

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/24/2024	17	149	124	24	850	645
8/23/2024	17	149	124	25	850	634
8/22/2024	17	149	124	18	850	699
8/21/2024	17	149	124	9	850	777
8/20/2024	17	149	124	16	850	711
8/19/2024	17	149	124	16	850	711
8/18/2024	17	149	123	16	850	711

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	52	89	43
8/23/2024	52	89	43
8/22/2024	51	89	44
8/21/2024	50	89	45
8/20/2024	53	89	42
8/19/2024	53	89	42
8/18/2024	53	89	42

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	62	79	30
8/23/2024	62	79	30
8/22/2024	62	79	30
8/21/2024	62	79	30
8/20/2024	62	79	30
8/19/2024	62	79	30
8/18/2024	62	79	30

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	46	79	43
8/23/2024	46	79	43
8/22/2024	50	79	40
8/21/2024	50	79	40
8/20/2024	50	79	40
8/19/2024	50	79	40
8/18/2024	50	79	40

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	37	149	94
8/23/2024	37	149	94
8/22/2024	37	149	94
8/21/2024	37	149	94
8/20/2024	37	149	94
8/19/2024	37	149	94
8/18/2024	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/24/2024	46	149	81	16	1,638	1,375
8/23/2024	46	149	80	18	1,638	1,336
8/22/2024	46	149	80	21	1,638	1,296
8/21/2024	46	149	80	21	1,638	1,296
8/20/2024	46	149	80	21	1,638	1,296
8/19/2024	46	149	80	21	1,638	1,291
8/18/2024	46	149	80	22	1,638	1,277

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/24/2024	64	199	72	19	1,638	1,327	66	500	169
8/23/2024	64	199	72	21	1,638	1,290	72	500	140
8/22/2024	64	199	72	24	1,638	1,243	72	500	140
8/21/2024	64	199	72	24	1,638	1,243	71	500	143
8/20/2024	64	199	72	24	1,638	1,243	72	500	141
8/19/2024	64	199	72	24	1,638	1,242	72	500	138
8/18/2024	64	199	72	25	1,638	1,235	72	500	139

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	56	79	35
8/23/2024	56	79	35
8/22/2024	55	79	36
8/21/2024	54	79	37
8/20/2024	57	79	34
8/19/2024	57	79	34
8/18/2024	57	79	34

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	56	79	35
8/23/2024	54	79	36
8/22/2024	57	79	34
8/21/2024	58	79	34
8/20/2024	58	79	34
8/19/2024	57	79	34
8/18/2024	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	37	149	94
8/23/2024	37	149	94
8/22/2024	37	149	94
8/21/2024	37	149	94
8/20/2024	37	149	94
8/19/2024	37	149	94
8/18/2024	37	149	94

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

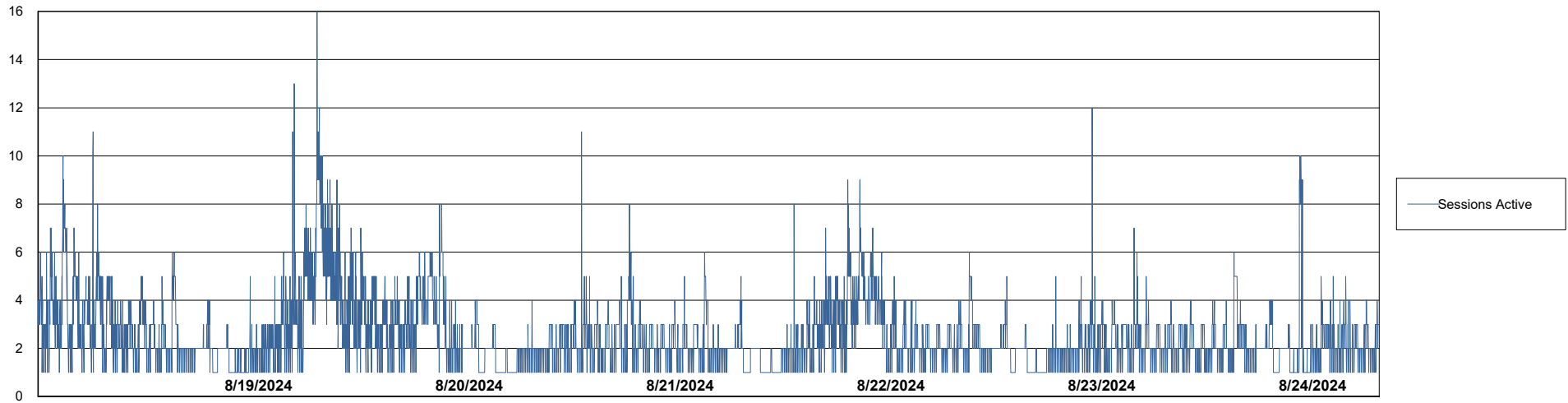
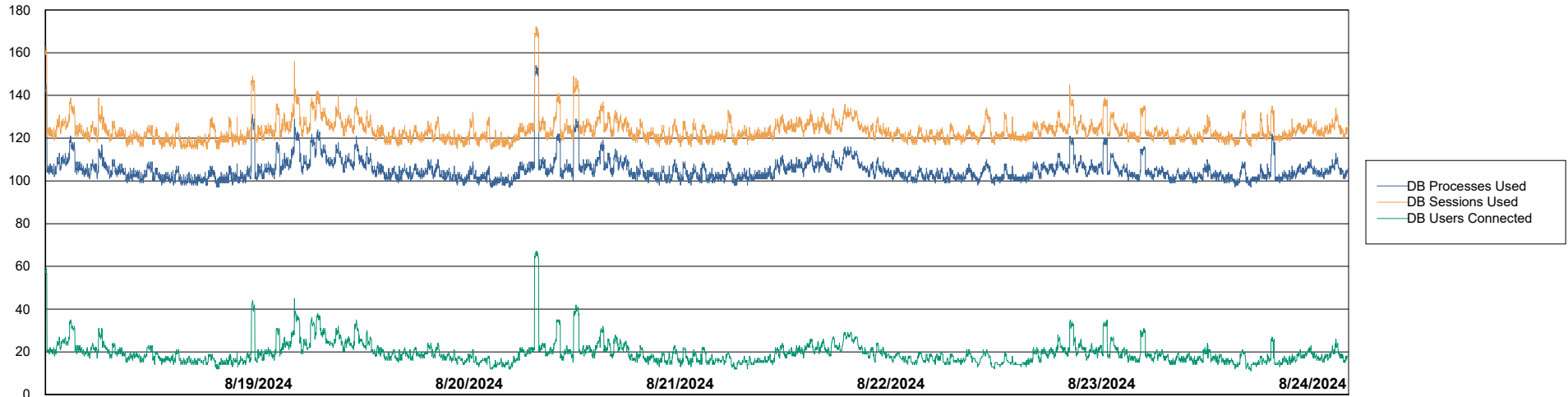
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/24/2024	51	149	73
8/23/2024	51	149	73
8/22/2024	51	149	73
8/21/2024	51	149	73
8/20/2024	51	149	73
8/19/2024	51	149	73
8/18/2024	51	149	73

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Database Performance JSG_PRD_BASHIR_DB_ABS1



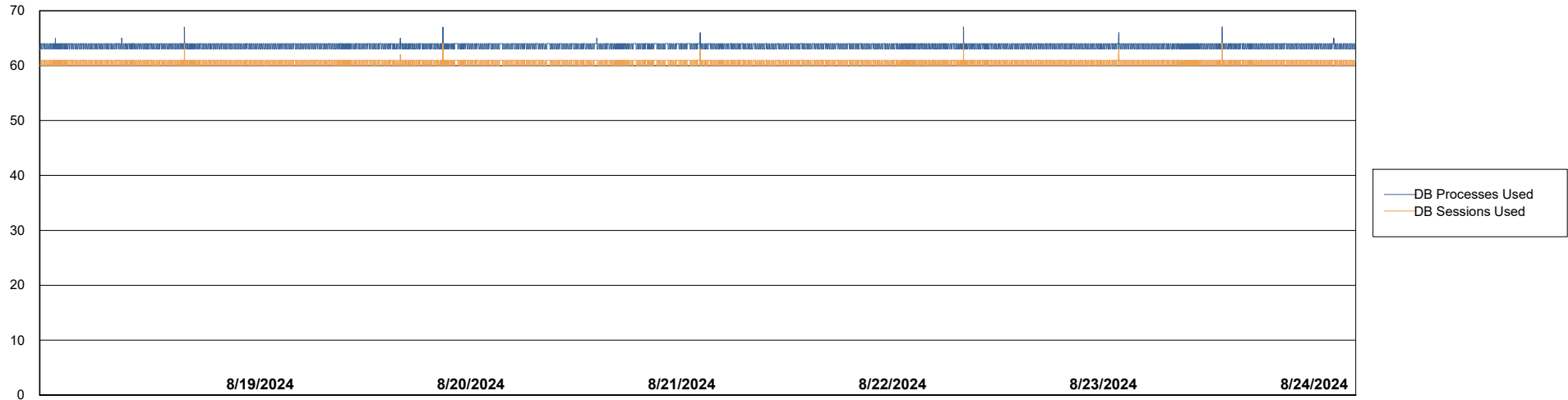
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

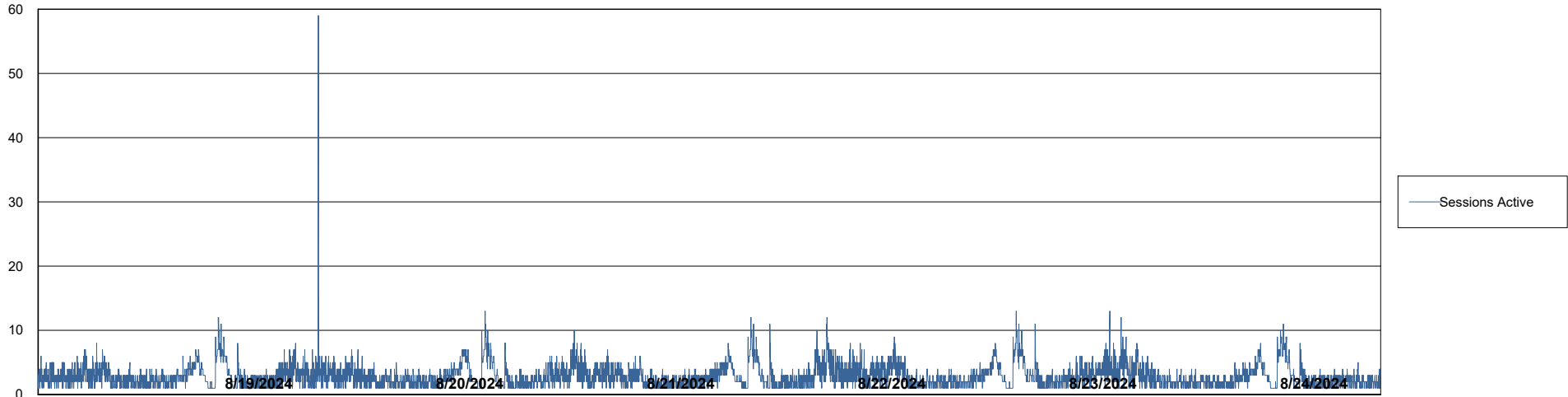
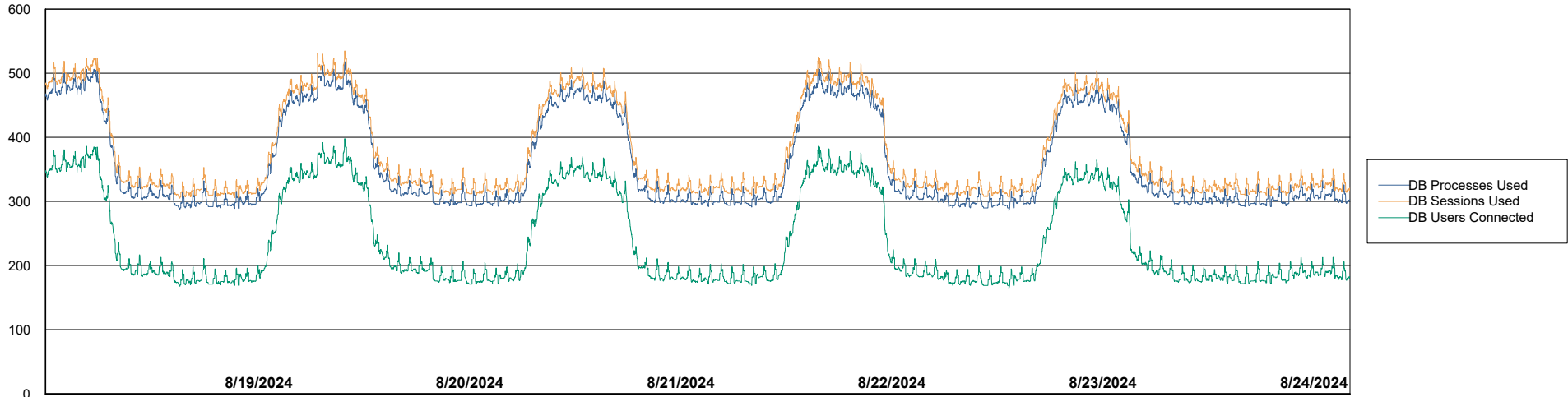


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



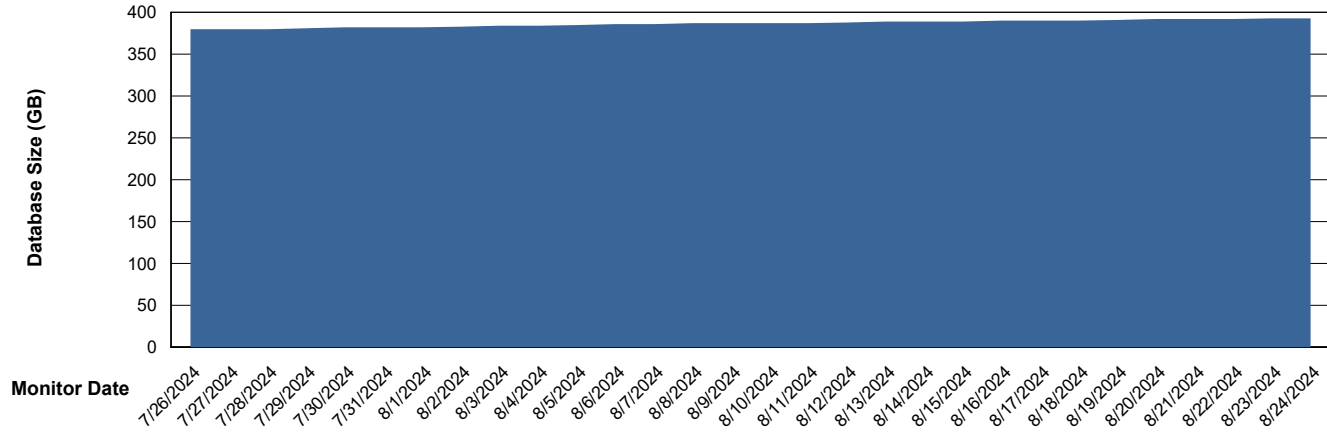
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Customer JSG_Production (24/7)
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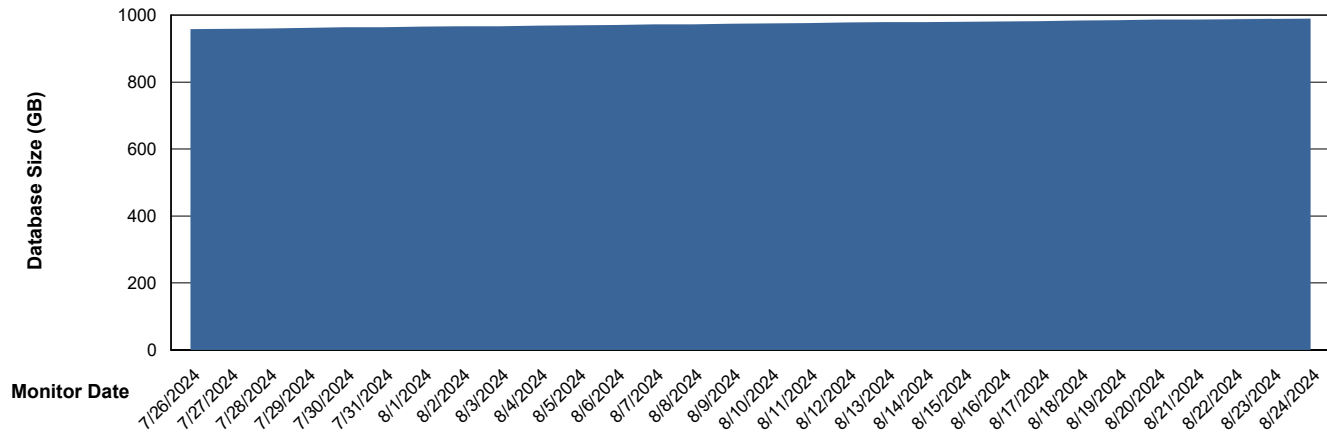
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/24/2024	ABSDATA	203	170	16
	INDX	264	219	17
8/23/2024	ABSDATA	203	170	16
	INDX	264	219	17
8/22/2024	ABSDATA	193	170	12
	INDX	254	218	14
8/21/2024	ABSDATA	193	170	12
	INDX	254	218	14
8/20/2024	ABSDATA	193	170	12
	INDX	254	218	14
8/19/2024	ABSDATA	193	169	12
	INDX	254	218	14
8/18/2024	ABSDATA	193	169	12
	INDX	254	217	15

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/24/2024	ABSDATA	1,152	924	20
	INDX	57	46	19
8/23/2024	ABSDATA	1,152	923	20
	INDX	57	46	19
8/22/2024	ABSDATA	1,069	922	14
	INDX	54	46	15
8/21/2024	ABSDATA	1,069	921	14
	INDX	54	46	15
8/20/2024	ABSDATA	1,069	921	14
	INDX	54	46	15
8/19/2024	ABSDATA	1,069	920	14
	INDX	54	46	15
8/18/2024	ABSDATA	1,069	918	14
	INDX	54	46	15

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 19/8/2024	Tue 20/8/2024	Wed 21/8/2024	Thu 22/8/2024	Fri 23/8/2024	Sat 24/8/2024
ABS DataWarehouse ETL Health	OK	Not OK	Not OK	Not OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 20-08-2024	None
Mon, 19-08-2024	None
Tue, 20-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 22-08-2024	None
Tue, 20-08-2024	None
Mon, 19-08-2024	None
Wed, 21-08-2024	None
Sat, 24-08-2024	None
Thu, 22-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 24-08-2024	None
Fri, 23-08-2024	None
Wed, 21-08-2024	None
Thu, 22-08-2024	None
Sun, 18-08-2024	None
Wed, 21-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sun, 18-08-2024	None
Fri, 23-08-2024	None

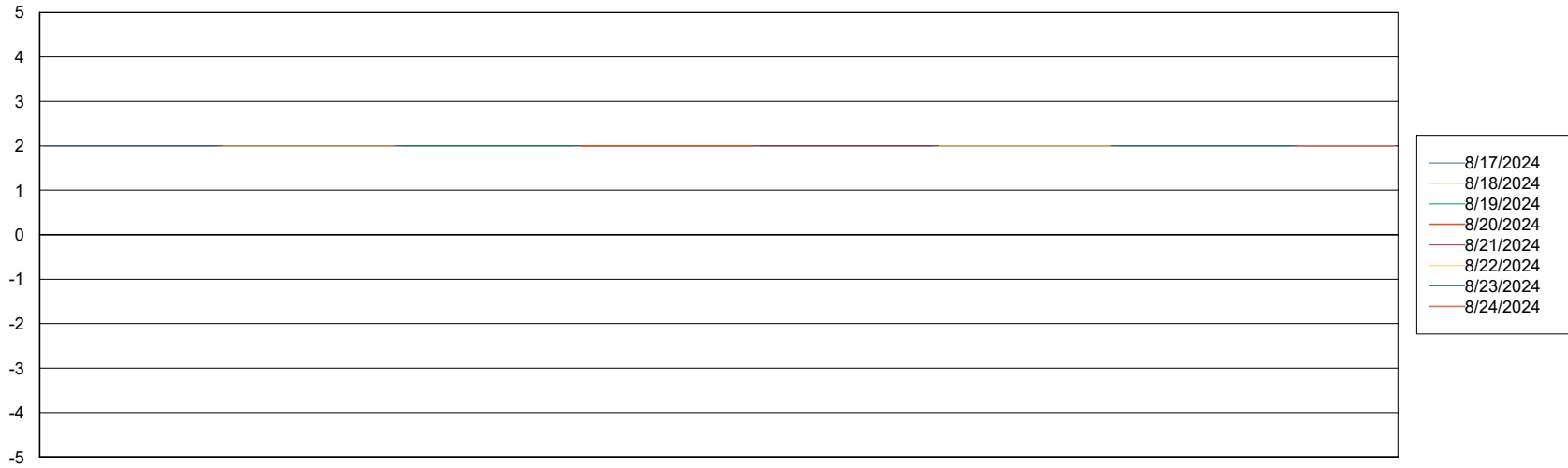
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



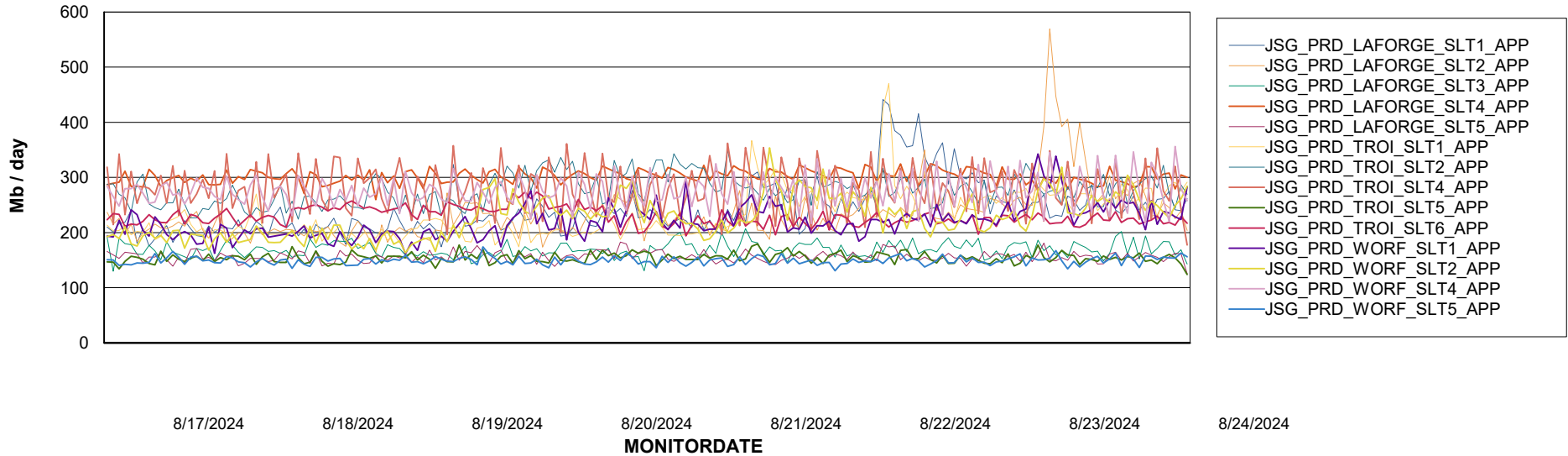
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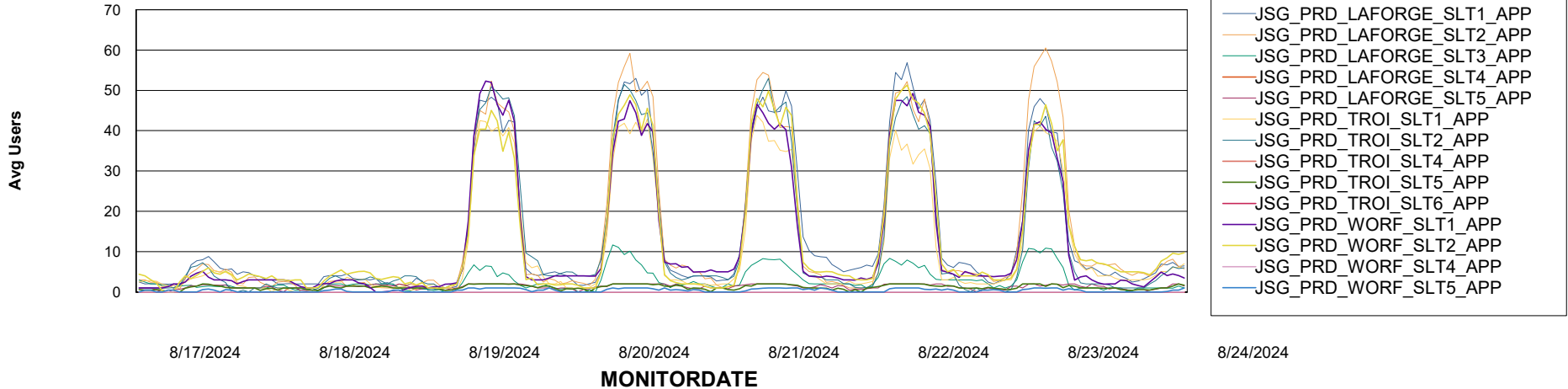


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



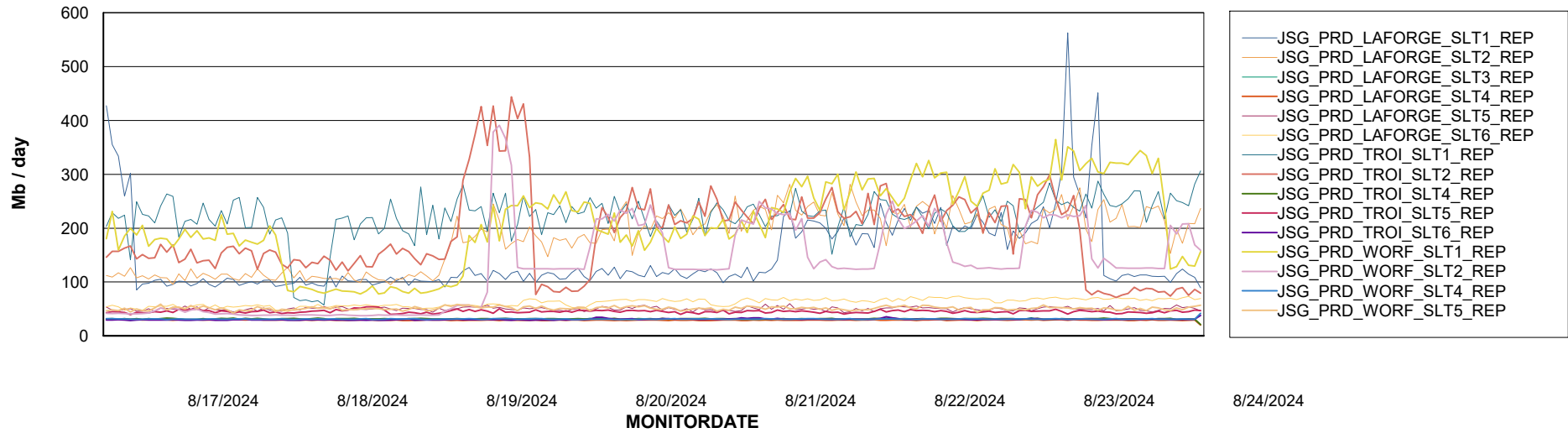
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



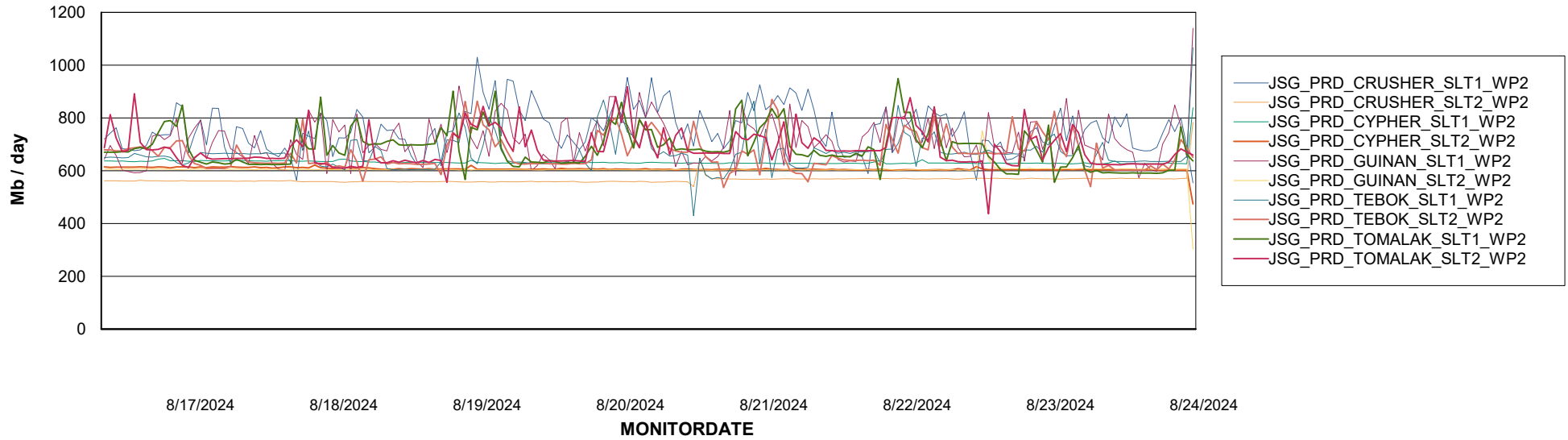
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ABSSolute Web Component Services

Avg memory used per ABS Web component

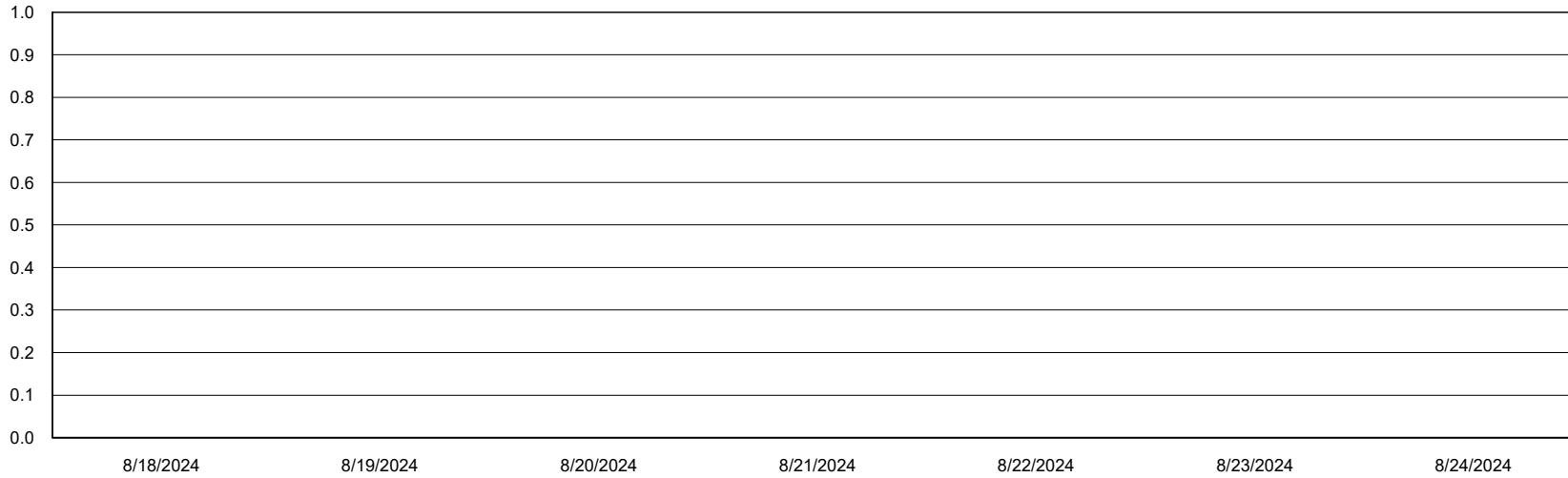


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP