

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
8/31/2024	28	97	70	54	500	228	66	300	103	53
8/30/2024	27	97	71	54	500	228	66	300	102	53
8/29/2024	27	97	71	54	500	228	66	300	102	53
8/28/2024	27	97	71	54	500	228	66	300	102	53
8/27/2024	27	97	71	54	500	228	66	300	102	53
8/26/2024	27	97	71	54	500	228	66	300	102	53
8/25/2024	28	97	70	54	500	228	66	300	102	53

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/31/2024	46	100	53	21	900	709	85	400	59
8/30/2024	46	100	53	19	900	726	86	400	56
8/29/2024	46	100	53	14	900	775	86	400	56
8/28/2024	46	100	53	17	900	752	86	400	57
8/27/2024	46	100	53	22	900	703	86	400	55
8/26/2024	46	100	53	22	900	703	87	400	53
8/25/2024	47	100	53	22	900	702	87	400	50

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/31/2024	63	279	103	34	838	556	89	559	59
8/30/2024	63	279	103	34	838	556	90	559	56
8/29/2024	63	279	103	34	838	556	90	559	56
8/28/2024	63	279	103	34	838	556	90	559	56
8/27/2024	63	279	103	34	838	556	90	559	55
8/26/2024	63	279	103	34	838	556	91	559	53
8/25/2024	63	279	104	34	838	556	91	559	50

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	58	100	42
8/30/2024	58	100	42
8/29/2024	58	100	42
8/28/2024	58	100	42
8/27/2024	58	100	42
8/26/2024	58	100	41
8/25/2024	59	100	41

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	62	100	37
8/30/2024	62	100	37
8/29/2024	62	100	38
8/28/2024	62	100	38
8/27/2024	62	100	37
8/26/2024	62	100	37
8/25/2024	62	100	37

Harddisk Usage NOA\_PRD\_NovoLink

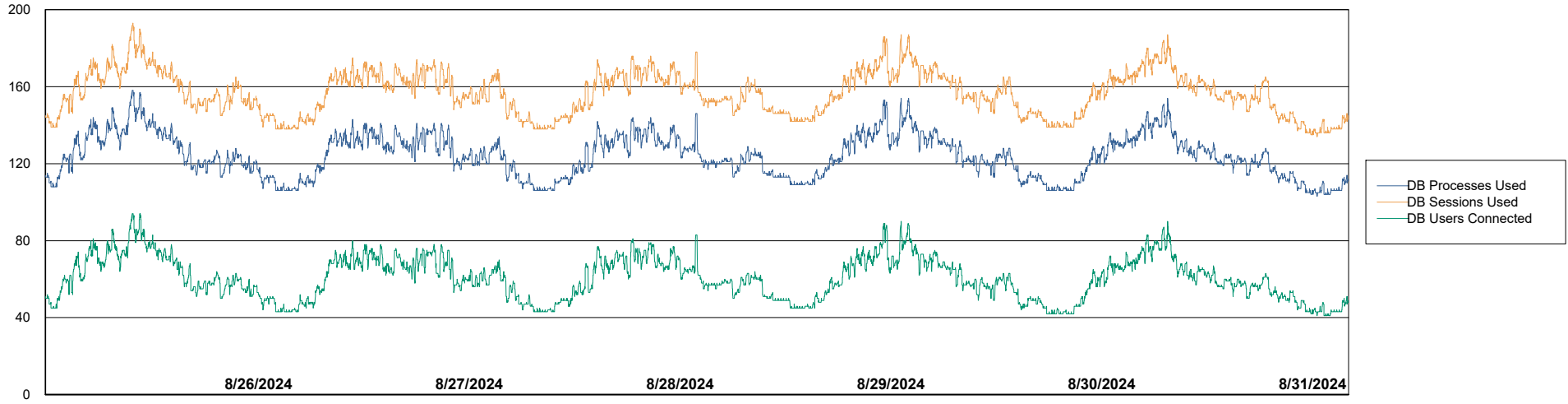
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	62	100	38
8/30/2024	62	100	38
8/29/2024	62	100	38
8/28/2024	62	100	38
8/27/2024	62	100	38
8/26/2024	62	100	38
8/25/2024	62	100	38

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## Database Performance NOA\_PRD\_NovoABS01\_ABS1



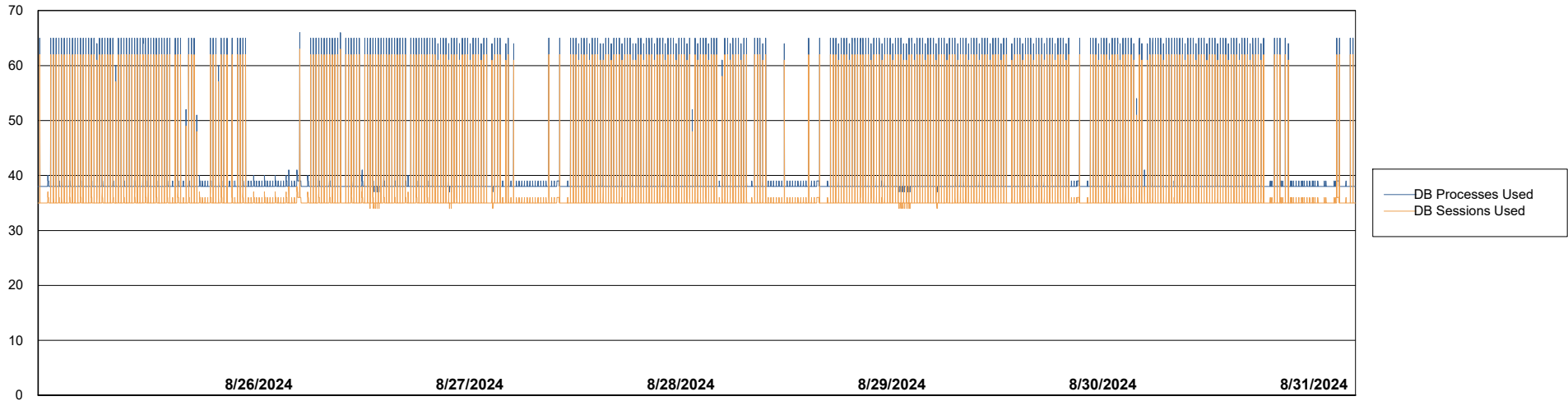
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

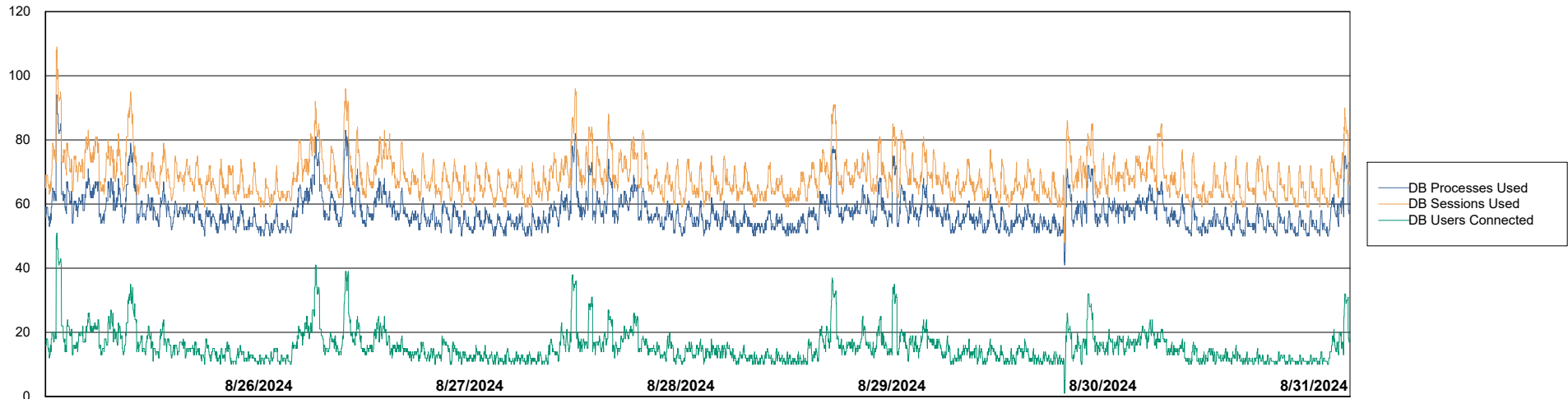


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Customer NOA\_Production (24/7)  
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## Database Performance NOA\_PRD\_NOVOBI\_ABS1



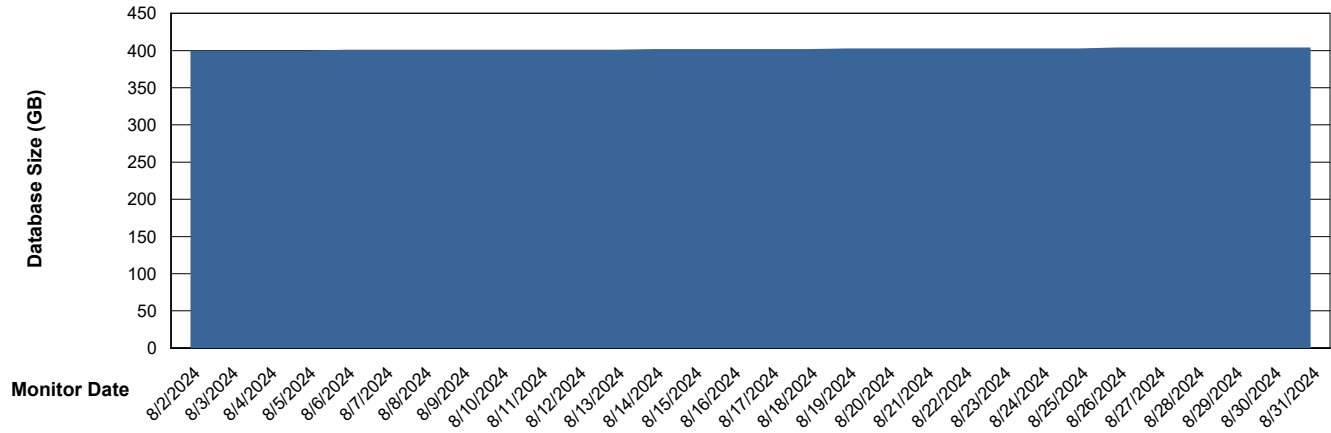
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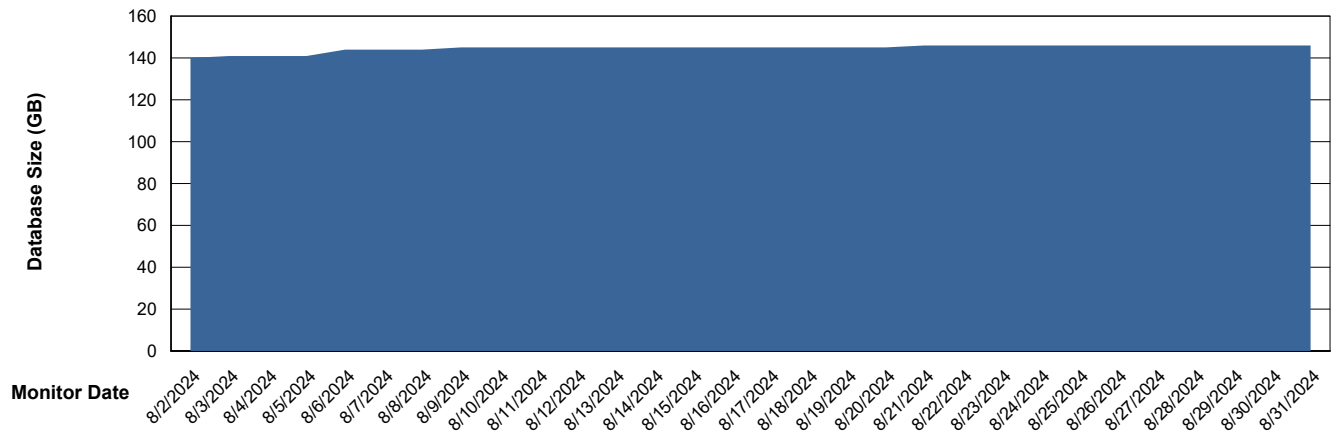
DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/31/2024	ABSDATA	183	145	21
	INDX	304	246	19
8/30/2024	ABSDATA	183	145	21
	INDX	304	246	19
8/29/2024	ABSDATA	183	145	21
	INDX	304	246	19
8/28/2024	ABSDATA	183	145	21
	INDX	304	246	19
8/27/2024	ABSDATA	183	145	21
	INDX	304	246	19
8/26/2024	ABSDATA	183	145	21
	INDX	304	246	19
8/25/2024	ABSDATA	183	145	21
	INDX	304	245	19

# Weekly SLA Customer Report

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Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/31/2024	ABSDATA	73	60	17
	INDX	99	82	17
8/30/2024	ABSDATA	73	60	17
	INDX	99	82	17
8/29/2024	ABSDATA	73	60	17
	INDX	99	82	17
8/28/2024	ABSDATA	73	60	18
	INDX	99	82	17
8/27/2024	ABSDATA	73	60	18
	INDX	99	82	18
8/26/2024	ABSDATA	73	60	18
	INDX	99	82	18
8/25/2024	ABSDATA	73	60	18
	INDX	99	82	18

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 26/8/2024	Tue 27/8/2024	Wed 28/8/2024	Thu 29/8/2024	Fri 30/8/2024	Sat 31/8/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_PRD_NOVOBI_ABS1
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Sun, 25-08-2024	None
Fri, 30-08-2024	None
Thu, 29-08-2024	None
Thu, 29-08-2024	None
Sat, 31-08-2024	None
Tue, 27-08-2024	None
Sat, 31-08-2024	None
Wed, 28-08-2024	None
Mon, 26-08-2024	None
Tue, 27-08-2024	None
Wed, 28-08-2024	None
Mon, 26-08-2024	None
Fri, 30-08-2024	None
Sun, 25-08-2024	None

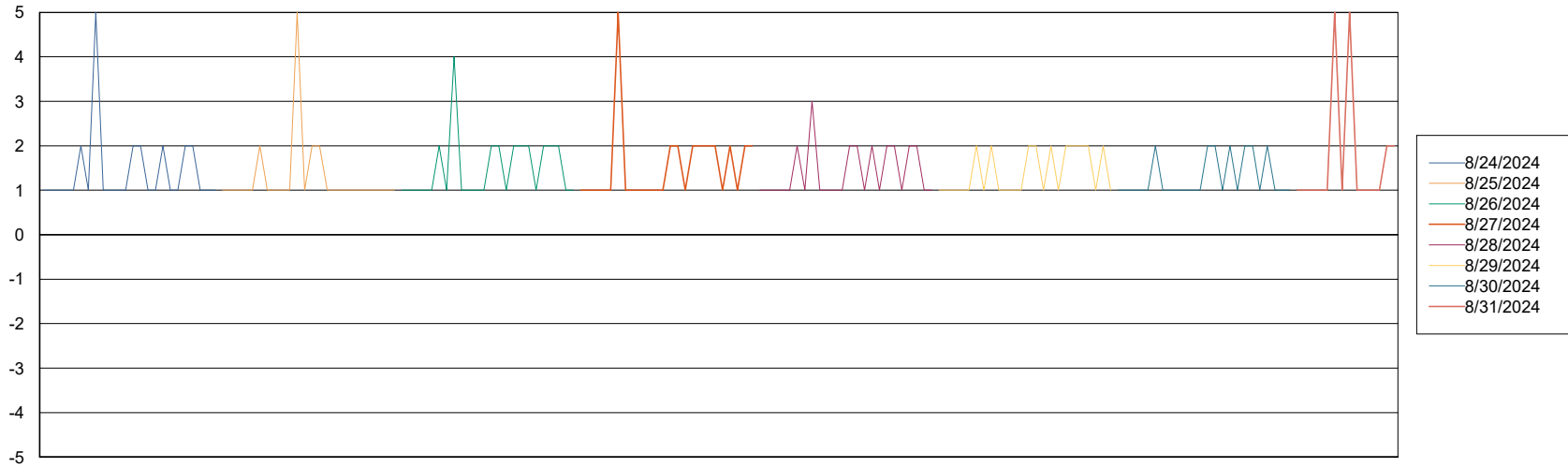
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Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



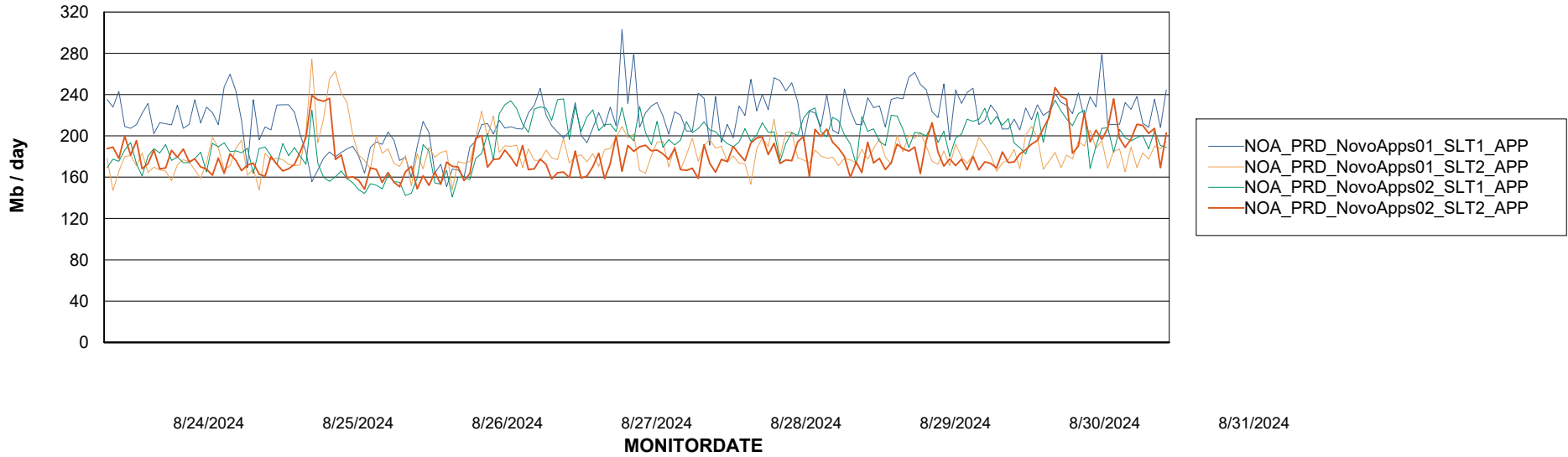
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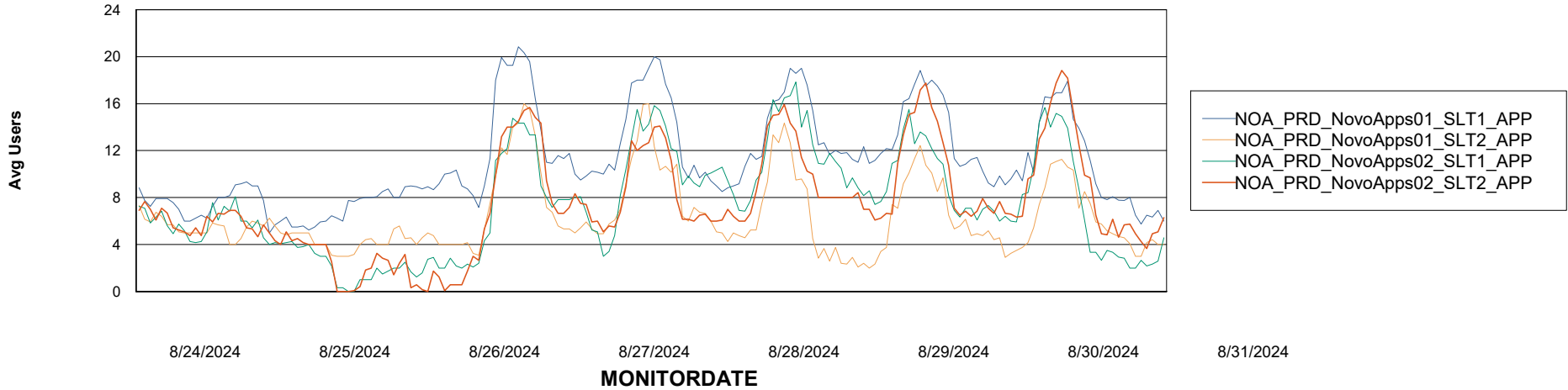


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



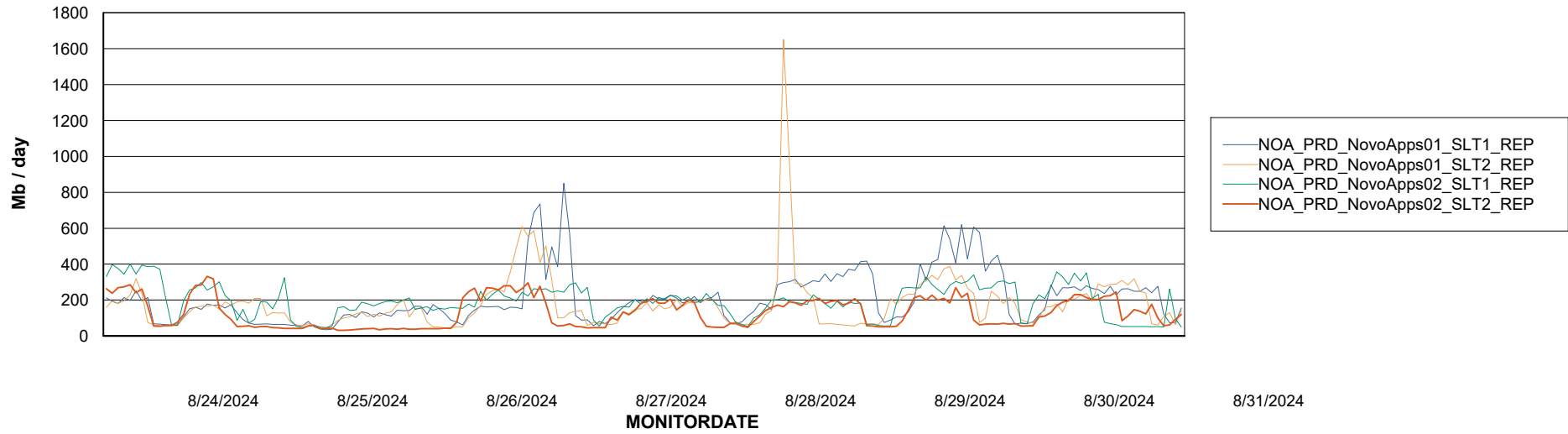
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



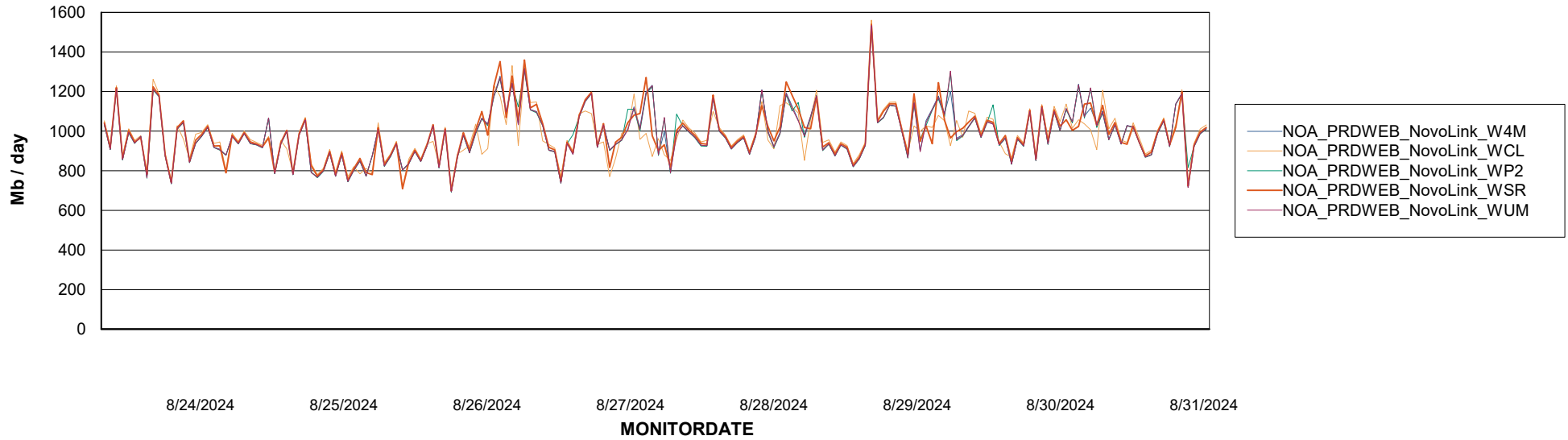
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

