

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/7/2024	69	50	16	66	50	17
9/6/2024	69	50	16	66	50	17
9/5/2024	69	50	16	66	50	17
9/4/2024	69	50	16	66	50	17
9/3/2024	69	50	16	66	50	17
9/2/2024	69	50	16	67	50	17
9/1/2024	69	50	16	67	50	17

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/7/2024	77	50	12	65	50	18
9/6/2024	77	50	12	65	50	18
9/5/2024	77	50	12	65	50	18
9/4/2024	77	50	12	73	50	14
9/3/2024	77	50	12	75	50	12
9/2/2024	77	50	12	75	50	12
9/1/2024	77	50	12	75	50	12

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/7/2024	77	50	12	75	50	13
9/6/2024	77	50	12	75	50	13
9/5/2024	77	50	12	75	50	13
9/4/2024	77	50	12	75	50	13
9/3/2024	77	50	12	74	50	13
9/2/2024	77	50	12	67	50	17
9/1/2024	77	50	12	67	50	17

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
9/7/2024	77	50	12	76	50	12
9/6/2024	77	50	12	76	50	12
9/5/2024	77	50	12	76	50	12
9/4/2024	77	50	12	76	50	12
9/3/2024	77	50	12	76	50	12
9/2/2024	77	50	12	76	50	12
9/1/2024	77	50	12	76	50	12

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/7/2024	24	50	38	27	1,500	1,095	44	50	28
9/6/2024	24	50	38	29	1,500	1,063	44	50	28
9/5/2024	24	50	38	30	1,500	1,049	44	50	28
9/4/2024	24	50	38	28	1,500	1,079	44	50	28
9/3/2024	24	50	38	20	1,500	1,193	44	50	28
9/2/2024	25	50	38	22	1,500	1,163	43	50	28
9/1/2024	25	50	38	30	1,500	1,053	44	50	28

Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/7/2024	75	100	25	27	1,500	1,095	9	400	362
9/6/2024	75	100	25	29	1,500	1,063	11	400	354
9/5/2024	75	100	25	30	1,500	1,049	12	400	353
9/4/2024	75	100	25	28	1,500	1,079	12	400	353
9/3/2024	75	100	25	20	1,500	1,193	12	400	352
9/2/2024	75	100	25	22	1,500	1,163	12	400	350
9/1/2024	75	100	25	30	1,500	1,053	12	400	350

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/7/2024	75	100	25	27	1,500	1,095	21	1,000	787
9/6/2024	75	100	25	29	1,500	1,063	21	1,000	791
9/5/2024	75	100	25	30	1,500	1,049	21	1,000	795
9/4/2024	75	100	25	28	1,500	1,079	22	1,000	782
9/3/2024	75	100	25	20	1,500	1,193	24	1,000	757
9/2/2024	75	100	25	22	1,500	1,163	25	1,000	749
9/1/2024	75	100	25	30	1,500	1,053	25	1,000	747

Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
9/7/2024	75	100	25	27	1,500	1,095	25	1,000	753
9/6/2024	75	100	25	29	1,500	1,063	24	1,000	757
9/5/2024	75	100	25	30	1,500	1,049	24	1,000	761
9/4/2024	75	100	25	28	1,500	1,079	25	1,000	747
9/3/2024	75	100	25	20	1,500	1,193	28	1,000	723
9/2/2024	75	100	25	22	1,500	1,162	29	1,000	714
9/1/2024	75	100	25	30	1,500	1,053	29	1,000	713

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
9/7/2024	63	30	11	43	100	57	27	1,500	1,095
9/6/2024	63	30	11	41	100	59	29	1,500	1,063
9/5/2024	63	30	11	41	100	59	30	1,500	1,049
9/4/2024	63	30	11	41	100	59	28	1,500	1,079
9/3/2024	63	30	11	42	100	58	20	1,500	1,193
9/2/2024	63	30	11	43	100	57	22	1,500	1,163
9/1/2024	63	30	11	45	100	55	30	1,500	1,053

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

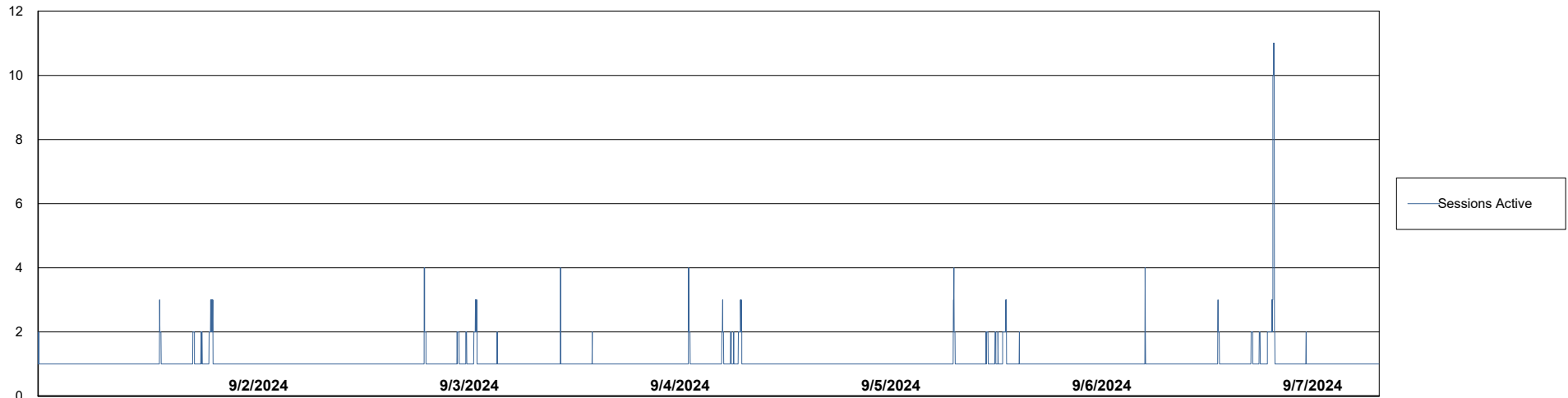
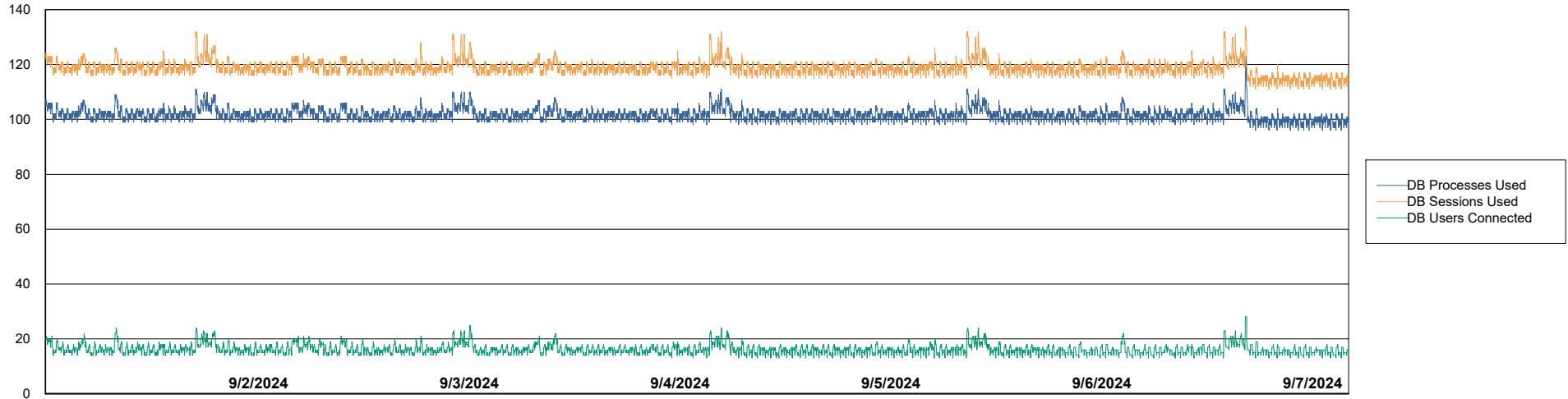
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
9/7/2024	28	100	72
9/6/2024	28	100	72
9/5/2024	28	100	72
9/4/2024	29	100	71
9/3/2024	30	100	70
9/2/2024	30	100	70
9/1/2024	30	100	70

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

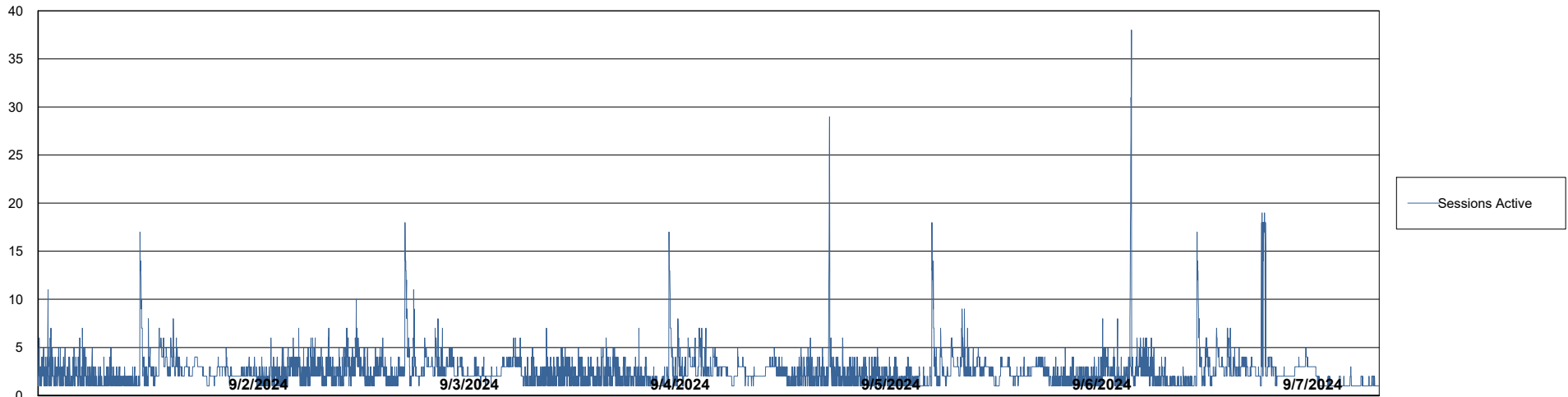
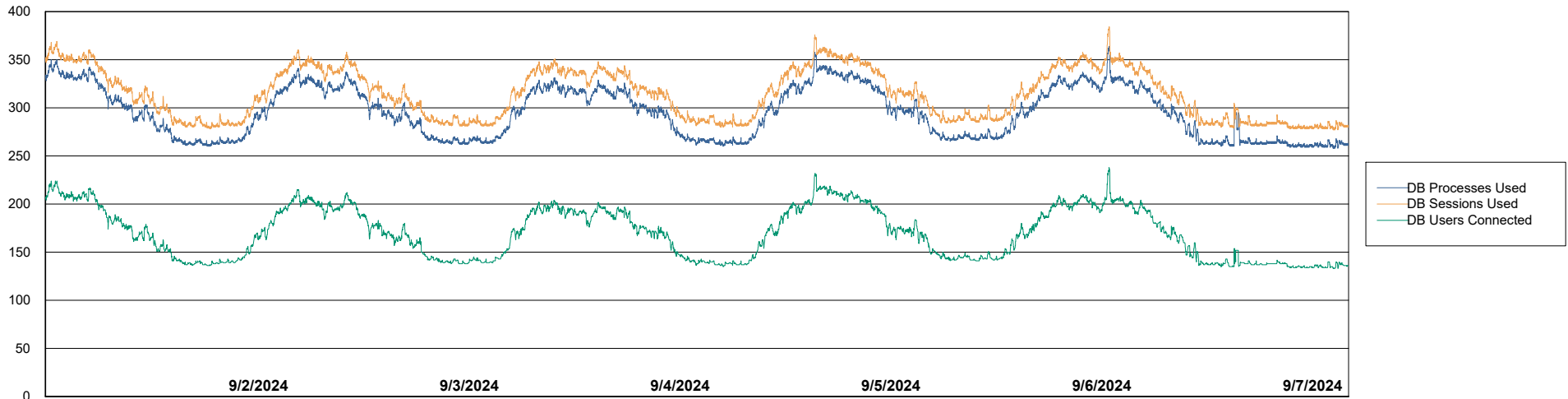


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



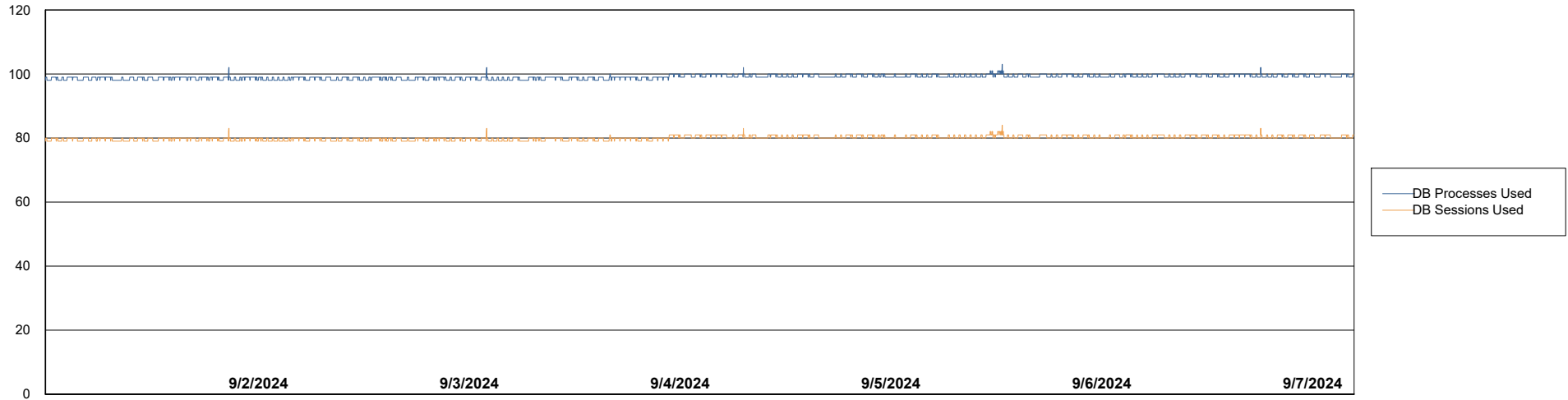
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



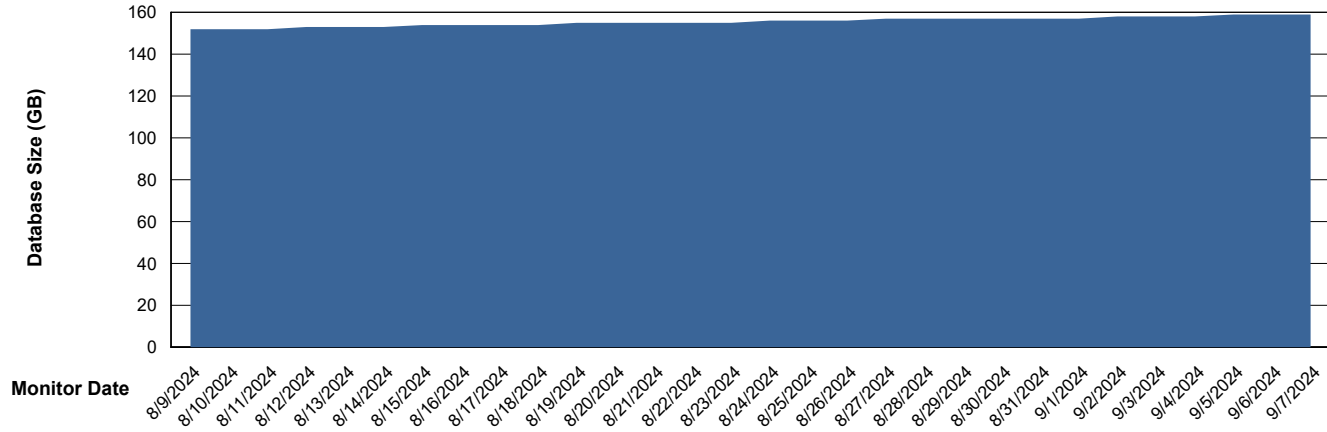
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



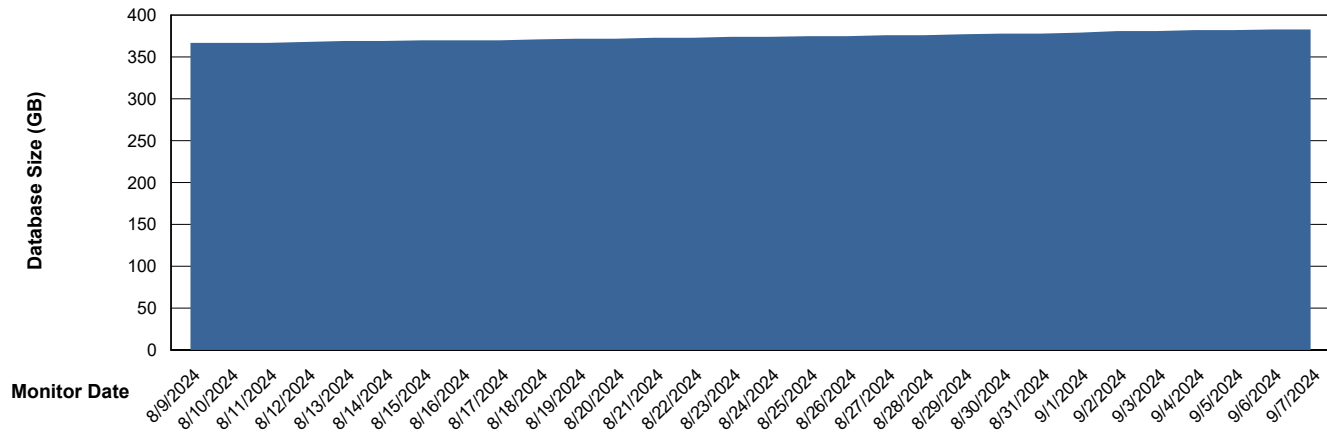
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
 Database ID    139



Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/7/2024	ABSDATA	80	53	34
	INDX	112	91	19
9/6/2024	ABSDATA	80	53	34
	INDX	112	90	19
9/5/2024	ABSDATA	80	53	34
	INDX	112	90	19
9/4/2024	ABSDATA	80	53	34
	INDX	112	90	20
9/3/2024	ABSDATA	80	53	34
	INDX	112	90	20
9/2/2024	ABSDATA	80	53	34
	INDX	112	90	20
9/1/2024	ABSDATA	80	53	34
	INDX	112	90	20

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
9/7/2024	ABSDATA	426	358	16
	INDX	10	8	20
9/6/2024	ABSDATA	426	358	16
	INDX	10	8	20
9/5/2024	ABSDATA	426	357	16
	INDX	10	8	20
9/4/2024	ABSDATA	426	356	16
	INDX	10	8	20
9/3/2024	ABSDATA	426	356	17
	INDX	10	8	20
9/2/2024	ABSDATA	416	355	15
	INDX	10	8	21
9/1/2024	ABSDATA	416	354	15
	INDX	10	8	21

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 2/9/2024	Tue 3/9/2024	Wed 4/9/2024	Thu 5/9/2024	Fri 6/9/2024	Sat 7/9/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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BI last ETL error for	KLH_PRD_SRSBIDB01_ABS1
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Fri, 6-09-2024	None
Sun, 1-09-2024	None
Tue, 3-09-2024	None
Sat, 7-09-2024	None
Tue, 3-09-2024	None
Sat, 7-09-2024	None
Wed, 4-09-2024	None
Wed, 4-09-2024	None
Mon, 2-09-2024	None
Mon, 2-09-2024	None
Fri, 6-09-2024	None
Sun, 1-09-2024	None
Thu, 5-09-2024	None
Thu, 5-09-2024	None

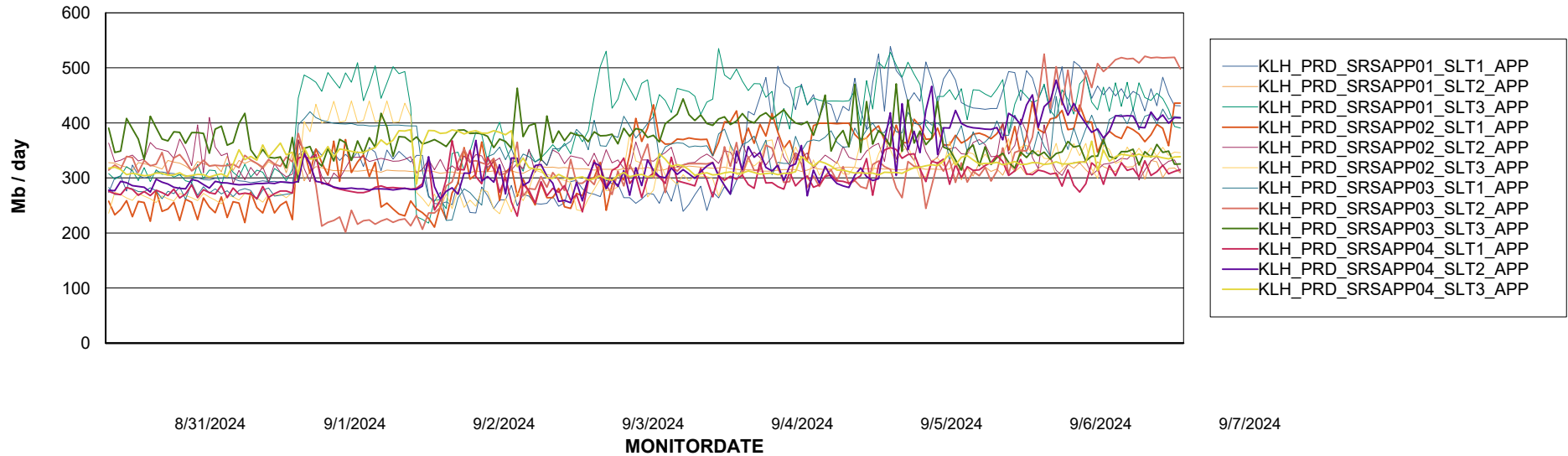
# Weekly SLA Customer Report

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Database ID 139

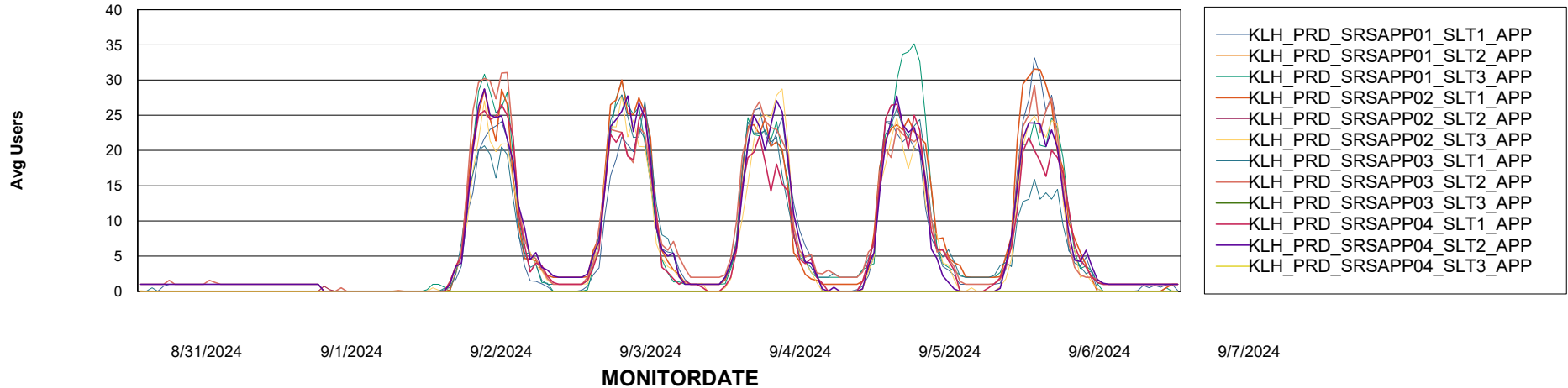


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



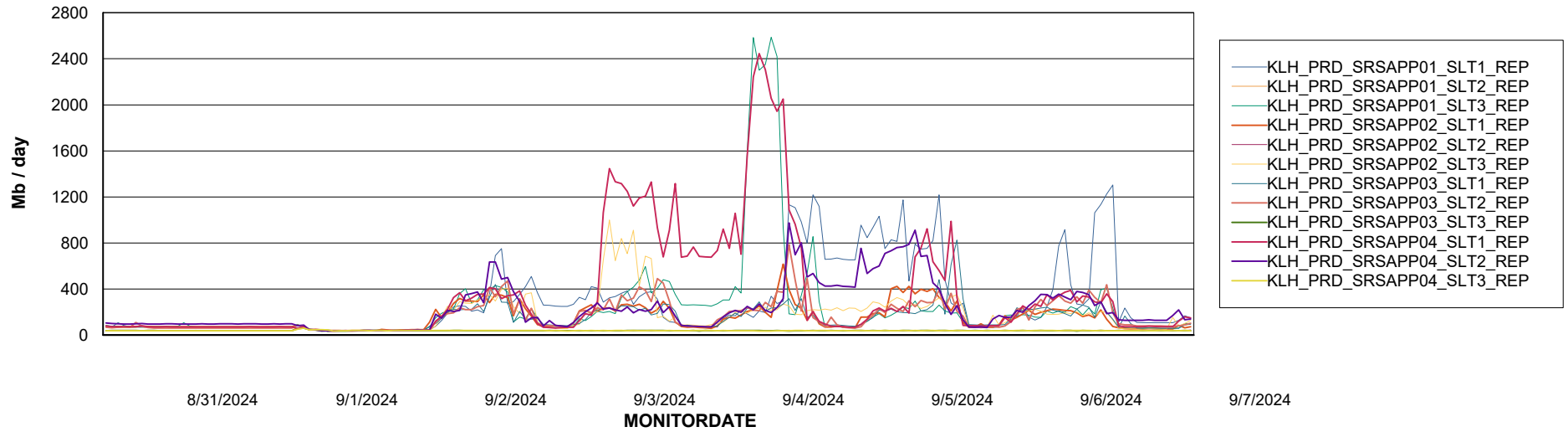
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



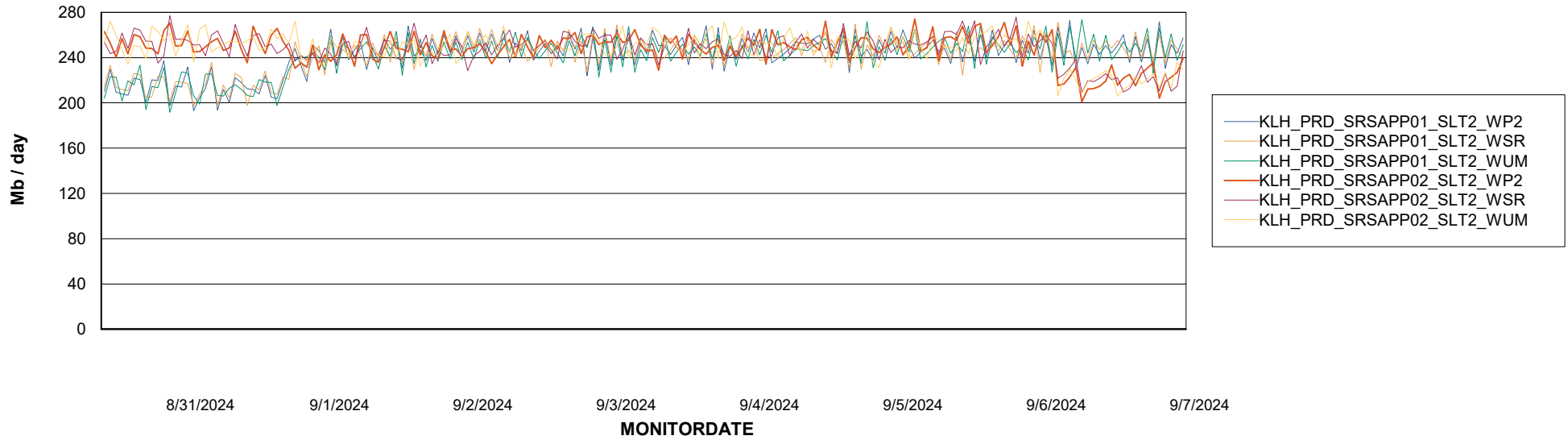
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



### Disaster per ABS component

