

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/17/2024	63	199	74	19	1,300	1,057	84	1,000	164
8/16/2024	63	199	74	21	1,300	1,024	83	1,000	173
8/15/2024	63	199	74	22	1,300	1,020	82	1,000	176
8/14/2024	63	199	74	22	1,300	1,020	83	1,000	175
8/13/2024	63	199	74	22	1,300	1,020	83	1,000	174
8/12/2024	63	199	74	22	1,300	1,018	83	1,000	173
8/11/2024	63	199	74	22	1,300	1,010	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/17/2024	60	199	81	22	1,200	931
8/16/2024	60	199	80	23	1,200	921
8/15/2024	60	199	80	24	1,200	915
8/14/2024	60	199	80	24	1,200	918
8/13/2024	60	199	80	23	1,200	923
8/12/2024	60	199	80	24	1,200	914
8/11/2024	60	199	80	25	1,200	905

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	77	299	69
8/16/2024	77	299	68
8/15/2024	78	299	66
8/14/2024	78	299	66
8/13/2024	78	299	66
8/12/2024	78	299	64
8/11/2024	79	299	64

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	61	299	115
8/16/2024	62	299	115
8/15/2024	62	299	115
8/14/2024	62	299	115
8/13/2024	62	299	115
8/12/2024	62	299	114
8/11/2024	62	299	114

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

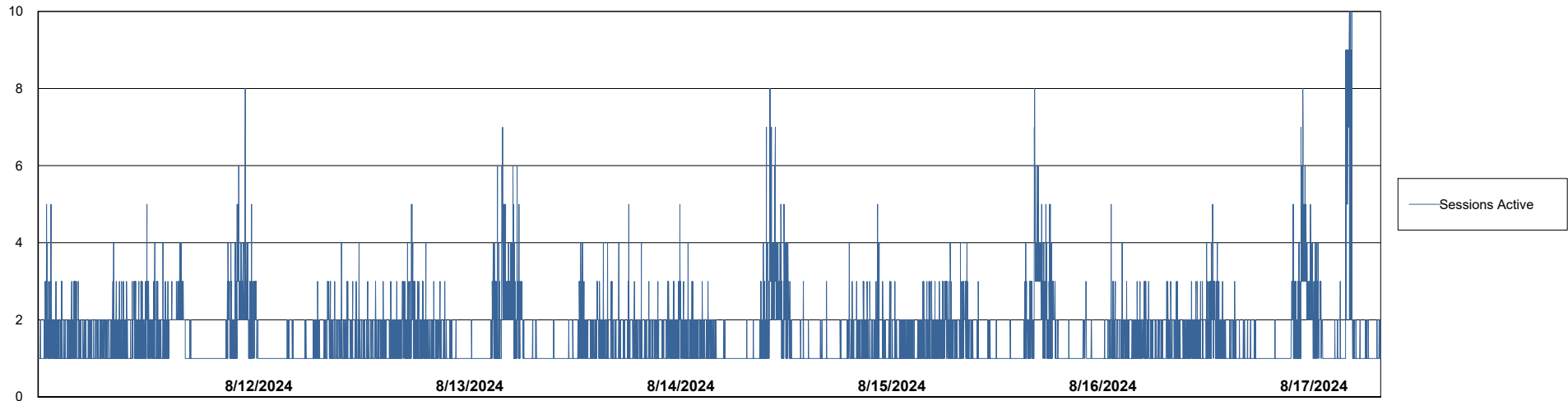
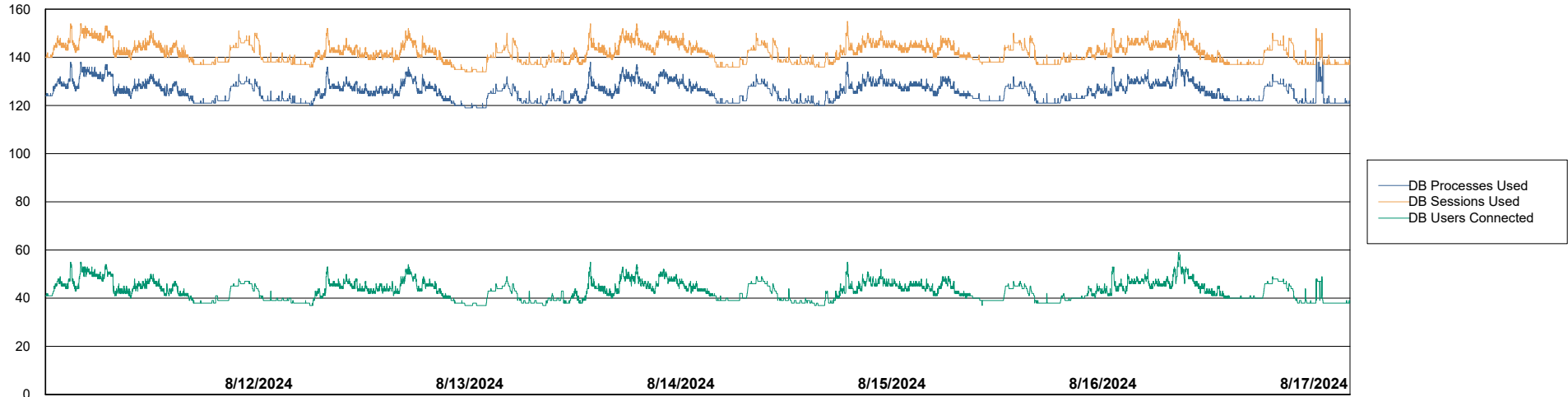
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/17/2024	88	199	23
8/16/2024	88	199	23
8/15/2024	88	199	23
8/14/2024	88	199	23
8/13/2024	88	199	23
8/12/2024	88	199	23
8/11/2024	88	199	23

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



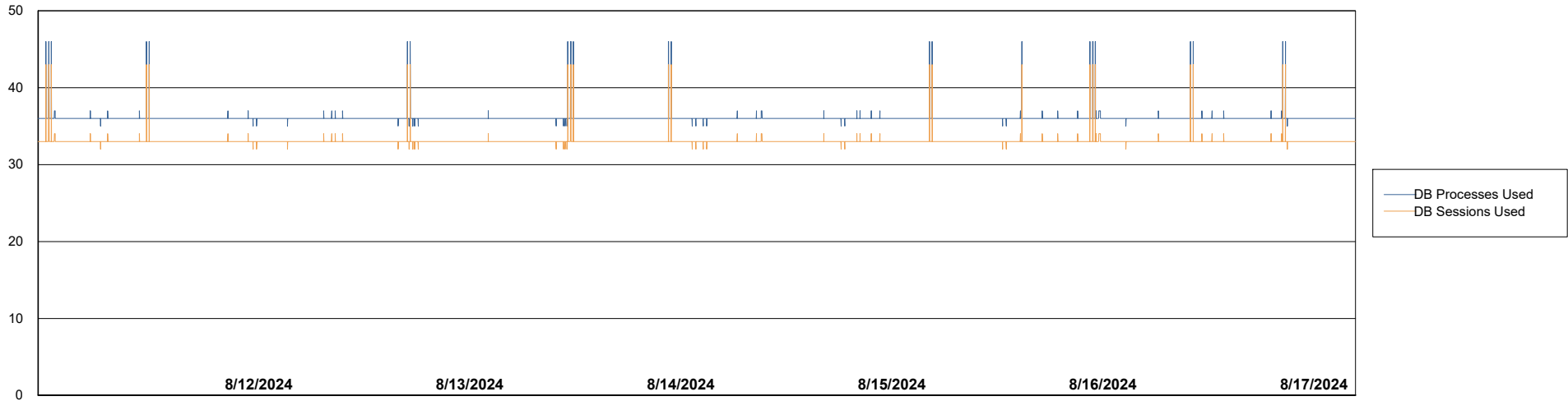
# Weekly SLA Customer Report

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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



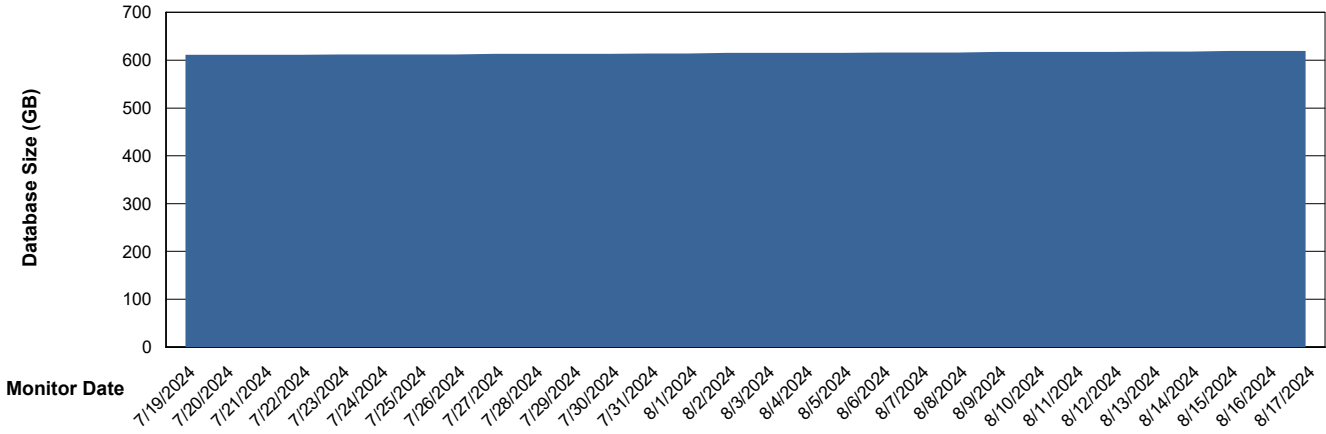
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/17/2024	ABSDATA	286	231	19
	INDX	444	373	16
8/16/2024	ABSDATA	286	231	19
	INDX	444	372	16
8/15/2024	ABSDATA	286	231	19
	INDX	444	372	16
8/14/2024	ABSDATA	286	231	19
	INDX	444	372	16
8/13/2024	ABSDATA	286	231	19
	INDX	444	372	16
8/12/2024	ABSDATA	286	231	19
	INDX	444	371	16
8/11/2024	ABSDATA	286	231	19
	INDX	444	371	16

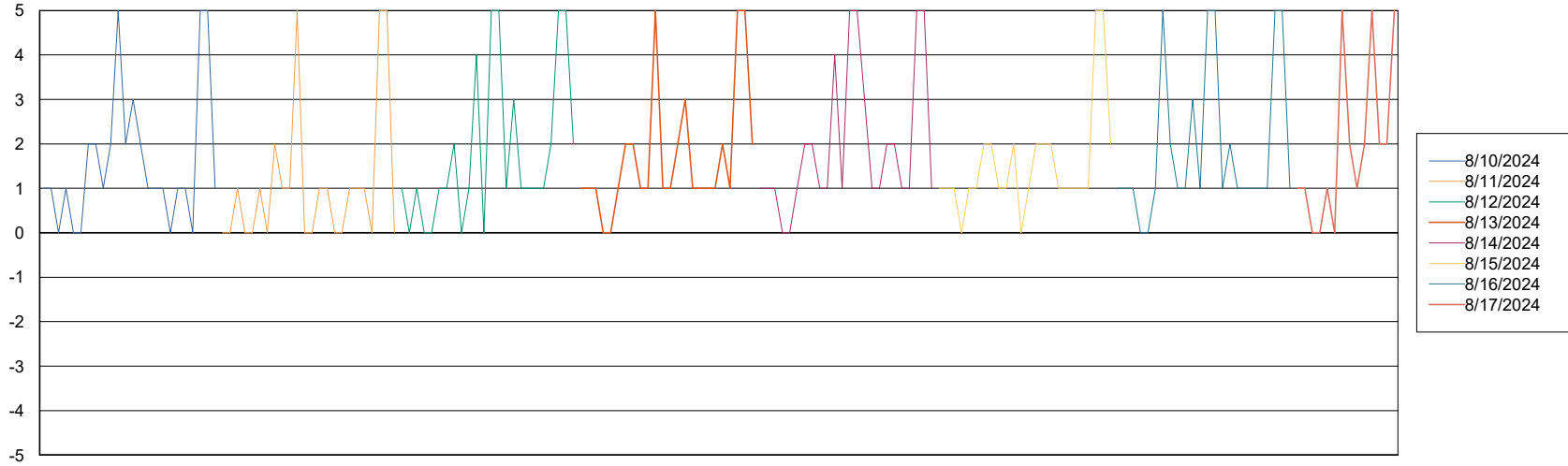
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



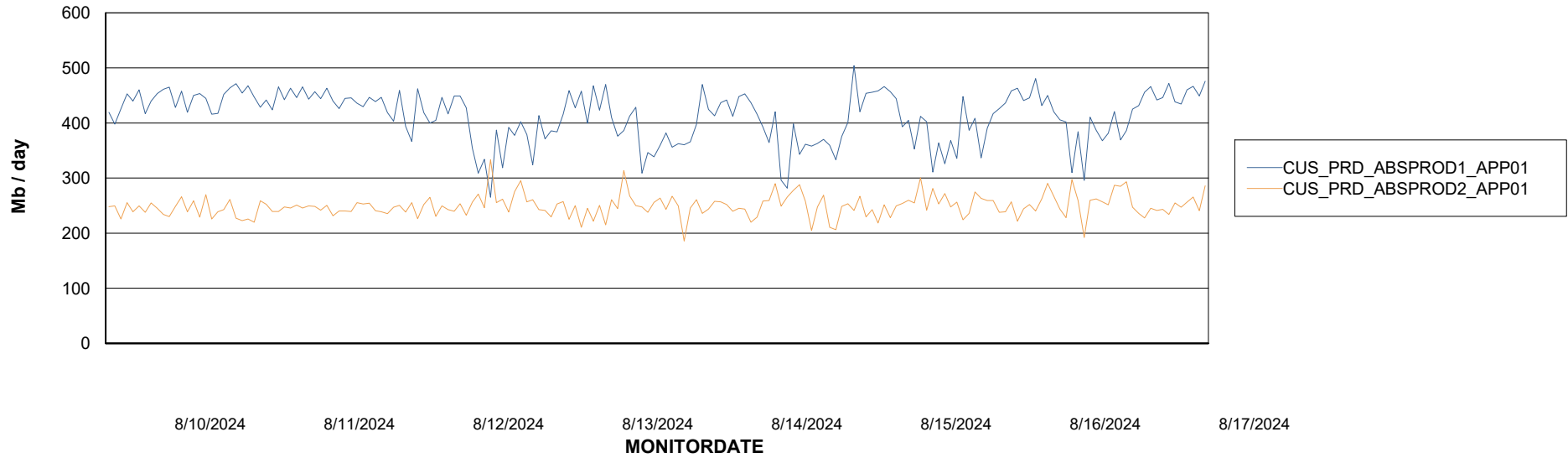
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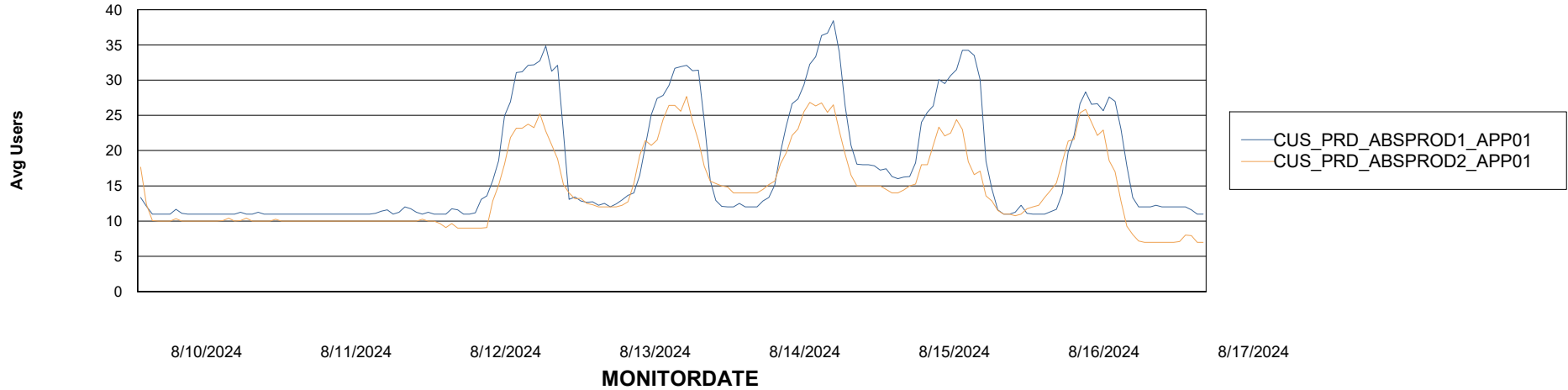


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



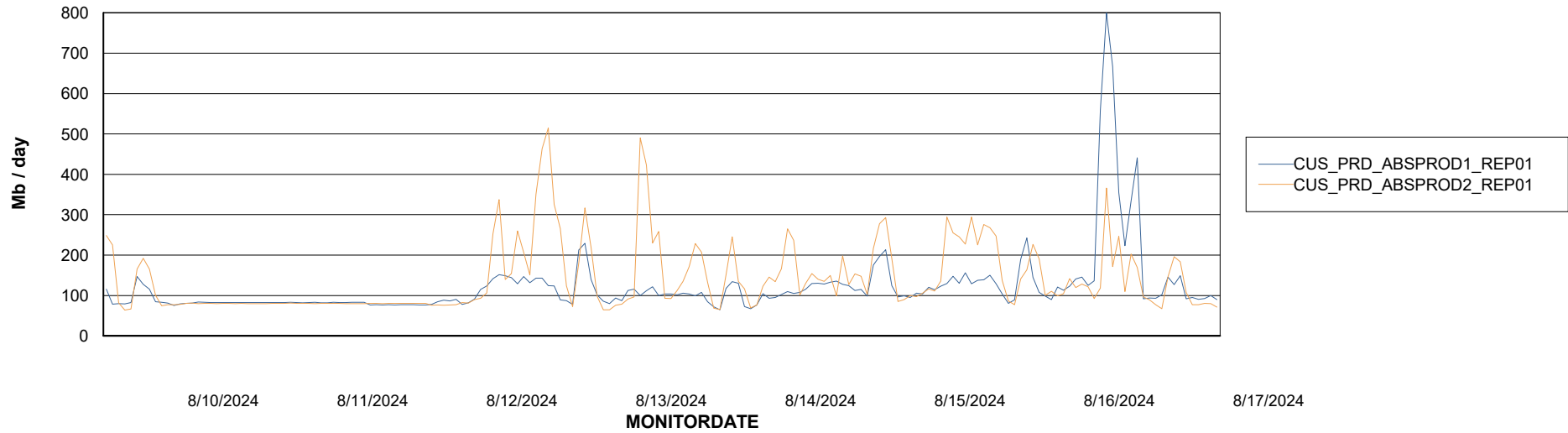
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



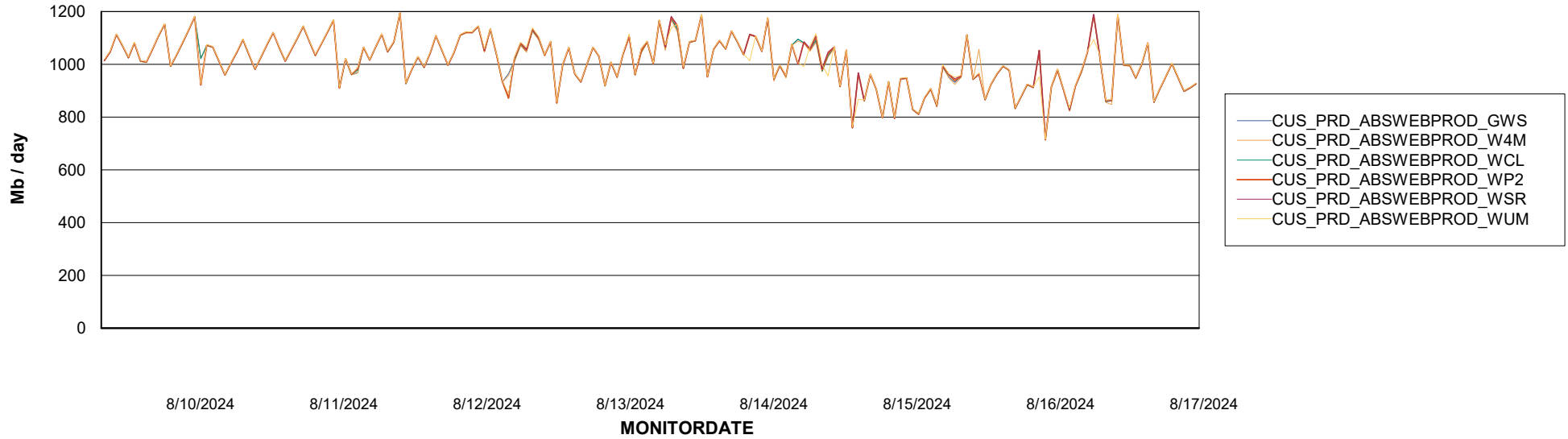
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

