

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 8/24/2024 | 50                        | 127                         | 63                         | 68                        | 1,512                       | 477                        | 89                        | 500                         | 54                         | 80                        |
| 8/23/2024 | 50                        | 127                         | 63                         | 69                        | 1,512                       | 466                        | 88                        | 500                         | 58                         | 80                        |
| 8/22/2024 | 50                        | 127                         | 63                         | 69                        | 1,512                       | 469                        | 90                        | 500                         | 52                         | 80                        |
| 8/21/2024 | 50                        | 127                         | 63                         | 69                        | 1,512                       | 466                        | 88                        | 500                         | 58                         | 80                        |
| 8/20/2024 | 50                        | 127                         | 63                         | 69                        | 1,512                       | 470                        | 89                        | 500                         | 54                         | 80                        |
| 8/19/2024 | 50                        | 127                         | 63                         | 69                        | 1,512                       | 468                        | 88                        | 500                         | 61                         | 80                        |
| 8/18/2024 | 50                        | 127                         | 63                         | 69                        | 1,512                       | 468                        | 89                        | 500                         | 53                         | 80                        |

## Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD03

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 8/24/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 290                        | 78                        | 500                         | 108                        | 80                        |
| 8/23/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 290                        | 77                        | 500                         | 113                        | 80                        |
| 8/22/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 289                        | 78                        | 500                         | 112                        | 80                        |
| 8/21/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 289                        | 78                        | 500                         | 112                        | 80                        |
| 8/20/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 289                        | 78                        | 500                         | 112                        | 80                        |
| 8/19/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 291                        | 78                        | 500                         | 111                        | 80                        |
| 8/18/2024 | 46                        | 127                         | 68                         | 81                        | 1,512                       | 291                        | 79                        | 500                         | 106                        | 80                        |

# Weekly SLA Customer Report

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Harddisk Usage BNL\_PRD\_bsnlp-vm-absw01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/24/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |
| 8/23/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |
| 8/22/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |
| 8/21/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |
| 8/20/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |
| 8/19/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |
| 8/18/2024 | 79                        | 127                         | 27                         | 98                        | 128                         | 2                          | 91                        | 16                          | 1                          |

Harddisk Usage BNL\_PRD\_vm-absa01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/24/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |
| 8/23/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |
| 8/22/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |
| 8/21/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |
| 8/20/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |
| 8/19/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |
| 8/18/2024 | 70                        | 127                         | 38                         | 90                        | 127                         | 13                         | 92                        | 64                          | 5                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_PRD\_vm-absa02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/24/2024 | 74                        | 127                         | 33                         | 80                        | 127                         | 25                         | 92                        | 64                          | 5                          |
| 8/23/2024 | 74                        | 127                         | 33                         | 80                        | 127                         | 25                         | 92                        | 64                          | 5                          |
| 8/22/2024 | 74                        | 127                         | 33                         | 80                        | 127                         | 25                         | 92                        | 64                          | 5                          |
| 8/21/2024 | 74                        | 127                         | 33                         | 81                        | 127                         | 25                         | 92                        | 64                          | 5                          |
| 8/20/2024 | 74                        | 127                         | 33                         | 81                        | 127                         | 25                         | 92                        | 64                          | 5                          |
| 8/19/2024 | 74                        | 127                         | 33                         | 81                        | 127                         | 25                         | 92                        | 64                          | 5                          |
| 8/18/2024 | 74                        | 127                         | 33                         | 81                        | 127                         | 25                         | 92                        | 64                          | 5                          |

Harddisk Usage BNL\_PRD\_vm-absa03

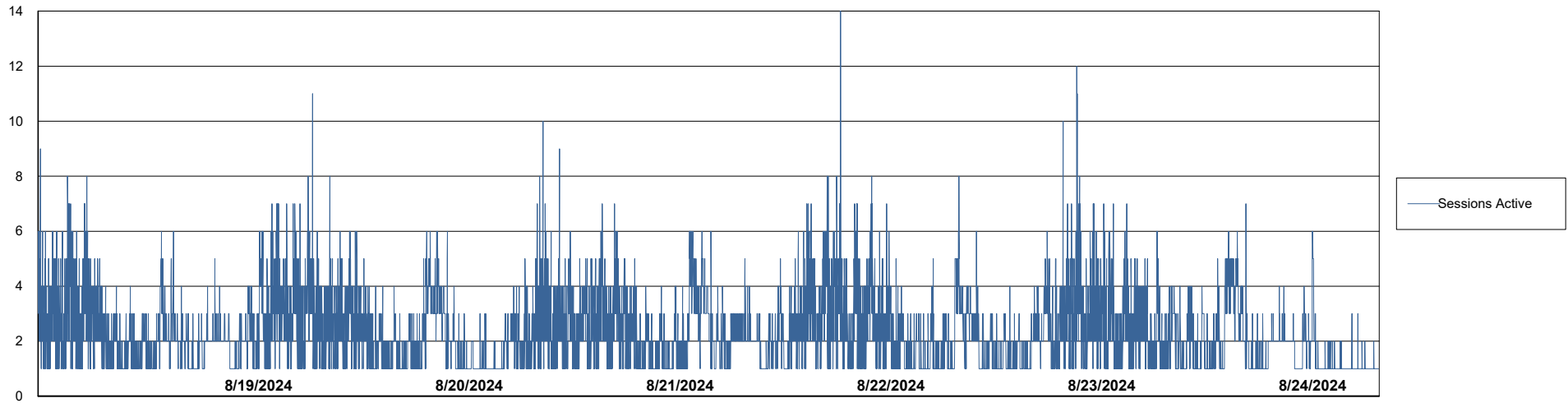
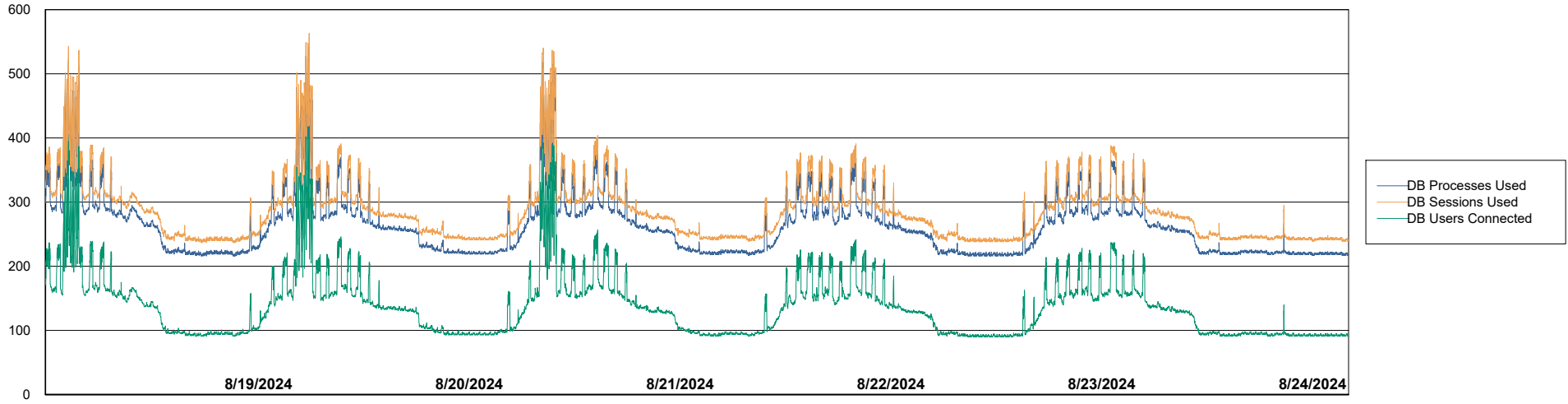
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/24/2024 | 67                        | 127                         | 41                         | 35                        | 127                         | 82                         | 92                        | 64                          | 5                          |
| 8/23/2024 | 67                        | 127                         | 41                         | 35                        | 127                         | 82                         | 92                        | 64                          | 5                          |
| 8/22/2024 | 67                        | 127                         | 41                         | 35                        | 127                         | 82                         | 92                        | 64                          | 5                          |
| 8/21/2024 | 67                        | 127                         | 41                         | 35                        | 127                         | 82                         | 92                        | 64                          | 5                          |
| 8/20/2024 | 67                        | 127                         | 41                         | 35                        | 127                         | 82                         | 92                        | 64                          | 5                          |
| 8/19/2024 | 67                        | 127                         | 41                         | 36                        | 127                         | 82                         | 92                        | 64                          | 5                          |
| 8/18/2024 | 67                        | 127                         | 41                         | 36                        | 127                         | 82                         | 92                        | 64                          | 5                          |

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Production



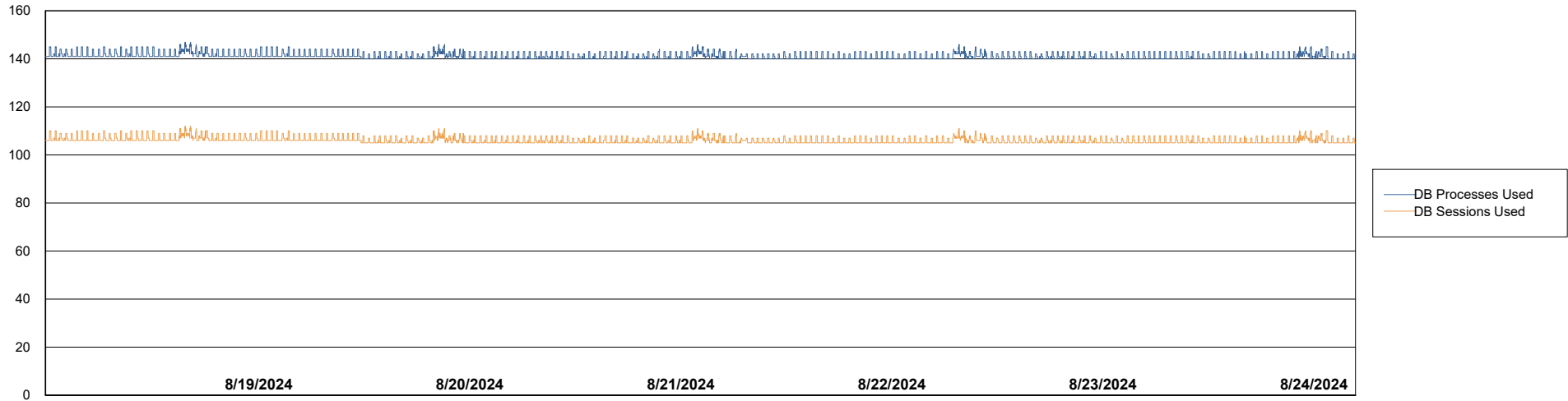
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Database ID 83



## Database Performance BNLDB\_Standby

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



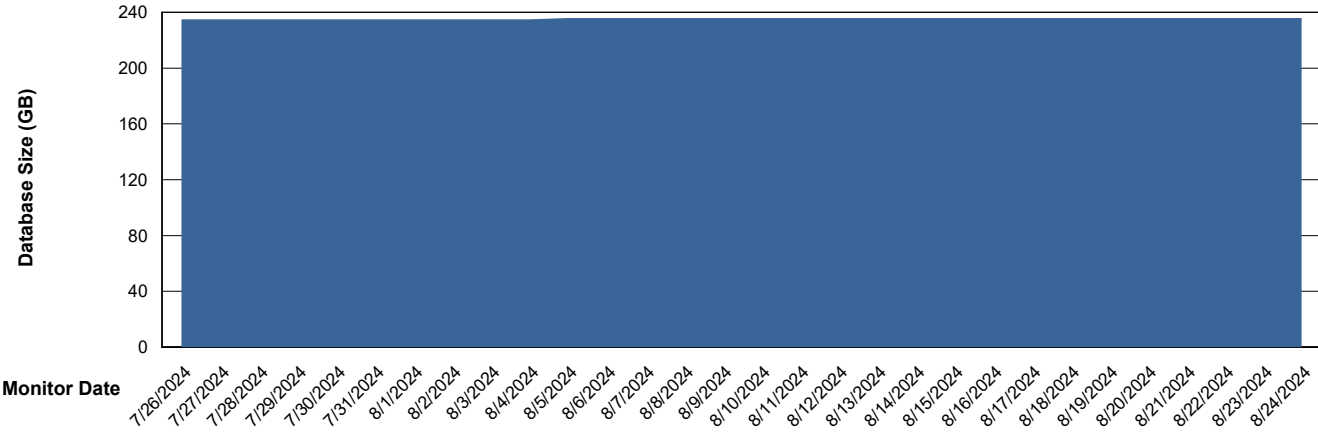
# Weekly SLA Customer Report

Customer BNL\_Production  
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DATABASE SIZE BNLDB\_Production

Database growth over last month



Database Tablespace BNLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/24/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 159           | 21              |
| 8/23/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 159           | 21              |
| 8/22/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 159           | 21              |
| 8/21/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 158           | 21              |
| 8/20/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 158           | 21              |
| 8/19/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 158           | 21              |
| 8/18/2024 | ABSDATA         | 105           | 68            | 35              |
|           | INDX            | 200           | 158           | 21              |

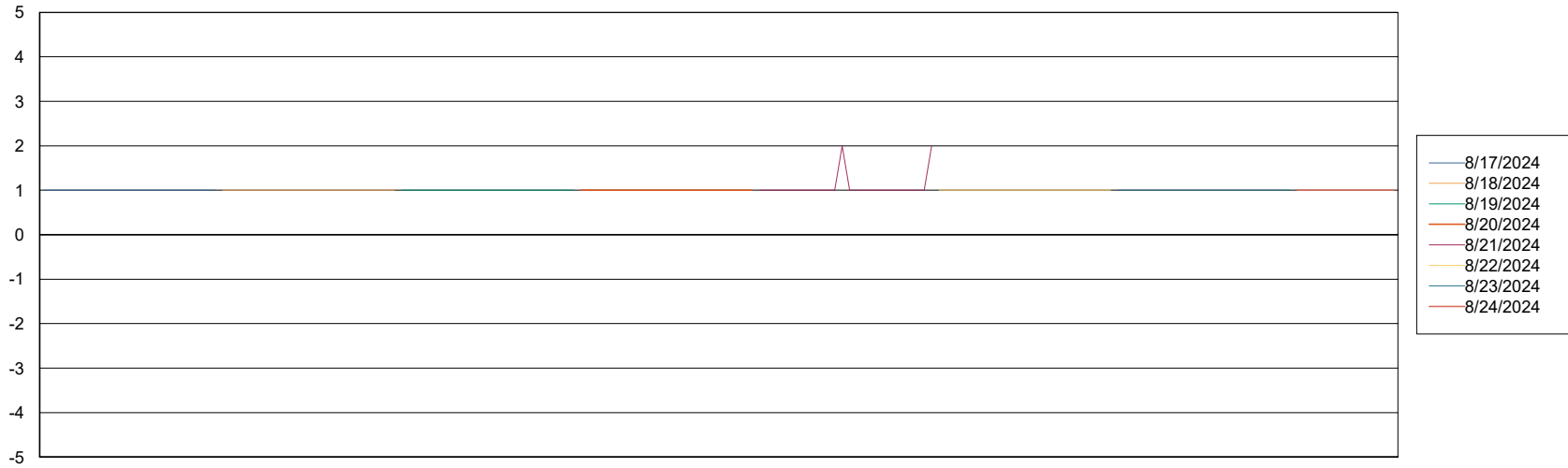
# Weekly SLA Customer Report

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Standby Database Health BNL\_Production

### Recovery lag for last 7 days



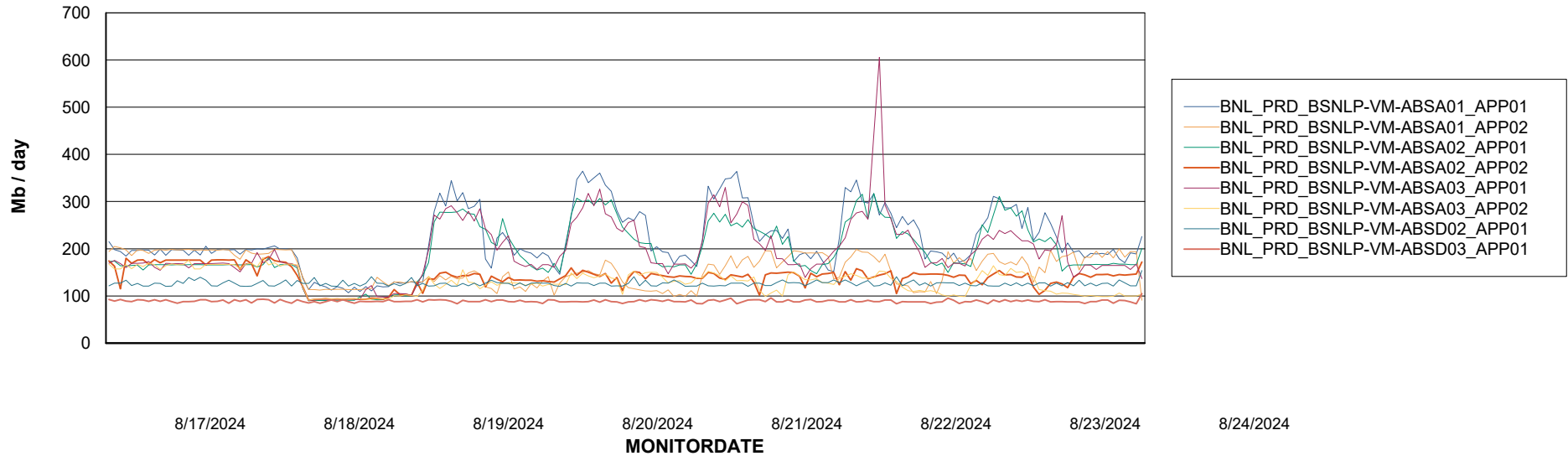
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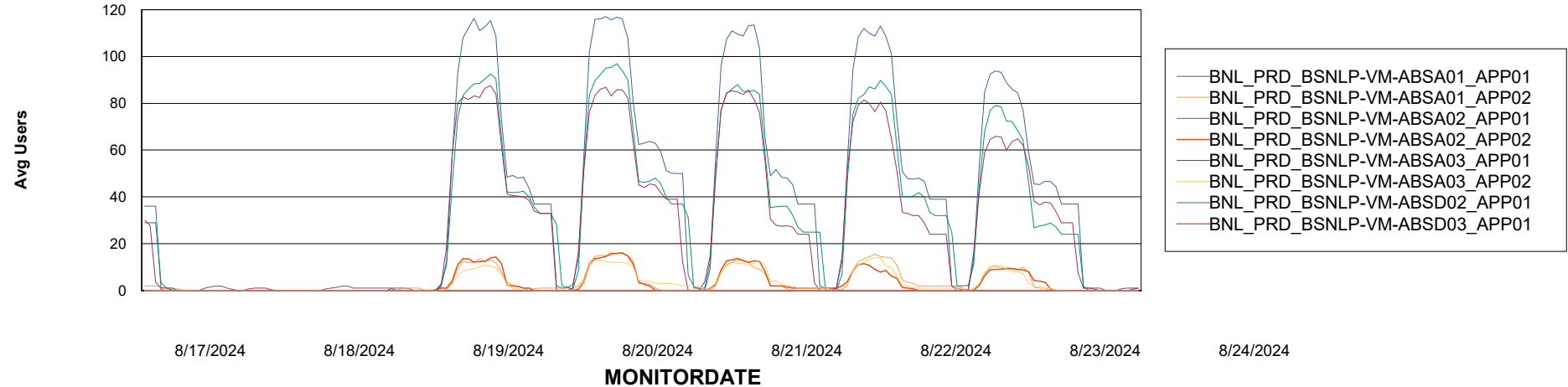


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



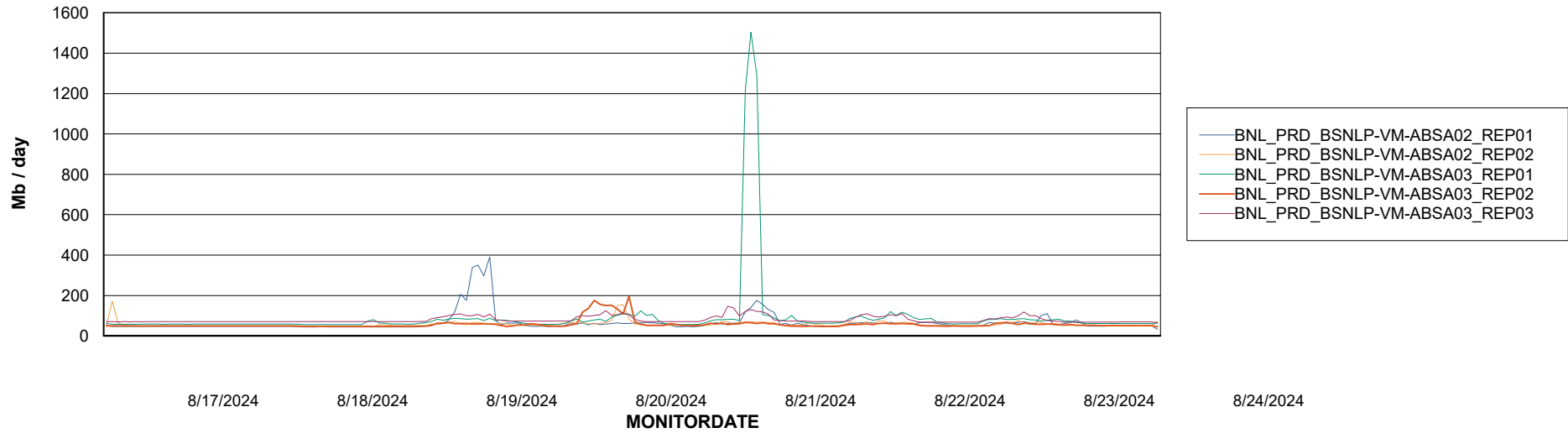
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



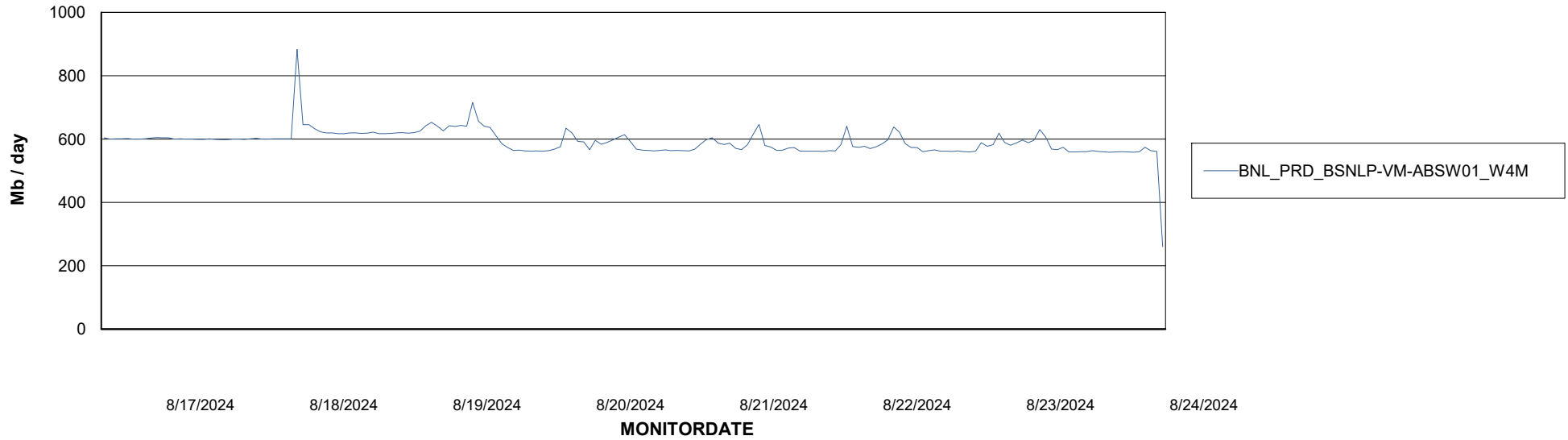
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BNL\_Production  
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## Disaster per ABS component

