

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/31/2024	17	149	124	16	850	710
8/30/2024	16	149	125	18	850	694
8/29/2024	16	149	125	15	850	720
8/28/2024	16	149	125	17	850	706
8/27/2024	17	149	124	25	850	640
8/26/2024	17	149	124	25	850	640
8/25/2024	17	149	124	25	850	639

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	52	89	43
8/30/2024	52	89	43
8/29/2024	52	89	43
8/28/2024	52	89	43
8/27/2024	52	89	43
8/26/2024	52	89	43
8/25/2024	52	89	43

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	62	79	30
8/30/2024	62	79	30
8/29/2024	62	79	30
8/28/2024	62	79	30
8/27/2024	62	79	30
8/26/2024	62	79	30
8/25/2024	62	79	30

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	48	79	41
8/30/2024	48	79	41
8/29/2024	48	79	41
8/28/2024	48	79	41
8/27/2024	48	79	41
8/26/2024	48	79	41
8/25/2024	48	79	41

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	37	149	95
8/30/2024	37	149	95
8/29/2024	37	149	95
8/28/2024	37	149	94
8/27/2024	37	149	94
8/26/2024	37	149	94
8/25/2024	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/31/2024	46	149	81	16	1,638	1,374
8/30/2024	46	149	81	16	1,638	1,383
8/29/2024	46	149	81	16	1,638	1,383
8/28/2024	46	149	81	15	1,638	1,392
8/27/2024	46	149	81	16	1,638	1,379
8/26/2024	46	149	81	16	1,638	1,373
8/25/2024	46	149	81	17	1,638	1,363

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/31/2024	64	199	72	19	1,638	1,325	66	500	172
8/30/2024	64	199	72	19	1,638	1,330	72	500	141
8/29/2024	64	199	72	19	1,638	1,329	71	500	143
8/28/2024	64	199	72	19	1,638	1,332	71	500	143
8/27/2024	64	199	72	19	1,638	1,332	72	500	142
8/26/2024	64	199	72	19	1,638	1,325	72	500	142
8/25/2024	64	199	72	19	1,638	1,321	72	500	140

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	56	79	35
8/30/2024	56	79	35
8/29/2024	56	79	35
8/28/2024	56	79	35
8/27/2024	56	79	35
8/26/2024	56	79	35
8/25/2024	56	79	35

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	56	79	35
8/30/2024	56	79	35
8/29/2024	56	79	35
8/28/2024	56	79	35
8/27/2024	56	79	35
8/26/2024	56	79	35
8/25/2024	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	36	149	95
8/30/2024	36	149	95
8/29/2024	37	149	95
8/28/2024	37	149	95
8/27/2024	37	149	94
8/26/2024	37	149	94
8/25/2024	37	149	94

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

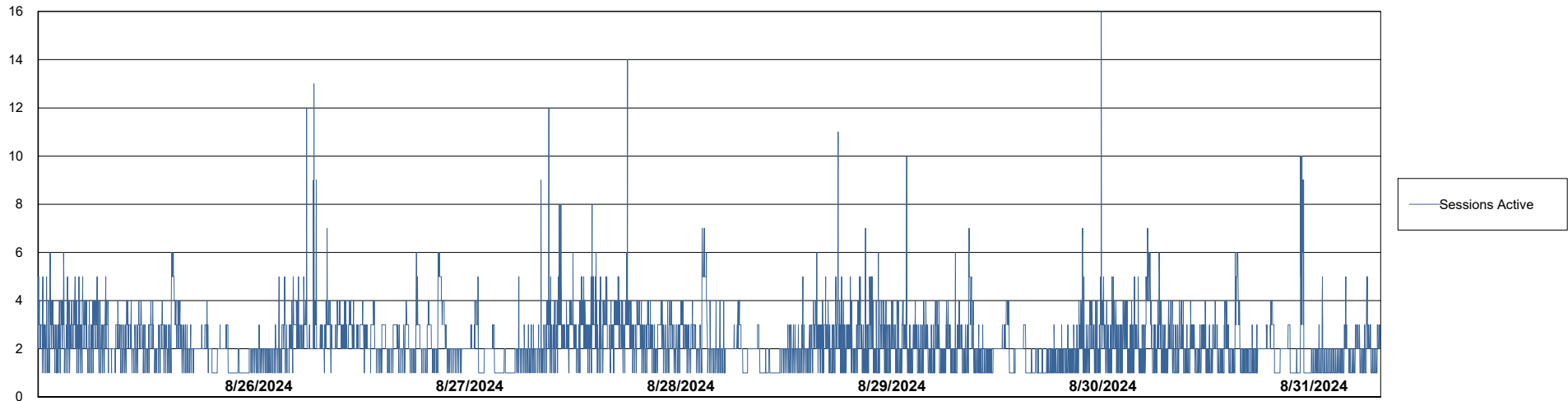
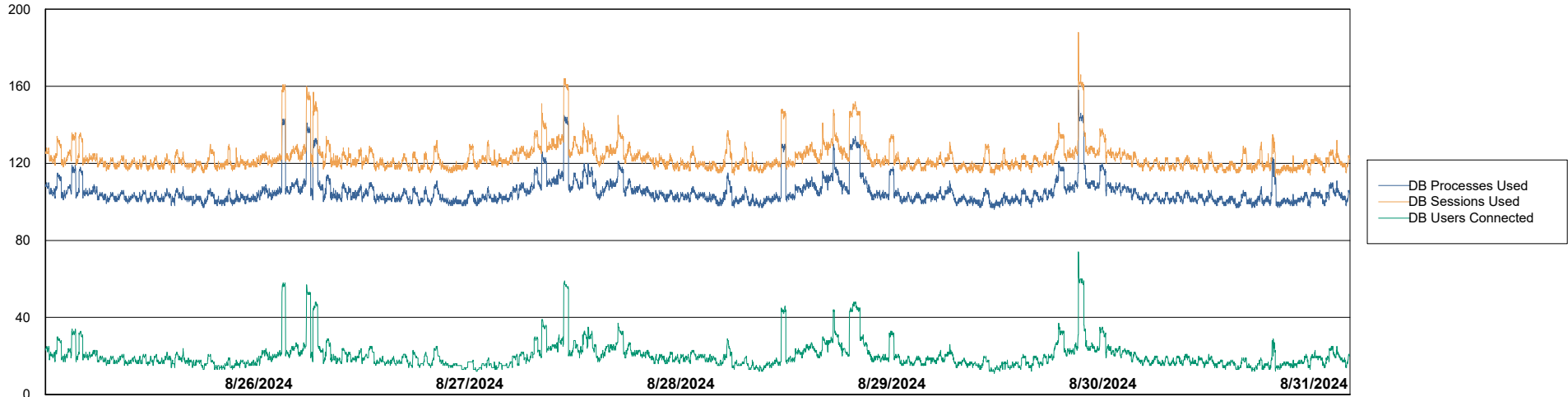
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	51	149	73
8/30/2024	51	149	73
8/29/2024	51	149	73
8/28/2024	51	149	73
8/27/2024	51	149	73
8/26/2024	51	149	73
8/25/2024	51	149	73

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Database Performance JSG_PRD_BASHIR_DB_ABS1



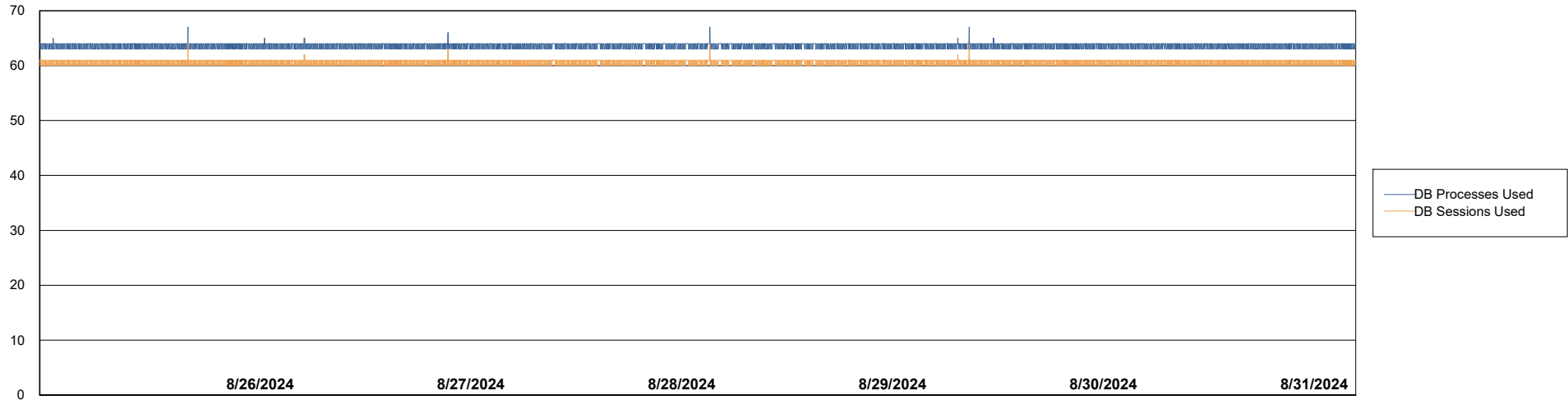
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

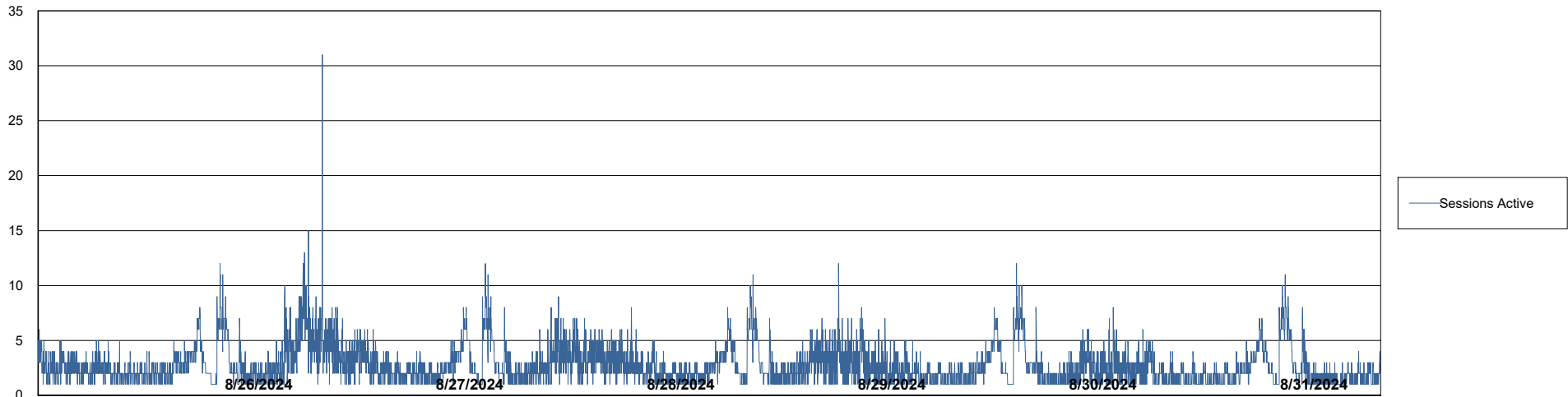
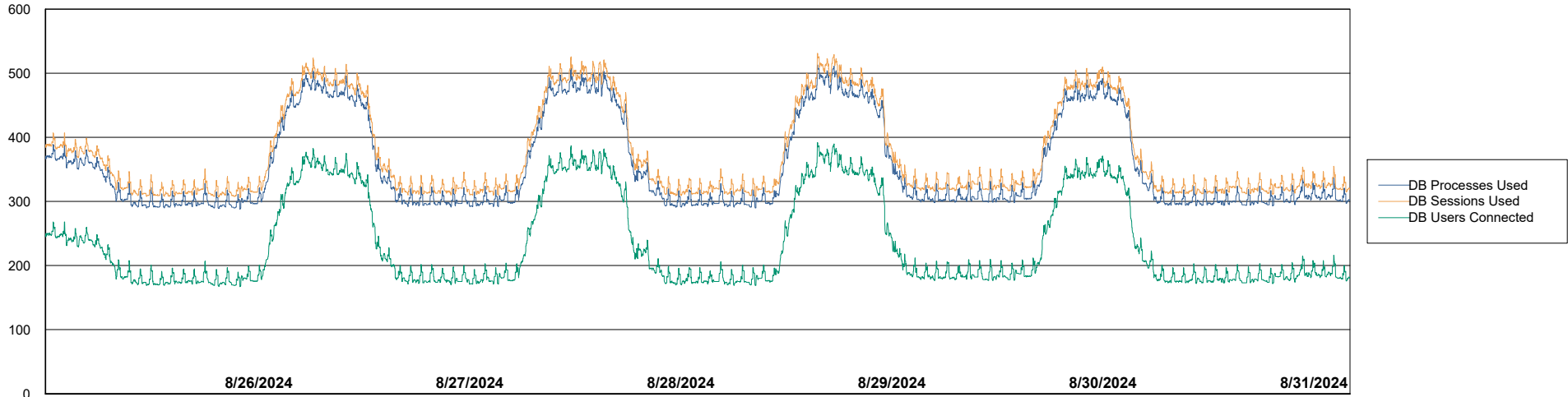


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



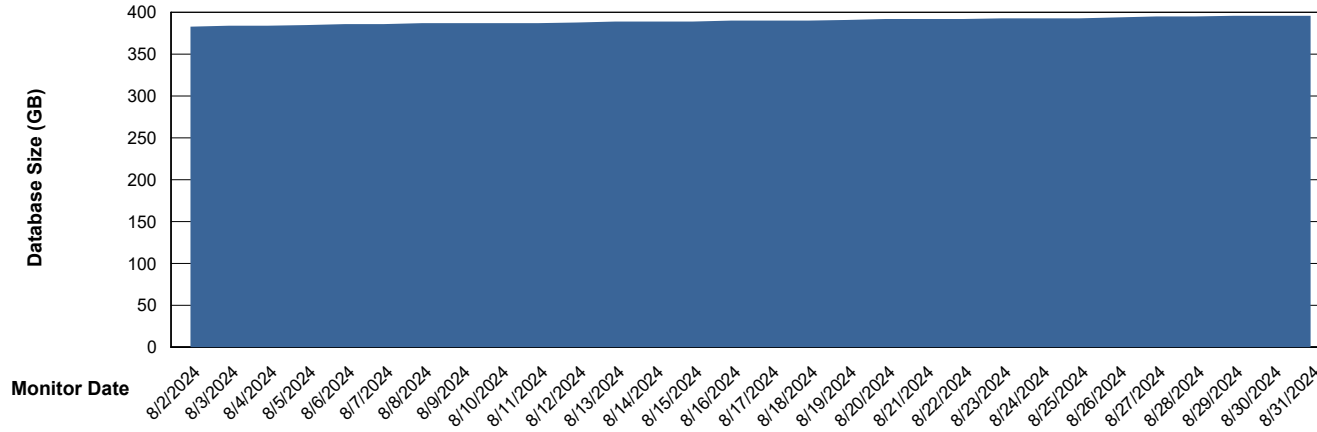
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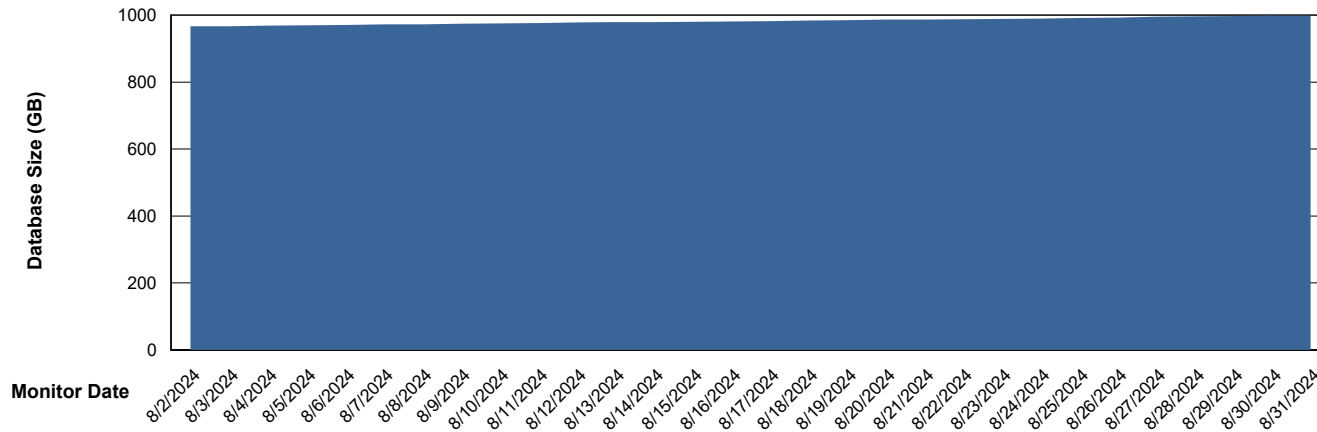
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/31/2024	ABSDATA	203	172	15
	INDX	264	221	16
8/30/2024	ABSDATA	203	172	15
	INDX	264	220	16
8/29/2024	ABSDATA	203	172	15
	INDX	264	220	17
8/28/2024	ABSDATA	203	171	16
	INDX	264	220	17
8/27/2024	ABSDATA	203	171	16
	INDX	264	220	17
8/26/2024	ABSDATA	203	171	16
	INDX	264	220	17
8/25/2024	ABSDATA	203	170	16
	INDX	264	219	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/31/2024	ABSDATA	1,152	932	19
	INDX	57	46	19
8/30/2024	ABSDATA	1,152	932	19
	INDX	57	46	19
8/29/2024	ABSDATA	1,152	931	19
	INDX	57	46	19
8/28/2024	ABSDATA	1,152	930	19
	INDX	57	46	19
8/27/2024	ABSDATA	1,152	928	19
	INDX	57	46	19
8/26/2024	ABSDATA	1,152	927	20
	INDX	57	46	19
8/25/2024	ABSDATA	1,152	926	20
	INDX	57	46	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 26/8/2024	Tue 27/8/2024	Wed 28/8/2024	Thu 29/8/2024	Fri 30/8/2024	Sat 31/8/2024
ABS DataWarehouse ETL Health	OK	Not OK	Not OK	Not OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Thu, 29-08-2024	None
Sun, 25-08-2024	None
Mon, 26-08-2024	None
Mon, 26-08-2024	None
Thu, 29-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 28-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sun, 25-08-2024	None
Thu, 29-08-2024	None
Tue, 27-08-2024	None
Fri, 30-08-2024	None
Wed, 28-08-2024	None
Fri, 30-08-2024	None
Sat, 31-08-2024	None
Tue, 27-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Wed, 28-08-2024	None
Tue, 27-08-2024	None
Sat, 31-08-2024	None

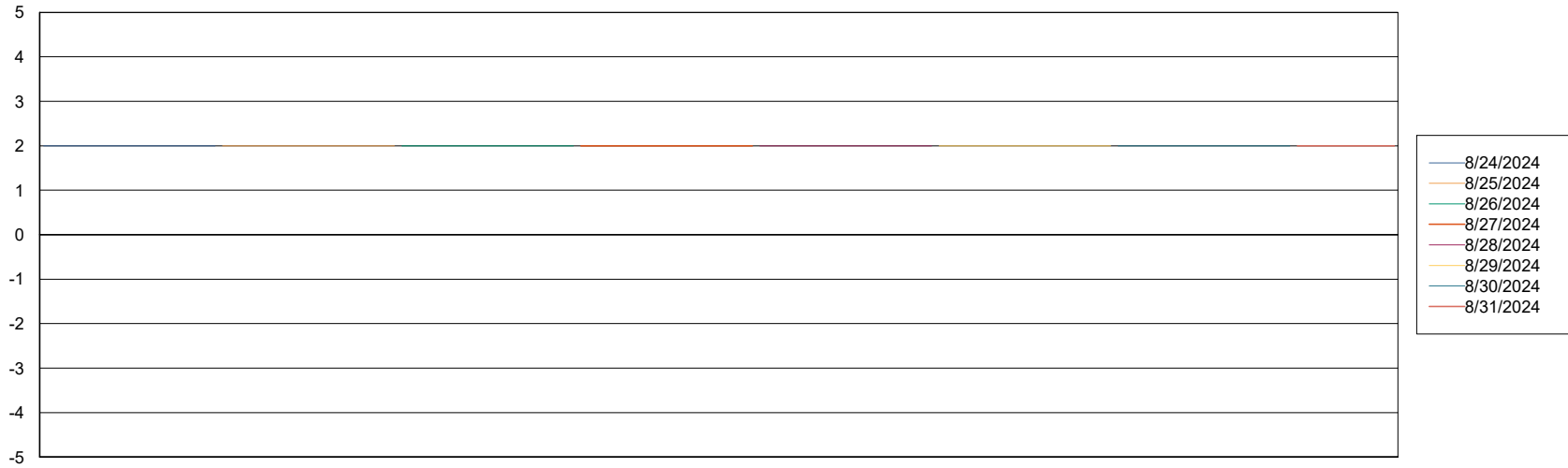
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



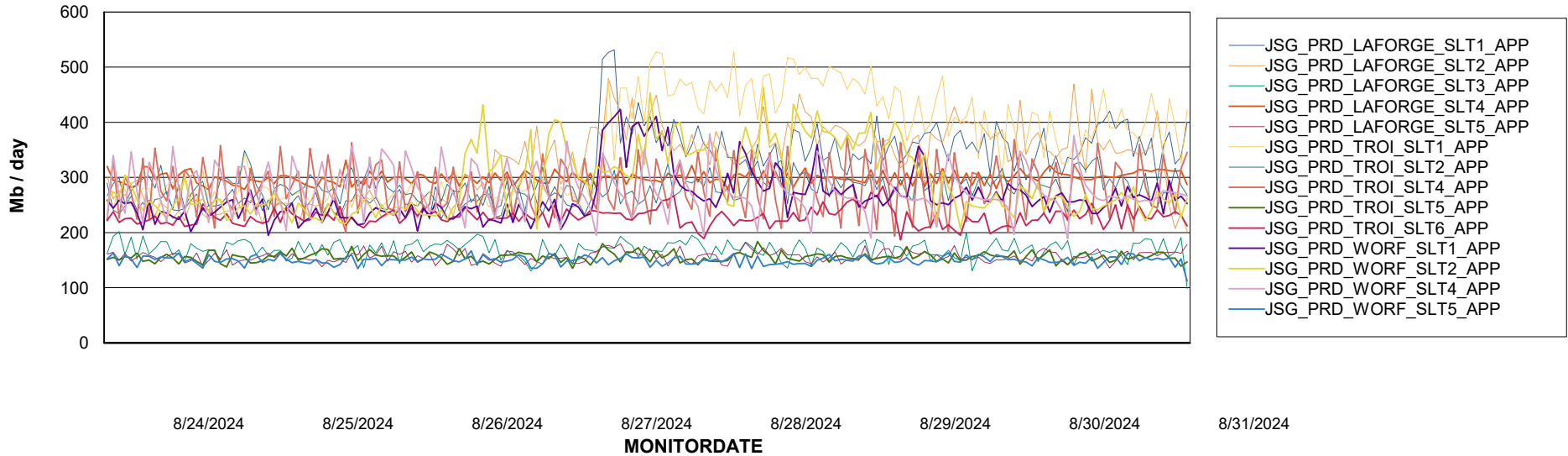
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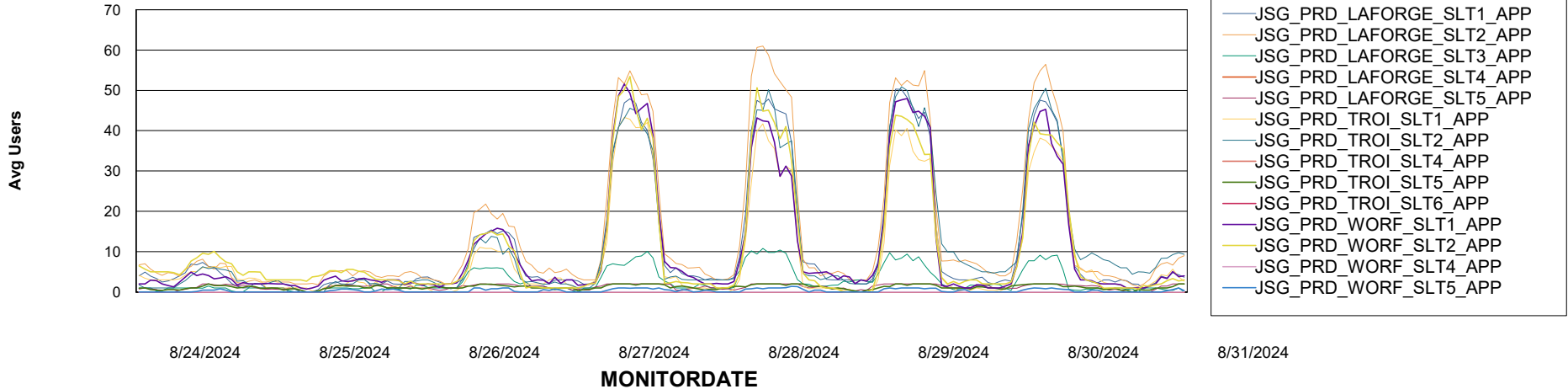


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



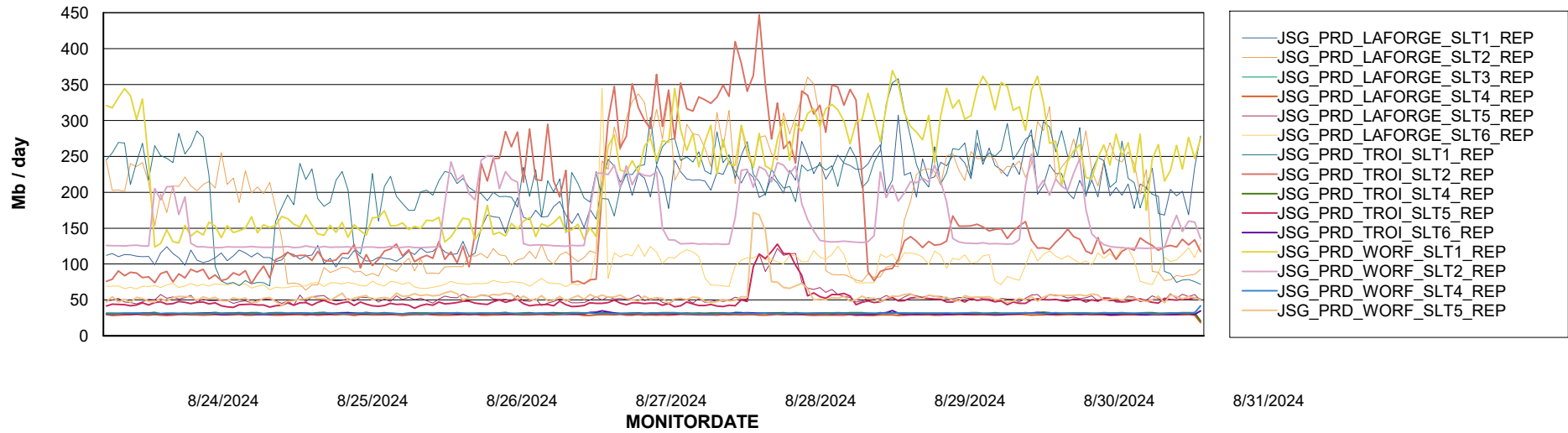
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



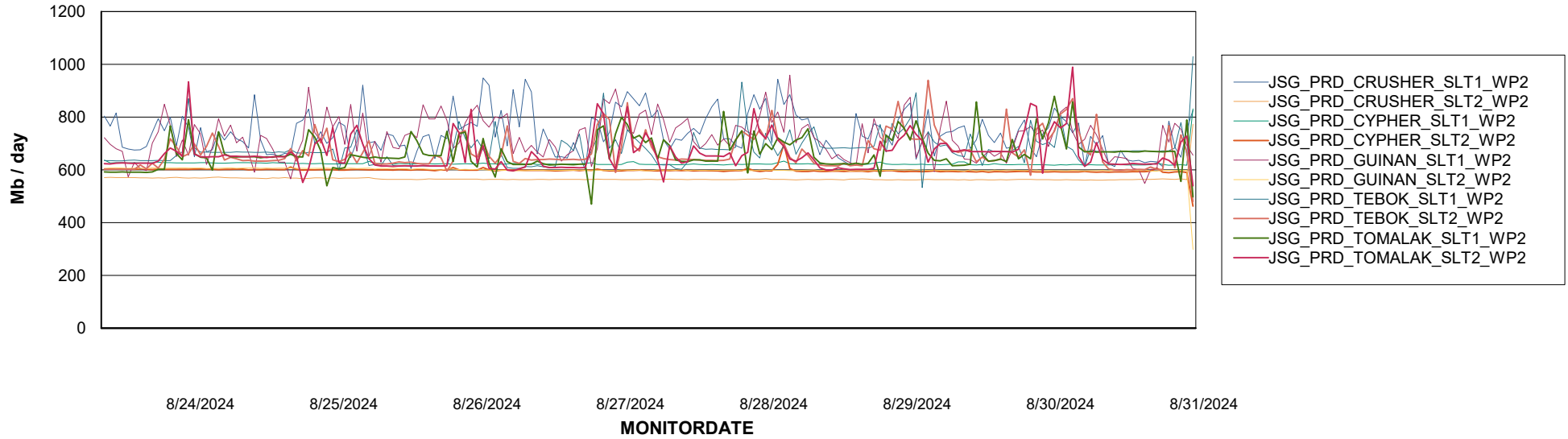
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ABSSolute Web Component Services

Avg memory used per ABS Web component

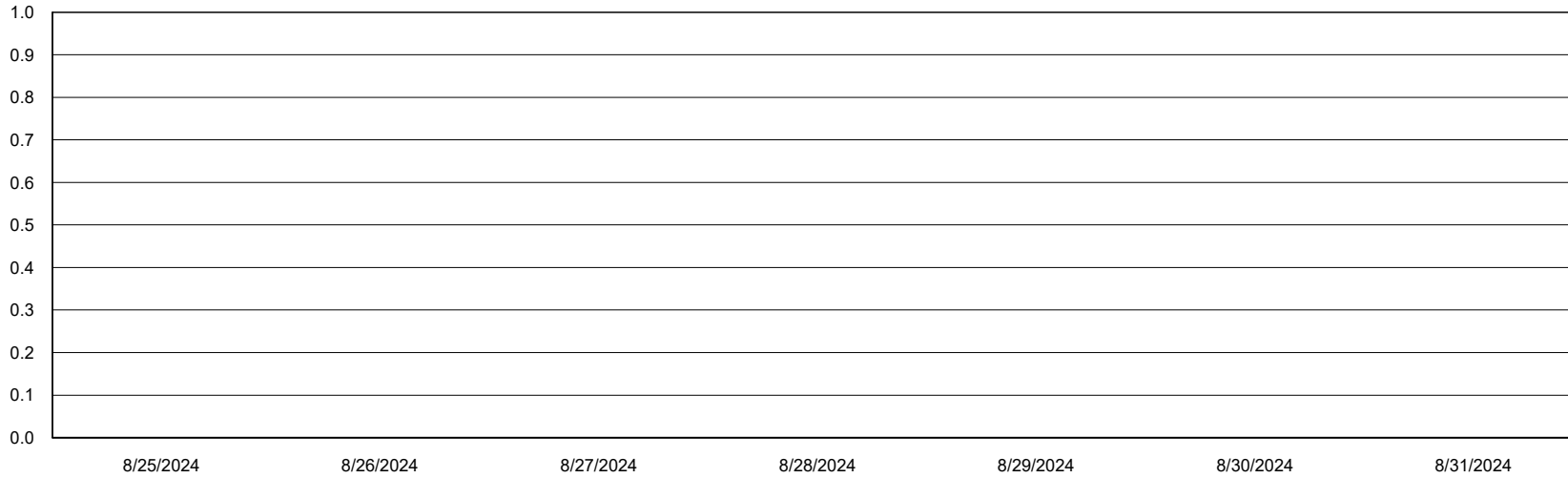


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP