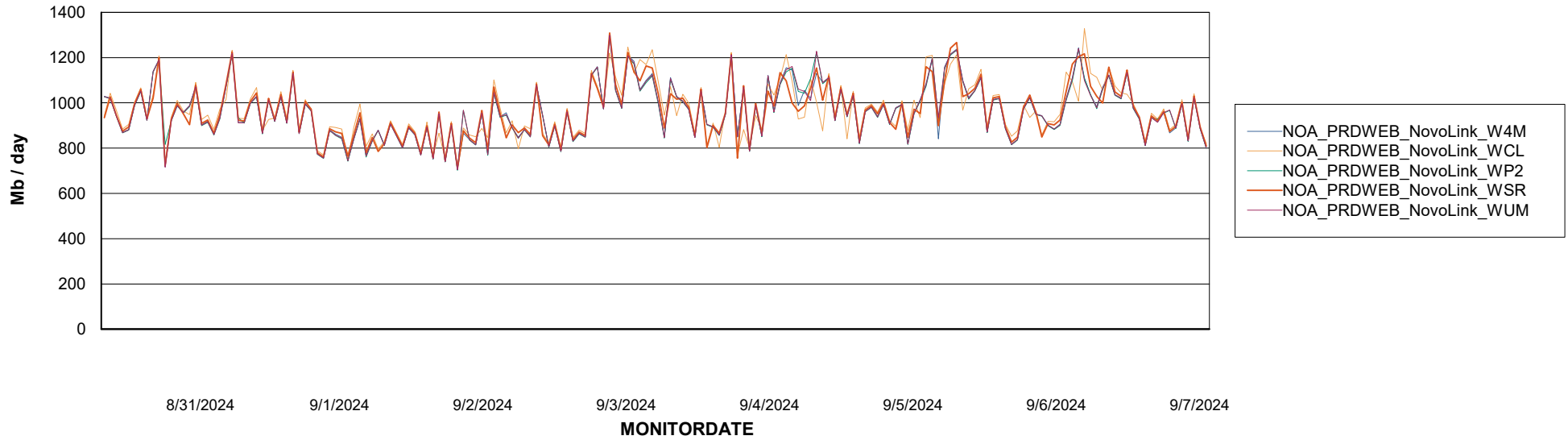
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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## Disaster per ABS component

