

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/24/2024	10	39	35	75	100	25	21	1	1	99
8/23/2024	10	39	35	75	100	25	21	1	1	99
8/22/2024	10	39	35	75	100	25	21	1	1	99
8/21/2024	10	39	35	75	100	25	21	1	1	99
8/20/2024	10	39	35	75	100	25	21	1	1	99
8/19/2024	10	39	35	75	100	25	21	1	1	99
8/18/2024	10	39	35	75	100	25	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/24/2024	16	39	33	88	100	12	21	1	1	99
8/23/2024	16	39	33	88	100	12	21	1	1	99
8/22/2024	16	39	32	88	100	12	21	1	1	99
8/21/2024	17	39	32	88	100	12	21	1	1	99
8/20/2024	17	39	32	88	100	12	21	1	1	99
8/19/2024	17	39	32	88	100	12	21	1	1	99
8/18/2024	17	39	32	88	100	12	21	1	1	99

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/24/2024	10	39	35	21	1	1	33	100	67	58
8/23/2024	10	39	35	21	1	1	33	100	67	58
8/22/2024	10	39	35	21	1	1	33	100	67	58
8/21/2024	10	39	35	21	1	1	33	100	67	58
8/20/2024	10	39	35	21	1	1	33	100	67	58
8/19/2024	10	39	35	21	1	1	33	100	67	58
8/18/2024	10	39	35	21	1	1	33	100	67	58

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/24/2024	14	39	33	21	1	1	76	100	24	23
8/23/2024	14	39	33	21	1	1	76	100	24	23
8/22/2024	14	39	33	21	1	1	76	100	24	23
8/21/2024	14	39	33	21	1	1	76	100	24	23
8/20/2024	14	39	33	21	1	1	76	100	24	24
8/19/2024	14	39	33	21	1	1	76	100	24	24
8/18/2024	14	39	33	21	1	1	76	100	24	24

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/24/2024	12	39	34	21	1	1	75	100	25	46
8/23/2024	12	39	34	21	1	1	75	100	25	46
8/22/2024	12	39	34	21	1	1	75	100	25	46
8/21/2024	12	39	34	21	1	1	75	100	25	46
8/20/2024	13	39	34	21	1	1	75	100	25	47
8/19/2024	13	39	34	21	1	1	75	100	25	47
8/18/2024	13	39	34	21	1	1	75	100	25	47

Harddisk Usage SHL-RPROXY-ASH

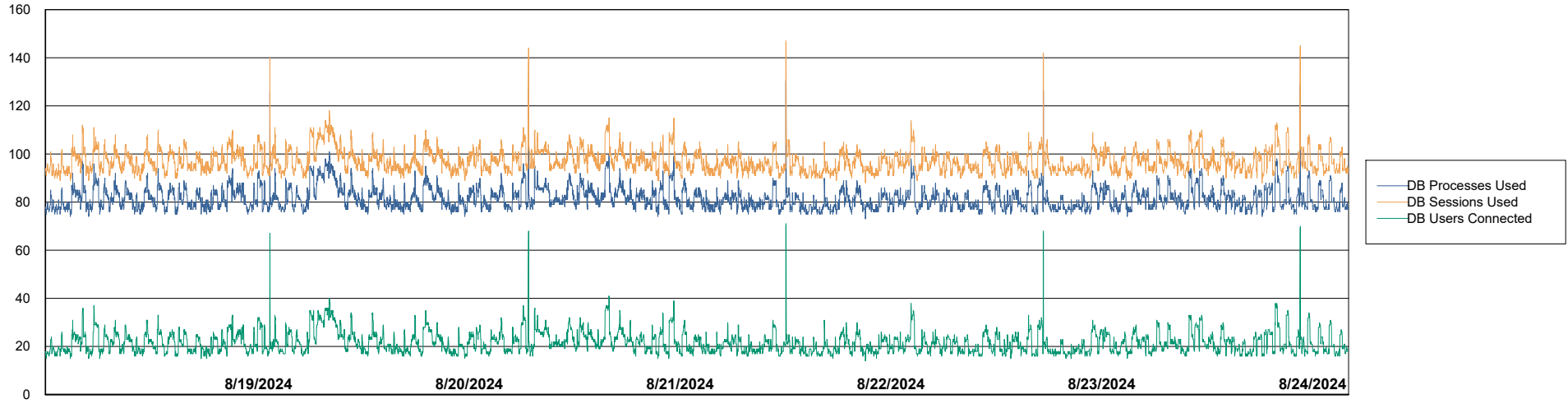
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
8/24/2024	10	39	35	21	1	1	99	10	0
8/23/2024	10	39	35	21	1	1	99	10	0
8/22/2024	10	39	35	21	1	1	99	10	0
8/21/2024	10	39	35	21	1	1	99	10	0
8/20/2024	10	39	35	21	1	1	99	10	0
8/19/2024	10	39	35	21	1	1	99	10	0
8/18/2024	10	39	35	21	1	1	99	10	0

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-BI-ASH_PROD_ABS1

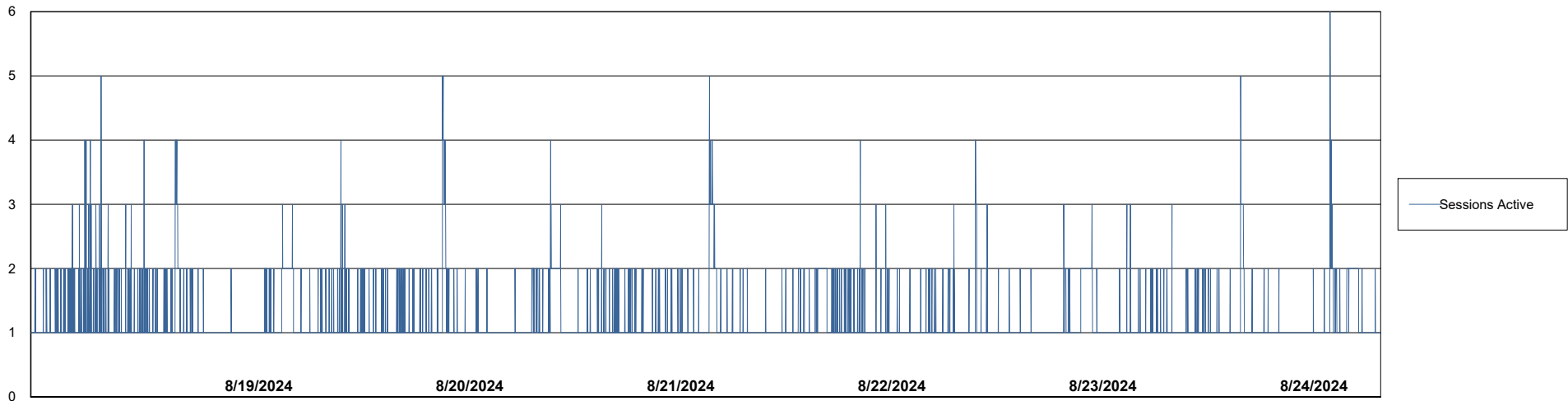
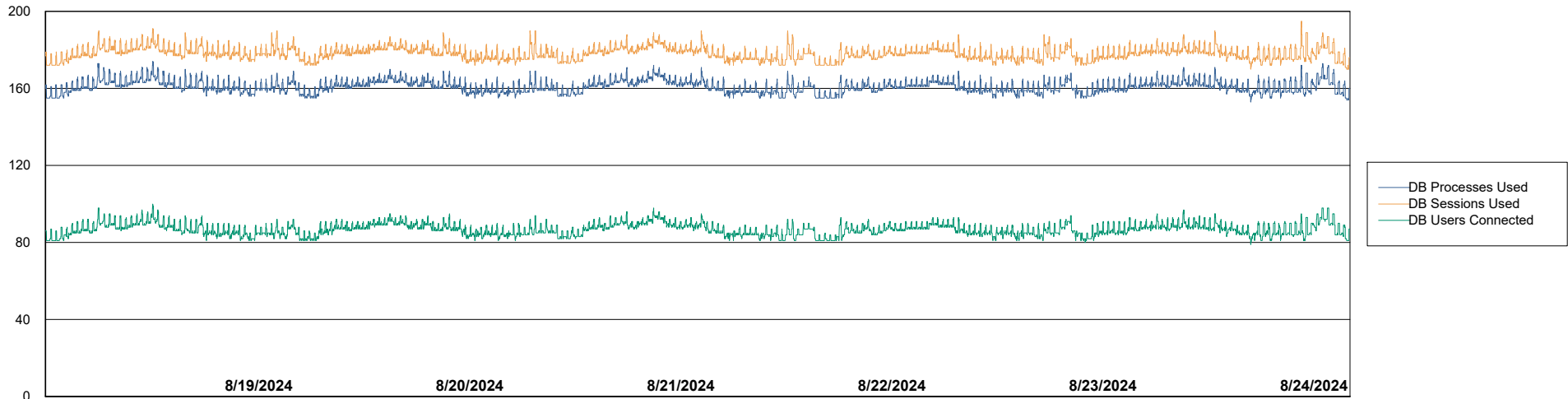


Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS1-ASH_PROD_ABS1



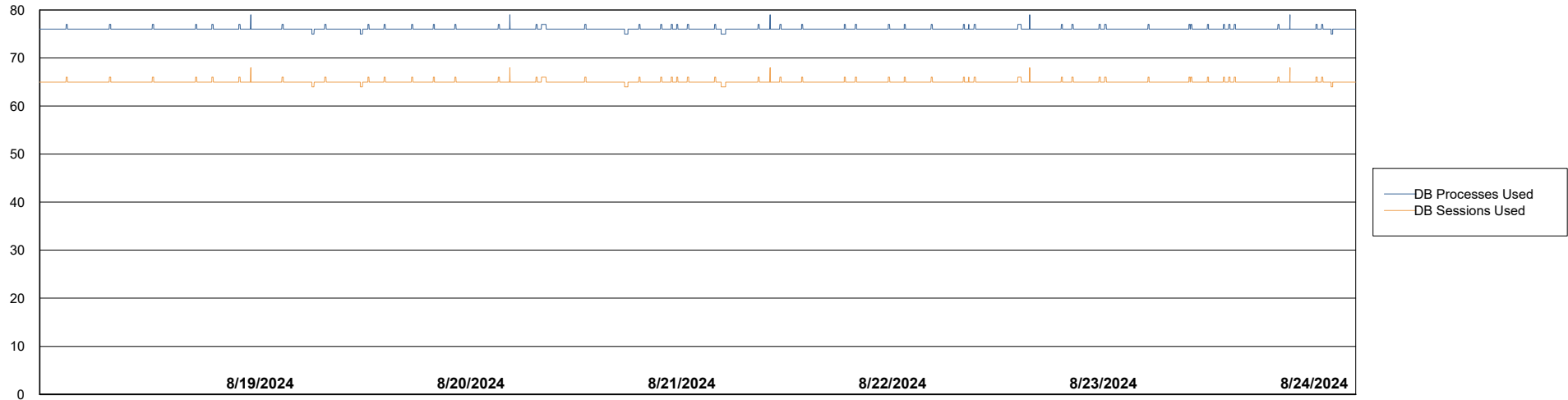
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



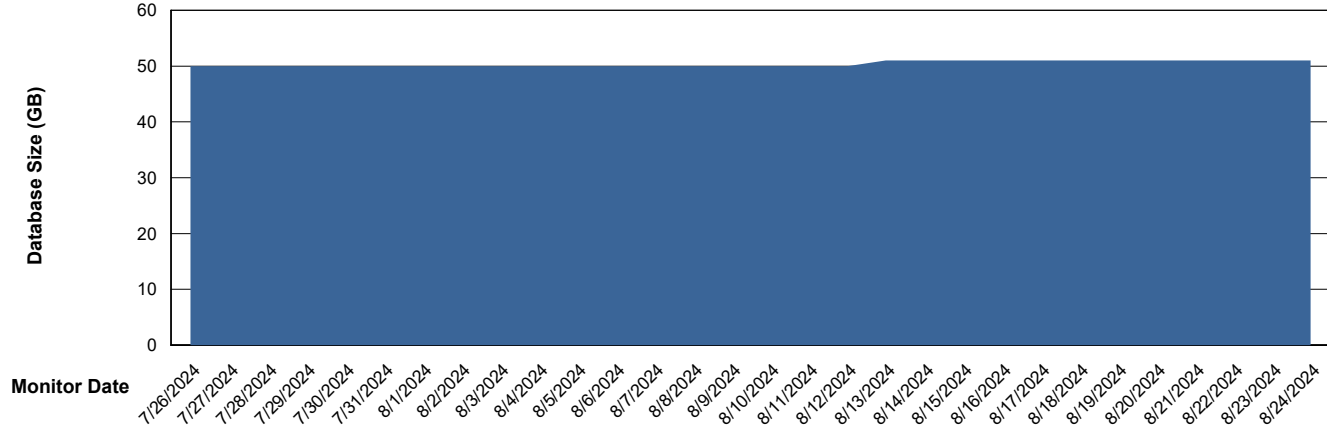
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



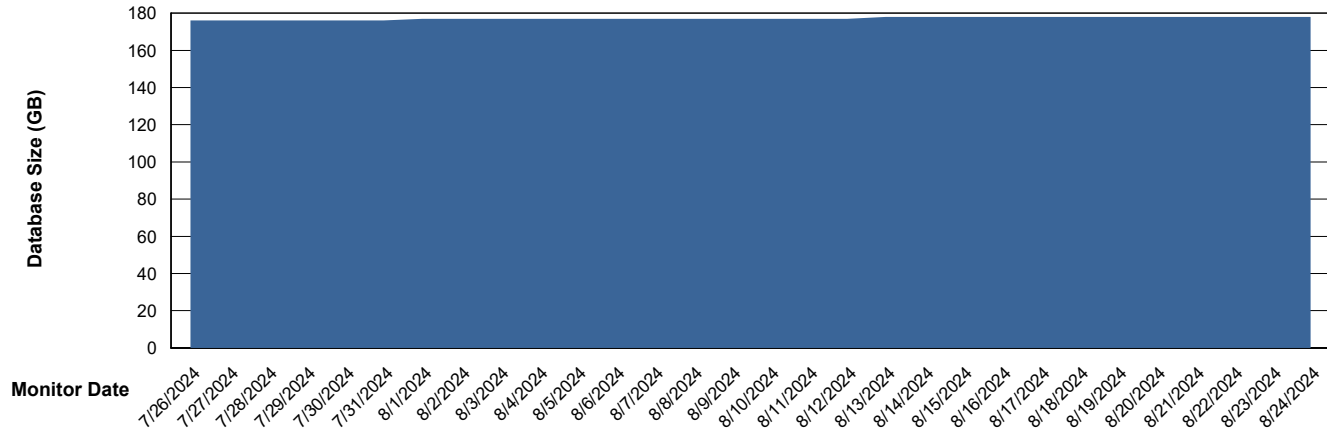
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/24/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/23/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/22/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/21/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/20/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/19/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/18/2024	ABSDATA	30	24	21
	INDX	29	24	17

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/24/2024	ABSDATA	96	79	17
	INDX	96	80	16
8/23/2024	ABSDATA	96	79	17
	INDX	96	80	16
8/22/2024	ABSDATA	96	79	18
	INDX	96	80	16
8/21/2024	ABSDATA	96	79	18
	INDX	96	80	16
8/20/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/19/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/18/2024	ABSDATA	96	79	18
	INDX	96	80	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Tue, 20-08-2024	None
Wed, 21-08-2024	None
Fri, 23-08-2024	None
Sun, 18-08-2024	None
Thu, 22-08-2024	None
Mon, 19-08-2024	None
Sat, 24-08-2024	None

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



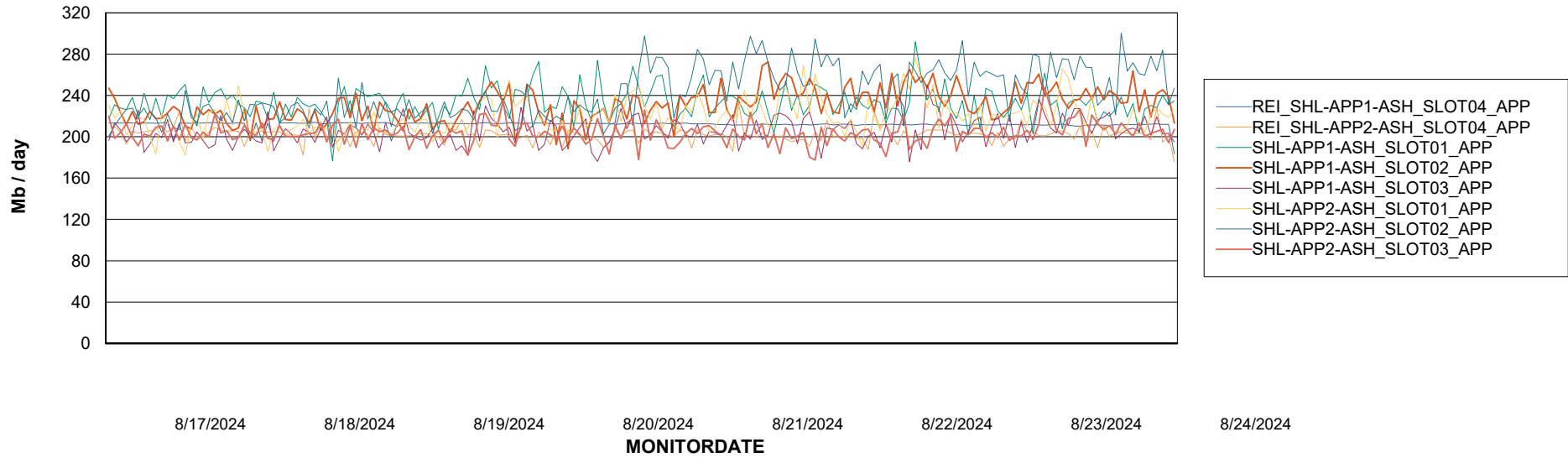
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182

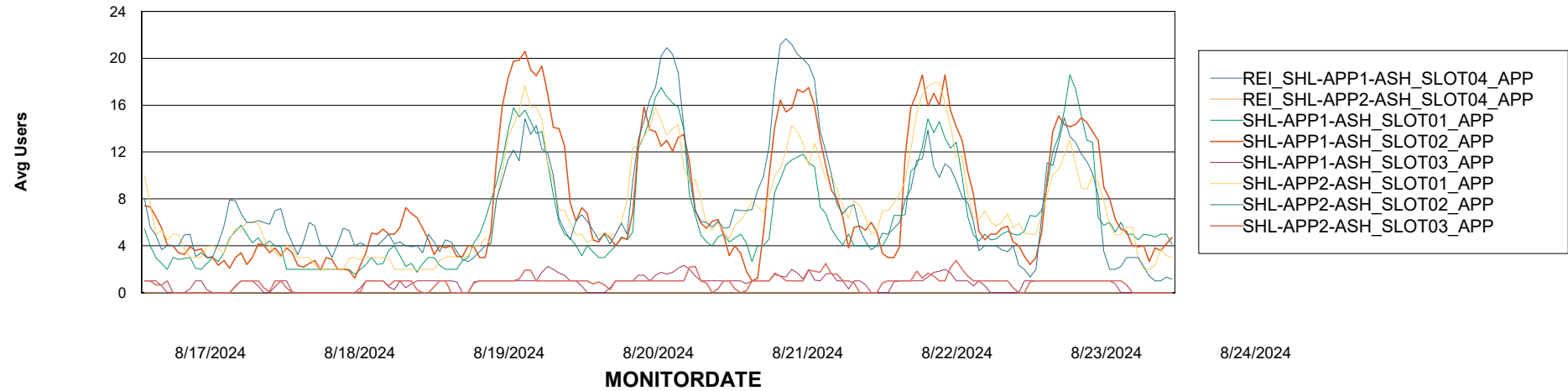


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



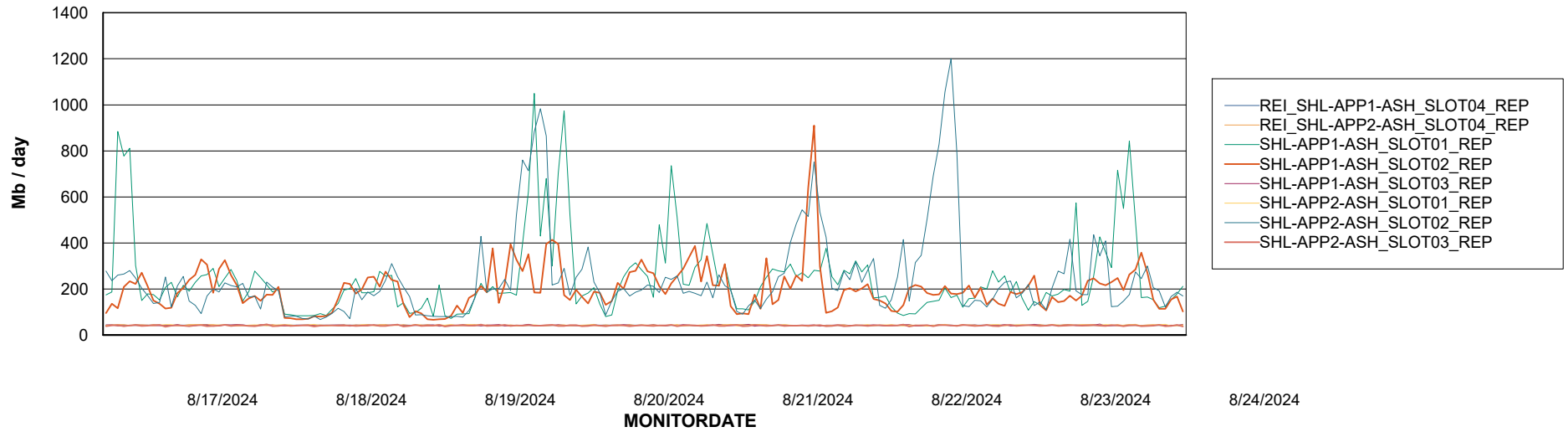
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



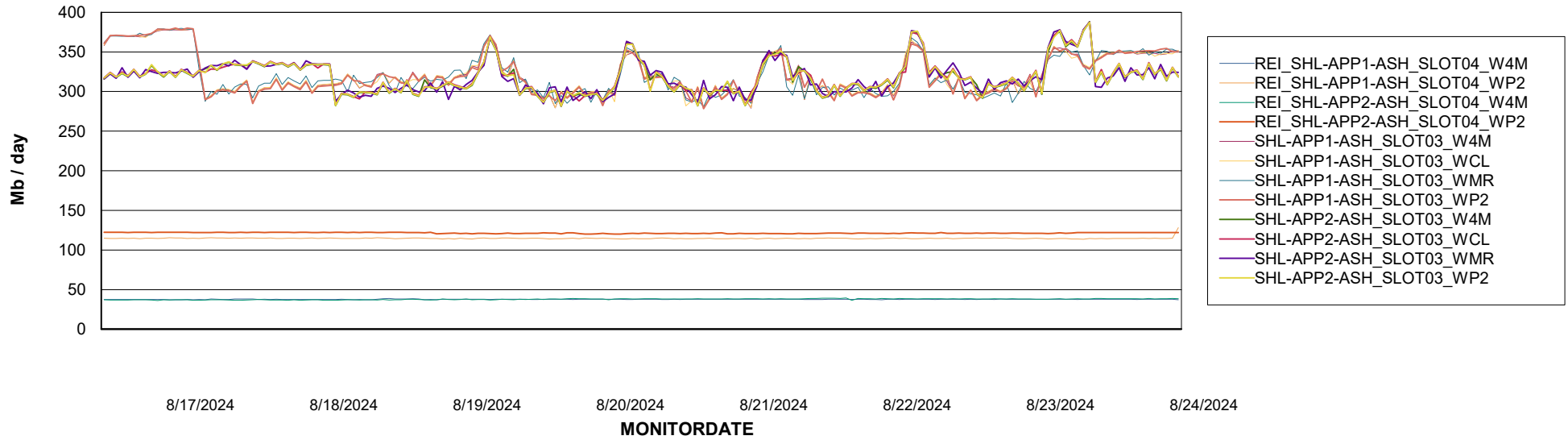
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Disaster per ABS component

