

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/10/2024	10	39	35	75	100	25	21	1	1	99
8/9/2024	10	39	35	75	100	25	21	1	1	99
8/8/2024	10	39	35	75	100	25	21	1	1	99
8/7/2024	10	39	35	75	100	25	21	1	1	99
8/6/2024	10	39	35	82	100	18	21	1	1	99
8/5/2024	10	39	35	83	100	17	21	1	1	99
8/4/2024	11	39	35	83	100	17	21	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/10/2024	18	39	32	88	100	12	21	1	1	99
8/9/2024	18	39	32	88	100	12	21	1	1	99
8/8/2024	18	39	32	88	100	12	21	1	1	99
8/7/2024	18	39	32	92	100	8	21	1	1	99
8/6/2024	18	39	32	93	100	7	21	1	1	99
8/5/2024	18	39	32	93	100	7	21	1	1	99
8/4/2024	18	39	32	93	100	7	21	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/10/2024	10	39	35	21	1	1	33	100	67	58
8/9/2024	10	39	35	21	1	1	33	100	67	58
8/8/2024	10	39	35	21	1	1	33	100	67	58
8/7/2024	10	39	35	21	1	1	33	100	67	58
8/6/2024	10	39	35	21	1	1	33	100	67	58
8/5/2024	10	39	35	21	1	1	33	100	67	58
8/4/2024	10	39	35	21	1	1	33	100	67	58

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/10/2024	15	39	33	21	1	1	76	100	24	19
8/9/2024	15	39	33	21	1	1	76	100	24	20
8/8/2024	15	39	33	21	1	1	76	100	24	20
8/7/2024	15	39	33	21	1	1	76	100	24	21
8/6/2024	15	39	33	21	1	1	76	100	24	24
8/5/2024	15	39	33	21	1	1	76	100	24	24
8/4/2024	15	39	33	21	1	1	76	100	24	23

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/10/2024	13	39	34	21	1	1	75	100	25	43
8/9/2024	13	39	34	21	1	1	75	100	25	44
8/8/2024	13	39	34	21	1	1	75	100	25	44
8/7/2024	13	39	34	21	1	1	75	100	25	44
8/6/2024	13	39	34	21	1	1	75	100	25	47
8/5/2024	13	39	34	21	1	1	75	100	25	47
8/4/2024	13	39	34	21	1	1	75	100	25	46

Harddisk Usage SHL-RPROXY-ASH

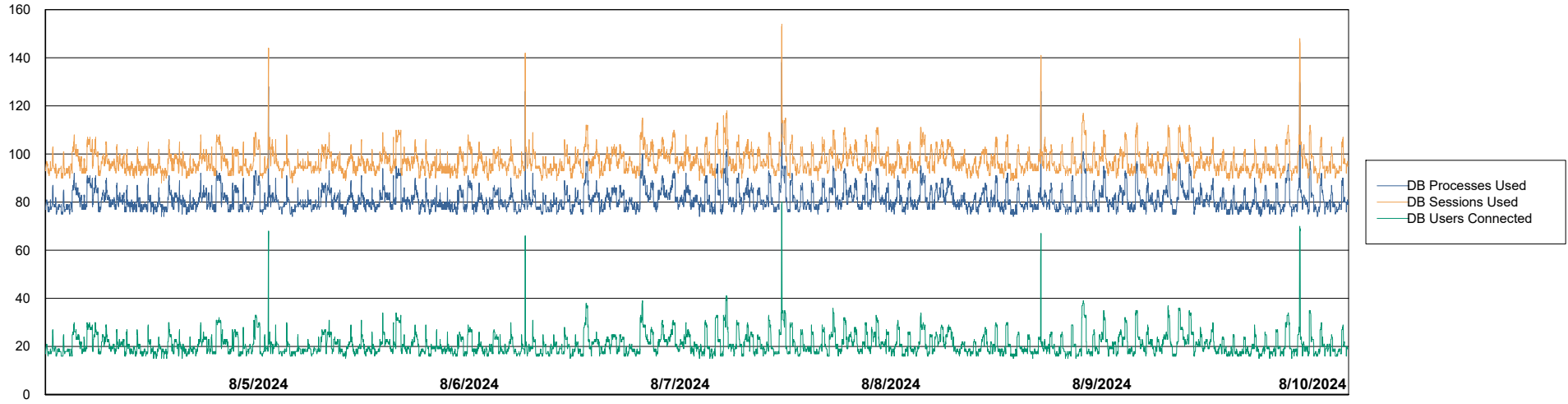
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
8/10/2024	10	39	35	21	1	1	99	10	0
8/9/2024	10	39	35	21	1	1	99	10	0
8/8/2024	10	39	35	21	1	1	99	10	0
8/7/2024	10	39	35	21	1	1	99	10	0
8/6/2024	10	39	35	21	1	1	99	10	0
8/5/2024	10	39	35	21	1	1	99	10	0
8/4/2024	10	39	35	21	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

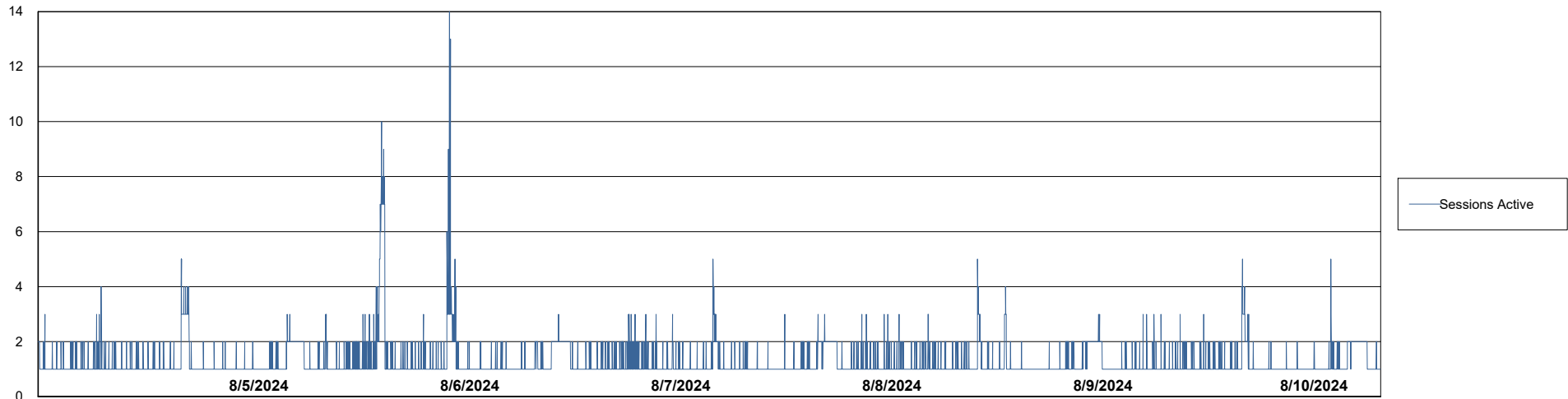
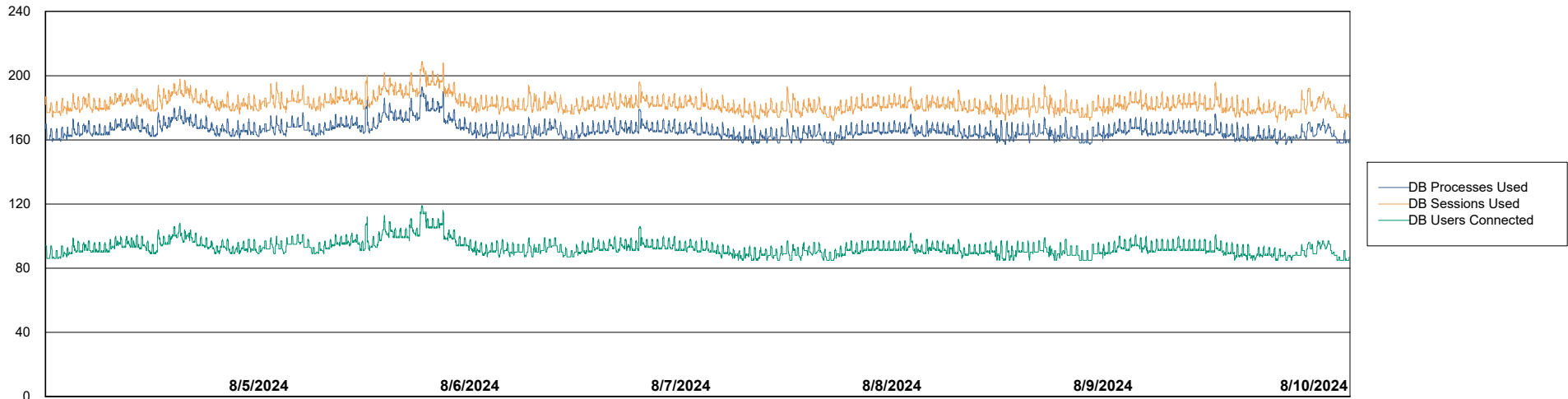


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Database Performance SHL-DBS1-ASH_PROD_ABS1



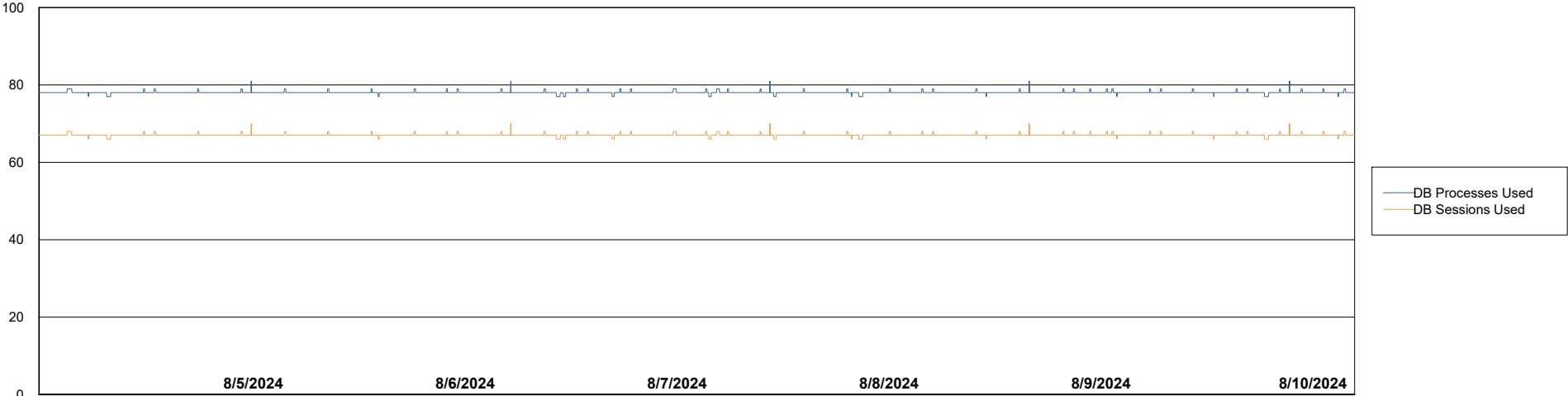
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4



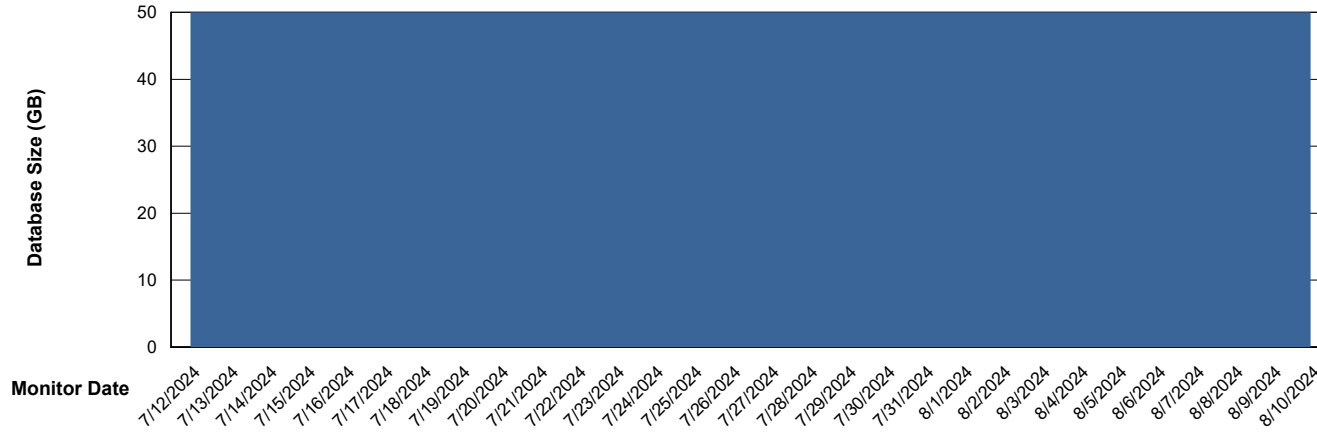
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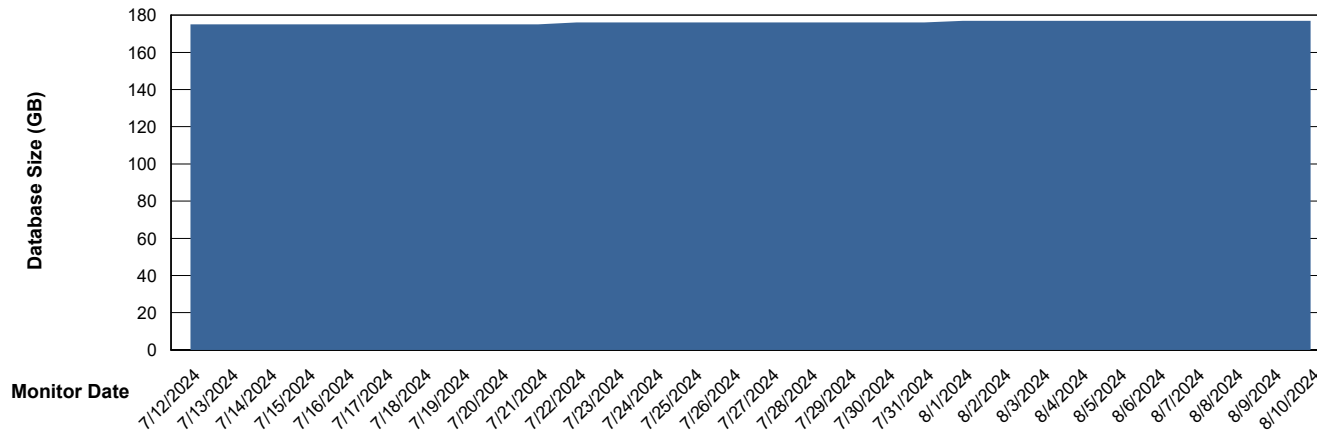
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/10/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/9/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/8/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/7/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/6/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/5/2024	ABSDATA	30	24	21
	INDX	29	24	17
8/4/2024	ABSDATA	30	24	21
	INDX	29	24	17

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/10/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/9/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/8/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/7/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/6/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/5/2024	ABSDATA	96	79	18
	INDX	96	80	17
8/4/2024	ABSDATA	96	78	18
	INDX	96	79	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Thu, 8-08-2024	None
Sat, 10-08-2024	None
Fri, 9-08-2024	None
Sun, 4-08-2024	None
Mon, 5-08-2024	None
Tue, 6-08-2024	None
Wed, 7-08-2024	None

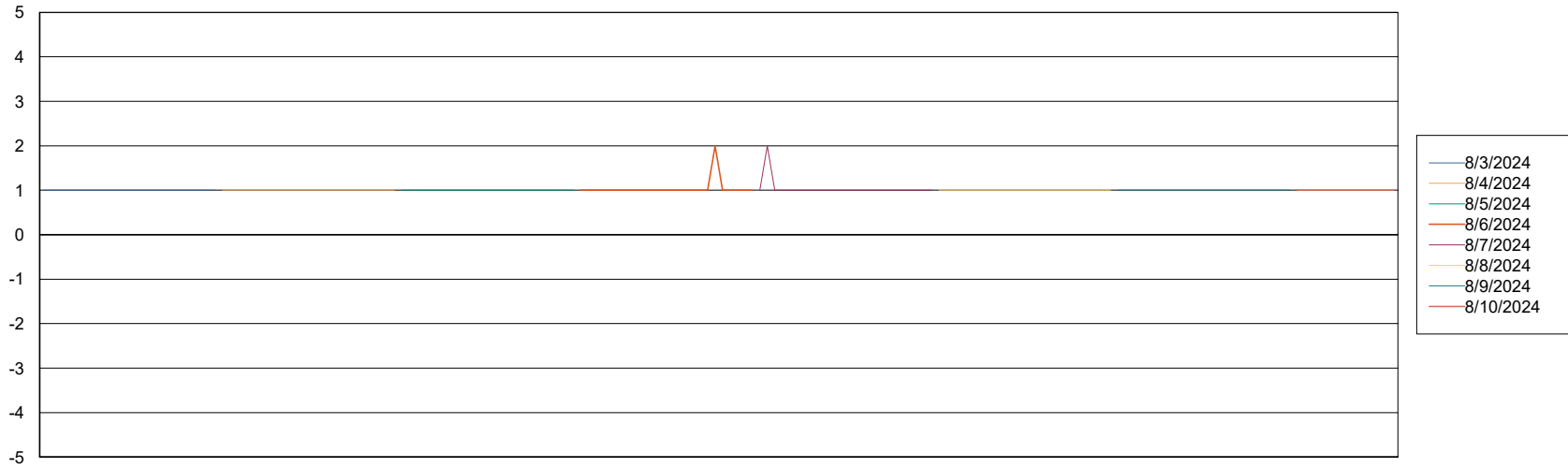
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



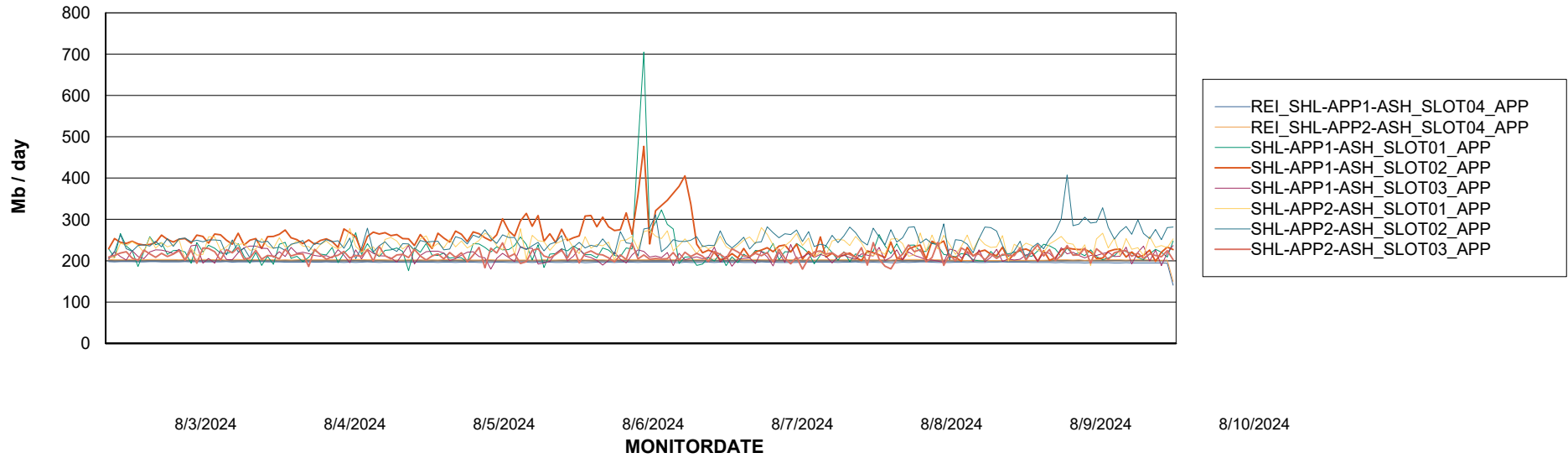
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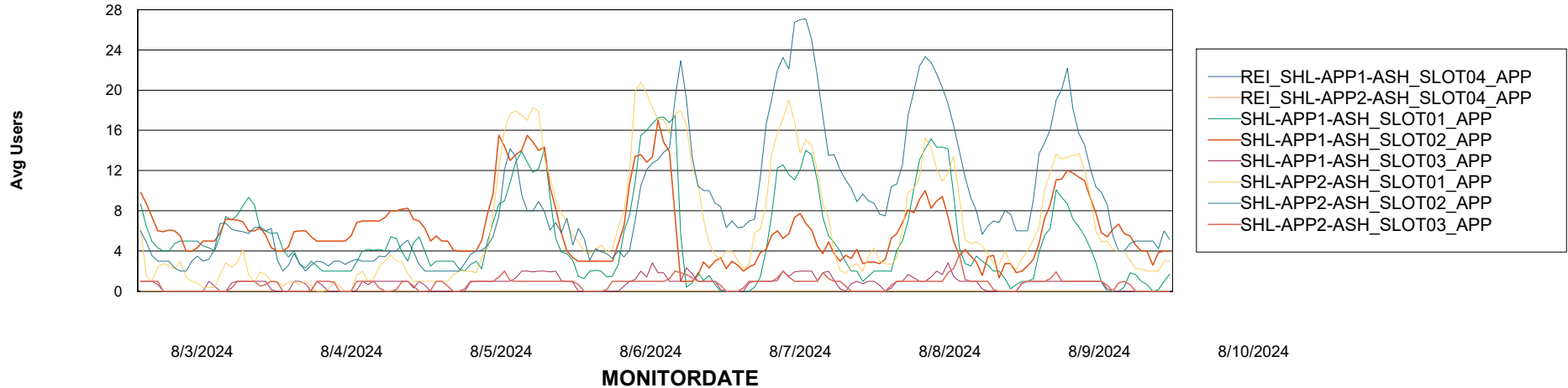


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



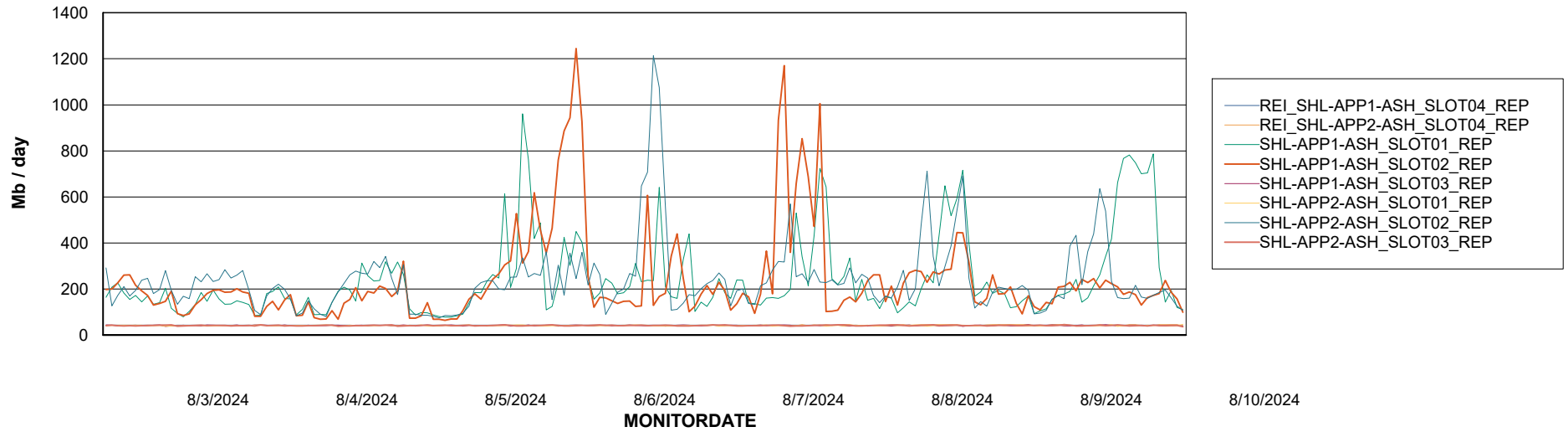
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



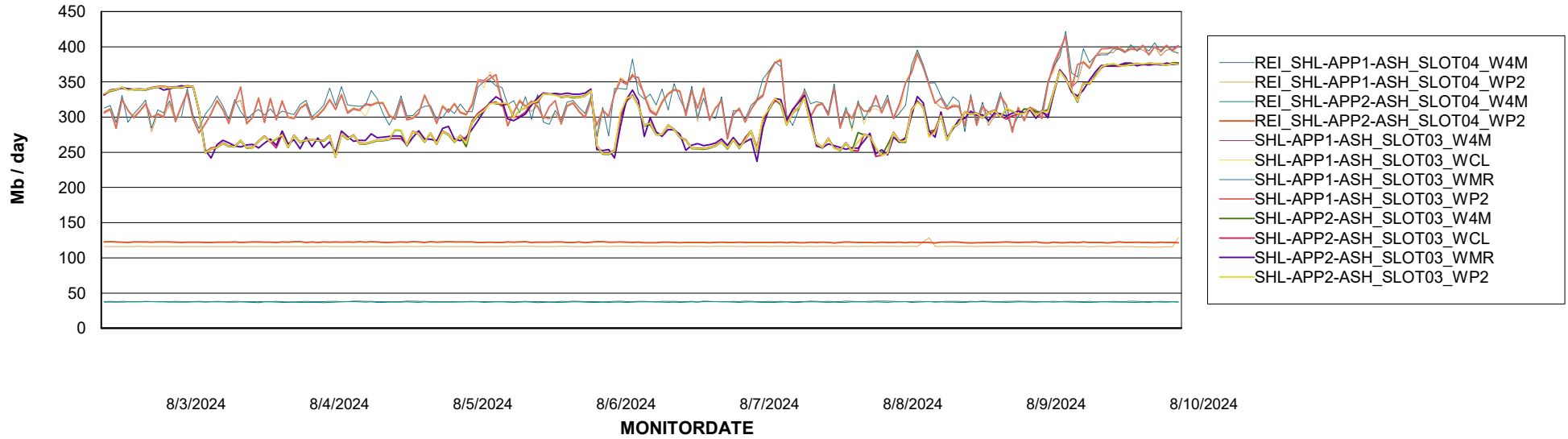
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SHL OCI ASH Production
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Disaster per ABS component

