

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/24/2024	92	150	11	79	100	21
8/23/2024	92	150	11	79	100	21
8/22/2024	92	150	11	79	100	21
8/21/2024	92	150	11	79	100	21
8/20/2024	92	150	11	79	100	21
8/19/2024	92	150	11	79	100	21
8/18/2024	92	150	11	79	100	21

Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/24/2024	92	150	11	85	100	15
8/23/2024	92	150	11	85	100	15
8/22/2024	92	150	11	86	100	14
8/21/2024	92	150	11	86	100	14
8/20/2024	92	150	11	86	100	14
8/19/2024	92	150	11	86	100	14
8/18/2024	92	150	11	86	100	14

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## Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
8/24/2024	84	150	24	20	10	8	98	200	4	78
8/23/2024	84	150	24	20	10	8	98	200	4	78
8/22/2024	84	150	24	20	10	8	98	200	4	78
8/21/2024	84	150	24	20	10	8	98	200	4	78
8/20/2024	84	150	24	20	10	8	98	200	4	78
8/19/2024	84	150	24	20	10	8	98	200	4	78
8/18/2024	84	150	24	20	10	8	98	200	4	78

## Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
8/24/2024	84	150	24	49	10	5	99	200	1	83
8/23/2024	84	150	24	49	10	5	99	200	1	83
8/22/2024	84	150	24	49	10	5	99	200	1	83
8/21/2024	84	150	24	49	10	5	99	200	1	83
8/20/2024	84	150	24	49	10	5	99	200	1	83
8/19/2024	84	150	24	49	10	5	99	200	1	83
8/18/2024	84	150	24	49	10	5	99	200	1	83

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## Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/24/2024	95	150	7	92	50	4
8/23/2024	95	150	7	92	50	4
8/22/2024	95	150	7	92	50	4
8/21/2024	95	150	7	92	50	4
8/20/2024	95	150	7	92	50	4
8/19/2024	95	150	7	92	50	4
8/18/2024	95	150	7	92	50	4

## Harddisk Usage      XMX\_PROD\_ABSWEB02

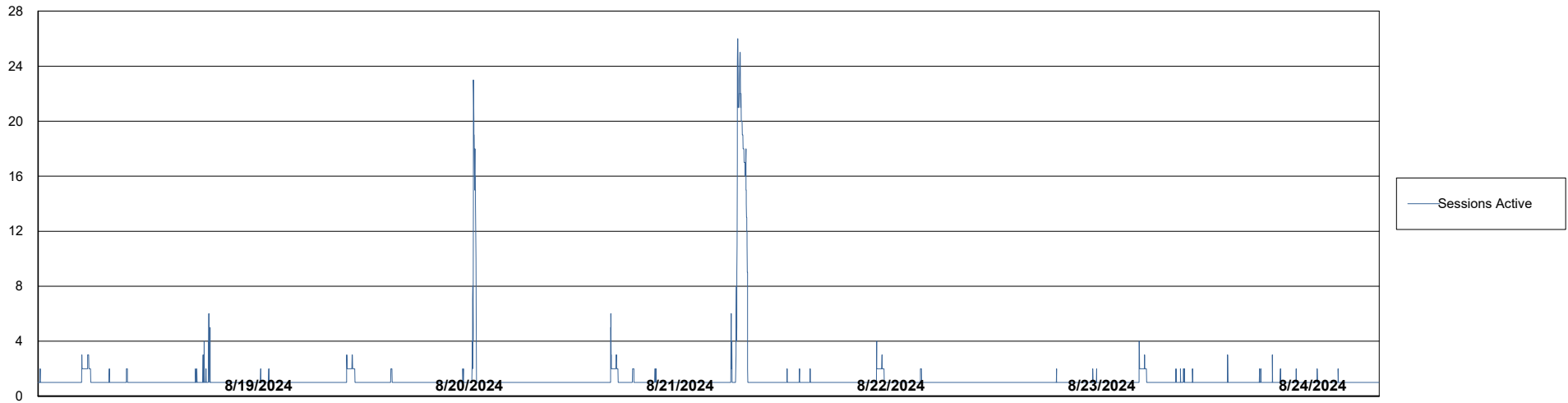
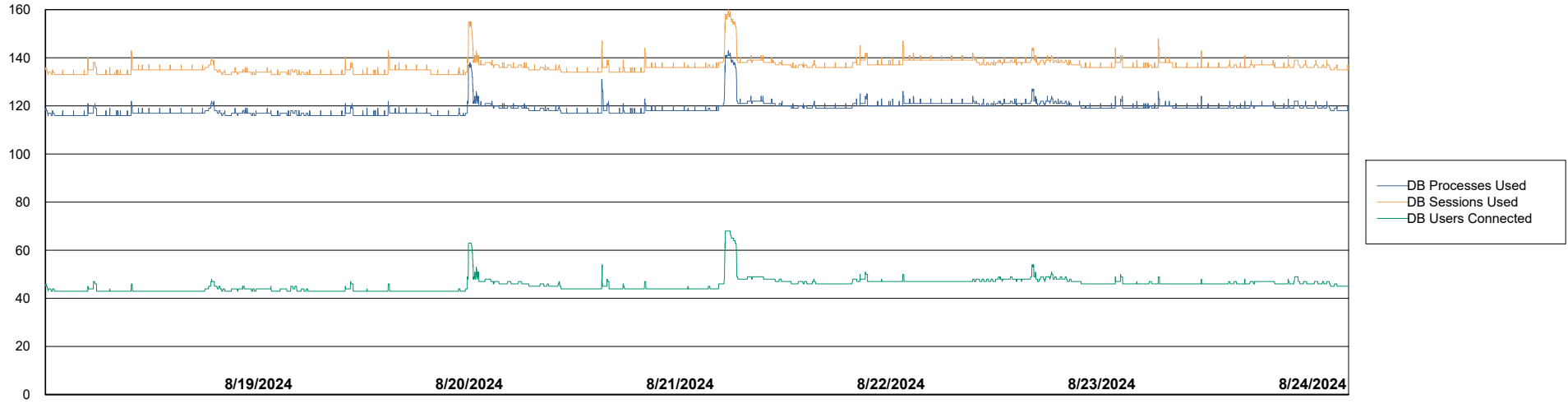
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/24/2024	95	150	7	89	50	6
8/23/2024	95	150	7	89	50	6
8/22/2024	95	150	7	89	50	6
8/21/2024	95	150	7	89	50	6
8/20/2024	95	150	7	89	50	6
8/19/2024	95	150	7	89	50	6
8/18/2024	95	150	7	89	50	6

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



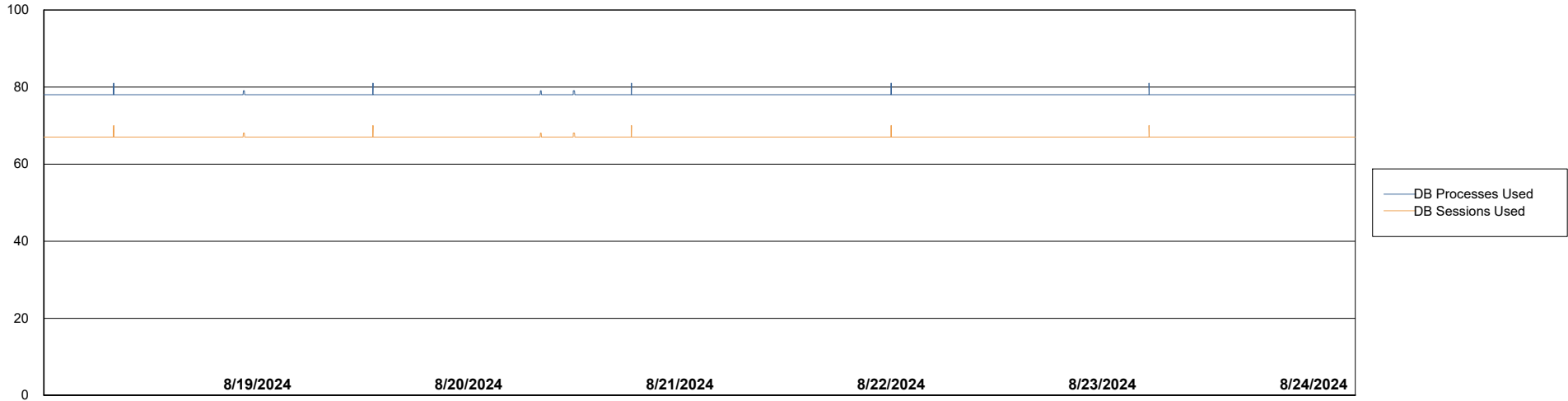
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## Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



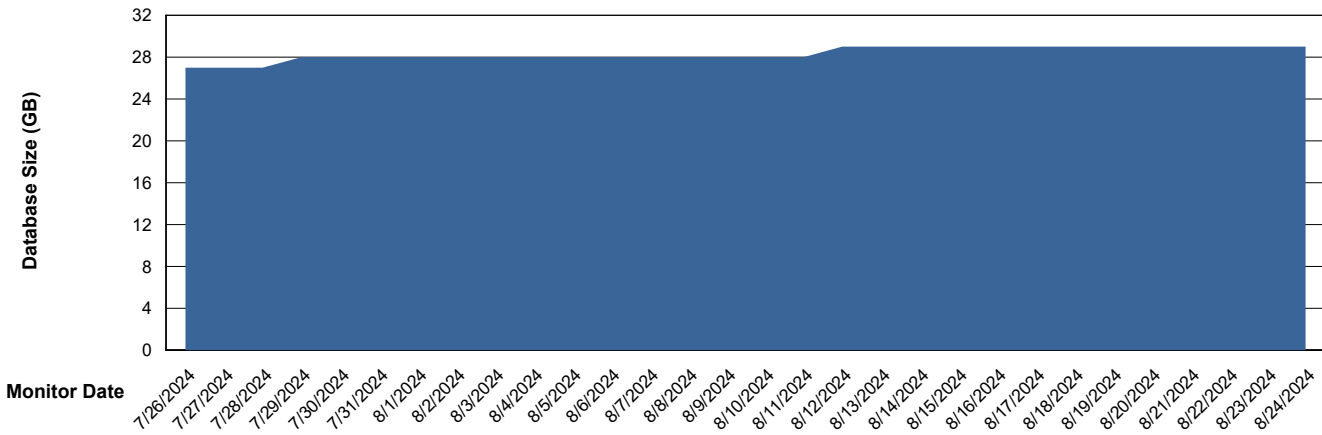
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/24/2024	ABSDATA	16	13	21
	INDX	8	0	100
8/23/2024	ABSDATA	16	13	21
	INDX	8	0	100
8/22/2024	ABSDATA	16	13	21
	INDX	8	0	100
8/21/2024	ABSDATA	16	13	22
	INDX	8	0	100
8/20/2024	ABSDATA	16	12	22
	INDX	8	0	100
8/19/2024	ABSDATA	16	12	22
	INDX	8	0	100
8/18/2024	ABSDATA	16	12	23
	INDX	8	0	100

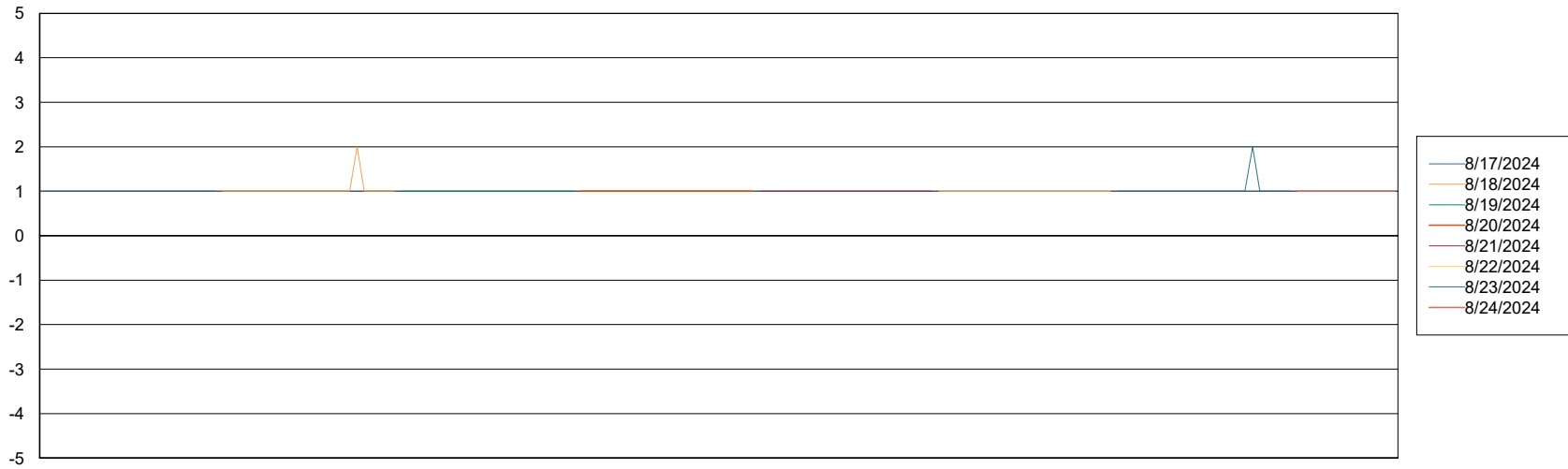
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Standby Database Health XMX Production (24/7)

### Recovery lag for last 7 days



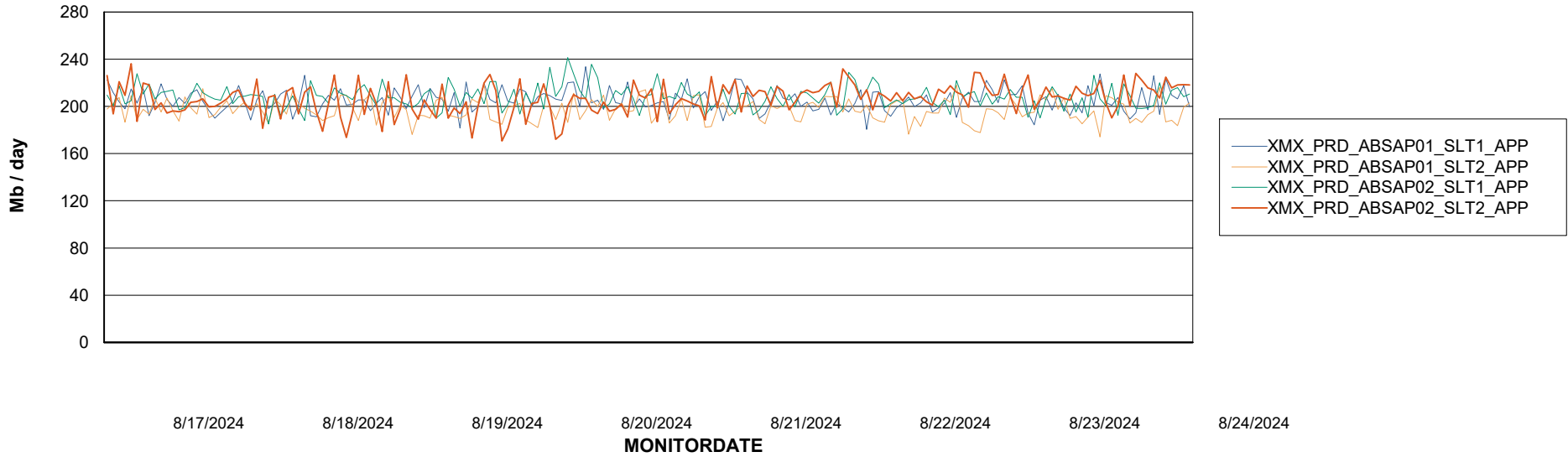
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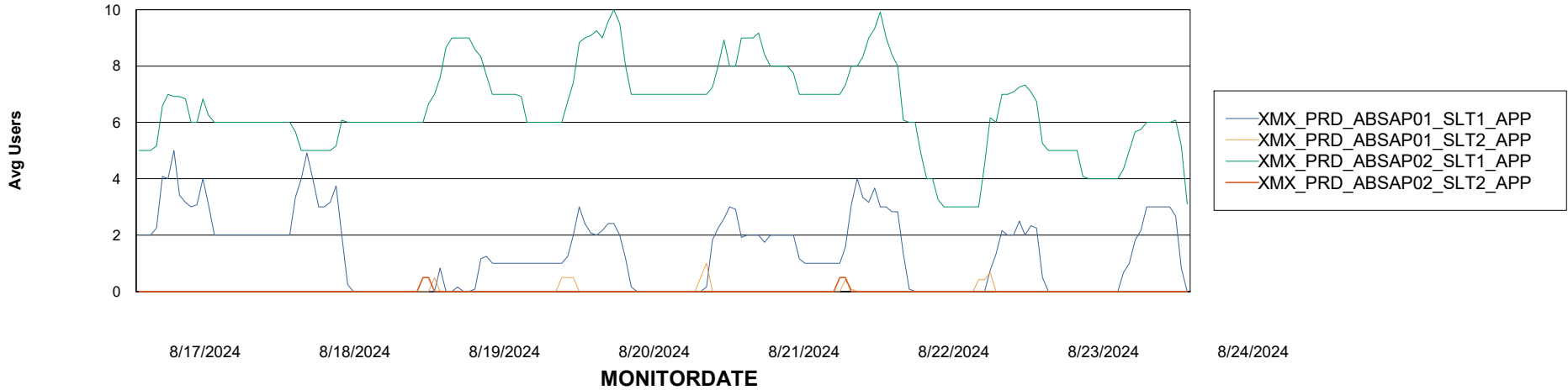


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



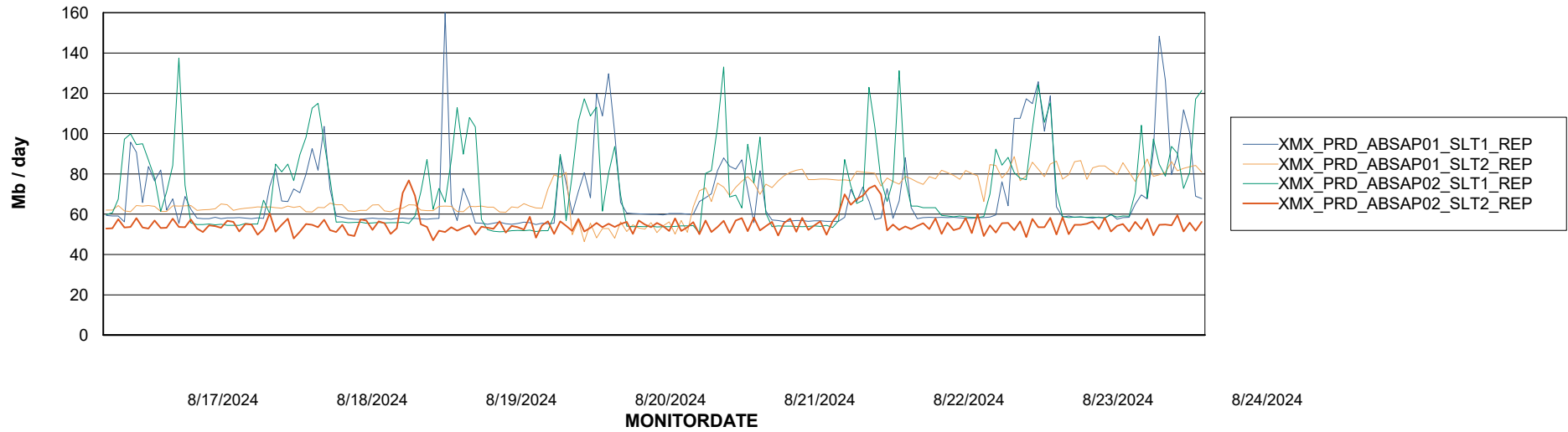
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



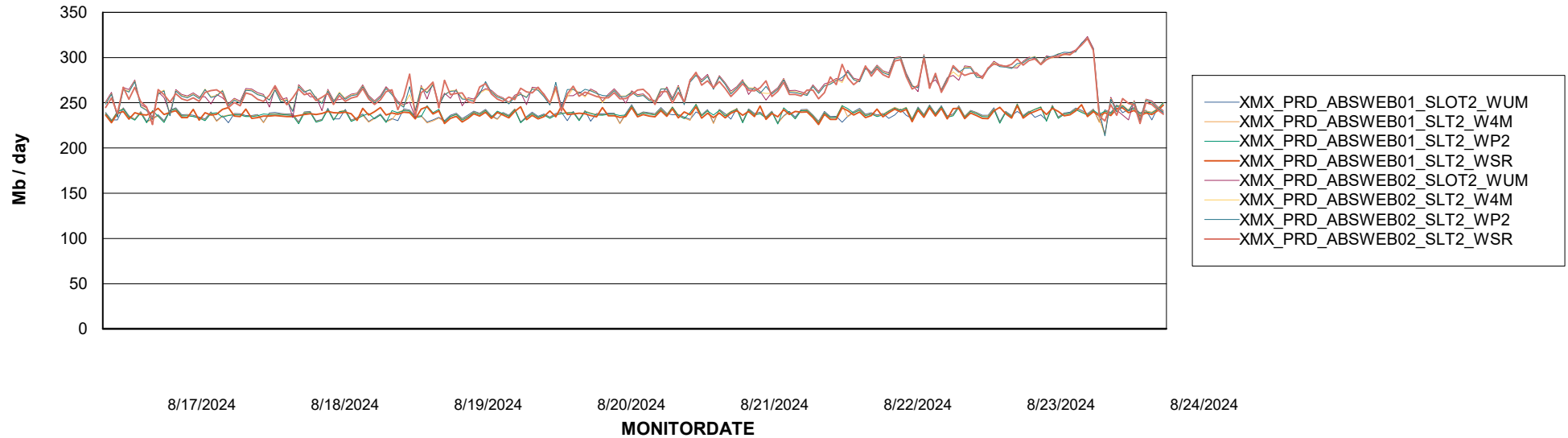
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

