

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/31/2024	66	199	68	19	1,300	1,057	84	1,000	161
8/30/2024	66	199	68	21	1,300	1,029	82	1,000	179
8/29/2024	63	199	74	21	1,300	1,028	82	1,000	178
8/28/2024	62	199	75	21	1,300	1,033	82	1,000	176
8/27/2024	63	199	75	21	1,300	1,033	82	1,000	176
8/26/2024	63	199	74	21	1,300	1,028	83	1,000	174
8/25/2024	63	199	74	22	1,300	1,014	84	1,000	159

## Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/31/2024	63	199	74	23	1,200	928
8/30/2024	63	199	74	23	1,200	927
8/29/2024	60	199	80	23	1,200	927
8/28/2024	60	199	80	22	1,200	931
8/27/2024	60	199	80	22	1,200	930
8/26/2024	60	199	80	23	1,200	926
8/25/2024	60	199	81	24	1,200	918

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	74	299	79
8/30/2024	74	299	78
8/29/2024	74	299	77
8/28/2024	75	299	76
8/27/2024	75	299	75
8/26/2024	75	299	75
8/25/2024	75	299	74

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	61	299	118
8/30/2024	61	299	118
8/29/2024	61	299	118
8/28/2024	61	299	117
8/27/2024	61	299	117
8/26/2024	61	299	117
8/25/2024	61	299	117

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

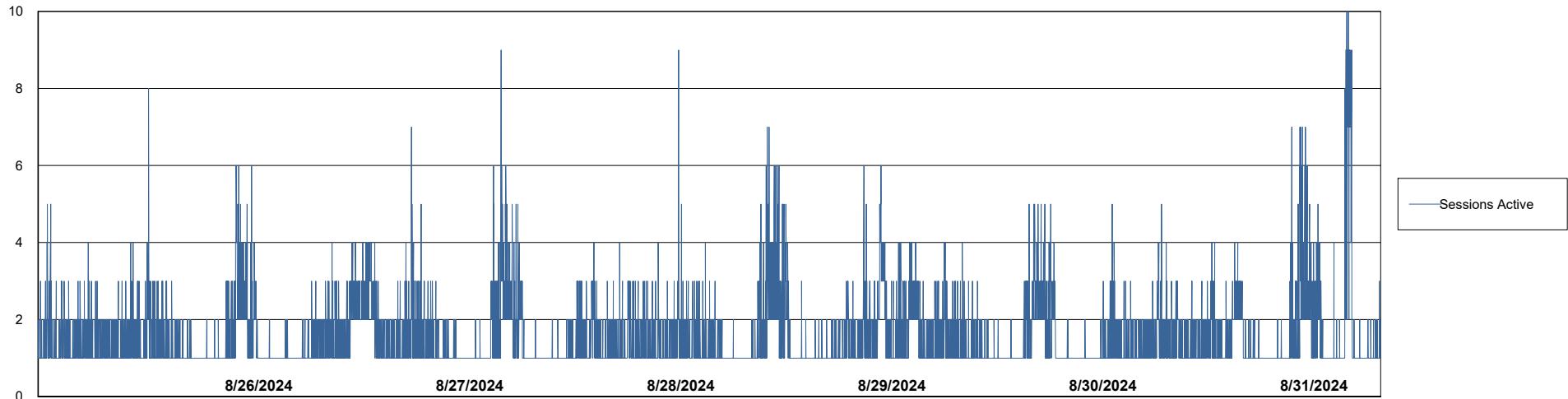
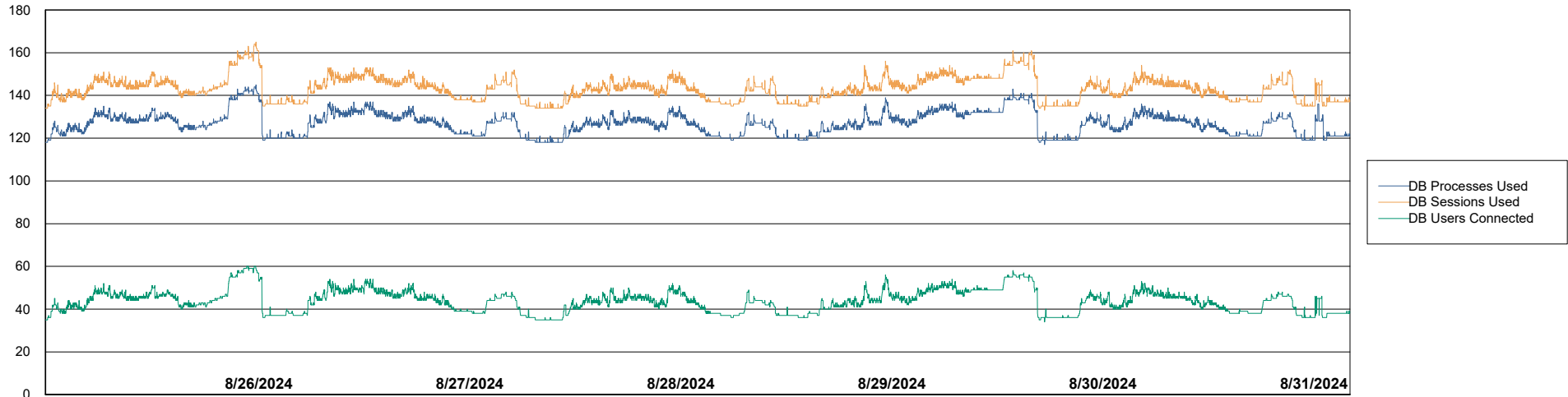
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/31/2024	89	199	23
8/30/2024	89	199	23
8/29/2024	89	199	23
8/28/2024	89	199	23
8/27/2024	89	199	23
8/26/2024	89	199	23
8/25/2024	88	199	23

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



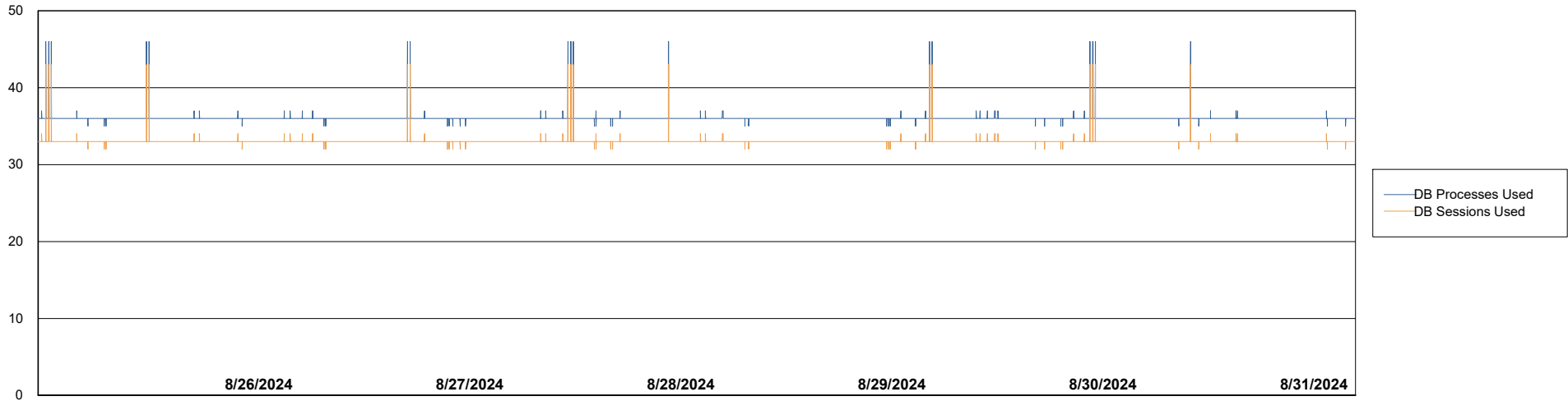
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



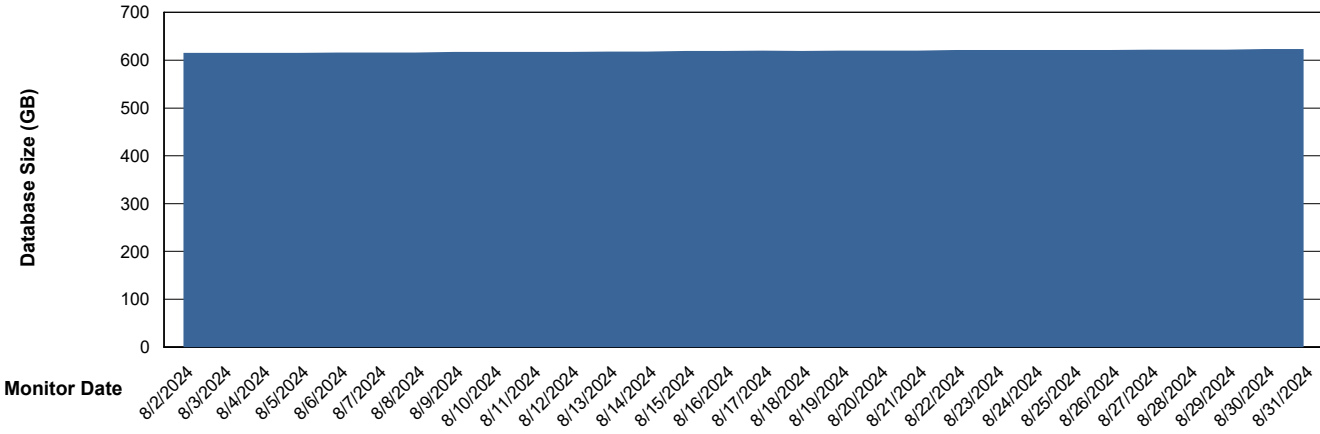
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/31/2024	ABSDATA	286	233	19
	INDX	444	375	16
8/30/2024	ABSDATA	286	232	19
	INDX	444	375	16
8/29/2024	ABSDATA	286	232	19
	INDX	444	375	16
8/28/2024	ABSDATA	286	232	19
	INDX	444	375	16
8/27/2024	ABSDATA	286	232	19
	INDX	444	374	16
8/26/2024	ABSDATA	286	232	19
	INDX	444	374	16
8/25/2024	ABSDATA	286	232	19
	INDX	444	374	16

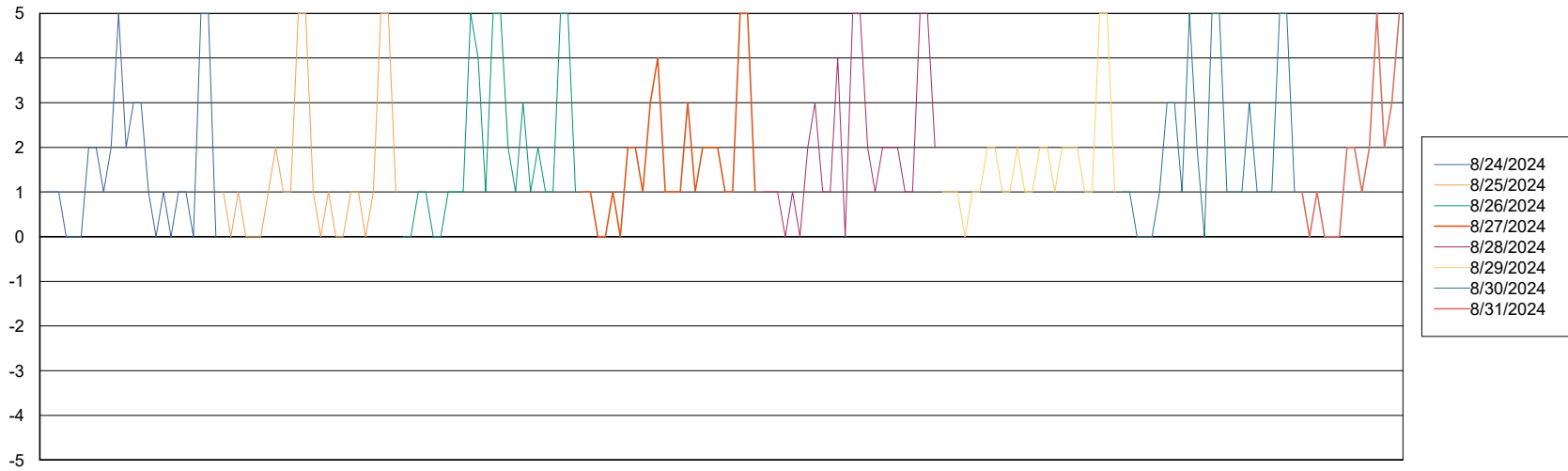
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



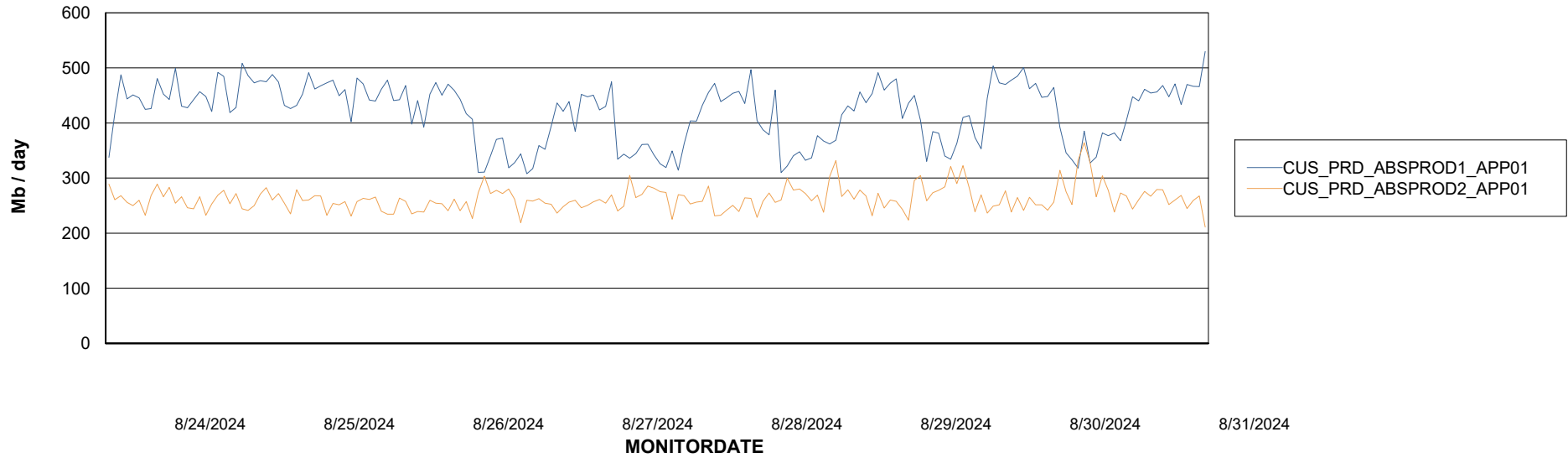
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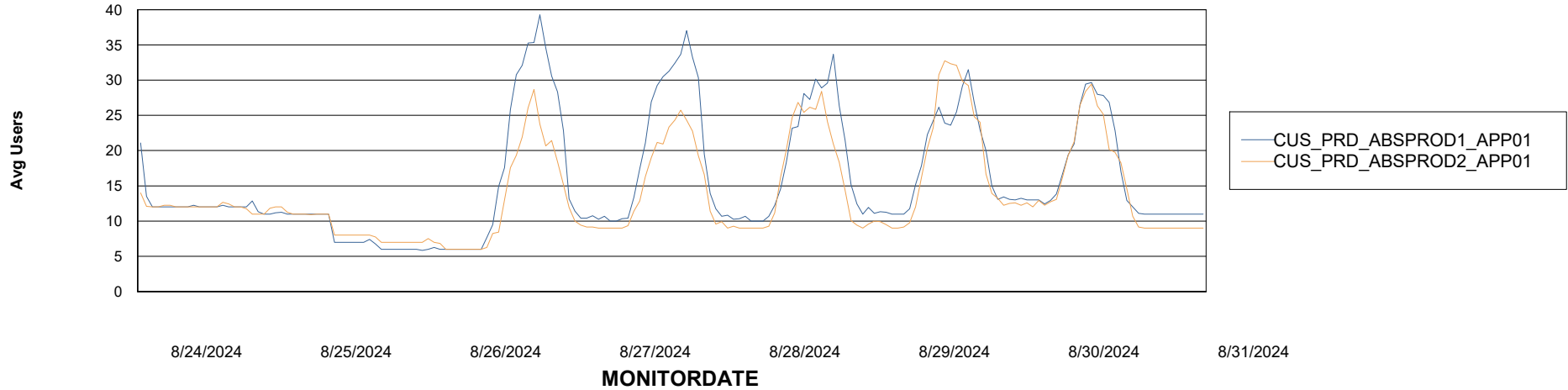


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



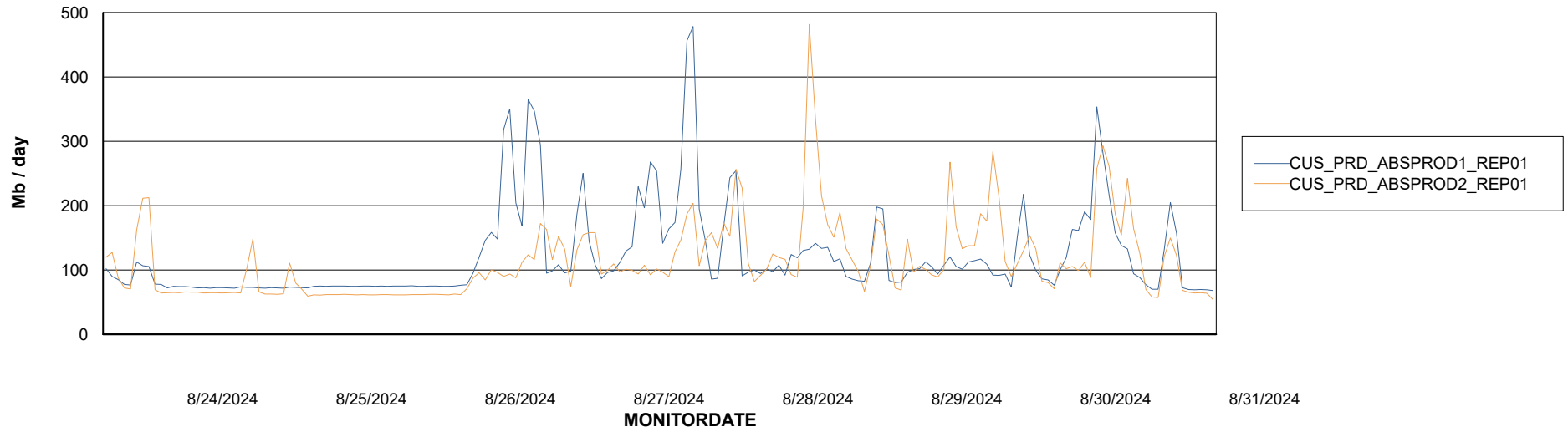
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



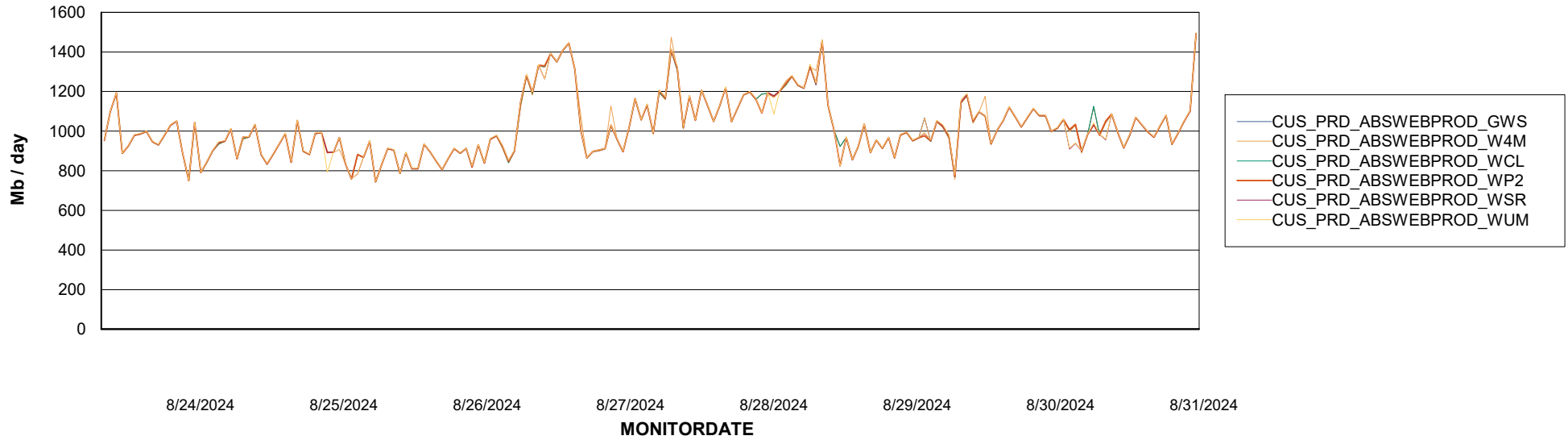
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

