

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/17/2024	17	149	123	16	850	716
8/16/2024	17	149	124	16	850	711
8/15/2024	17	149	124	16	850	711
8/14/2024	17	149	124	16	850	711
8/13/2024	17	149	124	16	850	711
8/12/2024	17	149	124	16	850	711
8/11/2024	17	149	123	16	850	710

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	53	89	42
8/16/2024	53	89	42
8/15/2024	53	89	42
8/14/2024	54	89	41
8/13/2024	54	89	41
8/12/2024	54	89	41
8/11/2024	54	89	41

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	62	79	30
8/16/2024	62	79	30
8/15/2024	60	79	32
8/14/2024	60	79	32
8/13/2024	63	79	29
8/12/2024	63	79	29
8/11/2024	63	79	29

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	50	79	40
8/16/2024	50	79	40
8/15/2024	50	79	40
8/14/2024	50	79	40
8/13/2024	51	79	39
8/12/2024	52	79	38
8/11/2024	52	79	38

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	37	149	94
8/16/2024	37	149	94
8/15/2024	37	149	94
8/14/2024	37	149	94
8/13/2024	37	149	95
8/12/2024	37	149	95
8/11/2024	37	149	95

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/17/2024	46	149	80	21	1,638	1,286
8/16/2024	46	149	80	21	1,638	1,293
8/15/2024	46	149	80	21	1,638	1,291
8/14/2024	46	149	80	21	1,638	1,292
8/13/2024	46	149	80	21	1,638	1,292
8/12/2024	46	149	80	21	1,638	1,289
8/11/2024	46	149	80	22	1,638	1,276

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/17/2024	64	199	73	24	1,638	1,239	67	500	166
8/16/2024	64	199	73	24	1,638	1,243	72	500	142
8/15/2024	64	199	73	24	1,638	1,241	72	500	142
8/14/2024	64	199	73	24	1,638	1,241	72	500	140
8/13/2024	64	199	73	24	1,638	1,242	72	500	139
8/12/2024	64	199	73	24	1,638	1,241	73	500	137
8/11/2024	64	199	73	25	1,638	1,235	72	500	138

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	57	79	34
8/16/2024	57	79	34
8/15/2024	57	79	34
8/14/2024	57	79	34
8/13/2024	58	79	33
8/12/2024	58	79	33
8/11/2024	58	79	33

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	57	79	34
8/16/2024	57	79	34
8/15/2024	57	79	34
8/14/2024	58	79	33
8/13/2024	59	79	33
8/12/2024	59	79	33
8/11/2024	59	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	37	149	94
8/16/2024	37	149	94
8/15/2024	37	149	94
8/14/2024	37	149	94
8/13/2024	36	149	95
8/12/2024	36	149	95
8/11/2024	36	149	95

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

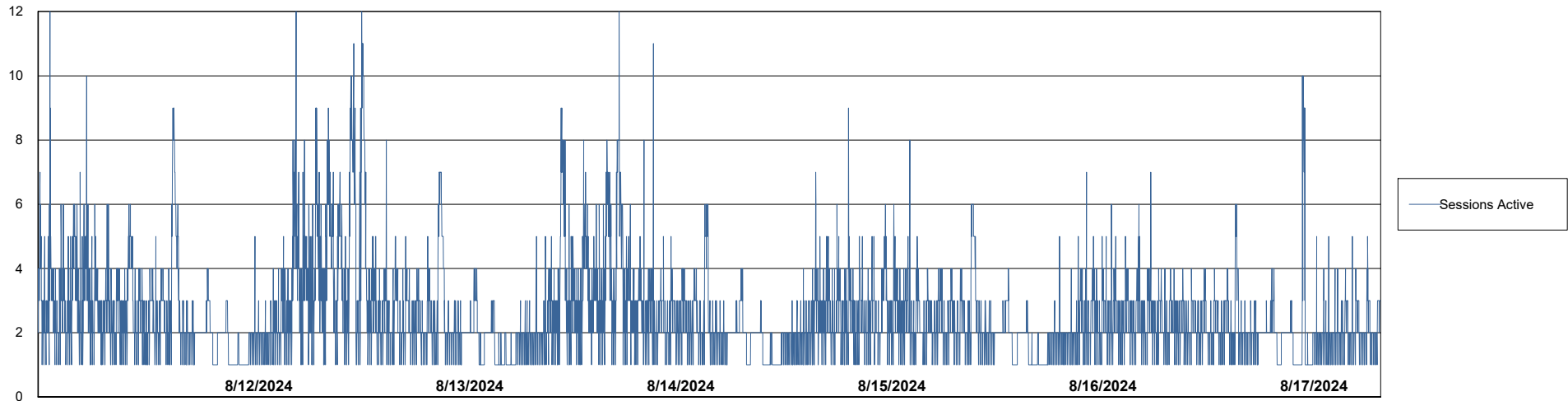
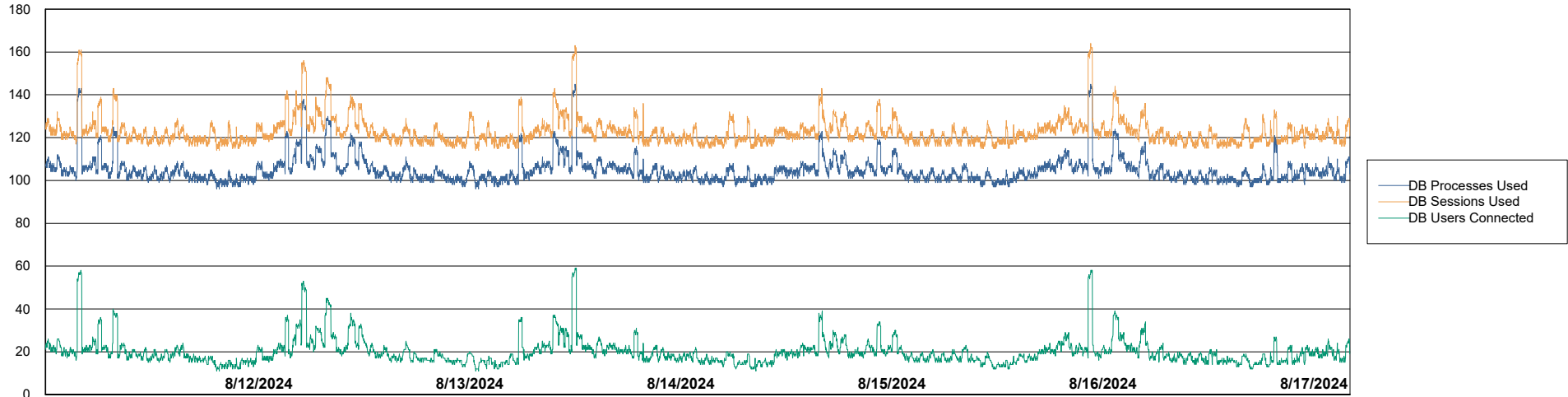
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	51	149	73
8/16/2024	51	149	73
8/15/2024	51	149	73
8/14/2024	51	149	73
8/13/2024	51	149	73
8/12/2024	51	149	73
8/11/2024	51	149	73

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Database Performance JSG_PRD_BASHIR_DB_ABS1



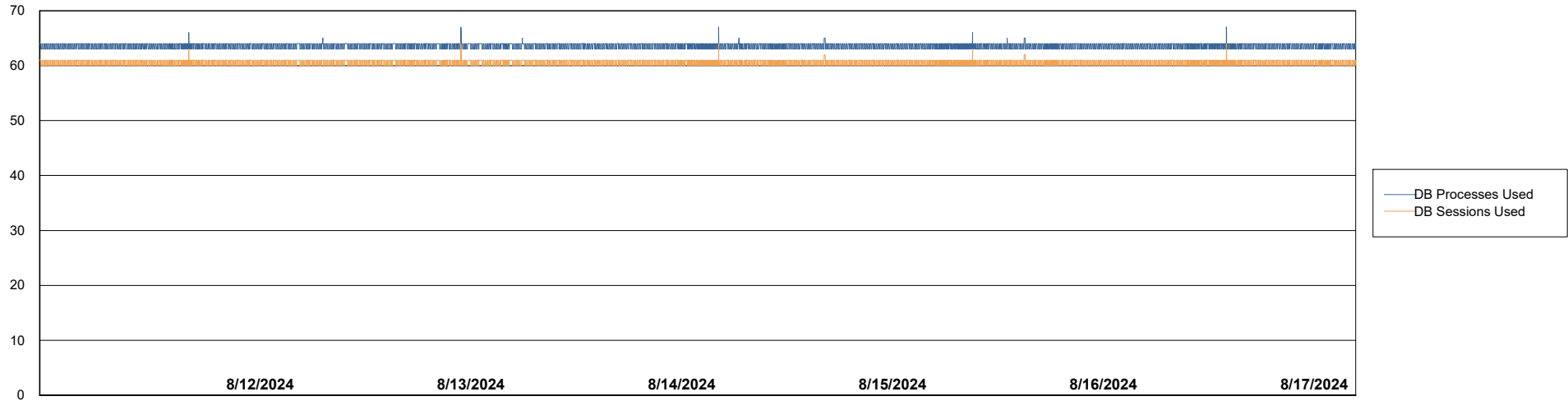
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

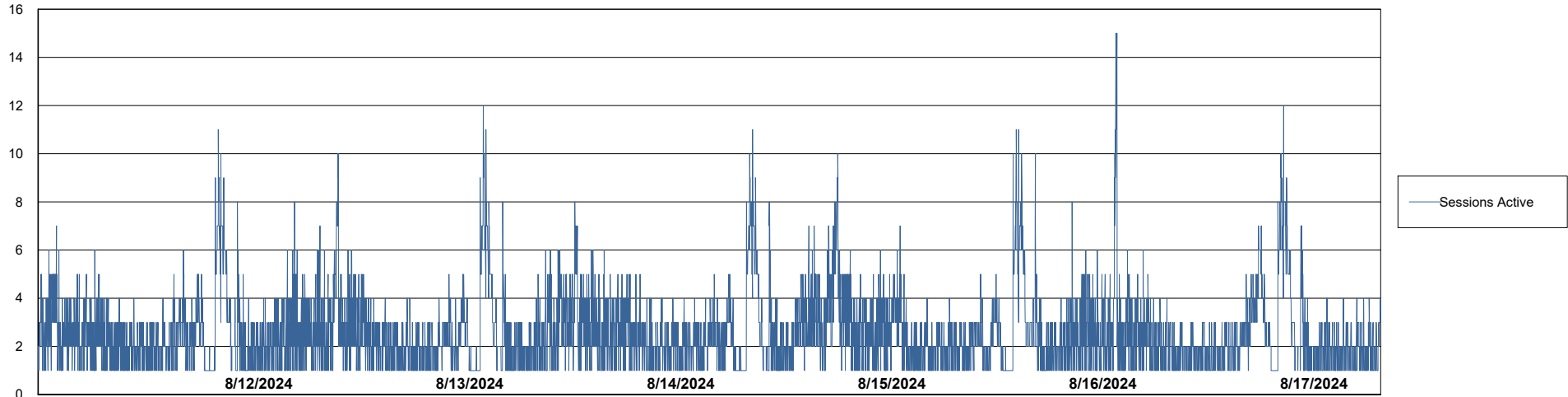
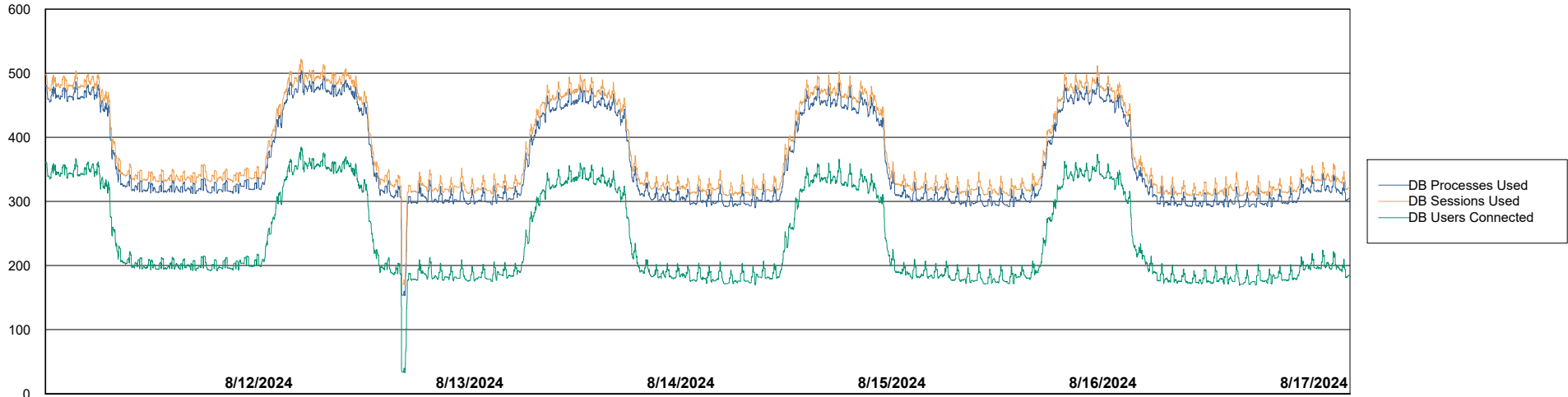


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



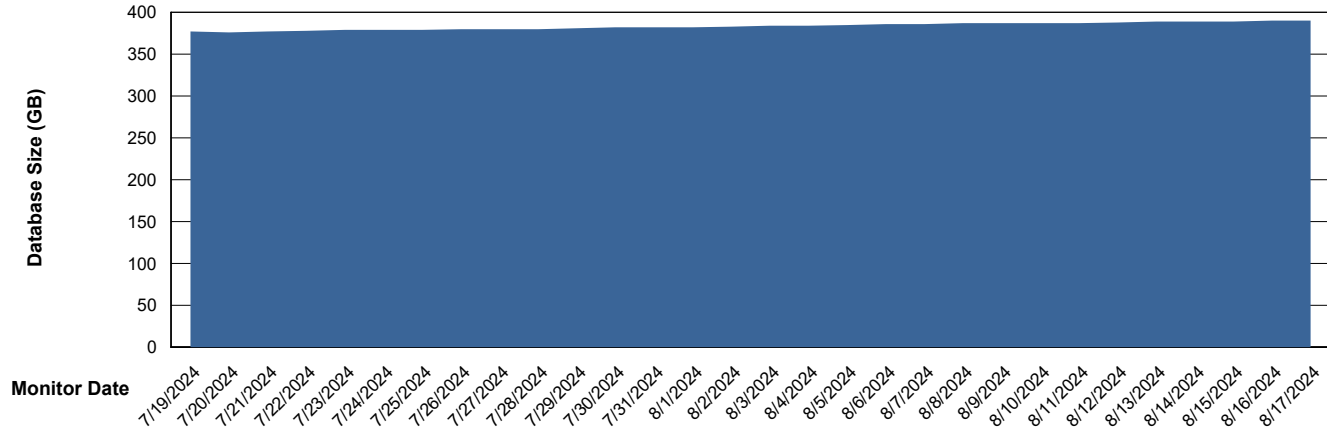
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Customer JSG_Production (24/7)
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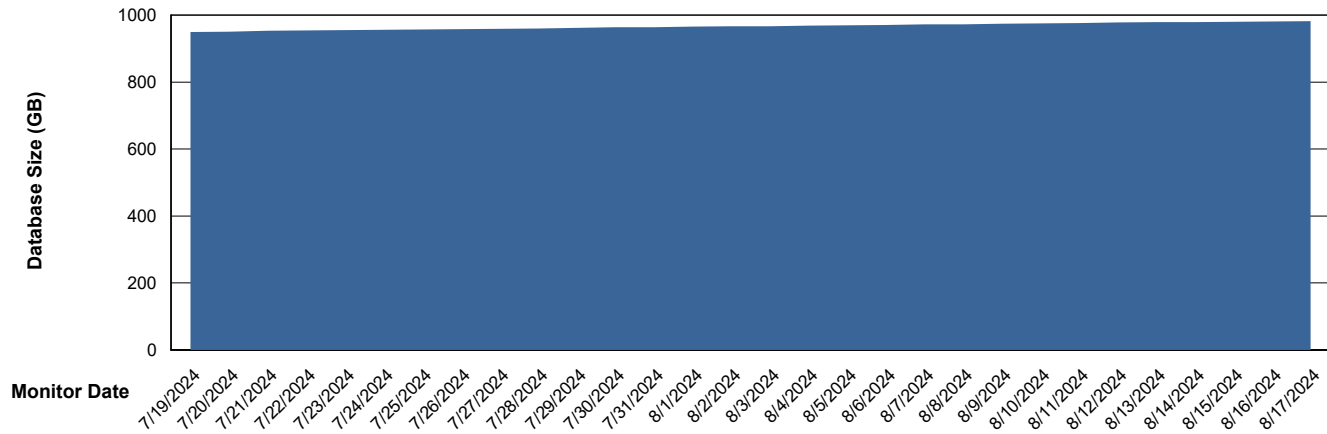
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/17/2024	ABSDATA	193	169	12
	INDX	254	217	15
8/16/2024	ABSDATA	193	169	12
	INDX	254	216	15
8/15/2024	ABSDATA	193	169	12
	INDX	254	216	15
8/14/2024	ABSDATA	193	169	12
	INDX	254	216	15
8/13/2024	ABSDATA	193	169	13
	INDX	254	216	15
8/12/2024	ABSDATA	193	168	13
	INDX	254	216	15
8/11/2024	ABSDATA	193	168	13
	INDX	254	215	15

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/17/2024	ABSDATA	1,069	916	14
	INDX	54	46	16
8/16/2024	ABSDATA	1,069	916	14
	INDX	54	46	16
8/15/2024	ABSDATA	1,069	915	14
	INDX	54	46	16
8/14/2024	ABSDATA	1,069	914	15
	INDX	54	46	16
8/13/2024	ABSDATA	1,069	913	15
	INDX	54	45	16
8/12/2024	ABSDATA	1,069	912	15
	INDX	54	45	16
8/11/2024	ABSDATA	1,069	911	15
	INDX	54	45	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 12/8/2024	Tue 13/8/2024	Wed 14/8/2024	Thu 15/8/2024	Fri 16/8/2024	Sat 17/8/2024
ABS DataWarehouse ETL Health	Not OK	Not OK	Not OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Wed, 14-08-2024	None
Tue, 13-08-2024	None
Tue, 13-08-2024	None
Mon, 12-08-2024	None
Wed, 14-08-2024	None
Fri, 16-08-2024	None
Mon, 12-08-2024	None
Wed, 14-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 12-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 17-08-2024	None
Sun, 11-08-2024	None
Sat, 17-08-2024	None
Thu, 15-08-2024	None
Thu, 15-08-2024	None
Fri, 16-08-2024	None
Sun, 11-08-2024	None
Tue, 13-08-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long

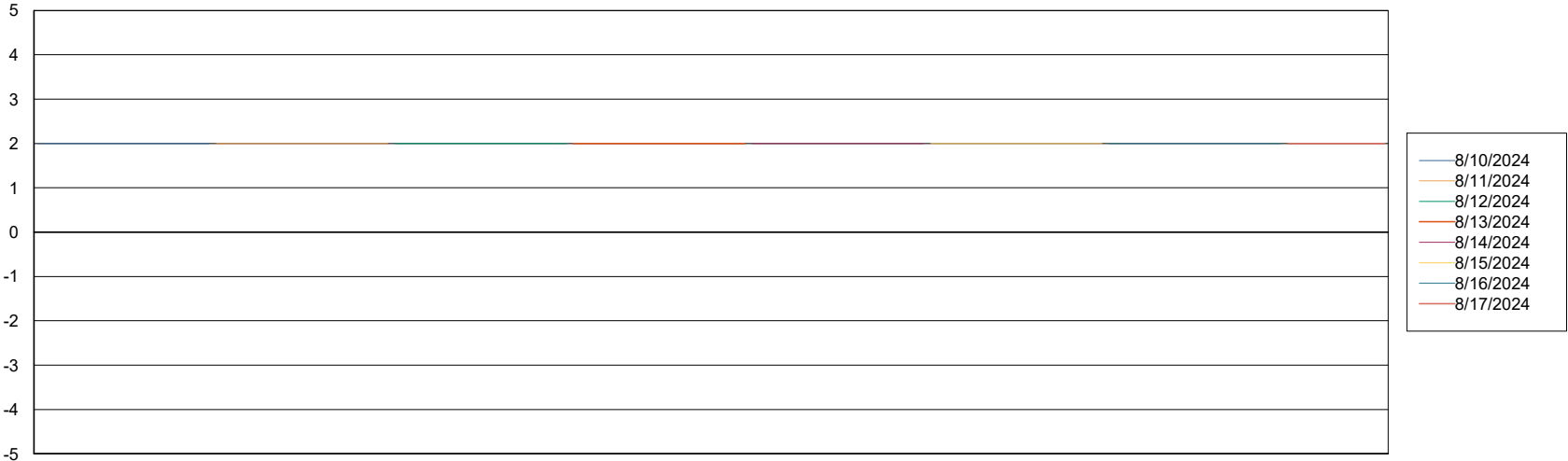
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



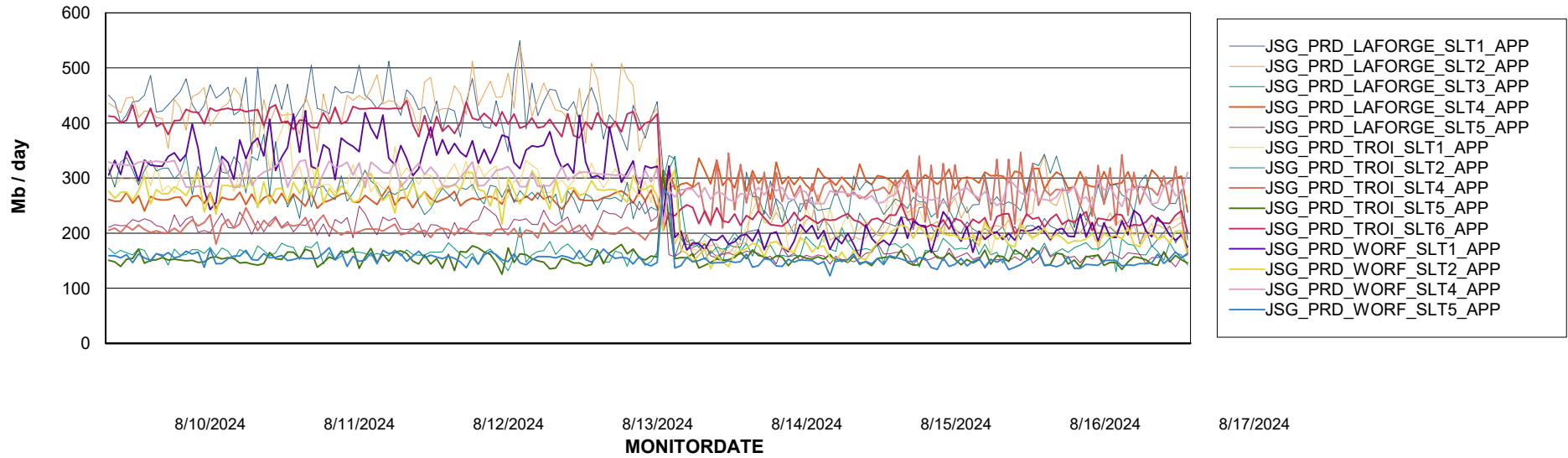
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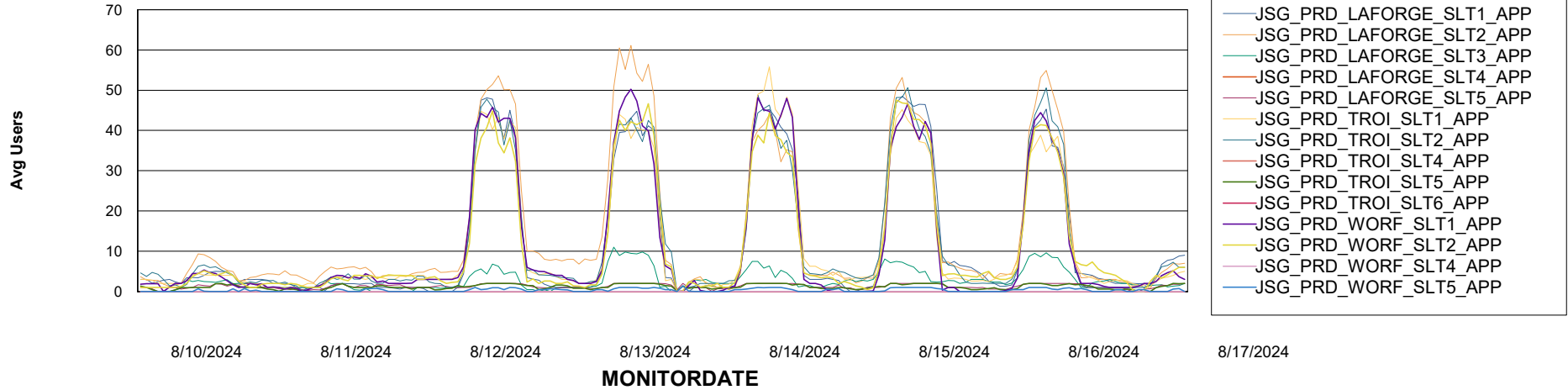


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



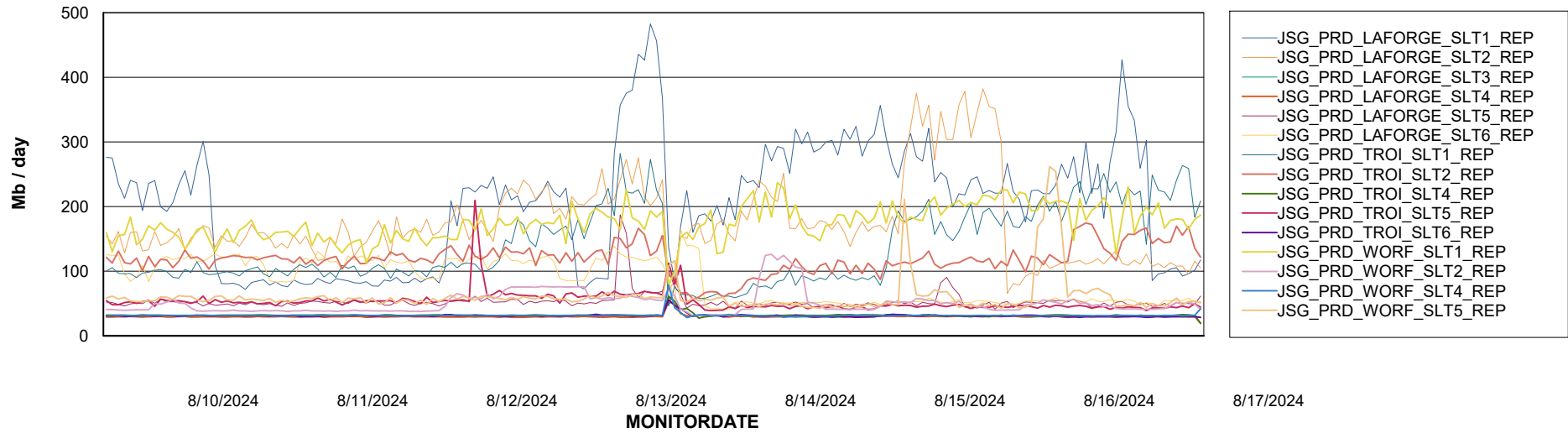
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



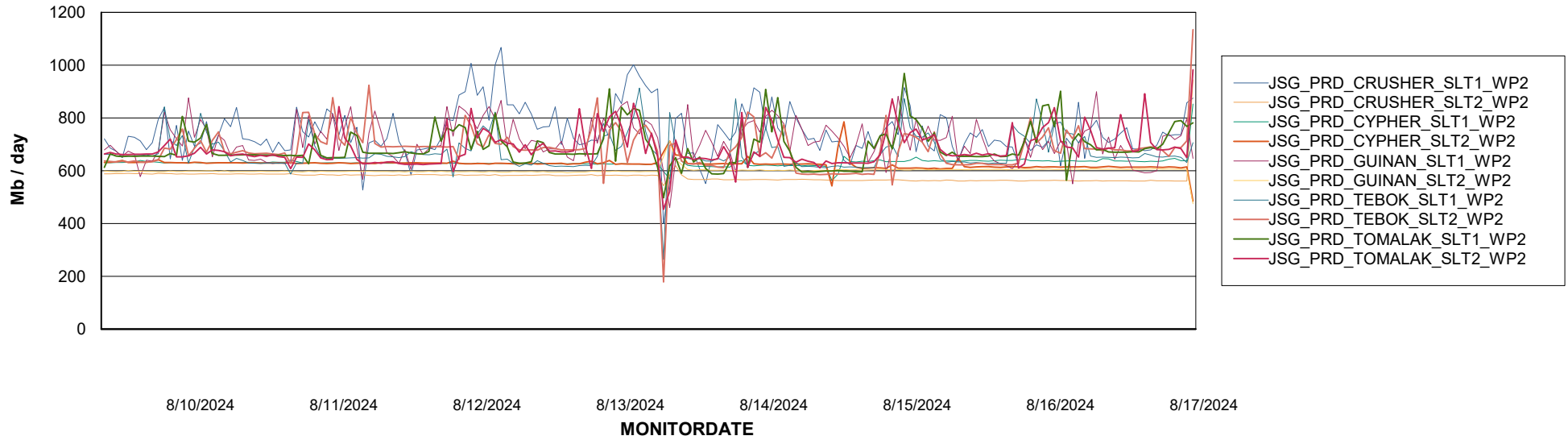
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Disaster per ABS component

